

## AGENDA

## GAS, POWER AND TELECOMMUNICATIONS COMMITTEE

December 7, 2017, 3:00 PM LEGAL TRADITIONS COMMITTEE ROOM Members

> Councillor S. Chu Councillor D. Colley-Urquhart Councillor J. Davison Councillor D. Farrell Chief Financial Officer E. Sawyer Mayor N. Nenshi, Ex-Officio

- 1. CALL TO ORDER
- 2. ELECTION OF CHAIR AND VICE-CHAIR
- 3. OPENING REMARKS
- 4. CONFIRMATION OF AGENDA
- 5. CONFIRMATION OF MINUTES
  - 5.1 MINUTES OF THE REGULAR MEETING OF THE GAS, POWER AND TELECOMMUNICATION COMMITTEE, 2017 SEPTEMBER 07
- 6. POSTPONED REPORTS

(includes related/supplemental reports)

- 7. ITEMS FROM OFFICERS, ADMINISTRATION AND COMMITTEES
  - 7.1 Status of Outstanding Motions and Directions, GPT2017-1175Attachment held confidential subject to Sections 23 and 24 of FOIP.
  - 7.2 Industry Update on Electricity, Natural Gas, and Telecommunications, GPT2017-1156Attachment held confidential subject to Section 24 of FOIP.
  - 7.3 Fibre Infrastructure Strategy Annual Update, GPT2017-1206

Attachment 2 held confidential subject to Section 24 of FOIP.

## 8. ITEMS DIRECTLY TO COMMITTEE

- 8.1 REFERRED REPORTS
- 8.2 NOTICE(S) OF MOTION
- 9. URGENT BUSINESS

## 10. CONFIDENTIAL ITEMS

- 10.1 Alberta Electrical Industry Restructuring, GPT2017-1174 (FOIP 24)
- 10.2 Confidential Attachment to Status of Outstanding Motions and Directions, GPT2017-1175 (Item 7.1) (FOIP 23 and 24)
- 10.3 Confidential Attachment to Industry Update on Electricity, Natural Gas, and Telecommunications, GPT2017-1156 (Item 7.2) (FOIP 24)
- 10.4 Confidential Attachment to Fibre Infrastructure Strategy Annual Update, GPT2017-1206 (Item 7.3) (FOIP 24)
- 11. ADJOURNMENT



## MINUTES

## GAS, POWER AND TELECOMMUNICATIONS COMMITTEE

## HELD 2017 SEPTEMBER 07 AT 1:00 PM

## IN THE LEGAL TRADITIONS COMMITTEE ROOM

PRESENT:

Councillor A. Chabot, Chair Councillor J. Magflocca, Vice-Chair Councillor D. Farrell Councillor S. Chu Sawyer Chief Financial Officer E.

ALSO PRESENT:

Septor Regulatory Analyst R. Holberton Corporate Tax and Regulatory Affairs Manager R. Mount Finance & Regulatory Strategist J. Kohut Leader K, Hess. Manager L. Sierra Manager H. Reed-Fenske Legislative Assistant D. Williams

This meeting was conducted in accordance with the Procedure Bylaw 44M2006, as amended.

CONFIRMATION OF AGENDA 1.

> AMENDMENT, Moved by Councillor Magliocca, that the Agenda for the today's Meeting be amended by adding an item of Urgent Business, 4.1, Alberta Utilities Commission Decision on the ENMAX Corporation Tax Agreement With The City of Calgary Update (Verbal), VR2017-0031.

CARRIED

CONFIRM AGENDA, AS AMENDED, Moved by Councillor Farrell, that the Agenda for the 2017 September 07 Regular Meeting of the Gas, Power and Telecommunications Committee, be confirmed, **as amended**, as follows:

## ADD URGENT BUSINESS:

4.1 ALBERTA UTILITIES COMMISSION DECISION ON THE ENMAX CORPORATION TAX AGREEMENT WITH THE CITY OF CALGARY UPDATE (VERBAL), VR2017-0031

CARRIED

## 2. <u>CONFIRMATION OF MINUTES</u>

2.1 MINUTES OF THE REGULAR MEETING OF THE GAS, POWER AND TELECOMMUNICATIONS COMMITTEE, 2017 JULY 20

CONFIRM MINUTES, Moved by Councillor Parrell, that the Minutes of the Regular Meeting of the Gas, Power and Telecommunications Committee held on 2017 July 20, be confirmed.

CARRIED

- 3. ITEMS FROM ADMINISTRATION AND COMMITTEES
  - 3.1 MUNICIPAL RIGHTS OF WAY BYLAW AMENDMENT, GP2017-0645

APPROVE. Moved by Councillor Chu, that the Administration Recommendations contained in Report GR2017-0645 be approved, **after amendment**, as follows:

That the Gas, Power and Telecommunications Committee recommend that Council:

1. Give three readings to the proposed Amending Bylaw as set out in Attachment 1; and

2. Receive this report for information.

And further, that this Report be sent as an Item of Urgent Business to the 2017 September 11 Combined Meeting of Council.

