



AGENDA

SPC ON COMMUNITY AND PROTECTIVE SERVICES

June 9, 2021, 9:30 AM
IN THE COUNCIL CHAMBER

Members

Councillor G-C. Carra, Chair
Councillor E. Woolley, Vice-Chair
Councillor G. Chahal
Councillor S. Chu
Councillor J. Farkas
Councillor S. Keating
Councillor J. Magliocca
Mayor N. Nenshi, Ex-Officio

SPECIAL NOTES:

*Public are encouraged to follow Council and Committee meetings using the live stream
www.calgary.ca/watchlive*

Public wishing to make a written submission and/or request to speak may do so using the public submission form at the following link: [Public Submission Form](#)

Members may be participating remotely.

1. CALL TO ORDER
2. OPENING REMARKS
3. CONFIRMATION OF AGENDA
4. CONFIRMATION OF MINUTES
 - 4.1. Minutes of the Regular Meeting of the Standing Policy Committee on Community and Protective Services, 2021 May 12
 - 4.2. Minutes of the Special Meeting of the Standing Policy Committee on Community and Protective Services, 2021 May 27

5. CONSENT AGENDA

5.1. DEFERRALS AND PROCEDURAL REQUESTS
None

5.2. BRIEFINGS

5.2.1. 2021 SPC on CPS Workplan – Q2 Update, CPS2021-0915

6. POSTPONED REPORTS
(including related/supplemental reports)
None

7. ITEMS FROM OFFICERS, ADMINISTRATION AND COMMITTEES

7.1. Calgary Police Service Annual Report, CPS2021-0922

8. ITEMS DIRECTLY TO COMMITTEE

8.1. REFERRED REPORTS
None

8.2. NOTICE(S) OF MOTION
None

9. URGENT BUSINESS

10. CONFIDENTIAL ITEMS

10.1. ITEMS FROM OFFICERS, ADMINISTRATION AND COMMITTEES
None

10.2. URGENT BUSINESS

11. ADJOURNMENT



MINUTES

SPC ON COMMUNITY AND PROTECTIVE SERVICES

**May 12, 2021, 9:30 AM
IN THE COUNCIL CHAMBER**

PRESENT: Councillor G-C. Carra, Chair
Councillor E. Woolley, Vice-Chair (Remote Participation)
Councillor G. Chahal (Remote Participation)
Councillor S. Chu (Remote Participation)
Councillor J. Farkas (Remote Participation)
Councillor S. Keating (Remote Participation)
Councillor J. Magliocca (Remote Participation)
Mayor N. Nenshi, Ex-Officio (Remote Participation)
Councillor D. Farrell (Remote Participation)

ALSO PRESENT: A/General Manager K. Black (Remote Participation)
Legislative Advisor J. Palaschuk
Legislative Advisor A. de Grood

1. **CALL TO ORDER**

Councillor Carra called the Meeting to order at 9:30 a.m.

2. **OPENING REMARKS**

Councillor Carra provided opening remarks and gave a traditional land acknowledgement.

ROLL CALL:

Councillor Carra, Councillor Chahal, Councillor Chu, Councillor Farkas, Councillor Keating, Councillor Magliocca, Councillor Woolley, Councillor Farrell, and Mayor Nenshi

3. **CONFIRMATION OF AGENDA**

Moved by Councillor Woolley

That the Agenda for the 2021 May 12 Standing Policy Committee on Community and Protective Services be confirmed.

MOTION CARRIED

4. **CONFIRMATION OF MINUTES**

4.1 Minutes of the Regular Meeting of the Standing Policy Committee on Community and Protective Services, 2021 April 14

Moved by Councillor Woolley

That the Minutes of the 2021 April 14 Regular Meeting of the Standing Policy Committee on Community and Protective Services be confirmed.

MOTION CARRIED

5. CONSENT AGENDA

5.1 DEFERRALS AND PROCEDURAL REQUESTS

None

5.2 BRIEFINGS

None

6. POSTPONED REPORTS

None

7. ITEMS FROM OFFICERS, ADMINISTRATION AND COMMITTEES

7.1 Beltline and Inglewood Pools Program, CPS2021-0748

A presentation entitled "Beltline and Inglewood Pools Program" was distributed with respect to Report CPS2021-0748.

The following speakers addressed Committee with respect to Report CPS2021-0748:

1. Natalie Sit, Beltline Neighbourhoods Association
2. Matthew Greer

Moved by Mayor Nenshi

That Report CPS2021-0748 be amended by adding a new Recommendation 4 as follows:

That the Standing Policy Committee on Community and Protective Services recommend that Council direct Administration to:

4. Return directly to council in June 2021 with a revised recreation capital investment strategy that:
 - a. Addresses immediate community need by building and renewing facilities filling known gaps in amenities citywide by allocating funds from sources including the Community Recreation Levy and the Community Investment Reserve;
 - b. Considers shovel worthiness and shovel readiness, along with the potential for leveraging funds from partners; and
 - c. Includes future community and stakeholder engagement throughout the design and planning phases of the identified projects;

For: (9): Councillor Carra, Councillor Woolley, Councillor Chahal, Councillor Chu, Councillor Farkas, Councillor Keating, Councillor Magliocca, Mayor Nenshi, and Councillor Farrell

MOTION CARRIED

Moved by Councillor Woolley

That with respect to Report CPS2021-0748, the following be approved, **as amended:**

That the Standing Policy Committee on Community and Protective Services recommend that Council direct Administration to:

1. Address the need in the city centre for specialized leisure aquatic amenities by investing in the modernization and upgrade of Repsol Sport Centre (Repsol Centre). Approve the capital budget of \$45 Million for Repsol Centre funded from the current and future balance of the Community Investment Reserve (2022 – 2026).

4. Return directly to council in June 2021 with a revised recreation capital investment strategy that:

a. Addresses immediate community need by building and renewing facilities filling known gaps in amenities citywide by allocating funds from sources including the Community Recreation Levy and the Community Investment Reserve;

b. Considers shovel worthiness and shovel readiness, along with the potential for leveraging funds from partners; and

c. Includes future community and stakeholder engagement throughout the design and planning phases of the identified projects;

For: (9): Councillor Carra, Councillor Woolley, Councillor Chahal, Councillor Chu, Councillor Farkas, Councillor Keating, Councillor Magliocca, Mayor Nenshi, and Councillor Farrell

MOTION CARRIED

Moved by Councillor Woolley

That with respect to Report CPS2021-0748, the following be approved:

That the Standing Policy Committee on Community and Protective Services recommend that Council direct Administration to:

2. a) Approve one-time funding of \$400,000 in 2022 from Budget Savings Account for the Beltline Aquatic & Fitness Centre (Beltline facility) to allow community use while work to re-purpose the facility is underway.

b) Report back through the Priorities and Finance Committee in Q2, 2022 with the results of a feasibility study (including capital and operating needs) for converting the facility to deliver integrated social recreational programming.

3. a) Approve one-time funding of \$400,000 in 2022 from Budget Savings Account for the Inglewood Aquatic Centre (Inglewood facility) to allow the community to demonstrate use in alignment with CPS2020-0236 targets (tax support per visit), keeping the facility open in the short term if targets are met, and closing the facility if targets are not met.
b) Close the facility when Repsol specialized leisure aquatic amenities are ready for use.

For: (8): Councillor Carra, Councillor Woolley, Councillor Chahal, Councillor Chu, Councillor Farkas, Councillor Magliocca, Mayor Nenshi, and Councillor Farrell

Against: (1): Councillor Keating

MOTION CARRIED

7.2 Responsible Pet Ownership Bylaw Review, CPS2021-0740

The following documents were distributed with respect to Report CPS2021-0740:

- A presentation entitled "Responsible Pet Ownership Bylaw Review";
- A letter from Dawn Rault;
- A package of additional public submissions;
- A slide from Melanie Rock;
- A slideshow of photos from Mark Soehner; and
- A presentation entitled "Feedback from Concerned Pet Owners and Citizens"

The following speakers addressed Committee with respect to Report CPS2021-0740:

1. Erin Brennand
2. Michael Svikhnushin
3. Melanie Rock
4. Dr. Dawn Rault
5. Liz Goldie

Councillor Chu and Councillor Woolley left the Remote Meeting.

6. Ron Miksha
7. Mark Soehner
8. Brian Keating
9. Teresa Tousignant
10. Michael Stafford
11. Leanne Tucker
12. Nicole Wiebe

13. Gwen Haynes

Councillor Chu rejoined the Remote Meeting at 11:52 a.m.

By General Consent, pursuant to Section 6(1) of the Procedure Bylaw 35M2017, Committee suspended Section 78(2)(a) to complete the current panel prior to the lunch recess.

14. Marnie Harrison

Mayor Nenshi left the Remote Meeting.

15. Dane Tousignant

Committee recessed at 12:13 p.m. and reconvened at 1:16 p.m. with Councillor Carra in the Chair.

ROLL CALL

Councillor Chahal, Councillor Chu, Councillor Farkas, Councillor Keating, Councillor Magliocca, Councillor Farrell, and Councillor Carra.

Absent from Roll Call: Councillor Woolley

16. Teresa Dmytryshyn

17. Dr. Gail Forsythe

Councillor Farrell left the Remote Meeting

18. Cameron Graham, Canadian Pigeon Fanciers Association

19. Ken King, Canadian Racing Pigeon Union

20. Monica Truong

Councillor Farrell rejoined the Remote Meeting at 1:52 p.m.

"Moved by Councillor Farkas

That with respect to Report CPS2021-0740, the following be approved:

That the Standing Policy Committee on Community and Protective Services:

1. Refer Report CPS2021-0740 to Administration to return to 2021 June 9 Community and Protective Services meeting in order for Administration to clarify and tighten up language to address concerns that were heard at the 2021 May 12 Community and Protective Services Meeting; and
2. Direct Administration to prepare an implementation guide or Question and Answer document with examples of how this would be applied."

Pursuant to Section 100(3) of the Procedure Bylaw 35M2017, proposed Recommendation #2 was withdrawn by General Consent.

Moved by Councillor Farkas

That with respect to Report CPS2021-0740, the following be approved:

That the Standing Policy Committee on Community and Protective Services refer Report CPS2021-0740 to Administration to return to 2021 June 9 Community and Protective Services meeting in order for Administration to clarify and tighten up language to address concerns that were heard at the 2021 May 12 Community and Protective Services Meeting.

ROLL CALL VOTE:

For: (3): Councillor Chu, Councillor Farkas, and Councillor Magliocca

Against: (5): Councillor Carra, Councillor Woolley, Councillor Chahal, Councillor Keating, and Councillor Farrell

MOTION DEFEATED

Councillor Woolley rose on a Point of Order.

The Chair ruled on the Point of Order.

Moved by Councillor Keating

That with respect to Report CPS2021-0740, the following be approved:

That the Standing Policy Committee on Community and Protective Services recommend that Council give three readings to the proposed Responsible Pet Ownership Bylaw (Attachment 1) to replace Responsible Pet Ownership Bylaw 23M2006.

ROLL CALL VOTE:

For: (5): Councillor Carra, Councillor Woolley, Councillor Chahal, Councillor Keating, and Councillor Farrell

Against: (3): Councillor Chu, Councillor Farkas, and Councillor Magliocca

MOTION CARRIED

7.3 Licence and Community Standards Appeal Board Adjudication of Nuisance and Vicious Animal Appeals, CPS2021-0739

Moved by Councillor Woolley

That with respect to Report CPS2021-0739, the following be approved:

That the Community and Protective Services Committee recommend that Council:

1. Give three readings to the proposed Bylaw (Attachment 1), to amend the Licence and Community Standards Appeal Board Bylaw, Bylaw 50M2011, as amended; and,
2. Adopt amended qualifications for members of the Licence and Community Standards Appeal Board (Attachment 2).

For: (7): Councillor Carra, Councillor Woolley, Councillor Chahal, Councillor Chu, Councillor Farkas, Councillor Keating, and Councillor Magliocca

MOTION CARRIED

- 7.4 Friends of HMCS Calgary Committee Terms of Reference Amendments, CPS2021-0673

Moved by Councillor Woolley

That with respect to Report CPS2021-0673, the following be approved:

That the Standing Policy Committee on Community and Protective Services recommend that Council approve the revised Terms of Reference for the Friends of Her Majesty's Canadian Ship (HMCS) Calgary Committee outlined in Attachment 2.

For: (7): Councillor Carra, Councillor Woolley, Councillor Chahal, Councillor Chu, Councillor Farkas, Councillor Keating, and Councillor Magliocca

MOTION CARRIED

8. ITEMS DIRECTLY TO COMMITTEE

8.1 REFERRED REPORTS

None

8.2 NOTICE(S) OF MOTION

None

9. URGENT BUSINESS

None

10. CONFIDENTIAL ITEMS

10.1 ITEMS FROM OFFICERS, ADMINISTRATION AND COMMITTEES

None

10.2 URGENT BUSINESS

None

11. ADJOURNMENT

Moved by Councillor Woolley

That this meeting adjourn at 3:15 p.m.

MOTION CARRIED

The following items have been forwarded on to the 2021 May 31 Combined Meeting of Council:

CONSENT

- Beltline and Inglewood Pools Program, CPS2021-0748
- Friends of HMCS Calgary Committee Terms of Reference Amendments, CPS2021-0673

ITEMS FROM OFFICERS, ADMINISTRATION AND COMMITTEES

COMMITTEE REPORTS

- Responsible Pet Ownership Bylaw Review, CPS2021-0740
- Licence and Community Standards Appeal Board Adjudication Nuisance and Vicious Animal Appeals, CPS2021-0739

The next Regular Meeting of the Standing Policy Committee on Community and Protective Services is scheduled to be held on 2021 June 09 at 9:30 a.m.

CONFIRMED BY COMMITTEE ON

CHAIR

ACTING CITY CLERK



MINUTES

SPC ON COMMUNITY AND PROTECTIVE SERVICES

RE: CIVIC PARTNERS ANNUAL REPORT MEETING

**May 27, 2021, 9:30 AM
IN THE COUNCIL CHAMBER**

PRESENT: Councillor G-C. Carra, Chair
Councillor E. Woolley, Vice-Chair (Partial Remote Participation)
Councillor G. Chahal (Remote Participation)
Councillor S. Chu (Remote Participation)
Councillor J. Farkas (Remote Participation)
Councillor S. Keating (Remote Participation)
Councillor J. Magliocca (Remote Participation)
Mayor N. Nenshi, Ex-Officio (Remote Participation)
Councillor D. Farrell (Remote Participation)
Councillor J. Gondek (Remote Participation)

ALSO PRESENT: A/General Manager K. Black (Remote Participation)
Legislative Advisor A. de Grood
Legislative Advisor L. Kearnes

1. **CALL TO ORDER**

Councillor Woolley called the Meeting to order at 9:31 a.m.

2. **OPENING REMARKS**

Councillor Woolley provided opening remarks and a traditional land acknowledgement.

ROLL CALL:

Councillor Woolley, Councillor Chahal, Councillor Chu, Councillor Farkas, Councillor Keating, Councillor Magliocca, Councillor Gondek, and Mayor Nenshi.

Absent for Roll Call: Councillor Carra

Following nomination procedures, Councillor Chahal was elected as Acting Vice-Chair for today's meeting, by acclamation.

3. **CONFIRMATION OF AGENDA**

Moved by Councillor Farkas

That the Agenda for the Special Meeting of the 2021 May 27 Standing Policy on Community and Protective Services be confirmed.

MOTION CARRIED

4. CONFIRMATION OF MINUTES

None

5. CONSENT AGENDA

5.1 DEFERRALS AND PROCEDURAL REQUESTS

None

5.2 BRIEFINGS

None

6. POSTPONED REPORTS

None

7. ITEMS FROM OFFICERS, ADMINISTRATION AND COMMITTEES

7.1 Civic Partners Annual Report, CPS2021-0587

The following documents were distributed with respect to Report CPS2020-0587:

- A presentation entitled "2020 Civic Partner Annual Report"
- A presentation entitled "2020 Civic Partner Annual Report: Silvera"
- A presentation entitled "2020 Civic Partner Annual Report: Vibrant Communities Calgary (Stewards of Enough for All)"
- A presentation entitled "2020 Civic Partner Annual Report: Calgary Economic Development"
- A presentation entitled "2020 Civic Partner Annual Report: Calgary TELUS Convention Centre"
- A presentation entitled "2020 Civic Partner Annual Report: Platform Calgary (Calgary Technologies Inc.)"
- A presentation entitled "2020 Civic Partner Annual Report: Tourism Calgary"
- A presentation entitled "2020 Civic Partner Annual Report: Heritage Park Society"
- A presentation entitled "2020 Civic Partner Annual Report: The Calgary Zoological Society"
- A presentation entitled "2020 Civic Partner Annual Report: Fort Calgary Preservation Society"
- A presentation entitled "2020 Civic Partner Annual Report: Calgary Science Centre, operating as Telus Spark Science Centre)"
- A presentation entitled "2020 Civic Partner Annual Report: The Hangar Flight Museum"

- A presentation entitled "2020 Civic Partner Annual Report: Arts Commons"
- A presentation entitled "2020 Civic Partner Annual Report: Calgary Arts Development Authority"
- A presentation entitled "2020 Civic Partner Annual Report: Heritage Calgary (The Calgary Heritage Authority)"
- A presentation entitled "2020 Civic Partner Annual Report: Parks Foundation Calgary"
- A presentation entitled "2020 Civic Partner Annual Report: Lindsay Park Sports Society (Repsol Sport Centre)"
- A presentation entitled "2020 Civic Partner Annual Report: Sport Calgary"
- A presentation entitled "2020 Civic Partner Annual Report: Calgary Public Library"

The following Civic Partners addressed Committee with respect to Report CPS2021-0587:

1. Rob Easson on behalf of Silvera for Seniors

Councillor Farrell joined the Remote Meeting at 9:51 a.m.

2. Patti Dolan and Meaghan Reid on behalf of Vibrant Communities Calgary (VCC Initiatives Ltd.)

Councillor Woolley left the Chair at 10:00 a.m. and Councillor Chahal assumed the Chair (Remotely).

Councillor Woolley resumed the Chair at 10:01 a.m. and Councillor Chahal returned to his regular seat in Committee (Remotely).

Councillor Gondek left the Remote Meeting at 10:05 a.m.

3. Joe Loughheed, Sheila Will, and Court Ellingson on behalf of Calgary Economic Development Ltd.

Councillor Gondek rejoined the Remote Meeting at 10:23 a.m.

4. Wellington Holbrook and Kurby Court on behalf of the Calgary TELUS Convention Centre (Calgary Convention Centre Authority)

5. Dean Prodan and Terry Rock on behalf of Platform Calgary (Calgary Technologies Inc.)

6. Ross Middleton and Cindy Ady on behalf of Tourism Calgary - Calgary Convention & Visitors Bureau

7. Maggie Kiel and Lindsey Galloway on behalf of the Heritage Park Society

Councillor Woolley left the Chair at 11:15 a.m. and Councillor Chahal assumed the Chair (Remotely).

Councillor Woolley resumed the Chair at 11:16 a.m. and Councillor Chahal returned to his regular seat in Committee (Remotely).

Committee recessed at 11:27 a.m. and reconvened at 11:32 a.m. with Councillor Woolley in the Chair.

ROLL CALL:

Councillor Woolley, Councillor Chahal, Councillor Chu, Councillor Farkas, Councillor Keating, Councillor Magliocca, Councillor Gondek, Councillor Farrell, and Mayor Nenshi.

Absent for Roll Call: Councillor Carra

8. Glenn Solomon and Dr. Clément Lanthier on behalf of The Calgary Zoological Society

9. Robin Lee and Naomi Grattan on behalf of Fort Calgary Preservation Society

Committee recessed at 11:55 a.m. and reconvened at 1:00 p.m. with Councillor Carra in the Chair

ROLL CALL:

Councillor Carra, Councillor Woolley, Councillor Chahal, Councillor Chu, Councillor Farkas, Councillor Keating, Councillor Magliocca, Councillor Gondek, Councillor Farrell and Mayor Nenshi.

10. Sean McLean on behalf of the TELUS Spark (Calgary Science Centre Society)

11. Nora Molina on behalf of The Hangar Flight Museum (Aero Space Museum Association of Calgary)

12. R. Scott Hutcheson and Alex Sarian on behalf of Arts Commons

13. Brian Frank and Patti Pon on behalf of Calgary Arts Development Authority Ltd.

14. Nikolas Marshall-Moritz and Josh Traptow on behalf of Heritage Calgary (Calgary Heritage Authority)

Mayor Nenshi left the Remote Meeting at 2:12 p.m.

15. David Inhaber and Sheila Taylor on behalf of Parks Foundation Calgary

Councillor Farkas left the Remote Meeting at 2:20 p.m.

16. Michael Devonshire and Jeff Booke on behalf of Repsol Sport Centre (Lindsay Park Sports Society)

Councillor Gondek left the Remote Meeting at 2:33 p.m.

17. Mary Moran and Catriona Le May Doan on behalf of Sport Calgary

Committee recessed at 2:57 p.m. and reconvened at 2:59 p.m. with Councillor Carra in the Chair.

City Clerks confirmed quorum was present.

Mayor Nenshi rejoined the Remote Meeting at 2:59 p.m.

18. Avnish Mehta and Sarah Meilleur on behalf of the Calgary Public Library Board

Councillor Farkas rejoined the Remote Meeting at 3:17 p.m.

By General Consent, pursuant to Section 6(1) of the Procedure Bylaw 35M2017, Committee suspended Section 78(2)(b) of the Procedure Bylaw in order to complete the remainder of the agenda prior to the afternoon recess.

Moved by Councillor Farkas

That with respect to Report CPS2021-0587, the following be approved:

That the Standing Policy Committee on Community and Protective Services recommend that Council receive this report for the Corporate Record.

MOTION CARRIED

8. ITEMS DIRECTLY TO COMMITTEE

8.1 REFERRED REPORTS

None

8.2 NOTICE(S) OF MOTION

None

9. URGENT BUSINESS

None

10. CONFIDENTIAL ITEMS

10.1 ITEMS FROM OFFICERS, ADMINISTRATION AND COMMITTEES

None

10.2 URGENT BUSINESS

None

11. ADJOURNMENT

Moved by Councillor Farkas

That this meeting adjourn at 3:19 p.m.

MOTION CARRIED

The following item has been forwarded on to the 2021 June 21 Combined Meeting of Council:

CONSENT

- Civic Partners Annual Report, CPS2021-0587

The next Regular Meeting of the Standing Policy Committee on Community and Protective Services is scheduled to be held on 2021 June 09 at 9:30 a.m.

CONFIRMED BY COMMITTEE ON

CHAIR

ACTING CITY CLERK

UNCONFIRMED

BRIEFING

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Item # 5.2.1

Community Services Briefing to

SPC on Community and Protective Services
2021 June 09

ISC: UNRESTRICTED
CPS2021-0915

2021 SPC on CPS Workplan – Q2 Update

PURPOSE OF BRIEFING

This briefing provides an overview of the reports the Standing Policy Committee on Community and Protective Services is set to receive in 2021 and beyond where known, including detail that enables members to anticipate areas of strategic focus and alignment with related initiatives, and to identify where items will be either briefings provided for information or reports presented for decision. Benefits of this approach include improved scheduling and agenda time management, and a more detailed awareness of alignment with related work and Administration's capacity. Attachments include a one-page at-a-glance calendar (Attachment 1) and the more detailed list of all outstanding motions and directions (Attachment 2).

SUPPORTING INFORMATION

Background

In early 2020, at the request of the committee chair, Administration and committee members met to plan for the coming year. Committee members expressed a desire to focus on strategic priorities and understand where related initiatives are coming to Council, to be provided with specific scheduling details, and to receive more reports as briefings where appropriate in order to dedicate sufficient time and focus to reports requiring discussion, public input, and committee decisions. Administration was encouraged to schedule reports to align strategically and enable optimal scheduling, including through seeking deferrals if necessary. This focused approach continues in 2021.

In addition to the briefings and reports set to be received through the committee as directed by Council, and those Administration presents proactively, last year the committee wished to allocate meeting time to focus on strategic priorities that are aligned with its mandate. The April 2020 meeting had been dedicated to a strategic session, but was cancelled due to the COVID-19 pandemic response. Administration will reassess options for future sessions to be held covering strategic topics proposed by the committee (which included public safety, culture, affordable housing, recreation and social supports), based on value to members and as scheduling and Administration's capacity allows.

Previous Council Direction

On 2007 February 06, the Personnel and Accountability Committee approved PAC2007-05 Status of Outstanding Motions and Directions, directing Administration to bring forward as an item of business to each Standing Policy Committee (SPC) a list of tabled and referred motions and reports; such lists were to be reviewed by each SPC on a quarterly basis.

On 2021 March 10, the SPC on Community and Protective Services received for information CPS2021-0369 2020 SPC on CPS Workplan – Q1 Update, which provided the most recent previous update. New updates continue to be provided quarterly.

