

Summary of Feedback Received and Future Considerations

The following table outlines themes and a summary of what we heard, how we propose to address the comments, timing to address the comment and if further outreach is necessary.

Additionally, refinements and further improvements to the Guidebook will continue through the proposed sustainment framework which will begin after approval. The intent is for the Guidebook to continue to evolve as it is used and insights are gained through future local area plans and the renewal of the Land Use Bylaw.

No.	Theme	What we heard	Who did we hear this from	How we propose to address the issue in the Guidebook
Simple changes requiring no engagement, anticipated completion by Q4 2020				
1.	Heritage, community character shown in maps	<ul style="list-style-type: none"> Desire for maps and policy in local area plans to better celebrate heritage and community character. Desire for heritage and community character to inform the design of future public realm enhancements. 	<ul style="list-style-type: none"> Some members of Council at March 4 PUD 24 North Hill items 	<ul style="list-style-type: none"> Additional language and direction in Section 2.29 and Appendix 2 to incorporate the importance of history and neighbourhood structure in informing the local area plan process.
2.	Parks and Open Space Frontage (Urban Form Classification System)	<ul style="list-style-type: none"> Desire for additional areas to be identified with the Parks and Open Space Frontage in the North Hill LAP. 	<ul style="list-style-type: none"> Some members of Council at March 4 PUD 24 North Hill items 	<ul style="list-style-type: none"> Additional language in Section 2.19 to clarify that the intent of the frontage is to identify locations with the greatest potential and benefit from higher levels of integration across the public/private edge. Additional language added to Section 2.19 to clarify that some level of integration is expected for all development adjacent to a park or open space. Additional language and policy organization to clarify expectations for all development adjacent to parks and open space in Chapter 3 to sections 3.1 and 3.4. Wording changes to be incorporated into the evolution of the urban form classification system described below.
3.	MDP typology (related to Urban Form Classification System)	<ul style="list-style-type: none"> Desire for additional main streets to be identified in local area plans. 	<ul style="list-style-type: none"> Some members of Council at March 4 PUD 24 North Hill items 	<ul style="list-style-type: none"> Additional wording added to page 18 to better explain how the urban form classification system relates to MDP typologies.
4.	On-street parking	<ul style="list-style-type: none"> Desire for potential areas for on-street parking in key locations to be identified in local area plans. 	<ul style="list-style-type: none"> Some members of Council at March 4 PUD 24 North Hill items 	<ul style="list-style-type: none"> Add enabling policy to section 2.29 for local area plans to identify on-street parking in key locations such as main streets and active frontage areas.

5.	Urban tree canopy	<ul style="list-style-type: none"> • Desire for stronger direction for new development to retain existing trees. 	<ul style="list-style-type: none"> • Some members of Council at March 4 PUD • 24 North Hill items 	<ul style="list-style-type: none"> • Add a callout to Figure 38: Built Form Considerations regarding trees • Strengthen the policy wording in section 3.5.a.iv.
6.	Heritage	<ul style="list-style-type: none"> • Heritage is a key component of community character. • Desire for more effective tools to enable and incentivize the protection of heritage assets. • Concern with the Guidebook being approved prior to incorporation of heritage tools. 	<ul style="list-style-type: none"> • Some members of Council at March 4 PUD • Some members of the public that spoke at March 4 PUD • Guidebook stakeholders • Heritage stakeholders 	<ul style="list-style-type: none"> • Direction from Council on the proposed heritage tools and incentives is needed before they can be incorporated into the Guidebook. • Update and adjust existing wording on page 118, Heritage Area Tools for Communities based on the outcome of PUD2020-0758, Heritage Conservation Tools and Incentives Update Report.
7.	Climate Change	<ul style="list-style-type: none"> • Desire for more discrete and stronger policy regarding climate change within the Guidebook. • The connection between the Guidebook and City policy and strategies regarding climate change should be strengthened. 	<ul style="list-style-type: none"> • Some members of Council at March 4 PUD • Some members of the public that spoke at March 4 PUD • Direction in Council-approved Climate Resilience Strategy 	<ul style="list-style-type: none"> • Add enabling policy to section 2.29 in collaboration with Environment and Safety Management for local area plans to incorporate climate change policy in alignment with Calgary's Climate Resilience Strategy • This is a short term enhancement until community-scale climate tools have been created and finalized (that longer term work is noted below to address these concerns – see No. 14).
8.	Low density residential areas	<ul style="list-style-type: none"> • Concerns regarding loss of character in low density residential areas. • Desire for more specific policy to preserve single detached housing and recognition of these areas • Lack of clarity on what degree of change is being directed for these areas. • Uncertainty around future LUB work. 	<ul style="list-style-type: none"> • Some members of Council at March 4 PUD • Some members of the public that spoke at March 4 PUD 	<ul style="list-style-type: none"> • Include enabling policy within section 2.29 for local area plans to provide additional policy guidance for housing forms in specific areas. • Include additional policy in section 2.22 Limited Scale policies regarding the transition to low density residential building forms.
9.	Scale	<ul style="list-style-type: none"> • Desire for an additional scale category between Low and Limited. • The jump from 3 – 6 storeys is not necessarily contextual appropriate. 	<ul style="list-style-type: none"> • Members of CPC through LAP workshops. • Insights through participation in pilot LAP processes. 	<ul style="list-style-type: none"> • Continue to use 2.29h to enable a local area plan to modify the maximum number of storeys allowed for in an assigned scale category where there is sufficient rationale to do so. • Monitor its effectiveness through the remaining pilot plans and consider refinements through future sustainment program.

