



Calgary



COMMUNITY SAFETY INVESTMENT FRAMEWORK

C2020-1215 Supplemental Attachment 3
ISC: UNRESTRICTED

CALGARY'S "TRIPLE THREAT"

COVID-19, mental health/addictions crisis, economic downturn

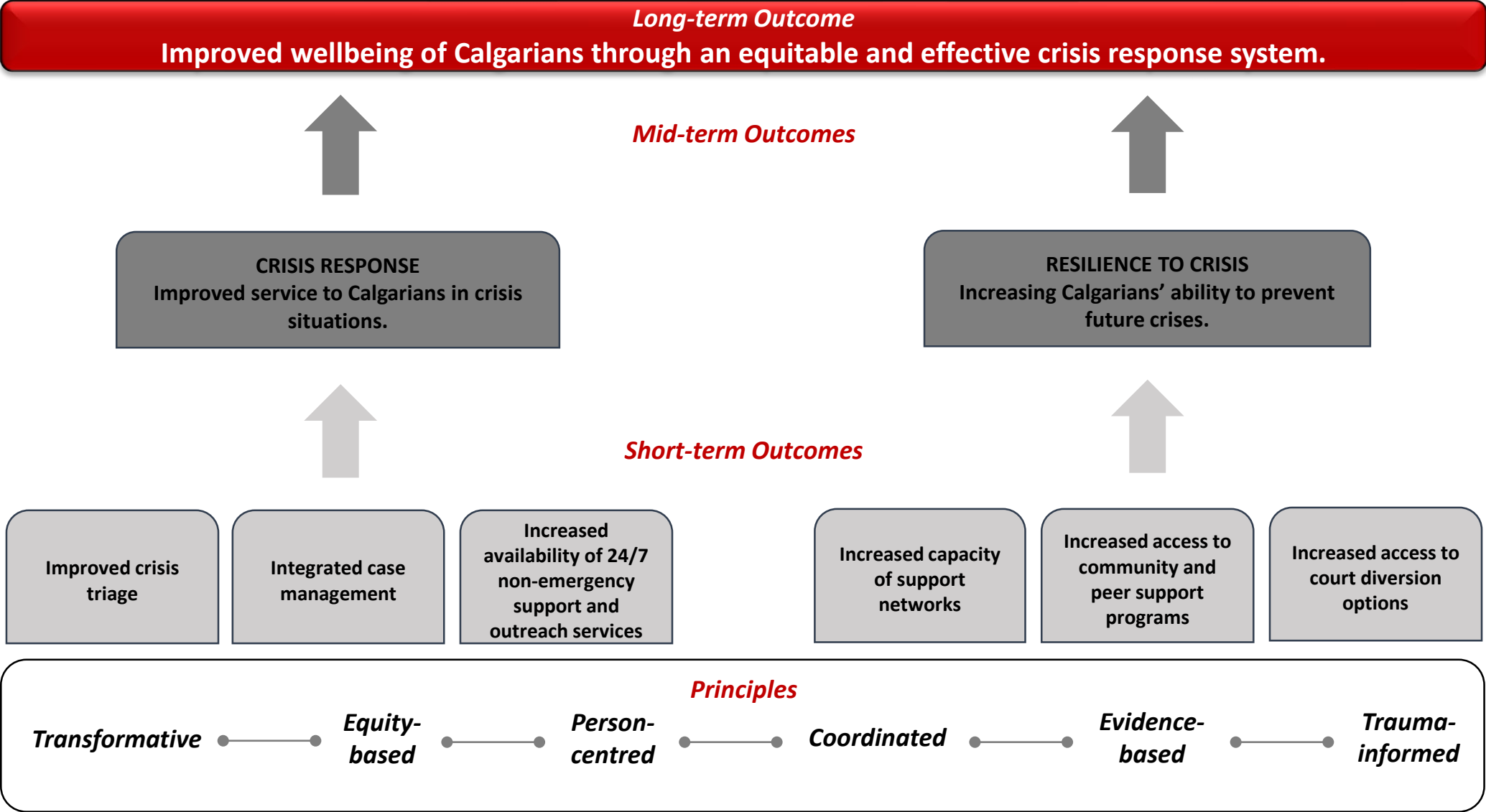
- CPS – 24 calls per day
- Distress Centre –  in suicide-related calls

Lessons Learned

- EUGENE, OREGON: Cahoots Model
- VANCOUVER: Assertive Outreach Team
- MEMPHIS MODEL