ATTACHMENTS

1. 2021 SPC on CPS Calendar
2. 2021 Q2 Status of Outstanding Motions and Directions

2021 Standing Policy Committee on Community and Protective Services Calendar

(as of 2021 June 9; dates may be subject to change)

| |
|----------------------------|
| Report (for decision) |
| Briefing (for information) |

| Q1 | | | Q2 | | | Q3 | | | Q4 | | |
|---------------------------------------|--|---|--|--|--|-----|-----|---|-----|---|--|
| Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| SPC on CPS | | | | | | | | | | | |
| | Addressing Racism Anti-Racism Action Committee - Terms of Reference Amendment | Livery Transport Bylaw Review Proposed 2021 Special Tax Bylaw for Enhanced Landscape Maintenance <i>SPC on CPS Workplan – Q1 Update</i> | Community-Based Public Safety Task Force Report Combative Sports Commission Annual Report and Bylaw | Beltline & Inglewood Pools Program Responsible Pet Ownership Bylaw Review Licence and Community Standards Appeal Board – Nuisance and Vicious Animal Appeals Friends of HMCS Calgary Committee Terms of Reference Amendments Civic Partners Annual Report (2 nd SPC on CPS mtg) | Calgary Police Service Annual Report <i>SPC on CPS Workplan – Q2 Update</i> | | | Accessible Taxi /WAV Update <i>SPC on CPS Workplan – Q3 Update</i> | | FCSS Funding Review Tomorrow's Chinatown – Discovery Report Update Festival & Event Strategy Winter Strategy Alcohol in Calgary Parks - Pilot Program Results | FCSS Funding Recommendations Public Art Policy Update Smoking & Vaping Bylaw (date TBD) Co-creating an Indigenous Relations Governance Model for The City of Calgary (date TBD) <i>SPC on CPS Workplan – Q4 Update</i> |
| Emergency Management Committee | | | | | | | | | | | |
| | | | | Status of Emergency Preparedness – Severe Summer Weather Risks COVID-19 Update <i>Status of Emergency Preparedness 2020</i> | | | | | | | Status of Emergency Preparedness – Risk Topic TBD |

| Q1 | | | Q2 | | | Q3 | | | Q4 | | |
|--|---|--|---|---|--|-----|-----|--|-----|-----|---|
| Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| Known Related Reports to Council/Other Committees | | | | | | | | | | | |
| BIA Board Nominations (Council) | COVID-19 (Council) Moving to an External Operator for City Golf Courses (PFC) CIF– Heritage Calgary (PFC) CIF – Learning CITY (PFC) Capping Delivery Fees (PFC) Community Safety Investments Joint-Funding Partnership (IGA) | COVID-19 & Face Coverings Bylaw (Council) Community Housing Program Portfolio Update (Council) Mental Health & Addiction Community Strategy & Action Plan (PFC) Public Art Update (PFC) Mitigating the Impacts of Severe Weather Events (PFC) <i>Public Art in NE Calgary (Council)</i> | COVID-19 (Council) Designation of 26 Historic Streetscapes (PUD) | COVID-19 (Council) Annual Reports from BCCs [including Anti-Racism Action Committee] (BCC Mtg) Naming of City Parks (PFC) Affordable Housing Development Financing, (PFC) CED Economic Strategy Update (PFC) OCIF Governance Structure (PFC) Affordable Housing Update (IGA) Civic Partners Audit Report (Audit) | COVID-19 & Face Coverings Bylaw (Council) Revised Recreation Capital Investment Strategy (Council) Strategic Session on Equity (Council) Community Safety Investment Framework Funding Options (PFC) CIF – Clear Justice Guided Police Complaints App (PFC) White Goose Flying Update (PFC) | | | COVID-19 & Face Coverings Bylaw (Council) CIF Outcomes – Virtual Reality Fire & Life Safety Education Pilot (PFC) | | | COVID-19 & Face Coverings Bylaw (Council) CIF Outcomes – Heritage Calgary (PFC) CIF Outcomes – LearningCITY (PFC) |

2021 Q2 Status of Outstanding Motions and Directions

Standing Policy Committee (SPC) on Community and Protective Services

The following table details the outstanding direction from Council for reports to return to the SPC on Community and Protective Services as of 2021 June 9, with items listed in order of anticipated report back date.

| ANTICIPATED DATE | ITEM | BRIEFING OR REPORT | SUBJECT (Direction to Administration) | SOURCE | DATE OF REQUEST/ DIRECTION |
|------------------------------|--|--------------------|---|--------------|----------------------------|
| 2021 September 8 | Accessible Taxi Incentive Program/ WAV Update | Report | Monitor the effectiveness of the Accessible Taxi Incentive Program and report back. | CPS2018-1033 | 2018 October 15 |
| 2021 November 10 | Family and Community Support Services (FCSS) Review | Report | Review of FCSS and Calgary Neighbourhoods' role in delivering the program. | C2019-1052 | 2019 November 29 |
| 2021 November 10 | Alcohol in Calgary Parks - Pilot Program Results | Report | Report on outcomes of implementation of the pilot program for public consumption of alcohol in Calgary parks. | PFC2021-0618 | 2021 April 27 |
| 2021 December 8 | Family and Community Support Services (FCSS) Funding Recommendations | Report | Propose funding recommendations for Council approval as per the FCSS Policy <i>[annual Q4 report]</i> . | FCSS Policy | 2016 November |
| 2021 Q4 | Co-creating an Indigenous Relations Governance Model for The City of Calgary | Report | Work with the Indigenous community to co-create an Indigenous relations governance model for The City of Calgary that aligns with the Indigenous Policy and includes relevant Indigenous governance best practices and provide a progress report back to Council no later than Q4 2021. | CPS2020-1102 | 2020 November |
| 2021 - Date to be determined | Smoking and Vaping Bylaw Review | Report | Update and make possible bylaw amendments subsequent to the provincial decision on amendments to the Tobacco and Smoking Reduction Act. | CPS2019-1405 | 2019 December 16 |
| Date to be determined | Business Improvement Area Policy & Governance Framework | Report | Report back on the Business Improvement Area policy and governance framework to no later than one year after the Provincial legislative changes related to Business Improvement Areas are finalized. | CPS2018-1097 | 2018 December 17 |

| ANTICIPATED DATE | ITEM | BRIEFING OR REPORT | SUBJECT (Direction to Administration) | SOURCE | DATE OF REQUEST/ DIRECTION |
|------------------|--|--------------------|---|--------------|----------------------------|
| 2022 Q1 | Street Harassment Bylaw | Report | Review current bylaws related to public safety, through Gender Based Analysis Plus, and identify existing gaps with respect to street harassment; engage with Calgarians and the Social Wellbeing Advisory Committee on the topic of street harassment and its resulting impacts on quality of life; determine whether The City has the jurisdiction required to enact a constitutionally defensible bylaw that addresses street harassment, especially for certain groups that are at greater risk; and report back through the SPC on CPS by Q1 2022. | PFC2020-1370 | 2020 December 14 |
| 2022 Q4 | Community Representation Framework Progress Update | Report | Return with a progress report on the implementation of the Community Representation Framework. <i>[Deferral to 2022 Q4 approved]</i> | CPS2018-1393 | 2018 December 17 |
| Quarterly | SPC on CPS Workplan/Status of Outstanding Motions and Directions | Briefing | Administration to bring forward as an item of business to each Standing Policy Committee a list of tabled and referred motions and reports for each committee; such lists to be reviewed by each Standing Policy Committee to be dealt with on a quarterly basis. | PAC2007-05 | 2007 February 6 |

**Calgary Police Commission Report to
SPC on Community and Protective Services
2021 June 9**

**ISC: UNRESTRICTED
CPS2021-0922
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RECOMMENDATION:

That the Standing Policy Committee on Community and Protective Services recommend that Council receive this report for the Corporate Record as an update from the Calgary Police Commission (CPC) on the Calgary Police Service (CPS) for the 2020 calendar year.

PREVIOUS COUNCIL DIRECTION / POLICY

OVERVIEW

- The Calgary Police Commission (CPC) and the Calgary Police Service (CPS) provide an annual report to the Standing Policy Committee on Community & Protective Services. This report provides information on the CPS' activities for the 2020 calendar year.
- *What does this mean to Calgarians?* The CPS Annual Report is an opportunity for members of Council and citizens to learn about the CPS' major initiatives and understand the challenges and opportunities facing policing in our city.
- *Why does it matter?* Together with our partners and community, the CPS remains committed to engagement, prevention and education, investigative excellence, and enforcement to keep our community safe. It is important that the CPS is accountable to citizens in these activities.
- In 2020, the CPS experienced significant business and operational impacts as a result of the COVID-19 pandemic and associated public health orders.
- Overall violence and property crime decreased in 2020. However, the number of homicides and calls for service relating to non-criminal domestic conflict and disorder increased.
- Through its September 2020 report, *The Calgary Police Service Commitment to Anti-Racism, Equity & Inclusion*, the CPS committed to addressing systemic racism and being relentless in the pursuit of equity, diversity, and inclusion.
- Through *Shaping Our Future*, the portfolio of work dedicated to the short-, medium-, and long-term strategic direction for the Service, organizational reviews were completed to improve business and front-line operations, including the Service Optimization Review of patrol officers and infrastructure planning, and the Functional Review on organizational realignment of resources.
- Strategic Alignment to Council's Citizen Priorities: A city of safe and inspiring neighbourhoods.
- Previous Council Direction: At the 2003 November 26 Special Meeting of Council to review budgets, Council approved a motion requesting that the Calgary Police Commission, with the Calgary Police Service, provide at the least an annual update to the Standing Policy Committee on Community & Protective Services.

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DISCUSSION

The CPS experienced a number of opportunities and challenges in 2020. The declaration of the COVID-19 pandemic and resultant public health orders impacted crime trends, operations, and employee health and wellness. The pandemic resulted in a number of innovations in service provision. Trust and confidence in policing was shaken by several high-profile incidents of police misconduct in North America and the worldwide protests against police brutality and systemic racism that followed, leading to significant commitments by the CPS to anti-racism, equity, diversity, and inclusion. The following sections summarize these challenges and opportunities, as well as the actions undertaken by the CPS in 2020.

Crime & Safety Trends

The immediate and sudden changes brought on by the declaration of the COVID-19 pandemic and resultant public health orders had a significant short-term impact on crime and disorder. These restrictions resulted in fewer people in public spaces, limitations on gatherings, periodic closures of bars, shops and restaurants, increased guardianship across residential areas, and reduced overall opportunity for crime. Calls for service and crime volumes decreased overall, but increases were observed in public-reported disorderly behaviour, non-criminal domestic conflict, and some violent crime indicators, including shooting incidents and homicides. Crime and disorder began to return to pre-pandemic levels toward the end of 2020. The CPS anticipates that a persistent downturn in the economy will increase stressors for Calgarians, which may result in increased demand for police responding to incidents of people in crisis, domestics, violence and acquisitive¹ crime.

The public made 384,711 **calls for service** (CFS) in 2020, representing an eight percent decrease from 2019. The most common CFS attended by police officers were traffic stops, suspicious persons, check on welfare, theft, unwanted guests, and domestic-related calls. The expansion of online reporting in response to enhanced public health measures resulted in a thirty percent increase in online reports. Officers responded to seventy four percent of calls for service, an increase of three percent from the previous year. It is expected that calls responded to by officers will continue to increase, as call diversion to online reporting and other alternatives allow more time for officers to respond to calls requiring a more complex response.

Disorder can lead to increased fear of crime. Disorder is often highly visible and public calls for service relate to suspicious activity, noise complaints, disturbances, mental health concerns and other urban incivilities. In 2020, the CPS received over 100,000 disorder calls for service, an increase of four percent from the previous year and five percent compared to the five-year average. In other words, the public called on average 280 times a day to report a disorder-related event. In July, the volume peaked at 330 calls per day.

Violent crime was six percent higher in 2020 than the five-year average but was down eleven percent from 2019. Violent crime had hit a ten year high in 2019 and the early months of 2020 appeared to be following the same trajectory. However, the anomalous conditions of the pandemic resulted in an ebb and flow of violent activity throughout the year. Some of the peak periods of violence followed the lifting of restrictions between June and August. Much of the additional activity was influenced by an increase in threats to cause harm or death, as well as

¹ Acquisitive crimes are defined as those where the offender derives material gain from the crime (e.g., theft, fraud, robbery).

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harassing communications. Rather than being domestic in nature, increases were seen in threats from strangers, neighbours, business relationships and casual acquaintances.

Assaults accounted for two-thirds of all violent crimes, with common assaults (Level 1) making up the majority of all assaults (sixty five percent). When compared to 2019, common assaults were down by fifteen percent. The volume of more serious assaults, those with a weapon or causing bodily harm, were also down from recent years, although they accounted for a slightly higher percentage of total assaults than seen in previous years.

Domestic violence support groups and academics were quick to highlight their concerns for the potential increase in domestic violence during the pandemic. The CPS continued to engage with our community partners to monitor this risk. There was a marked increase in the public calling the police to attend non-criminal domestic conflict calls; however, Calgary did not see an increase in domestic violence situations that warranted a criminal investigation.

Gun and gang related crime was of particular concern to citizens and the CPS in 2020. There were 112 shooting events, representing a forty percent increase over the five-year average. The CPS is an active member of the Community Based Public Safety Task Force, formed to address the increase in gun and gang-related violence. In April 2020, the Firearms Investigative Team (FIT) was created in response to the increase in firearm activity to track, trace, and investigate every crime gun² seized by the CPS. There were 1191 guns seized by CPS in 2020 and of those, 507 were deemed to be crime guns. Long guns account for most crime guns seized; however, handguns are predominantly used in shooting events. FIT investigations indicated that handguns are the most common gun to be smuggled and trafficked.

To further address the growing concern about violence in our city, the CPS implemented the Gang Strategy, a long-term initiative that seeks to “*reduce the threat and impact of gang crime and to reduce vulnerabilities to gang crime in Calgary.*” The Strategy guides the CPS’ organizational response to crime perpetrated by the range of highly organized criminal networks (e.g., Hell’s Angels) to less organized criminal groups or gangs (e.g., youth street gangs). The Strategy relies on work through four interconnected priority streams – PREDICT; PREVENT; PROTECT and PURSUE. In the first year of implementation, the CPS established the Organized Crime and Offender Management Section to better coordinate and align gang suppression and offender management resources across the Service, made significant improvements to intelligence gathering and information sharing, and enhanced prevention and victim support.

Property crime activity in 2020 was suppressed under the public health restrictions, remaining well below 2019 levels from April through the end of the year. Reductions were recorded in most categories, resulting in an overall reduction of 16 percent in 2020 from 2019, and a six percent decrease from the benchmark five-year average. Enhanced guardianship of property, greater proactive work (e.g., directed patrols) by police, combined with a reduction of vehicles and property in public spaces largely accounted for these reductions.

Traffic collision rates dropped by thirty seven percent between 2019 and 2020, likely due to fewer vehicles on Calgary roads. Despite the decrease in overall road traffic, the number of reportable³

² A ‘crime gun’ is a firearm that is lawfully seized in a criminal investigation, that is found or that is unlawfully used, possessed, or stored.

³ A reportable collision is a vehicle collision resulting in death, injury, or property damage greater than \$2,000. It excludes private property and parking lots. Other exclusions include fatal collisions resulting from trains, medical conditions, suicides, and worksite/industrial incidents.

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fatal collisions increased by twenty-six percent compared to 2019, and fifty percent compared to 2018. About half of the fatal collisions involved vulnerable road users (pedestrians, bicyclists, motorcyclists) and unsafe speed was a factor in seventy one percent of fatal collisions.

The CPS received 1,925 Traffic Service Requests in 2020, a twenty seven percent increase from 2019 and the highest volume in the past five years. Traffic Service Request applications are submitted by citizens who witness traffic-related concerns in their communities. There was an unprecedented increase in complaints regarding street racing and noisy vehicles, vehicle speed and excessively high speeds. Other behavioural changes associated with the pandemic, including increased presence of residents in residential neighborhoods, increased volumes of pedestrians, cyclists, and a general increase in outdoor users, likely contributed to the heightened visibility of traffic concerns on roadways.

On December 1, 2020, the Government of Alberta introduced new legislation that streamlined and simplified existing impaired driving programs and strengthened impaired driving laws by incorporating a full spectrum of proven deterrents and adopting an escalating approach to repeat offenders. Impaired drivers now receive immediate and significant penalties at roadside that include escalating driver's licence suspensions, fines, vehicle seizure, mandatory education programs and an expanded ignition interlock program. A new administrative penalty for commercial drivers was also introduced which has a zero-tolerance approach to drugs and alcohol.

Responding to the Evolving Needs of the Community

Persons experiencing vulnerabilities require a special duty of care and often, wrap-around services that fall outside of policing. The CPS continued to work extensively with City partners and community groups to enhance our ability to respond to people in crisis. The Safe Communities Opportunity and Resource Centre (SORCe) played a critical role in providing vulnerable persons with support and programming. SORCe and its partners worked together to support clients of the Indigenous Hub at the Aboriginal Friendship Centre with food hampers, assistance with tax returns and subsidy applications, and coordinated housing supports for the homeless. In December 2020, SORCe re-opened after establishing COVID-19 protocols.

The Police and Crisis Team (PACT) is a partnership of a Constable and mental health clinician that respond to mental health and suicide-related situations. The PACT teams attended nearly 1,500 calls in 2020. They average twenty phone call referrals per shift. The Mobile Response Team (MRT), which provides mental health consultation to CPS officers dealing with people in crisis situations, was accessed 1,334 times in 2020.

The CPS Restorative Justice portfolio includes the Calgary Indigenous Court (CIC), Calgary Drug Treatment Court (CDTC) and Youth Diversion. The CIC and CDTC worked with the Indigenous community, community partners, social agencies, and the judicial system in a collaborative effort to provide wrap around supports to individuals to ensure their success. Youth Diversion is coordinated with the Calgary Youth Justice Society and Gateway programs to ensure youth are referred to the diversion programs.

Trust and confidence in policing was shaken by several high-profile incidents of police misconduct in North America and the worldwide protests against police brutality and systemic racism that followed. Black, Indigenous and People of Colour shared their lived experiences of racism and inequity at the July 2020 public consultations at City Council. In response, the *Calgary*

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Police Service Commitment to Anti-Racism, Equity and Inclusion was released in September 2020 as a step toward addressing systemic racism, in which the CPS committed to developing an anti-racism strategy leveraging dedicated CPS resources. Through this work, the CPS continued its commitments to Reconciliation with Indigenous peoples, conducting an independent review of the School Resource Office (SRO) program, and allocating funds to improving call response for citizens in crisis, among other commitments. As a first step, the CPS created two advisory committees on anti-racism. The first committee is comprised of fifty CPS employees, both sworn and civilian, representative of all ranks and work areas. The purpose of the Internal ARAC is to advise the Executive Leadership Team (ELT) and Senior Leadership Team (SLT) on the development of the CPS Anti-Racism Strategy by providing recommendations through the ARAC leads and by participating in self and collective education on anti-racism.

A second (external) committee, comprised of fifteen representatives from community will provide guidance and input into the anti-racism strategy and other associated activities. The Committee's key responsibilities are:

- Advising on the development of the Anti-Racism Strategy;
- Identifying systemic barriers to accessing police programs and services;
- Identifying language barriers in accessing information regarding police programs and services;
- Identifying opportunities to work with community partners and organizations on actions to address structural racism on a community-wide level; and,
- Engaging with community stakeholders on systemic racism and consulting on actions that could be implemented and/or improved.

The Diversity Resource Team (DRT) plays a key role in the Service's commitment to anti-racism, equity, diversity, and inclusion, by building relationships with Calgary's diverse communities. The DRT engaged with diverse communities by delivering the "You and the Law" presentations and coordinating Police and Community Engagement (PACE), a program in which trained sworn and civilian volunteers attend community events and engage citizens on behalf of the CPS. The Diversity Liaison Team (DLT) built and maintained impartial relationships with advocacy groups such as Black Lives Matter (BLM) and Walk for Freedom to promote peaceful and constructive interactions in the community.

A central function of the DRT is stewardship and provision of support to the Diversity Advisory Boards. The CPS **Diversity Advisory Boards** are composed of community members with cultural knowledge, lived experience, and relationships who assist the CPS in improving the service delivered to all Calgarians. Advisory Boards perform an independent advisory function to the CPS membership on community needs, communicating back to the community on progress. They work with the CPS to ensure they are serving all members of the community equitably and help to change policing culture to value diversity through community-driven solutions. In 2020 the Advisory Board portfolios include: Asian, African, Caribbean/Latin American, Gender and Sexual Diversity, Indigenous, Middle East/Europe/Russia, Persons with Disabilities, and South Asian. The CPS is looking to expand the Advisory Boards in 2021 with the addition of a Youth Advisory Board.

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The **Indigenous Roadmap** is integral to the CPS' equity and inclusion work as well as commitments to the Truth and Reconciliation Commission (TRC) Calls to Action and the Murdered and Missing Indigenous Women and Girls (MMIWG) Calls for Justice. The CPS worked to address eleven TRC Calls to Action and eleven MMIWG Calls for Justice through a series of practical and purposeful deliverables, with support of the Indigenous community and direct partnerships with Indigenous groups. In 2020:

- A Sacred Space was designated at CPS headquarters. The first Smudge ceremony inside a CPS facility with the Indigenous Advisory Board took place in December 2020. The Smudge ceremony was also introduced at the graduation ceremony of police recruits, as well as after Indigenous training.
- A permanent police officer position was created at the Calgary Indigenous Court to support Indigenous Justice initiatives that foster healing through traditional ways of knowing, thinking and being.
- The CPS joined a multi-agency community partnership, Safety of Indigenous Women in Urban Settings. The CPS is currently assisting in developing organizational mandates, terms of reference and strategic planning with this group.
- The CPS worked with the Bear Clan, a grass roots Indigenous organization that patrols Calgary streets supporting vulnerable Calgarians to locate missing Indigenous persons.
- Interagency partnerships were leveraged to develop a list of resources that all officers can readily access on their phones to connect Indigenous people, persons with disabilities and LGBTQ2S persons to community agencies.
- The CPS collaborated with the Circle of Wisdom organization to help ensure Elders are being vaccinated for COVID-19.
- The CPS Indigenous Portfolio collaborated with multiple agencies that provide mental health, housing, land-based teachings, cultural knowledge, and various skills to support Indigenous youth, participating in the walk from Piikani to Calgary for the Sisters in Spirit vigil to recognize and draw attention to Murdered and Missing Indigenous Women and Girls.

Working with community partners on **prevention and early intervention** programs continued to be an important focus for the CPS, despite service limitations and the suspension of some programs due to pandemic restrictions. Key highlights include:

- Funding was secured from the Calgary Police Youth Foundation to continue supporting the delivery of the Multi-Agency School Support Team (MASST), Youth At Risk Development program (YARD), Power Play, Calgary Police Cadet Corps, and the Integrated School Support Program (ISSP).
- YARD and MASST continued to serve youth in the community despite school closures and redeployment of sworn officers to patrol. Service delivery models were adapted to offer online engagement combined with in-person consultations when restrictions were lifted. Although there was a slight drop in referrals due to school closures, the program continued to see positive results due to adapted client services.
- The CPS continued to partner with YouthLink Calgary Police Interpretive Centre on crime prevention and community policing initiatives. Demand for YouthLink school programs increased by nearly 300%. In May, COVID-19 restrictions lead to the modification of

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programming to virtual and live-stream delivery models. As a result, YouthLink increased the capacity of crime prevention programs delivered in the areas of gangs, drugs, bullying, healthy relationships, and cyber safety from 8,000 to nearly 24,000 students.

- The Calgary Police Cadet Corps program was suspended in March. Online delivery of the program was developed for implementation in 2021. Enrollment in the program at all levels has remained at capacity, and youth are still very much engaged and eager to resume the program.
- In March, in-school programming and support provided by SROs and the ISSP was impacted by school closures. Sworn officers were redeployed to the district offices. As schools re-opened in the fall, SROs resumed work with students, but regular programming continued to be suspended for the remainder of the year.
- Power Play was suspended for the 2020 year. In November 2020, the program was able to conduct two skating events but was then suspended again. The level of interest in the program has not declined and kids are eager to get back on the ice.

The CPS' commitment to allocate funds to improve call response for people in crisis was advanced through the co-development of the Community Safety Investment Framework (CSIF) with The City of Calgary. CSIF is a funding framework that addresses gaps in crisis services for individuals, their families and support networks, outreach services, and the emergency response system in Calgary. This includes examining any gaps in racially and culturally appropriate services. The CPS committed to working with the City of Calgary to implement this framework in 2021. The CPS will work with its partners to explore how to invest the \$8 million in reallocated CPS funds committed in the November 2020 budget adjustments to achieve the most positive outcomes for Calgarians in crisis, and investigate potential models of system integration involving health, social services, justice and police. Investments aim to align the CPS' Anti-Racism Action Committee (ARAC) in enhancing service delivery to those from racialized or marginalized communities, while bolstering deliberate equity, diversity and inclusionary work internally.

Our People

As a people-driven organization, staff are the main resource toward achieving a high level of service to the community, with eighty six percent of the budget dedicated to the salary and wages of employees. The CPS's authorized strength has maintained the same level since 2018 with 2,873 employees, of which 2,113 are police officers and 760 are civilian employees. Maintaining existing staffing levels allowed the CPS to respond to Calgarians when required.

2020 was a challenging year on many fronts, however, it culminated with the unexpected and tragic death of Sergeant Andrew Harnett on December 31st. Sergeant Harnett was murdered in the line of duty following a traffic stop. Sergeant Harnett became the 12th CPS officer to lose his life in the line of duty, and the first in the last twenty years. The impact of this incident on our members was profound and immeasurable.

Health and wellness remain an important focus for the CPS. A number of key changes were made by the CPS to ensure effective support for employees, including the integration of health and wellness services, the implementation of the Safeguard Program offering annual wellness checks to all CPS employees, and the availability of a Health Check Clinic. Improvements were also made to internal communication with employees with the introduction of livestreaming. This

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helped to provide timely, critical information to members throughout the organization and give them a chance to ask questions in real time or following the broadcast.

