

CITY OF CALGARY
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ITEM: CPS2014-0506

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CPS2014-0506

Community Services & Protective Services 2013 Year in Review

Presentation to Standing Policy Committee
on Community and Protective Services
2014 July 02

Onward/By 2020, Calgary communities are resilient, complete and connected.



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Services and Functions

Who

Animal & Bylaw Services
Calgary Emergency
Management Agency
Calgary Fire Department
Community &
Neighbourhood Services
Parks
Public Safety
Communications
Recreation

What

Public Safety
Community standards
Vibrant and strong
communities
Great public spaces and
healthy natural environment
Citizen well-being and health
Leveraging partnerships to
achieve common goals

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2013 By The Numbers



2013 June Flood

- 80,000 people evacuated in 15 hours
- 400+ water rescues in first 24 hours of evacuation notice
- Leisure Centres converted to reception centres (high of 1,930 evacuees on June 25) and reconverted in time to provide summer day camp programs
- Temporary relocation of Alpha House residents
- Target grade of service to answer 9-1-1 calls maintained despite high call volumes (85 per cent increase June 21)
- 26 dogs, 48 cats and 2 Vietnamese pot belly pigs (from Calgary Zoo) housed for displaced citizens
- 57 kms of pathways repaired and reopened within two months of the total 93 kms damaged and closed

2014

- Capital projects
- Citizens who need us most, and demographic trends
- Community development, and strengthening partner relationships
- Safety
- Effectiveness and efficiency
- 2015-2018 planning

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Administration Recommendation

That the SPC on Community and Protective Services recommends that Council receive this report for information.

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