

NOTICE OF MOTION CHECKLIST

Title of the Motion: Essential Service

There are two classifications of a Notice of Motion (Check the one that applies):

Regular

Urgent (Include details in Urgency Rationale box below)

Is this Notice of Motion Confidential? **NO** (Include details in Procedural box below)

Financial and Other Resource Capacity
N/A
Legal / Legislative
Consulted by Director Hinse.
Technical Content
WHEREAS <ol style="list-style-type: none">1. The critical functions provided by 9-1-1 are an integral part of Alberta's public safety net of police, fire and emergency medical services;2. The job function of answering, evaluating and dispatching 9-1-1 calls requires extensive technical training/experience and ensures the safety of emergency first responders who require specialized information provided by 9-1-1 in dangerous and threatening situations;3. The extensive technical/training experience required to answer, evaluate and dispatch 9-1-1 calls cannot be easily filled during a labour dispute;4. The Alberta Labour Relations Code and the Emergency Services Act protect the welfare of citizens by preventing the disruption of the essential services provided by police, fire and emergency medical services;5. 9-1-1 employees are not currently deemed an essential service under provincial legislation and can disrupt all three essential services provided by police, fire and emergency medical services, through their ability to strike or be locked out;6. Any labour disruption would pose an immediate and significant risk to property, public safety and the delivery of all emergency services to the citizens of Calgary and surrounding communities;7. The City of Calgary has made multiple attempts to designate 9-1-1 employees as an essential service, including through the City Charter.
Procedural (Including reasons for confidentiality)

This Notice of Motion has been researched and developed in consultation with different levels of Administration at The City and are in full support of this work.

The membership of the IBEW Communications Officers recently voted on a memorandum of agreement. Union membership did not ratify the memorandum of agreement and the Union subsequently applied for mediation, as part of the normal collective bargaining process. A mediator has now been appointed, however a date for mediation has not yet been set.

Members of Council are being updated on the status of this negotiation, as Administration needs to prepare next steps. This includes reviewing potential impacts to service delivery for The City of Calgary, Alberta Health Services and several surrounding jurisdictions. It is important this information is kept strictly confidential at this time so Administration can notify our partners in an appropriate and respectful way.

Other Considerations

- The City has in the past requested the Province deem the 9-1-1 Call Centre an essential service (most recently through the Charter review exercise), however, have not been successful in the attempts.
- The City will continue to take the position that this be deemed an essential service.
- AHS Quarry Park (medical calls) are deemed an essential service as part of a move in 2017 to a provincial EMS ground and ambulance dispatch model.

Urgency Rationale

- The urgency with this motion is to advance this need with the new Provincial government, and to advocate with other jurisdictions to convey the importance of this request.