



Photo credit: Neil Zeller

Status of Emergency Preparedness – A Focus on Critical Infrastructure Risk

2020 October 22

Emergency Management Committee of Council

#EM2020-1192

Agenda

- I. Introduction
- II. Comprehensive Emergency Management
- III. A Focus on Risk – Critical Infrastructure
- IV. COVID-19
- V. Conclusion
- VI. Q & A

Tom Sampson
Chief, CEMA

Sue Henry
Deputy Chief, CEMA

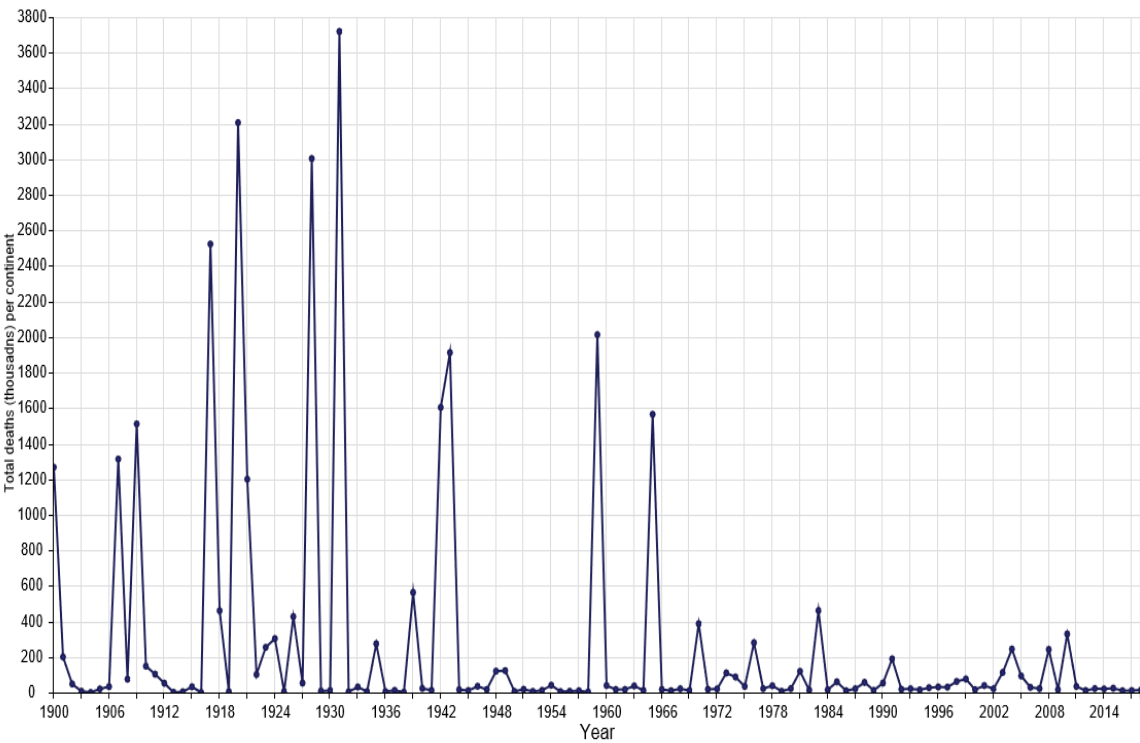
Coby Duerr
Assistant Chief, CEMA

Mike Luchia
Leader, Disaster Risk Reduction

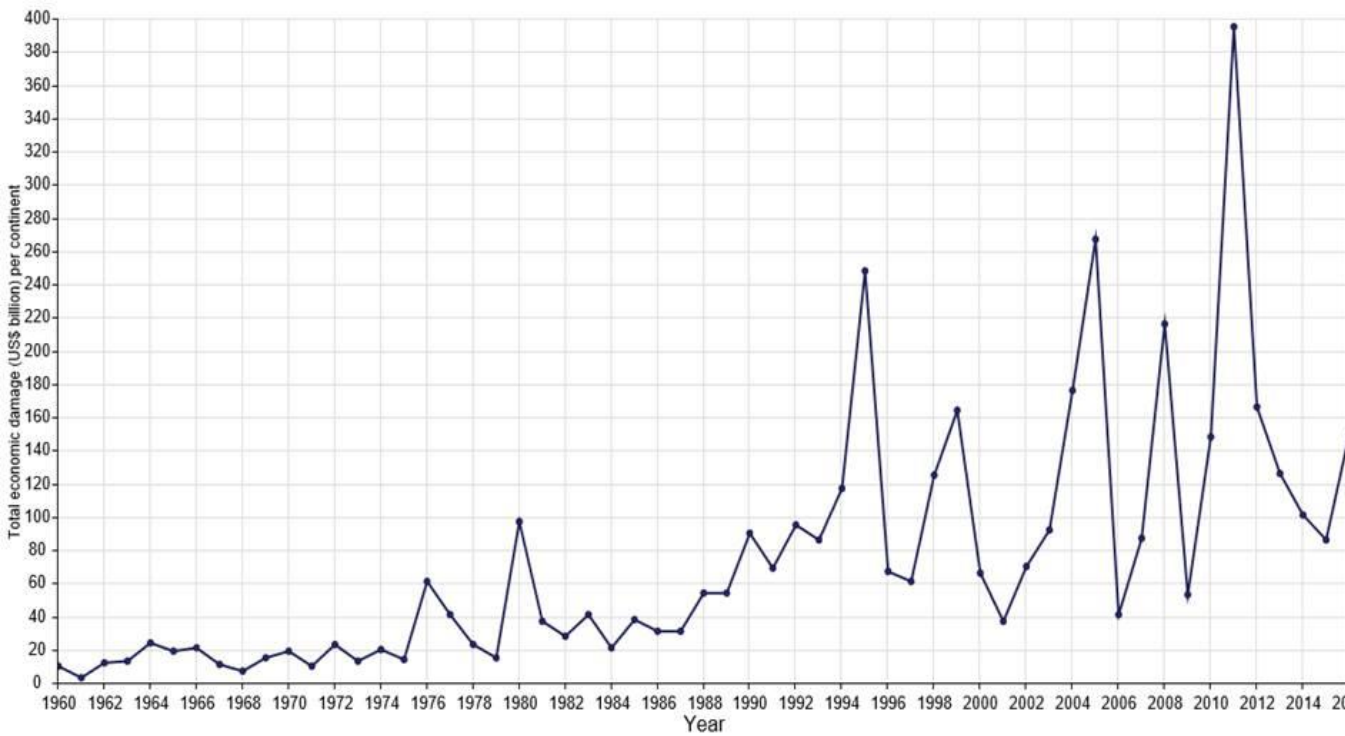
Kerrie Green
Planner, Calgary's Critical Infrastructure Network

Evolving Trends in Disaster Impact

Total Deaths caused by Natural Disasters: 1900 - 2018



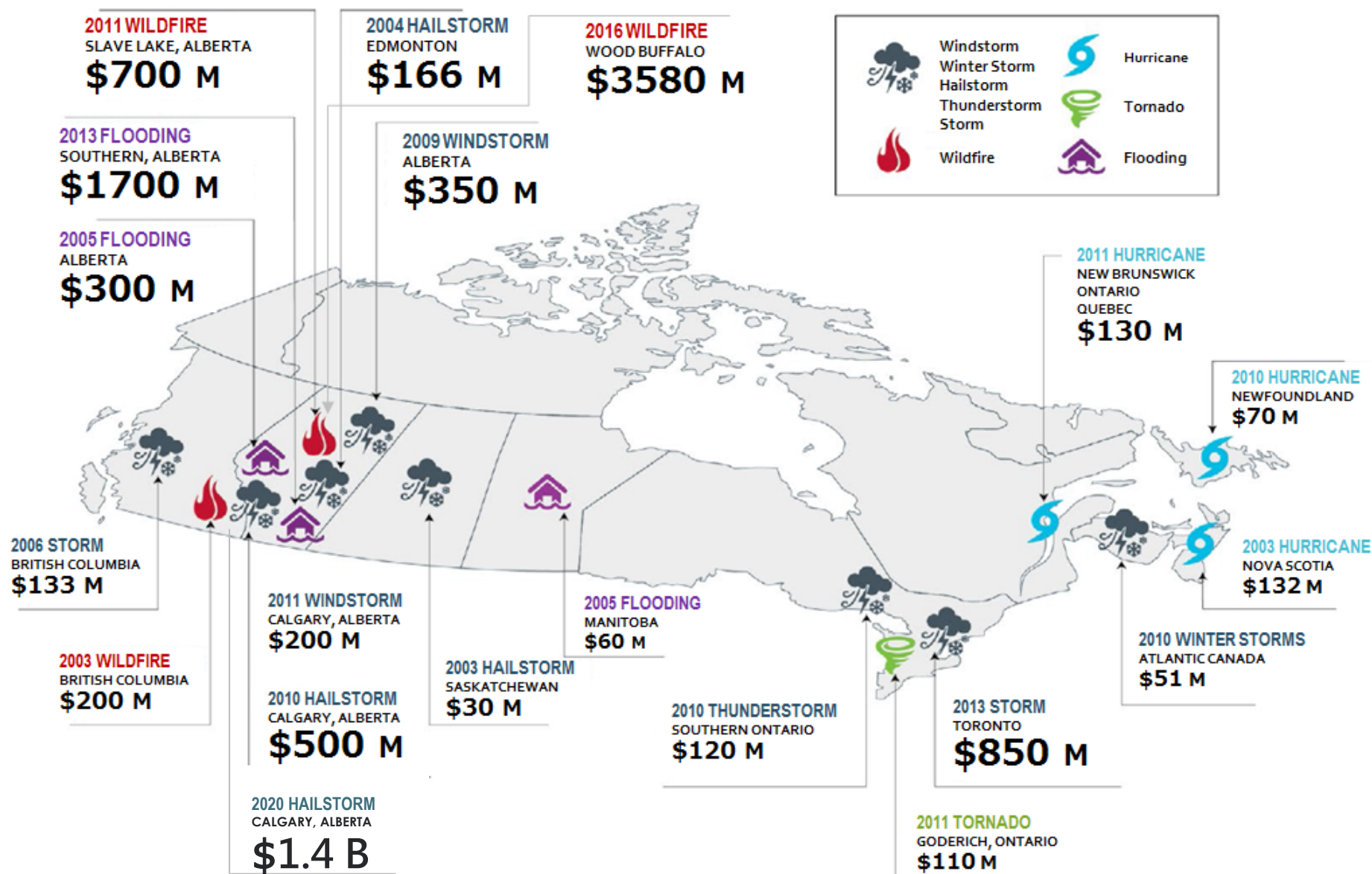
Total Damage caused by Natural Disasters: 1900 - 2018