CARRIED

4. URGENT BUSINESS

#### 4.1 ALBERTA UTILITIES COMMISSION DECISION ON THE ENMAX CORPORATION TAX AGREEMENT WITH THE CITY OF CALGARY UPDATE (VERBAL), VR2017-0031

## RECEIVE FOR THE CORPORATE RECORD

At the request of the Administration and with the concurrence of the Chair the Legislative Assistant received for the Corporate Record a document entitled "AUC, Alberta Utilities Commission, ENMAX Power Corporation, Tax Agreement with The City of Calgary", dated 2017 September 07, with respect to Verbal Report, VR2017-0031.

APPROVE, Moved by Mr. Sawyer, that with respect to Verbal Report VR2017-0031, the following be approved:

That the Gas, Power and Telecommunications Committee recommend, that now that the Alberta Utilities Commission decision on the ENMAX Tax Agreement with The City of Calgary has been finalized, Council receive the decision for information:

And further, that this Verbal Report and the document received to the Corporate Record be forwarded as a matter of Urgent Business to the 2017 September 11 Combined Meeting of Council.

CARRIED

IN CAMERA, Moved by Councillor Farrell, that in accordance with Section 197 of the *Municipal Government Act* and Sections 23 and 24 of the *Freedom of Information and Protection of Privacy Act*, the Gas, Rower and Telecommunications Committee move in camera, at

1:08 p.m., in order to/consider several confidential matters.

CARRIED

The Gas, Power and Telecommunications Committee moved into public session at 1:50 p.m. with Councillor Chabot in the Chair.

RISE AND REPORT, Moved by Mr. Sawyer, that the Gas, Power and Telecommunications Committee rise and report.

CARRIED

## 5. <u>IN CAMERA ITEMS</u>

## 5.1 STATUS OF SPENDING AND RECOVERY ON INTERVENTIONS, GP2017-0625

APPROVE, Moved by Councillor Magliocca, that with respect to Report GP2017-0625, the following be approved:

That the Gas, Power and Telecommunications Committee:

- 1. Receive this report for information; and
- 2. Direct that the Report, the Attachment and In Camera discussions remain confidential pursuant to Section 24 of the *Freedom of Information and Protection of Privacy Act* until all the proceedings, including any appeals, are completed.

## CARRIED

CARRIED

# 5.2 STATUS OF OUTSTANDING MOTIONS AND DIRECTIONS, GP2017-0626

APPROVE, Moved by Mr. Sawyer, that with respect to Report GP2017-0626, the following be approved:

That the Gas, Power and Telecommunications Committee:

- 1. Receive this report for information; and
- 2. Direct that the Attachment and In Camera discussions remain confidential pursuant to Sections 23 and 24 of the Freedom of Information and Protection of Privacy Act until all matters referred to in the attachment are completed or resolved.

Minutes 2017 September 07 ISC: UNRESTRICTED

## 5.3 SUMMARY OF CURRENT PROCEEDINGS, GP2017-0628

APPROVE, Moved by Councillor Chu that with respect to Report GP2017-0628, the following be approved:

That the Gas, Power and Telecommunications Committee:

- 1. Receive this report for information; and
- 2. Direct that the Attachment and In Camera discussions remain confidential pursuant to Sections 23 and 24 of the *Freedom of Information and Protection of Privacy*. Act until all matters referred to in the attachment are completed or resolved.

CARRIED

6. URGENT BUSINESS IN CAMERA

No items of Urgent Business, In Camera, were added to today's Meeting.

7. ADJOURNMENT

ADJOURN, Moved by Councillor Magliocca, that this preeting adjourn at 1:55 p.m.

CARRIED

CONFIRMED BY COMMITTEE ON

CHAR

LEGISLATIVE ASSISTANT

THE FOLLOWING ITEMS HAVE BEEN FORWARDED AS URGENT BUSINESS TO THE 2017 SEPTEMBER 11 COMBINED MEETING OF COUNCIL:

URGENT BUSINESS:

MUNICIPAL RIGHTS OF WAY BYLAW AMENDMENT, GP2017-0645

ALBERTA UTILITIES COMMISSION DECISION ON THE ENMAX CORPORATION TAX AGREEMENT WITH THE CITY OF CALGARY UPDATE (VERBAL), VR2017-0031

The next Regular Meeting of the Gas, Power and Telecommunications Committee has been scheduled to be held on 2017 December 07 at 1:00 PM.

#### Status of Outstanding Motions and Directions

#### EXECUTIVE SUMMARY

This report details the outstanding items for the Gas, Power and Telecommunications (GPT) Committee from the meeting of 2017 September 7.

