

AGENDA

AUDIT COMMITTEE

June 11, 2020, 9:30 AM
IN THE COUNCIL CHAMBER

Members

Councillor E. Woolley, Chair
Councillor J. Farkas, Vice-Chair
Councillor D. Colley-Urquhart
Councillor J. Gondek
Citizen Representative L. Caltagirone
Citizen Representative M. Dalton
Citizen Representative M. Lambert
Mayor N. Nenshi, Ex-Officio

SPECIAL NOTES:

Public are encouraged to follow Council and Committee meetings using the live stream www.calgary.ca/watchlive
Members may be participating remotely.

- 1. CALL TO ORDER
- 2. OPENING REMARKS
- CONFIRMATION OF AGENDA
- 4. CONFIRMATION OF MINUTES
 - 4.1 Minutes of the Regular Meeting of the Audit Committee, 2020 April 20
- 5. CONSENT AGENDA
 - 5.1 DEFERRALS AND PROCEDURAL REQUESTS None
 - 5.2 BRIEFINGS None

6. POSTPONED REPORTS

(including related/supplemental reports)

None

7. ITEMS FROM OFFICERS, ADMINISTRATION AND COMMITTEES

- 7.1 Roads Pothole Remediation Audit, AC2020-0408
- 7.2 Data Analytics Program Update, AC2020-0622
- 7.3 External Auditor 2019 Management Letter, AC2020-0567
- 7.4 Opportunity Calgary Investment Fund Annual Report, AC2020-0505
 Attachment 6 held confidential pursuant to Sections 16 (Disclosure harmful to business interests of a third party) and 25 (Disclosure harmful to economic and other interests of a public body) of the *Freedom of Information and Protection of Privacy Act*.

Review By: 2035 June 11

7.5 ENMAX Corporation Audit and Finance Committee Annual Report, AC2020-0503
Attachments 1,2,3,4, and 8 held confidential pursuant to Sections 24 (Advice from officials)
and 25 (Disclosure harmful to economic and other interests of a public body) of the *Freedom*of Information and Protection of Privacy Act.

Review By: 2025 June 01

- 8. ITEMS DIRECTLY TO COMMITTEE
 - 8.1 REFERRED REPORTS
 None
 - 8.2 NOTICE(S) OF MOTION None
- 9. URGENT BUSINESS
- 10. CONFIDENTIAL ITEMS
 - 10.1 ITEMS FROM OFFICERS, ADMINISTRATION AND COMMITTEES
 - 10.1.1 Audit Forum (Verbal), AC2020-0584
 Held confidential pursuant to Sections 24 (Advice from officials) and 25
 (Disclosure harmful to economic and other interests of a public body) of the Freedom of Information and Protection of Privacy Act.
 - External Auditor (Verbal), AC2020-0585
 Held confidential pursuant to Section 24 (Advice from officials) of the Freedom of Information and Protection of Privacy Act.

- 10.1.3 City Auditor (Verbal), AC2020-0588
 Held confidential pursuant to Section 24 (Advice from officials) of the *Freedom of Information and Protection of Privacy Act*.
- 10.2 URGENT BUSINESS
- 11. ADJOURNMENT



MINUTES

AUDIT COMMITTEE

April 20, 2020, 8:30 AM IN THE COUNCIL CHAMBER

PRESENT: Councillor E. Woolley, Chair

Councillor J. Farkas, Vice-Chair (Remøte

Participation)

Councillor D. Colley-Urguhart (Remote

Participation)

Councillor J. Gondek (Remote Participation)

Citizen Representative L Caltagirone

(Remote Participation)

Citizen Representative M. Dalton (Remote

Participation)

Citizen Representative M. Lambert (Remote

Participation)

ALSO PRESENT: City Manager Q. Quckworth

Chief Financial Officer, C. Male

City Auditor K. Ralmer (Remote Participation)
External Auditor H. Gill (Remote Participation)

External Auditor T. Nakka (Remote

Participation)

Executive Assistant C. Smillie Deputy City Clerk K. Martin Legislative Advisor J. Palaschuk

1<u>, CALLTO ORDER</u>

Councillor Woolley called the Meeting to order at 8:32 a.m.

2. OPENING REMARKS

Councillor Woolley provided opening remarks and called for a moment of silence to remember the lives lost in Nova Scotia.

To confirm Members of Committee present in Council Chamber and Remote Participation:

ROLL CALL

Councillor Woolley, Councillor Farkas, Councillor Colley-Urquhart, Councillor Gondek, Citizen Representative Caltagirone, Citizen Representative Dalton, Citizen Representative Lambert.

3. CONFIRMATION OF AGENDA

Moved by Councillor Gondek

That the Agenda for the 2020 April 20 Regular Meeting of the Audit Committee be confirmed.

MOTION CARRIED

4. <u>CONFIRMATION OF MINUTES</u>

4.1 Minutes of the Regular Meeting of the Audit Committee, 2020-March 12

Moved by Councillor Gondek

That the Minutes of the 2020 March 12 Regular Meeting of the Audit Committee be confirmed.

MOTION CARRIED

5. CONSENT AGENDA

5.1 DEFERRALS AND PROCEDURAL REQUESTS

None

5.2 BRIEFINGS

None

POSTPONED REPORTS

None

7. ITEMS FROM OFFICERS, ADMINISTRATION AND COMMITTEES

7.1 \2019 Annual Investment Report, AC2020-0442

A presentation entitled "AC2020-0442 2019 Annual Investment Report", dated 2020 April20, was electronically distributed and displayed with respect to Report AC2020-0442.

Moved by Citizen Representative Lambert

That with respect to Report AC2020-0442, the following be approved:

That the Audit Committee:

- 1. Receive the presentation for the Corporate Record; and
- 2. Recommends Council approve The City of Calgary 2019 Annual Investment Report.

MOTION CARRIED

7.2 The City of Calgary 2019 Annual Report, AC2020-0432

Committee, by general consent, heard Item 7.2, Report AC2020-0432 in conjunction with Item 7.3, Report AC2020-0433.

A presentation entitled "The City of Calgary 2019 Annual Report AC2020-0432", dated 2020 April 20, was electronically distributed and displayed with respect to Report AC2020-0432.

Moved by Citizen Representative Dalton

That with respect to Report AC2020-0432, the following be approved:

That the Audit Committee:

- 1. Consider this report in conjunction with Report AC2020-0433 "2019 External Auditor's Year-End Report"; and
- 2. Recommends Council approve The City of Calgary 2019 Annual Report.

MOTION CARRIED

Moved by Councillor Gondek

Pursuant to section 6(1) of the Procedure Bylaw 35M2017, as amended, Section 78 2(a) be suspended to allow Committee to complete the remainder of today's Agenda prior to the scheduled lunch recess.

MOTION CARRIED

7.3 2019 External Auditor Year-End Report, AC2020-0433

Committee, by general consent, heard Item 7.3, Report AC2020-0433 in conjunction with Item 7.2, Report AC2020-0432.

Committee recessed at 9:50 a.m. and reconvened at 9:53 a.m. with Councillor Woolley in the Chair.

Moved by Citizen Representative Caltagirone

That with respect to Report AC2020-0433, the following be approved:

That the Audit Committee:

- Conduct a Closed Meeting discussion with the External Auditor and keep that discussion confidential pursuant to Sections 24 (Advice from officials) and 25 (Disclosure harmful to economic and other interests of a public body) of the Freedom of Information and Protection of Privacy Act;
- Receive this Report and Attachment for the Corporate Record and consider them in conjunction with Report AC2020-0432, The City of Calgary 2019 Annual Report; and
- 3. Recommend that Council receives Report AC2020-0433, 2019 External Auditor's Year-End Report, and the Attachment, for the Corporate Record.

MOTION CARRIED

7.4 COVID-19 Financial Update (Verbal), AC2020-0444

A presentation entitled "COVID-19: Corporate Response Update and 2020 Property Tax Related Bylaws - Update to Audit Committee", dated 2020 April 20, was electronically distrusted and displayed with respect to Verbal Report AC2020-0444.

Moved by Councillor Colley-Urquhart

That with respect to Verbal Report AC2020-0444, the following be approved:

That the Audit Committee receive the presentation for the Corporate Record.

MOTION CARRIED

7.5 City Auditor's Office 1st Quarter 2020 Report, AS2020-9438

Moved by Councillor Gondek

That with respect to Report AC2020-0438, the following be approved:

That the Audit Committee:

- 1. Receive this Report for the Corporate Record; and
- 2. Recommend that Council receive this Report for the Corporate Record.

MOTION CARRIED

8. <u>ITEMS DIRECTLY TO COMMITTEE</u>

8.1 REFERRED REPORTS

None-

8.2 NOTICE(S) OF MOTION

None

9. <u>URGENT BUSINESS</u>

None

10. <u>CONFIDENTIAL ITEMS</u>

Moved by Councillor Gondek

Pursuant to Sections 16 (disclosure harmful to business interests of a third party), 18 (Disclosure harmful to individual or public safety), 19 (Confidential evaluations), 24 (Advice from officials), and 25 (Disclosure harmful to economic and other interests of a public body) of the *Freedom of Information and Protection of Privacy Act*, the Audit Committee move into Closed Meeting, at 12:07 p.m., in the Council Boardroom, to consider confidential matters with respect to the following items:

- 10.1.1. Audit Forum (Verbal), AC2020-0395
- 10.1.2. External Auditor (Verbal), AC2020-0397

- 10.1.3. City Auditor (Verbal), AC2020-0398
- 10.1.4. External Auditor Annual Renewal (Verbal), AC2020-0399

And further, that Harman Gill, Trevor Nakka, and Ivana Cvitanusic, External Auditors (Deloitte LLP), and Sheri Primrose, Enmax Corporation, be invited to attend the Closed Meeting.

MOTION CARRIED

Committee moved into Public Meeting at 1:28 p.m. with Councillor, Woolley in the Chair.

Moved by Councillor Farkas

That Committee rise and report.

MOTION CARRIED

10.1 ITEMS FROM OFFICERS, ADMINISTRATION AND COMMITTEES

10.1.1 Audit Forum (Verbal), AC2020-0395

To confirm Members of Committee present in the Council Boardroom and Remote Participation:

ROLL CALL

Councillor Woolley Councillor Farkas, Councillor Colley-Urquhart, Councillor Gondek, Citizen Representative Caltagirone, Citizen Representative Lambert.

People in attendance during the Closed Meeting discussion with respect to Verbal Report AC2020-0395:

Clerks: K. Martin and J. Palaschuk. Advice: C. Male, K. Palmer, and G. Wiebe. Observing, T. Nakka, H. Gill, I. Cvitanusic, and C. Smillie.

Moved by Councillor Colley-Urquhart

That with respect to Report AC2020-0395, the following be approved:

That the Audit Committee direct the Closed Meeting discussions remain sonfidential pursuant to Sections 24 (Advice from officials) and 25 (Disclosure harmful to economic and other interests of a public body) of the Freedom of Information and Protection of Privacy Act.

MOTION CARRIED

10.1.2 External Auditor (Verbal), AC2020-0397

To confirm Members of Committee present in the Council Boardroom and Remote Participation:

ROLL CALL

Councillor Woolley Councillor Farkas, Councillor Colley-Urguhart, Councillor Gondek, Citizen Representative Caltagirone, Citizen Representative Dalton.

People in attendance during the Closed Meeting discussion with respect to Verbal Report AC2020-0397:

Clerks: K. Martin and J. Palaschuk. Advice: S. Primrose, T. Nakka, and H. Gill. Observing: I. Cvitanusic and C. Smillie.

Moved by Citizen Representative Dalton

That with respect to Verbal Report AC2020-0397, the following be approved:

That the Audit Committee direct that the Closed Meeting discussions remain confidential pursuant to Sections 16 (Disclosure harmful to business interests of a third party), 24 (Advice from officials), and 25 (Disclosure harmful to economic and other interests of a public body) of the Freedom of Information and Protection of Privacy Act.

MOTION CARRIED

10.1.3 City Auditor (Verbal), AC2020-0398

To confirm Members of Committee present in the Council Boardroom and Remote Participation:

ROLL CAL

Councillor Woolley Councillor Farkas, Councillor Colley-Urguhart, Councillor Gondek, Citizen Representative Caltagirone, Citizen Representative Dalton.

People in attendance during the Closed Meeting discussion with respect to Verbal Report AC2020-0398:

Clerks: K. Martin and J. Palaschuk. Advice: K. Palmer and A. Bleau. Observing: C. Smillie.

Moved by Councillor Gondek

That with respect to Verbal Report AC2020-0398, the following be approved:

That the Audit Committee direct that the Closed Meeting discussions remain confidential pursuant to Sections 18 (Disclosure harmful to individual or public safety), 24 (Advice from officials), and 25 (Disclosure harmful to economic and other interests of a public body) of the *Freedom* of Information and Protection of Privacy Act.

ISC: UNRESTRICTED

MOTION CARRIED

10.1.4 External Auditor Annual Renewal (Verbal), AC2020-0399

To confirm Members of Committee present in the Council Boardroom and Remote Participation:

ROLL CALL

Councillor Woolley Councillor Farkas, Councillor Colley-Urquhart, Councillor Gondek, Citizen Representative Caltagirone, Citizen Representative Dalton.

People in attendance during the Closed Meeting discussion with respect to Verbal Report AC2020-0399:

Clerks: K. Martin and J. Palaschuk. Observing: C. Smillie.

Moved by Councillor Farkas

That with respect to Verbal Report AC2020-0399, the following be approved:

That the Audit Committee:

- 1. Approve the annual renewal of the External Auditor's contract with the City of Calgary, effective 2020 May 01; and
- 2. Keep the closed meeting discussions confidential pursuant to Section 19 (Confidential evaluations) and 24 (Advice from officials) of the Freedom of Information and Protection of Privacy Act.

MOTION CARRIED

10.2 URGENT BUSINESS

Моде

ADJOURNMENT

Moved by Citizen Representative Dalton

That this meeting adjourn at 1:33 p.m.

ROLL CALL:

For: (6): Councillor Woolley, Councillor Farkas, Councillor Colley-Urquhart, Councillor Gondek, Citizen Representative Caltagirone, and Citizen Representative Dalton

MOTION CARRIED

THE FOLLOWING ITEMS HAVE BEEN FORWARDED TO THE 2020 APRIL 27 COMBINED MEETING OF COUNCIL:

CONSENT:

- 2019 Annual Investment Report, AC2020-0442
- The City of Calgary 2019 Annual Report, AC2020-0432
- 2019 External Auditor Year-End Report, AC2020-0433
- City Auditor's Office 2019 1st Quarter Report, AC2020-0438

The next Regular Meeting of the Audit Committee is scheduled to be held 2020 June 11 at 9:30 a.m. CONFIRMED BY COMMITTEE ON ACTING CITY CLERK CHAIR

Roads Pothole Remediation Audit

ISC: UNRESTRICTED
AC2020-0408
Page 1 of 2
Item # 7.1

EXECUTIVE SUMMARY

The City Auditor's Office issued the Roads Pothole Remediation Audit Report to Administration on April 28, 2020. The report includes Administration's response to four recommendations raised by the City Auditor's Office to improve the effectiveness and efficiency of current pothole remediation processes. Administration accepted all recommendations and has committed to the implementation of action plans no later than December 31, 2020. The City Auditor's Office will track the implementation of these commitments as part of our ongoing follow-up process.

ADMINISTRATION RECOMMENDATIONS

That with respect to the Report AC2020-0408, the following be approved:

- 1. That the Audit Committee receive this Report for the Corporate Record; and
- 2. That the Audit Committee recommend that Council receive this Report for the Corporate Record.

PREVIOUS COUNCIL DIRECTION / POLICY

Bylaw 30M2004 (as amended) established the position of City Auditor and the powers, duties and functions of the position. Under the City Auditor's Office Charter, the City Auditor presents an annual risk-based audit plan to Audit Committee for approval. The City Auditor's Office 2019/2020 Annual Audit Plan was approved on September 18, 2018. The City Auditor is accountable to Council and subject to the oversight of Audit Committee under Bylaw 48M2012 (as amended).

BACKGROUND

This audit was undertaken as part of the approved City Auditor's Office 2019/2020 Annual Audit Plan. Repairing potholes is a major part of The City of Calgary Roads' business unit (Roads) continual maintenance of Calgary's roadways, and an essential part of keeping traffic moving safely through The City. The objective of this audit was to assess whether Roads has designed and implemented effective processes to support timely and quality pothole repairs. The audit focused on Roads operational processes and practices and relevant data pertaining to activity occurring from January 1, 2019, to September 30, 2019. Technical quality of the fill was not tested, however, the audit examined the processes in place to ensure quality of the asphalt is maintained. We conducted interviews with five out of nine depots (one depot from each of Roads districts) and assessed operations through analysis of 2019 3-1-1 pothole service request data, resource and equipment scheduling, training records and foreman inspection and quality processes.

INVESTIGATION: ALTERNATIVES AND ANALYSIS

Overall, we concluded that Roads utilizes varying prioritization and quality practices across each district and within individual depots which generally support effective processes. Given the importance of road maintenance to citizens and the likely increase in demand for pothole repairs, due to aging and expanding Roads infrastructure, our four recommendations focused on improving the effectiveness and efficiency of current pothole processes. These recommendations included a framework of standardized prioritization processes and development of key performance indicators, linked to prioritization, to effectively monitor timeliness of pothole repairs.

ISC: UNRESTRICTED AC2020-0408 Page 2 of 2 Item # 7.1

Roads Pothole Remediation Audit

These recommendations, once implemented will also establish processes which will continue to support timely and quality pothole repairs in future years.

Stakeholder Engagement, Research and Communication

This audit was conducted with Roads acting as the principal audit contact within Administration.

Strategic Alignment

Audit reports assist Council in its oversight of the City Manager's administration and accountability for stewardship over public funds and achievement on value for money in City operations.

Social, Environmental, Economic (External)

N/A

Financial Capacity Current and Future Operating Budget

N/A

Current and Future Capital Budget

N/A

Risk Assessment

The activities of the City Auditor's Office serve to promote accountability, mitigate risk, and support an effective governance structure.

Repairing potholes is a part of Roads continual maintenance of Calgary's roadways. It is an essential part of keeping traffic moving safely through The City and a top priority to citizens.

REASON FOR RECOMMENDATIONS

Bylaw 48M2012 (as amended) states: "Audit Committee receives directly from the City Auditor any individual audit report and forwards these to Council for information".

ATTACHMENT

1. Roads Pothole Remediation Audit



Roads Pothole Remediation Audit

April 28, 2020

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AC2020-0408 Attachment

The City Auditor's Office conducted this audit in conformance with the *International Standards for the Professional Practice of Internal Auditing.*

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Executive Summary

Repairing potholes is a part of The City of Calgary's Roads business unit (Roads) continual maintenance of Calgary's roadways. It is also an essential part of keeping traffic moving safely through the city and a top priority to citizens. Generally speaking, a pothole is a depression in a road surface, where a portion of asphalt has broken away, leaving a hole. Repairs take place throughout the year, with the majority of repairs occurring between April and September as one component of Roads' summer maintenance program. Every year Roads fills approximately 16,000 potholes on its paved streets and lanes, which is the main element of the asphalt repair activity. Although Roads does not track the cost of repairing potholes as a separate budget item, asphalt repair expenditures were approximately \$5.3M for 2019, with 40% of the costs covering material, equipment and supplies and 60% for labour.

The objective of this audit was to assess whether Roads has designed and implemented effective processes to support timely and quality pothole repairs. The audit focused on Roads' operational processes and practices and relevant data pertaining to activity occurring from January 1, 2019, to September 30, 2019, across Roads' five districts.

Our audit concluded that Roads utilizes varying prioritization and quality practices across each district and within individual depots which generally support effective processes. Given the importance of road maintenance to citizens and the likely increase in demand for pothole repairs, due to aging and expanding Roads infrastructure, we raised four recommendations that will improve the effectiveness and efficiency of current pothole processes. These recommendations, once implemented, will also establish processes which will continue to support timely and quality pothole repairs in future years.

Specifically, Roads should implement a framework of standardized prioritization processes and develop KPIs linked to prioritization, to effectively monitor timeliness of pothole repairs. Roads should also enhance efficiency of repairs by building resource capacity and agility and formalize quality expectations for repairs to reduce cost of rework.

Roads has agreed to all recommendations and has committed to set action plan implementation dates no later than December 31, 2020. The City Auditor's Office will follow-up on all commitments as part of our ongoing recommendation follow-up process.

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1.0 Background

The City of Calgary's citizen priority, A City That Moves, focuses on offering a variety of convenient, affordable, accessible and efficient transportation choices. Timely and quality pothole repairs directly support this priority by facilitating safe and efficient movement along City of Calgary roads.

Generally speaking, a pothole is a depression in a road surface, where a portion of asphalt has broken away, leaving a hole.¹ Potholes are a function of a number of causes including age and condition of the pavement, environmental conditions, traffic type and frequency, moisture sensitivity and construction defects. In Calgary, potholes are typically formed in the spring during freeze/thaw cycles when snow melts into cracks in the asphalt and then freezes, expanding in the cracks. Vehicles traveling over the weakened road then break off pieces of asphalt.

How a Typical Pothole is Formed



Source: http://westcheshirevourstreets.co.uk/potholes/

Roads maintains, rehabilitates, and reconstructs the city's current roadways and bridges, and manages traffic and parking infrastructure. Roads is divided into five districts and nine depots for efficient and effective implementation of maintenance programs. Repairing potholes is a major part of Roads' continual maintenance of Calgary's roadways, and an essential part of keeping traffic moving safely through the city. Every year Roads fills approximately 16,000 potholes on its paved streets and lanes.

Repairs take place throughout the year, with the majority of repairs occurring from April to September as a component of Roads' summer maintenance program. Pothole repairs are reported by citizens through service requests (SRs) in 3-1-1, The City's government information and non-emergency services system. Foremen may also identify potholes when completing roadway inspections. Potholes are then prioritized according to severity and safety implications to citizens.

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¹ https://en.wikipedia.org/wiki/Pothole

Pothole patching methods on paved streets include using hot asphalt or cold mix. Cold mix is used when weather conditions are not favorable, or in emergency situations. Hot asphalt is used during favourable weather conditions and may require removal of deteriorated pavement and loose material around the area to reconstruct the perimeter of the failed road. Hot asphalt repairs yield better overall results and last longer, but, take more time and utilize more resources resulting in greater cost in the short term. Although Roads does not track the cost of repairing potholes as a separate budget item, asphalt repair expenditures were approximately \$5.3M for 2019, with 40% of the costs covering material, equipment and supplies and 60% for labour².

2.0 Audit Objective, Scope and Approach

2.1 Audit Objective

The objective of this audit was to assess whether Roads has designed and implemented effective processes to support timely and quality pothole repairs.

2.2 Audit Scope

The audit assessed the effectiveness of processes set out below. Relevant pothole data pertaining to activity occurring from January 1, 2019 to September 30, 2019, across all five districts was analyzed. Technical quality of the fill was not tested, however, the audit examined the processes in place to ensure quality of the asphalt is maintained.

Risk	Inherent Risk (H,M,L)	Acceptable Business Risk (H,M,L)	Identified Process Steps
Potholes are not repaired in a timely	Н	М	Prioritization of potholes
manner.			Resources/ scheduling
Pothole repair quality is poor.	Н	М	Classification of potholes Training of staff Foreman inspections Quality validation of
			asphalt

2.3 Audit Approach

Our audit approach included the following:

- Interviews with five out of nine depots (one from each Roads district)
- Assess operations through analysis of 3-1-1 pothole SR data, resource and equipment scheduling, training records and foreman inspection and quality processes.

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² Based on financial reporting provided by Roads

3.0 Results

The results focus on effective mitigation processes to address the risk that potholes are not repaired in a timely manner and/or pothole repair quality is poor. We also discuss the future risk outlook for pothole repairs based on Road's information provided in the 2019-2022 One Calgary Service Plans and Budgets.

3.1 Processes to Address Timeliness of Repair

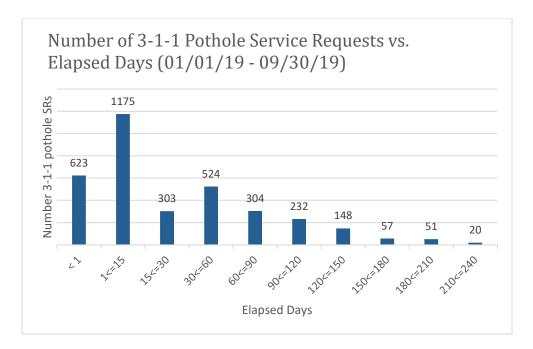
To assist in the evaluation of timeliness, Roads' foremen walked us through the process/criteria used to prioritize potholes, how fills are tracked, monitored and communicated to management, whether high priority potholes are filled first, and whether there are defined timeframes to close potholes including established key performance indicators (KPIs). We also discussed the adequacy of resources (staff and equipment) to fill potholes, how long and short-term resourcing gaps are addressed, whether pothole repairs were being effectively balanced with other roads maintenance activities (e.g. street cleaning), how resource scheduling occurs and if appropriate training is provided.

Interviews indicated that at the start of each season, Roads Maintenance develops a program plan to determine resource requirements. Staff then bid for shifts based on seniority. Once shifts are set, Maintenance identifies and addresses training gaps with staff. Filling potholes starts with the foreman pre-inspecting each pothole SR to determine its priority and the method of fill required. Foremen prioritize potholes based on location, type of road, severity and safety risk to citizens. Potholes are then filled on a best effort, dependent on resource availability. In instances where resources may not be sufficient, there are strong relationships amongst depots that allow the borrowing of staff and/or equipment if available. Interviews indicated that day crews typically have adequate resources. Further resource improvements are planned to the 2020 spring schedule which will overlap crews on Tuesdays, Wednesdays, and Thursdays. This will more effectively balance pothole repairs with street cleaning by ensuring there are resources available to care for both maintenance activities.

Although potholes are being prioritized based on location, type of road, severity and safety risk to citizens, practices vary across depots. There are also varying record keeping and data collection practices. We recommended that Roads should develop procedures and practices that are applied consistently across the business unit and are supported by training (recommendation 1).

We judgmentally selected six days per shift type (day/night) to determine whether a potholes crews and equipment were deployed for that day. Our results indicated that a potholes crew was deployed for 46/60 (76%) of the days sampled. We also analyzed 3-1-1 SR data and calculated the mean, median and range of time to resolve potholes to determine whether pothole repairs were being addressed in a timely manner. The median was 12.9 days, the mean was 36.8 days and the range was from the day reported to 270 days after notification.

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Although our analysis could be indicative of effective service delivery, without intentional key performance measures and ongoing monitoring we could not conclude if these met service expectations. Roads needs to develop a definition of timeliness, establish KPIs linked to prioritization and collect appropriate data to monitor KPIs (recommendation 2).

Testing of shift coverage, indicated that 74% of our sample did not have either backup for key positions (i.e. someone trained on hotbox, rollers, rake or tar kettle) or adequate resources. Testing of resource availability, noted that 15% of the days sampled did not deploy a potholes crew due to skilled operator absences, resource sharing or equipment repairs. Going forward, Roads should review resource agility to support ongoing timeliness of response to the highest priority repairs (recommendation 3).

3.2 Processes to Address Quality

Assessment of quality included, whether foreman inspections are occurring at defined frequencies, if criteria is used to complete inspections, whether materials are monitored to determine their effectiveness, how daily spot checks of potholes are completed and filled, and ensuring staff are appropriately trained. We also met with the asphalt group to determine the processes used to ensure the quality of the asphalt.

Our interviews indicated that hot asphalt is always the preferred method of fill, but this is weather, location and resource dependent. If a fill is urgent (i.e. can cause harm/damage) cold mix is used. The method of fill is determined by the foreman or crew lead-hand. If a foreman 4 position is available, he is responsible for ensuring the quality of the fill, however, district foremen may visually identify issues when driving to inspect incoming SRs or completing right-of-way inspections. Foremen indicated in interviews that there is open dialogue with staff regarding issues as they arrive including identifying opportunities for improvement. Foremen also indicated that citizens can escalate SRs through the City's 3-1-1 system.

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The hot asphalt used by crews is obtained from the City's asphalt plant. Our review of the asphalt plant indicated that there are appropriate quality processes, including adequate quality testing of asphalt completed. Staff noted that fails on asphalt quality tests are not common.

We selected a random sample of 10 employees who completed pothole fills across each pothole position during 2019 and obtained documented evidence to support role-related training. Based on our testing, we concluded that employees have received required training at defined frequencies. However, there is no definition of a quality fill either when using cold mix or hot asphalt. Depots interviewed indicated that best practice pothole repair techniques are infrequently being utilized. Roads Maintenance should formalize and standardize quality expectations for repairs supported by training and define measures to track and report on quality repairs (recommendation 4).

3.3 Future Outlook

In the 2019-2022 One Calgary Service Plans and Budgets, Calgary's 2019 citizen satisfaction survey consistently shows infrastructure, traffic and roads at the top of citizens' issue agenda. Citizens rated the following activities with high importance, low satisfaction and a high willingness to invest: traffic flow management, road maintenance including pothole repairs, transportation planning, and snow removal. Specifically, the Roads annual survey showed low satisfaction for pothole repair (45%). The 2019-2022 One Calgary Service Plans and Budgets also indicated that pavement represents a replacement value of over \$9.8 billion. Roads stated that lifecycle funding from 2015-2018 was not sufficient to maintain overall pavement condition, and during this period citizen satisfaction with road condition dropped from 79% in 2016 to 68% in 2018 for main roads; and from 89% to 81% for neighborhood roads. The report forecasted that reduction in lifecycle funding through 2019-2022 One Calgary Service Plans and Budgets will result in accelerated deterioration and a heavier burden on maintenance activities, such as pothole repairs.

Given the importance of road maintenance to citizens and the likely increase in demand for pothole repairs, due to aging and expanding Roads infrastructure, Roads should implement a framework of standardized prioritization and quality processes supported by KPIs and targets, to continue to deliver timely and quality pothole repairs in an increasingly challenging environment.

We would like to thank Roads staff for their assistance and support throughout this audit.

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4.0 Observations and Recommendations

4.1 Standardize Prioritization Practices

Roads does not use consistent practices to prioritize pothole repairs. Established prioritization procedures support consistency of repairs across depots and the collection of reliable data to track whether the highest priority potholes are repaired on a timely basis.

Potholes are prioritized by foremen based on an inspection following a SR. We interviewed foremen from five depots who indicated that potholes are prioritized based on location, type of road, severity and safety risk to citizen. A 1-5 priority rating (5 being the most severe) is being used by two of the five depots interviewed. Prioritization of potholes is addressed in foremen training, however, foremen indicated in interviews that training is not sufficiently detailed.

There are also inconsistent record keeping and data collection practices being utilized. For example, some foremen track potholes through 3-1-1 and others utilize manual tracking systems. There is no uniform recording of pothole priority. There are also varying practices in how potholes are recorded, including how the number of potholes is recorded and tracked and tracking potholes versus other Roads defects such as sinkholes, and sunken utility cuts.

Recommendation 1

The Manager of Roads Maintenance develop prioritization procedures and practices that are applied consistently across Roads and are supported by training.

Management Response

Agreed.

Action Plan	Responsibility	
 a) We will formalize our current prioritization into a framework that standardizes: The language we use; The parameters of a pothole vs. other defects that might be repaired using hot asphalt; and The rating system for assessing pothole priority, including the key aspects to be addressed (e.g. address public safety based on pothole size/depth, traffic volume/route 	Lead: Manager, Roads Maintenance Support: Leader, Planning and Projects Commitment Date: a) October 31, 2020 b) December 31, 2020	
classification, and potential disruption to driver behavior). This prioritization framework will be included in our pothole repair manual and in foreman training program.		

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Action Plan		Responsibility
b)	Pothole repairs are currently identified through 3-1-1 service requests and through routine inspections by Roads Maintenance. We will investigate the feasibility of using the Street Light Outage Map as a tool for managing pothole processes and capturing consistent repair information. This would include a map to facilitate location capture of potholes for inspection; prioritization of work and generation of work orders; and communication of completed repairs.	

4.2 Establish KPIs Linked to Prioritization

Roads Maintenance does not have a described measure of timeliness or appropriate KPIs and associated targets to effectively measure timeliness of the highest priority pothole repairs. Establishing KPIs will support roads maintenance in monitoring their progress and determine if they are being successful in closing potholes within defined timeframes.

Potholes are prioritized by foremen and filled on a best effort based on resource availability. Pothole SRs from citizens are captured in 3-1-1 along with other maintenance SRs. 3-1-1 dashboards are available to Roads management, but they do not contain data on pothole priorities or set uniform targets based on these priorities. The overdue SR target utilized in Roads dashboards is 370 days from the date the SR is opened, however, this does not consider the priority of the pothole repair.

Recommendation 2

The Manager of Roads Maintenance develop a definition of timeliness, establish KPIs linked to prioritization and collect appropriate data to monitor KPIs.

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Management Response

Agreed.

Action Plan	Responsibility
Roads receives nearly 90,000 service requests each year, and 4,000-6,000 of these are for pothole repairs. Over the past two years Roads has been reviewing and updating the processes for all our service request types, which has yielded substantial savings in staff time. The 11 maintenance service request types, which include the pothole repair service request, are the last set to be updated and are identified in our 2020 work plan. These process reviews include a review of timeliness targets and are scheduled to be completed by September 30, 2020. We will implement new service level targets for each rating identified in the prioritization framework being developed as part of recommendation 1 above. Once this implementation is complete, the Manager of Maintenance and Director of Roads will review monthly timeliness reports. Repair progress will be posted to The City's website for citizens to view, similar to our snow and ice control and spring clean-up progress mapping.	Lead: Manager, Roads Maintenance Support: Leader, Planning and Projects and Strategic Services Commitment Date: October 31, 2020

4.3 Availability of Trained Resources and Required Equipment

Roads complete pothole repairs on a best efforts basis, when trained resources and equipment are available. Roads are not currently tracking whether availability is sufficient to support maintenance crews in repairing the highest priority potholes in a timely manner when weather conditions permit.

Foremen from all depots interviewed indicated that there have been constraints that impacted availability of trained resources and equipment during the 2019 summer maintenance program. These included not having adequate resources on the nights crew; not having backup for key positions e.g. if an asphalt carrier operator is absent (shift and season dependent); the reliability of asphalt carriers (equipment) and their fit for purpose; and availability of skilled rakers to support high quality repairs.

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We also tested shift coverage and judgmentally picked one shift per season (winter, spring summer) to evaluate if the depots in our sample had appropriate resources to run a potholes crew. Out of the 39 shifts we sampled 74% did not have either backup for key positions or adequate resources (someone trained on hotbox, rollers, rake or tar kettle). When we tested resource availability, we also noted that a potholes crew was not deployed for 15% of the days sampled due to skilled operator absences, resource sharing or equipment repairs.