Emergency Management Priorities

- 1) Life Safety**
- 2) Critical Infrastructure**
- 3) Environment**
- 4) Economy**
- 5) Cultural Heritage**

National, Provincial and Local



Advantages to Risk Reduction

National Benefit-Cost Ratio Per Peril <i>*BCR numbers in this study have been rounded</i> Overall Hazard Benefit-Cost Ratio			Federally Funded	Beyond Code Requirements
 Riverine Flood			7:1	5:1
 Hurricane Surge			Too few grants	7:1
 Wind			5:1	5:1
 Earthquake			3:1	4:1
 Wildland-Urban Interface Fire			3:1	4:1

Source: NIBS Hazard Mitigation Saves: 2017 Interim Report

Advantages to Risk Reduction – Holistic ROI

Benefit: \$157.9 billion

43% – Casualties & PTSD: \$68.1

37% – Property: \$58.1

8% – Additional living expenses &
direct business interruption: \$12.9

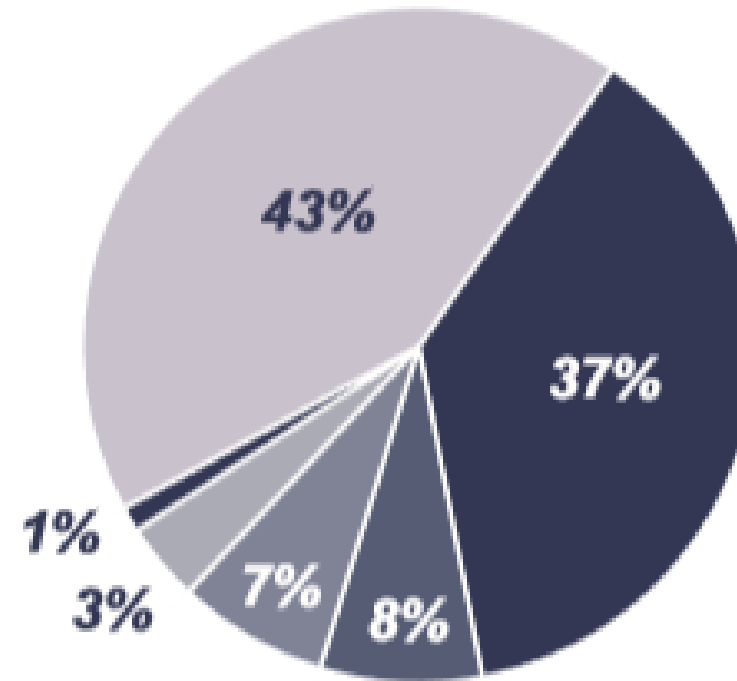
7% – Insurance: \$10.5

4% – Indirect business interruption: \$6.3

1% – Loss of service: \$2.0

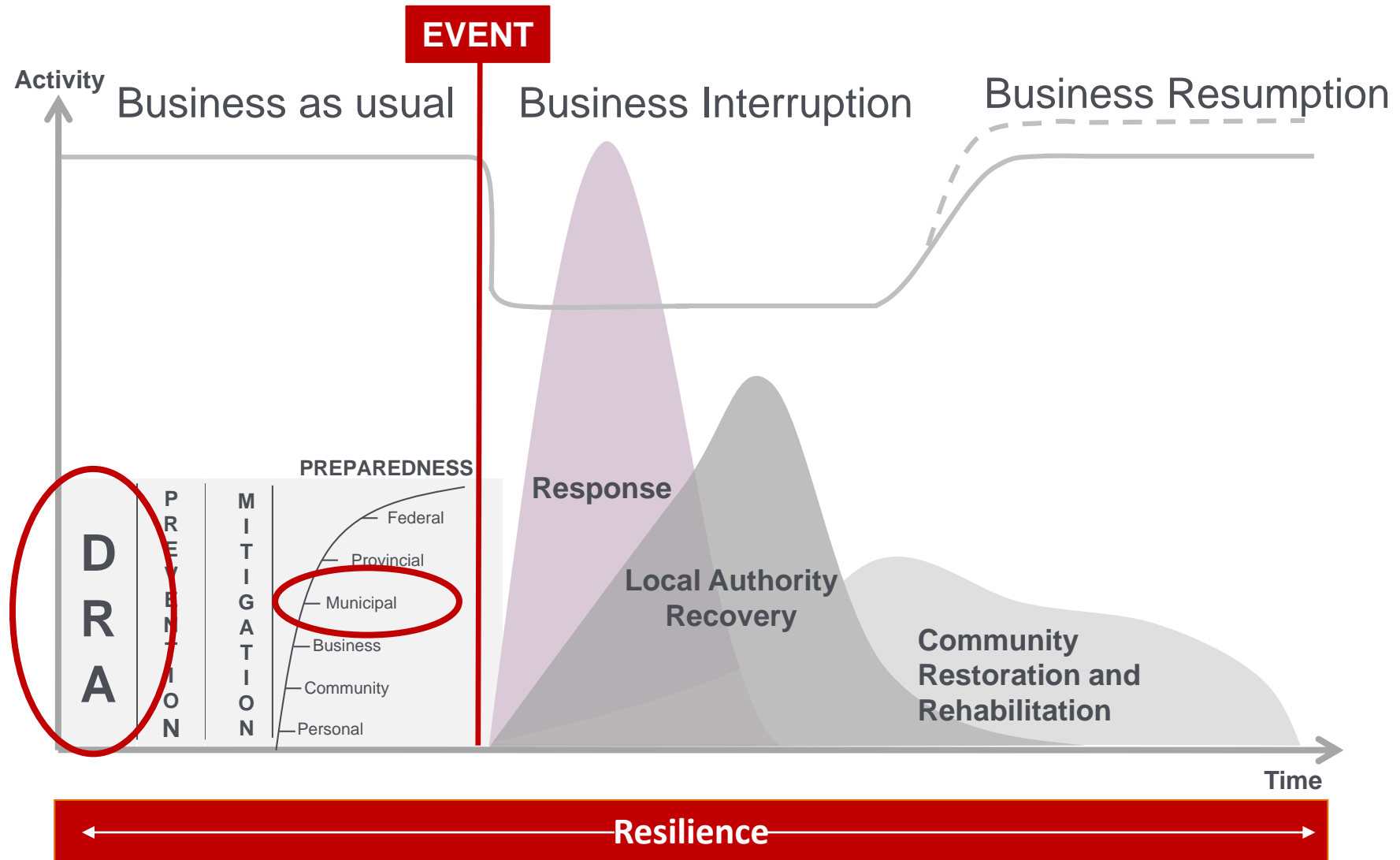
billions 2016 USD

Cost: \$27.4 billion



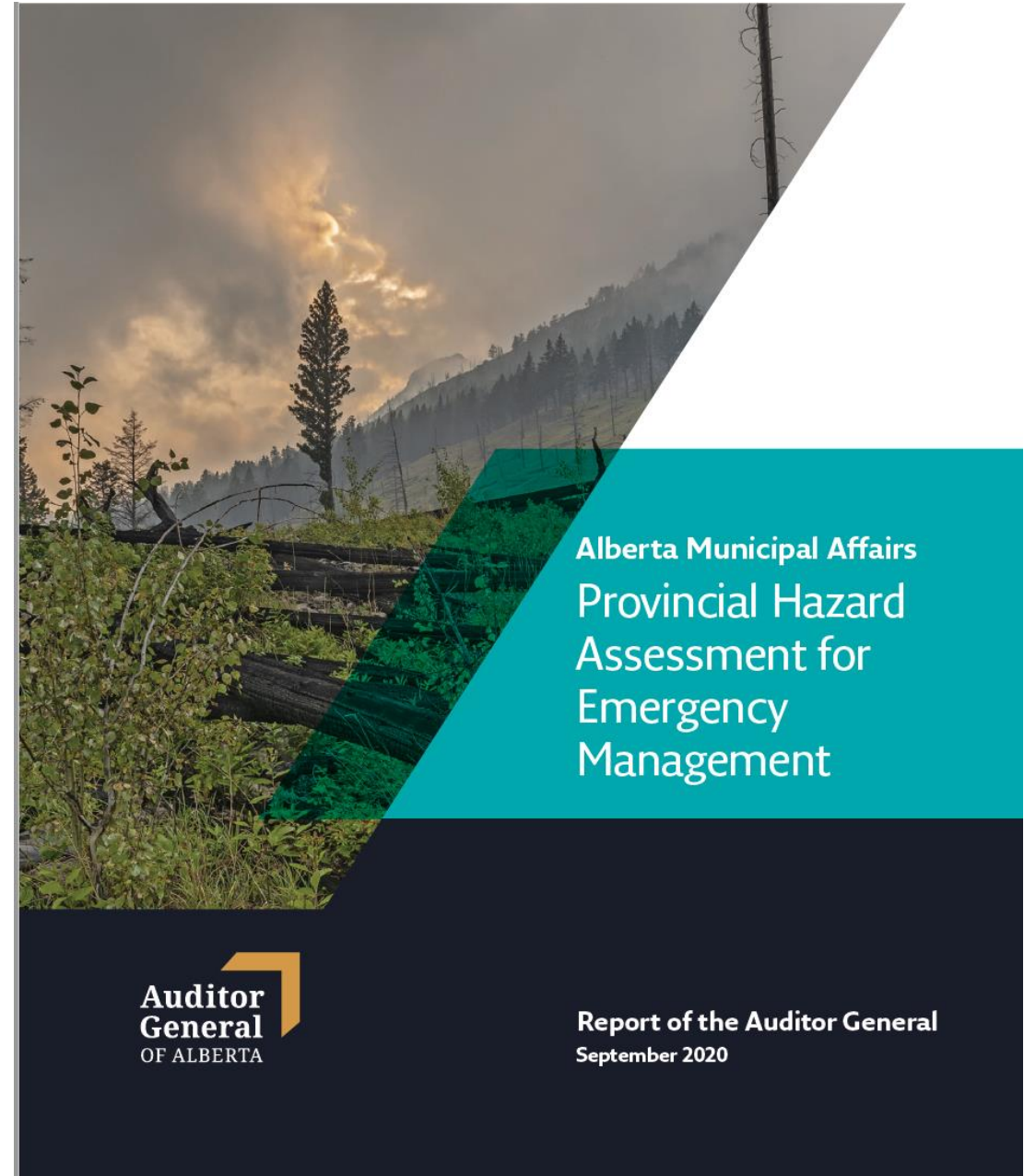
Overall = 6:1 Return on Investment

Comprehensive Emergency Management Model



“Calgary's City Auditor found that Calgary had an effective disaster risk assessment process that supported its emergency mitigation and preparedness activities through the preparation, review and communication of the assessment.”

