

The City of Calgary is committed to providing equal access for all Calgarians to City programs, services, facilities and public spaces. One way The City makes this possible is by helping low-income Calgarians with the costs of the programs and services outlined in this brochure.

The eligibility criteria are based on Statistics Canada Low Income Cut-Off (LICO) rate, but vary slightly from program to program and may include criteria other than income, specific to each program.

If you see a program here that interests you, please visit calgary.ca or contact 311. Someone will be happy to help connect you with the right information.

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Making City programs and services more affordable for low-income Calgarians.

- No Cost Spay/Neuter
- City Links (home maintenance)
- Property Tax Assistance
- Waste and Recycling Services
- Recreation
- Low-Income Monthly Youth Transit Pass
- Low-Income Monthly Adult Transit Pass
- Low-Income Senior Citizen Transit Pass

2013-1091



PROGRAMS and SERVICES for low-income Calgarians

Income should not be a barrier to participation.

calgary.ca | contact 311



Onward/ By 2020, 100 per cent of eligible low-income Calgarians will have improved access to low-income programs and services.





No Cost Spay/Neuter

Animal & Bylaw Services offers free spay and neuter surgery for companion cats and dogs of eligible low-income Calgarians.

Visit calgary.ca/animalservices or contact 311 for application information and eligibility criteria.



Property Tax Assistance

Financial assistance is available for low-income homeowners who experience an increase in their property tax. People who qualify for this program also receive a rebate on City waste and recycling fees.

Visit calgary.ca/PTAP or contact 311 for application information and eligibility criteria.



Calgary Transit Low-Income Passes

Adult: A discounted monthly pass for adults (18 years and older) that allows unlimited access to all regular Calgary Transit services including Access Calgary. For further information regarding eligibility criteria and application information visit calgarytransit.com/lowincome or phone 403-262-1000.

Youth: A discounted monthly pass for youths (6 to 17 years of age) that allows unlimited access to all regular Calgary Transit services including Access Calgary. For further information regarding eligibility criteria and application information visit calgarytransit.com/lowincome or phone 403-262-1000.

Senior Citizen: A discounted yearly pass for seniors (65 years of age and older) that allows unlimited access to regular Calgary Transit services. The pass is valid from July 1 to June 30 of the following year. It cannot be used for Access Calgary. For further information regarding eligibility criteria and application information visit calgarytransit.com/seniors or phone 403-262-1000.

City Links

City Links helps low-income seniors to live securely in their own homes by providing basic yard care, snow removal, housecleaning, interior and exterior painting, and minor repairs.

Visit calgary.ca/seniors or contact 311 for application information and eligibility criteria.

Recreation

Calgarians in financial need can qualify for Recreation's Fee Assistance program to maintain a healthy, active and creative lifestyle. Fee Assistance offers reduced program rates, reduced admissions to City-run swimming pools, golf courses and leisure centres, and additional discounts from 11 participating organizations.

Visit calgary.ca/RecreationFeeAssistance or contact 311 for application information and eligibility criteria.

