

### October Engagement Sessions Summary

Three engagement sessions were held in October 2019 to provide an update to Indemnified Contractors (ICs) on progress made by the Water Utility since Spring 2019 and to provide an opportunity for check in and feedback. The table below summarizes both internal and IC attendees. The Water Utility was represented by Water Services Drinking Water Distribution (DWD), Operations Services (OS), and Water Resources Inspection Services (IS).

Date	October 24, 2019 (morning)	October 24, 2019 (afternoon)	October 30, 2019
Contractor Attendees	Jasmine Harvey (Thuro), Corey Batt (Thuro), Daryl Galambos (Kobi Construction), Wade Ferguson (Precision), Joanne Slack (Precision), Chad Phillips (Calgary Aggregate Recycling Ltd), Ferlin Kang (Kang Construction), Alvin Kang (Kang Construction), Mike Kolonik (Peak Contracting Services), David LePage (Peak Contracting Services), Dave Schmitz (Peak Contracting Services), Doug Kiemeny (Peak Contracting Services)	Mike Desrosiers (Remis Mechanical), Adrian Gaucher (Cannex Contracting), Roger Gautreau (Slimdoor), Joe Berard (Slimdoor)	Will Trevenen (Standard General Inc.), Kassem Hammisi (Kidco Construction Ltd), Jimmy Borhot (North Star Contracting), Evan Friesen (Volker Stevin Contracting), Peter Principalli (Volker Stevin Contracting), Dan Finlayson (Standard General Inc.), Jaime Watt (Whissell Contracting Calgary Ltd)
Internal Attendees	Chris Huston (DWD), Natasha Kinloch (DWD), Jason Truong (IS), Tyler Johnson (IS), Brad Forsyth (DWD), Sclater Paterson (DWD), May Cayanan (IS), Maria Wolfs (OS), Michele Botha (DWD)	Chris Huston (DWD), Natasha Kinloch (DWD), Jason Truong (IS), Tyler Johnson (IS), Brad Forsyth (DWD), Sclater Paterson (DWD), May Cayanan (IS), Maria Wolfs (OS), Michele Botha (DWD)	Chris Huston (DWD), Natasha Kinloch (DWD), Jason Truong (IS), Tyler Johnson (IS), Brad Forsyth (DWD), Sclater Paterson (DWD), May Cayanan (IS), Frank Mosca (DWD), Maria Wolfs (OS), Michele Botha (DWD)

Overall feedback on appointment availability, booking process and on-site meetings was positive. ICs expressed appreciation for engagement opportunities and for progress to date. In addition to the proposed innovation process for improving ICs experience, the Water Utility plans to hold engagement sessions with the ICs in February 2020 to discuss the upcoming construction season.