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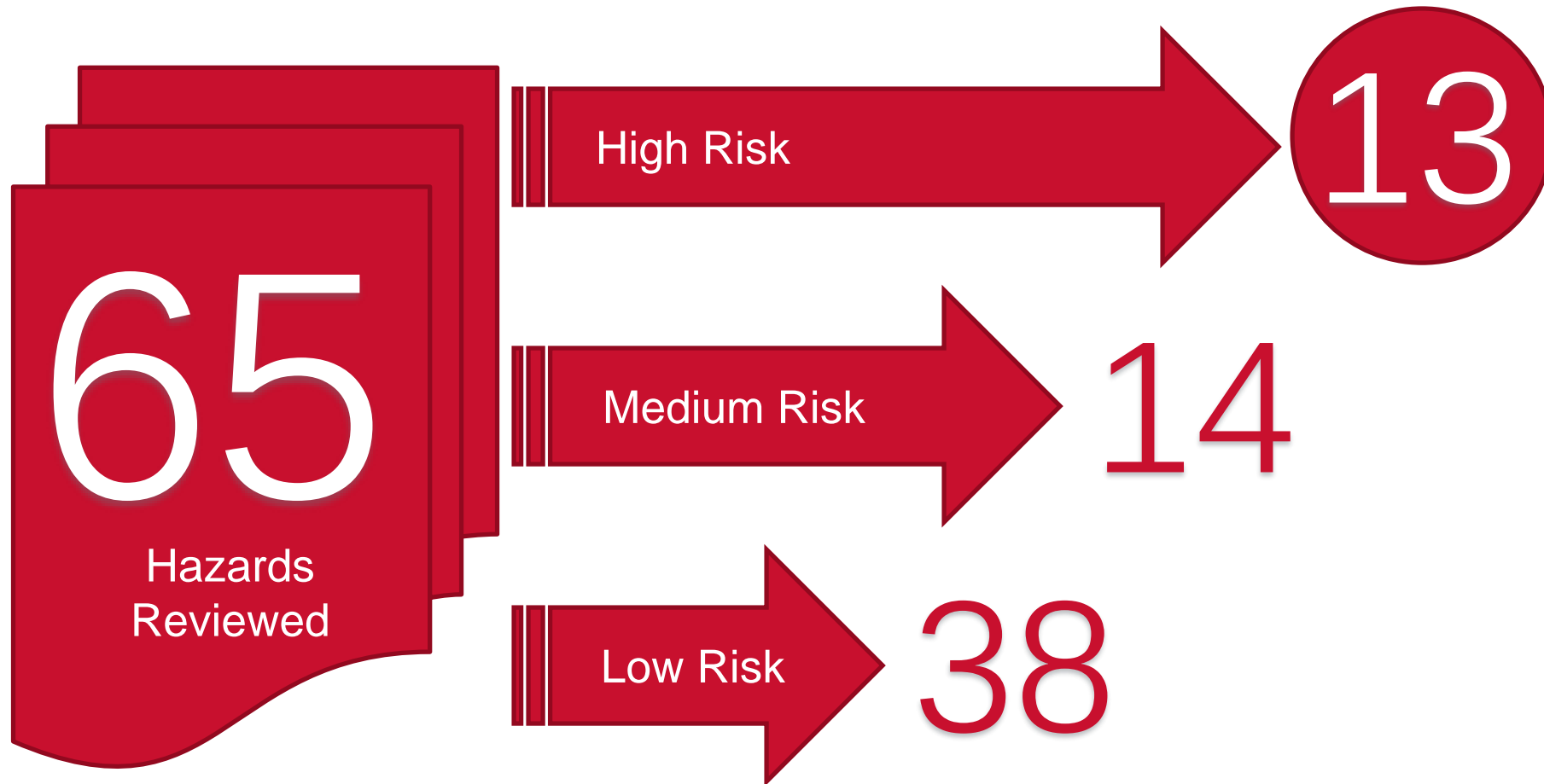


Disaster Risk Assessment

Calgary, Alberta, Canada

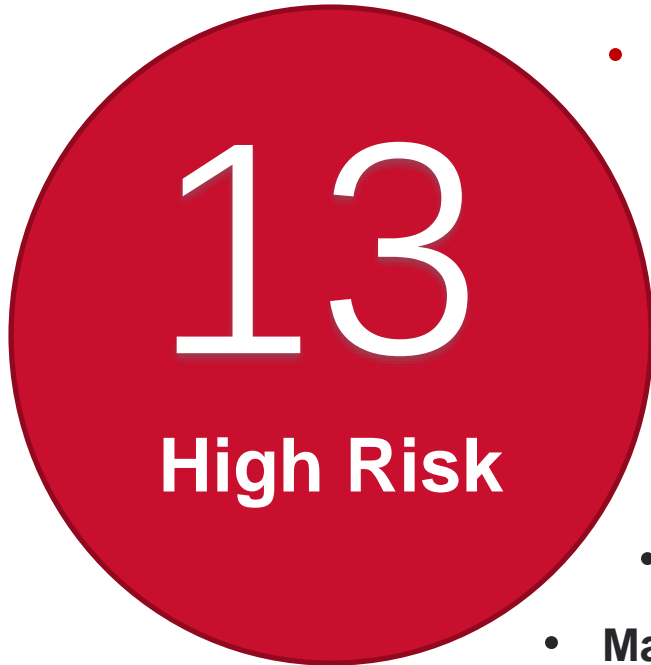


2018 Disaster Risk Assessment (DRA)



High Risk Disasters in Calgary

- Extreme cold
 - Major rail incident
 - Severe storm - blizzard
 - Major dam breach – Bow River
 - Severe storm - winter storm
 - Catastrophic riverine flooding Elbow River (1:100)
 - **Major critical infrastructure failure or disruption**
 - Catastrophic riverine flooding Bow (1:100)
 - Severe storm - heavy rainstorm
 - **Mass casualty incident***
 - **Major hostage incident***
 - **Major drought**
 - Tornado



* special consideration when determining likelihood for police/security threats

What is Critical Infrastructure?

CRITICAL INFRASTRUCTURE SECTORS



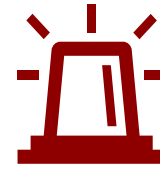
Transportation



Energy & Utilities



IT/Communications



Safety



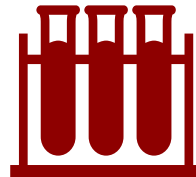
Food



Water



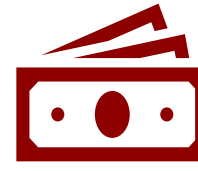
Government



Manufacturing



Health



Finance

Introduction to Critical Infrastructure Risk

Risk Level: **High**

Likelihood: **Likely**

Risk Trend: **Increasing**

Consequence: **Moderate**

Factors to Consider...

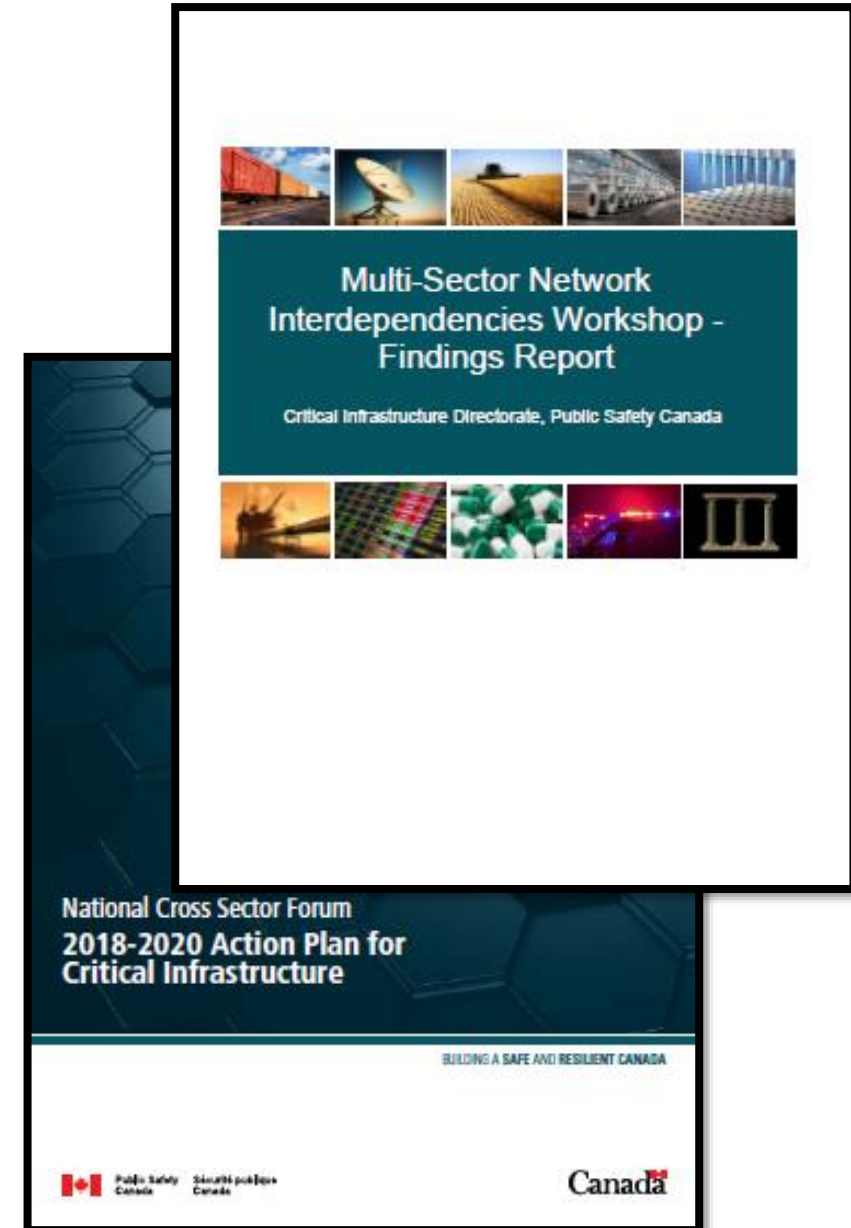
- Multi-jurisdictional
- Interdependencies and interconnected systems
- Increasing complexity and technological dependence
- Vulnerable to other hazards