Bigger changes requiring testing and outreach, anticipated completion by Q4 2020/Q1 2021				
10.	Urban Form Classification System	<ul style="list-style-type: none"> The system is too complicated. Lack of clarity on the differentiation between different categories. Too many permutations when applying policy modifiers to urban form categories. Desire for an alternative classification system that does not distinguish between residential and commercial. 	<ul style="list-style-type: none"> Some members of Council at March 4 PUD Members of CPC through LAP workshops Insights through participation in pilot LAP processes 	<ul style="list-style-type: none"> Simplify the urban form classification system and make it more user-friendly. Show activity along a spectrum, related to the urban form categories, but not embedded within them, used more as a visioning tool to better understand how people experience their communities today and identifying opportunities for growth. Focus the urban form categories (UFC) on the experience people have along the street through clearer direction for urban form outcomes. Reorganize existing direction for urban form outcomes so it is all in one place (UFCs, UFC cross-sections, building frontage policies).
11.	Commercial clusters (Urban Form Classification System)	<ul style="list-style-type: none"> Desire for additional commercial clusters to be identified in the North Hill LAP. 	<ul style="list-style-type: none"> Some members of Council at March 4 PUD 24 North Hill items 	<ul style="list-style-type: none"> Better differentiation between the commercial urban form categories and reducing the number of commercial categories and policy modifiers to be addressed in the evolution of the urban form classification system described above.
12.	Terminology (related to Urban Form Classification System)	<ul style="list-style-type: none"> Desire for different wording for the three activity levels (minor to moderate). Desire for different wording for some of the scale categories (tall to highest). 	<ul style="list-style-type: none"> Direction from March 4 PUD 	<ul style="list-style-type: none"> Incorporate terminology changes into the evolution of the urban form classification system described above.
Changes to be explored through future Guidebook sustainment in the medium - longer term (post approval)				
13.	Heritage tools	<ul style="list-style-type: none"> Same as above. 	<ul style="list-style-type: none"> Same as above. 	<ul style="list-style-type: none"> Implementation of heritage tools to be conducted as a related, but separate scope of work from changes to the Guidebook outlined in this document. Future revisions beyond what is address through work identified above (see item No. 6). Based on the implementation of the tools, necessary changes and additions to the Guidebook on page 118 to support the continued implementation of the tools through local area plans will be brought forward through Guidebook sustainment.
14.	Climate Change	<ul style="list-style-type: none"> Same as above. 	<ul style="list-style-type: none"> Same as above. 	<ul style="list-style-type: none"> Beyond changes identified above (see item No. 7) Work with Environment and Safety Management to explore the possibility of incorporating community-scale climate change tools and policy into the Guidebook and to provide direction to local area plans.