The Manager of Roads Maintenance stated that he is aware of the constraints experienced by depots during 2019. He is anticipating that changes to resource scheduling (overlapping of shifts on Tuesday/ Wednesday/ Thursday) and equipment (troubleshooting of asphalt carrier reliability by Fleet Services) will improve availability to support repairs during the 2020 summer maintenance program. Monitoring of availability on a sample basis will support Roads management in determining if availability is improving, and whether availability is sufficient to support best efforts repairs in a timely manner.

Recommendation 3

The Manager of Roads Maintenance:

- a) Review availability of trained resources and required equipment on a sample basis during the 2020 summer maintenance program, and conduct analysis to determine whether further action is required to support the agility of crews to respond to high priority potholes.
- b) Continue to work directly with Fleet to resolve reliability and fit for purpose issues associated with the asphalt carriers.

Management Response

Agreed.

Action Plan	Responsibility	
a) Over the past several years Roads has been running spring maintenance a shift on each day of the week with no overlapping shifts. This was done to accelerate the completion of spring cleanup. We are reviewing shift schedule for the 2020 spring season to include overlapping crews on Tuesdays, Wednesdays, and Thursdays. In addition, we are reviewing our spring clean-up schedule to accommodate more concurrent pothole maintenance and make it less susceptible to staff absenteeism.	Lead: Manager, Roads Maintenance Support: a) Business Services b) Fleet Commitment Date: a) December 15, 2020 b) December 15, 2020	

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Ac	tion Plan	Responsibility
	Roads will continue to work with Local 37 to enhance our letter of understanding to reduce staffing adjustments and at the same time allow for training based on shift selection.	
	After the summer maintenance season is complete we will perform an assessment to determine whether resource availability has improved as a result of our process changes. The Manager of Maintenance and Director of Roads will review this assessment, and if required develop an action plan to address further adjustments to processes.	
b)	Roads and Fleet have worked together to resolve several technical and training issues that arose through use of the asphalt carriers through all seasons. We will continue to work together to ensure that any issues affecting the serviceability and operation of the asphalt carriers are addressed.	
	We will also continue to work with our staff to ensure that they are proficient in using the equipment.	
	After the summer maintenance season is complete we will perform an equipment assessment to determine whether resource availability has improved as a result of our process changes. Roads and Fleet will review this assessment and develop an action plan to address further adjustments to processes as required.	

4.4 Formalize Quality Expectations

Roads have not established expectations regarding what constitutes a quality pothole repair. There is an opportunity to enhance consistency of expectations to support "right first time" repairs and efficiency of operations. If potholes repairs are not completed to a quality standard, further repairs may be required which could result in additional costs or waste to The City.

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Foremen pre-inspect potholes to prioritize them and determine the best method of fill. However, there is no definition of a quality fill either when using cold mix (in poor weather conditions) or hot asphalt. Depots interviewed indicated that best practice pothole repair techniques are infrequently being utilized. The fill technique is determined by the raker (lead hand of crew) and/or foreman. Staff noted that resource constraints can contribute to lower quality fills. For example, using a plainer and/or jackhammer to square off a pothole prior to filling was mentioned by 4 of 5 depots, however, such an approach requires additional resources and equipment (the new asphalt carriers have not been designed to carry a jackhammer, if a jackhammer is required to remove any damaged pavement around the pothole, an extra truck would also be required). Foremen indicated that utilizing best practices means less potholes will be filled in a day.

All depots interviewed indicated that spot checks on quality only occur if resources are available; spot checks are typically completed by a foreman 4 if this position is scheduled on a shift. Otherwise, once the pothole is filled, the SR is closed without further quality checks. Foremen indicated that if the quality is poor a citizen will follow up with 3-1-1 or a new SR will be opened.

Recommendation 4

The Manager of Roads Maintenance establish quality expectations supported by training and define measures to track and report on quality repairs.

Management Response

Agreed.

Ac	tion Plan	Responsibility	
a)	We will implement a quality control program to validate pothole repair quality, including definition of quality expectations and setting targets for the percentage of repairs that are expected to meet specifications. We will test for quality by sampling repair locations using a nuclear densometer to validate the compaction of pothole repairs, which will provide an indication of the quality of our repair processes.	Lead: Manager, Roads Maintenance Support: Business Services, Construction Commitment Date: a) August 30, 2020 b) October 31, 2020 c) October 31, 2020	
b)	Roads will create a field repair manual with step-by-step instructions that can be used by staff as a field reference tool, and include this is our annual training program		

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AC2020-0408 Attachment

Action Plan	Responsibility
c) We will complete monthly assessments through the summer to determine whether pothole repairs are meeting the desired specifications, and adjust our processes as needed.	

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Data Analytics Program Update

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Item # 7.2

EXECUTIVE SUMMARY

The purpose of this report is to provide an update of the City Auditor's Office Data Analytics Program to inform Audit Committee on the upcoming launch of three new service approaches. The City Auditor's Office (CAO) overall data analytics initiative was endorsed by Audit Committee in 2016. Since that time, new data analytic tools have been implemented, more than 75 scripts have been developed, three CAO dedicated resources have been allocated and preparation has occurred to confidently launch the following expansion of services:

Continuous Auditing

This auditing service will report to Audit Committee on a quarterly basis trending results from continuous data monitoring on selected specific areas of transactional data to monitor operational compliance.

Risk Based Analytics Reporting

This auditing service will be guided by new or escalating risk areas, and will answer, based on a deep dive analysis of data, whether Administration's specific objectives and outcomes are being achieved through effective risk management. The new methodology will provide greater agility and improved timeliness in reporting.

Data Analytics Advisory Services

This advisory service will support Administration's data analytic advisory requests, as well as continuing to utilize data analytic tools to enhance the efficiency and effectiveness of our risk-based audits, and investigations related to the delivery of the Whistle-blower Program.

Over the long term, it is anticipated that significant benefits will be provided through the delivery of these new expanded services to both Administration and Council through the provision of broader risk assurance, and timely identification of non-compliance activity.

ADMINISTRATION RECOMMENDATION

1. That Audit Committee receive this report for the Corporate Report.

PREVIOUS COUNCIL DIRECTION / POLICY

Bylaw number 48M2012 "Audit Committee Bylaw" states in section 1 g) Audit Committee "oversees the integrity of The City's system of internal controls, legal compliance regarding financial matters, Codes of Conduct, and other policies, as determined by the Audit Committee" and in section 6 a) The Audit Committee "monitors Administration's compliance with existing policies and legislation".

Bylaw 30M2004 (as amended) established the position of City Auditor and the powers, duties and functions of the position. The City Auditor is accountable to Council and subject to the oversight of Audit Committee under Bylaw 48M2012 (as amended).

BACKGROUND

In 2016, the CAO received approval from Audit Committee to support a focused initiative on the development and application of data analytics. In the CAO's One Calgary submission, Council's

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Data Analytics Program Update

expectation of minimum level of service provided by the CAO has been identified as being directly aligned with the expanding level of City Services. The CAO proactively adjusted delivery services in order to build greater resiliency to meet Council's increased requirements and further support good governance and the trust implicit within the Citizen Priority of a Well-Run City.

The CAO purchased Galvanize Analytics, Power BI and added additional server capacity to enable better data analysis and stronger visualizations of data. The CAO uses analytics gleaned from City data to provide greater insight into areas of potential risk exposure which support all aspects of the mandate to deliver effective assurance, advisory and investigative services. To accomplish this, the CAO originally dedicated and defined two new roles to this initiative, who have collectively developed and maintained over 75 scripts. In April 2020, a Senior Data Analytics Auditor was added to this program to support launch and delivery of continuous auditing and risk-based data analytic reporting.

INVESTIGATION: ALTERNATIVES AND ANALYSIS

In 2019, The CAO conducted a pilot program across three data analytic desktop reviews. The pilot program was successful from the perspective of both Administration and the CAO. Results of the pilot confirmed the reliability of the data and analysis and Administration indicated they found the CAO reporting provided insight that guided opportunities for improving compliance and operational efficiency. Each of the desktop reviews were completed in less than 50% of the average elapsed time of a traditional audit and did not require a significant amount of support time from the business under evaluation.

The CAO is now expanding its service lines in 2020 upon obtaining an additional staff resource with the launch of the following:

Continuous Auditing

This auditing service will continuously monitor areas of inherent risk exposure and provide quarterly compliance assurance and trending on selected areas of focus via quarterly scorecard reporting. For the 2020 year, the first scorecard will occur by year-end.

By using data-driven indicators of risk and electronic testing of controls, we will provide Administration with ongoing independent assurance that focused control systems are working effectively, and risk is appropriately managed through compliance. This will assist Administration in their oversight to identify areas where internal controls may be inadequate and enhance a risk-control mindset. The CAO will continue to monitor this data over a period of time. If results from continuous auditing indicate areas of anomalies are increasing, then a formal compliance audit by the CAO may result.

As the CAO is independent and should not be considered as a management control, we will share our continuous auditing scripts with Administration where they are relevant and could enhance existing administrative monitoring tools.

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Data Analytics Program Update

Risk Based Analytics Reporting

This auditing service will focus on analysis of data to answer whether Administration's specific objectives and outcomes are being met. This independent and objective analysis will provide timely insight to Administration and will deliver targeted assurance to Council through Audit Committee briefings. Assurance will be provided using a data-driven approach that will include data analysis across multiple city systems. Although coverage cannot be applied to every objective/risk exposure, this approach has the advantage of being more agile and responsive than a traditional risk-based audit with less burden on Administration.

Selected topics for analysis will be discussed with Administration prior to commencing the risk-based analytics

Data Analytics Advisory Services

This advisory service will provide data analytics driven services as requested by Administration, in addition to supporting traditional audits, and whistle-blower investigations. The purpose of data analytic advisory services is to provide insight and analysis of data to reduce risks, improve risk strategies, identify business trends and improve overall business decision making.

Stakeholder Engagement, Research and Communication

We will engage with Administration on an ongoing basis to communicate our new service approaches and to ensure we continue to deliver value. To date we received full support from IT and associated data owners who have assisted us with install of our data analytic software, and provided us with inquiry access to requested data warehouses.

Strategic Alignment

The Data Analytics Program and the delivery of the expansion of service will further assist Council and Audit Committee in their oversight of Administration and its accountability for stewardship over public funds and in achieving value for money in City operations.

Social, Environmental, Economic (External)

N/A

Financial Capacity

Current and Future Operating Budget:

The planned launch of the desktop review program is funded within the existing operating budget of the CAO.

Current and Future Capital Budget:

N/A

Risk Assessment

The activities of The CAO serve to promote accountability, mitigate risk, and support an effective governance structure. The Data Analytics Program will improve effective risk management, through timely and increased notification of non-compliance activity.

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Data Analytics Program Update

REASON FOR RECOMMENDATION:

Bylaw 48M2012 (as amended) states: "In accordance with Bylaw 30M2004, oversees and ensures the accountability of the City Auditor on behalf of Council".

ATTACHMENT

1. Data Analytics Program Update



Data Analytics Program

AC2020-0622 Attachment 1 ISC: UNRESTRICTED





Data Analytics Program

Key Messages:

- The City Auditor's Office (CAO) overall data analytics initiative was endorsed by Audit Committee in 2016.
- The Data Analytics Program is ready to launch.
- The Data Analytics Program broadens and enhances
 CAO Services by providing expanded deliverables:
 - Continuous Auditing
 - Risk Based Analysis Reporting
 - Data Analytic Advisory Services



Data Analytics Program

AC2020-0622 Attachment 1

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Service Deliverables

Service Value



Continuous Auditing

- Utilize custom built scripts to monitor transactional activity
- Ongoing assessment of compliance and risk/control effectiveness
- Communicate trending and exceptions via a quarterly scorecard



Risk Based Analytics Reporting

- Deeper data driven exploration on risk exposure
- Agile approach delivering fast turnaround on specific assurance
- Communicate key issues and findings via a summary report



Data Analytics Advisory Services

- Insightful data analysis to aid Administration in proactive decision making
- Ongoing support to CAO audits, and investigations
- Communicate activity through CAO annual report

Continuous Auditing -Compliance Health Risk Based Analytics Reporting– Assurance on Specific Risks Data
Analytics
Advisory
Services –
Decision
Making
Insights

June 11, 2020 | Presentation

Audit Resource Management Report to Audit Committee 2020 June 11 ISC: UNRESTRICTED

AC2020-0567

External Auditor 2019 Management Letter

EXECUTIVE SUMMARY

Presentation of the annual Management Letter received from Deloitte LLP, The City's External Auditor for 2019, relating to the audit of The City's 2019 consolidated financial statements.

ADMINISTRATION RECOMMENDATION:

That the Audit Committee:

- Requests the External Auditor provide an update regarding the implementation status of the recommendations contained in the 2019 Management Letter (Attachment) at the 2021 January Audit Committee meeting; and
- 2. Recommends that Council receives this Report and Attachment for the Corporate Record.

PREVIOUS COUNCIL DIRECTION / POLICY

The Audit Committee Bylaw 48M2012 states that the Audit Committee:

"receives and reviews the External Auditor's Management Letter(s), together with any Administration responses, and forward, either in full or in summary, to Council for information."

Schedule B, section 1(f)

BACKGROUND

At the 2020 April 20 Audit Committee Meeting the External Auditor, Deloitte LLP, presented their 2019 External Auditor's Year-End Report, AC2020-0433. This report was subsequently received for information by Council at their 2020 April 27 Combined Meeting.

The External Auditor has prepared their annual Management Letter to The City's Administration regarding their observations during the 2019 Audit. There were no identified matters that may be of interest to Administration for 2019, however there is an update to observations identified during prior year end audits.

INVESTIGATION: ALTERNATIVES AND ANALYSIS

Administration has reviewed and responded to each recommendation in the External Auditor's Management Letter with respect to previous year's findings and recommendations as applicable.

Audit Committee should consider ensuring that the recommendations made by the External Auditor are implemented after an appropriate interval of time, by directing that the External Auditor prepare a follow-up report for the Audit Committee's 2021 January meeting.

ISC: UNRESTRICTED

Audit Resource Management Report to Audit Committee 2020 June 11

External Auditor 2019 Management Letter

Stakeholder Engagement, Research and Communication

Administration has been asked to review and respond to the recommendations in the External Auditor's 2019 Management Letter. Administration and the External Auditor have discussed the observations, recommendations and responses.

Strategic Alignment

Council Priority: A well-run city. Calgary's government is open, responsive, accountable and transparent, delivering excellent services at a fair price. We work with our government partners to ensure we have the tools we need.

Social, Environmental, Economic (External)

Not applicable.

Financial Capacity

Current and Future Operating Budget:

There is a line item in the Audit Committee budget for external auditing services. There are no Operating Budget implications for this report.

Current and Future Capital Budget:

There are no Capital Budget implications for this report.

Risk Assessment

Recommendations made by the external auditor at the conclusion of the audit of the 2019 City of Calgary financial statements are followed up in 2021 January to provide a report on the status of Administration's implementation of the management letter points.

REASON FOR RECOMMENDATION:

This report is for information only and is provided pursuant to Schedule B, section 1(f) of the Audit Committee Bylaw 48M2012.

ATTACHMENT(S)

1. Deloitte LLP 2019 Management Letter

AC2020-0567 ATTACHMENT ISC: UNRESTRICTED



Deloitte LLP 700, 850 2 Street SW Calgary, AB T2P 0R8 Canada

Tel: 403-267-1700 Fax: 587-774-5379 www.deloitte.ca

June 3, 2020

Ms. Carla Male, Chief Financial Officer The City of Calgary 800 MacLeod Trail SE Calgary, AB T2P 2M5

Dear Ms. Male:

We have recently completed our audit of the consolidated financial statements of The City of Calgary ("The City") for the year ended December 31, 2019.

We examined the accounting procedures and systems of internal control employed by The City. Our examination would not necessarily disclose all weaknesses in the systems of internal control as these examinations are based on selective tests of the accounting records and related data. Furthermore, this letter does not necessarily include all of those comments of an accounting, internal control or computer systems nature which a more extensive or special examination of these areas might disclose.

We did not identify any matters that would be of interest to Administration resulting from the 2019 audit. We have however, included in this letter an update to observations we identified during the prior years' audits. Our update to the prior years' observations is based on procedures we performed during the 2019 audit.

These matters were not significant or material in nature in the context of the December 31, 2019 financial statements taken as a whole and did not impact our ability to issue our audit opinion. Please note that this letter is a by-product of the audit and therefore, may not include all items that are of interest to Administration.

This communication is prepared solely for the information and use of, as applicable, Administration, the Audit Committee, members of Council and others within The City. Further, this communication is not intended to be and should not be used by anyone other than these specified parties or summarized, quoted from or otherwise referenced in another "document" or "public oral statement". We accept no responsibility to a third party who uses this communication.

We would be pleased to discuss and/or clarify the matters included herein with you further should you wish to do so.

Yours truly,

Chartered Professional Accountants

Doloitte LLP

cc: The Audit Committee of The City of Calgary

Update to December 31, 2018 and 2017 year-end observations

1. Review of deferred revenue recognition accounting policies and processes and training at the business unit level

Year Identified - 2018 (and 2017 carried forward)

Observation:

The City's accounting and financial reporting processes require significant effort, coordination and communication between Portfolio Finance and the Corporate Financial Reporting ("CFR") team. It is important that there is timely performance of internal controls and processes that ensure complete and accurate accounting at the business unit level for the preparation of accurate annual consolidated financial statements. Due to the decentralized organizational structure of The City, each Portfolio Finance Team is responsible for material complex accounting transactions that have a significant impact on the City's annual consolidated financial statements. Thus, it is important that internal controls are operating effectively at the business unit level. Furthermore, it is important that business unit finance personnel have the appropriate level of in-depth knowledge and technical expertise of financial accounting and reporting matters to ensure timely and accurate financial reporting.

The City restated the 2017 financial statements as a result of a material misstatement identified by Administration for the accounting of revenue relating to capital deposits. Administration advised that the restatement was the result of a delay in review of capital projects financing deficits. Through discussions with business unit personnel, CFR and performance of audit procedures, we understand that there were internal controls that existed around capital project financing deficits, however they were either not designed appropriately or did not work as intended. Following the restatement, we do note that Administration has developed and implemented new controls and procedures to prevent/detect future misstatements relating to capital deposits (these will be subject to audit testing during the fiscal 2019 audit).

Recommendation:

While the restatement was related to certain business units, our recommendations below apply to all business units which are responsible for material, complex deferred revenue transactions:

Review of revenue recognition policies and processes

- 1. As the restatement related to accounting for capital deposits, reserves and revenue, we recommend Administration perform a review of revenue recognition policies and procedures to ensure internal controls designed to prevent and detect misstatements are operating effectively and there is compliance with internal policies and related accounting guidance.
- 2. As the City formally prepares consolidated financial statements on an annual basis, operational activity during the last three months of the fiscal year is high. We recommend that Administration perform a review of the annual processes that impacts revenue recognition to ensure these are being completed in a timely manner and any gaps in internal controls are rectified.

Training at the Business Unit level

- 3. We understand that due to the organizational structure of finance personnel roles, several individuals could be responsible for performing part of the accounting of a full transaction. As such, we recommend the following:
 - All individuals responsible for the accounting of a full transaction for capital deposits or reserves are included in the training sessions to understand the full accounting cycle and implication on the financial statements.
 - Training continues to be held on a regular basis (versus one time) during the year to ensure accounting processes and procedures are fully understood at the business unit level.
 - Training be conducted on a timely basis for individuals new to the role due to staffing changes.

Recommendations carried forward from fiscal 2017, MLP #1:

The December 31, 2017 management letter included recommendations relating to capital deposits and Administration's response in January 2019 was as follows: "During 2018, Administration reviewed current processes and procedures, to ensure consistent application and has developed a work plan for 2019 using a risk-based approach to ensure there is consistency and full compliance with the accounting guidance". The recommendations from 2017 have been carried forward as part of the 2018 recommendation given that both our 2017 and 2018 recommendations relate to capital deposits:

- 4. The business unit conduct a review of the policy and processes relating to contributions with the objective to ensure consistency in the processes and policies utilized to account for contributions and compliance with the accounting guidance (PS 3100, Restricted Assets and Revenues, paragraphs 7 to 11);
- 5. All contributions have written agreements; and
- 6. All contributions are used in accordance with the stipulations as per the original agreements.

Administration's response:

Administration agrees with the recommendations. To strengthen financial reporting throughout The City a work plan will be developed in 2019 and the following actions will be considered:

- 1. Administration will perform a review of revenue recognition accounting policies and processes to ensure internal controls are designed to prevent and detect misstatements and they are operating effectively and in compliance with internal policies and related accounting guidance.
- 2. Administration will perform a review of the annual processes that impact revenue recognition to ensure these are being completed in a timely manner.
- 3. Administration will work to develop training programs for new and existing staff to ensure the appropriate level of knowledge and technical expertise of financial accounting and reporting matters to ensure timely and accurate financial reporting.
- 4. Addressed through action #1.
- Administration will ensure that processes are in place for having written agreements for all contributions.
- 6. Addressed through action #1 as this is part of revenue recognition standards.

Auditor's update January 2020 (based on 2019 interim audit procedures):

We held discussions with Administration and reviewed the work plan implemented by Administration in fiscal 2019. We note that during fiscal 2019, Administration has implemented processes to address this recommendation as indicated in Administration's response below. Through these discussions and review of the work plan, we understand that the work plan was partially implemented in fiscal 2019, in accordance with the implementation plan, and will continue to be implemented through fiscal 2020. During our year-end fieldwork, we will apply audit procedures as applicable (relating both to internal controls and detailed testing as well as new processes implemented in 2019) and will report any deficiencies or further recommendations to Administration and the Audit Committee upon completion of the 2019 year-end audit. As Administration's work plan will be implemented through fiscal 2020 we will continue to work with Administration in addressing this recommendation in the next fiscal year.

During fiscal 2019, we have also expanded our testing on the offsite levy balance, which is part of the capital deposits balances. We will complete our testing in March 2020 and report back to Administration and the Audit Committee.

Administration's response January 2020 (based on November 2019 interim audit procedures):

Administration continues to agree with these recommendations. During 2019, Corporate Financial Reporting developed a work plan to address the recommendations and started work to mitigate the risk of revenue recognition misstatements going forward. Actions taken during 2019 include:

a. Leveraged the Hyperion tool to import monthly PeopleSoft actual expenditures and financing entries and refresh the carry-forward balances from all approved capital budgets. Business unit

Finance provides a copy of the carry-forward form three times per year indicating that analysis has been performed and financing entries, where appropriate have been recorded. This ensures that funding for capital projects are recognized in the correct period. This detective control improvement partially addresses recommendations #1, 2 and 4.

- b. Using a risk-based approach, business units were analyzed and prioritized based on two factors: their relative deferred revenue balance and prior year restatement amounts. Corporate Financial Reporting worked with Portfolio Finance and Portfolio and Strategy in 2019 to understand historical processes and procedures, identified gaps in process and procedures and developed new controls to address these gaps. This work will continue in 2020 to ensure that all business units' processes and procedures are reviewed to mitigate the risk of revenue recognition misstatement going forward. This work partially addresses recommendations #1, 2, 5 and 6.
- c. Corporate Financial Reporting held sessions in May, September and December which included information about the new detective control for financing deficits. This provided Portfolio Finance with an understanding of the new control, its purpose and how it can detect issues pertaining to the recognition of funding. This work partially addresses recommendation #3.
- d. During 2019, Operations developed new processes and requirements to ensure that Development Agreements are signed on a timely basis. Starting in 2020, a Developer can only receive a Development Agreement if they have agreed to the "Terms and Conditions" (also known as the Master Development Agreement) between the City and the Developer. The Master Agreement discusses the administrative duties, offsite levy rates, application for certificates, maintenance periods and general provisions. The Master Agreement also details the obligations that the City requires of all land developers to follow. This work addresses recommendation #5.
- e. Corporate Financial Reporting, Portfolio Finance and Portfolio and Strategy have been limited by resource constraints in 2019 but are committed to the review of processes and procedures including internal controls to ensure that revenue recognition is occurring in a timely manner.

Auditor's update June 2020 (based on 2019 year-end audit procedures):

During fiscal 2019, Administration made significant progress in regards to the recommendations relating to revenue recognition of capital deposits identified during 2018 and 2017 audits based on their work plan.

Administration began reviewing revenue recognition policies and processes and implementing new controls across priority business units (as identified by Administration) in 2019. The most significant of these new controls is the carry-forward form control for financing deficits. We performed an evaluation of the design and implementation of the new carry-forward form control for financing deficits on a test basis, noting appropriate steps are being taken to ensure this new control is designed and implemented effectively. Based on Administration's work plan, in 2020, Administration plans to review the remaining business units' revenue recognition policies and procedures and implement new controls.

Administration also held multiple training sessions in 2019 regarding revenue recognition of capital deposits. As part of our audit procedures, we noted that the training session materials and topics included additional information relating to capital deposits, such as the new carry-forward form control for financing deficits.

New processes and requirements regarding Master Development Agreements will begin in 2020. Based on our 2019 year-end audit procedures performed, we noted that all agreements we selected for testing had a corresponding written agreement.

During the fiscal 2019 audit, we also expanded our testing on the offsite levy balance, which forms part of the capital deposits balance. We performed additional internal control walkthroughs to better understand Administration's processes and we designed more robust substantive procedures to ensure offsite levies which formed part of our audit selections were recognized appropriately. Based on our testing performed, no misstatements were identified.

The following summarizes our update to the prior years' recommendations:

Recommendation #	Status	Update and Completion Timeline
1, 2, 4, 5 and 6	In progress	Consistent with Administration's work plan, these recommendations are still in progress as the recommendations were not applied across all business units in 2019. In 2020, Administration plans to review the remaining business units' revenue recognition policies and procedures and implement new controls. For recommendation #5, the new process for Master Development Agreements will also commence in 2020. We will evaluate the design and implementation of the new policies and procedures during our 2020 year-end audit procedures and will report any deficiencies or further recommendations to Administration and the Audit Committee.
3	Addressed	Recommendation satisfactorily completed in 2019.

Administration's response:

Administration continues to agree with these recommendations. During 2020, Corporate Financial Reporting will continue the work plan developed in 2019 to address the recommendations to mitigate the risk of revenue recognition misstatements going forward. Actions taken include:

- a. As discussed in the January update above, Corporate Financial Reporting and the Corporate Budget Office successfully leveraged the Hyperion tool to import monthly PeopleSoft actual expenditures and financing entries and refresh the carry-forward balances from all approved capital budgets. Portfolio Finance provides a copy of the carry-forward working paper three times per year indicating that analysis has been performed and financing entries, where appropriate have been recorded. This detective control improvement ensures that funding for capital projects are recognized in the correct period and continues to partially address recommendations #1, 2 and 4.
- b. Using a risk-based approach, business units were analyzed and prioritized based on two factors: their relative deferred revenue balance and previously restatement amounts. In 2020, Corporate Financial Reporting will continue to work with Portfolio Finance to understand historical processes and procedures, identify gaps in processes and procedures and develop new controls to address these gaps. This work will ensure that all business units' processes and procedures are reviewed to mitigate the risk of revenue recognition misstatement going forward. This work partially addresses recommendations #1, 2, 4, 5 and 6.
- c. During 2019, Operations developed new processes and requirements to ensure that Development Agreements are signed on a timely basis. Starting in 2020, a Developer can only receive a Development Agreement if they have agreed to the "Terms and Conditions" (also known as the Master Development Agreement) between the City and the Developer. The Master Agreement discusses the administrative duties, offsite levy rates, application for certificates, maintenance periods and general provisions. The Master Agreement also details the obligations that The City requires all land developers to follow. The 2020 Development Agreement negotiations were finalized in early 2020, and the new process of signing and sealing the development agreements, including terms and conditions and special clauses, are now part of the formal process. This work addresses recommendation #5.

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d. Corporate Financial Reporting and Portfolio Finance continue to be limited by resource constraints. In 2020, further constraints have arisen as a result of the COVID-19 pandemic and could cause delays in execution of the work plan. We remain committed to the review of processes and procedures including internal controls to ensure that revenue recognition is occurring in a timely manner. An assessment of progress against the work plan will be performed in September 2020. We will prioritize this work as much as possible in the current environment and if required, a revised work plan will be presented to Audit Committee on October 22, 2020.

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Opportunity Calgary Investment Fund Report to Audit Committee 2020 June 11

Opportunity Calgary Investment Fund Annual Report

EXECUTIVE SUMMARY

This report is to provide the City of Calgary Audit Committee with an annual report from Opportunity Calgary Investment Fund (OCIF) Audit Committee.

ADMINISTRATION RECOMMENDATION:

That the Audit Committee:

- 1. Receive this report and presentation for the Corporate Record; and
- 2. Direct that Attachment 6 remain confidential pursuant to Sections 16 (Disclosure harmful to business interests of a third party) and 25 (Disclosure harmful to economic interests of a public body) of the *Freedom of Information and Protection of Privacy Act*, to be reviewed 2035 June 11.

PREVIOUS COUNCIL DIRECTION / POLICY

The City of Calgary Audit Committee Bylaw 48M2012 states that Audit Committee is responsible for:

"overseeing its governance responsibility with audit committees of The City's major autonomous civic entities."

Section 4(1)(i)

BACKGROUND

A letter dated 2020 February 25 was provided to the Chair, Opportunity Calgary Investment Fund from the City of Calgary Audit Committee Chair requesting a report and presentation on its 2019 Annual Report, risk management processes and the Audit and Finance Committee terms of reference.

The letter outlined the items to be provided in their annual report to The City's Audit Committee, as follows:

1. Brief summary on governance structure, succession planning and recruitment process, recent financial highlights and key 2020 initiatives/strategy;

a. Governance Structure

OCIF was incorporated under the Business Corporations Act in the province of Alberta on April 19, 2018. OCIF is a government non-profit organization under the Income Tax Act of Canada and accordingly is exempt from income taxes under section 149(1)(e) or (I). OCIF is a controlled not-for-profit (NFP) organization of The City of Calgary with 1 share issued.

OCIF was established with a mandate to manage the OCIF Reserve effectively and in a manner that creates an environment within the city of Calgary that encourages economic recovery and growth, helps reduce the impact of the economic downturn on Calgary's citizens and businesses, and capitalizes on new opportunities to support Calgary's economic success into the future.

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The Board of Directors is currently comprised of eleven (11) members including the Mayor of the Shareholder, as an ex-officio member, the Councillor of the Shareholder appointed to the CED Board of Directors, as an ex-officio member, the Chair of the CED Board of Directors, and eight (8) other members from the business community. Based on the Unanimous Shareholder Agreement and Bylaws, there can be up to nine (9) business community members, and there is currently one (1) vacant spot. A director who holds office an as ex-officio member has all the same rights, obligations and duties as a director on the Board who is not an ex-officio Director.

The Board oversees the organization's overall strategic direction while management develops strategy and manages and conducts the day-to-day business.

The Board reviews the annual business plan and the annual budget for approval by The City of Calgary as the Shareholder. It monitors risk and compliance with the fiduciary and legal requirements of the organization. It delegates to management the achievement of strategic, financial and other plans. OCIF's responsibilities to its multiple stakeholders are paramount in conducting its business. The overriding objective for the Board is to maximize the value of the work of OCIF.

In 2019 OCIF received contributions from the interest earned in the Reserve fund administered by The City of Calgary of \$987K (approved budget of \$1.35M less carried forward amount of \$366K from 2018) to sustain its operations in accordance with the operating budget approved by the OCIF Board of Directors and the City Manager and Chief Financial Officer of The City of Calgary.

1.2 Succession Planning and Recruitment Process

As the Manager of OCIF, Calgary Economic Development (CED) has a succession plan for its key leaders, who are common to the OCIF leadership team, and this includes the CEO, CFO and VP of Operations. In 2019, OCIF added three new employees to the team to support the operation of the program and in turn reduced and eliminated consultants and seconded employees, thereby reducing the succession risks.

In 2019, OCIF was engaged in succession planning for the Board of Directors by way of a detailed Board Recruitment Plan led by the Corporate Governance and Effectiveness Committee. With two Directors resigning effective June 24, 2019, OCIF commenced recruitment of new Directors, which included soliciting feedback from Council. In early 2019, the Board of Directors, at the recommendation of the Corporate Governance and Effectiveness Committee, engaged an external recruitment firm to assist with the succession and recruitment of new Directors for appointment by the Shareholder at the Annual General and Special Meeting on June 24, 2019.

The Board Manual approved by the Corporate Governance and Effectiveness Committee and Board of Directors includes a Board Recruitment Policy that sets out the steps and requirements for board recruitment and the nomination of new Directors. Under the Board Recruitment Policy, the Board reviews and approves the recruitment procedure for new Directors on an annual basis, including utilization of an open and transparent process. Under the policy, the Board delegates execution of the recruitment to the Corporate Governance and Effectiveness Committee. OCIF board recruitment is a public process open to the whole community and key

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Opportunity Calgary Investment Fund Report to Audit Committee 2020 June 11

Opportunity Calgary Investment Fund Annual Report

stakeholders, including City Council for The City of Calgary, are notified of any vacancies on the Board.

The OCIF Board of Directors is carefully composed of Directors from legal, financial and key sector backgrounds. A Skills Matrix of the Board is consolidated and reviewed by the Corporate Governance and Effectiveness Committee on an annual basis, evaluating skills, diversity, and experience of individual Directors. Consideration of applications is based on areas of industry representation and experience that are identified by the Skills Matrix and Corporate Governance and Effectiveness Committee as underrepresented by the current makeup of the Board.

In February 2019, the Corporate Governance and Effectiveness Committee commenced recruitment for 2019 board appointments. The Committee prepared a Recruitment Plan which was presented to and approved by the OCIF Board of Directors on March 8, 2019. Included in the recruitment plan was joint board recruitment with CED, engagement of a recruitment firm, a search profile, and recruitment timeline. In order to preserve the corporate memory and stagger terms of the Directors, the Corporate Governance and Effectiveness Committee agreed on a recruitment scenario where two Directors are recruited in 2018, followed by one member in 2019. In March 2019, OCIF and CED engaged Boyden, a local recruitment firm, to spearhead the board recruitment process for 2019.

The 2019 board recruitment process included consultation meetings with key stakeholders, including City Council and the current OCIF Board of Directors, public advertisement online and in the Calgary Herald, targeted search for qualified candidates, review of applications, creation of a short-list, and scheduling of interviews. At the Annual General and Special Meeting of the Shareholder on June 24, 2019, Mark Blackwell and Nancy Laird were appointed as members of the OCIF Board of Directors.

In March 2020, the Corporate Governance and Effectiveness Committee commenced recruitment for 2020 board appointments, given that three board members are stepping down at the AGM in June 2020. The Committee prepared a Recruitment Plan which was presented to and approved by the OCIF Board of Directors on March 13, 2020. In order to preserve the corporate memory and stagger terms of the Directors, the Corporate Governance and Effectiveness Committee agreed on a recruitment scenario where two to four new Directors will be recruited, while maintaining the chairs of the Audit Committee and Corporate Governance Committee.

1.3 Recent Financial Highlights

OCIF's December 31, 2019 financial statement audit was reviewed by the Audit Committee and approved by the Board of Directors and completed on March 13, 2020. The December 31, 2019 audited financial statements and auditor's year end communications are attached to this report (See attachments 1 and 2).

