

2004 January 07

COLLEY-URQUHART

TELEWORK

WHEREAS to uphold our Safe City designation, we as a Council and City have pledged to continuously improve air quality, emergency preparedness, conservation, road safety, traffic congestion and the overall quality of life for our citizens;

AND WHEREAS Smart Growth is a flexible foundation of "common sense" principles that seek to balance our investment in infrastructure with innovative programs and initiatives such as telework, that could mitigate the pressures of rapid growth in our city;

AND WHEREAS one of Council's priorities in our "Moving Forward" document is to implement and promote Traffic Demand Management programs that promote carpooling, flexible work arrangements, walking, cycling and telecommuting, and further to consider programs that can document, measure and evaluate the impact of telework on the conservation of natural resources, employee wellness and positive bottom line impacts for businesses in Calgary;

AND WHEREAS telework is defined as work from home, a satellite office, a telework centre, or any other workstation outside the main office for at least one day per workweek using telecommunication technology to substitute for work-related travel;

AND WHEREAS telework is being increasingly adopted with dramatic implications for the workforce, which should be of considerable interest to The City, which is charged with managing urban growth, development and transportation efficiency;

AND WHEREAS Calgary should become the first large Canadian municipality to support telework as a complementary, sustainable solution to growth;

NOW THEREFORE BE IT RESOLVED that Administration make:

- a. A presentation to the Standing Policy Committee on Land Use, Planning and Transportation in collaboration with the Haskayne School of Business on telework, to provide the Committee with information and opportunities that could be recommended to Council in relation to telework;
- b. Recommendations on how the City might partner or form a collaborative network with such organizations as Calgary Economic Development, the Haskayne School of Business, the Calgary Chamber of Commerce, and private sector firms to promote telework as a sustainable solution, and also include what the associated risks or impacts would be;
- c. Recommendations on how The City could partner with other orders of government and the private sector to jointly pursue funding opportunities and create incentives for business to promote and implement telework.



Diane Colley-Urquhart
Alderman, Ward 13

NOTICE OF MOTION

2006 October 4

CITY OF CALGARY TELEWORK POLICY

Alderman Diane Colley-Urquhart

WHEREAS with the City of Calgary's Safe City designation we have pledged to continuously improve air quality, emergency preparedness, conservation, road safety, traffic congestion and the overall quality of life for the citizens of Calgary; and

WHEREAS one of Council's Priorities is to *"implement and promote Traffic Demand Management programs which encourage carpooling, flexible work arrangements, walking, cycling and tele-commuting,"* with Council also directing Administration in 2004 to collaborate with the Haskayne School of Business on a Telework Initiative with the intent of creating telework best practices in Calgary (with City employees making a significant contribution to this research through participation in surveys and focus groups); and

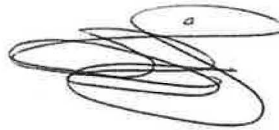
WHEREAS telework is defined as work from home, a satellite office, a telework centre, or any other workstation outside the main office for at least one day per workweek using technology to substitute for work-related travel, with a considerable number of City employees currently teleworking by formal or informal agreements with their supervisors, and with a number of Business Units investigating and implementing telework to provide a flexible work option for current and future employees; and

WHEREAS telework is being increasingly adopted with dramatic workforce implications with telecommuting viewed as a viable strategy to manage the increasing demand for office space, provide flexible work-life balance options with the potential to attract and retain employees, an effective business continuance strategy, as well as a viable alternative to commuting on our public transportation and road network; and

WHEREAS the City of Calgary would be considered a Canadian leader as the first large Canadian municipality to support and endorse telework as a complementary, sustainable solution to growth and provide leadership to other corporations and businesses in Calgary;

NOW THEREFORE BE IT RESOLVED that Administration be directed to bring forward a report during the 2007 Budget discussions in November 2006 that:

1. Identifies the benefits and barriers, infrastructure costs, budget implications and risks of implementing such a strategy; and
2. Identifies and quantifies the transportation, environmental and business benefits of implementing a telework strategy for The City of Calgary; and
3. Evaluates the feasibility of developing and conducting a telework pilot in 2007 and includes the development of a corporate telework policy in the 2007 workplans of all corporate stakeholder business units, to be led by Human Resources.



Diane Colley-Urquhart
Alderman, Ward 13