Public Safety Canada's National Critical Infrastructure Strategy (2009) noted 3 key focuses to build resilience:

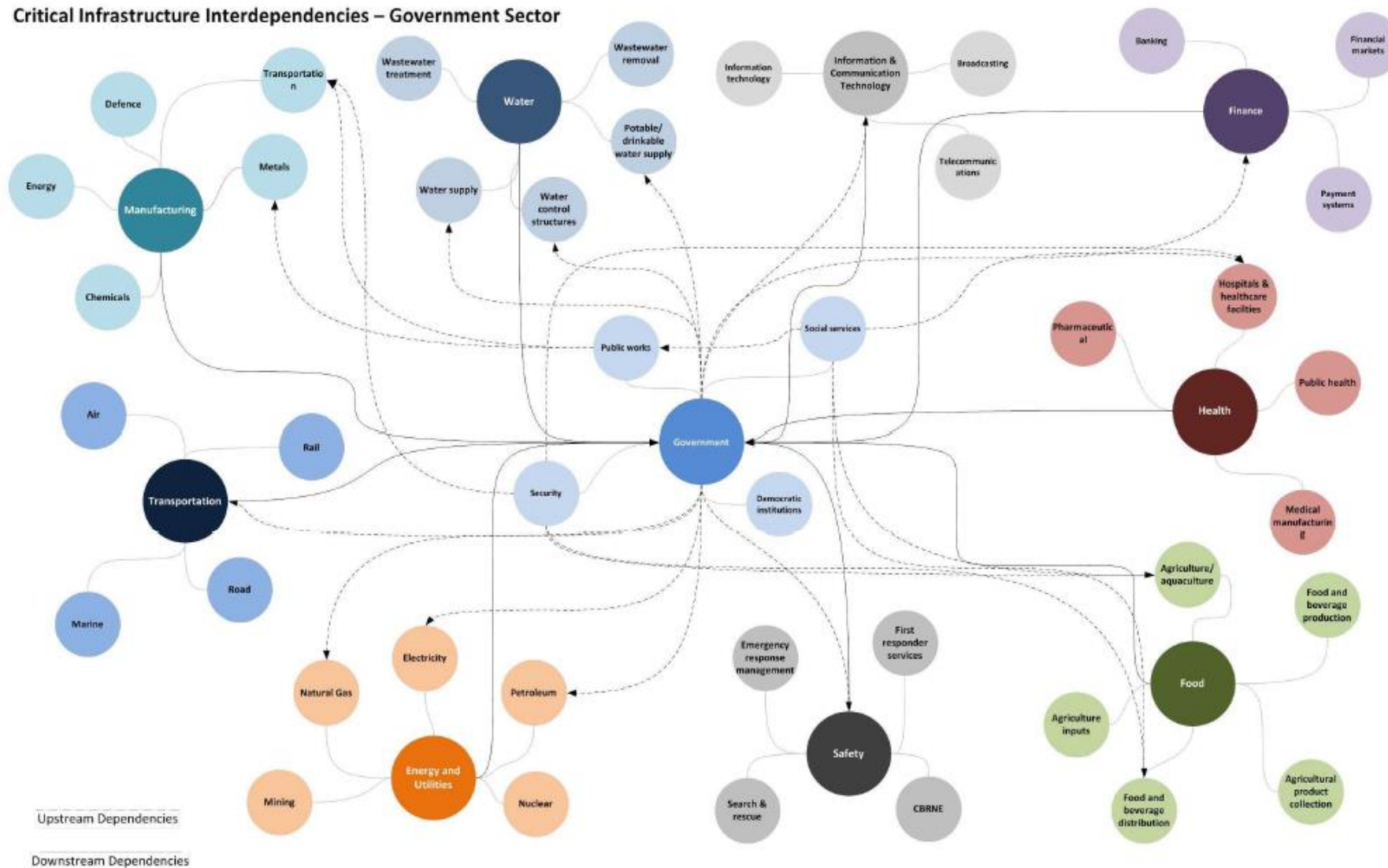
1. Build Partnerships
2. Implement an all-hazards risk management approach;
3. Advance the timely sharing and protection of information among partners

Source: Public Safety Canada (2009)



Interdependencies and Evolving Impacts

Critical Infrastructure Interdependencies – Government Sector



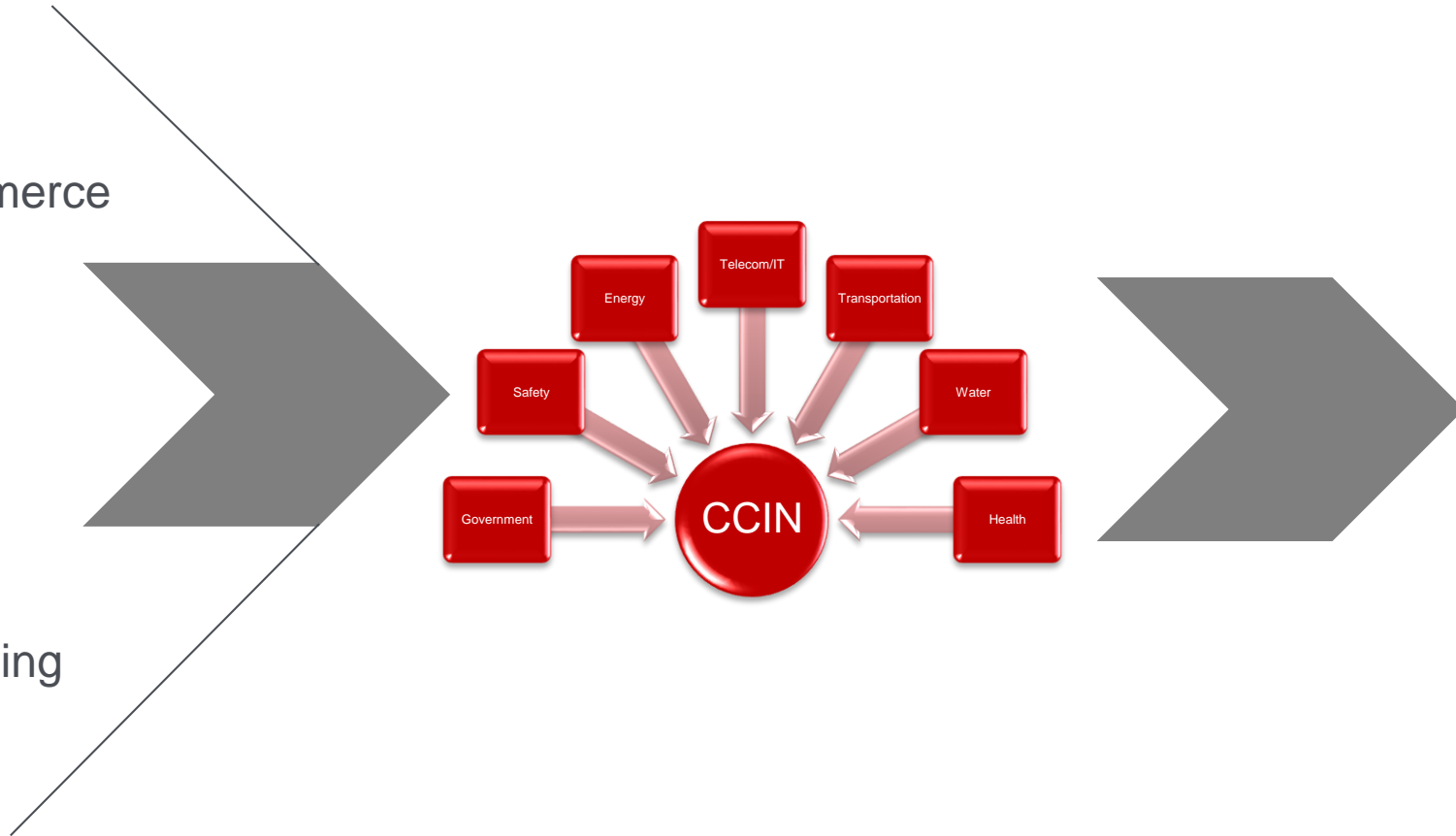


Secondary Consequential Event

| | | Human-induced and technological threats | | | | | Natural hazards | | | | | | | |
|---|-----------------------------------|---|---------------------|----------------------------|------------------------|----------------------------|---------------------------------|-----------------------------------|--------------|---------------|-----------------|------------------------|---------------------|---------|
| | | CI Failure | Major Rail Incident | Major Dam Breach Bow River | Major Hostage Incident | Major Mass Casualty Attack | Catastrophic Flooding Bow River | Catastrophic Flooding Elbow River | Extreme Cold | Major Drought | Severe Blizzard | Severe Heavy Rainstorm | Severe Winter Storm | Tornado |
| Human-induced and technological threats | CI Failure | 4 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 |
| | Major Rail Incident | 3 | 4 | 2 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 |
| | Major Dam Breach Bow River | 4 | 4 | 4 | 1 | 1 | 3 | 3 | 0 | 1 | 0 | 1 | 0 | 1 |
| | Major Hostage Incident | 1 | 1 | 1 | 1 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 |
| | Major Mass Casualty Attack | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 |
| Natural hazards | Catastrophic Flooding Bow River | 3 | 3 | 3 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 |
| | Catastrophic Flooding Elbow River | 3 | 3 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 |
| | Extreme Cold | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 1 | 0 |
| | Major Drought | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 |
| | Severe Blizzard | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 1 | 0 |
| | Severe Heavy Rainstorm | 3 | 3 | 3 | 0 | 0 | 3 | 3 | 0 | 0 | 0 | 1 | 0 | 1 |
| | Severe Winter Storm | 3 | 3 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 1 | 0 |
| | Tornado | 3 | 3 | 2 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 |

