



Stakeholder Panel Discussion on COVID-19 Impacts and Remote Engagement (Verbal)

PUD2020-0522

May 6, 2020

CITY OF CALGARY
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Cities have the capability of providing something for everybody, only because, and only when, they are created by everybody.

- Jane Jacobs

Next Generation Planning System

Mission: Plan and enable building a great Calgary





Our environment has changed

In-person engagement activities have been cancelled until August 31 2020

Meetings and Committees are being held virtually

More work is being done remotely than ever before

Citizens have individual concerns and priorities

Economic situation is uncertain

Uncertain how long Calgary will be impacted by the pandemic



City planning & policy work continues to have a role

The planning, development and construction **industries are still active**

We're modernizing our planning tools so we're prepared for when planning and development activity increases

Successful remote and virtual communication is happening now, between broad and diverse groups of people

1. Citizens and stakeholders can help plan their communities to be resilient and vibrant



Key considerations

Understanding our stakeholders

Key concerns

Engagement

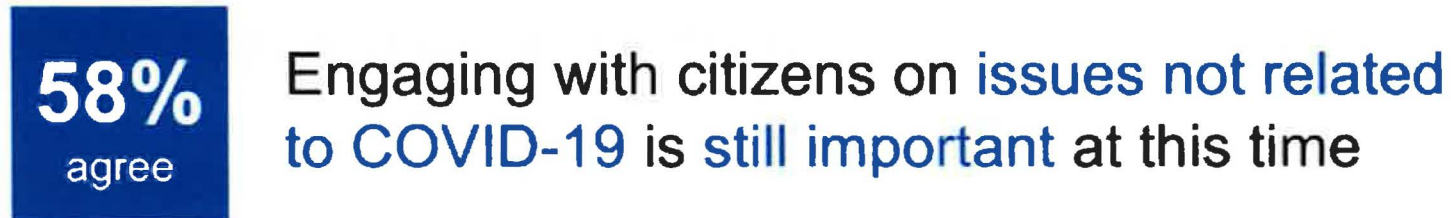
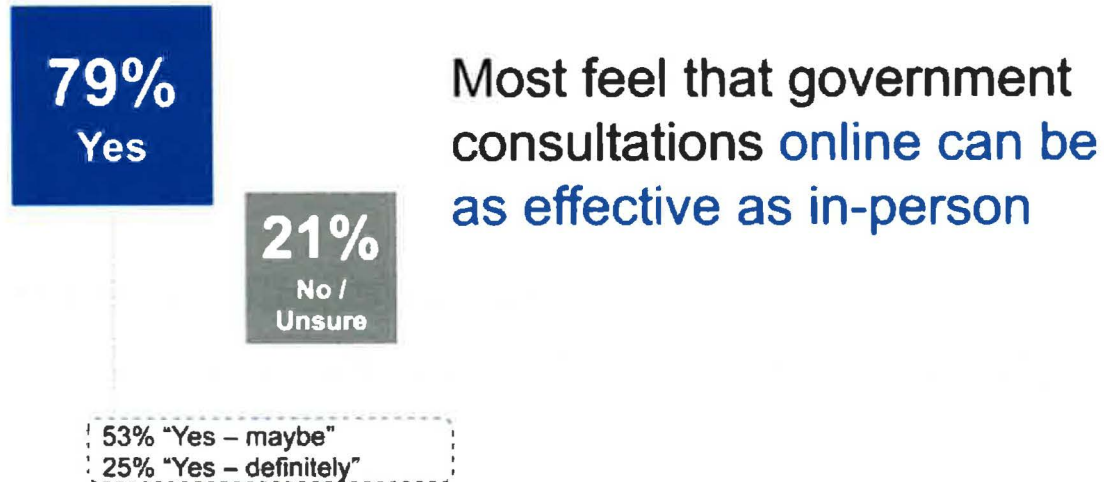
Ability and willingness to participate

Looking forward

New ways of participating in city building



Current attitudes towards engagement





Hill+Knowlton, Public Consultation + Engagement in the Era of COVID-19
(March 27-29)