#### ADMINISTRATION RECOMMENDATION:

That the Gas, Power and Telecommunications Committee:

- 1. Receive this Report for information; and
- 2. Direct that the attachment be heard in-camera pursuant to subsection 23(1)(b) of the *Freedom of Information and Protection of Privacy Act,* and remain confidential under 24(1)(a) of the *Freedom of Information and Protection of Privacy Act,* until all matters referred to in the attachment are completed or resolved.

#### **PREVIOUS COUNCIL DIRECTION / POLICY**

The GPT Committee has directed that this report be prepared for each meeting.

#### BACKGROUND

The background to each item listed on the attachment will be provided in a future report or other requested action dealing with that specific issue.

#### INVESTIGATION: ALTERNATIVES AND ANALYSIS

This report, with attachment, provides a summary of outstanding items for the GPT Committee. There are no alternatives or analyses required.

#### Stakeholder Engagement, Research and Communication

This report, with attachment, provides a summary of outstanding items for the GPT Committee. There is no stakeholder engagement, research or communication required.

#### Strategic Alignment

This report is in alignment with the mandate of the Gas, Power and Telecommunications Committee.

#### Social, Environmental, Economic (External)

This report has been reviewed for alignment with The City of Calgary's Triple Bottom Line (TBL) Policy Framework. No implications are identified.

#### **Financial Capacity**

#### Current and Future Operating Budget:

As the report does not propose a decision, there is no direct budget or business plan impacts.

#### Current and Future Capital Budget:

As the report does not propose a decision, there is no direct budget or business plan impacts.

#### **Risk Assessment**

This report tracks outstanding motions and directions from the GPT Committee to Administration. No specific risks are associated with this report. Any risks associated with a specific direction or motion will be dealt with in the context of a report on that direction or motion.

#### **REASON(S) FOR RECOMMENDATION(S):**

This report assists the Committee in tracking the regulatory work of the GPT Committee.

#### ATTACHMENT(S)

1. Status of Outstanding Motions and Directions (Confidential)

## Industry Update on Electricity, Natural Gas, and Telecommunications

#### EXECUTIVE SUMMARY

This report summarizes key developments in the electricity, natural gas, and telecommunications industries since 2017 July 20.

#### **ADMINISTRATION RECOMMENDATION:**

That the Gas, Power and Telecommunications Committee:

- 1. Receive this Report for information; and
- 2. Direct that the attachment remain confidential under Section 24 (1) (a) of the *Freedom* of *Information and Protection of Privacy Act* until three years after the proceedings are completed.

#### **PREVIOUS COUNCIL DIRECTION / POLICY**

The Gas, Power and Telecommunications Committee has requested that this report be prepared every second month.

#### BACKGROUND

This report, with its attachment, provides a summary of relevant industry developments and policy issues.

#### INVESTIGATION: ALTERNATIVES AND ANALYSIS

Recent developments in the Alberta utilities industry are detailed in the attachment. Natural gas and electricity markets are analyzed to provide an understanding of energy prices which affect The City's utility costs and franchise fee revenue.

Policy issues in Alberta's regulated utilities and general utility industry developments that could have an impact on The City's interests are reviewed to keep committee members informed of issues that may require future regulatory intervention or impact The City's operations.

#### Stakeholder Engagement, Research and Communication

N/A

#### **Strategic Alignment**

This report is in alignment with the mandate of the Gas, Power and Telecommunications Committee.

#### Social, Environmental, Economic (External)

This report has been reviewed for alignment with The City of Calgary's Triple Bottom Line Policy Framework. No implications were identified.

## Industry Update on Electricity, Natural Gas, and Telecommunications

#### **Financial Capacity**

#### Current and Future Operating Budget:

This report does not propose a decision and there is no direct budget or business plan implication.

#### Current and Future Capital Budget:

There are no budget or business plan implications arising from this report.

#### **Risk Assessment**

No specific risks are associated with this report. Any risks arising from energy utility developments reviewed in the attachment will be addressed in a separate report if required.

#### **REASON(S) FOR RECOMMENDATION(S):**

This report provides information to GPT Committee members to assist them in their understanding of regulatory issues that affect The City's interests.

#### ATTACHMENT(S)

1. Attachment 1 – Industry Update on Electricity, Natural Gas and Telecommunications (Confidential)

#### EXECUTIVE SUMMARY

This report serves as the second annual update on the implementation of The City of Calgary's Fibre Infrastructure Strategy.

The City has made progress on all areas of the strategy, including:

- connecting more City facilities and assets, avoiding costs from third-party entities;
- building more fibre within the downtown core, while reaching more traffic controllers;
- collaborating with Real Estate & Development Services (REDS) to install City dark fibre for business parks;
- implementing in greenfield developments for future City services as part of the Four-Party Shallow Utility Consortium;
- licensing out City fibre to external agencies;
- building relationships, education and collaboration with many internal and external agencies; and
- continuing to participate in Canadian Radio-Television and Telecommunications Commission's policies and reviews.

