

Administration Follow-up from Stakeholder Panel Discussion on COVID-19 Impacts and Remote Engagement

PUD2020-0591 June 3, 2020





- February 2020 City Planning & Policy Workplan
- March 15 2020 State of Local Emergency
- May 6 2020 PUD meeting Stakeholder Panel Discussion on COVID-19 Impacts and Remote Engagement



Panel members

- Derek Heric Engage Resource Unit Leader, City of Calgary
- Fabian Neuhaus School of Architecture, Planning and Landscape, U of C
- Chris Ollenberger Quantum Place NAIOP Calgary
- Jessica Revington outgoing Students Union President, U of C
- Gary Sarohia –Richmond Knob-Hill Community Association
- Leslie Evans Federation of Calgary Communities
- Cal Schuler The City's Advisory Committee on Accessibility
- Dave White Civic Works planning consultant
- Ali McMillan Bridgeland Riverside Community Association



Purpose of Panel Discussion

- Bolster our understanding of key concerns of our stakeholders
- Better understand readiness to participate in planning and building the city together at this time
- How can we take what we are learning during the pandemic and inform new ways of participating in city building

Bolster our understanding of key concerns of our stakeholders

Key findings & connections



Barriers and limitations with remote engagement (access, digital literacy, inclusivity)

Meaningful participation during a pandemic

Lack of 'human element' with remote engagement

Difficult time for citizens during pandemic

Participant confidence and trust

Limitations for two-way dialogue

 Better understand readiness to participate in planning and building the city together at this time

Balance feedback



Planning work may not be considered a priority for stakeholders during crisis of pandemic

Planning work remains important during this time to support construction industry, economy, and community certainty

 How can we take what we are learning during the pandemic and inform new ways of participating in city building



Better use of digital data

Explore grassroots tactics

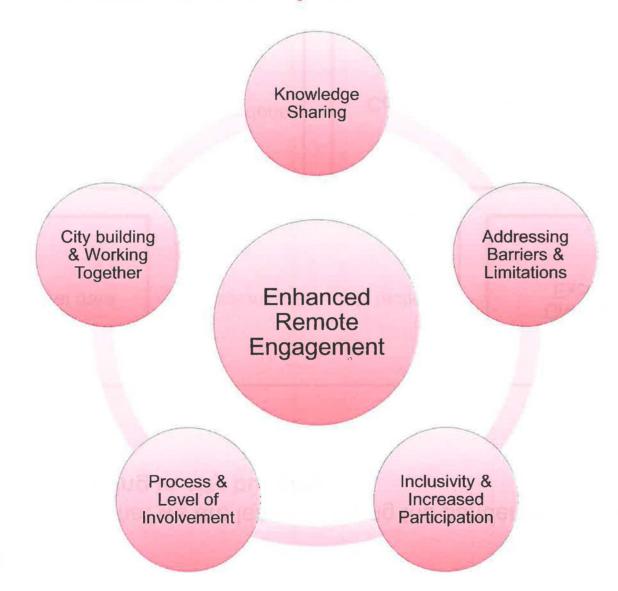
Create online "Idea Exchange" forum

How could outreach be done differently?

Continue the discussion



Administration's Considerations based on What We Heard report



Public engagement during pandemic environment

Continue applying feedback to new ideas/approaches for remote engagement

Public engagement postpandemic environment

Need to be prepared for a 'new normal' environment following pandemic

Public meetings & public hearings

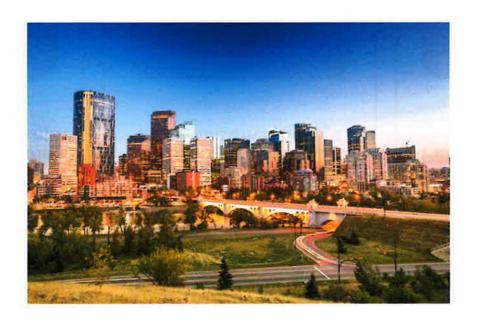
Virtual Committee & Council meetings are effective and allow for meaningful public participation



Recommendation

ADMINISTRATION RECOMMENDATION:

That the SPC on Planning and Urban Development receive the information contained in this report for the corporate record.



CITY OF CALGARY

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