



2018 Annual Report to City Audit Committee

Thursday, October 24, 2019

Agenda

- ❖ Overview
- ❖ Governance structure
- ❖ Key 2019 strategic initiatives
- ❖ 2019 Risk report
- ❖ External Audit Report



Home is what we do.



CHC by the numbers

25,000

Housing Tenants

1,100
Seniors

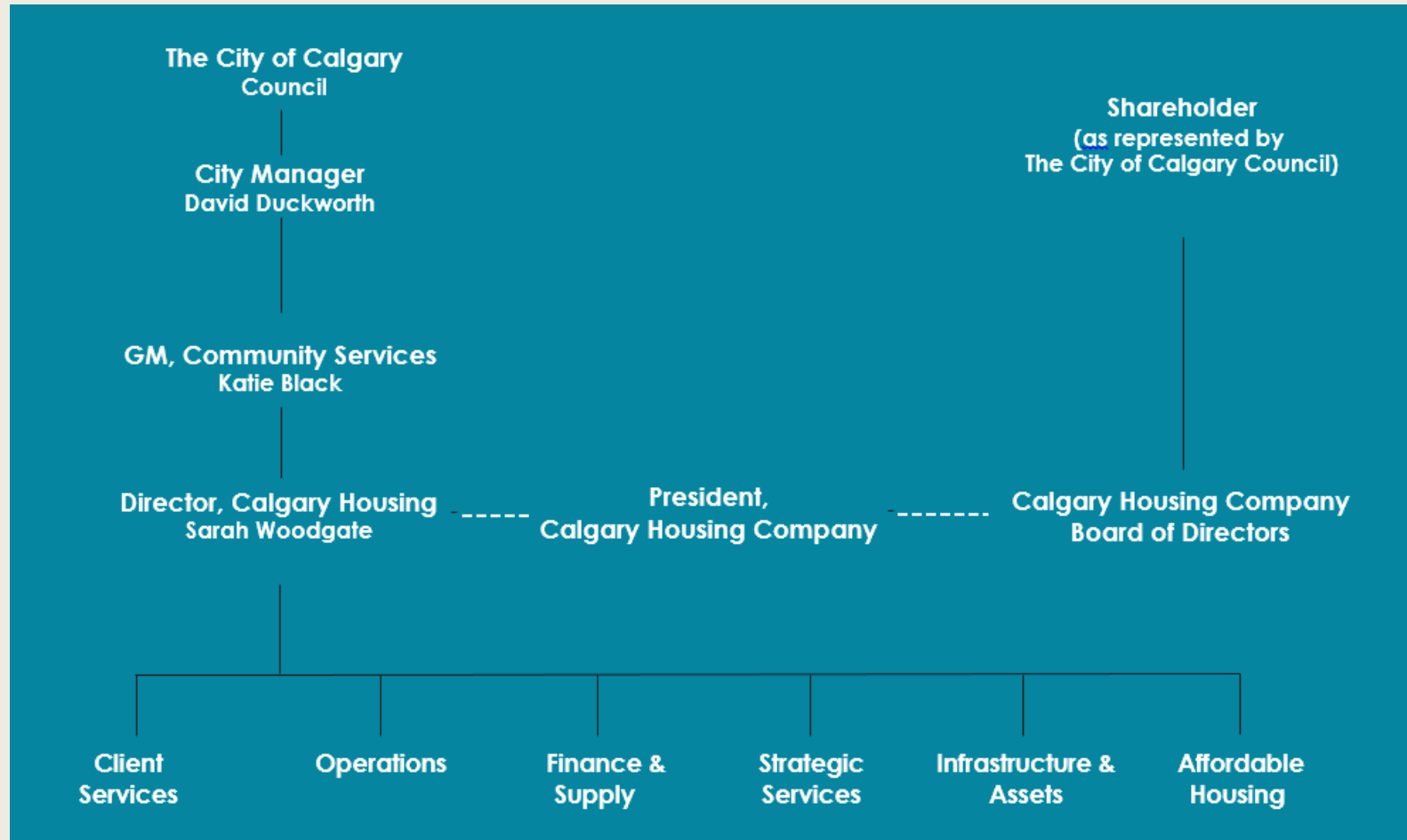
14,000
Adults

6,700
Children
6-17

2,600
Pre-School
Children



CHC Governance Structure



CHC Board Composition

- Up to 3, but not less than 2 Council Members
- 6-8 Citizen Representatives
- Director of Calgary Neighborhoods, or successor business unit of The City
- City Treasurer, or appointed representative of the Treasurer's Office



CHC's 2016 – 2022 strategic priorities

**Deliver quality customer service that
contributes to their individual and
community wellbeing**

**Achieve operational and financial
sustainability**

Realize organizational excellence



Integrated Risk Management

Top Rated Risks

Financial Risk:
Insufficient Funds

Political Risk: Uncertain
Funding

Infrastructure Risk:
Condition of Third Party
Owned Assets

Trending
Likelihood
Impact



Trending
Likelihood
Impact



Trending
Likelihood
Impact



External Audit Report

Deloitte LLP completed the audit of the 2018 financial statements and issued an unqualified audit opinion

- ❖ No uncorrected misstatement in the course of the audit
- ❖ No corrected misstatements in the course of the audit
- ❖ No disclosure deficiencies identified
- ❖ No significant deficiencies in internal control were identified



Thank You!