#### ADMINISTRATION RECOMMENDATION:

#### That Gas, Power and Telecommunications Committee:

- 1. Receive for information the Fibre Infrastructure Strategy Annual Update (Attachment 1)
- 2. Direct that the Fibre Infrastructure Strategy Updated Risk Assessment (Attachment 2) remain confidential pursuant to Section 24(1)(a) and (b) of the Freedom of Information and Protection of Privacy Act for a period of 15 years.

#### **PREVIOUS COUNCIL DIRECTION / POLICY**

In 2015 September, Council approved the Fibre Infrastructure Strategy (GP2015-0485) with an annual update.

#### BACKGROUND

For the last 16 years, The City of Calgary Information Technology (IT) business unit has been leveraging capital works projects to take advantage of economies of scale to deploy fibre optic to support City services. The Fibre Cable Duct and Wireless (FCDW) Steering Committee was established in 2002 to provide governance for The City's fibre infrastructure. Membership of the FCDW committee includes the Directors of Transit, Roads, Water Services, Transportation Infrastructure and IT. This has enabled over 450 kms of fibre optic to be deployed throughout Calgary.

The primary focus is to connect all City buildings, facilities and assets. The excess capacity in City fibre optic has been licensed to Civic Partners, universities, school boards, businesses and carriers. All revenue is transferred to the Information Technology Reserve for future fibre builds for City services and to support operating costs.

#### INVESTIGATION: ALTERNATIVES AND ANALYSIS

#### Fibre Infrastructure Strategy Annual Report

To provide an annual update on the elements of the fibre strategy with key elements including:

- Monitoring and participating in regulatory and/or policy related events. The top concern is the federal announcement of The Modernization of the Telecommunications and Broadcasting Act. Changes to the Telecom and Broadcasting Act can impose restrictions on how municipalities govern their rights-of-way and assets, such as poles and facilities and these sweeping changes could last for decades.
- The general progress of connecting City assets to the fibre network and the estimated cost avoidance achieved.
- The City operates as a fibre-optic provider and City IT licenses out excess fibre-optic capacity to other public-sector organizations, businesses or carriers. Revenues are transferred to the IT Reserve Fibre Optic Program #751 to fund fibre deployments for City services and cover operating costs of the fibre plant.
- Supporting our local Internet Exchange (IX). IXs are found in the most prominent business centers in Canada such as Toronto and Vancouver. An IX supports fast, affordable internet and enables new business capabilities. The Calgary Internet Exchange (YYCIX) began in 2012 and is a non-profit organization run by volunteers. It is growing and gaining momentum and The City has been supporting the YYCIX by providing fibre and hosting equipment in one of The City's communication rooms.
- An updated risk assessment and mitigating strategies.

#### **Strategic Alignment**

The Fibre Infrastructure Strategy is aligned with Council Priorities, the Corporate Services 2015-2018 Action Plan and IT's 2015-2018 Business Plan.

#### Alignment with Sustainability Direction 2020

The Fibre Infrastructure Strategy is fully aligned with the goals and objectives set out in the 2020 Sustainability Direction.

Prosperous Economy Objective: A city that attracts, develops and retains

Sustainable Environment

Objective: Existing developments (Existing development remediation and redevelopment support efficient land use and environmental protection in Calgary)

Smart Growth and Mobility Choice Objective: Provide safe, reliable and affordable public infrastructure

Financial Capacity Objective: Cost efficiency & Risk management

Sustainable Corporation

Objective: Efficiency, infrastructure management, effective service delivery

#### Social, Environmental, Economic (External)

Social: City business units rely on connectivity to deliver services to the citizens. Fibre optic is the path that information takes to reach the desired end point whether that is a building, like the Emergency Operation Center (EOC), or a server for analytics. City services play an important role in the social well-being of the community.

Environmental: City fibre optic has a positive effect on the environment through a number of channels. Through smart infrastructure and highly connected devices The City can better manage assets and increase the performance of services, like intelligent traffic systems. By licensing dark fibre, companies have an option to obtain fibre services without building their own – reducing disruptive construction activities. Many utilities and organizations require fibre connectivity to deliver enhanced services to manage efficiency, like smart grids or intelligent building management systems. All these contribute to a better environment.

Economic: The digital economy is dependent on connectivity infrastructure like fibre optic as the fundamental infrastructure to support it. This enablement allows the community to prosper through equal access and inclusion. The City of Calgary's fibre infrastructure strategy focuses on providing fibre for City services and leasing excess capacity to other organizations.

#### **Financial Capacity**

#### **Current and Future Operating Budget:**

The 2017 annual net operating budget for the City Fibre Team is \$1.9M.