The COVID pandemic, public health restrictions, and budget uncertainty in 2020 had a significant impact on the Service's ability to recruit, train and hire new officers. Hiring was far below attrition; by the end of 2020 there were over 100 sworn vacancies resulting in increased workload for existing officers. However, following confirmation of the CPS budget in November 2020, recruiting became a key focus for the Service and will continue into 2021.

The COVID-19 pandemic also had immediate, significant impacts to CPS operations and employees. In the weeks following the declaration of the pandemic, an Incident Management Team (IMT) was established to support business continuity, streamline decision-making around the pandemic and ensure the safety of our front-line members. Non-operational staff were converted to teleworking. To ensure business continuity for the front-line, police officers were redeployed from non-patrol units to support district operations. In total, fifty-seven employees tested positive for COVID-19.

The Professional Standards Section (PSS) continued efforts to make process and efficiency improvements, increase transparency, and educate its stakeholders, toward ensuring officers serve the community in a safe, professional, and respectful manner. The CPS saw positive results from these changes in 2020. Despite receiving more citizen complaints and opening more complaint files in 2020, PSS concluded more files (twenty percent more), and more aging files, than it did in 2019 – without additional resources. PSS also received over 300 written compliments for officers, an increase over 2019. Compliments ranged from citizens thanking officers for the everyday things they do on and off the job, to supporting citizens during specific incidents of trauma and crisis.

Employee Survey

The Calgary Police Commission partnered with an independent research firm to conduct a survey of CPS employees. This report provides valuable information for both CPS leadership and the Commission. The results are factored into decision-making throughout the year.

The CPS saw improvements in most areas including satisfaction with safety and service delivery, internal communication, respectful relationships, respectful culture and feeling valued, managing workload and work-related stress, fair treatment, and commitment to CPS values. The 2019 survey showed an improvement in morale, four times higher than the previous year. In 2020, engagement among sworn members declined, while civilian engagement remained the same.

Employees highlighted that some of the best aspects of working at the CPS include coworkers/teamwork, meaningful work, cohesive executive leadership team, seeing changes start to take effect and improved internal communications.

The survey also gathered information about wellness priorities and access to wellness supports. Employee health and wellness are of critical importance to the CPS leadership and to the Commission. The information gathered will allow leaders to better provide the services employees need to stay healthy and manage stress.

The CPC, CPS leadership and the Calgary Police Association board met in December 2020 to assess these results and come up with additional actions that can be taken to address the concerns employees have shared. The results are used as part of a continuous improvement approach to make sure employees have the tools, resources and leadership needed to support the community.

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Our Organization

The CPS continued in its efforts to improve the effectiveness, efficiency, and strategic direction of the service through the *Shaping Our Future* portfolio. The CPS conducted a functional review, which examined the current state of the Service including structure, processes, mandates, and resources. This review yielded an organizational restructuring to ensure resources are placed appropriately for the best results, yielding over \$1 million in efficiencies. The Service Optimization Review, modeled after the zero-based review, was completed with recommendations to address patrol workload demand and staffing issues, and improve long-term infrastructure and maintenance planning. Finally, with the CPC, the CPS continued work on *Our Strategy*, the Service's long-term strategic plan.

Multiple changes to federal and provincial legislation in 2020 placed significant demand on the CPS resources. These changes include the Disclosure to Protect Against Domestic Violence Act, the Protecting Survivors of Human Trafficking Act (Bill 8), the Mental Health Amendment Act (Bill 17), and the Provincial Administrative Penalties Act.

The CPS is committed to good financial stewardship and is consistently finding ways to operate as a more efficient organization while providing the same high level of service that Calgarians expect. In 2020, the Service continued to find ways to reduce costs and create efficiencies. However, the Service was also faced with absorbing the financial impacts of the pandemic, which include losses in revenue, decreased traffic fines, and additional expenses for Personal Protective Equipment (PPE) and nursing staff. The capital budget spent was lower in 2020 as a result of the closure of the economy due to COVID-19. The capital budget will carry forward into 2021, with the expectation that the economy will begin to stabilize and return to pre-pandemic levels.

STAKEHOLDER ENGAGEMENT AND COMMUNICATION (EXTERNAL)

- ☒ Public Engagement was undertaken
- ☐ Public Communication or Engagement was not required
- ☐ Public/Stakeholders were informed
- ☐ Stakeholder dialogue/relations were undertaken

The CPS and the CPC are committed to engaging citizens on issues of policing and community safety in both formal and informal ways to ensure our services are reflective of community needs and priorities.

Calgary Police Commission Citizen Consultation 2020

The CPC contracted an independent research firm to conduct comprehensive research to understand how citizens feel, and to identify opportunities to better serve the community. Citizen feedback is an essential part of keeping police responsive and accountable to the community, especially at such an important time for the CPS.

In 2020, more than 1000 Calgarians took time to share their candid feelings about crime and safety. Highlights include:

- The vast majority of citizens feel that Calgary is a safe place to live (ninety four percent), are satisfied with services provided by the CPS (ninety three percent) and have confidence that the CPS can deliver the services needed to keep Calgary safe (ninety four percent).

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- Calgarians gave the highest rating for trust and the lowest rating when asked if CPS is adequately staffed.
- Illegal drugs and home break-ins are the top crime and safety concerns in 2020. Concerns about violent crimes, including domestic violence, have increased significantly this year.
- Compared to past years, perceptions are declining when it comes to the CPS responding in a fair way to all segments of the community and using authority or force appropriately.
- Perceptions have significantly declined since 2018 when it comes to agreement that the CPS prevents crime by working with at-risk youth and by partnering with community agencies to address issues such as mental health, homelessness, and substance use.
- Ninety-five percent of citizens support the use of body worn cameras to record officer and citizen conduct.
- Nearly nine out of ten Calgarians agree that the CPS has a good understanding of their community and its concerns.
- Most citizens are satisfied with how the CPS responded during the pandemic and ninety four percent are confident that CPS can continue to meet the evolving needs of citizens as the pandemic continues.
- The report shows significant declines in trust and perceptions that police are ethical, fair and handle people in crisis effectively after the rise of a social justice movement beginning around May 25, 2020.
- Analysis of the results show that Indigenous and Black Calgarians have lower perceptions of the CPS than other groups.

High rates of confidence and trust suggests that, despite the challenges the CPS faces, many Calgarians still support the CPS and believe they can respond to meet the needs of the community. While the positive results will help the CPS understand what is working, the critical feedback is also an important part of evolving the organization to better meet citizen needs.

Public Commission Meetings

In 2020, the Commission held eight public meetings. Advance notice of upcoming meetings is provided through media and on the Commission's website. Agendas, reports, and minutes of those meetings are also on the Commission's website. The Commission welcomes both media and public guests to attend meetings to show accountability to the community and to be fully transparent about its oversight activities. Presentations and reports are given by the CPS on various aspects of police operations, priorities, accomplishments, and challenges. In 2020, topics included updates regarding operational and financial pressures from COVID-19, anti-racism action plan updates, the CPS response to the independent review of police use of force report – Wittmann recommendations, relief from duty without pay process, Indigenous strategy update, crime trend updates, Gang Strategy, the CPS public communications & engagement strategy and the CPS approach to 'street checks.' The Commission invites citizen commentary and factors feedback into its governance and oversight role.

The City of Calgary Citizen Satisfaction Survey

Overall satisfaction with the CPS decreased from ninety two percent to eighty nine percent between 2019 and 2020. This could be attributed to a number of high-profile cases of police brutality in North America and community conversations about racism, systemic racism, and equity in policing.

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IMPLICATIONS

Social, Environmental and Economic Implications

Social

Citizen and employee engagement, crime trends, and environmental factors in 2020 have informed the CPS Annual Policing Plan, which sets the priorities and key areas of focus for the Service in 2021.

To enhance the CPS response to crime and increase community safety, the Crime and Community Safety System⁴ will provide a unified “One Team” approach to prevention, investigation, and enforcement, focusing on the following priorities for 2021:

- Reducing gun violence;
- Addressing drug-related harm;
- Reducing property crimes, such as break and enter;
- Protecting vulnerable people; and,
- Increasing road safety.

The CPS will continue working with partners to explore ways to improve the service provided to Calgarians and respond to the public’s concerns related to crime, public safety, police conduct, and systemic racism. In 2021, the CPS will follow through with commitments to:

- Respond to the recommendations of the 2018 Use of Force Review;
- Improve communication to citizens;
- Support community programs that build strong relationships and provide positive outcomes for citizens; and,
- Continue actioning our commitments to anti-racism, equity, diversity, and inclusion through an integrated, service-wide approach.

The CPS will support and develop our members to ensure they work in a positive and inclusive environment, in which they can deliver high quality service to the community. In 2021, the CPS commits to:

- Ensuring fairness, accessibility, inclusion, and transparency for our members;
- Ensuring our policies and practices are rooted in our values and that all employees feel safe and appreciated for their contributions to the CPS; and,
- Maintaining consistency in process, which will increase trust and confidence in our workplace and within the community.

Environmental

Not applicable.

Economic

The CPS will continue to explore ways to ensure the most effective and efficient use of our resources using an evidence-informed approach, aligning them with priorities that are important to Calgarians based on citizen and employee engagement and our long-term strategic goals. As

⁴ The Crime and Community Safety System is the work to establish an internal business process to increase collaboration and coordination amongst all areas of the Service with prioritization of work, resourcing, and evaluation of community safety efforts.

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One Team, the CPS will ensure that the right people are doing the right tasks, properly led, equipped, and supported. In 2021, the CPS will focus on:

- Implementing prioritized recommendations from existing reviews and audits;
- Exploring, implementing, and evaluating innovations in technology to improve operations; and,
- Systematically addressing organizational risk.

Service and Financial Implications

Existing operating funding – base

The CPS will continue to respond to the financial impacts of COVID-19. However, the changes with respect to timelines in court fine payments, closed or delayed court hearings, people's ability to pay fines, and less traffic volume will continue to be impact CPS revenue in 2021 and 2022. The long-term impact is unknown and will largely hinge on the ability of the economy to recover after the pandemic.

RISK

The global outbreak of COVID-19 pandemic radically altered our priorities, expectations, and systems for law enforcement. In response to COVID-19, the CPS made major changes in policy and practice, including new or altered service models, new working practices (teleworking), and intensive efforts to secure personal protective equipment (PPE). The sustained impact of the pandemic will continue to challenge the CPS with respect to training, workplace needs, service delivery, and public interactions.

Budget cuts and revenue reductions due to ongoing pressures from the economic downturn and COVID-19 will result in insufficient allocation of budget for some work areas within the CPS, limiting the capacity to fulfill specific mandates.

Heightened community tensions and widespread public protests relating to racial inequity and public health restrictions world-wide have also been present in Calgary. The global demonstrations against police brutality and police misconduct (bias, excessive use of force) had a profound impact on the CPS' reputation and requires a CPS response that will include training, oversight and accountability.

Increased public scrutiny combined with the toll of the pandemic and the inherent nature of police work has resulted in increased policing stressors and an elevated risk of compromised physical and psychological wellness and resiliency of the CPS members.

Technological acceleration, such as artificial intelligence and cyber-physical systems challenges the CPS to keep pace with new forms of crime. Keeping up with current technologies internally is also resource intensive.

The widespread and pervasive nature of social media increases production, sharing and access to information quickly and broadly. There is an inherent risk of deliberate viral dissemination of misinformation to damage the reputation of the CPS and legitimacy of policing.

In this challenging time with rapid changes in demand models of service delivery and societal expectations the CPS must strategically prioritize resources to support the most critical initiatives contributing to long-term goals while meeting day-to-day operational and community needs.

**Calgary Police Commission Report to
SPC on Community and Protective Services
2021 June 9**

**ISC: UNRESTRICTED
CPS2021-0922
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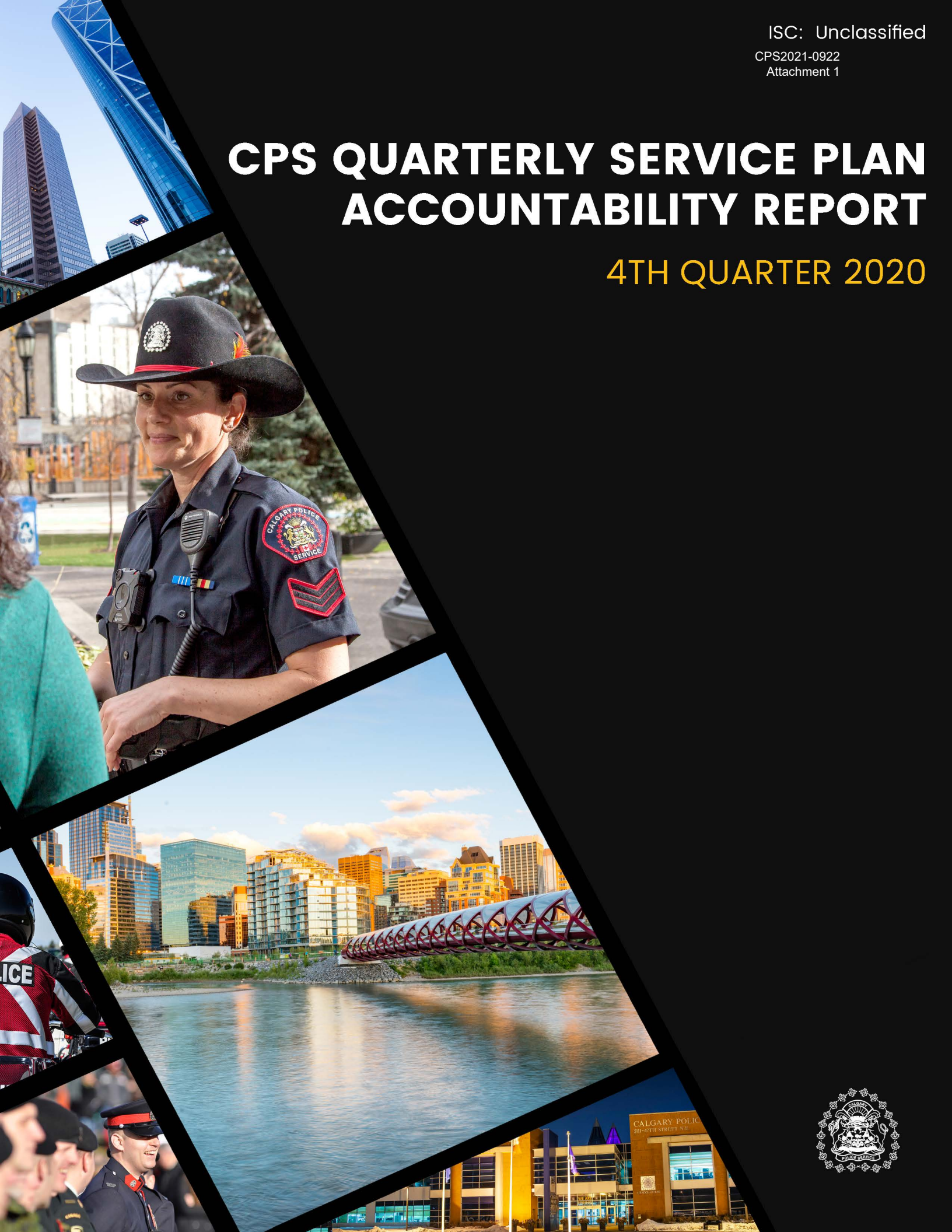
Calgary Police Service Annual Report

ATTACHMENTS

1. 2020 4th Quarter CPS Service Plan Accountability Report
2. 2020 CPS 4th Quarter Statistical Report
3. 2020 Calgary Police Commission Annual Report to the Community

CPS QUARTERLY SERVICE PLAN ACCOUNTABILITY REPORT

4TH QUARTER 2020





CRIME & SAFETY

Maintain a safe city in partnership with our communities in a way that promotes public trust and confidence.

A1. Deliver police services to keep our communities safe

- Calgary Police Service (CPS) District Offices 5, 7 and 8 reopened to the public on Tuesday October 13, 2020 after closing due to Covid-19. Barriers were installed at front counters for public and officer safety, and new sanitization processes were implemented. (A1.1)
- The E-Ticketing/AP-ISSUE Project, legislated through Bill 21, was initiated by the Government of Alberta. The project will see all police agencies in Alberta issuing moving violations via a printer in police vehicles. Moving violations will be processed by Safe Roads Alberta through their Administrative Penalty Information System (APIS), instead of through the courts. The change will be fully implemented by Dec 1, 2021. (A1.1)
- Social media campaigns were delivered to address vehicle theft resulting from unoccupied running vehicles (Operation Cold Start) and to reduce vulnerability to robbery through safe buying and selling of cell phones. (A1.1)
- Operation Bloodline, a five-month operation led by District 1, culminated on November 4, 2020 with several arrests and search warrants executed on four residences and two vehicles resulting in the seizure of drugs and drug paraphernalia, cash, and weapons. The operation was initiated as a result of known drug trafficking and other criminal activity by the offenders, who targeted vulnerable people and youth around the drug trade and sex trafficking. On take-down day, the operation was supported by an integrated communications plan, resulting in significant media coverage of the investigation and the wrap-around support provided to vulnerable community members. The operation resulted in significant disruption to the distribution of drugs in the downtown core and is expected to have a strong positive impact on social disorder and violence. (A1.2)
- The CPS Domestic Conflict and Violence Policy was updated to align with Alberta Provincial Policing Standards, the Alberta Solicitor General Guidelines and other CPS policies. The updated policy will ensure that the CPS is using modern best practices that are aligned with the community's expectations, and better reflects the work being done by our members, partners and the community to address the issue. (A 1.4)
- A unified Hate and Extremism Team was created, integrating the Hate Crimes Coordinator and ReDirect Program to more effectively align resources. A dedicated Hate Crimes Crown prosecutor was assigned to prosecute such offences. (A1.4)



CRIME & SAFETY

Maintain a safe city in partnership with our communities in a way that promotes public trust and confidence.

A2. Keep our roads safe through education and enforcement

- The CPS conducted proactive traditional and social media campaigns on impaired driving that brought together information on changes in legislation (Bill 21) with the holiday Check Stop campaign. (A2.1)
- The Traffic Response Unit deployed officers at locations throughout the city over ten dates, resulting in over 1500 driver contacts. While the primary focus was education and awareness, four warnings were issued, and eight vehicles were towed and impounded. (A2.2)

A3. Strengthen partnerships to prevent crime, disorder and victimization

- The Critical Incident Command Program was utilized on 9 occasions to resolve high risk situations. Certified Critical Incident Command Officers are called upon to lead situations that are elevated to Level II responses due to the threshold of complexity and potential risk to public and officer safety. (A3.1)
- The CPS established and resourced the Anti-Racism Action Committee, with the mandate to reimagine policing in Calgary through the co-development and delivery of the CPS Anti-Racism Strategy, with our community members. (A3.1)
- The Community Safety Investment Framework (CSIF) was developed in partnership with the City of Calgary to guide the City of Calgary and CPS investment in crisis prevention and response to improve service delivery to Calgarians in crisis. Through these investments, the framework is intended to address issues of inequity and racism, invest in appropriate programs and services that address community need, and support alternatives to police response. (A3.1)
- A Strategy Day was held in November 2020 with the CPS Diversity Resource Team and Advisory Boards, yielding collective goals and action plans for 2021. (A3.1)
- In collaboration with the Calgary Youth Justice Society, a smartphone app and related training and awareness module was implemented to assist frontline officers to better navigate youth diversion options legislated under the Youth Criminal Justice Act. (A3.2)
- The CPS created a Strategic Indigenous Liaison Officer position to assist in the implementation of the Indigenous Road Map. (A3.3)



CRIME & SAFETY

Maintain a safe city in partnership with our communities in a way that promotes public trust and confidence.

- A “Sacred Space” for smudging and other traditional Indigenous ceremonies was established at West Winds Police Campus, supported by the CPS Indigenous Advisory Board. (A3.3)
- A Strategy Day was held in October 2020 with CPS and its partner agencies to discuss prevention and early intervention for children and youth. Collective priorities and actions for 2021 were identified. (A 3.4)
- The CPS launched the Positive Ticketing program in partnership with Circle K convenience stores to promote pro-social behaviours among youth and build trusting relationships between police officers and members of the public. (A3.4)

A4. Apply innovative approaches to maintain investigative excellence


- To increase capacity for timely analysis of cellular devices, the Digital Forensics Team have established tiered service levels to adapt to the varied requirements of all investigations. This will provide full forensic analysis and other adaptable services based on each unique investigation and decrease turnaround time. (A4.1)




CRIME & SAFETY

KEY PERFORMANCE INDICATORS

Response Times to Priority 1 Calls

|  | Target | 4 th Quarter | | Year to Date | | % Change YTD 2020 vs. 2019 |
|---|---------|-------------------------|-------|--------------|--------|-------------------------------|
| | | 2019 ¹ | 2020 | 2019 | 2020 | |
| # of Attended Priority 1 Calls | Measure | 8,231 | 6,522 | 34,783 | 29,159 | -16.2% |
| % of Priority 1 Calls responded to within 7 min | 50% | 51.4% | 54.7% | 53.0% | 56.0% | 5.7% |
| Average Response Time to Priority 1 Calls | 7 min | 8.9 | 8.1 | 8.7 | 8.0 | -7.2% |

Attended Calls for Service

|  | Target | 4 th Quarter | | Year to Date | | % Change YTD 2020 vs. 2019 |
|---|----------|-------------------------|--------|--------------|---------|-------------------------------|
| | | 2019 | 2020 | 2019 | 2020 | |
| Public generated (dispatched calls) | Maintain | 58,568 | 54,478 | 246,973 | 235,902 | -4.5% |
| Police generated (on-view calls) | Maintain | 13,929 | 14,390 | 57,796 | 63,418 | 9.7% |
| Traffic (Traffic stops & TSTAT) ² | Maintain | 23,684 | 19,246 | 91,311 | 77,054 | -15.6% |
| Total Attended Calls | Maintain | 96,181 | 88,114 | 396,080 | 376,374 | -5.0% |

Crime and Clearance Rates³

|  | Target | 4 th Quarter | | Year to Date | | % Change YTD 2020 vs. 2019 |
|---|----------|-------------------------|--------|--------------|--------|-------------------------------|
| | | 2019 | 2020 | 2019 | 2020 | |
| Violent Crime Victims | Reduce | 3,622 | 2,963 | 14,042 | 12,534 | -10.7% |
| Violent Crime Clearance Rate | 70% | 50.0% | 50.5% | 47.7% | 52.0% | 9.1% |
| Property Crime Incidents | Reduce | 14,679 | 11,792 | 61,708 | 51,773 | -16.1% |
| Property Crime Clearance Rate | 20% | 12.5% | 9.9% | 12.4% | 11.1% | -10.5% |
| Impaired Driving Charges (alcohol or drug) | Increase | 510 | 280 | 1824 | 1443 | -20.9% |
| Pedestrian Collisions | Reduce | 191 | 155 | 502 | 383 | -23.7% |

Source: Strategic Planning, Research & Analysis Section, January 2021

¹ As result of Service-wide system changes statistical modelling adjustments were made; as such, direct comparisons to previous reports should not be made.

² Traffic events have been added to attended calls for service, given the large volume of officer-generated events they generate.

³ Clearance Rate represents the number of cases cleared by charge or cleared otherwise during the specified period, as a proportion of the total crime incidents for the same period. Of note, cases are often cleared months and sometimes years later. Consequently, clearance rates for previous years may appear to be much higher than those of the present year.



OUR PEOPLE

Enhance service to the public by investing in our employees to ensure a positive workplace experience for all.

B1. Provide training and professional development

- In December 2020 the CPS implemented the Protecting Survivors of Human Trafficking Act e-learning course. The course is mandatory for all sworn members, and covers new officer authorities, and limits to those authorities, under the Human Trafficking Act. The course also discusses the warning signs of human trafficking that CPS officers should be mindful of in the execution of their duties. (B1.1)
- In November 2020 the Tactical Unit commenced its annual Basic Tactical Operators Course (BTOC) with five new candidates. The training will continue until the end of April 2021 at which time all candidates should be certified. (B1.2)
- Following a recommendation from the Wittman Use of Force Report, the CPS re-established the Use of Force Committee. The committee meets regularly and are currently reviewing the CPS Use of Force Policy. (B1.3)

B2. Provide a safe, supportive and professional work environment

- Mindfulness workshops were delivered to help employees increase their self-awareness, improve their ability to regulate emotions and decrease stress, anxiety and depression. (B2.2)
- The Psychological Therapies Section and Digital Services Unit collaborated to create a video for members about navigating the holidays and COVID-19 and reminding them of the support resources available. The video was also shared with Legacy Place and Beyond the Blue. (B2.2)
- The CPS created a Community Accountability page on www.calgarypolice.ca where citizens can access information on officer contacts, police accountability, and decisions on officer misconduct. (B2.4)
- A new Wellness & Resiliency Division was created that brought all CPS mental health, wellness, and health and safety supports together, promoting collaboration and proactive wellness strategy development. A new Executive Director for the division was hired with the experience to advance our commitments to the mental health and wellness of our members. (B2.5)
- In December 2020, a call to CPS members was made for participants for the internal Anti-racism Advisory Committee. This committee will guide and inform the CPS Anti-Racism Action Committee work in 2021. (B2.6)



OUR PEOPLE

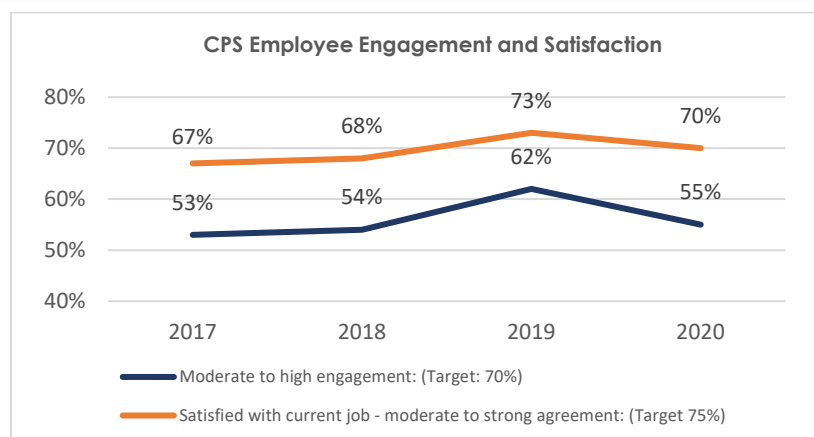
Enhance service to the public by investing in our employees to ensure a positive workplace experience for all.