MNP provided an audit opinion that the financial statements present fairly, in all material respects, the financial position of OCIF as at December 31, 2019, and the results of its operations and its cash flows for the year then ended in accordance with Canadian Public

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Opportunity Calgary Investment Fund Report to Audit Committee 2020 June 11

Opportunity Calgary Investment Fund Annual Report

Sector Accounting Standards for Not-For-Profit Organizations. OCIF uses the deferral method of accounting for contributions such that restricted contributions are recognized as revenue in the year in which the related expenses are incurred.

In 2019 OCIF received contributions from the interest earned in the Reserve fund administered by The City of Calgary of \$987K (a budget of \$1.35M less the carried forward amount of \$366K from 2018) to sustain its operations in accordance with the operating budget approved by the OCIF Board of Directors and the City Manager and Chief Financial Officer of The City of Calgary.

Expenses remained within the approved 2019 operating budget. OCIF incurred expenditures of \$633K in 2019. OCIF carried the remaining \$720K of contribution from The City of Calgary as deferred revenue to be utilized in 2020.

1.4 Key 2020 Initiatives/Strategy

As a newly established entity in 2018, OCIF established key objectives and kept the funnel wide to launch the new fund quickly and to learn about the opportunities for the community.

In 2019, OCIF continued to refine its focus to concentrate on eligible projects with the highest impact and return on investment for Calgary and to ensure alignment with the Council approved Economic Strategy, *Calgary in the New Economy*. The board agreed to focus on proactive opportunities within the existing Cluster Development and Anchor Company streams in 2020. Cluster Development means Centres of Excellence, hubs and accelerators that benefit multiple companies and are foundational to shifting and diversifying the economy. The benefits of investing in Anchor Companies mean significant presence in Calgary of market leading companies with global trade and that act as hubs in supply chains. Anchor Companies often attract skilled talent from other locations, as well as new financial investment from venture capital and private equity companies. Lastly, projects that are transformational and supported by *Calgary in the New Economy*, including the pillars of Talent, Innovation and Place, will enhance the Fund's ability to make differential investments to leverage other funding.

2. Report on the organization's key operating and strategic risks including trends and risk management plans and processes;

OCIF has created and regularly updates an Enterprise Risk Matrix where risks are identified using three broad categories:

- 1) Financial;
- 2) Reputational and Relevance;
- 3) Sustainability and Operational.

Within each category identified risks are assigned as low, medium or high probability of occurrence. The most recent Enterprise Risk Matrix (Exhibit 1), identifies three high risk items, four medium risk items, and seven low risk items. Mitigating strategies are outlined for every risk identified in the Enterprise Risk Matrix, which is reviewed and updated by the Audit Committee and the Board of Directors on a quarterly basis.

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3. Analysis of the top three financial and/or operational risks that in our opinion would impact the City of Calgary and be of concern to the City's Audit Committee;

As of December 31, 2019, OCIF's top three operating and strategic risks are:

- 1) <u>Financial Risk</u>: Reliance on The City of Calgary as its sole source of revenue. High probability with a potentially medium impact.
- 2) Reputational Risk: The fund may be perceived as a conflict of interest with Calgary Economic Development as the manager of the fund and project submissions and referrals do not align with *Calgary in the New Economy*. High Impact with a potentially low probability.
- 3) <u>Sustainability and Operational:</u> Staff capacity to meet the changing needs of managing the fund. High probability with a potentially medium impact. Post December 31, 2019, uncertainty with beneficiaries' ability to achieve milestones as committed to in executed Contribution Agreements. High probability with a high impact.

OCIF is actively focused on mitigating strategies to minimize the financial and reputational risks of the top three risks noted above.

Adequate Revenue

With The City of Calgary as OCIF's sole source of revenue, OCIF works with its Audit Committee, Board of Directors and The City of Calgary City Manager to ensure the budget is submitted and approved in accordance with its Funding Agreement with The City of Calgary and that any substantial changes to forecasted costs are communicated to ensure adequate revenue is received.

Reputational Risk

There are inherent risks attached to a government grant program and the public's view regarding who qualifies versus who does not. There is also the additional risk of the program's overall reputation and in turn CED's regarding the success of applicants that do receive funding, as there is no guarantee of their success. It is CED's responsibility to make sure that we are administrating, communicating, servicing and redirecting applicants. CED has been working with the OCIF Board of Directors to ensure a strong intake process, due diligence execution, and strategic direction. As the stewards of OCIF, CED has worked with the OCIF Board and the board committees to ensure that governance best practices are implemented, that third-party due diligence is used when appropriate to review business cases prior to investment, and also acknowledge that our processes over the last year two years have matured and evolved since the program's inception.

Available Resources and Staff Capacity & Post December 31, 2019 Impact of COVID-19 on Beneficiaries & Operations

A key operational risk for OCIF is the ability to have the capacity and resources available via the CED management services agreement to operate the entity and manage the OCIF fund. OCIF operates solely on the interest generated from the OCIF fund, and therefore is reliant on the availability of that interest to be able to hire staff and have sufficient resources available to

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effectively manage the fund. OCIF submits an annual budget to its Board of Directors and the City Manager and Chief Financial Officer. Once approved, OCIF received quarterly deposits based on the approved budget requirements.

COVID-19 has and will continue to impact beneficiaries' ability to achieve the agreed milestones against which OCIF advances funds. OCIF has paused its intake of new applications and is pausing its current activities for a time when we can fully understand the impact of COVID-19 on our current and future grant recipients. OCIF is working closely with current grant beneficiaries to understand the impact of COVID-19 on their OCIF funded project and the milestones, and to support those activities wherever possible in meeting their milestones.

4. Report on internal controls including information technology and systems;

OCIF has implemented several controls as part of its fraud prevention activities, including appropriate segregation of duties and regular reviews of financial results. Approval processes and procedures are in place and reviewed regularly. As part of the audit, OCIF has an annual fraud risk assessment with the audit committee.

Via the management services agreement with CED, OCIF has outsourced its IT services to Northern Backup and adopted a cloud strategy by leveraging Microsoft's Office 365 platform. Northern Backup provides hosting services, helpdesk and technical support. CED has also expanded its Operations and Project team to support the technology suite of products.

The following services are located to the Office 365 cloud: Email, Telephone, Instant Messaging and File Storage and Sharing. The migration to a cloud-based environment was completed in early 2019. As part of CED's data loss prevention strategies, it has implemented the following:

- Adopted an IT strategy with a cloud first initiative in mind. This allows CED/OCIF to not own or have any servers onsite as part of its business continuity plan.
- Created a Data Retention and Destruction Policy, enforced by protective technologies on content stored in Office 365 using built in tools.
- Data Centres that store important CED data maintain a SOC 1 (SSAE-16/CSAE-3416/ISAE-3402) type 2 audits standard.
- All workstations and servers are regularly patched as well as managed/monitored for any problems.
- Redundant backup systems are in place protecting OCIF information.

OCIF, in conjunction with CED as its IT provider, has a disaster recovery plan, emergency response plan and a business continuity plan.

During the 2020 COVID-19 crisis, the use of O365, Microsoft Teams and shared drives located in the cloud, combined with mobile hardware, allowed the OCIF operations to easily and effectively move into a home-based work environment with no down time or loss of operations. Communication occurred daily using Microsoft Teams.

5. Most recent management letter including management responses as appropriate

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MNP LLP, auditors for OCIF, attended the March meetings of the OCIF Audit Committee and OCIF Board of Directors to present their reports for OCIF for the year ended December 31, 2019.

(See attachment 1.)

6. Audit Committee 2020 Work Plan.

(See attachment 7.)

As requested in the letter, presenters of the report will be prepared to answer the following questions:

1. What is the frequency of review and are there any recent changes to the Audit Committee Charter or Terms of Reference?

The Audit Committee meets quarterly to review financial and risk reporting and reports to the Board of Directors based on information reviewed at those sessions. The Audit Committee is responsible for stewardship of the Corporation's finances. The Audit Committee has oversight responsibility and makes recommendations to the Board on financial and risk matters.

The Audit Committee reviews its terms of reference at a minimum on an annual basis, or more often if required, and recommends changes as necessary.

In 2019 the Audit Committee Terms of Reference were last reviewed and amended at the October 18, 2019 Audit Committee meeting. (See Attachment 3.)

2. What is the current composition of the Audit Committee and what is their relevant financial experience?

Ian Bruce – Committee Chair, OCIF Board Director

Barry Munro - OCIF Board Director

Steve Allan – OCIF Board Director

(See Attachment 8 for Bios and Financial experience.)

3. Have there been any significant changes to organizational leadership?

Leadership of OCIF is provided by Calgary Economic Development's President & CEO and CFO. Other CED senior staff are fully dedicated to managing OCIF. The key executives remain in place since the formation of OCIF. In 2019, the program lead, who was a City secondment, left along with a CED coordinator; this team had been supported by one to two consultants/term employees. OCIF replaced these resources with a full-time Director, Manager, Analyst and Team Assistant and eliminated the consultants.

4. Are there any regulatory or market changes that may impact the current business approach and would they be relevant to share publicly with the Audit Committee?

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Opportunity Calgary Investment Fund Report to Audit Committee 2020 June 11

Opportunity Calgary Investment Fund Annual Report

In 2019, the answer is no.

In 2020, the impact of COVID-19 will be material to all OCIF investees and OCIF is proceeding very carefully in order to allow time to assess the impact to business plans and milestones of clients, applicants and/or grant recipients.

5. Are there any results of any regulatory or internal/external business assessments that provide assurance on the effective management of risks as addressed in your presentation?

OCIF has established an enterprise risk matrix to identify the top risks to the strategic goals and to identify mitigating strategies.

6. What initiatives are currently in progress to improve the efficiency of your processes? (e.g. sustainable operations, key performance indicators and relevance of the organization in the future)

OCIF, through its business plan is focused on two investment streams; Cluster Development (e.g. Hubs, Centres of Excellence) and Anchor (companies) and in doing so will also directly align with the Economic Strategy, Calgary in the New Economy. OCIF has focused on supporting projects and will assist in curating key initiatives. During COVID-19, OCIF paused its intake of new applications. The organization's current efforts are focused on supporting all grant recipients, all current applicants in the pipeline, and any company currently in progress within the OCIF review process to ensure we maintained sustainable operations.

OCIF is currently undertaking an expansion of the Customer Relationship Management (CRM) which currently includes a portal that is used for applications. The CRM will include all information as an application moves through each stage gate and approval process, including business case and compliance. Adequate current processes are in place, but the enhanced CRM will lead to greater efficiencies; lower costs; and strong IT back up and support.

INVESTIGATION: ALTERNATIVES AND ANALYSIS

This report responds to The City of Calgary Audit Committee's reporting requirements of the OCIF Board and is intended to be an ongoing dialogue between The City of Calgary and the OCIF Board.

Stakeholder Engagement, Research and Communication

No implications for this report.

Strategic Alignment

No implications for this report.

Social, Environmental, Economic (External)

No implications for this report.

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Opportunity Calgary Investment Fund Report to Audit Committee 2020 June 11

Opportunity Calgary Investment Fund Annual Report

Financial Capacity

Current and Future Operating Budget:

There are no budget implications for this report.

Current and Future Capital Budget:

There are no budget implications for this report.

Risk Assessment

OCIF reviews risks on an ongoing basis. Risk reporting is one of the main topics in the report.

REASON(S) FOR RECOMMENDATION(S):

The City of Calgary Audit Committee oversees its governance responsibility with audit committees of The City's major autonomous civic entities.

ATTACHMENTS

- 1. MNP Report to the OCIF Audit Committee for the year ended December 31, 2019
- 2. Opportunity Calgary Investment Fund Financial Statements for the Year Ended December 31, 2019
- 3. Audit Committee Terms of Reference
- 4. OCIF Board Structure
- 5. OCIF Progress Report
- 6. OCIF Enterprise Risk Matrix (Confidential)
- 7. OCIF Audit Committee 2020 Work Plan
- 8. OCIF Audit Committee Bios and Financial experience



Opportunity Calgary Investment Fund Ltd.

2019 Audit Findings Report to the Audit Committee December 31, 2019

Jillian Murdoch, CPA, CA T: (403) 537-7633

E: Jillian.Murdoch@mnp.ca



Best Employer





March 6, 2020

Members of the Audit Committee of Opportunity Calgary Investment Fund Ltd.

Dear Sirs/Mesdames:

We are pleased to submit to you this report for discussion of our audit of the financial statements of Opportunity Calgary Investment Fund Ltd. (the "Company") as at December 31, 2019 and for the year then ended. In this report we cover those significant matters which, in our opinion, you should be aware of as members of the Audit Committee.

We have completed our audit of the financial statements of the Company which has been carried out in accordance with Canadian generally accepted auditing standards.

Unless unforeseen complications arise, our Independent Auditor's Report will provide an unmodified opinion to the members of the Company. A draft copy of our proposed Independent Auditor's Report is attached at the end of this report.

This report is intended solely for the information and use of the Audit Committee and Management and should not be distributed to or used by any other parties than these specified parties.

The matters raised in this and other reports that will flow from the audit are only those which have come to our attention arising from or relevant to our audit that we believe need to be brought to your attention. They are not a comprehensive record of all the matters arising, and in particular we cannot be held responsible for reporting all risks in your business or all control weaknesses. This report has been prepared solely for your use and should not be quoted in whole or in part without our prior written consent. No responsibility to any third party is accepted as the report has not been prepared for, and is not intended for, any other purpose.

We would like to express our appreciation for the excellent cooperation we have received from management and employees with whom we worked.

We appreciate having the opportunity to meet with you and to respond to any questions you may have about our audit, and to discuss any other matters that may be of interest to you.

Sincerely,

Chartered Professional Accountants

MNP LLP

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INTRODUCTION

As auditors, we report to the members on the results of our examination of the financial statements of Opportunity Calgary Investment Fund Ltd. (the "Company") as at and for the year ended December 31, 2019. The purpose of this Audit Findings Report is to assist you, as members of the Audit Committee, in your review of the results of our audit. To facilitate in your understanding of our findings, Appendix A to this report summarizes our audit process.

Our report will discuss the status of our engagement, as well as communicate to you significant audit, accounting and reporting matters arising from our procedures. We hope that this report is of assistance to you, and we look forward to discussing our findings and answering your questions.

ENGAGEMENT STATUS

We have completed our audit of the financial statements of the Company and are prepared to sign our Independent Auditor's Report subsequent to completion of the following procedures:

- Receipt of the remaining outstanding legal confirmations;
- Receipt of the signed management representation letter;
- Discussion of subsequent events with the Audit Committee;
- The Audit Committee's review and approval of the financial statements.

INDEPENDENT AUDITOR'S REPORT

We expect to have the above procedures completed and to release our Independent Auditor's Report on March 6, 2020.

Unless unforeseen complications arise, our Independent Auditor's Report will provide an unmodified opinion to the members of the Company. A draft copy of our proposed Independent Auditor's Report has been included with this report.

SIGNIFICANT AUDIT, ACCOUNTING AND REPORTING MATTERS

AUDIT AND REPORTING MATTERS

The following significant matters arose during the course of audit that we wish to bring to your attention.

AREA	COMMENTS
CHANGES FROM AUDIT SERVICE PLAN	We previously presented our proposed Audit Service Plan to you on September 27, 2019. Over the course of our audit, the following deviation was made from this plan:
	Materiality was adjusted from the proposed amount of \$17,000 to \$25,000.
FINAL MATERIALITY	Materiality is a concept used to assess the significance of misstatements or omissions that are identified during the audit and is used to determine the level of audit testing that is carried out. The scope of our audit work is tailored to reflect the relative size of operations of the Company, and is affected by our assessment of materiality and audit risk. Final materiality used for our audit was \$25,000 for which was based on gross expenses.
DIFFICULTIES ENCOUNTERED	No significant limitations were placed on the scope or timing of our audit.

AREA	COMMENTS
IDENTIFIED OR SUSPECTED FRAUD	Due to the inherent limitations of an audit and the nature of fraud, including attempts at concealment through forgery or collusion, an audit conducted in accordance with Canadian generally accepted auditing standards cannot be relied upon to detect fraud.
	While our audit cannot be relied upon to detect all instances of fraud, no incidents of fraud, or suspected fraud, came to our attention in the course of our audit.
	The verification of the general ledger data integrity and testing of manual journal entries is a key audit step in understanding and addressing the risk of fraud. MNP utilizes Mindbridge Ai, in the completion of these steps.
	Mindbridge Ai is an auditing solution that leverages advanced machine learning and Ai techniques to augment human capacity and cope with the enormous amounts of financial data that exist within organizations. While other audit tools only look at accounts and entries in isolation, Mindbridge Ai identifies unusual transactions by also looking at the monetary flows between accounts, all credits and all debits. This helps MNP to provide the Audit Committee with an unparalleled view into the state of the Company's data, arming the Company to better understand individual transactions and identify potential issues. An excerpt of our analysis is attached to this report.
IDENTIFIED OR SUSPECTED NON- COMPLIANCE WITH LAWS AND REGULATIONS	Nothing has come to our attention that would suggest any non-compliance with laws and regulations that would have a material effect on the financial statements.
MATTERS ARISING IN CONNECTION WITH RELATED PARTIES	No significant matters arose during the course of our audit in connection with related parties of the Company.
SIGNIFICANT DEFICIENCIES IN INTERNAL CONTROL	Our audit process focuses on understanding the controls utilized in Management's reporting systems to the extent necessary to identify overall and specific financial reporting risks. This risk assessment allows us to concentrate our audit procedures on high risk areas and, where possible, place reliance on controls within the financial reporting system to reduce the extent of our testing.
	It is important to note that our assessment was not, nor was it intended to be, sufficient to comment or conclude on the sufficiency of internal controls.
	We are required under Canadian generally accepted auditing standards to communicate all significant deficiencies identified during an audit to the Audit Committee on a timely basis. However, we may not be aware of all significant deficiencies that do, in fact, exist.
	While our review of controls was not sufficient to express an opinion as to their effectiveness or efficiency, no significant deficiencies in internal control have come to our attention

AREA	COMMENTS	
MATTERS ARISING FROM DISCUSSIONS WITH MANAGEMENT	We would like to formally acknowledge the cooperation and assistance we received from the Management and staff of the Company.	
	There were no significant matters discussed, or subject to correspondence, with Management that in our judgment need be brought to your attention.	
SIGNIFICANT DIFFERENCES	No significant differences were proposed to Management with respect to the December 31, 2019 financial statements.	
OTHER INFORMATION	Pursuant to our responsibilities under Canadian generally accepted auditing standards, we will review other financial and non-financial information included in documents containing the financial statements and our Independent Auditor's Report thereon. We will review these documents for the purpose of ensuring their content does not contradict information derived from our audit procedures.	

AUDITOR'S VIEWS OF SIGNIFICANT ACCOUNTING PRACTICES

The application of Canadian Accounting Standards for Government Not-For-Profit Organizations allows and requires the Company to make accounting estimates and judgments regarding accounting policies and financial statement disclosures.

As auditors, we are uniquely positioned to provide open and objective feedback regarding your Company's accounting practices, and have noted the following items during the course of our audit that we wish to bring to your attention.

AREA	COMMENTS	
ACCOUNTING POLICIES	The accounting policies used by the Company are appropriate and have been consistently applied.	
ACCOUNTING ESTIMATES	Accounts receivable	
	Accounts receivable are stated after evaluation as to their collectability and an appropriate allowance for doubtful accounts is provided where necessary. As at December 31, 2019 there was no provision for doubtful accounts.	
	Provision for legal contingencies	
	No provision deemed necessary. We are finalizing the receipt of legal letters required to fully complete our audit. We do not expect the finalization of these outstanding matters to be of any concern.	
FINANCIAL STATEMENT DISCLOSURES	The disclosures made in the notes to the financial statements appear clear, neutral and consistent with our understanding of the entity and the amounts presented in the financial statements.	

SIGNIFICANT RISK AREAS AND RESPONSES

SIGNIFICANT RISK AREA	RESPONSE AND CONCLUSION
Deferred revenue and restricted contributions Management may record expenses and claim against restricted revenue in order to use up funding.	-MNP compared the total amount received to the bank deposit to ensure it was accurately recorded. -MNP obtained supporting documentation of a sample of eligible expenditures and agreed them to invoices and analysed whether the amounts support recognition of revenue based on restrictions of the Operating and Funding Agreement dated May 11, 2018. -MNP analysed the Company's revenue recognition policy and determined that revenue is reasonably stated for the year ended December 31, 2019. We have concluded that deferred contributions and revenue are reasonably stated for the year ended December 31, 2019.
Expenses Management may be bias to overstate expenses in order to claim against restricted revenue.	-MNP examined legal correspondence files and analyzed legal expenses for indications of pending, threatened or actual litigation. MNP also selected a sample of legal transactions from the general ledger and compared those to source documents to determine if the expense was accurately recorded as per its nature, amount and period. -MNP selected a sample of expense transactions from the general ledger and compared those to source documents to determine if the expense was accurately recorded as per its nature, amount and period. -MNP performed a proof in total to evaluate whether the salary allocations were accurate, and reviewed the employee contracts to determine if the allocations were appropriate and in accordance with the Master Services Agreement between the Company and Calgary Economic Development. We have concluded that expenses are reasonably stated for the year ended December 31, 2019.
Financial statement disclosures	MNP analysed the financial statements and note disclosure of the Company to ensure the accounting policies, statement of financial position, statement of operations and net assets, and the statement of cash flows communicate information that is useful to users of the financial statements and is in accordance with Canadian Public Sector Accounting Standards for Government Not-for-Profit Organizations. We have concluded that the financial statements and its related disclosures include all appropriate information to ensure that the statements are presented fairly in accordance Canadian Public Sector Accounting Standards for Government Not-for-Profit Organizations for the year ended December 31, 2019.

OTHER MATTERS

MANAGEMENT REPRESENTATIONS

We have requested certain written representations from Management, which represent a confirmation of certain oral representations given to us during the course of our audit. This letter, provided by Management, has been included as additional material to this report.

APPENDIX A - MNP AUDIT PROCESS

Our audit was carried out in accordance with Canadian generally accepted auditing standards, and included a review of all significant accounting and Management reporting systems, with each material year end balance, key transaction and other events considered significant to the financial statements considered separately.

Our audit process focused on understanding the controls utilized in Management's reporting systems to the extent necessary to identify overall and specific financial reporting risks. This risk assessment enabled us to concentrate our audit procedures on the areas where differences were most likely to arise. Our assessment was not, nor was it intended to be, sufficient to conclude on the effectiveness or efficiency of internal controls.

During the course of our audit, we have:

- Examined, on a test basis, evidence supporting the amounts and disclosures in the financial statements;
- Assessed the accounting principles used and significant estimates made by Management;
- Obtained an understanding of the Company and its environment, including Management internal controls (regardless of whether we relied on them for the purpose of the audit), sufficient to identify and assess the risks of material misstatement of the financial statements and to design and perform audit procedures;
- Reviewed and assessed those accounting systems deemed necessary to support our audit opinion;
- Evaluated the overall financial statement presentation;
- Performed a subsequent events review with Management;
- Reviewed and assessed the status of contingencies, commitments and guarantees; and
- Reviewed and assessed exposure to environmental liabilities.

We have obtained written representations from Management, included as additional materials following this report, in order to confirm oral representations given to us and reduce the possibility of misunderstanding. Specifically, we have obtained written confirmation of significant representations provided on matters that are:

- Directly related to items that are material, either individually or in the aggregate, to the financial statements;
- Not directly related to items that are material to the financial statements, but are significant, either individually or in the aggregate, to the engagement; and
- Matters relevant to management judgments or estimates that are material, either individually or in the aggregate, to the financial statements.

To the Board of Directors of Opportunity Calgary Investment Fund Ltd.:

Opinion

We have audited the financial statements of Opportunity Calgary Investment Fund Ltd. (the "Company"), which comprise the statement of financial position as at December 31, 2019, and the statements of operations, changes in net assets and cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of the Company as at December 31, 2019, and the results of its operations and its cash flows for the year then ended in accordance with Canadian Public Sector Accounting Standards for Government Not-for-Profit Organizations.

Basis for Opinion

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Company in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with Canadian Public Sector Accounting Standards for Government Not-for-Profit Organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Company's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design
 and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to
 provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for
 one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the
 override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.

- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Calgary, Alberta

Chartered Professional Accountants

Opportunity Calgary Investment Fund Ltd. 32nd Floor 500 Centre Street SE Calgary, AB T2G 1A6

March X, 2020

MNP LLP 1500, 640 - 5th Avenue SW Calgary, Alberta T2P 3G4

To Whom It May Concern:

In connection with your audit of the financial statements of Opportunity Calgary Investment Fund Ltd. (the "Company") as at December 31, 2019 and for the period then ended, we hereby confirm to the best of our knowledge and belief, the following representations made to you during the course of your audit.

We understand that your audit was made in accordance with Canadian generally accepted auditing standards. Accordingly, the audit included an examination of the accounting system, controls and related data, and tests of the accounting records and such other auditing procedures as you considered necessary in the circumstances, for the purpose of expressing an opinion on the financial statements. We also understand that such an audit is not designed to identify, nor can it necessarily be expected to disclose, misstatements, non-compliance with laws and regulations, fraud or other irregularities, should there be any.

Certain representations in this letter are described as being limited to matters that are material. An item is considered material, regardless of its monetary value, if it is probable that its omission from or misstatement in the financial statements would influence the decision of a reasonable person relying on the financial statements.

Financial Statements

- 1. We have fulfilled our responsibilities, as set out in the terms of the audit engagement letter dated September 17, 2019, for the preparation and fair presentation of the Company's financial statements in accordance with Canadian Public Sector Accounting Standards for Government Not-for-Profit Organizations. We believe these financial statements are complete and present fairly, in all material respects, the financial position of the Company as at December 31, 2019, and the results of its operations and its cash flows, in accordance with Canadian Public Sector Accounting Standards for Government Not-for-Profit Organizations.
- 2. All transactions have been recorded in the accounting records and are reflected in the financial statements, and are reported in the appropriate period.
- 3. We acknowledge that we are responsible for the accounting policies followed in the preparation of the Company's financial statements. Significant accounting policies, and any related changes to significant accounting policies, are disclosed in the financial statements. The selection of accounting policies is appropriate in accordance with the requirements of Canadian accounting standards for not-for-profit organizations, and are applied consistently throughout the financial statements.
- 4. We have disclosed to you all significant assumptions used in making accounting estimates and judgments, and believe they are reasonable.
- 5. We believe the effects of those uncorrected financial statement differences aggregated by you during the audit are immaterial, both individually and in the aggregate, to the financial statements taken as a whole.
- 6. Related party relationships and transactions have been appropriately accounted for and disclosed in accordance with the requirements of Canadian accounting standards for not-for-profit organizations.

- 7. All events or transactions that have occurred subsequent to the balance sheet and for which Canadian accounting standards for not-for-profit organizations require adjustment or disclosure have been adjusted or disclosed appropriately in the financial statements.
- 8. All plans or intentions that may affect the carrying value or classification of assets and liabilities are appropriately reflected in the financial statements in accordance with Canadian accounting standards for not-for-profit organizations.
- 9. All liabilities, both known and contingent, requiring recognition or disclosure in the financial statements in accordance with the requirements of Canadian accounting standards for not-for-profit organizations have been adjusted or disclosed as appropriate.
- 10. All outstanding and possible claims, whether or not they have been discussed with legal counsel, have been disclosed to you and are appropriately reflected in the financial statements.
- 11. All assets, wherever located, to which the Company had satisfactory title at the period-end, have been fairly stated and recorded in the financial statements. The assets are free from hypothecation, liens and encumbrances, except as noted in the financial statements. We have disclosed the nature and carrying amounts of any assets pledged as collateral. All assets of uncertain value, and restrictions imposed on assets, are appropriately reported in the financial statements.
- 12. All aspects of laws, regulations or contractual agreements, including non-compliance, are appropriately reflected in the financial statements.
- 13. All restricted cash has been appropriately designated and separated from operating funds.
- 14. All cash accounts have been appropriately recorded in the financial statements and all terms and associated conditions have been disclosed to you in full. We have provided you with the most current banking agreements.
- 15. Accounts receivable are correctly described in the records and represent valid claims as at December 31, 2019. An appropriate allowance has been made for losses from uncollectible accounts and for costs or expenses that may be incurred with respect to sales made or services rendered.
- 16. Revenue has been recognized only where sales have been made and items delivered, or services rendered, and the amounts have been collected or are collectible. Revenues do not include any amounts arising from consignment sales or from any other transaction from which the Company is not entitled to the proceeds.
- 17. We have identified all financial instruments, including derivatives, and hedging relationships. These have been appropriately recorded and disclosed in the financial statements in accordance with the requirements of Canadian accounting standards for not-for-profit organizations.

Information provided

- 1. We have responded fully to all inquiries made to us and have made available to you:
 - A complete record of all financial records that are relevant to the preparation and presentation of the financial statements, and related data and minutes of the meetings of the board of directors held throughout the year to the present date as well as summaries of recent meetings for which minutes have not yet been prepared;
 - Additional information that you have requested from us for the purpose of your audit;
 - Unrestricted access to persons within the entity from whom you determined it necessary to obtain audit evidence.
- 2. We acknowledge management's responsibility for the design, implementation and operation of controls that have been designed to prevent and detect fraud.
- 3. We have assessed the risk that the financial statements may be materially misstated as a result of fraud, and have determined such risk to be low.

- 4. Where the impact of any frauds or suspected frauds, and non-compliance or possible non-compliance with laws and regulations, has a material effect on the financial statements, we have disclosed to you all known significant facts relating thereto, including circumstances involving management, employees having significant roles over controls, and others. We have made known to you any allegations of fraud or suspected fraud communicated by employees, former employees, analysts, regulators and others. The effects of such events, if any, are properly presented in the financial statements.
- 5. We have disclosed to you all deficiencies in the design or operation of internal controls over financial reporting of which we are aware.
- 6. We have disclosed to you all aspects of laws, regulations or contractual agreements that may affect the financial statements, including non-compliance.
- 7. We have disclosed to you the identities of all related parties to the Company and all related party relationships and transactions of which we are aware.
- 8. We have no knowledge of side agreements (contractual or otherwise) with any parties that have not been disclosed to you.
- 9. The previous year's representation letter dated March 8, 2019 is still applicable to the prior year's financial statements, and no matters have arisen that require restatement of those financial statements.
- 10. There are no discussions with your firm's personnel regarding employment with the Company.

Professional Services

- 1. We acknowledge the engagement letter dated September 17, 2019, which states the terms of reference regarding your professional services.
- 2. We are not aware of any reason why MNP LLP would not be considered independent for purposes of the Company's audit.

Opportunity Calgary Inve	estment Fund Ltd.	
Signature	CFO	

High Risk

\$0

0 transactions (0%) of the ledger

Medium Risk

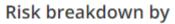
\$531.06k

17 transactions (4.8%) of the ledger

Low Risk

\$4.17M

338 transactions (95.2%) of the ledger



Month ▼





MNP LLP - Wherever Business Takes You

Assurance > Consulting > Tax

About MNP LLP

MNP is a leading national accounting, tax and business consulting firm in Canada. We proudly serve and respond to the needs of our clients in the public, private and not-for-profit sectors. Through partner-led engagements, we provide a collaborative, cost-effective approach to doing business and personalized strategies to help organizations succeed across the country and around the world.





Financial Statements

December 31, 2019



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For the year ended December 31, 2019

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Management's Responsibility

To the Board of Directors of Opportunity Calgary Investment Fund Ltd.:

Management is responsible for the preparation and presentation of the accompanying financial statements, including responsibility for significant accounting judgments and estimates in accordance with Canadian Public Sector Accounting Standards for Government Not-for-Profit Organizations. This responsibility includes selecting appropriate accounting principles and methods, and making decisions affecting the measurement of transactions in which objective judgment is required.

In discharging its responsibilities for the integrity and fairness of the financial statements, management designs and maintains the necessary accounting systems and related internal controls to provide reasonable assurance that transactions are authorized, assets are safeguarded and financial records are properly maintained to provide reliable information for the preparation of financial statements.

The Board of Directors is composed entirely of Directors who are neither management nor employees of the Company. The Board is responsible for overseeing management in the performance of its financial reporting responsibilities. The Board fulfils these responsibilities by reviewing the financial information prepared by management and discussing relevant matters with management and external auditors. The Board is also responsible for recommending the appointment of the Company's external auditors.

MNP LLP is appointed by the Board to audit the financial statements and report directly to them; their report follows. The external auditors have full and free access to, and meet periodically and separately with, both the Board and management to discuss their audit findings.

March/13, 2020

Mary Moran

Chief Executive Officer

Opportunity Calgary Investment Fund Ltd.

Sheila Will

Chief Financial Officer

Opportunity Calgary Investment Fund Ltd.

To the Board of Directors of Opportunity Calgary Investment Fund Ltd.:

Opinion

We have audited the financial statements of Opportunity Calgary Investment Fund Ltd. (the "Company"), which comprise the statement of financial position as at December 31, 2019, and the statements of operations, changes in net assets and cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of the Company as at December 31, 2019, and the results of its operations and its cash flows for the year then ended in accordance with Canadian Public Sector Accounting Standards for Government Not-for-Profit Organizations.

Basis for Opinion

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Company in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with Canadian Public Sector Accounting Standards for Government Not-for-Profit Organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Company's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design
 and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to
 provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for
 one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the
 override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.



- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Calgary, Alberta

March 13, 2020

MNPLLP

Chartered Professional Accountants





Opportunity Calgary Investment Fund Ltd. Statement of Financial Position As at December 31, 2019

	As at December 31, 2019	
	2019	2018
Assets		
Current		
Cash	66,276	187,412
Amounts receivable (Note 3)	13,800	12,364
Restricted cash (Note 5)	719,681	365,952
	799,757	565,728
Liabilities Current		
Accounts payable and accrued liabilities (Note 4)	32,280	151,766
Due to related party (Note 7)	47,795	48,009
Deferred revenue (Note 5)	719,681	365,952
	799,756	565,727
	·	· ·
Net Assets	_	
Share capital	1	1
	799,757	565,728

Approved on behalf of the Board

Director



Opportunity Calgary Investment Fund Ltd. Statement of Operations For the year ended December 31, 2019

	2019	2018
Revenue		
City of Calgary funds	632,697	445,048
Interest	40	
	632,737	445,048
Expenses		
Corporate services (Note 1 and Note 7)	414,366	89,13
Professional services	131,425	112,169
Legal services (Note 1)	74,669	190,290
Technology services (Note 7)	12,277	53,457
	632,737	445,048
Excess of revenue over expenses	-	



Opportunity Calgary Investment Fund Ltd. Statement of Changes in Net Assets For the year ended December 31, 2019

	2019	2018
Net assets, beginning of period	1	-
Excess of revenue over expenses	-	-
Issuance of share capital	-	1
Net assets, end of period	1	1



Opportunity Calgary Investment Fund Ltd. Statement of Cash Flows

For the year ended December 31, 2019

	For the year ended December 31, 2018	
	2019	2018
Cash provided by (used for) the following activities: Operating Excess of revenue over expenses	-	-
Changes in working capital accounts		
Amounts receivable	(1,436)	(12,364)
Accounts payable and accrued liabilities	(119,486)	151,766
Due to related party	(214)	48,009
Deferred revenue	353,729	365,952
	232,593	553,363
Financing		
Issuance of share capital	<u>-</u>	1
Increase in cash and cash equivalents Cash and cash equivalents, beginning of period	232,593 553,364	553,364 -
Cash and cash equivalents, end of period	785,957	553,364
Cash and cash equivalents are composed of:		
Unrestricted cash	66,276	187,412
Restricted cash	719,681	365,952
	785,957	553,364



Opportunity Calgary Investment Fund Ltd. Notes to the Financial Statements

For the year ended December 31, 2019

1. Incorporation and nature of the organization

Opportunity Calgary Investment Fund Ltd. (the "Company") was incorporated under the authority of the Business Corporations Act on April 19, 2018. The Company is registered as a non-profit organization under the Income Tax Act of Canada (the "Act") and is exempt from income taxes. The Company is a wholly owned subsidiary of the City of Calgary ("The City") and is governed under a unanimous shareholders agreement declared on May 11th, 2018.