Future additional operating costs are estimated to be approximately two per cent of construction costs. These costs are expected to be offset by revenue generated and are included in the long range financial model. Future operating impact funding combined with an offsetting revenue budget will be assessed and requested as part of the 2019-2022 Action Plan.

#### Current and Future Capital Budget:

Total capital budget approved for 2016-2018 is \$19.1M. With accelerated fibre builds in 2017, it is forecasted that \$4.15M will remain for 2018. These funds are committed for new fibre projects, such as intelligent intersections, stranded facilities and next-generation City infrastructure.

Administration continues to identify future funding sources to meet forecasted capital requirements including using the IT Technology reserve (see Appendix 2 – Project Cost & Funding Sources).

#### **Risk Assessment**

Through the Integrated Risk Management (IRM) process, additional risks were identified along with mitigating strategies. See Attachment 2 - Fibre Infrastructure Strategy Risk Assessment.

## **REASON(S) FOR RECOMMENDATION(S):**

The telecommunications environment is constantly evolving and the annual report serves to keep Council apprised of the progress, challenges and future strategic directions regarding The City's fibre infrastructure.

## ATTACHMENT(S)

- 1. Attachment 1 Fibre Infrastructure Strategy Annual Update
- 2. Attachment 2 Fibre Infrastructure Strategy Updated Risk Assessment (Confidential)



# Fibre Infrastructure Strategy

# Annual Update

2017 December 07

Chief Financial Officer's Department - Information Technology

# **EXECUTIVE SUMMARY**

The telecommunications environment is constantly evolving and it is important for municipalities to take a future-oriented and proactive approach to meeting the needs of City services and the community. Since Council approved the Fibre Infrastructure Strategy in September 2015, Administration has been working diligently on implementing the recommended actions and this report outlines the progress made on all recommendations.

# PROGRESS ON FIBRE INFRASTRUCTURE STRATEGY

The progress update to previous recommendations is below:

- 1. Canadian Radio-television and Telecommunications Commission (CRTC) Administration continues to actively participate in CRTC engagement processes as appropriate to protect municipal interests and influence the direction of connectivity for the community. In 2017, The City did not participate directly with any CRTC interventions, but provided support to Calgary 9-1-1 in their responses for NG 9-1-1 interrogatories.
- 2. Federal Government: Modernization of Telecommunications and Broadcasting Act In the 2017 Budget<sup>1</sup>, the Federal Government announced a new strategy called "Canada's Digital Future". A key element of that strategy is the overhaul and modernization of the laws governing television, telecommunications and the Internet. The Government's stated objective is to "position Canada's Internet and wireless service providers, creative entrepreneurs, and cultural leaders to deal with … the disruptive changes and increased competition due to globalization<sup>2</sup>".

Changes to the Telecom and Broadcasting Act may impose restrictions on how municipalities govern their rights-of-way and assets, such as poles and facilities and these sweeping changes could last for decades.

IT has informed Intergovernmental and Corporate Strategies (ICS), who will engage all relevant business units to determine a City position that will go before Council. ICS has also initiated communication with the Federation of Canadian Municipalities (FCM) on the issue. It will be important for all municipalities to engage in public hearings related to modifications of the Act.

## 3. Policy/Bylaw

The Municipal Rights-of-Way (ROW) Bylaw, scheduled to take effect 2018 January 1 is currently being challenged in the provincial courts by the large carriers (Telus, Shaw, Bell, Rogers).

ROWs are expected to be flooded with new telecom infrastructure as new technologies are adopted and implemented, for example Small Cell (5G) wireless networks.

#### 4. Greenfield

The City's fibre team has submitted designs for 14 new developments to the ENMAX Power Services Corporation (EPSC). Two projects have been completed: Savanna and

<sup>&</sup>lt;sup>1</sup> 2017 March 22, Canada Budget 2017, p. 106, "Canada's Digital Future"

Carrington. Constructing City fibre infrastructure along major roads for future City services within the Four-Party Trench reduces costs by approximately 75% relative to building independently.

#### 5. Capital Budget

The second construction season is nearing its conclusion. The 2017 season is forecasted to spend \$8.99M. Due to delays in contract negotiations with the shallow utility consortium, greenfield fibre infrastructure was slow to start. The Fibre Cable Duct and Wireless (FCDW) Steering Committee approved that fibre infrastructure funding be used to focus on connecting existing City stranded facilities. The long-range financial forecast presented as part of the approved Fibre Infrastructure Strategy can be found in Appendix 2. In 2018, the long-range financial forecast will be reviewed to adjust for actuals and industry changes.

