

## Enhanced Service Model

Centralizing subsidy application processing provides the opportunity to leverage existing Community & Neighbourhood Services' services to enhance customer support at little or no extra cost. For many, improved access to subsidized programs and services will meet their needs. For others, learning about other programs and services or having access to social support will enhance their well-being and full participation in Calgary life. Access to 'intermediate assistance' and 'enhanced support' is based upon individual needs as identified through the subsidy application process.

