

Calgary



Calgary Fire Department Budget Information

November 26, 2019

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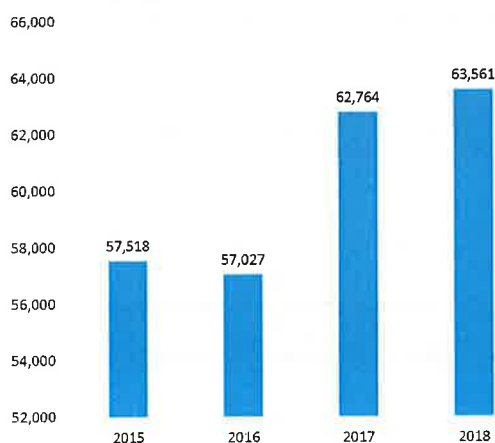
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Growing Demand



Total Number of Incidents



- Since 2015:
 - Calgary has gone from 1,230,915 residents to 1,285,711- over a 6% increase in people served.
 - CFD's budget grew by \$15M and 35 FTEs, but net effect of growth, inflation and reductions was an effective increase of \$1.4M to CFD's budget
 - 98% of budget is salary and wage costs
 - CFD opened 3 stations, and put one ancillary apparatus into service = 70 positions created
 - Only 35 positions allocated

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Calgary		Service Target Comparison				
		First – In Resources				
Measure	Calgary	Vancouver	Edmonton	Halifax	Montreal	Toronto
Target: First-in 90 th Percentile Total Time	7:00	6:24	7:00	7:00	6:20 (NFPA 1710)	6:24 (NFPA 1710)
		Effective Response Force				
Measure	Calgary	Vancouver	Edmonton	Halifax	Montreal	Toronto
ERF Target, 90th Percentile:	11:00	Under Review	11:00	8:00 (travel only)	10:20 (NFPA 1710)	10:24 (NFPA 1710)
ERF Actual Performance	13:16	unknown	14:46	11:22 (travel only)	unknown	10:39
First full alarm assignment – single dwelling structure fire	12 personnel	19 personnel	16 personnel	14 personnel	15 personnel	19 personnel

Calgary		Public Feedback	
		2019 Citizen Satisfaction Survey	
Respondents who wanted the same or more invested in Fire Emergency Response		44% (more) + <u>55% (same)</u> 99% same or more investment	
Importance of CFD services		100%	
Overall satisfaction with CFD		99%	
		Performance Measurement Comparison (MBNCanada 2018)	
Operating costs for fire services per \$1,000 property assessment		Calgary: \$0.84 – median \$1.32 <small>(MBN includes Calgary, Durham, Halifax, Halton, Hamilton, London, Montreal, Niagara, Regina, Greater Sudbury, Thunder Bay, Toronto, Waterloo, Windsor, Winnipeg)</small>	

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In Summary



- With our current budget, CFD will not reach the Council-approved long term service targets.
- We are seeing impacts already: staff stress, ERF response, and coverage.
- Almost half of Calgarians would like to see more investment in the fire department, with 99% wanting the same or more funding for fire service in their city.
- CFD's scenarios take a least harm approach, but will affect service.

