

**Proposed Framework for an Annual
Accessible Incentive Program**

	Accessible Taxi Plate Holder	Accessible Driver
Annual Eligibility Criteria	<ul style="list-style-type: none"> ▪ Mechanicals submitted on time ▪ Inspector's Orders completed on time ▪ Minimal complaints on the vehicle condition ▪ Cordless debit machine installed in vehicle ▪ Meet bylaw requirements for vehicle on road a minimum of 250 days/year ▪ Meet bylaw requirements for ATPL-2 to drive a minimum 981 hours/year 	<ul style="list-style-type: none"> ▪ Complete minimum of 4 wheelchair accessible trips per month ▪ Accept all wheelchair accessible trips ▪ Perform daily maintenance of harness/ramps ▪ Minimal incidents or customer service complaints ▪ Complete LTS Accessible recertification/refreshers training ▪ Meet Dispatch response time performance measures ▪ Renew Taxi Driver Licence on time
Annual Amount	Grant of \$1,500 (no conditions) Up to \$1,500 additional based on meeting the criteria above. Total possible incentive: \$3,000	Up to \$2000 based on meeting the criteria above.

Cost estimate to implement incentive program

Annual subsidy per eligible accessible taxi plate holder	3,000
Estimated # of eligible accessible taxi plate holders	189
Total annual subsidy to all eligible accessible taxi plate holders	\$567,000
Annual subsidy per eligible accessible taxi driver	2,000
Estimated # of eligible accessible taxi drivers	400
Total annual subsidy to all eligible accessible taxi drivers	\$800,000
City's cost to administer the program (1 FTE @ PG 7)	100,000
Industry costs associated with collecting surcharge fee (estimated)	100,000
Total cost to administer the program	\$200,000
Grand Total Cost (this determines funds required)	\$1,567,000

- Funding for incentive collected by brokers/TNCs through a per trip surcharge applied to all taxi trips (through the taxi meter drop rate) and all TNC trips (through the company app).
- Evaluation of Phase 1 to be undertaken following implementation to determine whether the incentive meets the objectives of the Accessible Taxi Review.