- The CPS Gender and Sexual Diversity Advisory Board reviewed and provided recommendations to the CCLC on the CPS' current diversity training. (B2.6)



OUR PEOPLE

KEY PERFORMANCE INDICATORS



Source: Calgary Police Commission Annual Employee Engagement Survey Reports: 2017, 2018, 2019, 2020

Police Officers Hired

| | Target | 4 th Quarter | | Year to Date | | % Change YTD 2020 vs. 2019 |
|-----------------------|---------|-------------------------|------|--------------|------|-------------------------------|
| | | 2019 | 2020 | 2019 | 2020 | |
| Police Officers Hired | 84/year | 20 | 36 | 112 | 67 | -40% |

Source: CPS Recruiting Unit, January 2021

Authorized Strength

| Year | Authorized Strength | | | Citizens Served per CPS Employee ⁴ | Calgary Population ⁵ |
|------|---------------------|----------|-------|---|---------------------------------|
| | Sworn | Civilian | TOTAL | | |
| 2020 | 2,113 | 760 | 2,873 | 454.8 | 1,303,700 |
| 2019 | 2,113 | 760 | 2,873 | 447.5 | 1,285,711 |
| 2018 | 2,113 | 760 | 2,873 | 441.1 | 1,267,344 |

Source: CPS Finance Division, January 2021

⁴ CPS Employee includes sworn (police officer) and civilian positions

⁵ Sources: Calgary and Region Economic Outlook 2019 – 2024; The City of Calgary Civic Census



ORGANIZATIONAL PERFORMANCE

Plan and manage for long term organizational success.

C1. Demonstrate accountable and transparent use of public funds

- At the end of the 2020, CPS revenues were below target budget. This was mainly the result of sales of goods and services and court fines, which were impacted due to COVID-19. Recoveries were favorable from the Motorola radio cost sharing program, and timing of insurance claim recoveries. Expenditures for the year were less than the allocated budget. Salaries and wages were favorable due to sworn and civilian vacancies, the continued civilian hiring freeze and higher sickness and accident recoveries. Overtime was favorable as a result of strong management oversight throughout the year. Further, savings in training, legal, fuel and uniform expenses were realized, which was a direct result of COVID-19. (C1.2)
- In 2020, contributions were made to the HAWC Reserve, Red Light Camera Reserve, Vehicle Reserve and the Capital Reserve. During the year, capital procurement activity slowed due to COVID-19. The capital budget spend rate at year-end was 54%. (C1.2)

C2. Leverage information and technology to move further towards a knowledge-based organization

- 2020 saw the development of a series of interactive business intelligence dashboards, supporting the efficient delivery of information to members. These include: GangWATCH, designed to provide information on individuals with ties to organized crime; OffenderWATCH, providing information on offenders being managed or monitored by the CPS; and CrimeWATCH, designed to give a visual overview of crime in Calgary. (C2.1)
- SENTRY, the Service's records management system, underwent a major upgrade. In 2021, regular maintenance and bug fixes will continue along with a stabilization plan to ensure the application is ready to support future upgrades and initiatives. (C2.2)

C3. Meet or exceed the infrastructure requirements

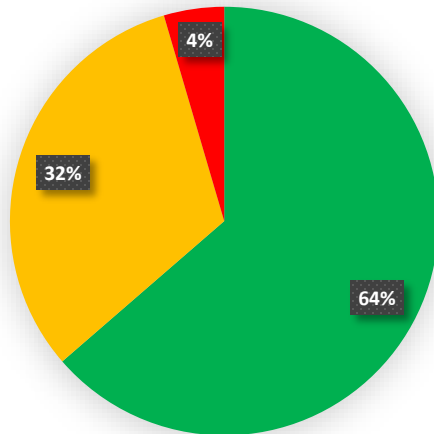
- The Fleet Rationalization and Optimization Study was initiated to determine current vehicle usage and future requirements. This review will support future procurement plans and is anticipated to reduce fleet size and improve fuel expenditures. (C3.1)



ORGANIZATIONAL PERFORMANCE

KEY PERFORMANCE INDICATORS

Portfolio Management Office Project Progress: Q4 2020



Green

The project is performing well, and although there may be issues, they are being managed by the team. Project is Green if budget, scope, and schedule are on target (70%). The CPS is currently below the target by 2%.

Yellow

There are risks and issues being experienced that may impact the ability of the project to deliver. A corrective action plan is required. Yellow projects may indicate a project is on 'Hold' as resources are re-assigned to priority projects.

Red

There are serious resource constraints impacting project delivery. Project is Red if any assessment category is reported as Red.

Financial Summary

| | 2018 | 2019 | 2020 |
|--|----------|----------|----------|
| Cost per capita of policing in Calgary ⁶ | \$402 | \$393 | \$394 |
| Dollars received for policing from the Provincial Government ⁷ | \$33.5 m | \$33.5 m | \$33.5 m |
| Grants and donations to support community-based programs and partnerships ⁷ | \$1.0 m | \$0.8 m | \$0.6 m |

2020 Operating Budget Executive Summary

(Year to Date as of December 31, 2020)

| | Total Budget (\$000) | Budget to Date (\$000) | Actual to Date (\$000) | Variance to Date (\$000) | Variance (%) |
|--------------------|-------------------------|---------------------------|---------------------------|-----------------------------|-----------------|
| Revenue | (\$100,618) | (\$100,618) | (\$95,600) | (\$5,018) | (5.2%) |
| Expenditure | \$514,971 | \$514,971 | \$509,953 | \$5,018 | 1.0% |
| Net Program | \$414,353 | \$414,353 | \$414,353 | - | - |

2020 Capital Budget Executive Summary

(Year to Date as of December 31, 2020)

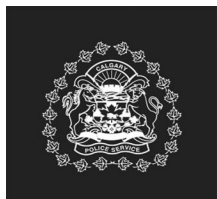
| | Total Budget (\$000) | Expenditures to Date (\$000) | Commitments to Date (\$000) | Balance Remaining (\$000) |
|-------------------------------|-------------------------|---------------------------------|--------------------------------|------------------------------|
| Total Capital Programs | \$35,726 | \$19,307 | \$1,302 | \$15,117 |

Capital spend rate = 54% excluding commitments up to December 31, 2020.

Source: CPS Finance Division, January 2021

⁶ The cost per capita formulation is appropriately aligned to benchmarking of other Canadian police agencies.

⁷ As at December 31.



CALGARY
POLICE
SERVICE

4th Quarter 2020 Statistical Report

Compiled by: Resource & Project Team
Bureau of Service & Community Support
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CALGARY
POLICE
SERVICE



Executive Summary

The full picture of the socio-economic impacts brought on by the public health state of emergency under Covid 19 is evolving. However, the immediate and sudden changes to the social dynamic of society, including office closures, shutting of businesses, closures of public spaces, restrictions on gatherings, and sweeping travel restrictions have had a significant short-term impact on both crime and disorder. We know that with the link between crime and the economy, particularly unemployment, and the longer-term impact of the pandemic on crime and calls for service is yet to be realized.

The Calgary Police Service has been tracking the impact of the Covid-19 state of public health emergency on crime and disorder patterns in the city. Since the state of emergency was declared on March 15th 2020, general call and crime volumes have shown noteworthy reductions. Restrictions on gatherings, closures of public spaces and the large portion of the population being home-bound have increased guardianship in residential areas and reduced the opportunity for certain crimes, such as robberies, break and enters and thefts of and from vehicles. Overall calls for service also saw slight reductions; however, there was an increase in citizen's reports of disorderly behaviours and non-criminal domestic conflict.

Violent Crime

By the end of 2020 violent crime had dropped 11% from 2019 but was 6% higher than the five-year average. It is interesting to note that early indications for violent activity in 2020, prior to Covid, were that volumes were on track with 2019 levels. The data shows that violent crime volumes were closely tied to the lockdown measures, showing significant drops in April and December during periods of greatest restriction. As the economy reopened in June, violence returned to average levels reaching 2019 levels by July. At its peak in August last year violent crime exceeded 2019. Threats to cause bodily harm or death and harassing communications increased notably during this time, with increases seen between non-familial relationships like business relationships, friends and strangers.

There were 34 homicides in 2020, a 28% increase from the average for this period. By rate of population this amounts to 2.6 homicides per 100,000 people. Five of the 34 homicides were domestic-motivated. Sexual assaults are at their lowest level in four years. A drop in the number of reported Level 1 (common) sexual assaults drove the overall reduction and account for just over three in five sexual assaults. There was a large increase in the reporting of 'Other' sex offences in 2020; as is typical for this type of offence, many of these were subject to late reporting and had occurred in previous years. Within this sub-group of offences, sexual interference with a child and non-consensual distribution of intimate images registered the biggest increases.

Assaults account for over 70% of all violent crimes, with Level 1 (common) assaults making up the majority all assaults. When compared to last year, common assaults are down, influenced heavily by public health movement restrictions. From April onwards common assaults show an 18% drop from 2019, returning to more average levels. More serious assaults, those with a weapon or causing bodily harm, are also down this year from recent years.

Robberies are crimes significantly impacted by the combination of closures of businesses and limited public movement. Between April and December financial robberies became nearly non-existent, with only two during that period, dropping from 22 for the same period in 2019. In 2020, the total number of robberies dropped by one-quarter from 2019; commercial robberies dropped by 28%, and person robberies by 16% from 2019 levels. These reductions were deeper when only the pandemic period is considered, as between April and December commercial robberies dropped 39%, person robberies and home invasion robberies by 30%.

Executive Summary (con't)

Domestic Violence and Domestic Conflict *

Fewer victims reported domestic violence than in 2019. Since April, reports of domestic violence have been 14% below the same period in 2019; reductions were driven largely by fewer reported Level 1 (common) assaults. There were, however, higher numbers of victims reporting more serious assaults and sexual violence. Domestic assaults involving a weapon or causing bodily harm increased. In 2020 reported domestic-related sex offences were down from those received in 2019 but were one-quarter higher than the five-year average.

Calls made to police for assistance or police presence for escalated domestic disputes that have not reached a criminal threshold increased sharply during the first three months of the state of emergency. These types of call came in throughout the remainder of 2020 at a significantly higher rate than in previous years.

Property Crime

Property crime activity was suppressed under the state of public health emergency, remaining well below 2019 levels from April through the end of the year. Reductions were recorded in most categories, resulting in an overall reduction of 16% in 2020 from 2019, and a 6% decrease from the benchmark five-year average. When April through December are isolated, the reductions are steeper at 22% down from 2019, and 13% from the five-year average. Enhanced guardianship of property combined with a reduction of vehicles and property in public spaces are primary factors in these reductions. A return to more normal movement patterns, combined with economic pressures and high unemployment are expected to bring property crime volumes back up to pre-Covid levels.

When compared to 2019, break and enters are down 9%, driven down by a cumulative 25% reduction between April and December. During this pandemic-influenced period dwelling break and enters registered a 37% reduction and commercial break and enters dropped by one-third.

Thefts of and from vehicles account for more than half of all property crime. Vehicle thefts had been trending on a notable upward trajectory by the end of 2019, becoming one of the highest rates in the country. Since April, vehicle thefts dropped 32% from the same period in 2019, resulting in an overall decrease in 2020 of 34% when compared to 2019. Thefts from vehicles had previously been trending upwards throughout 2019 but by the end of 2020 these had reduced by 16%; the period from April to December drove this change with a 25% drop from the same period in 2019. Shoplifting volumes were driven downwards in 2020 as a large proportion of shops remained closed or reduced in capacity during periods of the year.

Disorder

In addition to monitoring crime levels, the Calgary Police Service uses a range of incident types from publicly-generated calls for service to monitor levels of disorderly behaviour. These calls tend to be seasonal and increases during the warmer months are expected. The incident types selected for this disorder index are those which can have a negative impact on citizens' perceptions of safety, particularly in public places. Calls about suspicious persons, vehicles, unwanted guests, and disturbances make up the largest portion of complaints received about disorderly behaviours.

Elevated levels of disorder were noted throughout 2020. Increases in reports of unwanted guests, noise complaints, party complaints and reports of possible gunshots. Citizens with higher vigilance and potentially less tolerance for disorder, coupled with the shift to increased occupancy of residential areas, and redistributions of vulnerable populations under Covid-19 are contributors to additional reporting of disorder.

*Note: Domestic violence is included in total violent crime in the city but is reported quarterly as a subset of all violent crime. As with all violent crime, domestic violence is represented at the victim level by the most serious offence against each victim in an incident.

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REPORT NOTES

Most of the statistical data in this report is derived from the Calgary Police Service records management system (SENTRY) and compiled by the Resource and Project Team/Bureau of Service & Community Support. Disorder data is derived from the Computer aided Dispatch (CAD) system.

Reporting is based on the most serious offence in the incident. Please note that offences are assigned to the month in which the offence was reported, which is not necessarily the month the offence occurred. The reported date is the first point in time at which the police were notified of the offence and reporting lag may vary due to circumstances (these are typically property crimes where the victim did not report the offence until a later date, or was unaware of the loss until a later date, or late-reported sexual assaults). Also note that “attempted” offences are included in these totals. Violent crime, excluding robbery, is counted by the number of victims, using the most serious offence against the victim. Robbery, and all other crime, is counted by incident using the most serious offence in the incident. Of note, cases are often cleared months and sometimes years later. Consequently, clearance rates for previous years may appear to be much higher than those of the present year. Cases “cleared by charge” and those “cleared otherwise” are included in these clearance rate totals.

For a more detailed explanation of the offence counting methodology, please contact the Resource and Project Team/Bureau of Service & Community Support.



Calgary Crime Statistics Overview

4TH QUARTER 2020

| | 4th Quarter | | | | Year to Date | | | | |
|------------------------------------|--------------|--------------|------------------------|----------------------|--------------|--------------|------------------------|----------------------|-------------------|
| | 2019 | 2020 | 5yr AVG (2015-2019) | % Change (5 Year) | 2019 | 2020 | 5yr AVG (2015-2019) | % Change (5 Year) | % Cleared 2020 |
| VIOLENT CRIMES¹ | | | | | | | | | |
| Homicide ² | 5 | 8 | 7.6 | 5.3% | 20 | 34 | 26.6 | 27.8% | 76.5% |
| Other Offences Causing Death | 0 | 0 | 0.2 | -100.0% | 0 | 0 | 1.4 | -100.0% | - |
| Attempted Homicide | 1 | 2 | 6.4 | -68.8% | 8 | 10 | 15.6 | -35.9% | 70.0% |
| Sex Offences | 336 | 260 | 282.6 | -8.0% | 1314 | 1186 | 1115.0 | 6.4% | 28.7% |
| Robbery ³ | | | | | | | | | |
| Financial | 8 | 0 | 9.4 | -100.0% | 29 | 6 | 41.0 | -85.4% | 50.0% |
| Commercial | 147 | 78 | 92.4 | -15.6% | 385 | 278 | 313.0 | -11.2% | 32.4% |
| Home Invasion | 16 | 15 | 16.8 | -10.7% | 65 | 44 | 64.0 | -31.3% | 22.7% |
| Person | 168 | 130 | 150.0 | -13.3% | 652 | 546 | 572.6 | -4.6% | 27.3% |
| Robbery of Firearm | 0 | 0 | 0.2 | -100.0% | 2 | 0 | 0.8 | -100.0% | - |
| Total Robbery | 340 | 223 | 269.0 | -17.1% | 1134 | 874 | 991.6 | -11.9% | 28.8% |
| Assault | | | | | | | | | |
| Level 3 - Aggravated | 29 | 19 | 20.2 | -5.9% | 117 | 109 | 91.6 | 19.0% | 73.4% |
| Level 2 - Weapon/Bodily Harm | 652 | 561 | 548.2 | 2.3% | 2679 | 2488 | 2158.0 | 15.3% | 55.3% |
| Level 1 - Common Assault | 1578 | 1261 | 1329.8 | -5.2% | 6236 | 5279 | 5310.8 | -0.6% | 61.2% |
| Assault Police Officer | 93 | 64 | 84.0 | -23.8% | 325 | 301 | 301.2 | -0.1% | 95.3% |
| Discharge Firearm with Intent | 15 | 12 | 5.4 | 122.2% | 64 | 64 | 24.2 | 164.5% | 18.8% |
| Other Assaults | 33 | 25 | 19.8 | 26.3% | 115 | 119 | 71.8 | 65.7% | 58.8% |
| Total Assault | 2400 | 1942 | 2007.4 | -3.3% | 9536 | 8360 | 7957.6 | 5.1% | 60.5% |
| Miscellaneous Violent Crime | 540 | 528 | 462.6 | 14.1% | 2030 | 2070 | 1709.8 | 21.1% | 40.1% |
| TOTAL VIOLENT CRIMES | 3622 | 2963 | 3036.2 | -2.4% | 14042 | 12534 | 11816.0 | 6.1% | 52.0% |
| PROPERTY CRIMES | | | | | | | | | |
| Break and Enter | | | | | | | | | |
| Dwelling | 520 | 366 | 630.4 | -41.9% | 2324 | 1661 | 2688.0 | -38.2% | 10.5% |
| Commercial | 1328 | 904 | 1144.2 | -21.0% | 5879 | 4305 | 4550.4 | -5.4% | 13.0% |
| Other B&E | 509 | 559 | 521.0 | 7.3% | 2261 | 2500 | 2045.6 | 22.2% | 3.4% |
| Unlawfully in Residence | 18 | 8 | 15.2 | -47.4% | 63 | 50 | 49.8 | 0.4% | 84.0% |
| B&E Firearms | 19 | 12 | 17.4 | -31.0% | 65 | 37 | 64.2 | -42.4% | 8.1% |
| Total Break and Enter | 2394 | 1849 | 2328.2 | -20.6% | 10592 | 8553 | 9398.0 | -9.0% | 10.1% |
| Total Theft | 7880 | 6196 | 7175.6 | -13.7% | 32960 | 27445 | 28997.6 | -5.4% | 11.3% |
| Vehicle Theft (incl attempts) | 1651 | 1230 | 1639.2 | -25.0% | 6950 | 5282 | 6407.8 | -17.6% | 5.6% |
| Fraud | 1476 | 1316 | 1320.6 | -0.3% | 5945 | 5387 | 5040.2 | 6.9% | 15.6% |
| Other Property Crimes | 1278 | 1201 | 1250.0 | -3.9% | 5261 | 5106 | 5206.8 | -1.9% | 12.9% |
| TOTAL PROPERTY CRIMES | 14679 | 11792 | 13713.6 | -14.0% | 61708 | 51773 | 55050.4 | -6.0% | 11.1% |
| OTHER CRIMINAL CODE | | | | | | | | | |
| Vice | 0 | 2 | 11.4 | -82.5% | 19 | 18 | 35.2 | -48.9% | 61.1% |
| Gaming | 0 | 0 | 0.6 | -100.0% | 0 | 1 | 0.6 | 66.7% | 100.0% |
| Weapon Related | 129 | 119 | 95.4 | 24.7% | 591 | 431 | 400.8 | 7.5% | 93.5% |
| Miscellaneous | 2843 | 1572 | 1939.2 | -18.9% | 12856 | 8222 | 7851.0 | 4.7% | 94.3% |
| TOTAL OTHER CRIMINAL CODE | 2972 | 1693 | 2046.6 | -17.3% | 13466 | 8672 | 8287.6 | 4.6% | 94.2% |
| SELECTED OTHER | | | | | | | | | |
| Criminal Code Traffic | 415 | 291 | 385.0 | -24.4% | 1535 | 1380 | 1514.4 | -8.9% | 92.5% |
| Drugs | 282 | 267 | 288.8 | -7.5% | 1209 | 1072 | 1211.6 | -11.5% | 93.9% |
| Selected Non-Criminal | | | | | | | | | |
| Missing Person ⁴ | 844 | 675 | 901.2 | -25.1% | 3798 | 3046 | 3691.6 | -17.5% | |
| Domestic Information | 3176 | 3542 | 3197.4 | 10.8% | 12980 | 15053 | 13001.2 | 15.8% | |
| Domestic Standby | 193 | 223 | 231.0 | -3.5% | 878 | 932 | 972.4 | -4.2% | N/A |
| Total Selected Non-Criminal | 4213 | 4440 | 4329.6 | 2.5% | 17656 | 19031 | 17665.2 | 7.7% | |
| Total Selected Other | 4910 | 4998 | 5003.4 | -0.1% | 20400 | 21483 | 20391.2 | 5.4% | |

Source: Sentry, February 2021

¹ Violent crimes are counted at the victim level using the most serious violation against each victim in an incident. ² Due to the dynamic nature of homicide investigations these numbers may have been updated manually to reflect the current homicide count. Due to manual updating, it's possible that 1 or more homicides may be reflected in the assault category. Homicide counts are provided by the homicide unit. ³ Robbery and all other crimes, as well as selected domestic non-criminal incidents, are counted at the incident level using the most serious offence in the incident. ⁴ Missing persons are counted by the number of missing individuals.

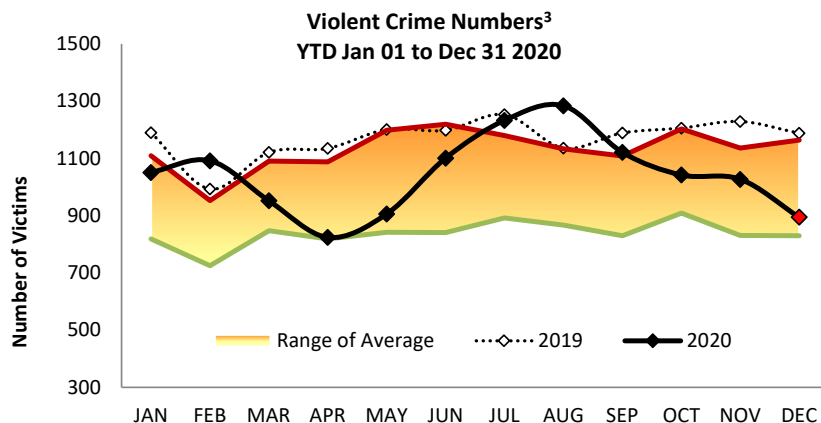


Calgary Violent Crime Statistics

4TH QUARTER 2020

| | 4th Quarter | | | | Year to Date | | | | |
|-------------------------------|-------------------|-------------|------------------------|----------------------|-------------------|--------------|------------------------|----------------------|-------------------|
| | Number of Victims | | | | Number of Victims | | | | |
| | 2019 | 2020 | 5yr AVG (2015-2019) | % Change (5 Year) | 2019 | 2020 | 5yr AVG (2015-2019) | % Change (5 Year) | % Cleared 2020 |
| VIOLENT CRIMES* | | | | | | | | | |
| Homicide ¹ | 5 | 8 | 7.6 | 5.3% | 20 | 34 | 26.6 | 27.8% | 76.5% |
| Other Offences Causing Death | 0 | 0 | 0.2 | -100.0% | 0 | 0 | 1.4 | -100.0% | - |
| Attempted Homicide | 1 | 2 | 6.4 | -68.8% | 8 | 10 | 15.6 | -35.9% | 70.0% |
| Sex Offences | 336 | 260 | 282.6 | -8.0% | 1314 | 1186 | 1115.0 | 6.4% | 28.7% |
| Robbery ² | | | | | | | | | |
| Financial | 8 | 0 | 9.4 | -100.0% | 29 | 6 | 41.0 | -85.4% | 50.0% |
| Commercial | 147 | 78 | 92.4 | -15.6% | 385 | 278 | 313.0 | -11.2% | 32.4% |
| Home Invasion | 16 | 15 | 16.8 | -10.7% | 65 | 44 | 64.0 | -31.3% | 22.7% |
| Person | 168 | 130 | 150.0 | -13.3% | 652 | 546 | 572.6 | -4.6% | 27.3% |
| Robbery of Firearm | 0 | 0 | 0.2 | -100.0% | 2 | 0 | 0.8 | -100.0% | - |
| Total Robbery | 340 | 223 | 269.0 | -17.1% | 1134 | 874 | 991.6 | -11.9% | 28.8% |
| Assault | | | | | | | | | |
| Level 3 - Aggravated | 29 | 19 | 20.2 | -5.9% | 117 | 109 | 91.6 | 19.0% | 73.4% |
| Level 2 - Weapon/Bodily Harm | 652 | 561 | 548.2 | 2.3% | 2679 | 2488 | 2158.0 | 15.3% | 55.3% |
| Level 1 - Common Assault | 1578 | 1261 | 1329.8 | -5.2% | 6236 | 5279 | 5310.8 | -0.6% | 61.2% |
| Assault Police Officer | 93 | 64 | 84.0 | -23.8% | 325 | 301 | 301.2 | -0.1% | 95.3% |
| Discharge Firearm with Intent | 15 | 12 | 5.4 | 122.2% | 64 | 64 | 24.2 | 164.5% | 18.8% |
| Other Assaults | 33 | 25 | 19.8 | 26.3% | 115 | 119 | 71.8 | 65.7% | 58.8% |
| Total Assault | 2400 | 1942 | 2007.4 | -3.3% | 9536 | 8360 | 7957.6 | 5.1% | 60.5% |
| Miscellaneous Violent Crime | 540 | 528 | 462.6 | 14.1% | 2030 | 2070 | 1709.8 | 21.1% | 40.1% |
| TOTAL VIOLENT CRIMES | 3622 | 2963 | 3036.2 | -2.4% | 14042 | 12534 | 11816.0 | 6.1% | 52.0% |

Source: Sentry, February 2021



¹Due to the dynamic nature of homicide investigations these numbers may have been updated manually to reflect the current homicide count. Due to manual updating, it's possible that 1 or more homicides may be reflected in the assault category. Homicide counts are provided by the homicide unit. ²Robbery is counted at the incident level, rather than at the victim level in accordance with Uniform Crime Reporting counting standards. ³The range of average is calculated as 1 standard deviation above and 1 below the calculated average for the previous five year period.