Calgary Critical Infrastructure Network

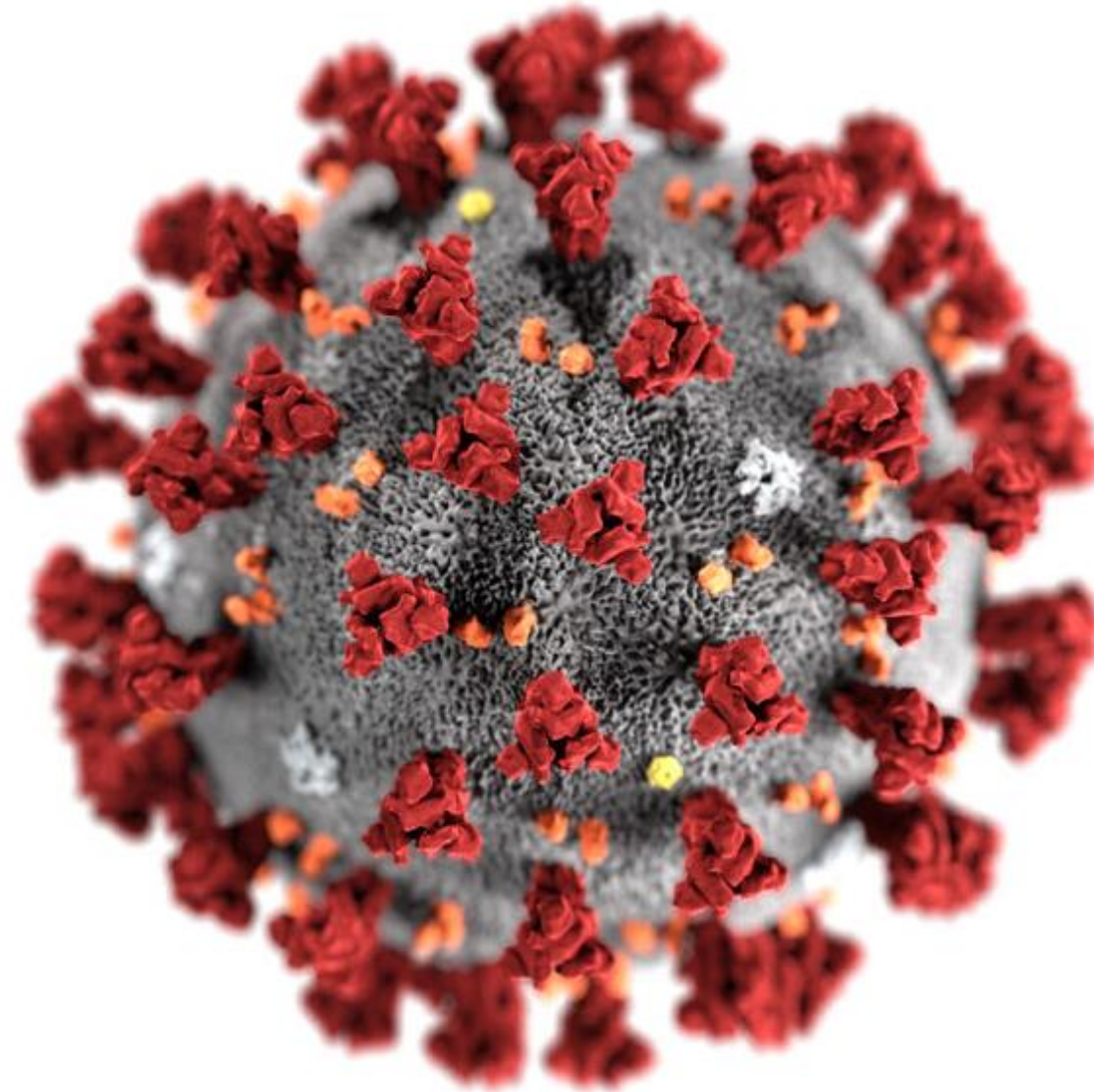
- Alberta Health
- Calgary Airport
- Water
- CEMA
- Chamber of Commerce
- TransAlta
- EMS
- Fire
- Police
- Roads
- City Clerks
- Waste and Recycling
- ENMAX
- ATCO
- TELUS
- Shaw
- Transit



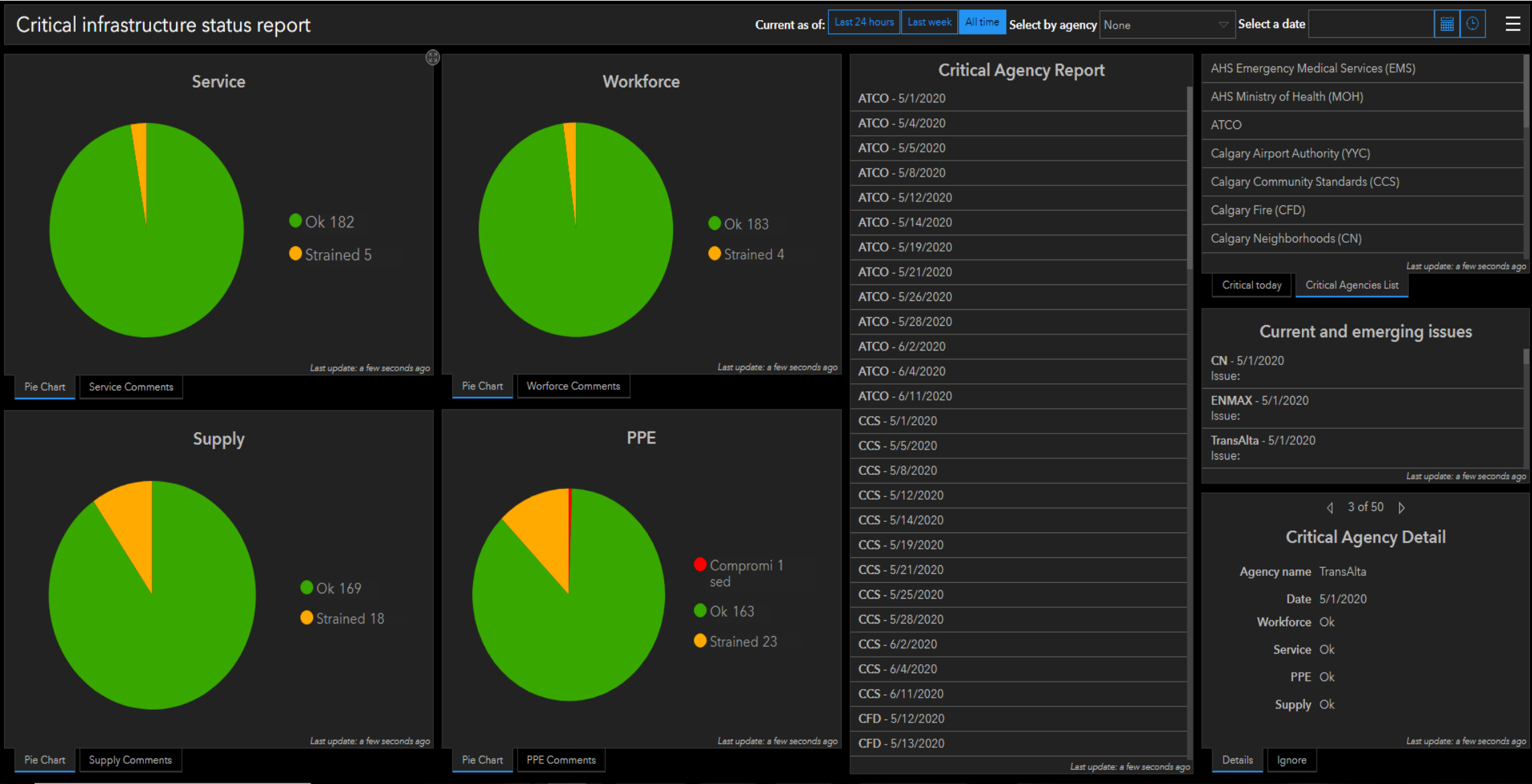
- Coordinated
- Collaborative
- Cooperative
- Cohesive

1. Facilitate cross-sector education
2. Develop communication tools
3. Develop a common understanding of Critical Infrastructure
4. Engage in training & exercises