The Company was established with a mandate to manage the \$100,000,000 Fund Reserve ("Fund Reserve") effectively and in a manner that creates an environment within the City of Calgary that encourages economic recovery and growth, helps reduce the impact of the economic downturn on Calgary's citizens and businesses and capitalizes on new opportunities to support Calgary's economic success into the future. The Fund Reserve is an interest-bearing capital and operating reserve fund held and administered by The City, as such, is not reflected in these financial statements.

The Company, in part by engaging the services of Calgary Economic Development Ltd. ("CED"), establishes and carries out a contribution program pursuant to which the Company, as steward of the Fund Reserve, will select, or in certain instances recommend to Calgary City Council ("Council") projects with the City of Calgary in which to contribute Fund Reserve funds.

The Company is required to conduct and manage the intake and review of applications and business cases, present reviewed business cases to the Company's Board or if required to present the City of Calgary Priorities and Finance Committee ("PFC") and Council for consideration; maintain timely and appropriate communication with applicants and The City, develop and enter into contribution agreements; request disbursement of funds from the Fund Reserve; and monitor and manage the execution and performance of contribution agreements. Upon approval of an application and business case and execution of a contribution agreement, the Company will deliver a request for funds to The City. The City is responsible for the disbursement of requested funds to the beneficiary from the Fund Reserve.

Organizational costs incurred to create the Company in 2018 amounted to \$153,119, which were included in legal services and technology services.

2. Significant accounting policies

Basis of accounting

The financial statements are expressed in Canadian dollars. The financial statements have been prepared in accordance with Canadian Public Sector Accounting Standards for Government Not-for-Profit Organizations, with the optional 4200 series, as established by the Public Sector Accounting Board. The significant policies are described below.

Cash

Cash includes balances with banks. Cash subject to restrictions that prevent its use for current purposes is included in restricted cash. Restricted cash will be utilized on future eligible expenditures.

Revenue recognition

The Company follows the deferral method of accounting for City of Calgary funding. These funds are recognized as revenue in the year in which the related direct costs required to administer the Fund Reserve are incurred. Interest income is recognized as revenue when earned.

Use of estimates

The preparation of financial statements in conformity with Canadian Public Sector Accounting Standards for Government Not-for-Profit Organizations requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements, and the reported amounts of revenue and expenses during the reporting period.

Accounts receivable are stated after evaluation as to their collectability and an appropriate allowance for doubtful accounts is provided where considered necessary.

These estimates and assumptions are reviewed periodically and, as adjustments become necessary, they are reported in the statement of operations in the periods in which they become known.



Opportunity Calgary Investment Fund Ltd. Notes to the Financial Statements

For the year ended December 31, 2019

2. Significant accounting policies (Continued from previous page)

Financial instruments

The Company recognizes its financial instruments when the Company becomes party to the contractual provisions of the financial instrument. All financial instruments are initially recorded at their fair value, including financial assets and liabilities originated and issued in a related party transaction with management. Financial assets and liabilities originated and issued in all other related party transactions are initially measured at their carrying or exchange amount in accordance with PSAS Section 2200 *Related Party Disclosures* (refer to Note 7).

At initial recognition, the Company may irrevocably elect to subsequently measure any financial instrument at fair value. The Company has not made such an election during the year.

Transaction costs related to financial instruments remeasured at fair value at each reporting date are expensed in the period, whereas they are added to the carrying value of the financial instrument for those measured at cost or amortized cost.

Financial asset impairment

The Company assesses impairment of all of its financial assets measured at cost or amortized cost. When there is an indication of impairment, the Company determines whether it has resulted in a significant adverse change in the expected timing or amount of future cash flows during the year. If so, the Company reduces the carrying amount of any impaired financial assets to the highest of: the present value of cash flows expected to be generated by holding the assets; the amount that could be realized by selling the assets; and the amount expected to be realized by exercising any rights to collateral held against those assets. Any impairment, which is not considered temporary, is included in current year deficiency of revenue over expenses. The Company reverses impairment losses on financial assets when there is a decrease in impairment and the decrease can be objectively related to an event occurring after the impairment loss was recognized. The amount of the reversal is recognized in the statement of operations in the year the reversal occurs.

Contributed materials and services

The Company receives various contributions in the form of material or services that it uses to carry out its objectives. Because of the difficulty in determining the fair value of these materials and services, the Company does not recognize the amounts in the financial statement.

3. Amounts receivable

Amounts receivable relates to the following:

g.	2019	2018
Goods and Services Taxes receivable	13,800	12,364
Accounts payable and accrued liabilities		
Accounts payable and accrued liabilities relate to the following:		
	2019	2018
Trade accounts payable	20,730	118,203
Accrued liabilities	11,550	33,563
	32,280	151,766

5. Deferred revenue

4.

Deferred revenue consists of unspent funds from The City which are restricted for direct costs to administer the Fund Reserve. Recognition of these amounts as revenue is deferred to periods when the specified expenses are made. Changes in the deferred revenue balance are as follows:

2019	2018
Balance, beginning of period 365,952	-
Funding received 986,426	811,000
Amounts recognized as revenue during the period (632,697)	(445,048)
Balance, end of period 719,681	365,952



Opportunity Calgary Investment Fund Ltd. Notes to the Financial Statements

For the year ended December 31, 2019

6. Income taxes

The Company is registered as a tax-exempt organization under the Act, and as such is exempt from income taxes. In order to maintain its tax-exempt status under the Act, the Company must meet certain requirements within the Act. In the opinion of management, these requirements have been met.

7. Related party transactions

The Company has entered into an Operating and Funding Agreement ("Agreement") with The City.

The Company received \$986,426 (2018 - \$811,000) under this Agreement of which \$632,697 (2018 - \$445,048) was recognized as revenue in 2019 and \$719,681 (2018 - \$365,952) deferred revenue at year end to be used towards future expenditures.

The City of Calgary ("The City") and affiliates

Related party balances and transactions with The City consist of:

	2019	2018
Opening balance	365,952	-
Cash received from The City	986,426	811,000
Revenue recognized	(632,697)	(445,048)
Year end balance	719,681	365,952

Calgary Economic Development Ltd. ("CED")

CED and the Company are related by virtue of common control as they are wholly owned subsidiaries of The City, share three common Board of Director members and have common management.

The Company entered into an Administrative Services and Fund Management Agreement with CED effective April 19, 2018. This agreement is in consideration of the performance of the administrative services and the management of the Fund Reserve by CED for a management fee of \$1 per month.

In addition, CED will be reimbursed by the Company for reasonable out-of-pocket costs and expense incurred directly by CED in connection with the performance of the administrative services, the Fund management and any additional services including travel and lodging. CED will not be reimbursed for any of CED's ongoing overhead costs and expenses unless such costs or expenses are incurred by the retention of any additional personnel specifically for the Company.

Related party balances and transactions with CED consist of:

	2019	2018
Due to related party:		
Corporate services	46,488	47,255
Technology services	1,307	754
Total	47,795	48,009
Expenses:		
Corporate services	366,510	85,155
Technology services	10,090	53,457
Total	376,600	138,612

All transactions are in the normal course of operations and have been recorded at the agreed exchange amounts that have been negotiated between the parties.



Opportunity Calgary Investment Fund Ltd. Notes to the Financial Statements

For the year ended December 31, 2019

8. Contribution Agreements

The Company develops and executes Contribution Agreements with approved Beneficiaries. Each Contribution Agreement defines the Project, the estimated costs of the Project, schedule of payment and milestones for disbursements of funds that will be made by The City to the Beneficiary, the terms and conditions upon which the funds will be disbursed and restrict the Beneficiaries use of its allocation of the Fund Reserve to the subject of the Project. Further, the Contribution Agreement defines the expected economic outcomes and timeline in respect of the Project; provides for the return of funds from the Beneficiary to The City in the event of a material breach in terms of the Contribution Agreement, or abandonment, delay or suspension of the Project for greater than six months; and provides requirements for the reporting by the Beneficiary to the Company on the status of the subject Project and the use of the disbursed Fund Reserve funds.

The Company will monitor and manage each Contribution Agreement until all obligations of the Beneficiary have been satisfied in full. The Company will not approve and recommend The City to action a payment until the correlating milestones are achieved.

As at December 31, 2019, the Company has executed nine Contribution Agreements and delivered to The City a commitment for funds totalling up to \$23.5 million of which \$7.05 million of instalments have been paid. Future estimated instalments from the Fund Reserve are as follows:

Total anticipated payments by The City	\$16,450,000
2024	\$850,000
2023	\$500,000
2022	\$2,100,000
2021	\$3,800,000
2020	\$9,200,000

9. Financial instruments

General objectives, policies and processes

The Board of Directors, through the Audit Committee, has overall responsibility for the determination of the Company's risk management objectives and policies and, while retaining ultimate responsibility for them, it has delegated the authority for designing and operating processes that ensure effective implementation of the objectives and policies to the Company's management. The Board of Directors receives periodic reports from the Company's management through which it reviews the effectiveness of the processes put in place and the appropriateness of the objectives and policies it sets.

Liquidity risk

Liquidity risk is the risk that the Company will not be able to meet its financial obligations as they fall due. The Company has a planning and budgeting process in place to help determine the funds required to support the Company's normal operating requirements on an ongoing basis. The Company ensures that there are sufficient funds to meet its short-term requirements, considering its anticipated cash flows from operations and its holdings of cash and cash equivalents.



Opportunity Calgary Investment Fund Ltd. Notes to the Financial Statements

For the year ended December 31, 2019

9. Financial instruments (Continued from previous page)

The following table sets out the contractual maturities of financial liabilities:

2019	0-90 days	91 days and older	Total
Due to related party	47,795	-	47,795
Trade accounts payable	20,730	-	20,730
Accrued liabilities	11,550	-	11,550
Total	80,075	-	80,075
2018	0-90 days	91 days and older	Total
Due to related party	48,009	-	48,009
Trade accounts payable	118,203	-	118,203
Accrued liabilities	33,563	-	33,563
Total	199,775	-	199,775

10. Share capital

On April 20th, 2018, the Company issued one common share to The City.

11. Subsequent Event

Subsequent to year-end, there was a global outbreak of COVID-19 (coronavirus), which has had a significant impact on businesses through the restrictions put in place by the Canadian, provincial and municipal governments regarding travel, business operations and isolation/quarantine orders. At this time, it is unknown the extent of the impact the COVID-19 outbreak may have on the Company as this will depend on future developments that are highly uncertain and that cannot be predicted with confidence. These uncertainties arise from the inability to predict the ultimate geographic spread of the disease, and the duration of the outbreak, including the duration of travel restrictions, business closures or disruptions, and quarantine/isolation measures that are currently, or may be put, in place by Canada and other countries to fight the virus. While the extent of the impact is unknown, we anticipate this outbreak may cause reduced customer demand, supply chain disruptions, staff shortages, and increased government regulations, all of which may negatively impact the Company's business and financial condition.



8.0 BOARD COMMITTEES

8.1 ROLE OF BOARD COMMITTEES

The Board establishes standing committees and ad hoc committees to assist the Board with its governance functions. Committees serve in an advisory capacity and make recommendations to the Board. The Board maintains accountability for all of the actions, decisions and recommendations of its committees.

Committees operate within terms of reference approved by the Board. Each committee shall maintain notes as a record of all committee meetings, and report regularly to the Board on its activities.



8.3 OCIF AUDIT COMMITTEE

Date Approved:	September 21, 2018
Date Revised:	October 18, 2019

Purpose

The Audit Committee ("Committee") shall be a Committee of the Board responsible for stewardship of the Corporation's finances. The Committee has oversight responsibility and makes recommendations to the Board on:

- A. Reviewing and assessing processes relating to annual budgets;
- B. Identifying and monitoring risks;
- C. Monitoring the Corporation's compliance with financial and regulatory requirements;
- D. Overseeing the monitoring and the integrity of the Corporation's accounting and financial reporting processes, financial statements and systems of internal controls regarding accounting and financial reporting and accounting compliance;
- E. Overseeing audits of the Corporation's financial statements, and
- F. Overseeing and monitoring the qualifications, independence and performance of the Corporation's auditors.

Responsibilities

Management, together with the Board and the Committee, is responsible for setting the proper tone, creating and maintaining a culture of honesty and high ethical standards and establishing appropriate controls to ensure accurate financial accounting reporting, and to prevent and detect fraud.

To achieve reliable financial statements, internal controls must be in place to ensure that: records accurately and fairly reflect transactions in, and dispositions of, OCIF assets; records of transactions are sufficient to prepare financial statements in accordance with Canadian generally accepted accounting principles; receipts and expenditures are properly authorized; and, that steps are in place to prevent and detect irregularities that could have a material effect on OCIF's financial statements, and to ensure financial system integrity and continuity.



Financial Management, Reporting, External Auditors and Risk

- A. Review financial results and have the right to inspect all of the accounts and records of OCIF and to discuss those accounts and records with OCIF's management, the Board and the Auditors:
- B. Review and recommend for approval by the Board the annual audited financial statements;
- C. Review quarterly interim (unaudited) financial statements and reports from OCIF;
- D. Ensure, through management confirmation, timely filings with Registry office and City of Calgary, including any other regulatory filings;
- E. Review OCIF cash flow forecasts, liquidity, and cash management strategies;
- F. Review and bring for approval by the Board, the annual budget and business plan and any revisions thereto, including:
 - reviewing the financial impact of new or changed projects and proposals subsequent to the Board's approval of annual budgets and business plan, where practicable, prior to their presentation to the Board for consideration, and make recommendations to the Board;
- G. Review and recommend for approval by the Board, annual reports and all other financial information and financial statements prepared for public distribution;
- H. Review and recommend for approval by the Board, OCIF's financial and accounting policies, including the Signing Authority Matrix.
- I. Make recommendations to the Board with regard to the selection of the independent auditor and review and approve auditor fees, including advance approval of any nonaudit services performed. Meet annually with the external auditors and report to the Board on such meetings, including an assessment of their independence. Meet separately with the external auditors to discuss any matters that the Committee or auditors believe should be discussed in camera, including any fraud and risks of fraud, illegal acts, deficiencies in internal control and similar issues;
- J. Review the results of the annual audit and make recommendations thereon to the Board;
- K. Review the design and effectiveness of the systems of internal control over financial and operational reporting. Review recommendations from the external auditors for internal control improvement, management's consideration thereof and, as appropriate, implementation and results;
- L. Review compliance with all applicable finance and audit legal and regulatory requirements, including confirmation of filing of Corporate Returns; and
- M. Review and make recommendation to the Board regarding OCIF's risk management procedures and controls, including:
 - the maintenance of appropriate insurance;
 - reliability and integrity of the financial system, and
 - Referring any significant business and financial risks with the external auditors, including their assessment of management's related plans, processes and



programs, paying particular attention to large, complex, related party, and/or unusual transactions, including joint ventures, partnerships and other contractual arrangements, and the associated accounting treatment and financial statement disclosures.

Membership

The Committee shall be comprised of a Committee Chair, and a minimum of two (2) other Board members.

The Corporate Governance & Effectiveness Committee will recommend Audit Committee members and Audit Committee Chair appointment for approval by the Board.

Authority and Accountability

- 1. The Committee shall report regularly to the Board on its activities.
- The Committee, in consultation with the Board Chair, shall have the authority to direct and supervise the investigation of any matter brought to its attention within the scope of its duties.
- 3. The Committee shall review its terms of reference as needed, but at least annually, and recommend changes as necessary. The timeframe for an annual review of committee terms of reference will be for the committee meeting immediately prior to the Board of Directors Business Planning meeting with Management.

Meetings

The Committee may require the attendance of OCIF (CED) senior management at meetings as appropriate.

Resources

The Committee shall be provided with the resources necessary to carry out its responsibilities. The Committee may retain such advisors and consultants as it deems necessary to assist the Committee in discharging its responsibilities.

Opportunity Calgary Investment Fund Board of Directors 2019-2020

Barry Munro – Board Chair (Audit Committee member, Corporate Governance & Effectiveness Committee member, Subcommittee member)

Mayor Naheed Nenshi

Councillor Jeff Davison

Steve Allan (Audit Committee member, Corporate Governance & Effectiveness Committee member, Subcommittee member)

Michael Brown (Corporate Governance & Effectiveness Committee member)

Ian Bruce (Chair of Audit Committee)

Cheryl Gottselig, Q.C. (Chair of Corporate Governance & Effectiveness Committee)

Geeta Sankappanavar

Mark Blackwell (Subcommittee member)

Nancy Laird (Subcommittee member)

Joe Lougheed

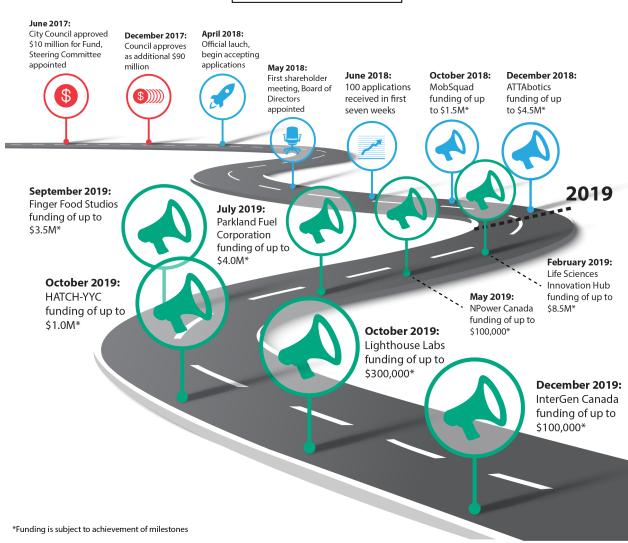
As at December 31, 2019

Q4 2019 Quarterly Report

The City of Calgary initiative was launched in 2018 as a tool to attract and support transformative investments to develop our talent and drive growth in key industrial sectors. All submissions for OCIF support are subject to rigorous review to ensure they will align with the Economic Strategy *Calgary in the New Economy* and will be catalysts for economic growth, diversification and employment.

Timeline

Funds Committed \$23.5M



OCIF Q4 2019 Quarterly Report

As of December 31, 2019

Investment Status and Forecasted Benefits

Funding Commitments	Projects Approved* 9	Total Project Investment \$163.5M	Funding Committed \$23.5M
Funds Disbursed	Amount Disbursed \$7,050K	Disbursements in Progress	Total Disbursements Pending Based on Milestones Achieved \$1.1M
Impacts	Jobs Secured** 988	Space Absorbed (sq. ft.) 297,000	*Project #9 was announced in December 2019. ** Includes Calgary-based jobs attracted and retained.

Q4 Announcements

INTERGEN

INTERGEN – DRIVES KNOWLEDGE TRANSFER TO NEXT GENERATION OF ENTREPRENEURS

In December, OCIF announced \$100,000 in support for InterGen to match inter-generational talent with high-potential companies and support them through educational opportunities, training and hands on help. InterGen will create 8 jobs and intends to have 140 companies registered in its program over three years.

Application and Business Case Summary

Applications Received 217	Applications in Progress 9	Applications Declined 164
Moved to Business Case 44	Business Cases in Progress 13	Business Cases Funded 9

OCIF Q4 2019 Quarterly Report

As of December 31, 2019

Board of Directors

Barry Munro

Partner, EY and President, Ernst & Young Orenda Corporate Finance Inc.

OCIF Board Chair

Steve Allan

Corporate Director OCIF Board Vice Chair

Naheed Nenshi

Mayor

Jeff Davison

Councillor, Ward 6

Cheryl Gottselig

Partner, Burnet, Duckworth & Palmer LLP OCIF Corporate Governance & Effectiveness Committee Chair

President, Trico Residential

Ian Bruce

Michael Brown

Former CEO, Peters & Co. Limited OCIF Audit Committee Chair

Geeta Sankappanavar

Co-founder and President, Grafton Asset Management

Mark Blackwell

Partner, Builders VC

Nancy Laird

Corporate Director

Joe Lougheed

Chair of the Board, Calgary Economic Development

Officers

Mary Moran

Chief Executive Officer

Sheila Will

Chief Financial Officer and Corporate Secretary



Audit Committee 2020 Annual Work Plan

Major Deliverable	Actions, Tasks, Activities	Lead	Committee Meeting Date	Board Meeting Date	Action Target Due Date	Status
Risk Management	 Develop and assess the adequacy of the risk management policies and procedures 	Sheila Will	Each Meeting			
Review and approve Quarterly interim internal Financial Statements (unaudited) including financial reports and	 Review Financial reports for Quarter including unaudited financial statements and forecasts Discuss any anomalies or concerns and suggest 	Sheila Will Ian Bruce	2020-03-06 2020-05-07	2020-03-13 2020-05-22		
policies	 changes to Financial reports if required Review new or changed financial projects and proposals Review financial obligations and undertakings 		2020-09-11 2020-11-05	2020-09-25 2020-12-04		
	 Recommend acceptance of the interim internal Financial reports to OCIF Board 					
Review and Approve of Audited Financial Statements and the Audit Finding	 Review OCIF's Auditor's report to Audit Committee, and Management Review OCIF Audited Financial statements for year ended December 31, 2019 Review business and financial risks and system of internal control with auditors Review financial reporting to City of Calgary 	Sheila Will Ian Bruce	2020-03-06	2020-03-13	2020-Q1	
	 Disclosure of Related Parties/Transactions Recommend acceptance of the Financial Statements and Audit by Board of Directors In Camera with Auditors 					
Insurance	 Review the adequacy of insurance Review protection of physical assets & corporate data 	Sheila Will	2020-03-06	2019-03-13	2020-Q1	
Internal Controls	 Review system of internal controls and financial system of reliability and integrity 	Sheila Will	2020-03-06	2020-03-13	2020-Q1	
AGM	 Recommend all annual and other financial information for public distribution at AGM Recommend for approval by the Board the Auditors for the organization 	Audit Committee	2020-05-07	2020-05-22	2020-Q2	



Review of Terms of Reference	Review Audit Committee Terms of Reference	Audit Committee	2020-09-11	2020-09-25	2020-Q3	
Self-Assess Audit Committee Performance	Self-Assess Audit Committee Performance	Audit Committee	2020-09-11	2020-09-25	2020-Q3	
Review Corporate Filing to Registry Office	Review annual corporate filing	Audit Committee	2020-09-11	2020-09-25	2020-Q3	
Long-term Forecast	 Review forecast and funding for OCIF for 2020 and 2021 	Sheila Will	2020-09-11	2020-09-25	2020-Q3	
Review of Business Plan & Budget	Review proposed Annual Budget and associated Business Plans	Sheila Will	2020-09-11	2020-09-25	2020-Q3	
	 Discuss anomalies or concerns and suggest changes to Budget or Business plans as required 					
	 Recommend approval of the Budget and associated Business Plan to the OCIF Board 					
Review Business Continuity Plan	 Review the Administrative Services and Fund Management Agreement between Calgary Economic Development Ltd. and Opportunity Calgary Investment Fund Ltd. 	Sheila Will	2020-11-05	2020-12-04	2020 Q4	

Audit Committee Board of Directors 2019-2020 Biographies

Barry Munro – Chair

Barry leads EY's corporate finance business in Canada comprised of EY's Mergers & Acquisitions, Capital Markets, Infrastructure Transactions Advisory and Transactional Real Estate businesses. Barry served as the Canadian Oil & Gas leader from 2012 to 2017 and as the Managing Partner of the Calgary office from 2005 to 2012. He specializes in all facets of corporate finance, having advised on more than 200 transactions, including mandates on strategy, mergers, acquisitions, divestitures, valuations, and financings. Barry speaks frequently at energy industry events across Canada and globally and provides multiple insights to various media organizations on energy industry issues. Barry has extensive specific transactions experience working in the energy industry and working with entrepreneurial organizations within Canada, and operating globally. This includes working with numerous global and state-owned organizations making investments into Canada's oil and gas business from China, Malaysia, Indonesia, Japan, India, USA, and Europe. He also has extensive experience on mandates for Board of Directors relating to assessing strategic alternatives ranging from assessing financing options to initiating, evaluating and advising on transactions intended to maximize value for the shareholders. Barry is a Fellow of the Chartered Professional Accountants of Alberta.

Steve Allan - Vice Chair

Steve Allan is a Fellow of the Chartered Professional Accountants of Alberta. He practiced in the area of corporate restructuring, insolvency and forensic accounting and throughout his career was involved in some of the most-high profile and complex files in Alberta. He is a graduate of the University of Calgary (Bachelor of Commerce) and holds the ICD.D designation with the Institute of Corporate Directors. Steve is a Corporate Director and was the Board Chair of Calgary Economic Development, and McMahon Stadium Society, Board Vice-Chair of the Neyaskweyahk Trust of the Ermineskin Cree Nation and Vice Chair of the inaugural board of the Opportunity Calgary Investment Fund. Steve currently serves as an advisor to the City of Calgary Event Centre Assessment Committee and the Foothills Athletic Park Redevelopment Advisory Committee. He serves as a director of three Limited Partnerships, two involving real estate development and one focused on distress business opportunities. Steve is one of the co-chairs of the Top 7 Over 70 Awards program and serves on the board of the related InterGen Canada, dedicated to creating opportunities for retired business people to mentor entrepreneurs. Steve recently completed a five-year term as Governor of the University of Calgary and served as Chair of the Canadian Tourism Commission (now known as Destination Canada) for seven years. He also served as Co-Chair of the Calgary Poverty Reduction Initiative and chaired the Committee to Refresh Calgary's 2013-2018 Economic Strategy. He is Past President of the Institute of Chartered Accountants of Alberta and continues to volunteer for the Institute (now CPA Alberta), as he has throughout his career.

Steve has been a committed member of the Rotary Club of Calgary since 1980. He served as Club President in 1994-95 and as Governor of Rotary District #5360 in 2009-10. He remains active with Rotary as a mentor in the club's Stay in School program and is one of the stewards of the Rotary Tom Jackson Stay in School program, focused on First Nations students. Steve has served as Trustee of the Calgary Zoological Society, a Director of the Calgary Foundation, a Director of University Technologies Inc., and was a member of the Committee to End Homelessness in Calgary. He was also a director of Compton Petroleum Corp. and Chaired the Independent Review Committee of the Citadel Group of Funds. Steve has been a volunteer of the Calgary Exhibition and Stampede since 1974 and served as Chairman of the Board and President of the Stampede from 2005-2007. He joined the Calgary Stampede Foundation Board in 2008, and ultimately chaired the board from 2016-2018. Steve was recognized as Calgary's 'Citizen of the Year' for 2006. He also was recognized with the Lifetime Achievement Award by the Institute of Chartered Accountants and was named Distinguished Alumni of the Year by the Calgary Board of Education in 2009. He is humbled to be an Honorary Treaty Seven Chief, "Rides Many Horses". In 2017, Steve was inducted into the Alberta Order of Excellence. A former marathoner, Steve still enjoys running, fitness, skiing, cycling and golf.

Ian Bruce

Ian Bruce is the former president and CEO of Peters & Co. Limited, an independent investment dealer. He has more than 30 years of experience in investment banking with specialization in corporate finance and mergers and acquisitions, predominantly in the oil and gas industry.

lan brings a strong finance and investment banking background as well as board, executive and energy sector experience.

Ian is a Fellow of the Chartered Professional Accountants of Alberta, a recognized Specialist in Valuation under Canadian CPA rules, and is a Chartered Business Valuator. He is a past member of the Expert Panel on Securities Regulation for the Minister of Finance of Canada. Ian is also a past board member and Chair of the Investment Industry Association of Canada and the Alberta Children's Hospital Foundation.

Ian is the Chair of the Board of Cameco Corporation. He is a director of the public company MEG Energy Corp. and the private company Production Plus Energy Services Inc., an entity actively commercializing oilfield technology solutions.

AC2020-0503

ISC: UNRESTRICTED

ENMAX Corporation Report to Audit Committee 2020 June 11

ENMAX Corporation Audit and Finance Committee Annual Report

EXECUTIVE SUMMARY

This is ENMAX Corporation's annual financial, governance and risk status update for 2019, for presentation to the City of Calgary's Audit Committee.

ENMAX CORPORATION RECOMMENDATION:

That the Audit Committee:

- 1. Receives this Report for the Corporate Record; and
- 2. Directs that Attachments 1, 2, 3, 4 and 8 and the Closed Meeting discussions related to those Attachments, remain confidential pursuant to Sections 24 (Advice from officials) and 25 (Disclosure harmful to economic and other interests of a public body) of the *Freedom of Information and Protection of Privacy Act*; to be reviewed 2025 June 01.

PREVIOUS COUNCIL DIRECTION / POLICY

The Audit Committee Bylaw 48M2012 states that the Audit Committee is responsible for:

"overseeing its governance responsibility with audit committees of The City's major autonomous civic entities."

Section 4(1)(i)

BACKGROUND

A letter dated 2020 February 25 was provided to the Chair of the Audit and Finance Committee of the ENMAX Corporation from the City of Calgary Audit Committee Chair requesting a report and presentation on its 2019 Annual Report, risk management processes and the Audit and Finance Committee terms of reference. In addition, included is information on the ENMAX assessment of the risk management/hedging policy review findings as requested during the 2019 June 27 presentation to The City's Audit Committee.

The letter outlined the items to be provided in their annual report to The City's Audit Committee, as follows:

- 1. Brief summary on governance structure, succession planning and recruitment process, recent financial highlights and key 2020 initiatives/strategy;
- 2. Report on the organization's key operating and strategic risks including trends and risk management plans and processes;
- 3. Analysis of the top three financial and/or operational risks that in our opinion would impact the City of Calgary and be of concern to the City's Audit Committee;
- 4. Report on internal controls including information technology and systems;
- 5. Most recent management letter including management responses as appropriate; and
- 6. Audit Committee 2020 Work Plan.

AC2020-0503

ISC: UNRESTRICTED

ENMAX Corporation Report to Audit Committee 2020 June 11

ENMAX Corporation Audit and Finance Committee Annual Report

As requested in the letter, presenters of the report will be prepared to answer the following questions:

- 1. What is the frequency of review and are there any recent changes to the Audit Committee Charter or Terms of Reference?
- 2. What is the current composition of the Audit Committee and what is their relevant financial experience?
- 3. Have there been any significant changes to organizational leadership?
- 4. Are there any regulatory or market changes that may impact the current business approach and would they be relevant to share publicly with the Audit Committee?
- 5. Are there any results of any regulatory or internal/external business assessments that provide assurance on the effective management of risks as addressed in your presentation?
- What initiatives are currently in progress to improve the efficiency of your processes?
 (e.g. sustainable operations, key performance indicators and relevance of the organization in the future)

INVESTIGATION: ALTERNATIVES AND ANALYSIS

This report and Attachments are submitted to the Audit Committee in support of the Audit Committee discharging its governance responsibilities as outlined in the Audit Committee Bylaw 48M2012.

Stakeholder Engagement, Research and Communication

No implications for this report.

Strategic Alignment

No implications for this report.

Social, Environmental, Economic (External)

No implications for this report.

Financial Capacity

Current and Future Operating Budget:

Not applicable.

Current and Future Capital Budget:

Not applicable.

Risk Assessment

No implications for this report.

ENMAX Corporation Report to Audit Committee 2020 June 11

ISC: UNRESTRICTED AC2020-0503

ENMAX Corporation Audit and Finance Committee Annual Report

REASON(S) FOR RECOMMENDATION(S):

The City of Calgary Audit Committee oversees its governance responsibility with audit committees of The City's major autonomous civic entities and an annual report is requested each year.

ATTACHMENT(S)

- 1. Letter from Chair, ENMAX Audit Committee CONFIDENTIAL
- 2. ENMAX Overview and Highlights CONFIDENTIAL
- 3. 2020 Q1 Risk Report CONFIDENTIAL
- 4. Commodity Hedging Strategy Review Summary CONFIDENTIAL
- 5. ENMAX Audit Committee Member Profiles
- 6. ENMAX Audit Committee Mandate
- 7. ENMAX Audit Committee Workplan
- 8. 2019 External Auditor Report CONFIDENTIAL
- 9. 2020 Q1 Financial Report and 2019 Audited Consolidated Financial Statements

ENMAX AUDIT COMMITTEE MEMBER PROFILES

Board Chair, Greg Melchin, FCPA, FCA

Calgary, AB Age 66

Independent

Financially Literate Ex-Officio Member:

Audit Committee

Governance Committee Safety & Human Resources Committee

Education and Designation: Bachelor of Science (Accounting) **Chartered Accountant Designation**

ICD.D Designation

Areas of Expertise:

Community Building and Leadership Corporate Governance / Legal

Energy Sector Environmental Financial Human Resources

Political and/or Government

Risk Management

Public Board Memberships:

Baytex Energy Corporation Total Energy Services Inc.



Greg Melchin joined the ENMAX Board in 2008 and assumed the role of Board Chair in 2011. Greg was a Member of the Legislative Assembly ("MLA") of Alberta (Calgary-North West Constituency) from 1997 to 2008. Prior to his position as MLA, he served in various management positions for 20 years in the Calgary business community, including Chief Financial Officer and Vice President of Finance. Greg previously served as Chair of PPP Canada, a federal Crown corporation and as a director on the board of STARS. Among his many positions within the Government of Alberta, Greg was Minister of Energy, Minister of Seniors and Community Supports, and Minister of Revenue.

2019 Meeting Attendance:

Meetings Attended: 45 / 45 | Attendance Record: 100%

Charles Ruigrok

Calgary, AB Age 63

Independent

Financially Literate

Committee Memberships: Audit Committee (Chair)

Safety & Human Resources Committee

Education and Designation:

Bachelor of Science (Civil Engineering)

ICD.D Designation

Master of Engineering (Civil Engineering) Professional Engineers Ontario (Member) Areas of Expertise:

Community Building and Leadership Corporate Governance / Legal

Electricity Utility Sector Energy Sector

Environmental

Financial

Human Resources

Political and/or Government

Project Management, Engineering or Construction

Retail Industry Risk Management Technology

Public Board Memberships:



Charles Ruigrok joined the ENMAX Board in 2010 and is currently the Chair of the Audit Committee. He served as Interim President and CEO from February 2011 to April 2012. He is currently a director of Soane Energy LLC.