Community Safety Investment Framework

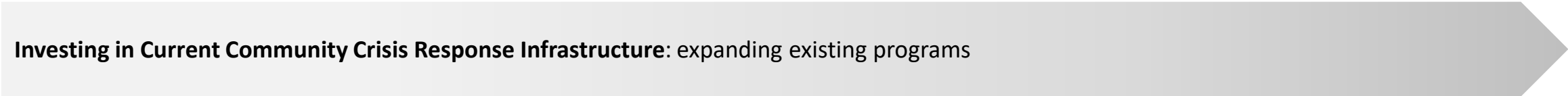




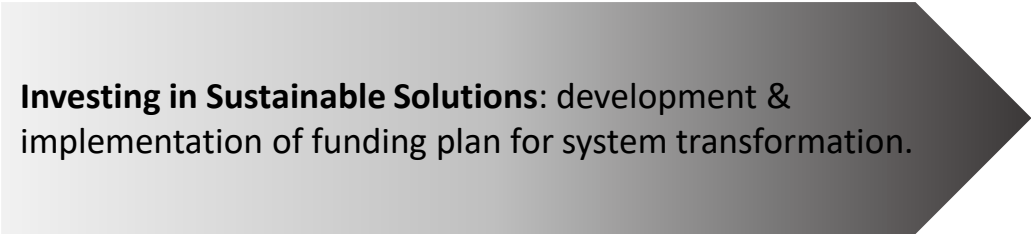
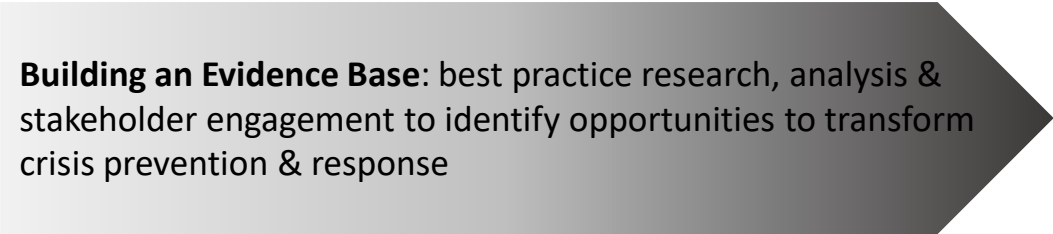
Community Safety Investment Strategy Plan



STRENGTHENING EXISTING CRISIS SUPPORTS



TRANSFORMING CALGARY’S APPROACH TO PERSONS IN CRISIS

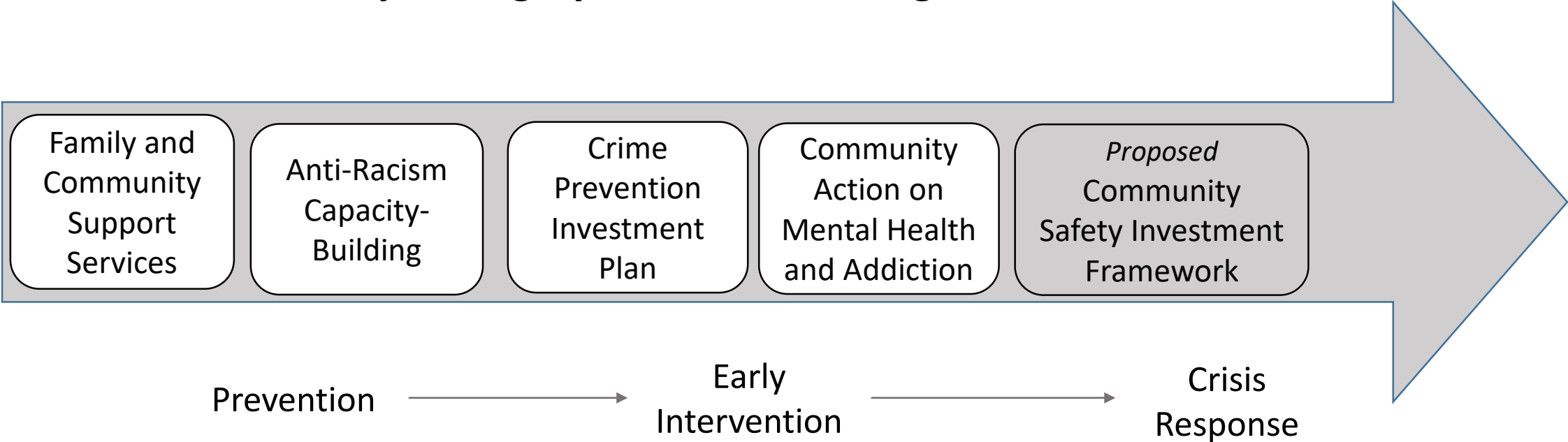


QUESTIONS



Back up Slides

The City of Calgary’s Social Wellbeing Investment Continuum



Indicators of Success

Short-term	Mid-term	Long-term
Number of calls diverted to non-patrol responses	Decrease in overall proportion of 911 calls diverted to police	Increased feeling of safety
Decreased non-criminal calls to police	Decrease in recidivism among frequent system users	Increased public trust and confidence
Increased caseload for outreach services	Decrease in police use of force incidents	
Decrease in calls to 911		