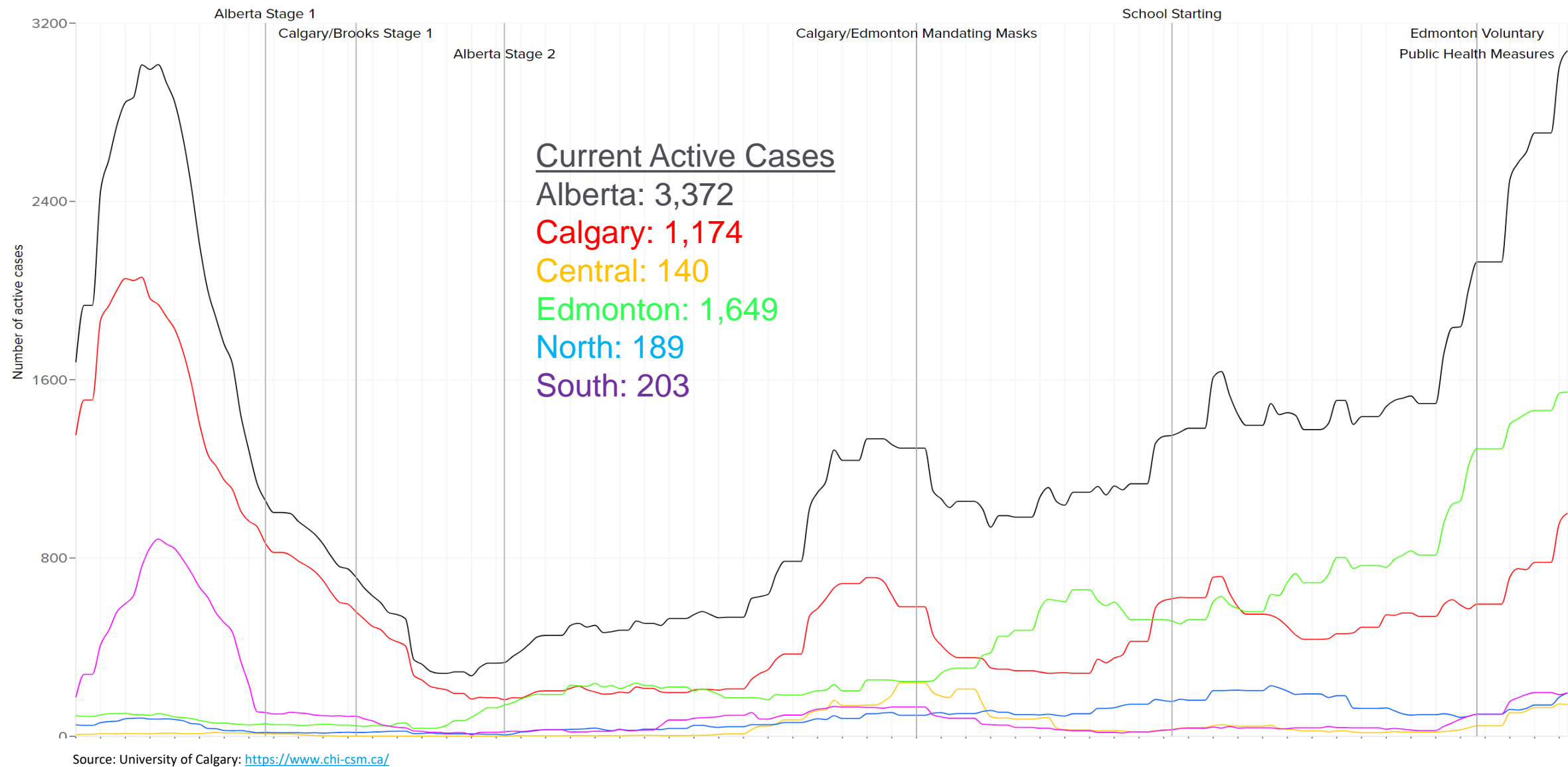
Calgary Critical Infrastructure Network in COVID



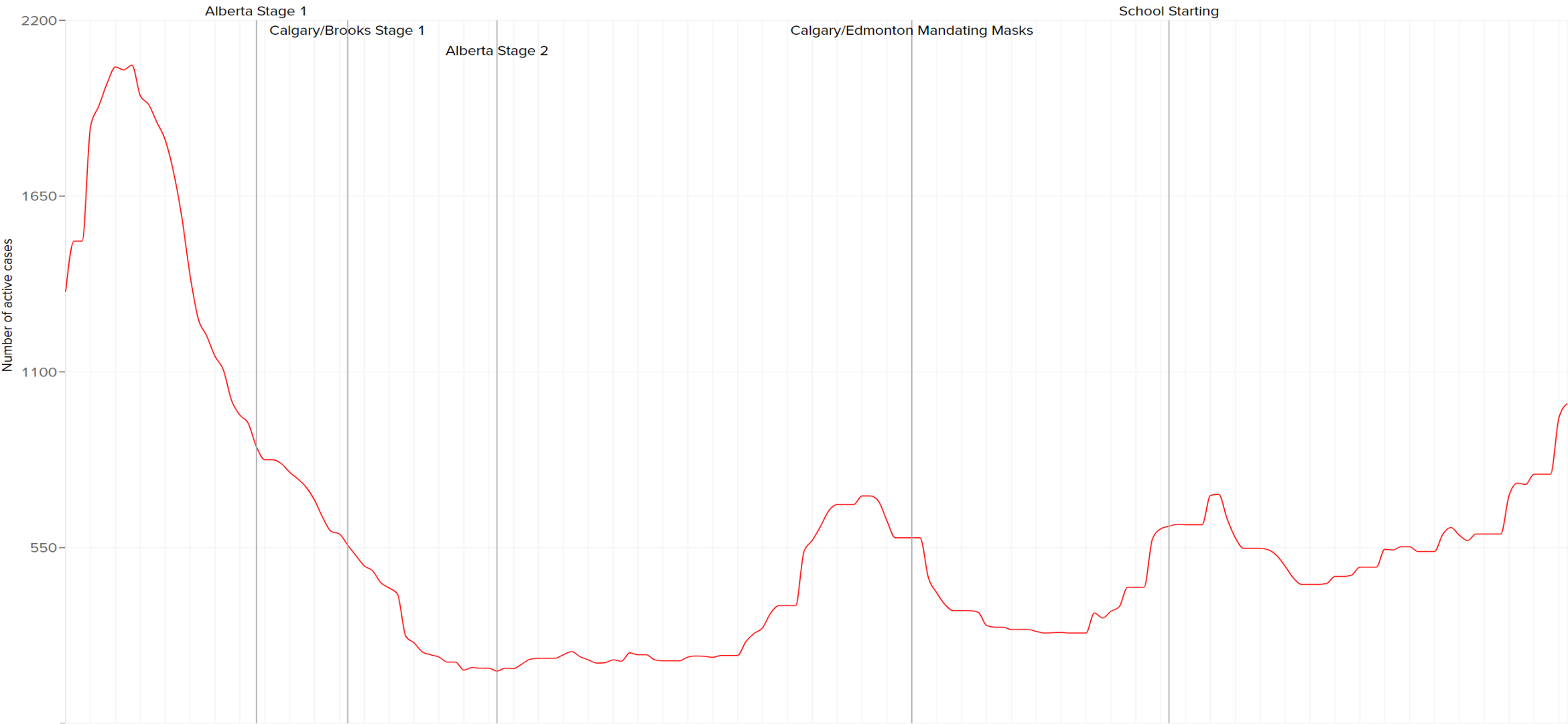
Calgary Critical Infrastructure Network: COVID Dashboard



COVID-19 Update: Calgary / Alberta Active Case Comparison



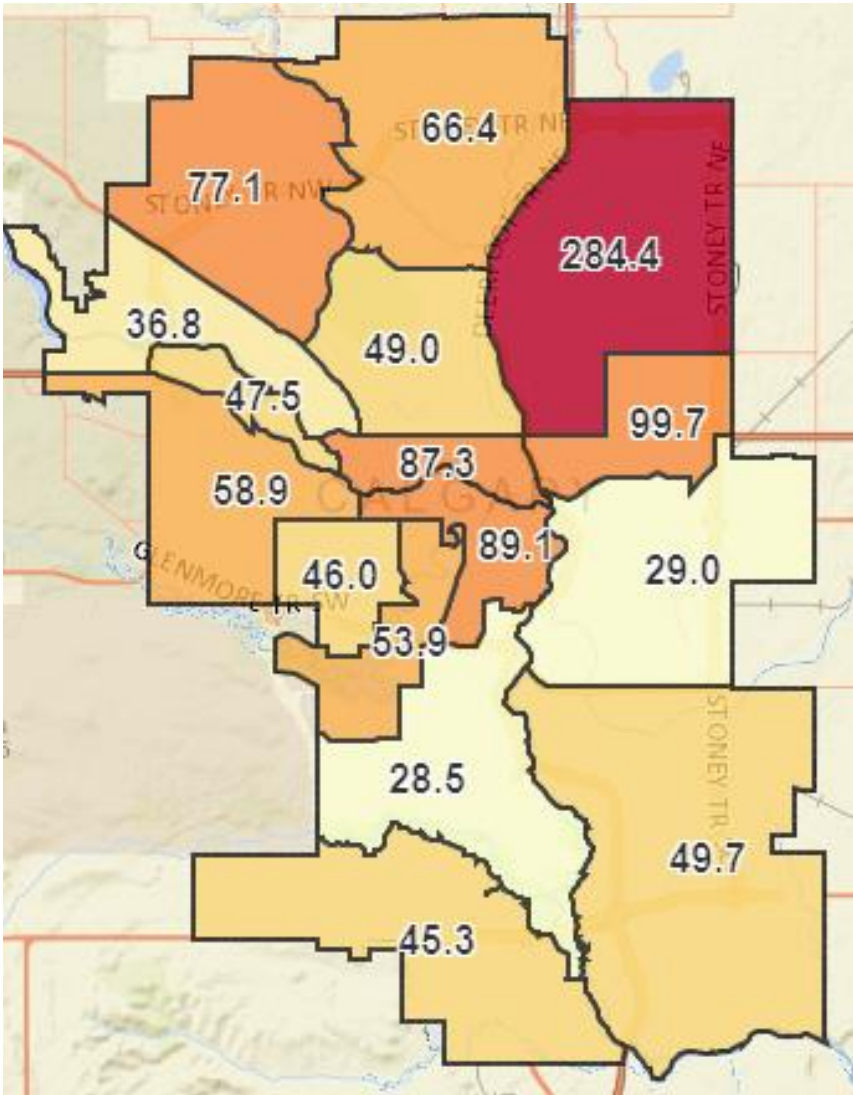
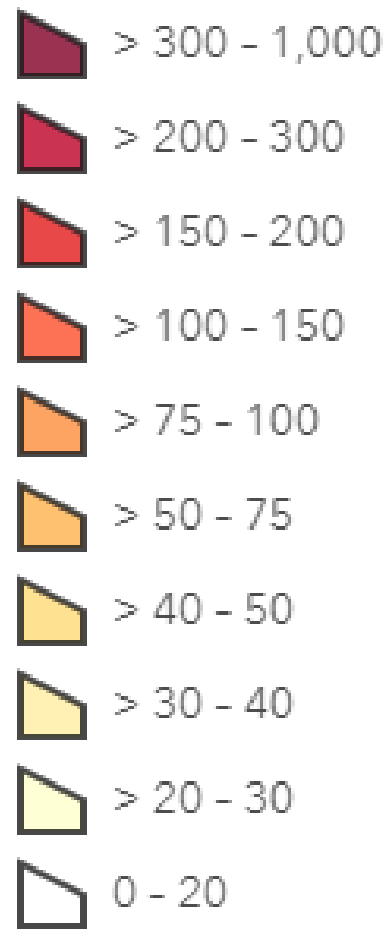
COVID-19 Update: Calgary Active Cases