Charles has over 35 years of experience in the energy industry. Charles previously held the position of CEO of Syncrude Canada Ltd. He also spent 26 years at Imperial Oil, where he held various senior executive positions, including Vice President of Oil Sands Development and

Charles is a past director of Syncrude Canada Ltd., Rainbow Pipeline Company, Progas Limited, the Alberta Chamber of Resources, and Petroleum Technology Alliance Canada. He also served as a member of the Board of Governors of the Canadian Association of Petroleum Producers.

2019 Meeting Attendance:

Meetings Attended: 40 / 40 | Attendance Record: 100%

Laura Formusa

Toronto, ON Age 65 Independent

Financially Literate

Committee Memberships:

Audit Committee

Safety & Human Resources Committee (Chair)

Education and Designation

Bachelor of Laws ICD.D Designation Areas of Expertise:

Community Building and Leadership Corporate Governance / Legal Electricity Utility Sector

Energy Sector Environmental Financial

Human Resources

Political and/or Government

Project Management, Engineering or Construction

Risk Management Technology

Public Board Memberships:

None



Laura Formusa joined the ENMAX Board in 2017 and is the Chair of the Safety & Human Resources Committee. She is currently a director of the following companies: 407 International Inc., Equitable Life Insurance Company of Canada, the Institute for Clinical Evaluative Sciences, and Tantalus Systems Corp. (Chair). Laura served on the Board of Governors of York University, in addition to other directorships.

Laura has over 30 years of experience in the utilities industry. She served as Vice President, General Counsel and Corporate Secretary of Hydro One Inc. (formerly Ontario Hydro), and later as President and Chief Executive Officer from 2007 until her retirement at the end of 2012.

Laura was inducted into the Top 100 Most Powerful Women in Canada's Hall of Fame by the Women's Executive Network. She is also a founding member of the Women of Energy group, which seeks to advance women's issues and to create critical networking opportunities for high potential women in the energy sector.

2019 Meeting Attendance:

Meetings Attended: 35 / 38 | Attendance Record: 92%

Eric Markell

Bellevue, WA Age 68

Independent

Financially Literate

Committee Memberships:

Audit Committee Governance Committee

Education and Designation:

Bachelor of Economics

Master of Public Administration

Areas of Expertise:

Commodities / Wholesale Electricity Trading

Community Building and Leadership

Electricity Utility Sector

Energy Sector Environmental Financial

Human Resources

Political and/or Governmental

Project Management, Engineering or Construction

Risk Management

Public Board Memberships:

None



Eric Markell joined the ENMAX Board in 2016. Eric is a member of the Board of Governors of the United States Eventing Association and a director of The Hudson Renewable Energy Institute in New York.

Eric has over 35 years of experience in the utility and power industry which includes experience in corporate finance, accounting, regulatory relations and rate-making, asset acquisition, generation operation and construction, project finance and project development.

Before joining ENMAX, Eric held various senior executive positions, including Chief Financial Officer, Chief Resource Officer and Chief Strategy Officer of Puget Energy Inc. and Puget Sound Energy. In addition, Eric served as Vice President and Chief Financial Officer of United American Energy Corp. Eric is also a past Treasurer and Controller of Central Hudson Gas & Electric Corporation and the past Vice President and Treasurer of the New York State Energy Research & Development Authority.

2019 Meeting Attendance:

Meetings Attended: 34 / 35 | Attendance Record: 97%

ISC: UNRESTRICTED

Elise Rees, FCPA, FCA

Vancouver, BC Age 61 Independent Financially Literate

Committee Memberships:

Audit Committee
Governance Committee
Education and Designation:

Bachelor of Arts (Hons)
BC Chapter of the Institute of Corporate Directors

(Executive Member) ICD.D Designation

Areas of Expertise:

Community Building and Leadership Corporate Governance / Legal

Financial Human Resources

Political and / or Government

Project Management, Engineering or Construction

Retail Industry Risk Management

Public Board Memberships:

Great Panther Mining Limited



Elise Rees joined the ENMAX Board in 2016. She is a director of Great Panther Mining Limited and Westland Insurance Group Limited, in addition to several not-for-profit organizations.

Elise has over 35 years of experience in public accounting. She spent 18 years as a partner with Ernst & Young, LLP and 14 of those years focused on acquisitions, mergers and corporate restructuring. Elise has also been the global client-coordinating partner for services to the BC Credit Union Industry.

Elise has been recognized many times during her career. She was awarded the Influential Woman in Business Award in 2007 and the Ernst & Young Rosemarie Meschi Award for Advancing Gender Diversity in 2007. In addition, she has been recognized for her leadership with the designation of Fellow Chartered Professional Accountant and Fellow Chartered Accountant in 2010, and received the Community Builder Award from Association of Women in Finance in 2012. She was also recognized as a Top 100 Most Powerful Women in Canada by the Women's Executive Network in 2015.

2019 Meeting Attendance:

Meetings Attended: 24 / 24 | Attendance Record: 100%

Richard Shaw

Calgary, AB Age 74

Independent
Financially Literate

Committee Memberships:

Audit Committee

Governance Committee (Chair)

Education and Designation:

Bachelor of Science Bachelor of Laws ICD.D Designation Queen's Counsel (1992) Areas of Expertise:

Community Building and Leadership Corporate Governance / Legal Electricity Utility Sector Energy Sector Financial Human Resources

Public Board Memberships: Inter Pipeline Ltd. (Chair)



Richard Shaw joined the ENMAX Board in 2011 and is currently the Chair of the Governance Committee. He is also Board Chair of Inter Pipeline Ltd. Richard was a senior partner of the Business Law Group of McCarthy Tétrault LLP in Calgary for more than 35 years. He continues a legal advisory practice through his professional corporation, pertaining to corporate governance, boards of directors, independent and special committees, director and officer liabilities, indemnification and insurance and executive compensation. Richard has extensive experience with respect to corporate governance practices in Canada, having served as a director on the national board of the Institute of Corporate Directors and the chair of its Calgary Chapter. He is a former lecturer in the Director Education and Executive MBA Programs at the Haskayne School of Business at the University of Calgary, past Chair of the Board of Governors of Mount Royal University, and was the lead independent member and Chair of the Governance Committee of the Alberta Securities Commission.

2019 Meeting Attendance:

Meetings Attended: 38 / 39 | Attendance Record: 97%

AC2020-0503 ATTACHMENT 6 ISC: UNRESTRICTED

ENMAX CORPORATION
AUDIT COMMITTEE MANDATE



Pursuant to Section 4.1 of the Amended and Restated Bylaw of ENMAX Corporation (the "Corporation" or "ENMAX"), a committee of the Board of Directors (the "Board") to be known as the "Audit Committee" (the "Committee") is established. The Committee has the oversight responsibility and specific duties described below.

1) COMMITTEE MANDATE

- a) The Committee will review this mandate and associated workplan annually or otherwise, as it deems appropriate. All proposed changes are reviewed and approved by the Board.
- b) To honor the spirit and intent of applicable law as it evolves, authority to make minor typographical and/or administrative amendments to this mandate is delegated to the Corporate Secretary, who will report any amendments to the Committee at its next meeting.

2) COMMITTEE COMPOSITION

- a) The Committee will be comprised of a minimum of four directors, none of whom will have any interest in, or business or other relationship with the Corporation that may, or may reasonably be perceived to, interfere with the exercise of their independence from management and the Corporation.
- b) The Chair of the Board is an ex-officio and non-voting member of the Committee.
- c) The members of the Committee will be financially literate or become financially literate within a reasonable period of time after being appointed. Further, at least one member of the Committee will have accounting or related financial management expertise. For purposes hereof, "financially literate" will mean the ability to read and understand a set of financial statements that present a breadth and level of complexity of accounting issues that are generally comparable to the breadth and complexity of the issues that can reasonably be expected to be raised by the Corporation's financial statements.
- d) The Committee will provide its members with continuing education opportunities in financial reporting and other areas relevant to the Committee.
- e) The members of the Committee will be appointed by the Board from time to time, and continue to be a member until a new member is appointed by the Board, unless the member resigns, is removed by the Board or ceases to be a director. Where a vacancy occurs at any time in Committee membership, it may be filled by the Board and will be filled by no later than the next scheduled meeting of the Board if the membership is less than four directors as a result of the vacancy.
- f) The Board will appoint a Committee Chair who will hold the responsibilities as outlined in the Board Leadership Mandate. If the Chair of the Committee cannot be present at any meeting of the Committee, the Chair will, in advance of the meeting, designate another member of the Committee, as Chair. Failing which, the Committee Chair will be chosen from among the members present.
- g) At all Committee meetings, every question will be decided by a majority of the votes cast. In the case of an equality of votes, the motion will be lost and the Chair of the meeting will not be entitled to a second or casting vote.

3) COMMITTEE SECRETARY

The Corporation's Corporate Secretary, or designate, will attend and be the secretary of all Committee meetings.

4) COMMITTEE MEETINGS

The time and place of Committee meetings and the procedures at such meetings will be determined by the members provided that:

a) A quorum for meetings will be a majority of Committee members, present in person or by telephone or other telecommunication device that permit all persons participating in the meeting to speak and hear

each other. In circumstances where a quorum cannot be constituted, the Board Chair may be considered in establishing quorum and will be entitled to vote for the duration of the meeting.

- b) The Committee will meet at least quarterly.
- c) Notice of meeting time and place will be given by electronic or other communication to each Committee member at least 24 hours in advance, provided, however, that a member may waive a notice of a meeting; and attendance of a member at a meeting is a waiver of notice of the meeting, except where a member attends a meeting for the express purpose of objecting to the transaction of any business on the grounds that the meeting is not lawfully called. A meeting of the Committee may be called by the Committee Secretary on the direction of the Chair, Chief Executive Officer, External Auditor, Internal Auditor or by a Committee member. Notwithstanding these provisions, the Committee has the right to determine who will and will not be present at any part of the meeting.
- d) The Committee Chair will establish the agenda for the meetings. The Committee members, Board, External Auditor, Internal Auditor and management may recommend agenda items. The agenda for each meeting will be subject to approval by the Committee at the start of each meeting.
- e) Briefing materials will be provided to the Committee as far in advance of meetings as practicable.
- f) The Committee will maintain minutes of meetings which will be filed in the Corporation's minute book. Upon approval, the minutes of Committee meetings will be made available to the Board.

5) DUTIES & RESPONSIBILITIES

The Committee's primary purpose is to assist the Board in fulfilling its oversight responsibilities with respect to matters related to financial accounting and reporting process, integrity of the Corporation's financial statements, internal controls over financial reporting, external financial audit process, compliance with financial and accounting regulatory requirements, independence and performance of the internal and external auditor, and includes the specific duties set out below.

a) **COMMITTEE INVESTIGATIONS**

The Committee has the authority to investigate any activity of the Corporation. All employees, officers and directors are to cooperate as requested by the Committee. All information received by the Committee in connection with any investigation will be made available for examination by a director of the Corporation upon request to the Secretary of the Committee.

b) **DISCLOSURE DOCUMENTS**

- i) Review and recommend to the Board for approval all annual, interim and other material financial information of the Corporation or its subsidiaries, securities commissions or regulators, including all financial statements, management discussion and analysis and associated press releases.
- ii) Review and recommend to the Board for approval all financial information included within any prospectus, offering memorandum, securities commission filings or other material documents in connection with the offering of securities of the Corporation.
- iii) Review the findings of examinations performed by any regulatory or government agencies, any External Auditor and Internal Auditor observations made regarding those findings, and management's responses.

c) INTERNAL CONTROLS AND FINANCIAL REPORTING PROCESSES

- Inquire of the CEO and CFO regarding the processes followed by them in preparing any certifications, including any areas of concern or challenge, any issues of material importance and other related matters.
- ii) Review the Corporation's significant accounting principles and financial statement presentations, including any changes in the Corporation's selection or application of such.
- iii) Review significant financial reporting issues and judgments made in connection with the preparation of the financial statements, including the effects of alternative accounting methods on the financial

- statements and any off balance sheet structures.
- iv) Review all material related-party transactions.
- v) Review complaints related to accounting, internal controls and financial reporting controls.

d) **EXTERNAL AUDITOR**

- i) Review and recommend annual and quarterly reports of the External Auditor, including:
 - a. The results of their review/audit of the ENMAX Corporation financial statements;
 - b. The results of their review/audit of the ENMAX Power Corporation financial statements;
 - c. Any significant risk areas or issues reviewed by the External Auditor;
 - d. Any corrected or uncorrected misstatements and disclosure deficiencies;
 - e. Any problems or difficulties and management's response; and
 - f. Confirm the External Auditor independence of the Corporation.
- ii) Hold discussions with the External Auditor regarding the following:
 - a. Critical accounting policies and practices;
 - Alternative treatments of financial information within International Financial Reporting Standards
 (IFRS) related to material items that have been discussed with management, ramifications of the use
 of such alternative disclosures and treatments, and the treatment preferred by the External
 Auditors; and
 - c. Material written communications between the External Auditor and management, including, but not limited to, the management letter and schedule of unadjusted differences.
- iii) Inquire as to the External Auditor's assessment of the Corporation's internal control over financial reporting and review management's response to any internal control recommendations of the External Auditors.
- iv) Annually review and approve the External Auditors audit plan and remuneration, which includes their audit scope and approach, including significant estimates and judgments made by management and areas of significant audit risk.
- v) Directly or by delegation to the Committee Chair and CFO, acting together, approve both audit related and non-audit related services provided by the external auditors and the fees related thereto.
- vi) Recommend to the Board the nomination of the external auditors.
- vii) If a change in external auditors is proposed, the Committee will review the reasons for the proposed change as well as obtain a response from the incumbent auditor.
- viii) Annually lead the performance assessment of the External Auditor, with management's input.
- ix) Communicate the Committee's expectations regarding the external auditor's (Firm and Lead Partner) performance and evaluate the external auditors' past performance.
- x) Monitor the independence of the external auditor through written disclosures and meetings with the External Auditor and by reviewing the independent auditor's account of the total fees derived from non-audit work during the past year.
- xi) At least annually, obtain and review a report by the external auditor describing:
 - a. The external auditor's internal quality-control procedures; and
 - b. Any material issues raised by the most recent internal quality-control review or peer review, or by any inquiry or investigation conducted by governmental or professional authorities during the preceding five years with respect to external audits carried out by the external auditor, and any steps taken to deal with such issues.

e) INTERNAL AUDIT

- i) Review the appointment, evaluation and termination of the Internal Auditor.
- ii) Review the activities and organizational structure of the internal audit function, as well as the qualifications of personnel to ensure the objectivity and independence of the internal audit function.
- iii) Review the internal audit function responsibility, budget, and staffing and discuss adequacy with External Auditor.

- iv) Review and approve the Internal Audit Charter, Long Range Internal Audit Plan and Annual Internal Audit Plan for the upcoming fiscal year ensuring that the Internal Auditor is reviewing all of the Corporation's business units to ensure that appropriate internal controls are in place.
- v) Review reports and analysis from the Internal Auditor including their results of planned activities for the quarter and findings and recommendations made to management as well as management's response to and remediation steps taken as a result of audit findings.
- vi) Review an annual report from the Internal Auditor detailing the regular examination of the CEO and Executive expenses and perquisites, including use of the Corporation's assets.
- vii) Periodically review (and/or as appropriate), with the Internal Auditor, any significant difficulties, disagreements with management, or scope restrictions encountered in the course of the function's work.

f) **COMPLIANCE**

- i) Review quarterly with management, the external auditors and if necessary with legal counsel, any litigation, claim or other contingency, including tax assessments, that could have a material effect upon the financial position or operating results of the Corporation, or the manner in which these matters have been disclosed in the financial statements.
- ii) Review certificate from an officer of the Corporation and its subsidiaries respecting withholdings and payment obligations contained in the Directors and Officers Liability Statutory Overview.

g) OTHER

- i) Annually review the financing plans and material internal/external financing activities of the Corporation.
- ii) Review and recommend to the Board any financing transactions greater than \$50 million contemplated by the Corporation.
- iii) Review compliance with the capital expenditure budget and Board approved expenditures.
- iv) Review the performance of any material projects with significant financial systems/internal controls impact.
- v) On an as needed basis, review legal entity structure changes
- vi) Recommend to the Board the annual Shareholder dividend.
- vii) Annually review the long term plan for the Finance Group, including a review of the adequacy of financial systems.
- viii) Annually review the Corporation's insurance programs for adequacy and obtain legal advice on content of insurance contracts every three years.
- ix) Annually review the Corporation's hedging program, limits and risk tolerance and recommend any changes to the Board; review any Board-level exceptions related to the execution of the hedging program.
- x) As required, review any matters of fraud or fraud-related complaints received through the Corporation's Safety and Ethics Helpline or other means, and work with management, ensure appropriate investigations and remedies are undertaken and implemented.
- xi) Once every three years, or earlier as required, review any Board Level Policies that have been assigned to the Committee, with a view to ensuring that appropriate controls exist and recommending any changes to the Board for approval.

6) EXTERNAL CONSULTANTS

In instances where members of the Committee believe that in order to properly discharge their obligations to the Corporation it is necessary to obtain the advice of external advisors, the Committee Chair will, at the request of the Committee, engage the necessary advisors. The Board will be kept apprised of both the selection of the advisors and the advisors' findings through Committee reports to the Board.

7) IN-CAMERA MEETINGS

AC2020-0503 ATTACHMENT 6

ISC: UNRESTRICTED The Committee will meet separately from management as part of any Committee meeting. The Committee will also meet in camera with the Internal Auditor and the External Auditor for a part of each Committee meeting.



AUDIT COMMITTEE ANNUAL WORKPLAN

DUTIES & DESPONSIBILITIES	TIMING AND RESOURCING			
DUTIES & RESPONSIBLITIES	MARCH	MAY	AUGUST	NOVEMBER
Disclosure Documents				
Review and recommend for Board approval annual, interim and other material financial information of the Corporation or its subsidiaries, securities commissions or regulators, including all financial statements, management discussion and analysis and associated press releases.	✓	✓	✓	✓
Review and recommend to the Board for approval all financial information included within any prospectus, offering memorandum, securities commission filings or other material documents in connection with the offering of securities of the Corporation.	Completed as required.			
Review findings of examinations performed by any regulatory or government agencies, any External Auditor and Internal Auditor observations made, and management's responses.	Completed as required.			
Internal Controls & Financial Reporting Processes				
Inquire of the CEO and CFO regarding the processes followed by them in preparing their certifications, any areas of concern or challenge, any issues of material importance and other related matters.	\checkmark	✓	\checkmark	✓
Review Corporation's significant accounting principles and financial statement presentations, including any changes in the selection or application of such.	✓	✓	✓	✓
Review significant financial reporting issues and judgments made in connection with the preparation of the financial statements, including the effects of alternative accounting methods on the financial statements and any off balance sheet structures.	✓	✓	√	✓
Review all material related-party transactions.		Completed as	required.	
Review complaints related to accounting, internal controls, financial reporting controls.		Completed as	required.	
External Auditor				
Review and recommend annual and quarterly reports of the External Auditor, including: a) the results of their review/audit of the ENMAX Corporation financial statements; b) the results of their review/audit of the ENMAX Power Corporation financial statements; c) any significant risk areas or issues reviewed by the External Auditor; d) any corrected or uncorrected misstatements and disclosure deficiencies; e) any problems or difficulties and management's response; and f) confirm the External Auditor independence of the Corporation.	✓	✓	✓	✓

AC2020-0503 ATTACHMENT 7

DUTIES & DESPONSIBILITIES	TIMING AND RESOURCISC; UNRESTRICTED			
DUTIES & RESPONSIBLITIES	MARCH	MAY	AUGUST	NOVEMBER
Hold discussions with External Auditor regarding the following: a) critical accounting policies and practices. b) alternative treatments of financial information within International Financial Reporting Standards (IFRS) related to material items that have been discussed with management, ramifications of the use of such alternative disclosures and treatments, and the treatment preferred by the External Auditors. c) material written communications between External Auditor and management, including a support of the standard differences.	✓	✓	✓	✓
including management letter and schedule of unadjusted differences. Inquire as to External Auditor's assessment of internal control over financial reporting and review management's response to any recommendations of the External Auditors.	V			
Annually review and approve External Auditors' audit plan and remuneration, including scope and approach, including significant estimates and judgments made by management and areas of significant audit risk.			√	
Directly or by delegation to the Audit Committee Chair and CFO, acting together, approve both audit related and non-audit related services provided by the external auditors and related fees.	Completed as required.			
Recommend to the Board the nomination of external auditors.		V		
If a change in external auditors is proposed, the Committee will review the reasons for the proposed change as well as obtain a response from the incumbent auditor.		✓		
Annually lead the performance assessment of the External Auditor, with management's input.		√		
Communicate the Committee's expectations regarding the external auditor's (Firm and Lead Partner) performance and evaluate the external auditors' past performance.		√		
Monitor the independence of the external auditor through written disclosures and meetings with the External Auditor and by reviewing the independent auditor's account of the total fees derived from non-audit work during the past year.		√		
At least annually, obtain and review a report by the external auditor describing: The external auditor's internal quality-control procedures; and Any material issues raised by most recent internal quality-control review or peer review, or by any inquiry or investigation conducted by governmental or professional authorities during the preceding five years with respect to external audits carried out by the external auditor, and steps taken to deal with such issues.		✓		
Meet in camera with the external auditors at every regularly scheduled meeting.	√	V	V	√
Internal Auditor				
Review the appointment, evaluation and termination of the Internal Auditor.	Evaluation			

AC2020-0503 ATTACHMENT 7

	TIMING AND RESOURCISC; UNRESTRICTED			
DUTIES & RESPONSIBLITIES	MARCH	MAY	AUGUST	NOVEMBER
Review the activities and organizational structure of the internal audit function, as well as the qualifications of personnel to ensure the objectivity and independence of the internal audit function.				√
Review the internal audit function responsibility, budget, and staffing and discuss adequacy with External Auditor.				√
Review and approve the Internal Audit Charter, Long Range Internal Audit Plan and Annual Internal Audit Plan for the upcoming fiscal year ensuring that the Internal Auditor is reviewing all of the Corporation's business units to ensure that appropriate internal controls are in place.				√
Review reports and analysis from the Internal Auditor including results of planned activities for the quarter and findings and recommendations made to management as well as management's response to and remediation steps taken as a result of audit findings.	✓	√	✓	√
Review the annual report from the Internal Auditor detailing the regular examination of the CEO and Executive expenses and perquisites, including use of the Corporation's assets.	√			
Periodically review, with the Internal Auditor, any significant difficulties, disagreements with management, or scope restrictions encountered in the course of the function's work.	Completed as required.			
Meet in camera with the internal auditors at every regularly scheduled meeting.	✓	✓	✓	✓
Compliance				
Review quarterly with management, CLO and the external auditors any material pending litigation and investigations, claim or other contingency, including tax assessments, that could have a material effect upon the financial position or operating results of the Corporation, and the manner in which these matters have been disclosed in the financial statements.	Report presented under privilege by CLO	As Required	Report presented under privilege by CLO	As Required
Review the certificate from an officer of ENMAX Corporation and its subsidiaries	√	✓	√	√
respecting withholdings and payment obligations contained in the <i>Directors and Officers Liability Statutory Overview</i> .	Receive quarterly report from Finance	Receive quarterly report from Finance	Receive quarterly report from Finance	Receive quarterly report from Finance
Other Duties		•		
Annually review the financing plans and material internal/external financing activities of the Corporation.				√
Review and recommend to the Board any financing transactions greater than \$50 million contemplated by the Corporation.	n Completed as required.			
Review compliance with the capital expenditure budget and Board approved expenditures.	✓	√	V	√
Review the performance of any material projects with significant financial systems/internal controls impact.	√	√	√	√

AC2020-0503

DUTIES & DESDONSIDITIES		TIMING AND	ATTACHM RESOURCISC; UNRESTR	
DUTIES & RESPONSIBLITIES	MARCH	MAY	AUGUST	NOVEMBER
On an as needed basis, review legal entity structure changes.		Completed	as required.	
Recommend to the Board the annual Shareholder dividend.	√			
Annually review the long term plan for the Finance Group, including a review of the adequacy of financial systems.		√		
Annually review the Corporation's insurance programs for adequacy and obtain legal advice on content of insurance contracts every three years.			D&O Insurance External review: 2017	
Annually review the Corporation's hedging program, limits and risk tolerance and recommend any changes to the Board; review any Board-level exceptions related to the execution of the hedging program.				√
As required, review any matters of fraud or fraud-related complaints received through the Corporation's Safety and Ethics Helpline or other means, and work with management, ensure appropriate investigations and remedies are undertaken and implemented.		Completed	as required.	
Once every three years, or earlier as required, review any Board Level Policies that have been assigned to the Committee, with a view to ensuring that appropriate controls exist. Recommend any changes to the Board for approval.				Annual Repor from CFO



ENMAX CORPORATION

Q1 2020 INTERIM REPORT

CAUTION TO READER

This document contains statements about future events and financial and operating results of ENMAX Corporation and its subsidiaries (ENMAX or the Corporation) that are forward-looking. By their nature, forward-looking statements require the Corporation to make assumptions and are subject to inherent risks and uncertainties. There is significant risk that predictions and other forward-looking statements will not prove to be accurate. Readers are cautioned not to place undue reliance on forward-looking statements as a number of factors could cause actual future results, conditions, actions or events to differ materially from financial and operating targets, expectations, estimates or intentions expressed in the forward-looking statements.

When used in this Financial Report, the words "may," "would," "could," "will," "intend," "plan," "anticipate," "believe," "seek," "propose," "estimate," "expect" and similar expressions, as they relate to the Corporation or an affiliate of the Corporation, are intended to identify forward-looking statements. Such statements reflect the Corporation's current views with respect to future events and are subject to certain risks, uncertainties and assumptions. Many factors could cause the Corporation's actual results, performance or achievements to vary from those described in this Financial Report. Should one or more of these risks or uncertainties materialize, or should assumptions underlying forward-looking statements prove incorrect, actual results may vary materially from those described in this Financial Report. Intended, planned, anticipated, believed, estimated or expected and other forward-looking statements included in this Financial Report herein should not be unduly relied upon. These statements speak only as of the date of this Financial Report. The Corporation does not intend, and does not assume any obligation, to update these forward-looking statements except as required by law, and reserves the right to change, at any time at its sole discretion, the practice of updating annual targets and guidance.

MANAGEMENT DISCUSSION AND ANALYSIS (MD&A)

This MD&A, dated May 21, 2020, is a review of the results of operations of ENMAX for the three months ended March 31, 2020, compared with 2019, and of the Corporation's financial condition and future prospects. This MD&A should be read in conjunction with the Q1 2020 Condensed Consolidated Interim Financial Statements and the 2019 ENMAX Financial Report, which is available on ENMAX's website at www.enmax.com, as information has been omitted from this MD&A if it remains substantially unchanged.

ENMAX's Condensed Consolidated Interim Financial Statements have been prepared in accordance with International Financial Reporting Standards (IFRS). The Condensed Consolidated Interim Financial Statements and MD&A were reviewed by ENMAX's Audit Committee and were approved by ENMAX's Board of Directors (the Board). All amounts are in millions of Canadian dollars unless otherwise specified.

The Corporation reports on certain non-IFRS financial performance measures that are used by management to evaluate performance of the Corporation and its business segments. Because non-IFRS financial measures do not have a standard meaning prescribed by IFRS, the Corporation has defined and reconciled them with their nearest IFRS measure. For the reader's reference, the definition, calculation and reconciliation of non-IFRS financial measures is provided in the Non-IFRS Financial Measures section.

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Glossary of terms can be found on page 46 of the Condensed Consolidated Interim Financial Statements.

MARKET CONDITIONS

The COVID-19 pandemic has created global economic uncertainty. The resulting drop in economic activity and other geopolitical factors has also caused an over-supply of oil, leading to record low oil prices. Canadian oil producers have announced drastic cuts to capital projects resulting in large reductions in capital spending. Further drops in oil prices may lead to shut-ins and even shutdowns of oilsands facilities. The impact on economic conditions and operations in Maine are not expected to be as significant as they are anticipated in Alberta. While there has not been significant reduction in electricity demand in Alberta yet, negative GDP growth will certainly affect future demand growth.

The Alberta power market pool price settled at \$66.38 per megawatt hour (MWh) for the first quarter of 2020, representing a 7 per cent decrease over the same period in 2019 when the average was \$70.73 per MWh. Spark spreads settled at \$51.91 for the first quarter of 2020, compared to \$52.43 for the same period in 2019. Prices for the first quarter of 2020 were generally low, with one cold period being the exception averaging \$406.66 per MWh, with the rest of the quarter averaging only \$38.74 per MWh. ENMAX's hedging strategy secures significant margins before entering the year, offering protection from decreasing power prices while maintaining some ability to capitalize on price increases.

Alberta demand (load) averaged 10,245 megawatt (MW) in the first quarter of 2020, which is less than a 0.5 per cent decrease over the same quarter in 2019. A new system peak load of 11,698 MW, up 1 MW from the previous record, was set on January 14, 2020 during the period of unseasonably cold temperatures. ENMAX generation facilities were fully available and operational during this time to assist in maintaining system reliability.

In January 2020, Alberta's Technology Innovation and Emissions Reduction (TIER) regulation took effect, which provides a mechanism to manage carbon pricing for Alberta's large industries, including electricity generation. The carbon cost for 2020 will match the federal carbon cost of \$30.00 per tonne of CO2 equivalent. Under TIER, all existing generating units, including coal, will be measured against a "good as best gas" intensity standard, which currently is Shepard Energy Centre (Shepard) for all generating plants in Alberta. Any changes to the provincial carbon tax structure in the near-term or the federal carbon tax structure in the long-term could impact electricity price outcomes and costs for power generation facilities.

Alberta natural gas prices averaged \$1.93 per gigajoule (GJ) for the first quarter in 2020, which is a 27 per cent decrease compared to the average for the first quarter of 2019. Major maintenance of the Nova Gas Transmission Ltd. (NGTL) system is expected to continue until 2023 posing a gas delivery risk to ENMAX's assets, creating financial and operational challenges. ENMAX continues to acquire third party transportation to ensure that firm and reliable gas delivery requirements are met for our generation portfolio. We are also currently engaged in the ongoing process of planning and developing direct pipeline connections to surrounding natural gas supply sources. These connections would create long-term safe, secure and economic gas delivery to support the requirements of our generation portfolio.

FINANCIAL PERFORMANCE

Upon completion of its acquisition of Emera Maine (see Significant Events section) the Corporation's financial results include Emera Maine as a separate operating segment. Management believes that a measure of operating performance is more meaningful if the impact of specific items is excluded from the adjusted financial information. As a result, the table below presents ENMAX's adjusted earnings before interest, taxes, depreciation and amortization (Adjusted EBITDA), adjusted earnings before interest and taxes (Adjusted EBIT) and comparable net earnings. These financial metrics exclude foreign exchange gains (losses), unrealized gains (losses) on commodities where settlement on derivatives will occur in a future period and Emera Maine acquisition related costs (see Significant Events section). Refer to the Non-IFRS Financial Measures section on page 12 for definitions and further descriptions of the financial measures.

SELECTED CONSOLIDATED FINANCIAL INFORMATION

Three months ended March 31,

(millions of Canadian dollars)	2020	2019
Total revenue	719.2	712.4
Adjusted EBITDA (1)(2)		
Competitive Energy	65.8	71.8
Power Delivery	61.0	60.5
Emera Maine	2.2	-
Corporate and Eliminations	(0.3)	(0.7)
Consolidated	128.7	131.6
Adjusted EBIT (1)(2)		
Competitive Energy	31.8	40.5
Power Delivery	29.7	31.1
Emera Maine	1.0	-
Corporate and Eliminations	0.7	0.3
Consolidated	63.2	71.9
Comparable net earnings (1)(2)	55.3	55.9
Net earnings	172.5	74.2
Free cash flow (FCF) (1)(3)	49.5	138.1
Capital expenditures (4)	84.3	101.0

 $^{^{(1)}}$ Non-IFRS financial measure. See discussion that follows in Non-IFRS Financial Measures section.

⁽²⁾ Does not include:

[•] Realized and unrealized foreign exchange gains of \$125.5 million (2019 - \$0.7 million gains) for the three months ended March 31, 2020.

[•] Unrealized electricity and gas mark-to-market for the three months ended March 31, 2020 of \$30.5 million gains (2019 - \$31.3 million gains).

[•] Emera Maine acquisition related costs of \$37.3 million (2019 – \$4.9 million) for the three months ended March 31, 2020, including \$15.2 million related to finance charges that are included in calculating Comparable net earnings.

⁽³⁾ FCF is calculated for the twelve months ended March 31, 2020 and 2019 respectively.

⁽⁴⁾ Capital expenditures excludes \$1,392.9 million investment in the acquisition of Emera Maine (see Significant Events section).

ENMAX's Adjusted EBIT decreased by \$8.7 million for the three months ended March 31, 2020, as compared with the three months ended March 31, 2019. The primary drivers were as follows:

- ENMAX Competitive Energy (Competitive Energy) lower Power Services margin partially offset by higher realized margins due to increased electricity sales to customers.
- ENMAX Power Delivery (Power Delivery) continued growth through investment and an increase in customer sites.
- Emera Maine for the seven-days post acquisition, Emera Maine recorded \$1.0 million in EBIT.
- ENMAX Corporate and Eliminations (Corporate and Eliminations) higher adjusted EBIT primarily as a result of prior year non-recurring losses.

ENMAX's net earnings for the three months ended March 31, 2020 were \$172.5 million as compared with net earnings of \$74.2 million in the comparable period in 2019. The main driver for this increase is related to \$125.5 million in foreign exchange gains in 2020 that were primarily realized on the settlement of forward contracts. Foreign exchange is not included in adjusted EBIT.

As at March 31, 2020, ENMAX's balance sheet continued to show strength as the Corporation carefully managed debt to cash flow ratios as well as capital investment. This prudent management enabled the Corporation to undertake strategic growth in regulated assets with the acquisition of Emera Maine (see Significant Events section).

Additional details on the financial performance of the Corporation are discussed in the ENMAX Financial Results section.

Results of operations are not necessarily indicative of future performance due to factors including fluctuating commodity prices, timing of receipt of regulatory decisions, the performance and retirement of existing generation facilities, the addition of new generation facilities, and the impact of government policies.

SIGNIFICANT EVENTS

CHIEF EXECUTIVE OFFICER ANNOUCEMENT

On May 20, 2020, the ENMAX Board of Directors announced that Wayne O'Conner has been appointed ENMAX President and Chief Executive Officer effective June 22, 2020. Wayne's appointment results from an extensive North American recruitment process undertaken by the Board following the June 2019 announcement of the planned departure of ENMAX President and Chief Executive Officer, Gianna Manes. To support a smooth and orderly transition following Wayne's arrival, Gianna will remain as a member of the Board until July 31, 2020.