	20	16	2	017	2018			
Capital Budget Reca				Forecast Spend	Recast	Forecast Spend		
IT Fibre Reserve	\$800K	\$800K	\$820K	\$820K	\$800K	\$800K		
City Fibre Plan	\$6.65M	\$5.16M	\$4.18M	\$8.17M	\$5.85M	\$3.35M		
Total	\$7.45M	\$5.96M	\$5M	\$8.99M	\$6.65M	\$4.15M		

## 6. General Progress Outline

Fibre optics is not just for City office buildings any more, but is being used to connect a variety of devices. As an example, there are 234 Traffic Controllers connected to City fibre. When City assets are connected directly to the City Network (fibre, wireless), The City avoids paying third-party providers. As an example, the average cost to connect a building via a third-party provider is \$825 per month. When 209 City buildings are connected to City fibre, The City avoids approximately \$2M (209 sites x \$825/month x 12 months) in annual third-party costs.

Progress	New 2017 Connections	Total Fibre Connected	Notes
City buildings connected	25	209	Approximately \$2M annual cost avoidance
City field assets connected	5	82	LRT Stations, Water Plants, 19 Help Phones, 6 Digital Signs, Parks, Underpasses, Airport Tunnel, etc.
Traffic intersections, signs and sensors connected	70	234	Approximately \$1M in annual cost avoidance.

## 7. Fibre Optic Provider

The City operates as a fibre-optic provider and City IT licenses out excess fibre-optic capacity to other public-sector organizations, businesses or carriers. A web presence has been created on <u>calgary.ca/darkfibre</u> and an intake request form has been created through 3-1-1.

#### a. Revenue

IT has entered into agreements with many organizations who are interested in licensing dark fibre to connect facilities including carriers, Internet Service Providers (ISP), businesses, utilities and public-sector agencies. Per the Council approved Fibre Infrastructure Strategy, these revenues will continue to be transferred to the IT Reserve - Fibre Optic Program #751 to fund fibre deployments for City services and cover operating costs of the fibre plant.



Fibre Revenues

## 8. Business Parks & Transit-oriented Developments

IT has been collaborating with Real Estate & Development Services to develop a fibre-optic deployment strategy and funding model. IT funded the fibre infrastructure for the Shawnessy Business Park, which was completed in 2017. Aurora Business Park has been identified as the pilot to determine feasibility and funding models for future builds.

IT also collaborates with Calgary Economic Development (CED) and participated in the Amazon bid which contained a fibre optic component.

#### 9. Annual Updates

This report serves as the second annual update and Administration will continue to provide annual updates on the progress of The City of Calgary's Fibre Infrastructure Strategy to Council through the Gas, Power & Telecommunications Committee. Next year's report will include updates relating to the 2019-2022 One Calgary budget cycle.

#### 10. Updated Risk Assessment & Confidentiality

The risk assessment has been updated (see Attachment 2). There is a recommendation for this attachment to remain confidential pursuant to Section 24(1)(a) and (b) of the Freedom of Information and Protection of Privacy Act. This is subject to review every five years up to a limit of 15 years.

#### 11. Fibre License Rate Structure

The availability of dark fibre is new to Calgary and rates will need to be tested and evaluated for the first few years. The current pricing model was determined based on researching rates in other cities, uptake of service and changing market conditions including the regulatory environment. These rates are consistent with the Action Plan, based on cost recovery. It is important that Administration can adjust and adapt rates in this continually-changing technology landscape. Rates will be adjusted, if required and appropriate, based on future market changes.

The current rate model strives to accomplish the following objectives:

- 1. Produce revenues to meet the Fibre Infrastructure Strategy objectives
- 2. Provide a simple and predictable rate for customers accomplished via a flat rate model
- Provide a mechanism for customers to accelerate City fibre builds capital rebate model.

The flat rate model is based on a customer's relative cost to license a strand of fibre between any two points for approximately \$1000 for one fibre strand per month.

The capital rebate model is required in certain situations where The City does not have fibre to the location the customer requests. Under these circumstances, the customer is obligated to pay the capital to build City fibre to the requested location. Even though the customer pays for this construction, The City retains 100% ownership of the asset and then reduces the license fee until the customer recovers an equivalent value to their original investment. Under this model, no City money is used to connect the customer and The City obtains a valuable asset.

## 12. Calgary Internet Exchange (YYCIX)

The burgeoning Calgary Internet Exchange (YYCIX) will attract larger Internet service and content providers to our community. With support from City Fibre Infrastructure, YYCIX has quickly become the fourth largest IX in Canada. Recognizing the importance and value of having an IX in our community, The City of Calgary has been supporting the "start-up" of the YYCIX. In 2015, The City provided fibre and allowed the YYCIX to create a presence in a City data centre. This City-hosted site makes the YYCIX more resilient and accessible by community peers. Currently, all post-secondary institutes in Calgary and hundreds of K-12

schools in the province are benefiting from the YYCIX. The City will continue to support the growing success of the YYCIX.