Source: University of Calgary: <https://www.chi-csm.ca/>

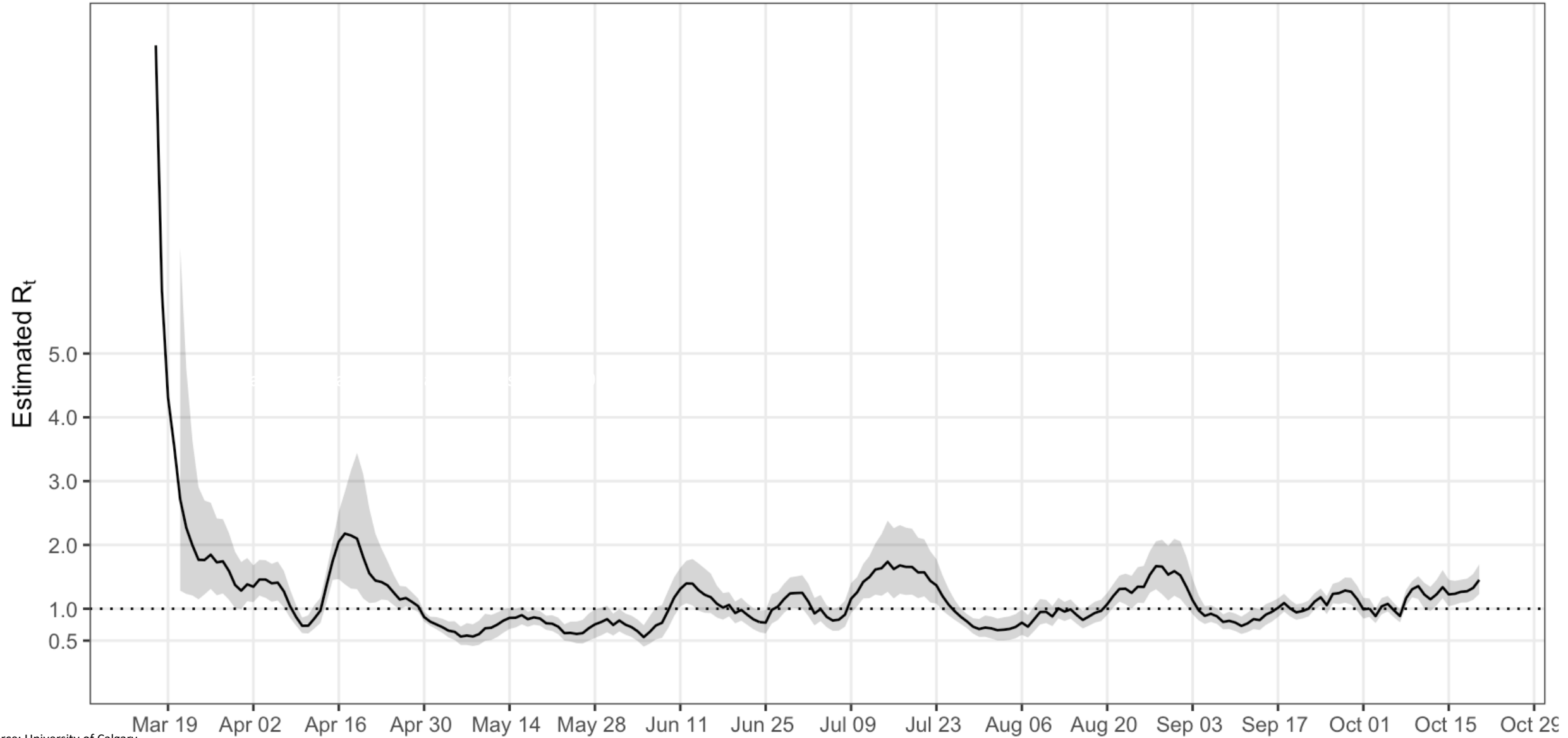
COVID-19 Update: Local Geographic Areas

AHS Local Geographic Areas - current
Regional Indicator Value (Cases/100K)