Wayne comes to ENMAX with over 30 years of industry experience and leadership spanning multiple Canadian and North American electricity and energy markets. Most recently, Wayne has served as President and Chief Executive Officer of Nova Scotia Power leading a team of 1,700 employees and overseeing a portfolio of generation, transmission and distribution assets valued at over \$4.0 billion. Prior to this role, Wayne has held a series of executive leadership positions across Emera Inc. companies and with TC Energy, formerly TransCanada Pipelines.

EMERA MAINE ACQUISITION

On March 24, 2020 the Corporation completed its acquisition of BHE Holdings Inc., the parent company of Emera Maine. This transaction is aligned with the Corporate strategy to grow regulated cash flows and diversify revenue streams within North America, increasing regulated rate base by approximately 50 per cent. The portion of future cash flows from regulated and non-commodity sources have risen to 70 per cent.

The Corporation acquired all the outstanding common shares of Emera Maine and the aggregate purchase price was approximately \$1,394.0 million (\$962.6 million USD), on closing, including the assumption of approximately \$566.5 million (\$391.2 million USD) of senior debt. The Corporation funded this transaction through a combination of cash, a two-year bank loan and issuance of private debentures.

The majority of Emera Maine's operations are subject to the rate-setting authority of the Federal Energy Regulatory Commission (FERC) and the Maine Public Utilities Commission (MPUC), and are accounted for pursuant to U.S. Generally Accepted Accounting Principles (U.S. GAAP), including the accounting guidance for regulated operations. Except for unregulated long-term debt acquired, construction work in progress and investments in corporate joint ventures, fair values of tangible and intangible assets and liabilities subject to these rate-setting provisions approximate their carrying values due to the fact that a market participant would not expect to recover any more or less than their net carrying value. Accordingly, assets acquired, liabilities assumed, and pro-forma financial information do not reflect any adjustments related to these amounts.

The transaction constitutes a business acquisition and as such has been accounted for using the acquisition method of accounting. The excess of the purchase price over estimated fair values of net assets acquired has been recognized as goodwill at the acquisition date of March 24, 2020. The goodwill reflects the value paid for access to regulated assets, net income and future cash flows, opportunities for adjacency growth, long-term potential for enhanced access to capital as a result of increased scale and business diversity, and an improved earnings risk profile.

Emera Maine acquisition costs, including one-time stipulated transaction costs have been excluded from the Corporations operating performance metrics (see Non-IFRS Measures section).

GENESEE 4/5 GENERATION PROJECT DEPARTURE

By letter dated March 24, 2020 to Capital Power, ENMAX made the decision not to proceed as a partner in the development of Genesee 4/5 Generation project. ENMAX provided notice of its departure from the Genesee 4/5 Generation project under the Joint Venture Agreement (the Notice). The Notice seeks, under the terms of the Joint Venture Agreement, payment from Capital Power of 90 per cent of ENMAX's share of the project costs upon closing, all as particularized in the Notice.

COVID-19 PANDEMIC

On March 11, 2020, the World Health Organization characterized the outbreak of a strain of the novel coronavirus (COVID-19) as a pandemic. Governments around the world have introduced public health and emergency measures to combat the spread of the virus. Combined with ongoing geopolitical factors, dramatic declines in oil prices created further economic uncertainty. By the end of March 2020, the Corporation implemented dramatic action against COVID-19, shifting to a remote operating environment to protect employees and customers and continue to operate as an essential service. Given the anticipated impact on the remainder of 2020, activities are underway to mitigate the effects on the business in Alberta and Maine.

On May 8, 2020, the Alberta Utility Payment Deferral Program Act (Bill 14) passed third and final reading. The legislation implements the Government of Alberta's utility deferral program. Under that program, residential, farm and small commercial customers can defer payments for electricity and natural gas services for the three-month period ending June 18, 2020. Customers who defer payments have 12 months to repay the deferred amounts. The legislation makes funds available, from the Government of Alberta and the Balancing Pool, to ENMAX and other electricity retailers to carry the cost of deferrals for customers enrolled in the program. These funds, if accessed, mitigate cash flow impacts connected with the utility bill deferral program. Under the legislation, there is no obligation for ENMAX to repay the Government of Alberta or the Balancing Pool any amounts that are not collected from customers.

ENMAX COMPETITIVE ENERGY BUSINESS AND UPDATE

ENMAX Competitive Energy is an integrated business providing customers with electricity, natural gas, distributed energy resource solutions, as well as engineering, procurement and construction services. Our competitive advantage is our ability to hedge our low-cost generation assets through our retail business – the largest in Alberta by number of customers and energy consumed. The competitive retail business provides customers with fixed-price electricity linked to our wind and gas-fueled generation assets, and provides opportunities to offer additional energy services, such as solar installations and thermal energy. As at March 31, 2020, Competitive Energy's capacity ownership interest was 1,509 MW of electricity generation: 1,289 MW from natural gas-fueled plants, 217 MW from wind power and 3 MW from combined heat and power (CHP) generation.

Natural gas retail contracts are backed by market transactions to provide supply certainty, margin stability, and risk mitigation. Natural gas fuel requirements for the portfolio are balanced through the purchase and sale of natural gas in the Alberta market.

KEY BUSINESS STATISTICS

Three months ended March 31,	2020	2019
Plant availability (%) (1)	99.23	97.56
Average flat pool price (\$/MWh)	66.38	70.73
Spark spread (\$) (2)	51.91	52.43

⁽¹⁾ Plant availability (%) reflects planned maintenance and forced outages.

Plant availability was higher than the prior period due to a continued focus on safe and reliable operations. Minor outage events were undertaken as the same period in in 2019. ENMAX is well positioned in 2020, having completed two major maintenance outages in 2019 and have none scheduled for this year.

During the first three months of 2020, the average flat pool power price decreased compared to the same period in 2019. This was primarily due to the extreme temperatures Alberta experienced during the first quarter of 2019 which tightened the market supply-demand balance and provided prolonged upward pressure on pool prices.

Spark spread, which is the difference between the wholesale electricity price and the price of natural gas to produce the electricity, represents the gross margin contribution of a gas-fuelled power plant from generating an unhedged unit of electricity. The decline from 2019 levels was driven by a lower average pool price (as described above) which is partially offset by a decrease in the price of natural gas.

In the retail business our fixed price electricity volumes were higher than the prior year, maintaining our ability to hedge our generation assets. Our competitive products were positively impacted by higher margins, from the removal of the regulated rate option price cap of 6.8 cents per kilowatt hour (kWh) on electricity prices effective November 30, 2019.

During the first quarter of 2020 our electricity margins (see section ENMAX Financial Results) were slightly higher than 2019 due to the removal of the regulated rate option price cap (as described above) offsetting the decrease in market power and spark spreads over the prior year. To mitigate risk, ENMAX contracts most of our market position, delivering the majority of our margin with less exposure to the volatility of near-term spark spreads.

⁽²⁾ Based on market prices.

ENMAX manages its portfolio to deliver on our cash flow targets by using a combination of retail sales and forward market hedges. As a result, our hedging and contracting strategies temper the impact of in-year price movements, which reduces volatility of cash flows with respect to market prices. Public health actions to contain the COVID-19 pandemic have led to a significant decline in crude oil prices and production in Alberta and have reduced demand and price volatility for electricity. Entering the year, Competitive Energy has hedged a significant portion of its capacity. This has largely insulated commodity margins from the recent COVID-19 market impacts which has increased certainty on cashflows throughout the remainder of the year. Competitive Energy's remaining open positions have been impacted by the current market environment as power prices have significantly decreased combined with an increase in natural gas prices leading to lower expected spark spreads. We expect to see a rebound in electricity demand through the balance of year as COVID-19 containment actions are relaxed.

In response to the COVID-19 pandemic, the Government of Alberta passed Bill 14, providing a 90-day payment deferral for residential, farm and small business customers (see Significant Events section). This program may potentially affect our provision for allowance for doubtful accounts due to customer non-payment. Competitive Energy continues to actively manage credit and payments for large customers, while leveraging applicable and available credit facilities.

ENMAX POWER DELIVERY BUSINESS AND UPDATE

Power Delivery's highest priorities are providing safe, reliable and efficient delivery of electricity to customers. This is particularly important during the current COVID-19 pandemic.

Power Delivery continues to invest in its electricity transmission and distribution system infrastructure to meet Calgary's needs. This includes expansion of the distribution system, reinforcement of the transmission system, and replacement of aging infrastructure in both systems. Distribution projects include investments in system infrastructure to accommodate residential, commercial and industrial growth, as well as the replacement and modification of existing assets required to meet industry safety and reliability standards. Transmission projects can include capacity upgrades to existing substations, existing transmission lines, new substations, and new transmission lines to deliver reliable electricity that meets Calgary's demand.

Power Delivery submits applications to the Alberta Utilities Commission (AUC) to request approval for construction or replacement of utility-related facilities, and to set rates for providing electric energy delivery-related services to its customers, among other things.

- On December 16, 2019, the AUC issued a decision approving 2020 Performance Based Regulation (PBR) distribution rates on an interim basis, and distribution tariff terms and conditions for the period of January 1, 2020 to December 31, 2020. This decision is expected to increase the operating margin by 3.6 per cent.
- On December 2, 2019, the AUC approved the 2020 Interim Transmission Tariff Application of \$99.8 million. Effective January 1, 2020, this approval resulted in \$9.9 million higher revenue than the 2019 interim Transmission tariff that was previously in place.
- On March 19, 2020, the AUC suspended the General Cost of Capital proceeding due to the volatility
 in financial markets created by the COVID-19 pandemic. In a recent submission to the AUC, a group
 of Alberta utilities, including ENMAX, have proposed that the current Return on Equity (ROE) and
 capital ratios be extended into 2021 on a final basis. If adopted by the AUC, this extension would
 provide less uncertainty, reducing utility risk profiles and improving their creditworthiness.
- The AUC is also working with the Government and the broader community of stakeholders on the
 implementation of the utility payment deferral program reflected in Bill 14 (see Significant Events
 section). In parallel, the AUC has undertaken various outreach activities to understand the financial
 and operational issue facing utilities.

KEY BUSINESS STATISTICS

Three months ended March 31,	2020	2019
Distribution volumes in Gigawatt Hours (GWh)	2,338	2,431
System average interruption duration index (SAIDI) (1)	0.05	0.07
System average interruption frequency index (SAIFI) (2)	0.07	0.14

⁽¹⁾ SAIDI equals the total duration of a sustained interruption per average customer during a predefined period of time. A sustained interruption has a duration greater than or equal to one minute. The lower the SAIDI, the better the reliability.

Total electricity delivered in GWh to the Calgary service area to date in 2020 was slightly lower than the prior year as a result of an overall decrease in customer usage over the first three months of 2020. We are continuously monitoring the impact the COVID-19 pandemic is having on energy delivered. We are witnessing a decrease in overall distribution volumes due to the continued closure of businesses which is partly offset by an increase in residential electricity usage.

⁽²⁾ SAIFI equals how often the average customer experiences a sustained interruption over a predefined period of time. A sustained interruption has a duration greater than or equal to one minute. The lower the SAIFI, the better the reliability.

When compared to the performance of other Canadian Electricity Association member utilities, ENMAX has remained one of the most reliable transmission and distribution utilities in Canada. Both SAIDI and SAIFI are favourable compared to the same period in 2019 due to a decrease in cable failures, animal/bird contacts and pole fires. ENMAX continues to monitor the cause of any outages to mitigate future occurrences.

ENMAX has continued to meet its SAIDI and SAIFI targets with the onset of the COVID-19 pandemic while assessing the impact for the remainder of the year. We continue to maintain our commitment to our customers, employees and safety during these unprecedented times.

EMERA MAINE BUSINESS AND UPDATE

Emera Maine is a public transmission and distribution utility operating in the Maine Public District (MPD) and Bangor Hydro District (BHD) covering six counties in the state of Maine. The total operating area is approximately 10,400 square miles (27,000 square kilometers), and it has approximately 160,000 customers. Emera Maine's business is focused around safe and reliable transmission and distribution of electricity to its customers and investments in the infrastructure to maintain the transmission and distribution system.

Emera Maine's regulated operations are subject to the regulatory authority of the MPUC relating to retail rates, service standards, territories served, the issuance of securities and other matters. Emera Maine is also subject to the jurisdiction of the FERC pertaining to various matters including rates for transmission services. The BHD is a member of the New England Power Pool (NEPOOL) and is interconnected with other New England utilities to the south and with New Brunswick Power Corporation to the north. The MPD is a member of the Northern Maine Independent System Administrator (NMISA).

Emera Maine earns revenue by charging customers for energy delivered across its transmission and distribution facilities. These retail revenues are divided into separate transmission, distribution and stranded cost rates. Currently, approximately 57 per cent of the company's electric revenue is from distribution operations, 34 per cent is associated with local transmission operations, and 9 per cent relates to stranded cost recoveries and conversion charges. The rates for each element are established in distinct regulatory proceedings. The distribution operations and stranded costs are regulated by the MPUC, which also regulates accounting, service standards, territories served and the issuance of securities. The transmission operations are regulated by the FERC.

ENMAX FINANCIAL RESULTS

With the addition of Emera Maine in the current year, ENMAX's financial results include an additional \$1.0 million of EBIT for the one-week post acquisition.

ADJUSTED EARNINGS BEFORE INTEREST AND INCOME TAXES (ADJUSTED EBIT) COMPARED WITH THE SAME PERIOD IN 2019

For the three months ended March 31,	Competitive	Power	Emera		
(millions of Canadian dollars)	Energy	Delivery	Maine	Corporate	Consolidated
Adjusted EBIT (1) for the period ended					
March 31, 2019	40.5	31.1	-	0.3	71.9
Increased (decreased) margins					
attributable to:					
Electricity	1.7	-	-	-	1.7
Natural gas	(0.3)	-	-	-	(0.3)
Transmission and distribution	-	1.7	4.3	-	6.0
Contractual services and other	(3.7)	0.2	0.1	0.2	(3.2)
Decreased (increased) expenses:					
Operations, maintenance &	(3.7)	(1.4)	(2.2)	0.2	(7.1)
administration (OM&A) (2)					
Depreciation and amortization	(2.7)	(1.9)	(1.2)	-	(5.8)
Adjusted EBIT ⁽¹⁾ for the period ended					
March 31, 2020	31.8	29.7	1.0	0.7	63.2

⁽¹⁾ Adjusted EBIT is a non-IFRS measure. See Non-IFRS Financial Measures section.

Electricity margins for the three months ended March 31, 2020 increased by \$1.7 million or 2 per cent, compared to the same period in 2019. The favourable variance is due to the positive impact of the removal of the regulated rate option price cap of 6.8 cents per kWh on electricity prices effective November 30, 2019.

Natural gas margins for the three months ended March 31, 2020 decreased \$0.3 million or 1 per cent compared to the first three months of 2019. The decrease was primarily due to lower retail consumption volumes combined with lower prices as a result of warmer temperatures compared to the prior year.

For the three months ended March 31, 2020, transmission and distribution margins increased \$6.0 million or 7 per cent compared to the same period in 2019. The favourable variance from the prior year was largely due to the additional margins from Emera Maine as well as favourable changes resulting from the AUC approved 2020 interim Transmission Compliance filing.

Contractual services and other margins decreased \$3.2 million or 14 per cent for the three months ended March 31, 2020 when compared to the same period in the prior year. The unfavourable variance was primarily due to decreased power services activity and lower customer penalty and interest revenues.

OM&A for the three months ended March 31, 2020 increased \$7.1 million or 8 per cent when compared to the same period in 2019. Operational costs were higher due to increased staffing costs, increased technology support costs, increased building property tax and higher allowance for uncollectable receivables as a result of economic conditions in Alberta.

During the three months ended March 31, 2020, the Corporation recorded \$37.3 million in Emera Maine acquisition related costs, of which \$14.4 million are stipulated costs, and \$15.2 million are related to finance charges, of which \$1.1 million are stipulated costs. These costs are not included in Adjusted EBIT.

Depreciation and amortization expense increased \$5.8 million or 10 per cent compared to the same period in 2019. The increase was driven by changes in the useful life of various assets.

⁽²⁾ Normalized to exclude impact of intercompany transactions with no consolidated impact.

OTHER NET EARNINGS ITEMS

Finance charges for the three months ended March 31, 2020 increased \$6.8 million or 34 per cent compared to the same period in 2019, primarily driven by \$15.2 million in financing costs related to the Emera Maine acquisition, offset by higher external interest revenues recognized in finance charges.

The calculation of the Corporation's current and deferred income taxes involves a degree of estimation and judgment. The carrying value of deferred income tax assets is reviewed at the end of each reporting period. For the three months ended March 31, 2020, management adjusted the income tax provision utilizing its best estimate with considerations including management's expectation of future operating results, interpretation of applicable tax regulations positions, allowances where uncertainty surrounding the realization of the tax benefit exists, and the settlement of various tax disputes.

OTHER COMPREHENSIVE INCOME AND SHAREHOLDER'S EQUITY

Other comprehensive income (OCI) illustrates earnings under the assumption of full income recognition of gains and losses on the market value of securities and derivatives, otherwise treated as hedges of future revenues and expenses, as well as remeasurement gains and losses on pension retirement benefits.

For the three months ended March 31, 2020, OCI had total losses of \$28.3 million, compared with gains of \$12.8 million for the same period in 2019. The OCI losses primarily reflect the unfavourable fair value changes in electricity and commodity positions. This is partially offset by the reclassification of gains on derivative instruments to net earnings.

Accumulated other comprehensive income (loss) is reflected in shareholder's equity along with retained earnings and share capital. Retained earnings for the period increased \$118.5 million largely from the net earnings recognized in 2020, partially offset by dividends on common shares.

NON-IFRS FINANCIAL MEASURES

The Corporation uses Adjusted EBITDA, Adjusted EBIT, comparable net earnings, and free cash flow (FCF) as financial performance measures. These measures do not have any standard meaning prescribed by IFRS and may not be comparable to similar measures presented by other companies. The purpose of these financial measures and their reconciliation to IFRS financial measures are shown below. These non-IFRS measures are consistently applied in the previous period.

ADJUSTED EBITDA

For the three months ended March 31,		
(millions of Canadian dollars)	2020	2019
Net earnings (IFRS financial measure)	172.5	74.2
Add (deduct):		
Unrealized (gains) on commodities	(30.5)	(31.3)
Foreign exchange (gains)	(125.5)	(0.6)
Emera Maine related acquisition costs (including finance charges) (1)	37.3	4.9
Net income tax expense on unrealized (gains) on commodities, foreign		
exchange (gains), and Emera Maine acquisition related costs	1.5	8.7
Comparable net earnings (non-IFRS financial measure)	55.3	55.9
Add (deduct):		
Depreciation and amortization	65.5	59.7
Finance charges (excludes Emera Maine related acquisition costs)	11.8	17.6
Remaining income tax expense (recovery)	(3.9)	(1.6)
Adjusted EBITDA (non-IFRS financial measure)	128.7	131.6

⁽¹⁾ For the three months ended March 31, 2020 - Includes \$22.1 million in OM&A costs (of which \$14.4 million are stipulated costs), and \$15.2 financing charges (of which \$1.1 million are stipulated costs).

Management considers Adjusted EBITDA a useful measure of business performance, as it provides an indication of the cash flow results generated by primary business activities without consideration of how those activities are financed and amortized, or how the results are taxed. Adjusted EBITDA is also used to evaluate certain debt coverage ratios.

Adjusted EBITDA excludes the impact for unrealized (gains) on commodities, foreign exchange (gains), and Emera Maine acquisition related costs from the adjusted operating profit. Management believes that a measure of operating performance is more meaningful if results not related to normal operations, such as onerous provisions on long-term contracts, foreign exchange (gains), and unrealized (gains) on commodities, are excluded from the adjusted operating profit. Unrealized (gains) on commodities reflect the impact of changes in forward natural gas and power prices and the volume of the positions for these derivatives over a certain period of time. These unrealized (gains) do not necessarily reflect the actual gains and losses that will be realized on settlement. Furthermore, unlike commodity derivatives, ENMAX's generation capacity and future sales to retail customers are not marked to market under IFRS.

For the three months ended March 31, 2019 – Includes \$2.3 million OM&A and \$2.6 million financing charges.

ADJUSTED EBIT

For the three months ended March 31, (millions of Canadian dollars)	2020	2019
Net earnings (IFRS financial measure)	172.5	74.2
Add (deduct):		
Unrealized (gains) on commodities	(30.5)	(31.3)
Foreign exchange (gains)	(125.5)	(0.6)
Finance charges (excludes Emera Maine related acquisition costs) (1)	11.8	17.6
Emera Maine related acquisition costs (including finance charges)	37.3	4.9
Income tax (recovery) expense	(2.4)	7.1
Adjusted EBIT (non-IFRS financial measure)	63.2	71.9

⁽¹⁾ For the three months ended March 31, 2020 - Includes \$22.1 million in OM&A costs (of which \$14.4 million are stipulated costs), and \$15.2 financing charges (of which \$1.1 million are stipulated costs).

For the three months ended March 31, 2019 – Includes \$2.3 million OM&A and \$2.6 million financing charges.

The Corporation focuses on Adjusted EBIT, which excludes the impact of foreign exchange (gain

The Corporation focuses on Adjusted EBIT, which excludes the impact of foreign exchange (gains), unrealized (gains) on commodities, and Emera Maine acquisition related costs. Adjusted EBIT is a useful measure of business performance, which provides an indication of the operating results generated by primary business activities.

Management believes that this non-IFRS measure provides a better representation of the underlying operations of the Corporation.

FREE CASH FLOW (FCF)

ENMAX defines FCF as IFRS net cash provided by operating activities less capital expenditures, including the Emera Maine investment, funded from operations. Management believes that FCF is a liquidity measure that provides useful information regarding cash provided by operating activities, and operational cash used for investments in property and equipment that are required to maintain and grow the business over a twelvementh cycle.

For the twelve months ended March 31,		
(millions of Canadian dollars)	2020	2019
Net cash (used in) provided by operating activities (1)	587.4	335.5
Capital expenditures funded from operations (2)	(241.1)	(197.4)
Emera Maine acquisition funded from operations (3)	(296.8)	-
Free cash flow (non-IFRS financial measure)	49.5	138.1

⁽¹⁾ Refer to Liquidity and Capital Resources section.

ENMAX's FCF decreased \$88.6 million for the twelve months ended March 31, 2020, as compared with the twelve months ended March 31, 2019. The decrease in FCF was primarily driven by net funds used to acquire Emera Maine, offset by favourable timing of working capital cashflows.

⁽²⁾ Includes cash provided to fund capital expenditures in Power Delivery that would otherwise be considered financing activities and excludes cash investment in the acquisition of Emera Maine (see Significant Events section).

⁽³⁾ Emera Maine acquisition funds from operations includes \$1,392.9 million invested in the acquisition of Emera Maine, reduced by incremental borrowings of \$1,096.1 million for the acquisition.

FINANCIAL CONDITION

SIGNIFICANT CHANGES IN THE CORPORATION'S FINANCIAL CONDITION

As at (millions of Canadian dollars, except % change)	March 31, 2020	December 31, 2019	\$ Change	% Change	Explanation for Change
ASSETS					
Cash and cash equivalents	19.0	1,079.9	(1,060.9)	(98.2%)	Refer to Liquidity section.
Accounts receivable	723.5	689.4	34.1	4.9%	Increase mainly attributable to timing of receipts and seasonal fluctuations in revenue.
Property, plant and equipment (PPE)	5,826.1	4,495.2	1,330.9	29.6%	Acquisition of Emera Maine
Intangible assets	277.3	184.7	92.6	50.1%	Acquisition of Emera Maine
LIABILITIES AND SHAREHOLDER'S EQUITY		•			
Short-term financing	196.1	174.2	21.9	12.6%	Additional net credit facilities drawn in 2020.
Accounts payable	497.9	516.9	(19.0)	(3.7%)	Decrease mainly attributed to timing of disbursements.
Dividend payable	40.5	-	40.5	(100%)	Dividend declared in March to be paid in quarterly payments over the course of 2020.
Financial liabilities ⁽¹⁾	23.2	56.4	(33.2)	(58.9%)	Change in fair value of hedged and non-hedged derivatives.
Long-term debt ⁽¹⁾	3,414.0	2,622.0	792.0	30.2%	Additional \$547.0 million debt assumed on acquisition of Emera Maine with \$250.0 million term facility in 2020.
Asset retirement obligations and provisions (1)	163.4	122.2	41.2	33.7%	Fair value adjustment to Asset Retirement Obligations and additional provisions on acquisition of Emera Maine.

 $[\]ensuremath{^{(1)}}$ Net current and long-term asset and liability positions.

LIQUIDITY

ENMAX actively monitors its cash position and anticipated cash flows to optimize funding levels. ENMAX finances working capital requirements, capital investments and any maturities of long-term debt, through a combination of cash flow from operations, drawings on the Corporation's bank credit facilities and long-term debt.

Our credit facility agreements and term debt indentures include standard events of default and covenant provisions whereby accelerated repayment and/or termination of the agreements may result if we were to default on payment or violate certain covenants. As at March 31, 2020, the Corporation was in compliance with all debt covenants and expects to continue to comply.

ENMAX's total debt balance at March 31, 2020 was \$3,610.1 million (December 31, 2019 - \$2,796.2 million) of which \$250.0 million (December 31, 2019 – nil) has been drawn on syndicated facilities, and \$196.1 million (December 31, 2019 - \$174.2 million) is in Banker's Acceptances.

As at March 31, 2020 ENMAX has access to approximately \$1,100.0 million (December 31, 2019 - \$850.0 million) in credit facilities, of which \$471.1 million (December 31, 2019 - \$174.2 million) has been drawn upon. The Corporation's credit facilities mature between 2021 and 2022 and are provided by national and regional lenders.

On March 24, 2020 S&P updated their credit rating for ENMAX, reducing the Corporation's credit rating to BBB- with a stable outlook. On March 25, 2020 DBRS updated their credit rating for ENMAX, reducing the Corporation's credit rating to BBB (high) with a stable outlook. The updates were in response to ENMAX's closing of Emera Maine (see Significant Events section).

On April 28, 2020 the Corporation entered a \$250.0 million, two-year syndicated revolving credit facility.

When prudent, ENMAX invests temporary surplus cash balances in short-term interest-bearing instruments to maximize investment income to fund future operating and maintenance costs. Short-term financing of \$196.1 million as at March 31, 2020 reflects a temporary use of credit facilities to address timing of expenditures and acquisition of Emera Maine.

RISK MANAGEMENT AND UNCERTAINTIES

COVID-19 PANDEMIC RISK

In response to the COVID-19 pandemic, among other measures, the Government of Alberta has introduced legislation to provide residential, farm and small business customers the option of deferring utility bills for a three-month period (see Significant Events section). During this time, utilities cannot disconnect customers for non-payment of bills. In Maine, among other measures, similar customer relief has been implemented with disconnection activity for non-payment also being suspended for a period of time.

The Corporation continues to operate remotely as an essential service in Alberta and Maine. The duration and impact of COVID-19 is unknown at this time and it is not possible to reliably estimate the impact that the length and severity of these developments will have on the financial results and condition of the Corporation in future periods. The dramatic decrease in oil prices is expected to have less of an impact on the economic condition and operations in Maine as they are anticipated to be in Alberta. ENMAX continues to actively monitor these events while implementing activities to mitigate the impact to operations.

EMERA MAINE ACQUISITION

On March 24, 2020 the Corporation's business activities extended to include the operations of Emera Maine. ENMAX utilizes an Enterprise Risk Management (ERM) program to identify, analyze, evaluate, treat and communicate the Corporation's risk exposures in a manner consistent with ENMAX's business objectives and risk tolerance. With the new addition of Emera Maine, the Corporation has identified the following business and operational risks.

MARKET RISK

Emera Maine has significant financial market risk exposure to changing interest rates on its variable rate debt as well as the fair value of fixed rate debt. Interest rate risk is managed through a combination of both fixed and variable rate debt instruments with staggered maturities.

The cost of debt is a component of rates and prudently incurred debt costs that are recovered from customers. While regulatory ROE will generally follow the direction of interest rates, such that regulatory ROEs are likely to fall in times of reducing interest rates and rise in times of increasing interest rates, this relationship is indirect and generally has a lag period that reflects the regulatory process.

Emera Maine is affected by demand for energy based on changing customer patterns. General economic conditions, consumer focus on energy efficiency, and new technologies impact the demand for energy. Government policies promoting distributed generation and new technology developments enabling those policies have the potential to impact how electricity enters the system and how it is bought and sold. In addition, an increase in distributed generation may impact demand, resulting in lower load and revenues. These changes could negatively impact Emera Maine's operations, rate base, net earnings, and cash flows. Emera Maine is focused on understanding customer demand, energy efficiency, and government policy to ensure that the impact of these activities benefit customers, that they do not negatively impact the reliability of energy service, and that they are addressed by regulators and appropriately reflected in rates.

ENMAX has foreign exchange (FX) rate exposure arising from the addition of its U.S. operations. ENMAX has implemented various programs to reinforce internal controls over cash flow management to mitigate the exposure to extreme FX rate movements.

OPERATIONAL RISK

The company is exposed to commercial relationship risk with respect to its reliance on certain key partners, suppliers, and customers. The company manages its commercial relationship risk by monitoring credit risk and monitoring significant developments with its customers, partners, and suppliers.

ENVIRONMENTAL RISK

Emera Maine is subject to regulation by federal, state, and municipal authorities with regard to environmental matters primarily related to its utility operations. Changes in environmental legislation could adversely affect utility operations. Emera Maine manages this risk through the development and application of environmental management systems. Emera Maine is committed to operating in a manner that is respectful and protective of the environment and is in full compliance with legal requirements and its own policy.

CLIMATE RISK

Emera Maine is subject to a number of risks that may arise from weather and climate change. Fluctuations in the amount of electricity used by customers can vary significantly in response to seasonal changes in weather and could impact the operations, results of operations, financial condition, and cash flows. In the absence of a regulatory recovery mechanism for unanticipated revenue losses, such events could have an adverse impact on operations.

Extreme weather events create a risk of physical damage to Emera Maine's transmission and distribution infrastructure. Emera Maine has a program for storm hardening of transmission and distribution facilities to minimize damage, but there can be no assurance that these measures will fully mitigate the risk. This risk to transmission and distribution facilities is generally not insured, and as such the restoration cost is generally recovered through regulatory processes after the fact, through the establishment of regulatory assets. Recovery is not assured and is subject to prudency review.

REGULATORY RISK

Emera Maine operates as a cost-of-service utility, and oversight of operations is provided by the MPUC or FERC, and other agencies. Emera Maine is subject to regulations established to ensure it meets the obligation to serve customers.

Emera Maine must obtain regulatory approval to change general electricity rates. The recovery of costs and investments is subject to the approval of the MPUC or FERC through the adjustment of rates, which normally requires a public hearing process.

ENMAX cannot predict future government policies that may impact the development of Emera Maine's business, or the ultimate impact that any changes to the regulatory environment may have on its business. Regulatory policies and decisions may cause delays, impact business planning transactions, increase costs, or restrict Emera Maine's ability to grow earnings and recover costs.

This regulatory risk is managed through transparent regulatory disclosure, ongoing stakeholder and government consultation, and multi-party engagement on aspects such as utility operations, rate filings, and capital plans. Emera Maine employs a collaborative regulatory approach through technical conferences and, where appropriate, negotiated settlements.

HUMAN RESOURCE RISK

The ability to deliver service to customers and execute capital plans depends on attracting, developing, and retaining a skilled workforce. Emera Maine faces demographic challenges as it relates to trades, technical staff and engineers with an increasing number of employees expected to retire over the next several years. Failure to attract, develop, and retain an appropriately qualified workforce could adversely affect operations and financial results. Emera Maine seeks to manage this risk through maintaining competitive compensation programs and human resources programs, and practices including employee engagement surveys, succession planning for key positions, and apprenticeship programs.

Certain employees are subject to a collective labour agreement, which expires on June 30, 2022. Approximately 50 per cent of Emera Maine's employees are represented by a local union affiliated with the International Brotherhood of Electrical Workers. The inability to maintain or negotiate future agreements on acceptable terms could result in higher labor costs and work disruptions, which could adversely affect service to customers and have an adverse effect on earnings, cash flows, and financial position. Emera Maine seeks to manage this risk through ongoing discussions and working to maintain positive relationships with the union.

TECHNOLOGY RISK

Emera Maine's reliance on information technology to manage its business exposes it to potential risks related to cyber security attacks and unauthorized access to the sensitive or confidential and credit information of its customers, suppliers, counterparties, and employees through hacking, viruses, and other risks (collectively "cyber security threats"). Emera Maine uses information technology systems and network infrastructure which include controls for interconnected systems of distribution and transmission, some of which is shared with third parties for operating purposes. Through the normal course of business, Emera Maine also collects, processes, and retains sensitive and confidential customer, supplier, counterparty, and employee information. Despite security measures in place, Emera Maine's systems, assets and information could be vulnerable to cyber security attacks and other data security breaches that could cause system failures, disrupt operations, adversely affect safety, result in loss of service to customers, and release of sensitive or confidential information. Should such cyber security threats materialize, Emera Maine could suffer costs, losses and damages, all or some of which may not be recoverable through regulatory processes or otherwise.

Emera Maine relies on various information technology systems to manage operations. There are inherent costs and risks associated with maintaining, upgrading, replacing, and changing these systems. This includes impairment of its information technology, potential disruption of internal control systems, substantial capital expenditures, demands on management time and other risks of delays, difficulties in upgrading existing systems, as well as transitioning to new systems or integrating new systems into its current systems.

This risk is managed through regular IT asset lifecycle management, dedicated project teams, executive oversight and appropriate governance structures, and strong project management practices. Employees with extensive subject matter expertise assist in planning, project management, implementation, and training. Formal back up and critical incident response practices ensure that continuity is maintained in the event of any disruptions or incidents.

LIQUIDITY RISK

Liquidity risk relates to Emera Maine's ability to ensure sufficient funds are available to meet its financial obligations. The company manages this risk by forecasting cash requirements on a continuous basis to determine whether sufficient funds are available. Liquidity and capital needs will be financed through internally generated cash flows, short-term credit facilities, and ongoing access to capital markets. The company reasonably expects liquidity sources to exceed capital needs.

Emera Maine has a defined benefit (DB) pension plans that covers qualifying employees and retirees. All DB plans are closed to new entrants. Contributions to the pension plan are based on periodic actuarial valuations. The actual amount of contributions required in the future will depend on future investment returns and actuarial assumptions. Adverse global financial and capital markets, and changing interest rates may impact investment performance, and Emera Maine could be required to make larger contributions to fund this plan, which could affect the company's financial condition and operations. To manage this risk, Emera Maine engages expert investment managers and has investment policies and procedures in place to set out the investment framework of the plan assets.

CREDIT RISK

Emera Maine is exposed to credit risk with respect to amounts receivable from customers. Credit risk assessments are conducted on all new customers and deposits are requested on any high-risk accounts. Emera Maine also maintains provisions for potential credit losses, which are assessed on a regular basis.