#### a) What is an Internet Exchange?

An Internet Exchange (IX) is a place where networks meet. They are an important aspect of the Internet and allow various networks to interconnect and move vast amounts of information and data between networks quickly without an exchange of money. All users benefit from being connected together. In Canada, there is a large one in Toronto (TORIX) along with a few smaller ones across Canada. Video - https://www.de-cix.net/about/what-is-an-ix/

#### b) What are the benefits of an IX?

An entire community can benefit from having a local IX. It brings together many Internet Service Providers (ISPs), Content Providers (CPs) and businesses resulting in improved content service delivery for all. These benefits include improved Internet experience; encouraging competition, including smaller ISPs; lower prices; enhanced security, because traffic stays local and attracting large technology companies and content providers. Once an IX reaches the "critical mass point" and many companies are connected together, it can attract major Internet players such as ISPs like Hurricane Electric (already in Calgary) and content providers like Google and Netflix. Approximately 30-40% of City traffic goes through the IX (anti-virus, videos, patches, etc.) and that will continue to grow.



## 13. Innovations using City of Calgary dark fibre

#### 1. Quantum Key Distribution Network

The University of Calgary is a leader in Quantum key distribution systems, also referred to as "Quantum Encryption". The development of this technology was only possible through access to City Fibre, which led to major break through in quantum science and published in Nature Photonics Scientific Journal.

#### 2. City Fibre as a Sensor (CFaaS).

Fibre has been used for seismic detection and pipeline detection for years now. Recently, the technology has advanced enough that it can be applied in a city environment. Working with the University of Calgary (U of C), under the Urban Alliance, and Professor Rob Ferguson, The City fibre has been turned into a sensor which spans between the U of C and Tuscany Light Rail Transit (LRT) Station. Under this test condition, detailed tracking of traffic on both sides of Crowchild Trail and the LRT reveal new opportunities for improvements in real time data, asset management and traffic flow. Due to the large data volumes produced by this technology, more research is needed to move this to a practical application, but the technology is promising.

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# **CUSTOMER TESTIMONIALS**

Based on our completed customer case study interviews, the results are overwhelmingly positive. Customers appreciate the dark fibre service offering and align with The City's vision to serve Calgarians and the commitment to the greater good of the community. Words used to describe their experience with the fibre team to-date: friendly, efficient, collaborative, professional, responsive and highly competent.

## 1. Calgary Public Library

Calgary Public Library has been using the City of Calgary fibre network since 2013. Initially, the fibre network was used to move the Library data centres to the Emergency Operations Centre and the Manchester data centres after the 2013 floods. Since the initial installation, the use has expanded to include the Village Square Library and most recently, the Nicolls Family Library at Westbrook Station.

We have found the network to be extremely reliable and the City staff excellent to work with. We continue to look for opportunities to further this partnership as we build new locations and fibre becomes available to existing facilities.

We believe that this partnership is an excellent example of maximizing tax payer investments, allowing for the best possible service to Calgarians.

## 2. Cybera

Cybera is a not-for-profit, technical agency that is helping Alberta advance its IT frontiers. CyberaNet is Alberta's publicly-funded, ultra-high-speed network that moves big data between the province's education institutions, researchers and IT entrepreneurs, and provincial, national and international research networks.

Cybera began utilizing the City's dark fibre infrastructure over 5 years ago to provide direct connectivity to the University of Calgary, MRU, SAIT, BVC, and Calgary Catholic School District. This connectivity enabled them to reduce Internet costs and gain access to new digital services and applications. Students and researchers can now carry out projects involving data intensive video/design projects and collaborate on more international research projects.

"It is very clear from our dealings with The City of Calgary that the public's interest is the main driver for this initiative. This aligns perfectly with Cybera's mandate, and makes our dealings run smoothly. For our peers and members, who all serve the public interest, there can be no better partner." – Robin Windsor, President & CEO, Cybera

Three words to describe the City's fibre team/service: friendly, collaborative and smart.





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# 3. Calgary Catholic School District

Calgary Catholic School District (CCSD) is the largest Catholic school district in Alberta, serving more than 54,000 students in 105 schools located in Calgary, Airdrie, Cochrane, Chestermere and Rocky View County. They were looking for a cost-effective, scalable and flexible networking solution for their administration, 6000+ teachers and 55,000 students.

CCSD currently connects to an off-site data centre and will have the ability to connect to Cybera. Future high-tech school (pilot) connectivity.

"City fibre provides our staff and students with nearly unlimited access to digital resources and has a proven value proposition." - John Schutte, Director, IT, CCSD

Three words to describe the City's fibre team/service: collaborative, competent and trust-worthy.

## 4. University of Calgary

The University of Calgary has a research team working on an encryption method that takes advantage of properties of light that must be described using quantum mechanics. This method is not vulnerable to improvements of computer technology and therefore outperforms currently used ways to encrypt electronic communications (email, ebanking, e-government, etc.) - an important feat in today's Information & Communications Technology (ICT)-dependent society. The researchers required dark fibre to test out quantum encryption in a "real world" environment, not just in a lab.