Calgary is positioned to engage online

- Calgary is recognized as a Canadian leader in online engagement
- Engage online portal since 2016 (calgary.ca/engage)
- Average of 4,411 unique visitors per project
- Established level of stakeholder trust through collection, use and report-back mechanisms

In-Person to Online Approach Comparison

 In-Person Approach	 Online Tool Equivalents
Open House	Engage Portal Page, Streaming Video, Real-time chat, Real-time submissions, 311 System
Workshop	Engage Portal Page, Streaming Video, Microsoft Teams
Meeting	Engage Portal Page, Phone Conference Calls, Microsoft Teams
Info Session	Engage Portal Page
Pop-Up	Sounding board



How the panel discussion can help

- Bolster our understanding of **key concerns of our stakeholders**
- Better understand **readiness to participate** in planning and building the city together at this time
- How can we take what we are learning during the pandemic and inform **new ways of participating in city building**



Next steps

- Panel discussion and input will be used to inform how best to move forward with ongoing and new policy work





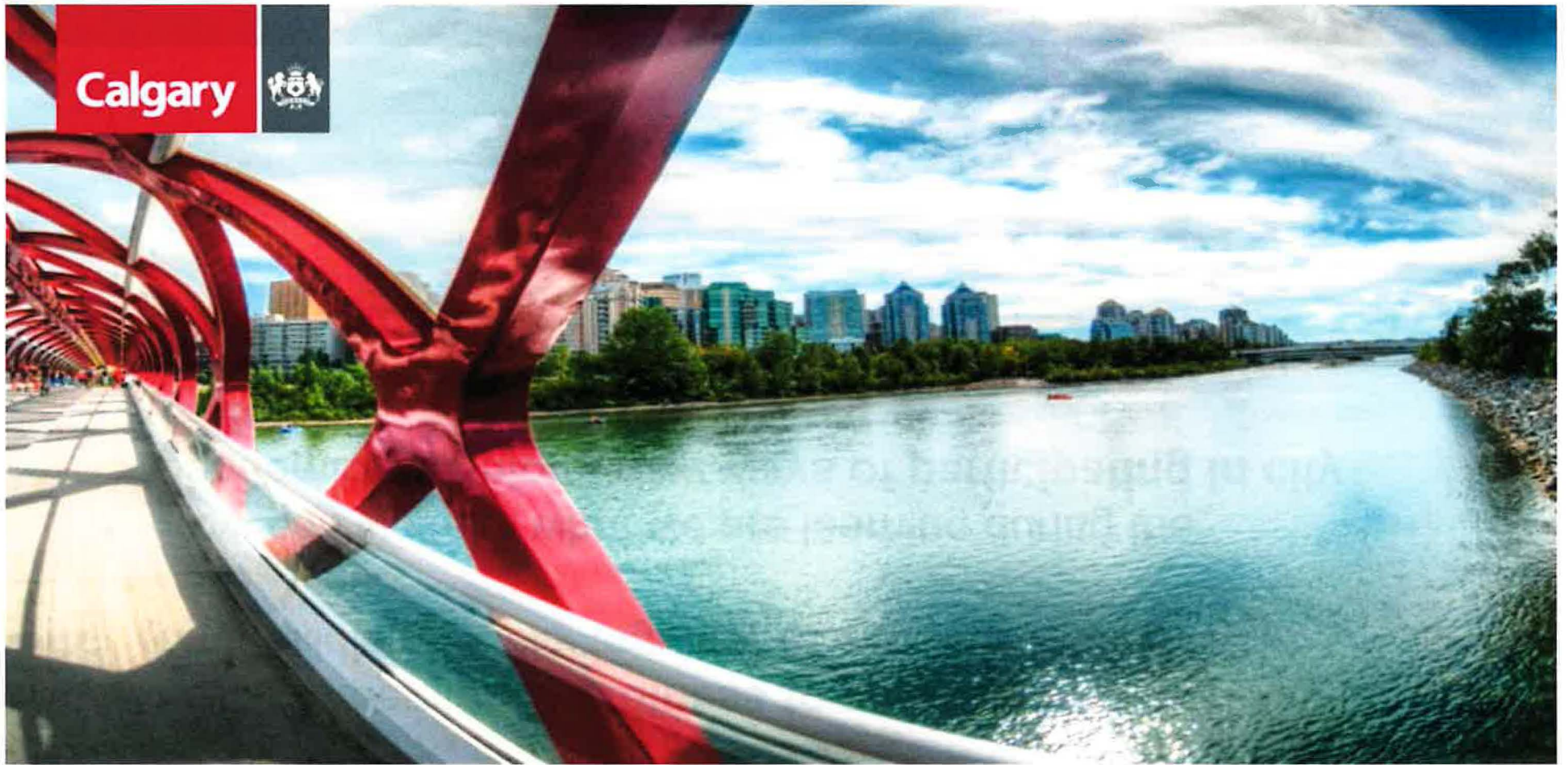
Panel members

- **Derek Heric** – Engage Resource Unit Leader, City of Calgary
- **Fabian Neuhaus** – School of Architecture, Planning and Landscape, University of Calgary
- **Chris Ollenberger** – Quantum Place - NAIOP Calgary
- **Jessica Revington** – outgoing Students Union President, University of Calgary
- **Gary Sarohia** – Richmond Knob-Hill Community Association
- **Leslie Evans** – Federation of Calgary Communities
- **Cal Schuler** – The City's Advisory Committee on Accessibility
- **Dave White** – Civic Works – planning consultant
- **Ali McMillan** – Bridgeland Riverside Community Association



Panel discussion areas

- Bolster our understanding of **key concerns of our stakeholders**
- Better understand **readiness to participate** in planning and building the city together at this time
- How can we take what we are learning during the pandemic and inform **new ways of participating in city building**



Appendix



Next Generation Planning System

Project Name	Current Status
City Wide Growth Strategy: Established Area Growth and Change Strategy	Presented Phase 1 recommendations to PFC on Apr 29; Council scheduled May 25.
