

Human Resources Challenges and Opportunities

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What We Are Watching: Trends and Risks









Foundations of Our Approach

Neuroscience

- Growth vs. fixed mindset
- Unconscious Bias
- SCARF

13 factors addressing mental health in the workplace

Mental Health Commission of Canada

Change leadership

Mindset, behaviours, culture, systems

Corporate values and 4Cs

Individual responsibility, collective accountability

Jurisprudence

Labour law, case law, legislation

CFO framework

• Operator, steward, strategist, catalyst



Challenges and Opportunities

Healthy Workplace	 Maintaining engagement Advancing inclusion Reducing stigma Capacity Learning and Development
Leadership	 Required skill set Ability to lead change Creating and sustaining a healthy workplace and capacity Priorities Challenge to be a strategist Individual Performance Development
Workplace Capacity	 Balancing operator, steward, strategist, and catalyst work Priorities Culture Attraction and retention Aligning to new service lines Economic environment Demographics



Thank you

