



Calgary Transit Access Eligibility Appeal Board

Mandate and Composition

Mandate	To hear and determine Appeals from those persons deemed to be ineligible, conditionally eligible or who disagree with their eligibility for shared-ride public transportation service as determined by Calgary Transit Access.
Composition	<ul style="list-style-type: none">• 3 Public members with disabilities or directly involved with those with disabilities• 3 Public members who are or were health care practitioners (e.g. doctor, nurse, therapist)• 1 Citizen-at-Large



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Comments by Donna Hreys, Chair of the committee

Number of meetings in the last two years	Around 22, monthly meetings in the past 2 years are scheduled, that can last up to 4 hours long depending on number of Appellants
Do you have any subcommittees? If yes, please list	No
Summary of initiatives, projects or work completed or ongoing in the last two years	Changed number of people on the board to help ensure we get a quota
Outline of 2019 work plan	No specific plan: just to have enough Board members at each meetings and arrange for an update and information session with legal department for all Board members.
Challenges to fulfilling mandate	Having our Board members attend each meetings, have each understand the role of this Board.
Additional information you would like to share with Council	<p>This is a unique Board, we come face to face with people who have been disapproved Access service. They are often upset, mad and on occasion aggressive. We have to put aside our compassionate feelings and look at the facts presented to us.</p> <p>I believe that a session with legal department will help all Board members regarding our role and the need for concrete data from the Appellants.</p>