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CPS2014-0506

Community Services & Protective Services 2013 Year in Review

Presentation to Standing Policy Committee on Community and Protective Services 2014 July 02

Onward/By 2020. Calgary communities are resilient, complete and connected



Services and Functions

Who

Animal & Bylaw Services

Calgary Emergency Management Agency

Calgary Fire Department

Community &

Neighbourhood Services

Parks

Public Safety Communications

Communication

Recreation

What

Public Safety

Community standards

Vibrant and strong

communities

Great public spaces and healthy natural environment

Citizen III - III

Citizen well-being and health

Leveraging partnerships to achieve common goals

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2013 By The Numbers over 105,120 4.700 25,000 dogs licensed people attended Calgarians helped through **Disaster Alley** Recreation's fee assistance program 8,222 2,325 **Community residents** 270 volunteers removed 3,900 kg participated through the garbage during River & **Festivals and Events Strong Neighbourhood Pathway Cleanup** Initative 8.500 1,941,914 hours of environmental and education Drop-in visits to our 45,241 initiative programs more than recreation facilities cats licensed 16,500 Calgarians provided input on the 7,822 new Central Library hectares of managed parkland 1,500 and natural areas downloads of new Parks App community clean-ups THE CITY OF CALGAR

2013 June Flood

- · 80,000 people evacuated in 15 hours
- 400+ water rescues in first 24 hours of evacuation notice
- Leisure Centres converted to reception centres (high of 1,930 evacuees on June 25) and reconverted in time to provide summer day camp programs
- Temporary relocation of Alpha House residents
- Target grade of service to answer 9-1-1 calls maintained despite high call volumes (85 per cent increase June 21)
- 26 dogs, 48 cats and 2 Vietnamese pot belly pigs (from Calgary Zoo) housed for displaced citizens
- 57 kms of pathways repaired and reopened within two months of the total 93 kms damaged and closed

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2014

- Capital projects
- Citizens who need us most, and demographic trends
- Community development, and strengthening partner relationships
- Safety
- · Effectiveness and efficiency
- 2015-2018 planning

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Administration Recommendation

That the SPC on Community and Protective Services recommends that Council receive this report for information.

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