The research team was excited to learn of the City's dark fibre to enable them to conduct the testing they required. The City donated access to dark fibre and provided space in some of our facilities for test equipment. This ability to test in the real world has created a lot of visibility for the University of Calgary and may draw future research in this field.

"Being able to use the City's dark fibre has enabled our team to successfully test out our guantum encryption theories and we look forward to working with the City in the future. This has allowed us to reach a major milestone in our research that we couldn't have accomplished without access to dark fibre." - Wolfgang Tittel, Professor and AITF Strategic Research Chair in Quantum Secured Communication

Three words to describe the City's fibre team/service: efficient, professional, pleasant.







**APPENDIX 2** 

# **PROJECT COST AND FUNDING SOURCE**

(As Presented 2015 September)

			P	roje	ct	Co	st 8	F	und	ling	Sour	ces							
												Greenf	eld)						
							or 2016												
Cumulative Ve		4	2		2	4		5	6	7	0	0	10		12	13	14	15	-
Cumulative Years Year			2017	2018	8	2019	2020	20	2021	2022	2023	2024	2025	11 2026	12 2027	2028			Total
Construction Cost		2010	2011	201		2010			2021	LULL	2020	2024	2020	2020	2021	2020	2020	2000	Total
Stranded Facilities	5.0	6 000)	\$ (3,000)	s	- 15	(3 000)	\$ (3.0	00) 5	(3.000)	S (3 000)	\$ (3,000)								\$ (24.0
Greenfield													S (4,000)	S (4.000)	S (4.000	S (4.000)	S (4.000	\$ (4,000)	
Total Capital Cost																		\$ (4,000)	
		0,000)	• (.,)	• (0,00	-/ -	(.,)	÷ (.,.		(.,)	• (.,)	• (.,)	- ( .,)	• (1,000)	• (1,000)	• (1,000	, • (.,••••,	, • (.,••••	, • (1,000)	\$ (00,0
Operation & Maintenance			S (120)	S (18	0) S	(180)	S (2	40) S	(300)	S (360)	S (420)	S (480)	S (480)	S (490)	S (570	S (640)	S (720	\$ (800)	S (5.9
			• ()		-/ -	()	- (-		(000)	• (000)	• (	()	• ()			, • (• ••		(000)	
OTAL FUNDING REQUIRED	S (	6,500)	\$ (7,120)	\$ (3,68	0) \$	6 (7,180)	\$ (7,2	40) \$	(7,300)	\$ (7,360)	\$ (7,420)	\$ (4,480)	\$ (4,480)	\$ (4,490)	\$ (4,570)	\$ (4,640)	\$ (4,720	\$ (4,800)	\$ (85,9
UNDING SOURCES								_											
IT Reserve	S :	2,350	\$ 150	S	-														\$ 2,5
IT Capital Program - Funding relocation from Calgary City Net	t S	800																	\$ 8
Corporate Funding Approved (GP2015-0485)																			
Reserve For Future Capital (1-time) - Stranded Facilities	S	2,850	\$ 2,850	S	-														\$ 5,7
Reserve For Future Capital (1-time) - Greenfield	S	500	\$ 4,000	\$ 3,50	0														\$ 8,0
Corporate Funding Request For Future Years																			
Corp. Funding TBD - Stranded Facilities					S,	2,715	\$ 2,3	79 🚺	2,008	\$ 1,551	\$ 1,008								\$ 9,6
Corp. Funding TBD - Greenfield					S	4,000	\$ 4,0	00 \$	4,000	\$ 4,000	\$ 4,000	\$ 1,724	\$ 1,448	\$ 1,155	\$ 902	\$ 605	\$ 281	S -	\$ 26,1
Revenue - to fund Stranded Facilities	S	54	\$ 121	\$ 18	0 \$	465	\$ 8	61 \$	1,292	\$ 1,809	\$ 2,412		\$ 480	\$ 490	\$ 570		\$ 720	\$ 800	\$ 11,3
Revenue - to fund Greenfield			S -	S	- \$	-	S	- \$	-	S -	S -	\$ 2,276	\$ 2,552	\$ 2,845	\$ 3,098	\$ 3,395	\$ 3,719	\$ 4,083	\$ 21,9
Other Potential Funding Sources																			
Corporate Savings Account - 50% of IT Contribution																			s
Customer Contribution																			S
Operating - Expense Absorption/(Contribution to Reserv	e) \$	(54)																	S (
Debt																			S
OTAL FUNDING SOURCES	s	6,500	\$ 7,121	\$ 3,68	0 \$	7,180	\$ 7,2	40 \$	7,300	\$ 7,360	\$ 7,420	\$ 4,480	\$ 4,480	\$ 4,490	\$ 4,570	\$ 4,640	\$ 4,720	\$ 4,883	\$ 86,0
UNDING EXCESS/(SHORTAGE)	s		s .									L			L		L	<b>S</b> 83	S