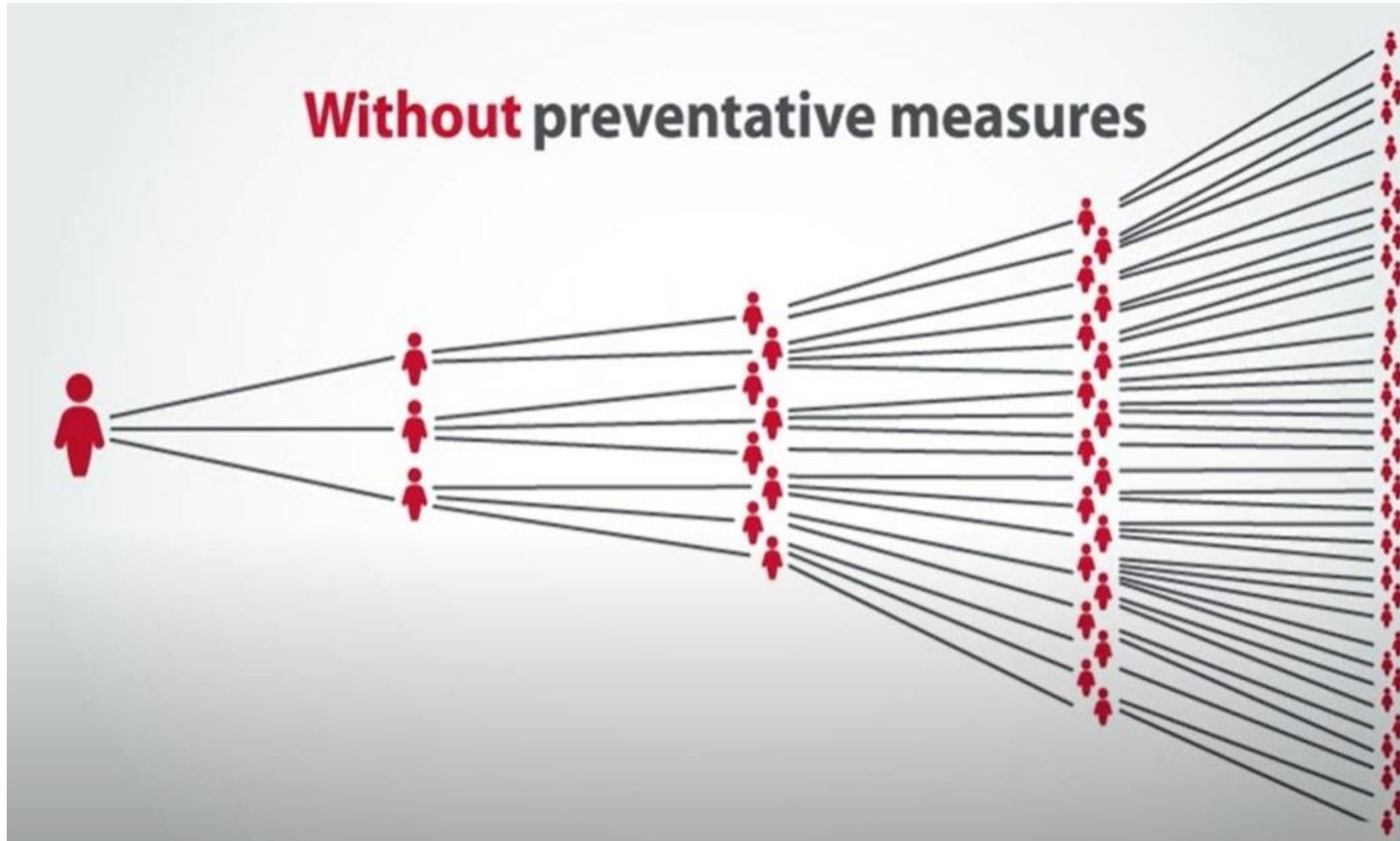
Source: City of Calgary

COVID-19 Update: Reproductive Rate of Transmission

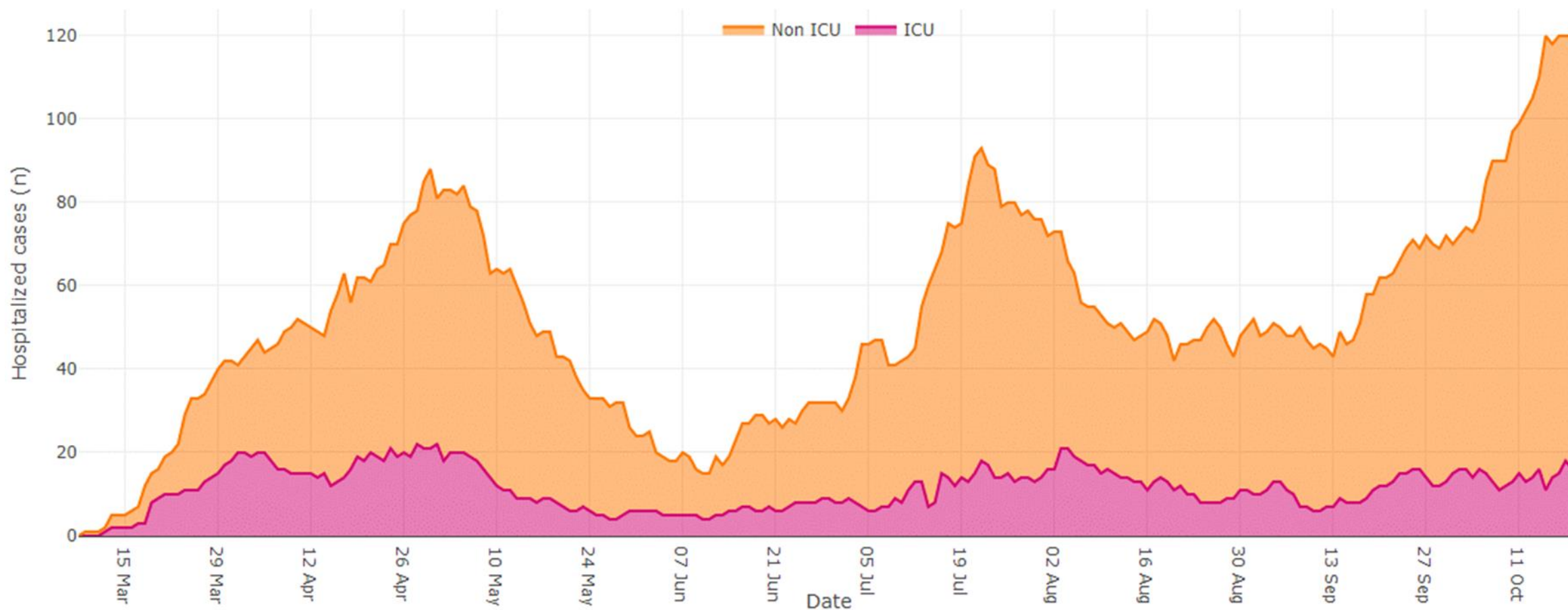


Source: University of Calgary

Our Collective Role in Transmission



COVID-19 Update: Hospitalizations in Alberta



Source: Government of Alberta: <https://www.alberta.ca/stats/covid-19-alberta-statistics.htm>

COVID-19 Update: COVID-19 Response Plan

LEVEL 1: WATCH

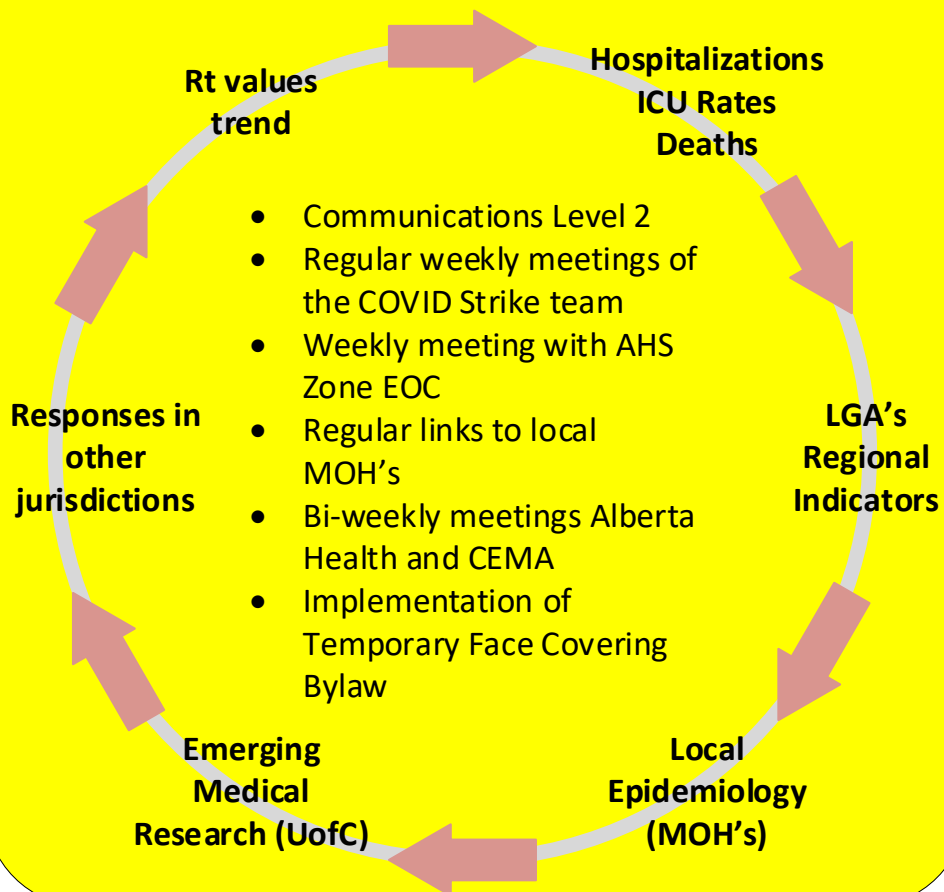
Communications
Level 1

Monitoring emerging
events for situational
awareness

Monthly meetings
with regional,
provincial and
national partners

Business continuity
across Agency

LEVEL 2: ENHANCED WATCH



LEVEL 3: RESPONSE

Communications
Level 3

Opening of virtual
EOC

Consider
implementation of
SOLE

Service decisions on
City owned and
operated facilities

Ensure continuity of
essential services

LEVEL 4: COMPLEX RESPONSE

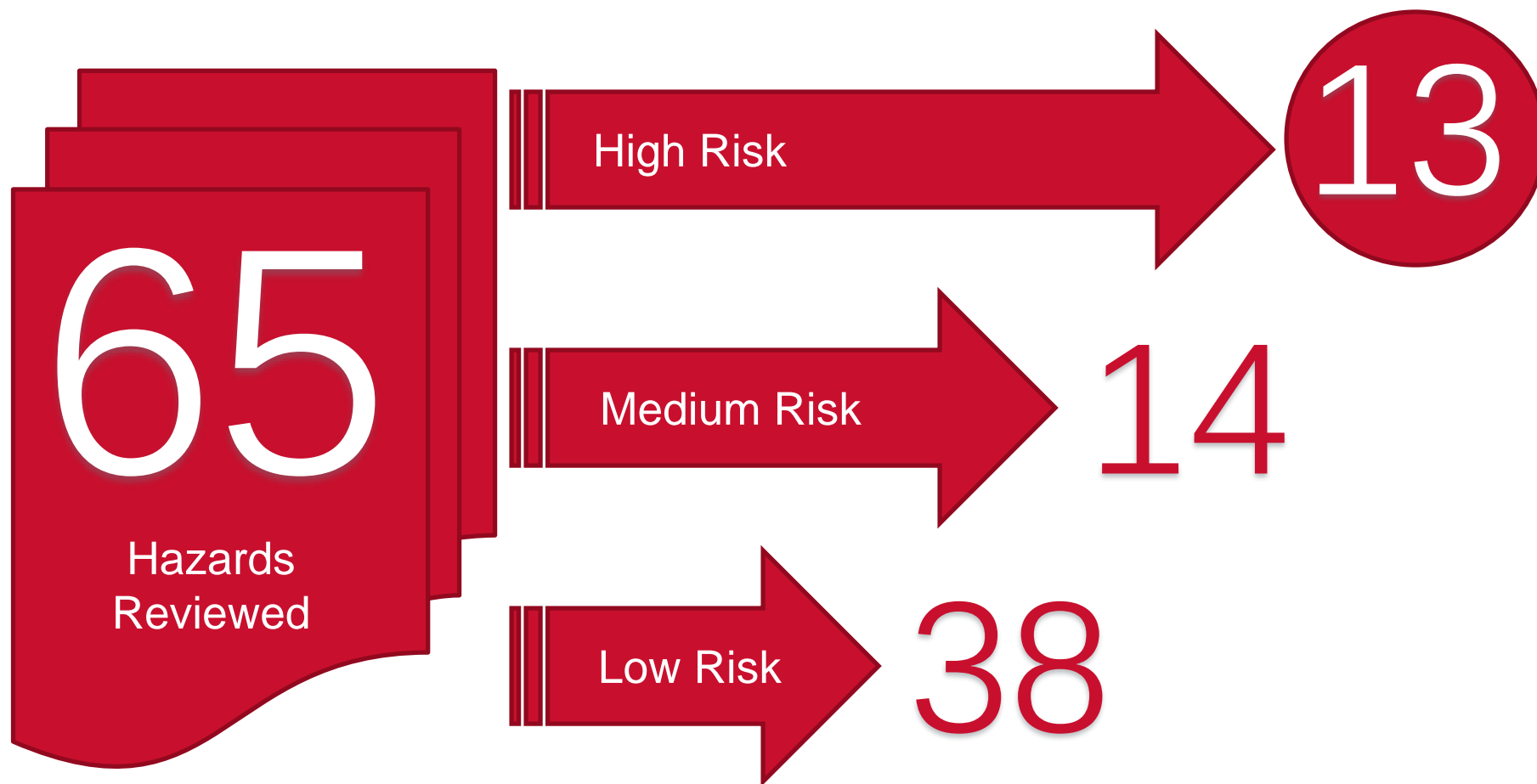
Communications
Level 4

Regional or
Provincial Chief
Medical Officer of
Health Orders

Government of
Alberta orders

Implementation of
State of Local
Emergency

2018 Disaster Risk Assessment (DRA)



Calgary



Calgary Emergency Management Agency Collaboration & Coordination