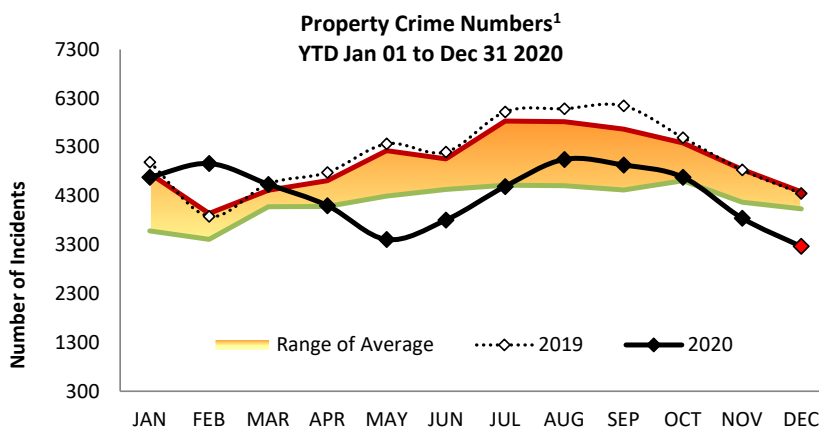


Calgary Property Crime Statistics

4TH QUARTER 2020

| | 4th Quarter | | | | Year to Date | | | | |
|--------------------------------------|---------------------|--------------|------------------------|----------------------|---------------------|--------------|------------------------|----------------------|-------------------|
| | Number of Incidents | | | | Number of Incidents | | | | |
| | 2019 | 2020 | 5yr AVG (2015-2019) | % Change (5 Year) | 2019 | 2020 | 5yr AVG (2015-2019) | % Change (5 Year) | % Cleared 2020 |
| PROPERTY CRIMES | | | | | | | | | |
| Break and Enter | | | | | | | | | |
| Dwelling | 520 | 366 | 630.4 | -41.9% | 2324 | 1661 | 2688.0 | -38.2% | 10.5% |
| Commercial | 1328 | 904 | 1144.2 | -21.0% | 5879 | 4305 | 4550.4 | -5.4% | 13.0% |
| Other B&E | 509 | 559 | 521.0 | 7.3% | 2261 | 2500 | 2045.6 | 22.2% | 3.4% |
| Unlawfully in Residence | 18 | 8 | 15.2 | -47.4% | 63 | 50 | 49.8 | 0.4% | 84.0% |
| B&E Firearms | 19 | 12 | 17.4 | -31.0% | 65 | 37 | 64.2 | -42.4% | 8.1% |
| Total Break and Enter | 2394 | 1849 | 2328.2 | -20.6% | 10592 | 8553 | 9398.0 | -9.0% | 10.1% |
| Theft | 7880 | 6196 | 7175.6 | -13.7% | 32960 | 27445 | 28997.6 | -5.4% | 11.3% |
| Vehicle Theft (incl attempts) | 1651 | 1230 | 1639.2 | -25.0% | 6950 | 5282 | 6407.8 | -17.6% | 5.6% |
| Fraud | 1476 | 1316 | 1320.6 | -0.3% | 5945 | 5387 | 5040.2 | 6.9% | 15.6% |
| Other Property Crimes | 1278 | 1201 | 1250.0 | -3.9% | 5261 | 5106 | 5206.8 | -1.9% | 12.9% |
| TOTAL PROPERTY CRIMES | 14679 | 11792 | 13713.6 | -14.0% | 61708 | 51773 | 55050.4 | -6.0% | 11.1% |

Source: Sentry, February 2021



¹The range of average is calculated as 1 standard deviation above and 1 below the calculated average for the previous five year period.



Calgary Other Crime Statistics

4TH QUARTER 2020

| | 4th Quarter | | | | Year to Date | | | | |
|------------------------------------|---------------------|-------------|------------------------|----------------------|---------------------|--------------|------------------------|----------------------|-------------------|
| | Number of Incidents | | | | Number of Incidents | | | | |
| | 2019 | 2020 | 5yr AVG (2015-2019) | % Change (5 Year) | 2019 | 2020 | 5yr AVG (2015-2019) | % Change (5 Year) | % Cleared 2020 |
| OTHER CRIMINAL CODE | | | | | | | | | |
| Vice | 0 | 2 | 11.4 | -82.5% | 19 | 18 | 35.2 | -48.9% | 61.1% |
| Gaming | 0 | 0 | 0.6 | -100.0% | 0 | 1 | 0.6 | 66.7% | 100.0% |
| Weapon Related | 129 | 119 | 95.4 | 24.7% | 591 | 431 | 400.8 | 7.5% | 93.5% |
| Miscellaneous | 2843 | 1572 | 1939.2 | -18.9% | 12856 | 8222 | 7851.0 | 4.7% | 94.3% |
| TOTAL OTHER CRIMINAL CODE | 2972 | 1693 | 2046.6 | -17.3% | 13466 | 8672 | 8287.6 | 4.6% | 94.2% |
| SELECTED OTHER | | | | | | | | | |
| Criminal Code Traffic | 415 | 291 | 385.0 | -24.4% | 1535 | 1380 | 1514.4 | -8.9% | 92.5% |
| Drugs | 282 | 267 | 288.8 | -7.5% | 1209 | 1072 | 1211.6 | -11.5% | 93.9% |
| Selected Non-Criminal | | | | | | | | | |
| Missing Person ¹ | 844 | 675 | 901.2 | -25.1% | 3798 | 3046 | 3691.6 | -17.5% | |
| Domestic Information | 3176 | 3542 | 3197.4 | 10.8% | 12980 | 15053 | 13001.2 | 15.8% | |
| Domestic Standby | 193 | 223 | 231.0 | -3.5% | 878 | 932 | 972.4 | -4.2% | N/A |
| Total Selected Non-Criminal | 4213 | 4440 | 4329.6 | 2.5% | 17656 | 19031 | 17665.2 | 7.7% | |
| Total Selected Other | 9123 | 9438 | 5003.4 | 88.6% | 38056 | 40514 | 20391.2 | 98.7% | |

Source: Sentry, February 2021

Drug Incidents²

| | 4th Quarter | | | | Year to Date | | | | |
|------------------------------|-------------|------------|------------------------|----------------------|--------------|-------------|------------------------|----------------------|-------|
| | 2019 | 2020 | 5yr AVG (2015-2019) | % Change (5 Year) | 2019 | 2020 | 5yr AVG (2015-2019) | % Change (5 Year) | Trend |
| DRUGS | | | | | | | | | |
| Demand | 187 | 179 | 194.4 | -7.9% | 772 | 702 | 801.4 | -12.4% | |
| Supply | 95 | 88 | 94.4 | -6.8% | 437 | 370 | 410.2 | -9.8% | |
| Total | 282 | 267 | 288.8 | -7.5% | 1209 | 1072 | 1211.6 | -11.5% | |
| Drug Type | | | | | | | | | |
| Cannabis | 15 | 4 | 62.4 | -93.6% | 50 | 23 | 285.8 | -92.0% | |
| Cocaine/Crack | 64 | 53 | 64.8 | -18.2% | 228 | 234 | 279.0 | -16.1% | |
| Heroin | 9 | 16 | 20.0 | -20.0% | 64 | 59 | 91.4 | -35.4% | |
| Methamphetamine/Crystal Meth | 144 | 108 | 98.8 | 9.3% | 646 | 464 | 375.8 | 23.5% | |
| Opiates | 24 | 21 | 17.4 | 20.7% | 109 | 105 | 77.4 | 35.7% | |
| All Other Drugs | 26 | 65 | 25.4 | 155.9% | 112 | 187 | 102.2 | 83.0% | |
| Total | 282 | 267 | 288.8 | -7.5% | 1209 | 1072 | 1211.6 | -11.5% | |

Source: Sentry, February 2021

¹Missing persons are counted by the number of missing individuals.

²'Demand' is a roll-up of all drug possession incidents where the drug offence represented the most serious offence on the incident; 'Supply' includes possession for the purpose of trafficking, trafficking, importation/exportation and cultivation.



Weapons and Intimidation Usage in Violent Crime

4th QUARTER 2020

Most Serious Weapon Present

| | 4th Quarter | | | | Year to Date | | | |
|--------------------|---------------------|-------------|------------------------|----------------------|---------------------|--------------|------------------------|----------------------|
| | Number of Incidents | | | | Number of Incidents | | | |
| | 2019 | 2020 | 5yr AVG (2015-2019) | % Change (5 Year) | 2019 | 2020 | 5yr AVG (2015-2019) | % Change (5 Year) |
| WEAPON TYPE | | | | | | | | |
| Firearm | 113 | 96 | 94 | 2.1% | 390 | 388 | 332 | 16.9% |
| Edged Weapon | 236 | 183 | 210 | -12.9% | 873 | 778 | 830 | -6.2% |
| Club/Blunt Object | 75 | 55 | 54 | 2.6% | 278 | 310 | 223 | 39.0% |
| Other Weapon | 406 | 334 | 339 | -1.4% | 1666 | 1536 | 1305 | 17.7% |
| Unknown | 43 | 37 | 41 | -10.6% | 183 | 179 | 176 | 1.5% |
| Physical force | 1843 | 1422 | 1569 | -9.4% | 7152 | 5953 | 6172 | -3.5% |
| Verbal Threat | 275 | 261 | 229 | 14.1% | 1061 | 1101 | 836 | 31.7% |
| No weapon | 216 | 272 | 196 | 38.9% | 957 | 963 | 826 | 16.6% |
| Total | 3207 | 2660 | 2731 | -2.6% | 12560 | 11208 | 10699 | 4.8% |

Source: Sentry, February 2021

Unit of Count: Incident based on reporting date. Most serious weapon present per incident where at least one violent offence occurred.

Injury Level of Victims by Weapon Type (Most serious weapon Used)

| | 4th Quarter | | | | | Year to Date | | | | |
|----------------------|---------------------|-----------|-------------|-------------------------|-------------|---------------------|------------|-------------|-------------------------|-------------|
| | Number of Incidents | | | | | Number of Incidents | | | | |
| | Death | Major | Minor | Unknown / Not Stated | Total | Death | Major | Minor | Unknown / Not Stated | Total |
| WEAPON TYPE | | | | | | | | | | |
| Firearm | 5 | 9 | 6 | 0 | 20 | 13 | 43 | 39 | 12 | 107 |
| Edged Weapon | 1 | 31 | 33 | 2 | 67 | 5 | 131 | 157 | 7 | 300 |
| Club | 0 | 3 | 22 | 3 | 28 | 0 | 49 | 149 | 11 | 209 |
| Other | 0 | 9 | 202 | 6 | 217 | 2 | 51 | 899 | 36 | 988 |
| Physical force | 0 | 36 | 866 | 62 | 964 | 2 | 192 | 3523 | 236 | 3953 |
| Unknown | 2 | 5 | 10 | 6 | 23 | 4 | 26 | 61 | 49 | 140 |
| TOTAL INJURED | 8 | 93 | 1139 | 79 | 1319 | 26 | 492 | 4828 | 351 | 5697 |

Source: Sentry, February 2021

Unit of Count: Victim. Most serious injury sustained per victim of violent offence incident.

¹ "Edged weapon" includes weapons classified as cutting and piercing instruments.

² "Other" weapons include any physical object not classified otherwise, such as fire, vehicle, body fluids, beverages and their containers, strangulation/ligature instruments, etc.

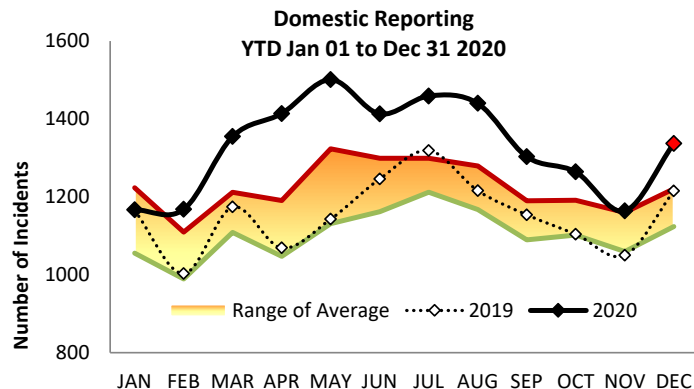
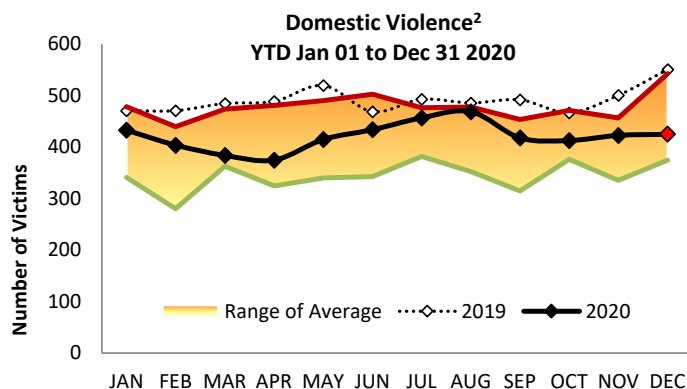


Domestic Related Statistics

4TH QUARTER 2020

| | 4th Quarter Number of Victims | | | | Year to Date Number of Victims | | | | |
|-------------------------------|----------------------------------|-------------|------------------------|----------------------|-----------------------------------|-------------|------------------------|----------------------|-------------------|
| | 2019 | 2020 | 5yr AVG (2015-2019) | % Change (5 Year) | 2019 | 2020 | 5yr AVG (2015-2019) | % Change (5 Year) | % Cleared 2020 |
| PERSON CRIMES* | | | | | | | | | |
| Homicide ¹ | 0 | 2 | 2.0 | 0.0% | 8 | 5 | 7.6 | -34.2% | 80.0% |
| Other Offences Causing Death | 0 | 0 | 0.0 | 0.0% | 0 | 0 | 0 | 0.0% | - |
| Attempted Homicide | 0 | 0 | 0.8 | -100.0% | 3 | 2 | 4 | -50.0% | 100.0% |
| Sex Offences | 118 | 79 | 81.4 | -2.9% | 423 | 389 | 310.4 | 25.3% | 35.7% |
| Assault | | | | | | | | | |
| Level 3 - Aggravated | 12 | 8 | 7.0 | 14.3% | 48 | 37 | 25.6 | 44.5% | 86.5% |
| Level 2 - Weapon/Bodily Harm | 212 | 232 | 182.2 | 27.3% | 894 | 883 | 708.4 | 24.6% | 78.4% |
| Level 1 - Common Assault | 962 | 741 | 822.0 | -9.9% | 3718 | 2996 | 3218.4 | -6.9% | 65.6% |
| Assault Police Officer | 7 | 7 | 7.2 | -2.8% | 27 | 30 | 20.2 | 48.5% | 100.0% |
| Discharge Firearm with Intent | 1 | 0 | 0.2 | -100.0% | 1 | 0 | 0.4 | -100.0% | - |
| Other Assaults | 2 | 7 | 1.4 | 400.0% | 11 | 24 | 8 | 200.0% | 70.8% |
| Total Assault | 1196 | 995 | 1020.0 | -2.5% | 4699 | 3970 | 3981 | -0.3% | 68.9% |
| Miscellaneous Person Crime | 204 | 187 | 175.6 | 6.5% | 765 | 687 | 637.8 | 7.7% | 60.6% |
| TOTAL PERSON CRIMES | 1518 | 1263 | 1279.4 | -1.3% | 5898 | 5053 | 4938.4 | 2.3% | 65.3% |

Source: Sentry, February 2021



| | 4th Quarter Number of Reports | | | | Year to Date Number of Reports | | | |
|---------------------------|----------------------------------|-------------|------------------------|----------------------|-----------------------------------|--------------|------------------------|----------------------|
| | 2019 | 2020 | 5yr AVG (2015-2019) | % Change (5 Year) | 2019 | 2020 | 5yr AVG (2015-2019) | % Change (5 Year) |
| DOMESTIC REPORTING | | | | | | | | |
| Domestic Information | 3176 | 3542 | 3197.4 | 10.8% | 12980 | 15053 | 13001.2 | 15.8% |
| Domestic Standby | 193 | 223 | 231 | -3.5% | 878 | 932 | 972.4 | -4.2% |
| TOTAL INFORMATIONS | 3369 | 3765 | 3428.4 | 9.8% | 13858 | 15985 | 13973.6 | 14.4% |

Source: Sentry, February 2021

¹Due to the dynamic nature of homicide investigations these numbers may have been updated manually to reflect the current homicide count. Due to manual updating, it's possible that 1 or more homicides may be reflected in the assault category. Homicide counts are provided by the homicide unit. ²The range of average is calculated as 1 standard deviation above and 1 below the calculated average for the previous five year period.

Youth-Related Statistics

4th QUARTER 2020

| | 4th Quarter Number of Offenders | | | | Year to Date Number of Offenders | | | |
|------------------------------------|------------------------------------|------------|------------------------|----------------------|-------------------------------------|-------------|------------------------|----------------------|
| | 2019 | 2020 | 5yr AVG (2015-2019) | % Change (5 Year) | 2019 | 2020 | 5yr AVG (2015-2019) | % Change (5 Year) |
| YOUTH OFFENDERS | | | | | | | | |
| PERSON CRIMES | | | | | | | | |
| Homicide | 0 | 1 | 0.2 | 400.0% | 0 | 2 | 1.0 | 100.0% |
| Other Offences Causing Death | 0 | 0 | 0.0 | 0.0% | 0 | 0 | 0.0 | 0.0% |
| Attempted Homicide | 0 | 0 | 0.4 | -100.0% | 0 | 0 | 0.8 | -100.0% |
| Sex Offences | 20 | 5 | 18.8 | -73.4% | 74 | 48 | 67.4 | -28.8% |
| Robbery | 62 | 10 | 37.4 | -73.3% | 208 | 149 | 111.6 | 33.5% |
| Assault | 142 | 89 | 125.4 | -29.0% | 590 | 415 | 460.8 | -9.9% |
| Miscellaneous Person Crime | 19 | 18 | 21.0 | -14.3% | 77 | 54 | 70.8 | -23.7% |
| TOTAL YOUTH PERSON CRIMES | 243 | 123 | 203.4 | -40.0% | 949 | 668 | 712.4 | -6.4% |
| PROPERTY CRIMES | | | | | | | | |
| Break and Enter | 9 | 5 | 10.2 | -51.0% | 46 | 17 | 58.6 | -71.0% |
| Theft | 169 | 53 | 187.6 | -71.7% | 605 | 267 | 686.8 | -61.1% |
| Fraud | 9 | 3 | 7.0 | -57.1% | 39 | 17 | 28.4 | -40.1% |
| Other Property Crimes | 21 | 24 | 27.0 | -11.1% | 74 | 94 | 94.6 | -0.6% |
| TOTAL YOUTH PROPERTY CRIMES | 208 | 85 | 231.8 | -63.3% | 764 | 395 | 868.4 | -54.5% |
| OTHER CRIMES | | | | | | | | |
| Other Criminal Code Violations | 52 | 15 | 49.8 | -69.9% | 245 | 131 | 216.8 | -39.6% |
| Criminal Code Traffic Violations | 3 | 1 | 2.4 | -58.3% | 8 | 3 | 10.0 | -70.0% |
| Drugs | 6 | 5 | 16.6 | -69.9% | 23 | 20 | 73.2 | -72.7% |
| Other Statutes | 28 | 12 | 49.8 | -75.9% | 65 | 67 | 216.8 | -69.1% |
| TOTAL YOUTH OTHER CRIMES | 89 | 33 | 98.6 | -66.5% | 341 | 221 | 424.4 | -47.9% |
| TOTAL YOUTH CRIMES | 540 | 240 | 533.6 | -55.0% | 2056 | 1284 | 2005.6 | -36.0% |

Source: Sentry, February 2021

Unit of count: count of youth accused, by most serious offence on the occurrence. Calculations are based on offences cleared to youth offenders between the ages of 12 and 17 years.

| | 4thQuarter Number of Incidents | | | | Year to Date Number of Incidents | | | |
|-----------------------------------|-----------------------------------|------------|------------------------|----------------------|-------------------------------------|-------------|------------------------|----------------------|
| | 2019 | 2020 | 5yr AVG (2015-2019) | % Change (5 Year) | 2019 | 2020 | 5yr AVG (2015-2019) | % Change (5 Year) |
| YOUTH VICTIMS | | | | | | | | |
| PERSON CRIMES | | | | | | | | |
| Homicide | 0 | 1 | 0.4 | 150.0% | 2 | 2 | 2.2 | -9.1% |
| Other Offences Causing Death | 0 | 0 | 1.0 | -100.0% | 0 | 0 | 1.0 | -100.0% |
| Attempted Homicide | 0 | 0 | 0.8 | -100.0% | 0 | 0 | 1.2 | -100.0% |
| Sex Offences | 169 | 132 | 144.6 | -8.7% | 660 | 553 | 552.8 | 0.0% |
| Robbery | 76 | 42 | 52.4 | -19.8% | 252 | 155 | 182.8 | -15.2% |
| Assault | 239 | 170 | 224.8 | -24.4% | 1044 | 738 | 845.0 | -12.7% |
| Miscellaneous Person Crime | 68 | 65 | 66.0 | -1.5% | 260 | 249 | 226.0 | 10.2% |
| TOTAL YOUTH PERSON VICTIMS | 552 | 410 | 489.4 | -16.4% | 2218 | 1697 | 1810.2 | -6.3% |

Source: Sentry, February 2021

Unit of count: Victim count by most serious violation per victim. Youth victims are victims aged 0 to 17 years.

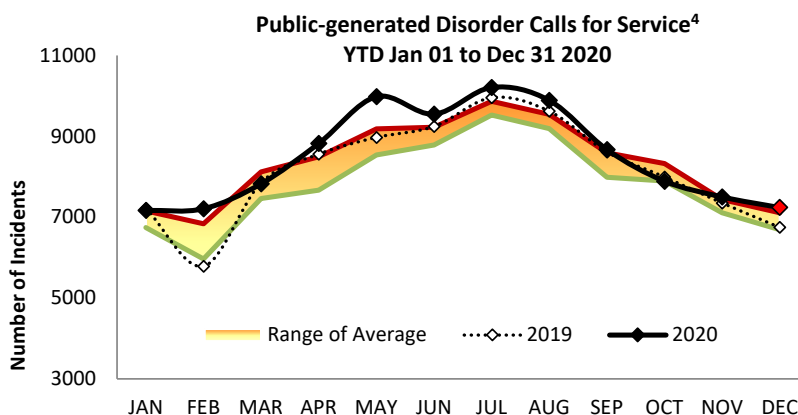


Calgary Disorder Statistics

4TH QUARTER 2020

| | 4th Quarter | | | | Year to Date | | | |
|--|------------------|--------------|--------------|-------------------|------------------|---------------|--------------|-------------------|
| | Number of Events | | 5 yr AVG | | Number of Events | | 5 yr AVG | |
| | 2019 | 2020 | (2015-2019) | % Change (5 Year) | 2019 | 2020 | (2015-2019) | % Change (5 Year) |
| DISORDER (PUBLIC-GENERATED CALLS FOR SERVICE) | | | | | | | | |
| Social Disorder | | | | | | | | |
| Disturbance | 2565 | 2941 | 2714 | 8.3% | 11799 | 12671 | 11915 | 6.3% |
| Drugs | 437 | 479 | 507 | -5.5% | 2238 | 2334 | 2505 | -6.8% |
| Indecent Act | 89 | 93 | 107 | -13.4% | 548 | 584 | 594 | -1.7% |
| Intoxicated Persons | 433 | 378 | 696 | -45.7% | 2188 | 1810 | 3400 | -46.8% |
| Mental Health Concern ¹ | 1023 | 1201 | 920 | 30.5% | 4076 | 4528 | 3768 | 20.2% |
| Noise Complaint | 688 | 894 | 796 | 12.4% | 3577 | 5179 | 4201 | 23.3% |
| Party Complaint | 181 | 348 | 268 | 29.9% | 1265 | 2324 | 1642 | 41.5% |
| Possible Gunshots | 174 | 198 | 156 | 27.1% | 862 | 1312 | 826 | 58.9% |
| Prostitution | 6 | 15 | 25 | -40.0% | 48 | 48 | 118 | -59.2% |
| Speeder | 59 | 40 | 100 | -59.9% | 500 | 454 | 655 | -30.7% |
| Suspicious Person | 5421 | 5357 | 5449 | -1.7% | 25384 | 25354 | 24049 | 5.4% |
| Suspicious Vehicle | 2206 | 2226 | 2597 | -14.3% | 10095 | 10081 | 11072 | -8.9% |
| Threats | 371 | 695 | 535 | 29.9% | 1660 | 2289 | 2283 | 0.3% |
| Unwanted Guest | 5594 | 6435 | 4690 | 37.2% | 21255 | 24052 | 17621 | 36.5% |
| TOTAL SOCIAL DISORDER² | 20352 | 21300 | 20658 | 3.1% | 90719 | 96125 | 89748 | 7.1% |
| Physical Disorder | | | | | | | | |
| Abandoned Auto | 136 | 129 | 132 | -2.1% | 497 | 483 | 490 | -1.5% |
| Fire | 302 | 357 | 343 | 4.1% | 1338 | 1462 | 1531 | -4.5% |
| Property Damage ³ | 1303 | 840 | 1143 | -26.5% | 5365 | 3876 | 4941 | -21.6% |
| TOTAL PHYSICAL DISORDER | 1741 | 1326 | 1618 | -18.0% | 7200 | 5821 | 6962 | -16.4% |
| TOTAL DISORDER | 22093 | 22626 | 22276 | 1.6% | 97919 | 101946 | 96710 | 5.4% |

NOTE: Disorder reported here includes only publicly generated calls. Dispatched, advised and callback calls are included.