REPORTING/DISCLOSURE RISK

With the addition of significant U.S. operations in the current year, the Corporation will be required to consider conversion of Emera Maine's transactions under U.S. GAAP to ENMAX's basis of presentation in accordance with IFRS. In addition, the difference in Emera Maine's functional currency and ENMAX's presentation currency must be translated in accordance with IAS 21. ENMAX has implemented various programs to reinforce its Internal Control over Financial Reporting, including quarterly certification of key controls facilitated by Internal Audit and review of certain disclosures by the Board.

CONSOLIDATED FINANCIAL STATEMENTS

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CONDENSED CONSOLIDATED INTERIM STATEMENTS OF FINANCIAL POSITION

As at (unaudited) (millions of Canadian dollars)	March 31, 2020	December 31, 2019
ASSETS		
Cash and cash equivalents (Notes 6)	\$ 19.0	\$ 1,079.9
Accounts receivable	723.5	689.4
Income taxes receivable	7.8	0.4
Current portion of financial assets (Note 8)	109.8	95.3
Other current assets (Note 14)	92.6	83.3
	952.7	1,948.3
Property, plant and equipment (Note 10)	5,826.1	4,495.2
Intangible assets (Note 11)	279.5	184.7
Goodwill (Note 5)	681.0	-
Deferred income tax assets (Note 15)	35.8	35.9
Financial assets (Note 8)	54.8	35.7
Other long-term assets (Note 14)	219.0	44.3
TOTAL ASSETS	8,048.9	6,744.1
REGULATORY DEFERRAL ACCOUNT DEBIT BALANCES (Note 9)	208.7	31.2
TOTAL ASSETS AND REGULATORY DEFERRAL ACCOUNT DEBIT BALANCES	\$ 8,257.6	\$ 6,775.3
LIABILITIES		
Short-term financing (Note 8)	\$ 196.1	\$ 174.2
Accounts payable and accrued liabilities	497.9	516.9
Income taxes payable (Note 15)	4.1	18.0
Dividend payable (Note 18)	40.5	-
Current portion of long-term debt (Notes 8)	113.5	73.3
Current portion of financial liabilities (Note 8)	112.2	114.4
Current portion of deferred revenue (Note 13)	11.4	10.5
Current portion of lease liabilities (Note 12)	5.3	5.4
Other current liabilities (Note 14)	41.9	32.0
Current portion of asset retirement obligations and other provisions	23.5	0.9
	1,046.4	945.6
Long-term debt (Notes 8)	3,300.5	2,548.7
Deferred income tax liabilities (Note 15)	295.0	31.6
Post-employment benefits	170.2	90.2
Financial liabilities (Note 8)	75.6	73.0
Deferred revenue (Note 13)	554.2	555.1
Lease liabilities (Note 12)	53.8	55.5
Other long-term liabilities (Note 14)	17.1	13.1
Asset retirement obligations and other provisions	139.9	121.3
TOTAL LIABILITIES	5,652.7	4,434.1
REGULATORY DEFERRAL ACCOUNT CREDIT BALANCES (Note 9)	174.9	1.5

Commitments and contingencies (Note 21)

Accumulated other comprehensive (loss) (Note 16)

See accompanying Notes to Condensed Consolidated Interim Financial Statements.

TOTAL LIABILITIES, REGULATORY DEFERRAL ACCOUNT CREDIT BALANCES AND

SHAREHOLDER'S EQUITY

SHAREHOLDER'S EQUITY

Share capital

Retained earnings

\$

280.1

(32.5)

2,092.1

2,339.7

6,775.3

280.1

(60.7)

8,257.6 \$

2,210.6

2,430.0

CONDENSED CONSOLIDATED INTERIM STATEMENTS OF EARNINGS

Three months ended March 31,

(unaudited)

(millions of Canadian dollars)	2020	2019
REVENUE (Note 7)		
Electricity	\$ 354.6	\$ 357.6
Natural gas	102.6	94.3
Transmission and distribution	186.5	182.5
Local access fees	36.8	35.6
Contractual services	31.5	33.7
Contributions in aid of construction (CIAC) revenue (Note 13)	4.9	4.7
Other revenue (Note 17)	2.3	4.0
TOTAL REVENUE	719.2	712.4
OPERATING EXPENSES (Note 7)		
Electricity and fuel purchases	228.2	232.1
Natural gas and delivery	81.7	73.1
Transmission and distribution	119.3	89.4
Local access fees	36.8	35.6
Depreciation and amortization	65.4	58.3
Other expenses (Note 17)	13.3	111.6
TOTAL OPERATING EXPENSES	544.7	600.1
OPERATING PROFIT	174.5	112.3
Finance charges	27.0	20.2
NET EARNINGS BEFORE TAX	147.5	92.1
Current income tax (recovery) expense (Note 15)	(7.0)	0.2
Deferred income tax expense (Note 15)	4.6	6.9
NET EARNINGS - BEFORE NET MOVEMENT IN REGULATORY DEFERRAL ACCOUNT		
BALANCES	149.9	85.0
NET MOVEMENT IN REGULATORY DEFERRAL ACCOUNT BALANCES (Note 9)	22.6	(10.8)
NET EARNINGS	\$ 172.5	\$ 74.2

See accompanying Notes to the Condensed Consolidated Interim Financial Statements.

CONDENSED CONSOLIDATED INTERIM STATEMENTS OF COMPREHENSIVE INCOME

Three months ended March 31,

(unaudited)

(millions of Canadian dollars)	2020	2019
NET EARNINGS	\$ 172.5	\$ 74.2
OTHER COMPREHENSIVE INCOME, NET OF INCOME TAX		
Items that will not be reclassified subsequently to statement of earnings		
Remeasurement (losses) on retirement benefits (1)	-	(0.2)
Cumulative (losses) on translation adjustment	(17.1)	-
Items that will be reclassified subsequently to statement of earnings		
Unrealized (loss) gains on derivative instruments (2)	(6.1)	17.3
Reclassification of (gains) on derivative instruments to net earnings (3)	(5.0)	(4.3)
Other comprehensive (loss) income, net of income tax	(28.2)	12.8
TOTAL COMPREHENSIVE INCOME	\$ 144.3	\$ 87.0

⁽¹⁾ Net deferred income tax expense of nil for the three months ended March 31, 2020 (2019 - \$0.2 million expense).

See accompanying Notes to the Condensed Consolidated Interim Financial Statements.

⁽²⁾ Net deferred income tax recovery of \$3.4 million for the three months ended March 31, 2020 (2019 - \$6.4 million expense).

⁽³⁾ Net deferred income tax expense of \$1.7 million for the three months ended March 31, 2020 (2019 - \$1.9 million expense).

CONDENSED CONSOLIDATED INTERIM STATEMENTS OF CHANGES IN SHAREHOLDER'S EQUITY

(unaudited) (millions of Canadian dollars)		Share Capital		Retained	A	ccumulated Other Comprehensive Income (Loss)	Total
As at January 1, 2020	\$	280.1	Ś	2,092.1	\$	(32.5)	\$ 2,339.7
Net earnings	Ψ	-	Ψ	172.5	· ·	- (32.3)	 172.5
Other comprehensive loss, net of income tax		-		-		(28.2)	(28.2)
Total comprehensive income (loss)		-		172.5		(28.2)	144.3
Dividends (Note 18)		-		(54.0)		-	(54.0)
As at March 31, 2020	\$	280.1	\$	2,210.6	\$	(60.7)	\$ 2,430.0
As at January 1, 2019	\$	280.1	\$	1,985.9	\$	(4.7)	\$ 2,261.3
Net earnings		-		74.2		-	74.2
Other comprehensive income, net of income tax		-		-		12.8	12.8
Total comprehensive income		-		74.2		12.8	87.0
Dividends (Note 18)		-		(50.0)		-	(50.0)
As at March 31, 2019		280.1		2,010.1		8.1	2,298.3
Net earnings		-		82.0		-	82.0
Other comprehensive loss, net of income tax		-		-		(40.6)	(40.6)
As at December 31, 2019	\$	280.1	\$	2,092.1	\$	(32.5)	\$ 2,339.7

See accompanying Notes to the Condensed Consolidated Interim Financial Statements.

CONDENSED CONSOLIDATED INTERIM STATEMENTS OF CASH FLOWS

Three months ended March 31,

(unaudited) (millions of Canadian dollars) 2020 2019 CASH (USED IN) PROVIDED BY: **OPERATING ACTIVITIES** \$ 172.5 \$ 74.2 Net earnings Items not involving cash: 6.1 CIAC 3.7 CIAC revenue (Note 13) (4.9)(4.7)58.3 Depreciation and amortization 65.5 Finance charges 27.0 20.2 Income tax expense (Note 15) (2.4)7.1 Change in unrealized market value of financial contracts (Note 8) (49.6)(33.4)Post-employment benefits 1.5 1.1 Foreign exchange 17.1 Change in non-cash working capital (Note 19) (50.8)(157.2)Cash flow provided by (used in) from operations 179.2 (27.9)Interest paid (1) (8.7)(3.3)Income taxes paid (12.7)(0.5)Net cash flow provided by (used in) operating activities 157.8 (31.7)**INVESTING ACTIVITIES** Purchase of property, plant and equipment and intangibles (1) (70.6) (101.0)Acquisition of Emera Maine (Note 5) (1,392.9)Cash flow used in investing activities (1,463.5)(101.0)FINANCING ACTIVITIES (1,377.3)(170.9)Repayment of short-term debt Proceeds from short-term debt 1,399.2 272.9 Repayment of long-term debt (8.8)(8.6)Proceeds from long-term debt 247.0 Repayment of lease liability (1.8)(0.8)Dividend paid (Note 18) (13.5)(12.5)Cash flow provided by financing activities 244.8 80.1 Decrease in cash and cash equivalents (1,060.9) (52.6)Cash and cash equivalents, beginning of period 1,079.9 89.0 \$ CASH AND CASH EQUIVALENTS, END OF PERIOD \$ 19.0 36.4 Cash and cash equivalents consist of: Cash \$ 10.3 \$ 30.2 6.2 Restricted cash (Note 6) 8.7 \$ 19.0 36.4

See accompanying Notes to Condensed Consolidated Interim Financial Statements.

⁽¹⁾ Total interest paid during the three months ended March 31, 2020 was \$11.0 million (2019 - \$4.5 million). Purchase of PPE and intangibles includes \$2.3 million of capitalized borrowing costs (2019 - \$1.2 million).

NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS (unaudited)

1. DESCRIPTION OF THE BUSINESS

ENMAX Corporation and its subsidiaries (ENMAX or the Corporation), a wholly-owned subsidiary of the City of Calgary (the City), was incorporated under the *Business Corporations Act* (Alberta) in July 1997 to carry on the electric utility transmission and distribution operations previously carried on by the Calgary Electric System (CES), a former department of the City. Operations of the Corporation began on January 1, 1998, with the transfer of substantially all the assets and liabilities of the CES by the City into the Corporation at net book value, for consideration of one common share issued to the City. Since 1998, the Corporation has grown from its transmission and distribution roots to include electricity generation, commercial and residential solar, electricity and natural gas retail businesses.

On March 24, 2020, the Corporation closed the acquisition of BHE Holdings, Inc., the parent company of Emera Maine. The Corporation through its subsidiary, Emera Maine, engages in the transmission and distribution operations in the Bangor Hydro District (BHD) as well as the Maine Public District (MPD), in Maine, USA. Emera Maine's regulated operations are subject to the regulatory authority of Maine Public Utilities Commission (MPUC) and the Federal Regulatory Commission (FERC). BHD is a member of the New England Power Pool (NEPOOL) while MPD is a member of the Northern Maine Independent System Administrator (NMISA).

The Corporation's registered head office is at 141 - 50 Avenue SE, Calgary AB, T2G 4S7. The Corporation's principal place of business is Alberta.

2. BASIS OF PREPARATION

These unaudited condensed consolidated interim financial statements have been prepared in accordance with International Accounting Standards (IAS) 34, Interim Financial Reporting, and have been prepared following the same accounting policies and methods as those used in preparing the most recent consolidated financial statements, except as outlined in Notes 3 and 4. These unaudited condensed consolidated interim financial statements have been prepared under the historical costs basis, except for certain financial instruments which are stated at fair value. These unaudited condensed consolidated interim financial statements do not include all disclosures required for the preparation of audited annual financial statements. Accordingly, these unaudited condensed consolidated interim financial statements should be read in conjunction with the 2019 audited annual consolidated financial statements, which are available on ENMAX's website at www.enmax.com.

These condensed consolidated interim financial statements were authorized for issuance by ENMAX's Board of Directors (the Board) on May 21, 2020.

3. CRITICAL ACCOUNTING ESTIMATES AND JUDGMENTS

The preparation of these unaudited condensed consolidated interim financial statements requires management to select appropriate accounting policies and to make judgments, estimates and assumptions that affect the reported amounts of revenues, expenses, assets and liabilities, as well as to disclose contingent assets and liabilities. These estimates and judgments concern matters that are inherently complex and uncertain. Judgments and estimates are continually evaluated and based on historical experience and expectations of future events. Changes to accounting estimates are recognized prospectively. Management has made significant assumptions in determining the fair value of the total assets acquired and liabilities assumed in the Emera Maine acquisition.

4. ACCOUNTING PRONOUNCEMENTS NOT YET ADOPTED

The following standards and interpretations are not yet effective under International Financial Reporting Standards (IFRS) and have not been applied in preparing these condensed consolidated interim financial statements. The Corporation is currently assessing the impact of adopting these standards on its consolidated financial statements.

IAS 1 Presentation of Financial Statements

The amended International Accounting Standard (IAS) 1 provides detailed guidance on how an entity should disclose liabilities as either current or non-current, especially in circumstances where an entity has the right to defer settlement of the obligation past the 12-month operating cycle. The amended standard applies to entities with year-ends beginning on or after January 1, 2022 with early adoption, on a retrospective basis.

IFRS 10 Consolidated Financial Statements

The amended IFRS 10 provides guidance on loss of control in a subsidiary and remeasurement of the retained interest in the former subsidiary. The amended standard replaces the requirement to remeasure the retained interest at fair value while restricting the amount of gain or loss that could be recognized on the loss of control. The International Accounting Standards Board (IASB) have not set an implementation date for this amended standard but companies have the option of early adopting this standard on a prospective basis.

IAS 28 Investments in Associates and Joint Ventures

The amended IAS 28 provides guidance on gains and losses arising from both upstream and downstream transactions involving assets that do not constitute a business between the parent and its associate or joint venture. The proposed standard limits the amount of gains and losses that could be recorded on such transactions. The IASB have not set an implementation date for this amended standard but companies have the option of early adopting this standard on a prospective basis.

5. ACQUISITION

On March 24, 2020, the Corporation acquired all of the outstanding shares of BHE Holdings, Inc., the parent company of Emera Maine. Emera Maine is a public utility based in Bangor, Maine USA that is engaged in the transmission and distribution of electricity. Emera Maine serves an area of 10,400 square miles (27,000 square kilometers) throughout six counties across the state of Maine.

The aggregate purchase price was \$1,394.0 million (\$962.6 million USD), on closing, in addition to the assumption of approximately \$566.5 million (\$391.2 million USD) debt. The Corporation funded this transaction through a combination of cash, a two-year bank loan and issuance of private debentures.

The transaction constitutes a business acquisition and accordingly has been accounted for using the acquisition method of accounting. The excess of the purchase price over estimated fair values of net assets acquired has been recognized as goodwill at the acquisition date of March 24, 2020. The goodwill reflects the amount paid for access to regulated assets, net income and future cash flows, opportunities for adjacency growth, and an improved earnings risk profile.

The majority of Emera Maine's operations are subject to the rate-setting authority of the MPUC and FERC. Except for unregulated long-term debt acquired, construction work in progress, investments in corporate joint ventures, and fair values of assets and liabilities, subject to these rate-setting provisions, approximate their regulatory carrying values. This is due to the fact that a market participant would not expect to recover any more or less than the net carrying value. Accordingly, assets acquired and liabilities assumed do not reflect any adjustments related to these amounts.

The following table summarizes the allocation of the purchase consideration to the net assets acquired based on their fair values, using the March 24, 2020 exchange rate of \$1.00 USD = \$1.4482 CAD.

(millions of Canadian dollars)

Purchase Consideration	1,394.0
Fair value assigned to net assets:	
Current assets	59.5
Regulatory assets and deferred charges	157.5
Net investment in utility plant	1,306.9
Construction work in progress	50.3
Intangible assets	94.0
Investments in corporate joint ventures and other investments (1)	175.3
Current liabilities	(47.0)
Assumed long-term debt (including current portion)	(566.5)
Accumulated deferred income taxes	(268.4)
Other regulatory liabilities	(176.2)
Accrued pension and postretirement benefit costs	(80.1)
Other regulatory and other long-term liabilities	(8.1)
Fair value of net assets acquired	697.2
Goodwill on acquisition	696.8
Foreign exchange adjustment	(15.8)
Goodwill	681.0

⁽¹⁾ Includes Maine Electric Power Company (MEPCo) as a corporation jointly owned by Central Maine Power and Emera Maine that owns a 182-mile (293-kilometer) transmission line from Wiscasset, Maine to the New Brunswick border. Emera Maine owns 21.7 per cent of the common stock of MEPCo and has one representative on MEPCo's Board.

Certain assets and liabilities have been measured on a provisional basis. If new facts and circumstances are obtained within one year from the date of acquisition that existed at the date of acquisition, any identified adjustments to the above amounts or additional provisions that existed at the date of acquisition, may result in a revision to the accounting for the acquisition.

Trade and other receivables included in current assets comprised gross contractual amounts due of \$58.4 million, of which \$2.6 million was determined to be uncollectible at the date of acquisition.

Goodwill is subject to an annual assessment for impairment at the reporting unit level.

During the three months ended March 31, 2020, the Corporation recorded \$37.3 million (March 31, 2019 - \$4.9 million) in total Emera Maine acquisition related costs, of which \$15.2 million (March 31, 2019 - \$2.6 million) are related to finance charges. Among the acquisition related costs there are \$15.5 million (March 31, 2019 – nil) in one-time stipulated costs, of which \$1.1 million are related to finance charges. These costs are not included in Adjusted EBIT.

In the seven-days post acquisition, Emera Maine contributed revenue of \$5.8 million and net losses of \$1.8 million to the Corporation's financial results for the three months ended March 31, 2020. If the acquisition had occurred on January 1, 2020 management estimates that consolidated revenue would have increased \$69.1 million and consolidated profit would have increased \$6.5 million before income taxes.

6. RESTRICTED CASH

As at March 31, 2020, the Corporation had \$8.7 million of restricted cash (December 31, 2019 - \$1,040.1 million). This consists primarily of \$7.9 million (December 31, 2019 - \$19.6 million) relating to margin posted with a financial institution, \$0.8 million (December 31, 2019 - nil) in deposits with a financial institution to meet certain financial assurance obligations, and nil (December 31, 2019 - \$1,020.5 million) related to funds held in escrow for the Emera Maine transaction (see Note 5).

7. SEGMENT INFORMATION

The Corporation operates in three main segments representing separately managed business units, each of which offers different products and services. The Corporation uses a shared service allocation model to allocate cost between segments.

ENMAX COMPETITIVE ENERGY (COMPETITIVE ENERGY)

Competitive Energy is an operating segment established to carry out competitive energy supply and retail functions and the Calgary Regulated Rate Option (RRO) retail function through various legal entities and affiliated companies. Competitive Energy is an integrated business providing customers with electricity, natural gas, distributed energy resource solutions, as well as engineering, procurement and construction services. The competitive retail business provides customers with fixed-price electricity linked to our wind and gas-fueled generation assets, and provides opportunities to offer additional energy services, such as solar installations and thermal energy. Competitive Energy also delivers project execution for customer infrastructure in areas such as power infrastructure, light rail transit, and commercial and residential development.

ENMAX POWER DELIVERY (POWER DELIVERY)

Power Delivery is a regulated operating segment established to own and operate electricity transmission and distribution assets in the Calgary service area through various legal entities and affiliated companies. Power Delivery's objective is to safely and efficiently operate and maintain the high reliability of its transmission and distribution system while meeting Calgary's power delivery infrastructure needs.

EMERA MAINE

Emera Maine is a regulated operating segment that carries on the business of electricity transmission and distribution in the Bangor Hydro District and Maine Public District. The segment operates in the Maine counties of Penobscot, Hancock, Washington, Waldo, Piscataquis and Aroostook. All of the Corporation's operations conducted in the USA are included in this segment.

The final segment is ENMAX Corporate and Eliminations (Corporate and Eliminations), which is responsible for providing shared services and financing for Competitive Energy, Power Delivery and Emera Maine.

SEGMENTED TOTAL ASSETS AND REGULATORY DEFERRAL ACCOUNT BALANCES

As at (millions of Canadian dollars)	March 31, 2020	December 31, 2019
Competitive Energy	2,792.6	2,791.2
Power Delivery	2,813.9	2,802.3
Emera Maine	2,332.9	-
Corporate and Eliminations	109.5	1,150.6
Total assets	8,048.9	6,744.1
Regulatory deferral account debit balances	208.7	31.2
Total assets and regulatory deferral account debit balances	8,257.6	6,775.3

COMPARATIVE SEGMENT INFORMATION

Segment information reflects the presentation regularly reviewed by the chief operating decision maker. The chief operating decision maker uses adjusted operating profit as the basis for making decisions around asset allocation or assessing performance. Adjusted operating profit accounts for items such as unrealized gains and losses on commodities, foreign exchange, onerous provision recoveries on long-term contracts, and Emera Maine acquisition related costs, which are reflected in the column "Adjusted Consolidated Totals" below.

Segment information as at March 31, 2020 has been reclassified to conform with the current year's presentation. The presentation change had no impact on reported consolidated net earnings.

				Corporate	Adjusted	Regulatory	Other	
Three months ended March 31, 2020	Competitive	Power		and	Consolidated	Deferral	Presentation	Consolidated
(millions of Canadian dollars)	Energy	Delivery	Emera Maine	Eliminations	Totals	Movement	Reclass	Totals
REVENUE								
Electricity	386.5	-	-	(31.9)	354.6	-	-	354.6
Natural gas	102.7	-	-	(0.1)	102.6	-	-	102.6
Transmission and distribution	-	178.4	5.7	-	184.1	2.4	-	186.5
Local access fees	-	36.8	-	-	36.8	-	-	36.8
Other revenue	36.4	8.6	0.1	(1.1)	44.0	(5.3)	-	38.7
TOTAL REVENUE	525.6	223.8	5.8	(33.1)	722.1	(2.9)	-	719.2
OPERATING EXPENSES								
Electricity and fuel purchases	290.5	-	-	(31.8)	258.7	-	(30.5)	228.2
Natural gas and delivery	81.6	-	-	0.1	81.7	-	-	81.7
Transmission and distribution	-	93.7	1.4	-	95.1	24.2	-	119.3
Local access fees	-	36.8	-	-	36.8	-	-	36.8
Depreciation and amortization	34.0	31.3	1.2	(1.0)	65.5	(0.1)	-	65.4
Other expenses	87.7	32.3	2.2	(1.1)	121.1	(4.4)	(103.4)	13.3
TOTAL OPERATING EXPENSES	493.8	194.1	4.8	(33.8)	658.9	19.7	(133.9)	544.7
OPERATING PROFIT	31.8	29.7	1.0	0.7	63.2	(22.6)	133.9	174.5
Unrealized gain on commodities					(30.5)	-	30.5	-
Foreign exchange gain					(125.5)	-	125.5	-
Emera Maine acquisition costs (1)					22.1	-	(22.1)	-
Finance charges (2)					27.0	-	-	27.0
NET EARNINGS BEFORE TAX					170.1	(22.6)	-	147.5
Current income tax recovery					(7.0)	-	-	(7.0)
Deferred income tax expense					4.6	-	-	4.6
NET EARNINGS (LOSS) BEFORE NET								
MOVEMENT IN REGULATORY								
DEFERRAL ACCOUNT BALANCES					172.5	(22.6)	-	149.9
NET MOVEMENT IN REGULATORY								
DEFERRAL ACCOUNT BALANCES					-	22.6	-	22.6
NET EARNINGS					172.5	-	-	172.5

⁽¹⁾ During the three months ended March 31, 2020, ENMAX recognized other expenses related to the acquisition of Emera Maine (see Note 5) of \$22.1 million, of which \$15.5 million are stipulated costs.

⁽²⁾ During the three months ended March 31, 2020, ENMAX recognized finance charges related to the acquisition of Emera Maine (see Note 5) of \$15.2 million, of which \$1.1 million are stipulated costs.

				Corporate	Adjusted	Regulatory	Other	
Three months ended March 31, 2019 (millions of Canadian dollars)	Competitive Energy	Power Delivery	Emera Maine	and Eliminations	Consolidated Totals	Deferral Movement	Presentation Reclass	Consolidated Totals
REVENUE	Lifeigy	Denvery	Emera ivianie	Elililiations	Totals	WOVEINGHE	Reciuss	Totals
Electricity	391.7	_	_	(34.1)	357.6	_	_	357.6
Natural gas	94.4	_	_	(0.1)	94.3	_	_	94.3
Transmission and distribution	-	179.7	_	-	179.7	2.8	-	182.5
Local access fees	_	35.6	-	_	35.6	-	-	35.6
Other revenue	42.4	8.9	-	(1.3)	50.0	(7.6)	_	42.4
TOTAL REVENUE	528.5	224.2	-	(35.5)	717.2	(4.8)	-	712.4
OPERATING EXPENSES			-	, ,		, ,		
Electricity and fuel purchases	297.4	-	-	(34.0)	263.4	-	(31.3)	232.1
Natural gas and delivery	73.0	-	-	0.1	73.1	-	` -	73.1
Transmission and distribution	-	96.7	-	-	96.7	(7.3)	-	89.4
Local access fees	-	35.6	-	-	35.6	-	-	35.6
Depreciation and amortization	31.3	29.4	-	(1.0)	59.7	(1.4)	-	58.3
Other expenses	86.3	31.4	-	(0.9)	116.8	(6.9)	1.7	111.6
TOTAL OPERATING EXPENSES	488.0	193.1	-	(35.8)	645.3	(15.6)	(29.6)	600.1
OPERATING PROFIT	40.5	31.1	-	0.3	71.9	10.8	29.6	112.3
Unrealized gain on commodities					(31.3)	-	31.3	-
Foreign exchange gain					(0.6)	-	0.6	-
Emera Maine acquisition costs (1)					2.3	-	(2.3)	-
Finance charges					20.2	-	-	20.2
NET EARNINGS BEFORE TAX					81.3	10.8	-	92.1
Current income tax expense					0.2	-	-	0.2
Deferred income tax expense					6.9	-	-	6.9
NET EARNINGS BEFORE NET								_
MOVEMENT IN REGULATORY								
DEFERRAL ACCOUNT BALANCES					74.2	10.8	-	85.0
NET MOVEMENT IN REGULATORY								
DEFERRAL ACCOUNT BALANCES					-	(10.8)		(10.8)
NET EARNINGS					74.2	-	-	74.2

During the three months ended March 31, 2019, ENMAX recognized other expenses related to the acquisition of Emera Maine (see Note 5) of \$2.3 million.

REVENUE

Types of Customers and Sales Channel	Nature and significant payment terms
Mass market	Mass market is comprised of residential and small business customers who consume less than 250,000 (kilowatt hour) kWh/year. These customers can be supplied electricity through competitive contracts or the Regulated Rate Option. Natural gas is always supplied under a competitive contract.
Commercial market	Commercial market is business to business competitive contracting for electricity and/or natural gas. A small number of commercial customers who do not negotiate a contract are supplied electricity on a regulated default supply.
Government and institutional	ENMAX receives revenue from governments and municipalities (counties, cities and towns), entities backed by the government, universities, colleges and school boards.
Non-government and non-institutional	ENMAX receives revenue from individual consumers to large corporations who in turn receive credit and terms based on their respective products and their credit history.
Transmission	ENMAX receives revenue from Alberta Electric System Operator (AESO) specifically for the use of its transmission grid system.
Distribution	ENMAX receives revenue from electricity retailers specifically for the use of its electricity distribution system to deliver electricity to the end customers.
City of Calgary local access fees	ENMAX receives revenue from electricity end users to offset municipal levies by the City in lieu of property taxes.
U.S. Operations	ENMAX receives revenues from the distribution companies, for the use of its transmission grid system, based on a rate approved by the MPUC.

REVENUE – MAJOR CUSTOMERS AND SALES CHANNELS

(millions of Canadian dollars) Three months ended I	Mass Market March 31, 2	Commercial Market	Government and Institutional	Non- Government and Non- Institutional	Transmission	Distribution	City of Calgary Local Access Fees	U.S. Operations	Total
Electricity									
Competitive Energy	64.9	253.8	-	-	-	-	-	-	318.7
Regulated	30.1	5.8	-	-	-	-	-	-	35.9
Natural gas	74.9	27.7	-	-	-	-	-	-	102.6
Transmission &									
distribution	-	-	-	-	24.9	155.9	-	5.7	186.5
Local access fees	-	-	-	-	-	-	36.8	-	36.8
Contractual services	-	-	12.2	19.3	-	-	-	-	31.5
Other revenue &									
CIAC	-	-	-	7.1	-	-	-	0.1	7.2
TOTAL REVENUE	169.9	287.3	12.2	26.4	24.9	155.9	36.8	5.8	719.2

				Non-					
(millions of	Mass	Commercial	Government and	Government and Non-			City of Calgary Local	U.S.	
Canadian dollars)	Market	Market	Institutional	Institutional	Transmission	Distribution	Access Fees	Operations	Total
Three months ended I	March 31, 2	2019							
Electricity									
Competitive Energy	61.8	257.9	-	-	-	-	-	-	319.7
Regulated	29.9	8.0	-	-	-	-	-	-	37.9
Natural gas	69.9	24.4	-	-	-	-	-	-	94.3
Transmission &									
distribution	-	-	-	-	20.3	162.2	-	-	182.5
Local access fees	-	-	-	-	-	-	35.6	-	35.6
Contractual services	-	-	10.1	23.6	-	-	-	-	33.7
Other revenue &									
CIAC	-	-	-	8.7	-	-	-	-	8.7
TOTAL REVENUE	161.6	290.3	10.1	32.3	20.3	162.2	35.6	-	712.4

8. FINANCIAL INSTRUMENTS, HEDGES AND RISK MANAGEMENT MARKET RISK

MARKET RISK

The Corporation manages its exposure to market risk (interest rate risk, foreign currency exchange risk, and commodity price risk) on a portfolio basis. This includes managing its positions arising from interests in generation facilities, liability positions arising from commitments to customers, and transacting positions arising from hedging activities.

VALUATION OF DERIVATIVE ASSETS AND LIABILITIES

Financial derivative instruments are recorded at fair value on the condensed consolidated interim statement of financial position. As at March 31, 2020, the fair values of derivatives were as follows:

As at	March 3:	December 31, 2019		
	Hedge	Non-Hedge	Hedge	Non-Hedge
(millions of Canadian dollars)	Instruments	Derivatives	Instruments	Derivatives
Assets				
Current	9.8	100.0	23.8	71.5
Non-current	7.1	47.7	7.7	28.0
Liabilities				
Current	14.6	97.6	12.2	102.2
Non-current	4.6	71.0	5.2	67.8

For cash flow hedges, gains and losses are reclassified immediately to net earnings when anticipated hedged transactions are no longer likely to occur.

For non-hedge derivatives, there were unrealized gains of \$49.6 million for the three months ended March 31, 2020 (2019 - \$33.4 million gain), primarily recorded in electricity and fuel purchases. The anticipated non-hedge derivatives are expected to settle in 2020 through 2032. The mark-to-market adjustments do not consider the impact of any interrelationship among the factors such as the underlying position and the optionality of the Corporation's integrated business. Generation capacity or future sales to customers are not fair valued, which creates a mismatch in the timing of earnings.

On March 23, 2020, the Corporation settled the forward contracts relating to the purchase price of Emera Maine. The contracts had an aggregate notional amount of \$959 million USD and upon settlement, ENMAX recognized \$105.2 million in foreign exchange gains.

NON-DERIVATIVE FINANCIAL ASSETS AND LIABILITIES

Fair values for cash and cash equivalents, accounts receivable, short-term financing, accounts payable and accrued liabilities are not materially different from their carrying amounts due to their short-term nature.

The Corporation estimated the fair value of its long-term debt based on quoted market prices for the same or similar debt instruments. When such information was not available, future payments of interest and principal were discounted at estimated interest rates for comparable entities.

CARRYING AMOUNTS AND FAIR VALUES OF LONG-TERM DEBT

As at	March 31,	2020	December 31, 2019		
	Carrying	Fair	Carrying	Fair	
(millions of Canadian dollars)	Amount	Value	Amount	Value	
Long-term debt (1) consisting of:					
Debentures, with remaining terms of:					
Less than 5 years	38.1	38.9	44.1	44.7	
5–10 years	27.6	30.1	27.6	29.5	
10–15 years	216.2	250.8	216.3	247.8	
15–20 years	575.2	626.3	575.2	625.4	
20–25 years	420.2	424.6	420.2	432.5	
General and refunding mortgage bonds (2)					
10.25% series	40.0	43.1	-	-	
8.98% series	26.7	31.9	-	-	
Private debentures					
Series 3 (3.81%)	196.6	200.8	196.4	207.6	
Series 4 (3.84%)	293.6	296.6	293.4	310.7	
Series 5 (2.92%)	298.9	299.2	298.8	303.4	
Series 6 (3.33%)	298.5	294.2	298.5	305.3	
Series 7 (3.88%)	248.6	245.2	248.6	256.8	
Senior notes (2)					
Unsecured note (3.61%)	82.5	88.2	-	-	
Unsecured note (4.34%)	146.6	145.7	-	-	
Unsecured note (4.36%)	66.6	63.9	-	-	
Unsecured note (4.71%)	66.6	67.4	-	-	
Unsecured note (3.79%)	80.0	68.8	-	-	
Non-revolving term facility (3)	250.0	250.0	-	-	
Revolving Debt (2)	38.1	38.0	-	-	
Promissory note	2.9	2.9	2.9	3.1	
Debt Instrument (2)	0.5	0.5	<u> </u>		
	3,414.0	3,507.1	2,622.0	2,766.8	

⁽¹⁾ Includes current portion of \$113.5 million (December 31, 2019 – \$73.3 million). Maturity dates range from June 2020 to December 2049.

- \$30.0 million USD of General and Refunding mortgage bonds maturing 2020 with a coupon rate of 10.25 per cent.
- \$20.0 million USD of General and Refunding mortgage bonds maturing 2022 with a coupon rate of 8.89 per cent.
- \$70.0 million USD of Senior unsecured notes maturing 2022 with a coupon rate of 3.61 per cent.
- \$110.0 million USD of Senior unsecured notes maturing 2044 with a coupon rate of 4.34 per cent.
- \$50.0 million USD of Senior unsecured notes maturing 2047 with a coupon rate of 4.36 per cent.
- \bullet \$50.0 million USD of Senior unsecured notes maturing 2048 with a coupon rate of 4.71 per cent.
- \$60.0 million USD of Senior unsecured notes maturing 2049 with a coupon rate of 3.79 per cent.
- Revolving credit facility maturing 2023 with a variable rate.
- Debt instrument with 7.00 per cent cumulative rate.