City Wide Growth Strategy: New Community Growth Strategy	Project is continuing with alternate engagement already in-place
Guidebook for Great Communities	Original Council date: April 27; rescheduling TBD but no later than Q4 2020
Heritage	Original Council date: April 27; rescheduling TBD but no later than Oct 7, 2020. (policy tools); Financial incentives to be prepared for mid-cycle budget request
Renewed Land Use Bylaw	Focusing on scoping report for Q3.
Local Area Plans	<ul style="list-style-type: none"> • North Hill: Original Council date: April 27; rescheduling TBD but no later than Q4 2020 • Delayed, as projects are further along and require in-depth engagement at this time: <ul style="list-style-type: none"> • Historic East Calgary: Original Council date June 2020; rescheduling Q4 2020 • Heritage Communities: Original Council date Q3 2020; rescheduling to Q2 2021 • Westbrook: Original Council date Q4 2020; rescheduling to Q2 2021 • Refocusing to background work, community research and project launch work for September 2020 launch to working groups/Community Associations/Stakeholders: <ul style="list-style-type: none"> • West Elbow: Original Council date Q2 2021; rescheduling TBD • Riley: Original Council date Q3 2021; rescheduling TBD



Next Generation Planning System

Project Name	Current Status
Main Streets	<ul style="list-style-type: none"> • Construction of new streetscape beginning Q2: <ul style="list-style-type: none"> • 17th AV SW (37 ST to Crowchild TR SW) • 37th ST SW (Bow TR to Richmond RD SW) • Bowness RD NW (Home RD to Mackay RD NW) • 16th AV NW streetscape master plan project continues with engagement planned for Q3 • 10th AV SW and 14th ST SW (10 to 17 Av) streetscape master plan process to start Q3 • 10th AV SW and 14th ST SW (Sunalta) land use review with LAP and TOD process to start Q3
Next 20: Municipal Development Plan and Calgary Transportation Plan	Original PUD date: June 3; rescheduling to no later than Q4 2020 due to engagement extension and potential COVID-19 impact on Council's consideration
Off-Site Levy Bylaw Review	Project is continuing with alternate engagement already in-place
Transit Oriented Development Implementation Strategy	Project is continuing with alternate engagement for station area plans to be put in place by mid-summer for industry stakeholders