

## Planning & Development (PD) Business Support Measures

The City of Calgary is taking measures to support business related to planning, development and construction in response to the COVID-19 crisis. This document outlines measures already in place and new measures that are being proposed to provide immediate support.

### Current measures in place

#### Planning Applications (Land use, Outline plan, Subdivision, Development permit)

- Application submissions and reviews are now in an online, digital environment. Applicants can visit [apply.calgary.ca](https://apply.calgary.ca) to use the online portal to submit applications and can also live chat with us via: [Calgary.ca/livechat](https://calgary.ca/livechat).
- The City will be flexible in providing extensions on the expiry of Development Permits. More specific information on individual applications types to follow.

#### Building Permits, Construction and Business Continuity

- Inspections of occupied residential sites will continue via video inspections. If the video inspection cannot be completed the inspection will be deferred until a physical inspection can be completed. Inspectors will be working with customers to ensure terms of permits will not be impacted.
  - This is in addition to measures already implemented such as verifying occupants and site contacts are not sick prior to entry, hand sanitation, and physical distancing. Drop off bins have been made available at the third-floor counter for customers who need it.
- We are working with the province to maintain construction activity as an essential business due to its economic and social impacts.
- The City will be flexible in providing extensions on the expiry of Building Permits. More specific information to come.

### New measures being proposed in the immediate term

#### Deferral of fee payments\*

- Large percentages of payment for all, or the majority, of fees will be deferred for certain application types, to later in the application process.
  - Land Use
  - Outline Plans
  - Road Closure
  - Subdivision - by both Tentative Plan and by Instrument (Subdivisions over 2 lots)
  - Development Permits - permitted and discretionary
  - Commercial Building Permits

#### Waiving fees\*

- Certain fees will be waived for 6 months to alleviate COVID-19 related challenges that our customers may be facing.
  - Development Permit – both change of use and home occupation due to COVID-19
  - Certificates of Compliance related to residential home sales in the next 6 months

#### Fee Simplification

- Change of policy in elimination of \$125K deposit plus cost recovery calculation for growth management overlay combined outline plans, land use amendments and ancillary applications. Standard fee schedule rates to be applied regardless of existence of growth management overlay.

*\*Note: some changes for both payment deferrals and waived fees will require Council approval, tentatively to be brought to Council as early as April 30<sup>th</sup>, 2020 and Implemented as early as May 1, 2020. Deferral may be done as up to 25% upfront deposit type payment with the remainder of the payment happening at the back end of the process.*

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