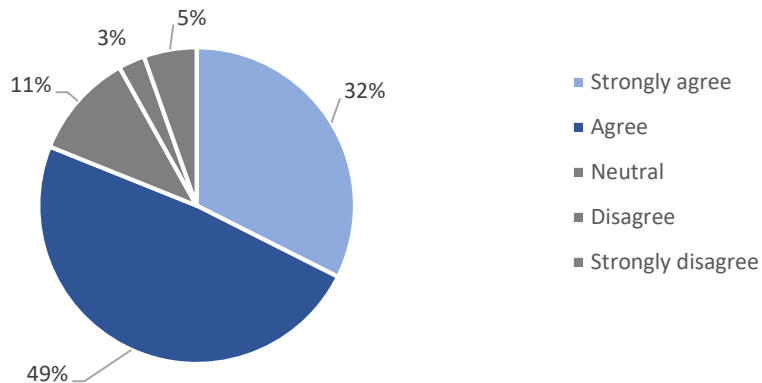


## Engagement Overview

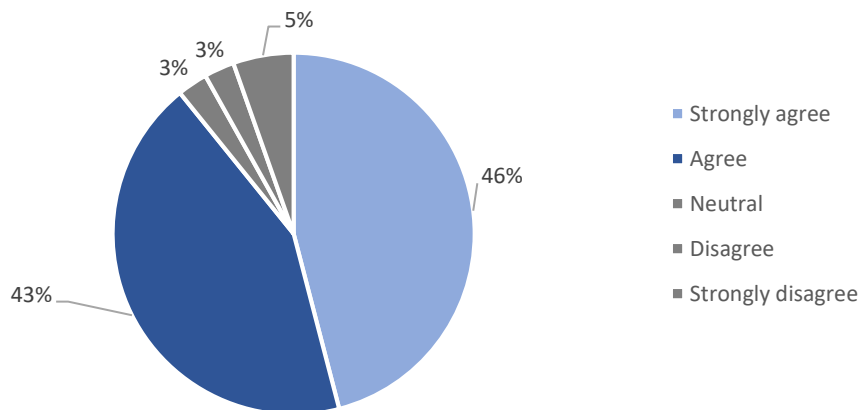
The Short Term Rental Process survey was distributed to hosts/operators from 2019 October 17 to 28. The survey received 153 views and 81 evaluations with a total of 37 completed surveys.

## Summary of Input

1. Does this information help you prepare for the launch of short term rental licensing on February 1, 2020?



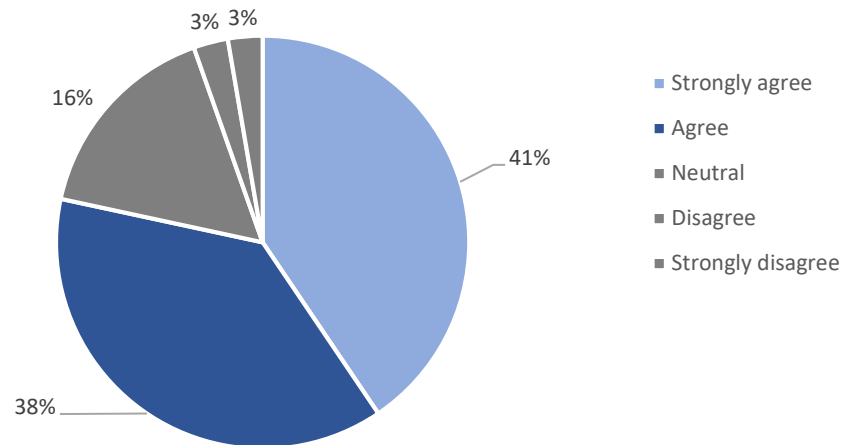
2. Does the Good Host Guide communicate the requirements and expectations for a short term rental host?



## Feedback Themes

Recurrent themes were identified through feedback from hosts. Hosts indicated overlapping bookings and window clarification based on specific configurations of their property. Hosts also recommended improvements to guides such as the development of templates and content changes (i.e. home escape plan and application checklist).

**3. As a short term rental host, does this guide communicate the requirements and expectations of a guest?**



**4. Will having the Good Guest Guide available better inform your guests of their responsibilities?**