¹Calls for service included in the "mental health concern" component of social disorder are only those calls from the public which are specifically coded as a mental health concern or mental health warrant. It is important to recognize that any call police are asked to attend may involve some element of mental health concern, even though they are not coded as such. This applies particularly to calls about suicide, missing persons or check on welfare, which are not included in this data as they are not considered social disorder. ²In June 2020 a change to event type coding resulted in the removal of Landlord/Tenant and Neighbour Dispute event subtypes. Calls to events involving these types of disputes are now coded according to the nature of the dispute rather than the relationship between the parties. Some may be represented in other event subtypes within Disorder such as Disturbance, Unwanted Guest, or Property Damage, while others may be coded as Keep the Peace or Assault and as a result would no longer be included in Disorder.

³The majority of Property Damage calls result in *Criminal Code* reports, which are counted under 'Other Property Crimes'. ⁴The range of average is calculated as 1 standard deviation above and 1 below the calculated average for the previous five-year period. *2019 data excludes December 31st due to technical issues.



Calgary Call for Service Statistics

4TH QUARTER 2020

| | 4th Quarter Number of Events | | | | Year to Date Number of Events | | | |
|---|---------------------------------|---------------|-------------------------|----------------------|----------------------------------|---------------|-------------------------|----------------------|
| | 2019 | 2020 | 5 yr AVG (2015-2019) | % Change (5 Year) | 2019 | 2020 | 5 yr AVG (2015-2019) | % Change (5 Year) |
| REQUESTS FOR SERVICE | | | | | | | | |
| Types of Service Requests | | | | | | | | |
| Public Generated Calls | 97452 | 86468 | 97695 | -11.5% | 404579 | 368687 | 402027 | -8.3% |
| Officer Generated Calls | 39576 | 35286 | 38313 | -7.9% | 156025 | 147462 | 155666 | -5.3% |
| Online Citizen Reports ¹ | 2925 | 4405 | 2813 | 56.6% | 12375 | 16223 | 11167 | 45.3% |
| TOTAL SERVICE REQUESTS | 139953 | 126159 | 138185 | -8.7% | 572979 | 532372 | 566702 | -6.1% |
| Attended Calls for Service | | | | | | | | |
| Attended Calls for Service ² | 97196 | 89008 | 95892 | -7.2% | 400158 | 380196 | 394436 | -3.6% |

CALLS FOR SERVICE BY EVENT TYPE (POLIS CATEGORIES)

| | 4th Quarter | |
|---|---------------|---------------|
| | Number | Percent |
| COMPLAINT/DISTURBANCE/BYLAW/OTHER | 36490 | 30.0% |
| TRAFFIC ENFORCEMENT | 20025 | 16.4% |
| EMERGENCY RESPONSE OR ASSISTANCE REQUIRED | 16271 | 13.4% |
| TRAFFIC INCIDENTS AND OTHER NON-TRAFFIC ACCIDENTS | 13030 | 10.7% |
| PROPERTY RELATED | 12350 | 10.1% |
| DOMESTIC INCIDENTS | 5425 | 4.5% |
| 911 | 3470 | 2.9% |
| VIOLENT OFFENCES AND CRIMES AGAINST THE PERSON | 2788 | 2.3% |
| TARGETED POLICING | 2732 | 2.2% |
| WANTED / HIGH RISK PERSON / OFFENDER / ACCUSED | 2400 | 2.0% |
| BREAK AND ENTER | 1930 | 1.6% |
| MENTAL HEALTH RELATED | 1366 | 1.1% |
| DRUGS/ALCOHOL/GAMING/PROSTITUTION | 1133 | 0.9% |
| POLICE ADMIN MATTERS & RESPONSIBILITIES | 758 | 0.6% |
| MISSING PERSON | 745 | 0.6% |
| POLICE INFORMATION | 630 | 0.5% |
| ROBBERY | 211 | 0.2% |
| TOTAL | 121754 | 100.0% |
| WEAPON RELATED CALLS FOR SERVICE ³ | 1726 | 1.4% |

¹Includes OCR - Online Citizen Reports. OCR allow for reporting of low value property damage/theft (incl. shoplifting) and property lost/found. Not all OCR submitted are entered into the system.

² Attended calls for service, excluding callbacks.

³ Number of calls for service where weapons have been mentioned/observed by the caller but are not yet verified by police.

Calgary Crime Statistics

4TH QUARTER 2020

| VIOLENT CRIMES ¹ | 4th Quarter Number of Victims | | | Year to Date Number of Victims | | | Accumulated to Date Percentage Cleared | | |
|--------------------------------------|----------------------------------|-------------|-------------|-----------------------------------|--------------|--------------|---|--------------|--------------|
| | 2018 | 2019 | 2020 | 2018 | 2019 | 2020 | 2018 | 2019 | 2020 |
| Homicide² | | | | | | | | | |
| 1st Degree | 2 | 4 | 5 | 7 | 12 | 11 | 71.4% | 41.7% | 45.5% |
| 2nd Degree | 2 | 1 | 1 | 8 | 5 | 16 | 100.0% | 100.0% | 93.8% |
| Manslaughter | 1 | 0 | 1 | 2 | 3 | 6 | 100.0% | 100.0% | 100.0% |
| Infanticide | 0 | 0 | 1 | 0 | 0 | 1 | - | - | 0.0% |
| Total | 5 | 5 | 8 | 17 | 20 | 34 | 88.2% | 65.0% | 76.5% |
| Other Offences Causing Death | | | | | | | | | |
| Criminal Negligence | 0 | 0 | 0 | 1 | 0 | 0 | 100.0% | - | - |
| Other Offences Causing Death | 0 | 0 | 0 | 0 | 0 | 0 | | | |
| Total | 0 | 0 | 0 | 1 | 0 | 0 | 100.0% | - | - |
| Attempted Homicide | | | | | | | | | |
| Attempted Murder | 7 | 1 | 2 | 16 | 8 | 10 | 68.8% | 75.0% | 70.0% |
| Conspiracy to Commit | 0 | 0 | 0 | 0 | 0 | 0 | - | - | - |
| Total | 7 | 1 | 2 | 16 | 8 | 10 | 68.8% | 75.0% | 70.0% |
| Sex Offences | | | | | | | | | |
| Level 3, aggravated | 1 | 4 | 0 | 4 | 6 | 3 | 50.0% | 16.7% | 0.0% |
| Level 2, weapon or bodily harm | 12 | 11 | 12 | 40 | 32 | 57 | 20.0% | 28.1% | 33.3% |
| Level 1 | 222 | 232 | 156 | 957 | 943 | 757 | 28.9% | 27.4% | 22.2% |
| Other | 64 | 89 | 92 | 290 | 333 | 369 | 36.9% | 42.9% | 41.5% |
| Total | 299 | 336 | 260 | 1291 | 1314 | 1186 | 30.5% | 31.3% | 28.7% |
| Robbery³ | | | | | | | | | |
| Financial | 4 | 8 | 0 | 36 | 29 | 6 | 63.9% | 75.9% | 50.0% |
| Commercial | 78 | 147 | 78 | 305 | 385 | 278 | 37.7% | 41.3% | 32.4% |
| Home Invasion | 12 | 16 | 15 | 58 | 65 | 44 | 24.1% | 27.7% | 22.7% |
| Person | 198 | 168 | 130 | 673 | 652 | 546 | 25.3% | 26.1% | 27.3% |
| Robbery of Firearm | 0 | 0 | 0 | 1 | 2 | 0 | 0.0% | 50.0% | - |
| Total | 292 | 340 | 223 | 1073 | 1134 | 874 | 30.0% | 32.6% | 28.8% |
| Assault | | | | | | | | | |
| Level 3 - Aggravated | 13 | 29 | 19 | 75 | 117 | 109 | 84.0% | 85.5% | 73.4% |
| Level 2 - Weapon/Bodily Harm | 677 | 652 | 561 | 2606 | 2679 | 2488 | 50.6% | 53.5% | 55.3% |
| Level 1 - Common Assault | 1431 | 1578 | 1261 | 5950 | 6236 | 5279 | 44.2% | 49.8% | 61.2% |
| Assault Police Officer | 110 | 93 | 64 | 342 | 325 | 301 | 95.0% | 95.1% | 95.3% |
| Discharge Firearm with Intent | 5 | 15 | 12 | 24 | 64 | 64 | 45.8% | 28.1% | 18.8% |
| Other Assaults | 27 | 33 | 25 | 84 | 115 | 119 | 48.8% | 64.3% | 58.8% |
| Total | 2263 | 2400 | 1942 | 9081 | 9536 | 8360 | 48.3% | 52.9% | 60.5% |
| Miscellaneous Person Crime | | | | | | | | | |
| Kidnapping/Abduction | 15 | 2 | 5 | 43 | 37 | 31 | 55.8% | 51.4% | 38.7% |
| Forcible Confinement | 32 | 15 | 14 | 92 | 85 | 57 | 80.4% | 72.9% | 71.9% |
| Extortion | 50 | 26 | 27 | 135 | 85 | 112 | 9.6% | 14.1% | 11.6% |
| Criminal Harassment | 94 | 82 | 90 | 366 | 378 | 353 | 42.3% | 43.4% | 47.3% |
| Uttering Threats | 293 | 330 | 311 | 1039 | 1165 | 1177 | 39.5% | 45.2% | 43.5% |
| Threatening/Harassing Communications | 45 | 69 | 62 | 202 | 244 | 300 | 5.0% | 18.0% | 17.7% |
| Other Person Crime | 10 | 16 | 19 | 39 | 36 | 40 | 79.5% | 72.2% | 82.5% |
| Total | 539 | 540 | 528 | 1916 | 2030 | 2070 | 37.4% | 42.1% | 40.1% |
| TOTAL VIOLENT CRIMES | 3405 | 3622 | 2963 | 13395 | 14042 | 12534 | 43.7% | 47.7% | 52.0% |

Calgary Crime Statistics

4TH QUARTER 2020

| | 4th Quarter | | | Year to Date | | | Accumulated to Date | | |
|------------------------------------|---------------------|--------------|--------------|---------------------|--------------|--------------|---------------------|--------------|--------------|
| | Number of Incidents | | | Number of Incidents | | | Percentage Cleared | | |
| PROPERTY CRIMES | 2018 | 2019 | 2020 | 2018 | 2019 | 2020 | 2018 | 2019 | 2020 |
| Break and Enter | | | | | | | | | |
| Dwelling | 630 | 520 | 366 | 2636 | 2324 | 1661 | 8.4% | 10.0% | 10.5% |
| Commercial | 1235 | 1328 | 904 | 5069 | 5879 | 4305 | 9.4% | 8.3% | 13.0% |
| Other B&E | 507 | 509 | 559 | 2072 | 2261 | 2500 | 3.5% | 2.3% | 3.4% |
| Unlawfully in Residence | 20 | 18 | 8 | 65 | 63 | 50 | 69.2% | 63.5% | 84.0% |
| B&E Firearms | 12 | 19 | 12 | 41 | 65 | 37 | 7.3% | 1.5% | 8.1% |
| Break and Enter Total | 2404 | 2394 | 1849 | 9883 | 10592 | 8553 | 8.3% | 7.7% | 10.1% |
| Theft | | | | | | | | | |
| Theft Over | 211 | 271 | 193 | 837 | 1017 | 960 | 6.2% | 6.2% | 4.3% |
| Theft Under | 1357 | 1291 | 1208 | 6793 | 6121 | 5785 | 7.2% | 6.6% | 6.7% |
| From Vehicle Over | 83 | 85 | 83 | 360 | 378 | 406 | 0.8% | 1.6% | 2.7% |
| From Vehicle Under | 3714 | 4168 | 3176 | 14480 | 16888 | 14033 | 1.3% | 1.0% | 1.3% |
| Possession Stolen Property | 294 | 287 | 197 | 1141 | 1205 | 1041 | 85.5% | 77.8% | 72.8% |
| Shoplift Over | 11 | 10 | 11 | 49 | 60 | 41 | 16.3% | 35.0% | 39.0% |
| Shoplift Under | 1634 | 1768 | 1328 | 6189 | 7291 | 5179 | 42.6% | 40.8% | 32.6% |
| Theft Total | 7304 | 7880 | 6196 | 29849 | 32960 | 27445 | 14.6% | 13.9% | 11.3% |
| Vehicle Theft | | | | | | | | | |
| Vehicle Theft | 1623 | 1651 | 1230 | 6919 | 6950 | 5282 | 5.4% | 4.7% | 5.6% |
| Vehicle Theft Total | 1623 | 1651 | 1230 | 6919 | 6950 | 5282 | 5.4% | 4.7% | 5.6% |
| Fraud | | | | | | | | | |
| False Pretences | 28 | 30 | 23 | 125 | 102 | 102 | 12.8% | 18.6% | 19.6% |
| Forgery/Uttering | 133 | 171 | 56 | 555 | 720 | 388 | 38.4% | 31.4% | 36.3% |
| Computer | 18 | 11 | 27 | 57 | 60 | 79 | 5.3% | 3.3% | 1.3% |
| Identity Theft/Fraud/Personation | 120 | 144 | 108 | 480 | 562 | 507 | 27.7% | 33.3% | 22.5% |
| Food/Lodging/Transportation | 62 | 48 | 24 | 256 | 216 | 103 | 50.0% | 45.8% | 42.7% |
| Defraud Person | 407 | 462 | 586 | 1875 | 1852 | 2156 | 16.9% | 16.0% | 9.5% |
| Credit Card | 545 | 576 | 467 | 2077 | 2326 | 1932 | 17.9% | 18.1% | 15.4% |
| Fraud - Other | 24 | 34 | 25 | 160 | 107 | 120 | 9.4% | 36.4% | 17.5% |
| Fraud Total | 1337 | 1476 | 1316 | 5585 | 5945 | 5387 | 21.4% | 21.7% | 15.6% |
| Other Property Crimes | | | | | | | | | |
| Arson | 51 | 32 | 33 | 157 | 122 | 132 | 10.8% | 18.0% | 19.7% |
| Mischief | 446 | 494 | 477 | 1916 | 1948 | 2071 | 22.9% | 22.6% | 21.1% |
| Vehicle Damage | 705 | 752 | 690 | 3037 | 3186 | 2901 | 5.6% | 5.7% | 6.7% |
| Altering/Removing VIN | 0 | 0 | 1 | 2 | 5 | 2 | 0.0% | 0.0% | 0.0% |
| Other Property Crimes Total | 1202 | 1278 | 1201 | 5112 | 5261 | 5106 | 12.2% | 12.2% | 12.9% |
| TOTAL PROPERTY CRIMES | 13870 | 14679 | 11792 | 57348 | 61708 | 51773 | 12.8% | 12.4% | 11.1% |

Calgary Crime Statistics

4TH QUARTER 2020

| OTHER CRIMINAL CODE | 4th Quarter Number of Incidents | | | Year to Date Number of Incidents | | | Accumulated to Date Percentage Cleared | | |
|---|------------------------------------|-------------|-------------|-------------------------------------|--------------|-------------|---|--------------|--------------|
| | 2018 | 2019 | 2020 | 2018 | 2019 | 2020 | 2018 | 2019 | 2020 |
| Vice | | | | | | | | | |
| Impede/Communicate | 0 | 0 | 0 | 1 | 0 | 0 | 100.0% | - | - |
| Live on Avails | 0 | 0 | 0 | 1 | 1 | 1 | 0.0% | 100.0% | 0.0% |
| Bawdy House | 0 | 0 | 0 | 0 | 0 | 0 | - | - | - |
| Procure/Solicit | 0 | 0 | 2 | 30 | 18 | 17 | 90.0% | 77.8% | 64.7% |
| Vice Total | 0 | 0 | 2 | 32 | 19 | 18 | 87.5% | 78.9% | 61.1% |
| Gaming | | | | | | | | | |
| Betting/Gaming House | 0 | 0 | 0 | 0 | 0 | 0 | - | - | - |
| Other Gaming | 2 | 0 | 0 | 2 | 0 | 1 | 50.0% | - | 100.0% |
| Gaming Total | 2 | 0 | 0 | 2 | 0 | 1 | | | |
| Weapon Related | | | | | | | | | |
| Explosives | 1 | 0 | 0 | 3 | 0 | 1 | 33.3% | - | 0.0% |
| Importation/Exportation | 0 | 0 | 0 | 0 | 0 | 1 | - | - | 0.0% |
| Weapons Trafficking | 1 | 1 | 0 | 4 | 7 | 2 | 25.0% | 85.7% | 100.0% |
| Possession Offences | 102 | 126 | 117 | 405 | 575 | 413 | 92.6% | 94.1% | 94.7% |
| Weapons Administration Offences | 0 | 1 | 1 | 0 | 2 | 5 | - | 100.0% | 80.0% |
| Unsafe Storage | 1 | 1 | 1 | 7 | 7 | 9 | 57.1% | 57.1% | 66.7% |
| Weapon Related Total | 105 | 129 | 119 | 419 | 591 | 431 | 90.9% | 93.6% | 93.5% |
| Miscellaneous CC Offences | | | | | | | | | |
| Counterfeiting | 72 | 102 | 26 | 502 | 369 | 167 | 8.8% | 8.4% | 9.6% |
| Obstruct Peace Officer | 26 | 34 | 21 | 117 | 139 | 87 | 97.4% | 97.8% | 97.7% |
| Bail Violation/Fail to Attend ^b | 2473 | 2139 | 1165 | 9396 | 10281 | 6117 | 99.3% | 99.4% | 99.0% |
| Fail to Comply with Probation ^b | 109 | 396 | 214 | 342 | 1293 | 1204 | 98.0% | 99.1% | 99.1% |
| Escape Custody/UAL | 65 | 42 | 16 | 247 | 204 | 95 | 100.0% | 99.0% | 98.9% |
| Attempt to commit/Accessory | 1 | 0 | 0 | 2 | 0 | 1 | 0.0% | - | 100.0% |
| Indecent Acts | 30 | 22 | 13 | 124 | 109 | 90 | 26.6% | 28.4% | 33.3% |
| Miscellaneous Criminal Code | 93 | 108 | 117 | 391 | 461 | 461 | 75.2% | 69.2% | 60.3% |
| Miscellaneous CC Offences Total | 2869 | 2843 | 1572 | 11121 | 12856 | 8222 | 93.5% | 95.1% | 94.3% |
| Other Criminal Code Violations Total | 2976 | 2972 | 1693 | 11574 | 13466 | 8672 | 93.4% | 95.0% | 94.2% |

Calgary Crime Statistics

4TH QUARTER 2020

| SELECTED OTHER | 4th Quarter Number of Incidents | | | Year to Date Number of Incidents | | | Accumulated to Date Percentage Cleared | | |
|--------------------------------------|------------------------------------|-------------|-------------|-------------------------------------|--------------|--------------|---|--------------|--------------|
| | 2018 | 2019 | 2020 | 2018 | 2019 | 2020 | 2018 | 2019 | 2020 |
| Criminal Code Traffic | | | | | | | | | |
| Impaired Causing Death | 0 | 0 | 0 | 1 | 1 | 1 | 100.0% | 100.0% | 0.0% |
| Impaired Causing Harm | 1 | 3 | 1 | 4 | 7 | 4 | 50.0% | 85.7% | 100.0% |
| Impaired > .08 | 23 | 24 | 42 | 127 | 92 | 112 | 100.0% | 98.9% | 98.2% |
| Impaired Driving | 168 | 228 | 123 | 676 | 784 | 667 | 96.6% | 97.2% | 92.8% |
| Fail/Refuse | 25 | 25 | 13 | 103 | 118 | 79 | 100.0% | 100.0% | 100.0% |
| Dangerous Operation Causing Death | 0 | 2 | 0 | 0 | 4 | 1 | - | 100.0% | 100.0% |
| Dangerous Operation Causing Harm | 2 | 1 | 4 | 13 | 9 | 7 | 92.3% | 88.9% | 71.4% |
| Dangerous Operation of Motor Vehicle | 36 | 41 | 34 | 158 | 171 | 164 | 92.4% | 87.1% | 87.2% |
| Fail to Stop/Remain | 0 | 0 | 0 | 0 | 0 | 0 | - | - | - |
| Other CC Traffic | 66 | 78 | 58 | 333 | 272 | 285 | 98.8% | 100.0% | 99.6% |
| Criminal Code Traffic Total | 330 | 415 | 291 | 1462 | 1535 | 1380 | 95.8% | 93.9% | 92.5% |
| Drugs | | | | | | | | | |
| Possession | 169 | 182 | 177 | 882 | 752 | 678 | 93.0% | 94.7% | 95.3% |
| Possession for Purpose | 59 | 52 | 55 | 238 | 259 | 269 | 96.6% | 93.1% | 95.9% |
| Trafficking | 45 | 46 | 33 | 145 | 185 | 115 | 89.7% | 85.9% | 84.3% |
| Cultivation/Production | 2 | 0 | 2 | 7 | 5 | 4 | 57.1% | 20.0% | 75.0% |
| Importation/Export | 0 | 1 | 0 | 1 | 4 | 4 | 0.0% | 50.0% | 25.0% |
| Drugs Total | 275 | 282 | 267 | 1273 | 1209 | 1072 | 93.0% | 92.5% | 93.9% |
| Selected Non-Criminal | | | | | | | | | |
| Missing Person ⁵ | 977 | 844 | 675 | 3809 | 3798 | 3046 | N/A | N/A | N/A |
| Domestic Information | 3181 | 3176 | 3542 | 13491 | 12980 | 15053 | N/A | N/A | N/A |
| Domestic Standby | 225 | 193 | 223 | 996 | 878 | 932 | N/A | N/A | N/A |
| Selected Non-Criminal Total | 4383 | 4213 | 4440 | 18296 | 17656 | 19031 | N/A | N/A | N/A |

¹Violent crimes are counted at the victim level using the most serious violation against each victim in an incident. ²Due to the dynamic nature of homicide investigations these numbers may have been updated manually to reflect the current homicide count. Due to manual updating, it's possible that 1 or more homicides may be reflected in the assault category. Homicide counts are provided by the homicide unit. ³Robbery and all other crimes, as well as selected domestic non-criminal incidents, are counted at the incident level using the most serious offence in the incident. ⁴A change made to the way in which bail violations and failures to appear/attend violations in 2017 makes the numbers for these categories non-comparable across the five-year period. ⁵Missing persons are counted by the number of missing individuals.



Calgary Crime Statistics by Rate of Population

2016 to 2020

| Count | | | | | | Rate per 100,000 population | | | | | | |
|---------|---------|---------|---------|---------|----------|-------------------------------|---------|---------|---------|---------|---------|----------|
| 2016 | 2017 | 2018 | 2019 | 2020 | 1 YR CHG | | 2016 | 2017 | 2018 | 2019 | 2020* | 1 YR CHG |
| 1235171 | 1246337 | 1267344 | 1285711 | 1306700 | | Population | 1235171 | 1246337 | 1267344 | 1285711 | 1306700 | 1.6% |
| | | | | | | VIOLENT CRIMES ¹ | | | | | | |
| 30 | 29 | 17 | 20 | 34 | 70.0% | Homicide ² | 2.4 | 2.3 | 1.3 | 1.6 | 2.6 | 67.3% |
| 1 | 3 | 1 | 0 | 0 | 0.0% | Other Offences Causing Death | 0.1 | 0.2 | 0.1 | 0.0 | 0.0 | 0.0% |
| 13 | 18 | 16 | 8 | 10 | 25.0% | Attempted Homicide | 1.1 | 1.4 | 1.3 | 0.6 | 0.8 | 23.0% |
| 929 | 1173 | 1291 | 1314 | 1186 | -9.7% | Sex Offences | 75.2 | 94.1 | 101.9 | 102.2 | 90.8 | -11.2% |
| 820 | 961 | 1073 | 1134 | 874 | -22.9% | Robbery ³ | 66.4 | 77.1 | 84.7 | 88.2 | 66.9 | -24.2% |
| 6845 | 7966 | 9081 | 9536 | 8360 | -12.3% | Assault | 554.2 | 639.2 | 716.5 | 741.7 | 639.8 | -13.7% |
| 1516 | 1666 | 1916 | 2030 | 2070 | 2.0% | Miscellaneous Violent Crime | 122.7 | 133.7 | 151.2 | 157.9 | 158.4 | 0.3% |
| 10154 | 11816 | 13395 | 14042 | 12534 | -10.7% | TOTAL VIOLENT CRIMES | 822.1 | 948.1 | 1056.9 | 1092.2 | 959.2 | -12.2% |
| | | | | | | PROPERTY CRIMES | | | | | | |
| 8423 | 9083 | 9883 | 10592 | 8553 | -19.3% | Break and Enter | 681.9 | 728.8 | 779.8 | 823.8 | 654.5 | -20.5% |
| 27257 | 29011 | 29849 | 32960 | 27445 | -16.7% | Theft | 2206.7 | 2327.7 | 2355.2 | 2563.6 | 2100.3 | -18.1% |
| 5806 | 6866 | 6919 | 6950 | 5282 | -24.0% | Vehicle Theft (incl attempts) | 470.1 | 550.9 | 545.9 | 540.6 | 404.2 | -25.2% |
| 4650 | 5137 | 5585 | 5945 | 5387 | -9.4% | Fraud | 376.5 | 412.2 | 440.7 | 462.4 | 412.3 | -10.8% |
| 5076 | 4864 | 5112 | 5261 | 5106 | -2.9% | Other Property Crimes | 411.0 | 390.3 | 403.4 | 409.2 | 390.8 | -4.5% |
| 51212 | 54961 | 57348 | 61708 | 51773 | -16.1% | TOTAL PROPERTY CRIMES | 4146.1 | 4409.8 | 4525.1 | 4799.5 | 3962.1 | -17.4% |
| | | | | | | OTHER CRIMINAL CODE | | | | | | |
| 54 | 4 | 32 | 19 | 18 | -5.3% | Vice | 4.4 | 0.3 | 2.5 | 1.5 | 1.4 | -6.8% |
| 0 | 0 | 2 | 0 | 1 | n/a | Gaming | 0.0 | 0.0 | 0.2 | 0.0 | 0.1 | n/a |
| 326 | 353 | 419 | 591 | 431 | -27.1% | Weapon Related | 26.4 | 28.3 | 33.1 | 46.0 | 33.0 | -28.2% |
| 4018 | 7285 | 11121 | 12856 | 8222 | -36.0% | Miscellaneous | 325.3 | 584.5 | 877.5 | 999.9 | 629.2 | -37.1% |
| 4398 | 7642 | 11574 | 13466 | 8672 | -35.6% | TOTAL OTHER CRIMINAL CODE | 356.1 | 613.2 | 913.2 | 1047.4 | 663.7 | -36.6% |
| 65764 | 74419 | 82317 | 89216 | 72979 | -18.2% | TOTAL CC (excluding traffic) | 5324.3 | 5971.0 | 6495.2 | 6939.0 | 5585.0 | -19.5% |
| 1216 | 1536 | 1462 | 1535 | 1380 | -10.1% | CRIMINAL CODE TRAFFIC | 98.4 | 123.2 | 115.4 | 119.4 | 105.6 | -11.5% |
| 66980 | 75955 | 83779 | 90751 | 74359 | -18.1% | TOTAL CRIMINAL CODE | 5422.7 | 6094.3 | 6610.6 | 7058.4 | 5690.6 | -19.4% |
| 1219 | 1193 | 1273 | 1209 | 1072 | -11.3% | TOTAL DRUGS | 98.7 | 95.7 | 100.4 | 94.0 | 82.0 | -12.8% |

*Census data for 2020 is unavailable; 2020 population taken from <https://www.calgary.ca/cfod/finance/corporate-economics/economic-outlook-population-outlook.html>. ¹ Violent crimes are counted at the victim level using the most serious violation against each victim in an incident. ² Due to the dynamic nature of homicide investigations these numbers may have been updated manually to reflect the current homicide count. Due to manual updating, it's possible that 1 or more homicides may be reflected in the assault category. Homicide counts are provided by the homicide unit. ³ Robbery and all other crimes, as well as selected domestic non-criminal incidents, are counted at the incident level using the most serious offence in the incident.



Selected Crime and Other Calls for Service During the Covid-19 Pandemic: April to December

| | April to October | | | | |
|--------------------------------------|------------------|--------------|------------------------|----------------------|----------------------|
| | 2019 | 2020 | 5yr AVG (2015-2019) | % Change (1 Year) | % Change (5 Year) |
| VIOLENT CRIMES¹ | | | | | |
| Homicide ² | 13 | 20 | 18.2 | 53.8% | 9.9% |
| Other Offences Causing Death | 0 | 0 | 1.4 | n/a | -100.0% |
| Attempted Homicide | 5 | 7 | 12.4 | 40.0% | -43.5% |
| Sex Offences | 999 | 873 | 843.2 | -12.6% | 3.5% |
| Robbery³ | | | | | |
| Financial | 22 | 2 | 30.8 | -90.9% | -93.5% |
| Commercial | 303 | 185 | 229.6 | -38.9% | -19.4% |
| Home Invasion | 46 | 32 | 44.8 | -30.4% | -28.6% |
| Person | 513 | 365 | 450.6 | -28.8% | -19.0% |
| Total Robbery | 887 | 584 | 756.8 | -34.2% | -22.8% |
| Assault | | | | | |
| Level 3 - Aggravated | 96 | 76 | 73.6 | -20.8% | 3.3% |
| Level 2 - Weapon/Bodily Harm | 2035 | 1927 | 1675.0 | -5.3% | 15.0% |
| Level 1 - Common Assault | 4822 | 3977 | 4070.2 | -17.5% | -2.3% |
| Assault Police Officer | 247 | 234 | 234.0 | -5.3% | 0.0% |
| Total Assault | 7333 | 6347 | 6127.4 | -13.4% | 3.6% |
| Miscellaneous Violent Crime | 1496 | 1599 | 1282.0 | 6.9% | 24.7% |
| TOTAL VIOLENT CRIMES | 10733 | 9430 | 9044.4 | -12.1% | 4.3% |
| PROPERTY CRIMES | | | | | |
| Break and Enter | | | | | |
| Dwelling | 1876 | 1182 | 2108.4 | -37.0% | -43.9% |
| Commercial | 4423 | 2953 | 3467.8 | -33.2% | -14.8% |
| Other B&E | 1783 | 1975 | 1663.0 | 10.8% | 18.8% |
| Total Break and Enter | 8181 | 6177 | 7327.2 | -24.5% | -15.7% |
| Total Theft | 26079 | 19675 | 22812.0 | -24.6% | -13.8% |
| Vehicle Theft (incl attempts) | 5396 | 3673 | 4846.8 | -31.9% | -24.2% |
| Fraud | 4478 | 4027 | 3872.2 | -10.1% | 4.0% |
| Other Property Crimes | 4151 | 4033 | 4094.2 | -2.8% | -1.5% |
| TOTAL PROPERTY CRIMES | 48285 | 37585 | 42952.4 | -22.2% | -12.5% |
| SELECTED OTHER | | | | | |
| Criminal Code Traffic | 1162 | 1048 | 1128.4 | -9.8% | -7.1% |
| Drugs | 893 | 829 | 901.6 | -7.2% | -8.1% |
| Selected Non-Criminal | | | | | |
| Missing Person ⁴ | 2928 | 2231 | 2889.0 | -23.8% | -22.8% |
| Domestic Information | 9854 | 11580 | 9886.6 | 17.5% | 17.1% |
| Domestic Standby | 662 | 715 | 737.6 | 8.0% | -3.1% |
| Social Disorder | 71405 | 75490 | 70295.8 | 5.7% | 7.4% |

Source: Sentry, February 2021

¹ Violent crimes are counted at the victim level using the most serious violation against each victim in an incident. ² Due to the dynamic nature of homicide investigations these numbers may have been updated manually to reflect the current homicide count. Due to manual updating, it's possible that 1 or more homicides may be reflected in the assault category. Homicide counts are provided by the homicide unit. ³ Robbery and all other crimes, as well as selected domestic non-criminal incidents, are counted at the incident level using the most serious offence in the incident. ⁴ Missing persons are counted by the number of missing individuals.

ANNUAL REPORT TO THE COMMUNITY

CALGARY POLICE COMMISSION

2020



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MESSAGE FROM THE CHAIR

Dear Calgarians,

I am fortunate to have had the opportunity to represent citizens as Chair of the Calgary Police Commission during one of the most significant years in our history.

In 2020, we experienced a global pandemic, the rise of an anti-racism movement, and calls for reform in how safety supports are funded and provided. This year has opened our eyes to systemic inequities, brought to light the need to improve collaboration and engagement, and opened our imaginations to what is possible.

As citizen volunteers responsible for overseeing policies that guide how police operate and ensuring police have the resources needed to keep the City safe, we strive to achieve a balance between acknowledging and supporting what is working well with advancing necessary reforms.

This requires taking a collaborative, respectful approach with all our valued partners so we are able to understand what CPS needs to respond to crime, bring justice to victims, engage in prevention programs and strengthen relationships. While we know that the majority of citizens trust CPS and are confident in its ability to keep the city safe, we know there are citizens who do not feel this way and we must take action to address that gap.

This year, we laid the foundation to make sure the Commission and CPS has the knowledge and resources needed to take on – and prioritize- this work alongside the everyday pressures of policing.

Critical to this work is ensuring that CPS creates an equitable, diverse and inclusive workplace where all are welcomed and able to bring their best selves. This will support CPS in attracting employees who reflect the diversity of the community which will inevitably improve the organization's ability to provide the best possible service to the community.

At this crucial time for policing in our City, I sit among a group of Commissioners who have the skills, expertise and commitment to drive these changes forward to ensure that our City is safe, equitable and inclusive.

Sincerely,

Bonita Croft



COMMISSION OVERVIEW

RELATIONSHIP TO ALBERTA JUSTICE

The Calgary Police Commission is accountable to Alberta Justice and Solicitor General. The Province sets the standards for effective policing in Alberta, and through the Alberta Police Act, sets out the requirements and responsibilities for police commissions, Public Complaint Directors, municipalities, and police services.

We uphold and value the core principles of police oversight in Alberta:

1. The participation of the public in determining the priorities is essential.
2. The police service must be accountable to the public.
3. The police service must operate in the absence of political influence.

The Calgary Police Commission remains committed to fulfilling our legislated responsibilities, as well as our responsibilities outlined in the Alberta Policing Oversight Standards. The standards require police oversight agencies to ensure efficient and effective policing, and to provide a way to receive and monitor public complaints against the police service.

When last measured, the Calgary Police Commission achieved full compliance with the Provincial Policing Oversight Standards. A review by the Province confirmed that the Commission has well-developed policies and practices that promote and support police oversight.

RELATIONSHIP TO CALGARY CITY COUNCIL

The Police Act provides for the City to establish a municipal commission. The Calgary Police Commission operates in accordance with the City's Calgary Police Commission bylaw. The bylaw reiterates and refines the responsibilities of the Commission, and outlines duties and procedures, including for the creation and appointment of members. City Council appoints members to the Calgary Police Commission, drawing upon the expertise and experience available in the community.

In consultation with the Chief Constable, the Commission is responsible for allocating funds for policing that are provided through City Council. The Commission regularly provides reports and presentations to City Council on the financial status of CPS and works to ensure that information flows seamlessly between the Commission, CPS, and the City.

Each year, the Calgary Police Commission and the Calgary Police Service present an annual report to the Standing Policy Committee on Community and Protective Services. This includes a report on the activities and highlights from the previous year.

The Commission also presents annual financial statements and the results of the external audit to the City's audit committee.

We continually strive to ensure we have a strong working relationship with our partners, including the City of Calgary.

OVERSIGHT IN PRACTICE

Providing independent civilian oversight and governance of the Calgary Police Service to ensure a safe community.

PUBLIC MEETINGS

In 2020, the Calgary Police Commission held eight public meetings. The Commission provides advance notice of upcoming meetings through media and on its website. Agendas, reports and minutes of those meetings are also on the Commission's website.

The Commission welcomes both media and public guests to attend meetings to show accountability to the community and to be fully transparent about its oversight activities.

The Commission receives presentations and reports from the Calgary Police Service on various aspects of police operations, priorities, accomplishments and challenges. In 2020, topics included:

- Monthly updates regarding operational and financial pressures from COVID-19
- Anti-racism action plan updates
- CPS response to independent review of police use of force report – Wittmann recommendations
- Relief from duty without pay process
- Indigenous strategy update
- Crime trend updates
- Traffic safety plan
- CPS response to Law Enforcement Review Board recommendations following Arkinstall Inquiry
- Gang strategy
- Calgary Police Foundation overview
- Strategic planning update
- CPS public communications & engagement strategy
- Domestic violence and Clare's Law
- CPS approach to 'street checks' – Info posts

OVERSIGHT IN PRACTICE

Commission work is supported by standing committees that meet eight times per year: Governance & Personnel, Finance & Audit, and Complaint Oversight. A newly created anti-racism standing committee had its first meeting in September 2020.

GOVERNANCE & PERSONNEL COMMITTEE

As part of the Commission's responsibility to establish policies for efficient and effective policing, this committee considers the financial, privacy, personnel, and public interest implications of CPS policies and decisions. This committee also establishes the evaluation framework and evaluates the performance of the Chief Constable.

COMPLAINT OVERSIGHT COMMITTEE

With the support of the Public Complaint Director, this committee monitors and oversees the public complaint process. While CPS is responsible for investigating complaints, the Commission and the Public Complaint Director ensure investigations are thorough, fair to all parties, and are conducted in accordance with laws and policies.

FINANCE & AUDIT COMMITTEE

This committee works closely with CPS to monitor finances and analyze the budget to ensure a responsible business plan and budget are presented to city council to ensure CPS has the resources it needs to keep the City safe.

ANTI-RACISM COMMITTEE *NEW*

This committee leads the Commission's effort to become an anti-racist, equitable, diverse, and inclusive organization and ensures coordination with the City of Calgary and CPS on the topic. It takes a leadership role in overseeing and evaluating the anti-racism work underway within the Calgary Police Service.



OUR MEMBERS - 2020

BONITA CROFT, Q.C., ICD.D – CHAIR (NOV 2018 - PRESENT)

Chair Croft is Vice-President Legal Affairs, Corporate and Chief Compliance Officer with Suncor Energy Inc. A leader in the areas of corporate governance, legal risk management, business ethics and anti-corruption, she has more than two decades as a lawyer and executive in global, publicly traded energy companies.

Chair Croft also sits on the board of directors for the Calgary Police Foundation, an organization dedicated to supporting safe communities by funding education and prevention programs aimed at reducing youth victimization and criminal activity.

She holds a B.A. (hons) from Mount Allison University and an LL.B from Dalhousie University. She was appointed Queen's Counsel for Alberta in 2014. She is also a graduate of the Institute of Corporate Director's Director Education Program.



RICHARD SIGURDSON - VICE-CHAIR (NOV 2015 – NOV 2020)

Vice-chair Sigurdson has spent almost three decades in academic and administrative roles in universities across the country. He is currently the Dean of the Faculty of Arts at the University of Calgary.

Prior to moving to Calgary in 2012, Commissioner Sigurdson served as Dean, Faculty of Arts and Acting Provost at the University of Manitoba where he also held the Duff Roblin Professorship of Government. A political scientist by training, he has published on a variety of topics, from the history of political theory to the Charter of Rights in Canada. As an administrator, his focus has been on internationalization, indigenous teaching and learning, and improving the student experience.

Commissioner Sigurdson has a long-standing commitment to public service, volunteerism, and engagement with the community. He has served on the Manitoba Electoral Boundaries Commission and has co-chaired the University of Calgary's United Way campaign.



OUR MEMBERS - 2020

SHAWN CORNETT, PHD, ICD.D. (NOV 2019 - PRESENT)

Commissioner Cornett has spent her career helping corporations create successful and healthy workplaces by applying her skills in organizational effectiveness, change management, and governance.

After many years as the Talent Management VP at Nexen, Commissioner Cornett is now a management and business consultant helping clients with strategic planning, executive coaching, leadership development, and culture design.

She is a committed community volunteer, currently serving on the Boys and Girls Club of Canada after 12 years chairing the Calgary organization. She is also on the board of the Centre for Affordable Water and Sanitation Technology, serves with the United Way of Calgary in several roles, and is a past member of the Athabasca University board of governors.

Commissioner Cornett has a Ph.D in human and organizational development and an ICD.D designation from the Institute of Corporate Directors.



MARCO DE IACO (NOV 2019 - PRESENT)

Commissioner De Iaco was formerly Executive Director of the Calgary Sport Tourism Authority and Vice President of Sport & Major Events at Tourism Calgary where he led a collaborative, city-wide effort to attract major events to Calgary and investment into amateur sport for 15 years. Under his tenure, Calgary was twice recognized as one of the top 10 sport cities in the world by Sport Business International and he also twice chaired the JUNO Awards and JUNO Week Celebrations.

More recently, he served as the Director of Exploration for Calgary's Olympic Bid Exploration Committee and as the Executive Director of the Calgary Downtown Business Association.

He is a graduate of the University of Calgary Haskayne School of Business and has completed executive programs at the Smith School of Business at Queen's University and the Institute of Corporate Directors.

Prior to joining the Commission, Commissioner De Iaco served on the board of directors of YMCA Calgary.



OUR MEMBERS - 2020

JEROMY FARKAS (NOV 2019 - NOV 2020)

Jeromy Farkas is the City of Calgary Councillor for Ward 11. One of the youngest Calgarians ever elected to Council, he aims to bring a data-driven, fiscally conservative, and entrepreneurial focus to City Hall.

Councillor Farkas is the first openly LGBTQ person to hold municipal elected office in the City of Calgary. Prior to public office, he served as a research team lead at the University of Calgary's Faculty of Medicine, as Senior Fellow at the Manning Centre, and developed his own small business focused on finance and data analysis.

He is an avid cyclist, ultra-distance mountain runner, and competes regularly in the Calgary Ironman 70.3.



JYOTI GONDEK (NOV 2017 - NOV 2020)

Councillor Gondek is the City of Calgary Councillor for Ward 3. Previously, Councillor Gondek was the Director of the Westman Centre for Real Estate Studies and an adjunct professor at the University of Calgary's Haskayne School of Business. In the 12 years prior to her work at the university, she provided consulting services ranging from creating complete communities to fostering healthy corporate cultures. She also has private sector experience in financial services and public sector experience as a policy analyst.

Councillor Gondek holds a PhD in urban sociology and an MA in organizational sociology. She has served the community in a variety of volunteer capacities, including the Calgary Planning Commission, the Community Representation Task Force, Northern Hills Community Association, Vivo for Healthier Generations, Urban Land Institute Alberta, and the National Executive Forum on Public Property. She has been recognized for her contributions to community through the 2012 Queen Elizabeth II Diamond Jubilee Medal and the 2016 Angus Reid Applied Sociology Award.



OUR MEMBERS - 2020

KIM LYNCH PROCTOR, CPA, LL.B, LL.M, ICD.D (MARCH 2020 - PRESENT)

Commissioner Lynch Proctor has 20 years of executive, legal, accounting and governance experience, including as Chief Financial Officer and General Counsel of an energy sector private equity firm where she had oversight over financial reporting, legal and tax matters.

Her educational background includes a Master of Laws with a focus on US tax, a Bachelor of Laws, a Bachelor of Commerce in Accounting, and a CPA designation. She has also obtained the ICD.D designation from the Institute of Corporate Directors.

Commissioner Lynch Proctor is a dedicated community volunteer. She is a Director of the Calgary Youth Justice Society, a not-for-profit organization that provides strength-based counseling to at-risk youth and is a former Director and Secretary of the YWCA Calgary.



MARILYN NORTH PEIGAN (NOV 2017 - PRESENT)

Commissioner North Peigan is an outreach and community advocate with the Native Counseling Services of Alberta working to support residential school survivors and their families.

She is also specialist in the field of corporate, event, and private security, bringing a background in military training and customer service. She has extensive experience in VIP security with a focus on the Aboriginal entertainment community.

Commissioner North Peigan served with the military medical corps of the Canadian Armed Forces. After an honourable discharge, she earned a BA in psychology and an MA from Athabasca University, which covered the historical issues leading up to Canada's current situation with missing and murdered Aboriginal women.

Her contributions to the community include having served as vice-chair of the Calgary Aboriginal Urban Affairs Committee, which strived to improve the opportunities and quality of life for Aboriginal people living in Calgary. Commissioner North Peigan is proficient in the Blackfoot language and Treaty 7 territory culture.

In 2012, she was awarded the Queen Elizabeth II Diamond Jubilee medal.



OUR MEMBERS - 2020

THERESA ROESSEL, CPA (MARCH 2020 - PRESENT)

Commissioner Roessel is an experienced finance executive who has led large global teams through strategic, collaborative leadership and proactive approaches to complex business issues. After spending 18 years with Nexen Energy, including as VP and Controller, she transitioned to a position as Chief Financial Officer at the Calgary Zoo where she leads accounting, IT, treasury, planning and risk management.

With a passion for improving the community, Commissioner Roessel has applied her expertise as a previous chair of the finance committees at YouthLink Police Interpretive Centre and Hockey Calgary. Her position on the YouthLink board gave her an appreciation for community-based policing and the importance of prevention programs. She currently also sits on the board of the Canadian Red Cross.

She graduated from the University of Calgary with a bachelor of commerce.



AMTUL SIDDIQUI (NOV 2019 - PRESENT)

Commissioner Siddiqui has been a strong advocate for diversity, social connections and key partnerships in the not-for-profit world and in communities she has lived in for the past 20 years.

She has championed causes close to her heart through positions as the Senior Manager of Advancement at Vivo and Associate Director of Corporate Giving with the Canadian Red Cross where she was the national lead for the 2016 Alberta fires fundraising. Currently she serves in a senior fundraising role at the Calgary Health Trust helping advance healthcare in Alberta.

After earning a Bachelor of Science in Accounting, she interned at the Department of Treasury in Washington, D.C. before moving to Canada to work, raise a family, and advocate for underserved individuals in the community.

Commissioner Siddiqui's volunteer roles include CIBC Run for the Cure, RCMP multicultural committee, Panorama Heights school, Vivo board of directors, and the Association of Fundraising Professionals.



OUR MEMBERS - 2020

TONGJIE “TJ” ZHANG, PHD (NOV 2018 - PRESENT)

Commissioner Zhang is a cybersecurity and privacy expert and an active community leader. He holds a PhD in computer science from the University of Calgary and has worked in research, development and consulting for over 14 years. His work in cybersecurity and privacy has been published and presented at international conferences and local business media.

Commissioner Zhang currently has two Lieutenant Governor in Council of Alberta board appointments - to the Alberta Gaming, Liquor and Cannabis Commission Board, and the Council of the College of Alberta Dental Assistants. He is also a Senator in the University of Calgary Senate.

Past board positions include the Credit Union Deposit Guarantee Corporation of Alberta, the Calgary Security Professionals Information Exchange Society, Chair of Calgary's Livery Transport Advisory Committee, vice-president (Finance and Services) of the Graduate Students' Association at the University of Calgary, Calgary representative of the Alberta Graduate Council, trustee of the Campus Trust, and vice-president internal of Junior Chamber International Calgary.



Photo credit: With thanks to Barbara Blakey from Honey Creative

YEAR IN REVIEW - 2020

PANDEMIC

The COVID-19 pandemic has had a significant impact on life worldwide. This situation tested the strength and spirit of all of us. It has presented unprecedented challenges to our health and how we work, particularly for frontline occupations.

The Commission has seen the Calgary Police Service show agility, perseverance, and bravery when faced with the uncertainty brought on by the pandemic. We are grateful and appreciative for the work that CPS is doing to keep us safe.

We know that the Calgary Police Service is always at the ready to respond to the most critical circumstances. Members worked tirelessly and braved the risks that their jobs require during the 2013 flood and eagerly offered assistance during the 2015 Fort McMurray wildfires.

Beginning in March 2020, when this public health emergency challenged our city and country on an unprecedented scale, we asked more of CPS than ever before. In working to protect this city, they face the additional risks of exposure to the virus while the health and safety of loved ones weigh on their minds.

Circumstances like this make it clear that policing is not just a job - policing is a selfless act of service to the community. Nearly 3000 CPS employees – sworn and civilian – are playing a vital role supporting our community, with many more family members and friends supporting their service and sacrifice along the way.

The CPS executive team showed leadership as they worked quickly and decisively to put the needs of CPS members and the community at the forefront of every decision. With regular updates, the Commission made it a priority to ensure that CPS had the support and resources to continue to serve the community during this crisis.

We believe that like the city itself, Calgary Police Service employees are resilient. Together we will overcome this situation and emerge stronger.

ANTI-RACISM IN ACTION

Cities, police commissions and police services share the desire to seize the moment - to hear what citizens are saying and to explore how police and other professions can provide services that will improve trust and safety among all citizens. We have an opportunity to reassess our values, develop solutions, and invest in our community.

What is needed at this time is a collaborative approach and innovative thinking to develop a shared vision and identify actions for the future. The Commission has a role to play alongside the City and the Province to engage with community advocates from Black, Indigenous and racialized communities, anti-racism organizations, mental health groups, victim advocates, police unions,

YEAR IN REVIEW - 2020

police foundations, social workers, and others who have insight into the creation of more fair and just systems that all citizens can trust.

Dismantling systemic racism involves modernizing the Alberta Police Act, refining officer training and accountability structures, exploring alternative call response models that include mental health services, community supports, providing dedicated funding, and defining changes to data collection and reporting.

EXPECTATIONS FOR CPS

To counter the long history of systemic racism in policing, the Commission expects the Calgary Police Service to take action to embed anti-racism, equity, inclusion and diversity into the core of the organization.

A continuous improvement approach – doing the same things better – is no longer enough. This moment involves a strategic re-positioning to reimagine how the entire public safety model can be improved. This will require a comprehensive inclusion, equity and diversity plan developed in consultation with experts and affected groups.

The Commission expects CPS strategic plans and actions to:

- Remove systemic barriers by addressing the root causes of inequities
- Take a collective approach by working with the City, the Province and partner organizations
- Be inclusive in its creation –meaningfully engage Black, Indigenous and people of color
- Be driven by measurable goals and outcomes that are reported publicly through the Commission
- Include the collection and sharing of race-based data to improve accountability and transparency
- Clearly outline the resource implications, particularly when exploring alternate safety delivery models.

A critical part of this work involves hearing from Calgarians to make sure CPS is on the right track. As part of our ongoing consultations with Calgarians, we will work with CPS and the City on a plan to learn more from citizens and to get their perspective on whether these plans are on the right track.

On September 4, 2020, CPS delivered its preliminary action plan during a special meeting of City Council. These activities are just the beginning and we are open to expanding and revising as we work toward achieving a fair, equitable system of public safety.



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Joint Statement on Anti-Racism Next Steps

**Calgary Police Commission – Calgary Police Service –
Calgary Police Association – CPS Senior Officers Association**

July 9, 2020 – As we listen to the public hearings underway this week at City Council, we see the courage demonstrated by many Calgarians who are bringing forward their experiences with racism in Calgary.

We hear those experiences. We acknowledge that systemic racism exists in all our institutions and we are committed to taking action. Every citizen should feel safe and every citizen should be able to trust that police will treat them fairly. Building this trust requires constant, consistent and intentional work.

While CPS has recently met with some community advocates, we agree with Dr. Malinda Smith that additional engagement is needed between police and racialized communities. We will reach out today to invite Dr. Smith and members of the City's expert advisory panel to debrief on the public hearings, to help identify additional groups to work with, and to work with us on the next steps for the Calgary Police Service.

It is our goal to continue meaningful engagement and make real changes toward ending systemic racism. We want to thank the community for making recommendations and for their willingness to stay engaged as we work to improve public safety for citizens and enhance confidence in the Calgary Police Service. We know that the members of the Calgary Police Service who have committed their lives to making Calgary a safe place to live look forward to joining the community's efforts toward building a more inclusive city.

Chair Bonita Croft, Calgary Police Commission

Chief Mark Neufeld, Calgary Police Service

President John Orr, Calgary Police Association

President Gerry Francois, Calgary Police Senior Officers Association

YEAR IN REVIEW - 2020

COMMISSION COMMITMENTS

The Commission is united in its commitment to make the changes needed to move toward a more just, inclusive city. We are Calgarians from all walks of life who volunteer to serve our city and to make sure that Calgary has an effective police service that all citizens can trust.

We stand in solidarity with our Black, Indigenous and People of Color colleagues, families and citizens to acknowledge and condemn systemic racism and to back up these statements with meaningful reforms.

We are grateful for the City's leadership through the July 2020 public hearings and the concrete actions outlined in the anti-racism notice of motion. The Commission's action plan will be closely aligned with that of the City to ensure that Calgary's public bodies are working toward the same goals and outcomes for citizens.

The Commission is investing in training on systemic racism, anti-racism and unconscious bias through a series of learning sessions delivered by experts. This training will be ongoing for all members and built into new member orientation.

An anti-racism standing committee chaired by Commissioner Marilyn North Peigan has been created to harness the incredible wealth of knowledge, talent and commitment on our team. Our current membership is the



most diverse in the Commission's history, with volunteers who are experienced and committed to championing inclusion and diversity.

This committee will guide the Commission's next steps and oversee the work underway and needed at the Calgary Police Service. As a starting point, the committee held a de-briefing session with the City's expert advisory committee to hear their insights and recommendations which will inform strategic planning and decision-making.

The Commission also continues advocating to the Province for reforms to the Police Act to establish a complaint system that reduces the length of the process, allows for more flexibility and restorative options, and addresses the community's concerns about accountability.

YEAR IN REVIEW - 2020

SECURING THE RESOURCES NEEDED TO KEEP THE CITY SAFE

BUDGET ADJUSTMENTS – NOVEMBER 2020

In 2020, the Commission worked closely with CPS leadership to understand the financial and operational impacts related to COVID-19. This effort was combined with ongoing work to create an organization that is as lean as possible, while still providing citizens with the services they expect from their police service.

As part of the Commission's duty to ensure that the Calgary Police Service has the resources it needs to keep the City safe, the Commission proposed some adjustments to the 2020 and 2021 budgets that balanced a recognition of the financial hardship facing the City with facts about the resources CPS needs to respond to increases in crime, to address future demand and to accelerate actions to improve its relationship with the community.

Reductions were offered where possible while avoiding a reduction of the services Calgarians value most and making sure employees still have access to the training, supports, and equipment they need.

The Commission proposed putting \$10 million toward exploring alternative call response models that could reduce call volume while improving service delivery to those in crisis. Part of the funding would go toward working with the City on this project and part was to be allocated to support CPS's commitments to anti-racism, equity, diversity, and inclusion.

Ultimately, Council voted to allow CPS to retain the \$10 million and instead the City added \$8 million to a Community Safety Investment Framework to guide decision making for investment in enhancements and improvements to Calgary's response to people in crisis. CPS remains a partner in this work.

The City also accepted the Commission's recommendation for CPS to forego the 60 expected growth positions that had been approved in 2018. While these additional positions are necessary to ensure CPS officers can keep up with population growth and increasing crime trends, with constraints related to COVID-19, CPS did not anticipate being able to recruit, hire and train an additional 60 positions in 2021 on top of the hiring and training required to keep up with retirements and resignations.

Council acknowledged the need for the growth positions and invited the Commission and CPS to return to Council in 2021 with a request for additional funding if CPS capacity for hiring and training increases.

Like other City business units, CPS absorbed COVID-related impacts such as revenue losses and additional costs for personal protective equipment and additional nursing staff.

YEAR IN REVIEW - 2020

SERVICE OPTIMIZATION REVIEW – COMPLETED FALL 2020

A service optimization review was launched following Council's November 2017 motion requesting the Commission undertake a zero-based review process for the Calgary Police Service. The review is aligned with the principles and goals of a ZBR while also incorporating the unique governance structure between CPS, the Commission, the Province and the City.

Dedicated CPS resources were used to complete this work, as well as external consultants to ensure objectivity and subject matter expertise. The analysis for the development of the recommendations balanced the need to find more efficient ways of delivering service, while also safeguarding employee wellness and safety. Community engagement was also completed to ensure that citizen voices and diverse perspectives were included when considering the future of service delivery in Calgary.



The review began in early 2018 with an organizational scan that resulted in the selection of two areas of focus: 1. Patrol deployment and scheduling, and 2. Infrastructure capital planning and management.

These two focus areas were systematically evaluated to provide recommendations that addressed the efficient and effective management of patrol resources to ensure the CPS is able to sustainably police into the future and to improve the long-range infrastructure and maintenance planning to ensure CPS has the appropriate facilities to enable its employees to serve the community.

The full report is available here: <https://www.calgary.ca/cps/public-services/service-optimization-review.html>

The recommendations are being considered within the current fiscal environment and alongside the crime and safety priorities of citizens. CPS has transitioned into the next phase of this review and is currently prioritizing the recommendations into short, medium and long-term actions and assessing the cost of implementation.

The Calgary Police Commission will continue to provide governance over the implementation of the recommendations. The findings from this review will be factored into budget planning for future years.

YEAR IN REVIEW - 2020

COMMUNITY-BASED PUBLIC SAFETY TASK FORCE

In early 2020, the City established the Community-Based Public Safety Task Force to support a broad, community driven and community-owned collaborative approach to addressing concerns around violence.

As citizens living and working in Calgary, the Commission shares the community's concerns about violent crime and agree that a safe city requires strong partnerships at all levels including engagement with the community.

Chair Croft represented the Commission as a participant in the City's Public Safety Task Force. Throughout the year, the task force reviewed existing prevention programs and services locally and in other jurisdictions, hosted engagement opportunities, identified actions underway and gaps in services.

A final report with recommendations is due in 2021.

The Commission's oversight role involves working with the Chief to:

- o Understand the strategy CPS uses to respond to violent crimes
- o Understand the resources required to respond to violence
- o Understand how CPS is re-prioritizing/re-directing workload and resources
- o Understand impact to citizens and employees

Through these oversight activities, the Commission has seen CPS tackle violent crimes with the highest level of expertise and professionalism.

YEAR IN REVIEW - 2020

IN MEMORY OF SGT. HARNETT

On the last day of 2020, Sgt. Andrew Harnett was killed in the line of duty. The Commission joined CPS, the citizens of Calgary, and the policing community in mourning this tragic loss.

In the days and weeks that followed, there was a huge outpouring of support among Calgarians to show CPS and Sgt. Harnett's family that they do not carry this loss and grief alone.

Sgt. Harnett was a beloved officer who served Calgarians honourably during his 12 years with the Calgary Police Service. In that time, he received awards for teamwork and cooperation as well as two Chief's Awards for saving the life of another.

Condolence messages poured in from across North America from people paying their respects to Sgt. Harnett and to the other public safety professionals who keep the City safe. Calgarians showed support through personal messages to CPS, donations to the family and by lining the route of his final journey through Calgary for a powerful and sombre tribute to this exceptional fallen officer.

His courage, dedication and sacrifice in service to our city will be remembered with gratitude.



YEAR IN REVIEW - 2020

IN MEMORY OF SGT. HARNETT



YEAR IN REVIEW - 2020

IN MEMORY OF SGT. HARNETT

“The death of Sergeant Harnett is a tragic loss for our City, our Province, and for our country, but for no one more than his beloved family.

I didn’t know Sergeant Harnett – Andrew - but from everything I have learned about him I truly wish I had. It is clear that he represented the very best of the policing profession. Andrew wanted to be a police officer from a very young age for the purest of reasons - to serve and protect others. And he did that in an admirable way. He served this City with dedication and selflessness - with acts of great heroism and also with acts of small, everyday heroism – kindness, generosity, honesty, compassion, fairness.

So many of you at CPS are grieving the loss not just of a colleague but of a friend. On behalf of all Calgarians, I offer to all of you our deepest sympathies for this loss. This tragedy brings into plain view the sacrifices you and your families make and the risks you accept in doing your jobs. It is thanks to officers like Sgt. Harnett, and all those who serve as he did, that our community can feel safe - officers who don’t hesitate to put themselves on the frontline in a crisis and who believe in being part of something larger than themselves. For that, we are truly grateful.”

– Excerpt from Chair Croft’s condolence message delivered at Sgt. Harnett’s funeral



HEARING FROM THE COMMUNITY

CITIZEN RESEARCH RESULTS

Each year, the Commission conducts comprehensive research to understand how citizens feel, and to identify opportunities to better serve the community. Citizen feedback is an essential part of keeping police responsive and accountable to the community, especially

at such an important time for the Calgary Police Service.

In 2020, the Commission conducted a survey of more than 1000 Calgarians who took time to share their candid feelings about crime and safety. Here are some highlights:

- The vast majority of citizens feel that Calgary is a safe place to live (94%), are satisfied with services provided by the Calgary Police Service (93%) and have confidence that CPS can deliver the services needed to keep Calgary safe (94%).
- Calgarians gave the highest rating for trust and the lowest rating when asked if CPS is adequately staffed.
- Illegal drugs and home break-ins are the top crime and safety concerns in 2020. Concerns about violent crimes, including domestic violence, have increased significantly this year.
- Compared to past years, perceptions are declining when it comes to CPS responding in a fair way to all segments of the community and using authority or force appropriately.
- Perceptions have significantly declined since 2018 when it comes to agreement that CPS prevents crime by working with at-risk youth and by partnering with community agencies to address issues such as mental health, homelessness and substance use.
- 95% of citizens support the use of body worn cameras to record officer and citizen conduct.
- Nearly 9 out of 10 Calgarians agree that CPS has a good understanding of their community and its concerns.
- The majority of citizens are satisfied with how CPS responded during the pandemic and 94% are confident that CPS can continue to meet the evolving needs of citizens as the pandemic continues.
- The report shows significant declines in trust and perceptions that police are ethical, fair and handle people in crisis effectively after the rise of a social justice movement beginning around May 25.
- Analysis of the results show that Indigenous and Black Calgarians have lower perceptions of the Calgary Police Service than other groups.

HEARING FROM THE COMMUNITY

These are some highlights from a much longer report. The complete 2020 citizen survey results are available here: <https://www.calgarypolicecommission.ca/>

It was a year of unprecedented challenges for the Calgary Police Service and the City as a whole. This survey, as well as the results of the employee survey and other engagement activities, will inform decisions and priorities going forward.

High rates of confidence and trust suggests that, in spite of the challenges CPS faces, many Calgarians still support CPS and believe they are capable of responding to meet the needs of the community. While the positive results will help CPS understand what is working, the critical feedback is also an important part of evolving the organization to better meet citizen needs.



HEARING FROM THE COMMUNITY

CPS EMPLOYEE SURVEY

Once again this year, the Commission partnered with an independent research firm to conduct a survey of CPS employees. To maintain both confidentiality of respondents and independence in design and reporting, Illumina Research Partners completed this project.

We extend our sincere thanks and appreciation to all the employees who took time to provide thoughtful, candid feedback on their experiences and perspectives. The level of detail provided speaks to their commitment to helping improve the Calgary Police Service.

This report provides valuable information for both CPS leadership and the Commission. The results are factored into decision-making throughout the year. No changes get made without considering the impact they will have on employee engagement and morale.

Although 2020 was a year of exceptional challenges, CPS continues to see improvements in most areas including:

- Satisfaction with safety and service delivery
- Internal communication
- Respectful relationships, respectful culture and feeling valued
- Managing workload and work-related stress
- Fair treatment
- Commitment to CPS values

The 2019 survey showed an improvement in morale, increasing 4x higher than the previous year. In 2020, morale went back down

closer to 2016 levels. Engagement among sworn members also declined, while civilian engagement remained the same.

During challenging times, it's important that we not lose sight of the strengths, achievements and committed employees that exist throughout CPS. Employees have highlighted that some of the best aspects of working at CPS include:

- Coworkers/teamwork
- Meaningful work
- Cohesive executive leadership team – working as one team
- Seeing changes start to take effect
- Improved internal communications

This survey also gathered information about wellness priorities and access to wellness supports. Employee health and wellness are of critical importance to CPS leadership and to the Commission. The information gathered will allow leaders to better provide the services employees need to stay healthy and manage stress.

The Commission, CPS leadership and the Calgary Police Association board met in December 2020 to dig into these results and come up with additional actions that can be taken to address the concerns employees have shared.

The results are used as part of a continuous improvement approach to make sure employees have the tools, resources and leadership needed to support the community.

HEARING FROM THE COMMUNITY

COMMUNITY DINNER & COMMUNITY POLICING AWARDS *ON HOLD*

The Commission paused its citizen engagement dinner and awards ceremony that has typically been held annually to celebrate exceptional contributions to community policing in Calgary. While citizens remain united in the fight against COVID-19, this event was put on hold.

Each year for more than a decade, the Commission invited hundreds of community representatives to an evening of discussion about safety priorities and to pay tribute to people making a difference in our City.

This event has been a valuable opportunity to solicit feedback from engaged citizens that can be incorporated into strategic planning and priority setting alongside results from citizen and employee research. It is a treasured yearly tradition that will resume at the earliest opportunity.



COMPLAINT OVERSIGHT

In 2020, the Commission continued its ongoing focus on enhancing the public complaint process. This involved monitoring and reviewing ongoing files, identifying trends, and reviewing complaint file audits conducted by the Public Complaint Director.

In 2020, CPS received 326 compliments about officer conduct. Each compliment is for one or more members or for CPS as an organization.

How does the public complaint director support the commission's oversight role?

- Receives complaints from the public
- Acts as a liaison between the Commission, CPS, and the complainant
- Reviews investigations conducted by CPS while they are ongoing and at their conclusion
- Offers alternative dispute resolution, when appropriate, and reviews the delivery of the resolution process
- Reports to the Commission on complaint matters

As outlined by the Alberta Policing Oversight Standards (2014), an overview of complaint statistics is provided below. The Professional Standards Section annual report, which provides greater detail and context, is available here: <https://www.calgary.ca/cps/public-services/community-accountability/formal-discipline-.html>

DEFINITIONS:

Public Complaint: complaint about conduct of a member that may contravene the regulations governing the discipline or performance of duty of police officers

Citizen Contact: initial contact about an allegation or an enquiry or request for assistance – may become a complaint

Internal Complaint: complaint initiated by the Chief of Police about the conduct of a member that may contravene the regulations governing discipline or performance of duty of police officers

Statutory Complaint: complaint about an act by a police officer that may contravene provincial or federal legislation – complaint may be generated by a citizen or by the police service itself

| PUBLIC COMPLAINTS & CITIZEN CONTACTS | 2018* | 2019** | 2020 |
|--------------------------------------|-------------|-------------|-------------|
| Public Complaints (External) | 260 | 262 | 299 |
| Citizen Contacts | 960 | 831 | 887 |
| Internal Complaints | 36 | 60 | 106 |
| Statutory Complaints | 43 | 36 | 34 |
| Administrative Review*** | 2 | 0 | 0 |
| TOTAL | 1301 | 1186 | 1326 |

* Revised 2018 statistical information

**Updated since 2019 Annual Report

*** Ceased using "Administrative Review" in 2018

COMPLAINT OVERSIGHT

| RESOLUTION OF PUBLIC (EXTERNAL) COMPLAINTS | 2020 |
|---|------------|
| Withdrawn by Complainant | 3 |
| Lost Jurisdiction (Resigned/Retired) | 7 |
| Filed Beyond One Year Limit | 11 |
| Dismissed – Extension Not Granted | 0 |
| Frivolous / Vexatious / Bad Faith | 0 |
| Informally Resolved | 189 |
| <i>Supervisor Intervention</i> | 26 |
| <i>Professional Mediation</i> | 0 |
| <i>Facilitated Discussion</i> | 0 |
| <i>Informal Discussion Amongst Parties</i> | 163 |
| Sustained – No Hearing | 2 |
| Sustained in Part – No Hearing | 15 |
| Not Sustained – No Hearing | 31 |
| Dismissed – No Hearing – No Reasonable Prospect | 2 |
| Dismissed at hearing – loss of jurisdiction | 1 |
| Dismissed – No Hearing | 14 |
| Sustained – Hearing | 0 |
| Sustained in Part – Hearing | 0 |
| Not Sustained – Hearing | 0 |
| Other – Resolved citizen contact | 1 |
| TOTAL | 276 |

COMPLAINTS AGAINST THE CHIEF

In 2020, the Commission received 10 new complaints against the Chief. Of those complaints, four were discontinued by the complainant. Three complaints named past Chiefs over whom the Commission has no jurisdiction to proceed. One complaint was dismissed as vexatious and the remaining three are pending review.

COMPLAINT OVERSIGHT

DISCIPLINARY MEASURES FOR EXTERNAL COMPLAINTS – 2020

| INCIDENT | INVOLVED OFFICER(S) | COMPLAINT - EXTERNAL - ALLEGATIONS | DISCIPLINE |
|----------|----------------------------|---|--|
| 1 | Officer 1 Officer 2 | Insubordination: g(ii) Breach Policy/Order/Directive - Sustained- No Hearing Insubordination: g(ii) Breach Policy/Order/Directive - Sustained- No Hearing | Official Warning (Remains on file for 1 year) Official Warning (Remains on file for 1 year) |
| 2 | Officer 1 | Insubordination: g(ii) Breach Policy/Order/Directive - Sustained- No Hearing | Official Warning (Remains on file for 1 year) |
| 3 | Officer 1 | Neglect Duty: h(i) Fail to Promptly/Diligently Perform Duty - Sustained- No Hearing Discreditable: e(viii) Discredit the Reputation of the Service - Sustained- No Hearing | Official Warning (Remains on file for 1 year) Official Warning (Remains on file for 1 year) |
| 4 | Officer 1 | Neglect Duty: h(i) Fail to Promptly/Diligently Perform Duty - Sustained- No Hearing Neglect Duty: h(vii) Fail to Disclose Evidence - Sustained- No Hearing Insubordination: g(ii) Breach Policy/Order/Directive - Sustained- No Hearing | Official Warning (Remains on file for 1 year) |
| 5 | CPS | Failure to Provide Adequate Service or Deficient Policy (Police Act-Section 44) - Sustained- No Hearing | N/A |
| 6 | Officer 1 | Discreditable: e(viii) Discredit the Reputation of the Service - Sustained- No Hearing | Official Warning (Remains on file for 1 year) |
| 7 | CPS | Failure to Provide Adequate Service or Deficient Policy (Police Act-Section 44) - Sustained- No Hearing Failure to Provide Adequate Service or Deficient Policy (Police Act-Section 44) - Sustained- No Hearing Failure to Provide Adequate Service or Deficient Policy (Police Act-Section 44) - Sustained- No Hearing | N/A |
| 8 | Officer 1 | Discreditable: e(viii) Discredit the Reputation of the Service - Sustained- No Hearing | Official Warning (Remains on file for 1 year) |
| 9 | Officer 1 | Discreditable: e(viii) Discredit the Reputation of the Service - Sustained- No Hearing | Official Warning (Remains on file for 1 year) |

COMPLAINT OVERSIGHT

| INCIDENT | INVOLVED OFFICER(S) | COMPLAINT - EXTERNAL - ALLEGATIONS | DISCIPLINE |
|----------|----------------------------|--|--|
| 10 | Officer 1 Officer 2 | Neglect Duty: h(i) Fail to Promptly/Diligently Perform Duty - Sustained- No Hearing Discreditable: e(viii) Discredit the Reputation of the Service - Sustained- No Hearing Neglect Duty: h(i) Fail to Promptly/Diligently Perform Duty - Sustained- No Hearing Discreditable: e(viii) Discredit the Reputation of the Service - Sustained- No Hearing | Agreed Reprimand (Remains on file for 2 Years) Other Action Considered Appropriate |
| 11 | Officer 1 | Discreditable: e(viii) Discredit the Reputation of the Service - Sustained- No Hearing | Official Warning (Remains on file for 1 year) |
| 12 | Officer 1 Officer 2 | Insubordination: g(ii) Breach Policy/Order/Directive - Sustained- No Hearing Insubordination: g(ii) Breach Policy/Order/Directive - Sustained- No Hearing Insubordination: g(ii) Breach Policy/Order/Directive - Dismissed-No Hearing PSR 19(1)(a)(i) Insubordination: g(ii) Breach Policy/Order/Directive - Sustained- No Hearing | Official Warning (Remains on file for 1 year) Official Warning (Remains on file for 1 year) |
| 13 | Officer 1 | Discreditable: e(viii) Discredit the Reputation of the Service - Sustained- No Hearing Insubordination: g(ii) Breach Policy/Order/Directive - Sustained - No Hearing | Official Warning (Remains on file for 1 year) |
| 14 | Officer 1 | Insubordination: g(ii) Breach Policy/Order/Directive - Sustained- No Hearing Insubordination: g(ii) Breach Policy/Order/Directive - Sustained- No Hearing | Agreed Forfeiture of 40 overtime hours (Remains on file for 3 years) |
| 15 | Officer 1 | Discreditable: e(iii) Profane/Abusive Language - Sustained- No Hearing Discreditable: e(iii) Profane/Abusive Language - Sustained- No Hearing Neglect Duty: h(i) Fail to Promptly/Diligently Perform Duty - Sustained- No Hearing | Agreed Reprimand (Remains on file for 2 years) |
| 16 | Officer 1 | Neglect Duty: h(i) Fail to Promptly/Diligently Perform Duty - Sustained- No Hearing | Official Warning (Remains on file for 2 years) |
| 17 | Officer 1 | UUEA: i(i) Unlawful/Unnecessary Exercise of Authority - Sustained- No Hearing | Other Action Considered Appropriate |

COMMISSION REPORTING

The Calgary Police Commission has a mandate to provide independent citizen oversight of police in a way that upholds the high levels of trust and confidence the Calgary Police Service has earned from the community.

Given the significance of police oversight in ensuring police are accountable to the public, the workload and expectations of police Commissioners are high. Members can easily spend more than 30 hours each month attending meetings, preparing for meetings, participating in public and employee outreach activities, attending celebratory events at CPS, attending learning sessions about policing and governance, and sitting on affiliated boards. The Chair spends additional hours in her role as spokesperson and as a point of contact with CPS and the City.

In addition to the eight public meetings and 28 sub-committee meetings, members also participated in the following activities in 2020:

- Annual governance retreat
- Strategic priorities review
- Community Menorah Lighting (online)
- Tour of the new arrest processing facility
- Presentation to City's Standing Policy Committee on Community & Protective Services
- Presentation to Special Meeting of Council—CPS and Commission anti-racism action plans
- Canadian Association of Police Governance conference (CAPG)
- Alberta Association of Police Governance conference (AAPG)
- Participating on boards of CAPG, AAPG, ALERT, and the Calgary Police Youth Foundation
- Institute for Corporate Directors training programs
- FOIP orientation
- Spokesperson and media training
- Complaint oversight training
- Orientation to CPS budget and business planning
- Anti-racism & inclusive board leadership training
- Systemic racism in Canada workshop
- Public Safety Task Force meetings
- Meetings with City Councillors regarding safety priorities and CPS budget
- Debrief with City's expert panel members on anti-racism hearings
- New member orientation + onboarding
- Presentation to City Council during budget week (Nov)
- Research actioning workshop

The Commission believes the City is best served when the board is comprised of individuals who represent the diversity of our community alongside proven professional expertise. With this in mind, the Commission works with the City to support its selection of individuals with proven professional experience from a diverse cross-section of the City to fill vacant positions.

To find out more about how to become a citizen member, visit the City of Calgary: <http://bcconline.calgary.ca/publish/bcc.aspx?id=72>

CONTACT INFORMATION

To learn more about the Calgary Police Commission,
or to weigh in on policing in Calgary, contact us at:

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