As at March 31, 2020 ENMAX had nil commercial paper (December 31, 2019 - \$53.0 million, fair value of \$53.0 million, and average interest rates of 2.15 per cent).

As at March 31, 2020 ENMAX had drawn \$446.1 million on existing credit facilities with an average rate of 1.48 per cent (December 31, 2019 - \$121.2 million).

⁽²⁾ As part of the March 24, 2020 acquisition, the Corporation assumed debt which includes:

⁽³⁾ On March 26, 2020 the Corporation fully drew on a \$250.0 million non-recourse 2-year term facility with a coupon rate of 1.63 per cent.

9. REGULATORY DEFERRAL ACCOUNT BALANCES

NATURE AND ECONOMIC EFFECT OF RATE REGULATION

ENMAX Canadian Operations

ENMAX Transmission and ENMAX Distribution (the Divisions) are divisions ENMAX Power Delivery. The Divisions are regulated operations established to carry out all electrical transmission and distribution service functions. The Alberta Utilities Commission (AUC) approves Transmission and Distribution Tariffs (rates and terms and conditions of service) pursuant to Sections 37 and 102 of the Electric Utilities Act.

With respect to Distribution, the 2018-2022 Distribution Access Service (DAS) rates are subject to the Performance Based Regulation (PBR) mechanism. In December 2018, the AUC approved formula-based rates for the period effective January 1, 2019, which replaced approved interim rates that had been in place since April 1, 2018.

Transmission division rates are set based on an AUC approved revenue requirement and are regulated under a traditional cost of service framework. Interim rates are currently in place pending a decision on the 2018-2020 General Tariff Application, which was filed in December 2018.

ENMAX U.S. Operations

ENMAX through its wholly owned subsidiary Emera Maine, has distribution and transmission operations in the state of Maine, USA. Emera Maine's distribution and stranded cost recoveries are regulated by the MPUC while its transmission operations are regulated by the FERC. Rates for these operations are established in distinct regulatory proceedings. Tax benefits arising from U.S. tax reforms were reflected in distribution and transmission rates effective July 1, 2018, while other components being deferred are to be addressed in future regulatory proceedings.

Emera Maine's distribution service operates under a traditional cost of service regulatory structure and distribution rates are set by the MPUC. Emera Maine's transmission operations are split between two districts: BHD and MPD. BHD's transmission rates are regulated by the FERC and set annually on June 1, based on a formula that utilizes prior year actual transmission investment and forecasted transmission investment. BHD's bulk transmission assets are managed by ISO-New England (ISO-NE) as part of a region-wide pool of assets. MPD's transmission rates are regulated by the FERC and are set annually on June 1 for wholesale and July 1 for retail customers, based on a formula that utilizes prior year actual transmission investments and expenses.

REGULATORY BALANCES

The timing of recognition of certain regulatory debits, credits, revenues and expenses may differ from what is otherwise expected under IFRS for non-regulated operations.

The Corporation has recorded the following regulatory deferral account debit and credit balances:

As at	Accounts	Un-Eliminated Inter-Company	Other Regulatory	U.S.	Total Regulatory Deferral Account
(millions of Canadian dollars)	Receivable (a)	Profit (b)	Debits (c)	Operations (e)	Debit Balances
Regulatory deferral account debit balances					_
January 1, 2020	21.0	6.6	3.6	-	31.2
Balances arising in the period (1)	76.8	0.8	2.2	(0.3)	79.5
Emera Maine balance acquired	-	-	-	157.5	157.5
Recovery (reversal) (2)	(55.4)	(0.1)	(0.5)	-	(56.0)
Foreign exchange	-	-	-	(3.5)	(3.5)
March 31, 2020	42.4	7.3	5.3	153.7	208.7
Expected recovery/reversal period	3 Months	25 Years	12 Months		
January 1, 2019	62.8	10.8	8.4	-	82.0
Balances arising in the period (1)	43.4	0.2	3.0	-	46.6
Recovery (reversal) (2)	(54.9)	(1.4)	(2.0)	-	(58.3)
March 31, 2019	51.3	9.6	9.4	-	70.3
Balances arising in the period (1)	132.5	(2.8)	3.7	-	133.4
Recovery (reversal) (2)	(162.8)	(0.2)	(9.5)	-	(172.5)
December 31, 2019	21.0	6.6	3.6	-	31.2
Expected recovery/reversal period	3 Months	25 Years	12 Months		

^{(1) &}quot;Balances arising in the period" row consists of new additions to regulatory deferral debits and credit balances.

^{(2) &}quot;Recovery (reversal)" row consists of amounts collected/refunded through rate riders or transactions reversing existing regulatory balances.

As at (millions of Canadian dollars)	Accounts Payable (a)	Other Regulatory Credits (d)	U.S. Operations (e)	Total Regulatory Deferral Account Credit Balances
Regulatory deferral account credit balances	• • • •	• • • • • • • • • • • • • • • • • • • •	•	
January 1, 2020	-	1.5	-	1.5
Balances arising in the period (2)	-	2.2	(0.1)	2.1
Emera Maine balance acquired	-	-	176.2	176.2
Recovery (reversal) (1)	-	(1.0)	-	(1.0)
Foreign exchange	-	-	(3.9)	(3.9)
March 31, 2020	-	2.7	172.2	174.9
Expected recovery/reversal period		18 Months		
January 1, 2019	-	5.0	-	5.0
Recovery (reversal) (1)	-	(0.9)	-	(0.9)
March 31, 2019	-	4.1	-	4.1
Balances arising in the period (2)	-	1.2	-	1.2
Recovery (reversal) (1)	-	(3.8)	-	(3.8)
December 31, 2019	-	1.5	=	1.5
Expected recovery/reversal period		18 Months		

^{(1) &}quot;Recovery (reversal)" row consists of amounts collected/refunded through rate riders or transactions reversing existing regulatory balances.

^{(2) &}quot;Balances arising in the period" row consists of new additions to regulatory deferral debits and credit balances.

The following describes each of the circumstances in which rate regulation affects the accounting for a transaction or event. Regulatory deferral account debit balances represent costs incurred in the current period or in prior periods, that are expected to be recovered from customers in future periods through the rate-setting process. Regulatory deferral account credit balances represent future reductions or limitations of increases in revenues associated with amounts that are expected to be returned to customers as a result of the rate-setting process.

(a) Accounts receivable and payable

Accounts receivable and payable represents a deferral account for transmission charges from the AESO. In the absence of rate regulation and the standard, IFRS 14 would require that actual costs be recognized as an expense when incurred.

(b) Inter-company profit

A subsidiary of the Corporation performs construction work for the regulated operations of Power Delivery at a profit. Such profit is deemed to be realized to the extent that the transfer price is recognized for rate-making purposes by the regulator and included in the capital cost of distribution assets. In the absence of rate regulation and the standard, IFRS would require that inter-company profits be eliminated upon consolidation.

(c) Other regulatory debits

Other regulatory debits primarily relate to the AUC flow-through items and other costs that will be collected from customers via future rates such as access service charges. The timing of the decision on collection of these items can result in significant fluctuation in balances from year to year.

(d) Other regulatory credits

Other regulatory credits primarily relate to items that will be refunded to customers through future rates.

For certain regulatory items identified above, the expected recovery or settlement period, or likelihood of recovery or settlement, is affected by risks and uncertainties including those inherent in rate-setting regulatory processes. There is a risk that the regulator may disallow a portion of certain costs incurred in the current period for recovery through future rates or disagree with the proposed recovery period. Any impairment related to regulatory deferral account debit balances are recorded in the period in which the related regulatory decisions are received.

(e) U.S. Operations

Regulatory assets and liabilities for Emera Maine's operations consist of the following:

As at	March 31,	December 31,
(millions of Canadian dollars)	2020	2019
Regulatory assets		
Deferred income tax asset	58.6	-
Pension and post-retirement medical plan	54.5	-
Storm reserve	18.4	-
Stranded cost recovery	0.5	-
Other	21.7	-
	153.7	=
Current	20.6	-
Long-term	133.1	-
Total regulatory assets	153.7	-
Regulatory liabilities		
Deferred income tax liabilities	151.9	-
FERC transmission liability	6.5	-
Maine Yankee Department of Energy proceeds	3.4	-
Stranded cost	4.4	-
Other	6.0	-
	172.2	-
Current	10.4	-
Long-term	161.8	
Total regulatory liabilities	172.2	

Unfunded Deferred Income Tax Asset and Liability

In accordance with IFRS 14, Emera Maine is required to flow through to customers benefits/expenses of certain book vs. tax timing differences including State of Maine excess tax depreciation, allowance for funds used during construction (AFUDC), and the excess of deferred taxes. Emera Maine records the balance sheet impact for the temporary differences flowed through to customers as regulatory assets or liabilities and deferred income tax liabilities.

Pension and post-retirement medical plan

The asset relates to the deferred costs of pension and post-retirement benefits and is included in the rate base and earns a rate of return as permitted by the MPUC. The balance is amortized over the remaining service life of the plan participants.

Storm reserves

In December 2013 and November 2014, Emera Maine experienced major storms in its service territory, resulting in over one-third of its customer base experiencing power outages. Due to the severity of the outages and damages to the electrical system, significant resources were utilized to restore service to the affected areas. Total incremental costs related to the 2013 and 2014 storms were \$4.8 million USD and \$4.6 million USD, respectively. For the 2013 storm, the MPUC approved the recovery of the incremental costs incurred, through a rate increase effective July 1, 2014 over 5 years. Of the 2014 storm related costs, \$4.6 million USD is being amortized over 5 years beginning January 2017.

In October 2017, Emera Maine experienced a windstorm resulting in power outages to more than half its customer base. The incremental cost incurred in restoring power to its affected customers was \$7.2 million USD of which \$6.1 million USD will be recovered through rate adjustments.

In October 2019, Emera Maine experienced two major storms resulting in power outages to approximately 99,000 of customers, cumulatively. The incremental cost incurred in restoring power to its affected customers was \$3.5 million USD. Given the significance of the storm related costs and the regulatory precedent set for rate recovery in similar events, Emera Maine will be making a filing with the MPUC in 2020 seeking approval for recovery of these costs.

Stranded cost recoveries

Stranded cost recoveries in the State of Maine are set by the MPUC. These recoveries primarily related to the full recovery of net costs associated with purchase power contracts that the utility has been directed to purchase and resell by the MPUC.

Other

The Corporation through its wholly owned subsidiary, Emera Maine, has various other regulatory assets and liabilities recorded on its consolidated financial statements where Emera Maine's regulated rates are designed to recover/return these deferred costs/revenue to/from customers, including a return on unamortized assets.

10. PROPERTY, PLANT AND EQUIPMENT (PPE)

	Transmission, Distribution and	Generation Facilities	Buildings and	Tools, Systems		Capital Spares				
	Substation	and	Site	and		and		Work in	Government	
(millions of Canadian dollars)	Equipment	Equipment	Development	Equipment	Land	Other	Vehicles	Progress	Grants	Total
Cost										
As at January 1, 2019	2,444.5	2,277.5	475.6	87.3	49.3	48.5	41.8	113.7	(20.0)	5,518.2
Additions	-	36.7	17.6	0.1	-	3.4	10.1	390.1	-	458.0
Transfers	196.6	31.8	13.8	11.3	-	-	6.1	(259.6)	-	-
Disposals	(7.1)	(17.9)	(8.3)	(3.3)	-	-	(5.9)	(7.3)	-	(49.8)
Changes to asset										
retirement costs	-	14.5	-	-	-	-	-	-	-	14.5
Impairment	-	-	-	-	-	-	-	(1.1)	-	(1.1)
As at December 31, 2019	2,634.0	2,342.6	498.7	95.4	49.3	51.9	52.1	235.8	(20.0)	5,939.8
Emera Maine acquisition	1,144.7	0.5	56.1	21.5	33.4	10.2	40.5	48.5	-	1,355.4
Additions	1.3	4.6	3.0	2.7	-	2.2	-	54.6	-	68.4
Transfers	13.8	0.8	-	1.4	0.1	-	0.3	(15.6)	-	0.8
Disposals	(2.8)	(4.1)	(3.6)	(1.5)	-	-	-	(0.3)	-	(12.3)
Adjustments	-	-	-	-	-	-	-	(13.7)	-	(13.7)
Changes to asset										
retirement costs	-	18.6	-	-	-	-	-	-	-	18.6
Foreign exchange	(25.8)	-	(1.3)		(0.7)	(0.2)	(0.9)	(1.1)	-	(30.5)
As at March 31, 2020	3,765.2	2,363.0	552.9	119.0	82.1	64.1	92.0	308.2	(20.0)	7,326.5
Accumulated Depreciation										
As at January 1, 2019	(346.2)	(772.8)	(105.1)		-	-	(9.8)	-	12.9	(1,264.3)
Depreciation	(94.5)	(98.6)	(16.0)	, ,	-	-	(5.3)	-	0.4	(222.1)
Disposals	13.3	16.7	3.5	3.3	-	-	5.0	-	-	41.8
As at December 31, 2019	(427.4)	(854.7)	(117.6)	(48.1)	-	-	(10.1)	-	13.3	(1,444.6)
Depreciation	(25.2)	(27.0)	(4.4)	(2.4)	-	-	(1.6)	-	0.1	(60.5)
Disposals	2.8	0.1	0.3	1.5	-	-	-	-	-	4.7
As at March 31, 2020	(449.8)	(881.6)	(121.7)	(49.0)	-	-	(11.7)	-	13.4	(1,500.4)
Net Book Value										
As at December 31, 2019	2,206.6	1,487.9	381.1	47.3	49.3	51.9	42.0	235.8	(6.7)	4,495.2
As at March 31, 2020	3,315.4	1,481.4	431.2	70.0	82.1	64.1	80.3	308.2	(6.6)	5,826.1

Real property, including land and buildings, with a carrying amount of \$513.3 million as at March 31, 2020 (December 31, 2019 - \$430.4 million), was subject to a right of first refusal to purchase held by the City.

For the period ended March 31, 2020, capitalized borrowing costs amounted to \$2.3 million (2019 - \$8.2 million), with capitalization rates ranging from 3.18 per cent to 3.93 per cent (2019 - 3.15 to 3.91 per cent). Interest is capitalized based on the actual cost of debt used to finance the capital construction projects. Interest rates ranged from 1.63 to 5.02 per cent (2019 - 1.95 to 5.02 per cent).

11. INTANGIBLE ASSETS

	Computer	Renewable Energy Certificates and	Land Easements, Rights and Lease	Work in	
(millions of Canadian dollars)	Systems	Water Licenses	Options	Progress	Total
Cost					
As at January 1, 2019	248.4	12.4	33.9	9.1	303.8
Additions	-	-	-	28.3	28.3
Transfers	18.5	-	-	(18.5)	-
As at December 31, 2019	266.9	12.4	33.9	18.9	332.1
Emera Maine acquisition	43.4	-	50.6	2.1	96.1
Additions	-	-	-	5.8	5.8
Transfers	6.1	-	-	(6.0)	0.1
Foreign exchange	(0.9)	-	(1.1)	-	(2.0)
As at March 31, 2020	315.5	12.4	83.4	20.8	432.1
Accumulated amortization					
As at January 1, 2019	(106.0)	(12.3)	(7.7)	-	(126.0)
Amortization	(20.1)	-	(1.3)	-	(21.4)
As at December 31, 2019	(126.1)	(12.3)	(9.0)	-	(147.4)
Amortization	(4.7)	(0.1)	(0.4)	-	(5.2)
As at March 31, 2020	(130.8)	(12.4)	(9.4)	-	(152.6)
Net book value					
As at December 31, 2019	140.8	0.1	24.9	18.9	184.7
As at March 31, 2020	184.7	-	74.0	20.8	279.5

12. LEASES

ENMAX leases several assets categorized as: generation facilities and equipment, buildings and site development, land, tools, systems and equipment and vehicles. The average term remaining on the leases is 4.8 years.

Right-of-use assets

The changes in the net book value for the Corporation's right-of-use assets during the three months ended March 31, 2020 were as follows:

	Generation Facilities	Buildings and Site		Tools, Systems		
(millions of Canadian dollars)	and Equipment	Development	Land	and Equipment	Vehicles	Total
Cost						
As at January 1, 2019	5.1	-	-	-	-	5.1
Opening balance adjustment IFRS 16	27.9	13.3	8.8	0.1	7.7	57.8
Net changes	(0.1)	0.1	-	-	1.9	1.9
As at December 31, 2019	32.9	13.4	8.8	0.1	9.6	64.8
Net changes	-	(0.5)	0.5	0.1	-	0.1
As at March 31, 2020	32.9	12.9	9.3	0.2	9.6	64.9
Accumulated Depreciation						
As at January 1, 2019	(1.7)	-	-	-	-	(1.7)
Net changes	(1.2)	(1.2)	(0.3)	(0.1)	(2.6)	(5.4)
As at December 31, 2019	(2.9)	(1.2)	(0.3)	(0.1)	(2.6)	(7.1)
Net changes	(0.3)	(0.2)	-	-	(0.8)	(1.3)
As at March 31, 2020	(3.2)	(1.4)	(0.3)	(0.1)	(3.4)	(8.4)
Net Book Value						
As at December 31, 2019	30.0	12.2	8.5	-	7.0	57.7
As at March 31, 2020	29.7	11.5	9.0	0.1	6.2	56.5

Amounts recognized in profit and loss

Three months ended March 31,

(millions of Canadian dollars)	2020	2019
Depreciation expense	1.3	1.4
Lease expense on short-term leases	0.2	0.1
Interest expense on lease liabilities	0.9	0.9
Amounts expensed in profit and loss	2.4	2.4

Lease payments

The required lease payments of the lease liability at March 31, 2020, are as follows:

As at March 31,

(millions of Canadian dollars)	2020
Less than 1 year	7.1
1–5 years	23.1
More than 5 years	56.9

The total cash outflow for leases amounts to \$2.9 million for the three months ended March 31, 2020. ENMAX does not face a significant liquidity risk with regards to its lease liabilities. Lease liabilities are monitored through ENMAX's treasury function.

13. DEFERRED REVENUE

As at

(millions of Canadian dollars)	CIAC	Other	Total
January 1, 2020	544.1	21.5	565.6
Additions	3.7	2.5	6.2
Recognized as revenue	(4.8)	(1.4)	(6.2)
March 31, 2020	543.0	22.6	565.6
Less: current portion	-	(11.4)	(11.4)
	543.0	11.2	554.2
January 1, 2019	533.6	21.8	555.4
Additions	4.2	2.2	6.4
Recognized as revenue	(4.7)	(0.3)	(5.0)
March 31, 2019 (1)	533.1	23.7	556.8
Additions	27.8	6.8	34.6
Movements to PPE	(2.4)	-	(2.4)
Recognized as revenue	(14.4)	(9.0)	(23.4)
December 31, 2019	544.1	21.5	565.6
Less: current portion	-	(10.5)	(10.5)
	544.1	11.0	555.1
-	-	-	

⁽¹⁾ Includes current portion of \$9.2 million in other deferred revenue as at March 31, 2019.

14. OTHER ASSETS AND LIABILITIES

As at	March 31,	December 31,
(millions of Canadian dollars)	2020	2019
Other current assets		
Prepaid expenses	14.0	17.8
Collateral paid	30.5	18.4
Deferred asset	0.5	0.5
Emission offsets	40.3	39.9
Other	7.3	6.7
	92.6	83.3
Other long-term assets		
Prepaid expenses	5.5	6.1
Long-term accounts receivable	22.5	18.0
Deferred asset	5.4	5.5
Equity Investments	159.3	-
Other	26.3	14.7
	219.0	44.3
Other current liabilities		
Deposits	15.7	25.0
Other	26.2	7.0
	41.9	32.0
Other long-term liabilities		
Other	17.1	13.1
	17.1	13.1

15. INCOME TAXES

The calculation of the Corporation's current and deferred income taxes involves a degree of estimation and judgment. The carrying value of deferred income tax assets is reviewed at the end of each reporting period. For the three months ended March 31, 2020, management adjusted the income tax provision using its best estimate with considerations including management's expectation of future operating results and interpretation of applicable tax positions and allowances, where uncertainty surrounding the realization of the tax benefit exists.

16. ACCUMULATED OTHER COMPREHENSIVE INCOME (LOSS)

As at	March 31,	December 31,
(millions of Canadian dollars)	2020	2019
Net unrealized (losses) gains on derivatives designated as cash flow hedges, including deferred income tax expense of \$0.5 million (December 31, 2019 - expense of \$5.7		
million)	(2.8)	8.3
Net actuarial losses on defined benefit plans, including deferred income tax recovery of		
\$0.7 million (December 31, 2019 - recovery of \$0.7 million)	(40.8)	(40.8)
Cumulative Translation Adjustment on Consolidation of Foreign Entity	(17.1)	-
Accumulated other comprehensive (loss), including deferred income tax recovery of \$0.2		
million (December 31, 2019 - expense of \$5.0 million)	(60.7)	(32.5)

17. OTHER REVENUE AND EXPENSES

OTHER REVENUE

Three	months	ended	March	31.
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(millions of Canadian dollars)	2020	2019
Interest and penalty revenue	1.8	2.4
Miscellaneous	0.5	1.6
	2.3	4.0

OTHER EXPENSES

Three months ended March 31,

(millions of Canadian dollars)	2020	2019
Contractual services cost	19.1	20.1
Staff costs	62.4	51.2
Consulting costs	4.3	5.7
Advertising and promotion	4.8	1.6
Administrative and office expenses	16.7	19.9
Operating costs	9.2	7.7
Building and property costs	11.4	6.1
Other costs (recoveries)	10.9	(0.1)
Foreign exchange (gains)	(125.5)	(0.6)
	13.3	111.6

18. DIVIDENDS

On March 19, 2020, the Corporation declared a total dividend of \$54.0 million to the City (2019 – \$50.0 million). The dividend is paid in equal quarterly instalments during 2020.

19. CHANGE IN NON-CASH WORKING CAPITAL

Three months ended March 31,

(millions of Canadian dollars)	2020	2019
Accounts receivable	20.4	(86.1)
Regulatory deferral account debit balances	(23.5)	11.7
Other assets	(12.7)	19.5
Accounts payable and accrued liabilities	(37.9)	(95.5)
Regulatory deferral account credit balances	1.2	(0.9)
Other liabilities	(14.9)	(5.5)
Deferred revenue (non-CIAC)	1.2	2.0
Provisions	15.4	(0.4)
Change in non-cash working capital	(50.8)	(155.2)

20. RELATED PARTY TRANSACTIONS

The City is the sole shareholder of the Corporation. The following tables summarize the related party transactions between the Corporation and the City.

CONDENSED CONSOLIDATED INTERIM STATEMENTS OF EARNINGS

Three months ended March 31,

(millions of Canadian dollars)	2020	2019
Revenue (1)	34.1	42.2
Local access fees and other expenses (2)	37.0	36.8

⁽¹⁾ The significant components include contract sales of electricity, construction of infrastructure, provision of non-regulated power distribution services, and billing and customer care services relating to the City's utilities departments.

CONDENSED CONSOLIDATED INTERIM STATEMENTS OF FINANCIAL POSITION

As at	March 31,	December 31,
(millions of Canadian dollars)	2020	2019
Accounts receivable	22.9	32.4
Property, plant and equipment (1)	3.2	3.2
Accounts payable and accrued liabilities	15.8	13.7
Long-term debt ⁽²⁾	1,277.3	1,283.3
Other long-term liabilities (3)	6.1	6.2

⁽¹⁾ Assets under lease

Transactions between the Corporation and the City have been recorded at the exchange amounts, as outlined by the contracts in effect between the Corporation and the City.

The Corporation has committed to a water supply agreement, whereby the City supplies a specified amount of water annually to facilitate Shepard Energy Centre's operations.

21. COMMITMENTS AND CONTINGENCIES

The Corporation is committed to expenditures for capital additions, rent for premises, vehicles and equipment under multiple lease contracts with varying expiration dates.

The Corporation commits to the purchase of renewable energy certificates and carbon offset credits and to long-term service arrangements on certain generating assets.

⁽²⁾ This cost is passed through the Corporation directly to transmission and distribution customers.

⁽²⁾ Interest and principal payments for the three months ended March 31, 2020 were \$0.4 million (2019 - \$0.8 million) and \$6.1 million (2019 - \$8.5 million) respectively. In addition, for the three months ended March 31, 2019, the Corporation paid a management fee of \$0.8 million (2019 - \$0.7 million) to the City.

⁽³⁾ Includes finance lease obligation.

HISTORICAL TRANSMISSION LINE LOSS CHARGES

ENMAX has participated in various proceedings regarding the AESO's Line Loss Rule (LLR). The LLR establishes the loss factors that form the basis for certain transmission charges paid by Alberta generators, including ENMAX. Proceedings relating to the LLR address the AUC's authority to order retroactive adjustments (Module A); the replacement of the 2006-2016 methodology (Module B); and the calculation and invoicing of retroactive loss charges and credits for the 2006-2016 period (Module C). The AUC issued its decision on the last module, Module C, on December 18, 2017. The AUC's decisions in each of Module A and C have been the subject of permission to appeal applications before the Alberta Court of Appeal as well as review and variance applications before the AUC.

The permission to appeal applications were heard by the Alberta Court of Appeal in the second quarter of 2018. On December 20, 2018, the Court issued a decision denying permission to appeal the AUC's decision on Module A and further reserving its decision on permission to appeal Module C and related matters. On June 3, 2019, the Court of Appeal of Alberta issued a decision denying permission to appeal the AUC's Model C decision. Since the Court did not grant permission to appeal Module A or Module C, the decision of the AUC will stand unless the Court's decision is further challenged.

Based on the Court's decision in Module A and Module C, management believes that ENMAX may be required to make material payments to the AESO for historical amounts. Because the AUC's previous decisions do not require the AESO to consider commercial agreement terms and service transfer circumstances when the AESO determines which party to invoice, ENMAX could be invoiced for amounts for which it may not ultimately, in whole or in part, be responsible. Moreover, the invoices may not reflect the benefit of credits to which ENMAX is entitled nor any of ENMAX's rights to subsequently seek compensation, including under commercial agreements from other parties such as the Balancing Pool.

The AESO had expected to be in a position to issue charges or credits in April 2021, with initial settlement to occur in June 2021. In December 2019, the AESO filed an application to review and vary the Module C decision. If approved, the application would result in the AESO issuing charges or reimbursements to market participants once the AESO calculates loss factors for one or more of the years in the historic period. The AESO would repeat the process sequentially until all historical years have been settled. Approval of the application would commence the settlement process for historical line losses earlier than had been expected. ENMAX expects the AUC will issue a decision on the AESO's application before the end of Q2 2020.

Management does not have the information necessary to calculate a reliable range of expected charges and credits across the portfolio of generation held during the relevant periods and the impact to ENMAX of such amounts. ENMAX believes it has sufficient access to cash to satisfy any amounts which may be required to be paid.

LEGAL AND REGULATORY PROCEEDINGS

In the normal course of business, the Corporation is, and may be named as, a defendant or party in lawsuits and regulatory proceedings related to various matters. The Corporation currently believes the outcome of these lawsuits and regulatory proceedings will not have a material impact on the operating results or financial position of the Corporation.

The Corporation, along with other market participants in the province of Alberta, is subject to decisions, market rules, regulations, regulatory proceedings and/or jurisdiction of the AUC, AESO, Market Surveillance Administrator (MSA) and other authorities. The financial impact of decisions, market rules, regulations and regulatory proceedings is reflected in the condensed consolidated interim financial statements when the amount can be reasonably estimated.

From 2011 to 2016, four separate complaints were filed with the FERC to challenge the base Return on Equity (ROE) for public utility transmission assets subject to the ISO-NE Open Access Transmission Tariff (OATT), including those of Emera Maine. All four complaints remain outstanding at the FERC at various stages of review, rehearing, and/or remand from appeal. Provisions have been recorded for complaints II & III.

On October 16, 2018, the FERC issued an order that addresses all four complaint proceedings. The FERC order proposes a new methodology to set ROEs. Based on the new methodology, the FERC's preliminary finding is a 10.41 per cent base ROE for transmission subject to the ISO-NE OATT for most of the period covered by the four complaints. In January and February 2019, various parties commented on FERC's proposal and its application to the pending complaint proceedings.

On November 21, 2019, the FERC issued an order affecting transmission ROEs in the Midcontinent ISO (MISO) region that adopts a methodology for analyzing the base return on equity component of a jurisdictional public utility's rates that differ from that proposed in the October 18, 2018 order. Although the methodology was applied to MISO, it may be used in the pending ISO-NE cases. No date for a decision has been made yet, but the FERC is expected to rule on these outstanding ISO-NE cases in 2020. Additionally, both the MISO case, and a decision in the ISO-NE cases, will be subject to further appeal rights, and if appealed, a final decision would be unlikely to occur before Q4 2020. No reserves have been made with respect to the fourth ISO-NE OATT complaint as it is not possible to determine the impact at this time.

COVID-19 PANDEMIC

On March 11, 2020 the World Health Organization characterized the outbreak of a strain of the novel coronavirus (COVID-19) as a pandemic which has resulted in a series of public health and emergency measures that have been put in place to combat the spread of the virus. In response to the COVID-19 pandemic, the Government of Alberta passed the Utility Payment Deferral Program (Bill 14) providing a 90-day payment deferral for residential, farm and small businesses. Similarly, the MPUC has directed all electrical utilities not to engage in disconnection activity in Maine until further notice is received; this direction applies equally to residential and business customers.

The duration and impact of COVID-19 is unknown at this time and it is not possible to reliably estimate the impact that the length and severity of these developments will have on the financial results and condition of the Corporation in future periods.

22. SUBSEQUENT EVENTS

Under the terms of the acquisition, Emera Maine was legally renamed to Versant Power effective, May 11, 2020. A public announcement was issued virtually on May 14, 2020 in light of COVID-19 pandemic health and safety protocols. A staged and orderly implementation of the name change will occur over the new few months to ensure there are no disruptions to customers and operations.

GLOSSARY OF TERMS

AESO	Alberta Electric System	MW	Megawatt
	Operator	MWh	Megawatt hour
AFUDC	Allowance for funds used during construction	NEPOOL	New England Power Pool
AUC	Alberta Utilities Commission	NGTL	Nova Gas Transmission Ltd.
Bill 14	Alberta Utility Payment Deferral Program Act	NMISA	Northern Maine Independent System Administrator
BHD	Bangor Hydro District	OATT	Open Access Transmission Tariff
CES	Calgary Electric System	OCI	Other comprehensive income
CHP	Combined Heat and Power	OM&A	Operations, maintenance and administration
CIAC	Contributions in aid of	PBR	Performance based regulation
	construction		<u> </u>
Competitive	ENMAX Competitive Energy	Power Delivery PPE	ENMAX Power Delivery
Energy			Property, plant and equipment
Corporate and Eliminations	ENMAX Corporate and Eliminations	ROE	Return on equity
		RRO	Regulated Rate Option
Corporation	ENMAX Corporation and its subsidiaries	SAIDI	System average interruption duration index
COVID-19	Strain of the novel coronavirus	SAIFI	System average interruption frequency index
EBIT	Earnings before interest and income taxes	Shepard	Shepard Energy Centre
EBITDA	Earnings before interest,	the Board	ENMAX's Board of Directors
LUNDA	income tax and depreciation		
	and amortization	the City	The City of Calgary
ENMAX	ENMAX Corporation and its subsidiaries	the Divisions	ENMAX Transmission and ENMAX Distribution
ERM	Enterprise Risk Management	the Notice	Notice of departure from the Genesee 4/5 generation project
FCF	Free Cash Flow	TIER	Alberta's Technology
FERC	Federal Regulatory Commission	HEN	Innovation and missions
FX	Foreign exchange		Reduction regulation
GJ	Gigajoule	U.S. GAAP	United States Generally
GWh	Gigawatt hour		Accepted Accounting Principles
IAS	International Accounting Standards		
IASB	International Accounting Standards Board		
ISO-NE	ISO-New England		
kWh	Kilowatt hour		
LLR	Line Loss Rule		
MD&A	Management's Discussion and Analysis		
MEPCo	Maine Electric Power Company		
MISO	Midcontinent ISO		
MPD	Maine Public District		

Maine Public Utilities

Market Surveillance Administrator

Commission

MPUC

MSA

ADDITIONAL INFORMATION

ENMAX welcomes questions from stakeholders.

Additional information relating to ENMAX can be found at enmax.com.

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CAUTION TO READER

This document contains statements about future events and financial and operating results of ENMAX Corporation and its subsidiaries (ENMAX or the Corporation) that are forward-looking. By their nature, forward-looking statements require the Corporation to make assumptions and are subject to inherent risks and uncertainties. There is significant risk that predictions and other forward-looking statements will not prove to be accurate. Readers are cautioned not to place undue reliance on forward-looking statements, as a number of factors could cause actual future results, conditions, actions or events to differ materially from financial and operating targets, expectations, estimates or intentions expressed in the forward-looking statements.

When used in this Financial Report, the words "may," "would," "could," "will," "intend," "plan," "anticipate," "believe," "seek," "propose," "estimate," "expect" and similar expressions, as they relate to the Corporation or an affiliate of the Corporation, are intended to identify forward-looking statements. Such statements reflect the Corporation's current views with respect to future events and are subject to certain risks, uncertainties and assumptions. Many factors could cause the Corporation's actual results, performance or achievements to vary from those described in this Financial Report. Should one or more of these risks or uncertainties materialize, or should assumptions underlying forward-looking statements prove incorrect, actual results may vary materially from those described in this Financial Report. Intended, planned, anticipated, believed, estimated or expected and other forward-looking statements included in this Financial Report herein should not be unduly relied upon. These statements speak only as of the date of this Financial Report. The Corporation does not intend, and does not assume any obligation, to update these forward-looking statements except as required by law, and reserves the right to change, at any time at its sole discretion, the practice of updating annual targets and guidance.

For further information, see the Management's Discussion & Analysis (MD&A) section, Risk Management and Uncertainties.

MANAGEMENT'S DISCUSSION AND ANALYSIS

This MD&A, dated March 19, 2020, is a review of the results of operations of ENMAX Corporation and its subsidiaries (ENMAX or the Corporation) for the year ended December 31, 2019, compared with 2018, and of the Corporation's financial condition and future prospects. This discussion contains forward-looking information that is qualified by reference to and should be read in light of the Caution to Reader previously set out.

ENMAX's Consolidated Financial Statements have been prepared in accordance with International Financial Reporting Standards (IFRS). The Consolidated Financial Statements and MD&A were reviewed by ENMAX's Audit Committee (AC), and the Consolidated Financial Statements were approved by ENMAX's Board of Directors (the Board). All amounts are in millions of Canadian dollars unless otherwise specified.

The Corporation reports on certain non-IFRS financial performance measures that are used by management to evaluate performance of business segments. Because non-IFRS financial measures do not have a standard meaning prescribed by IFRS, the Corporation has defined and reconciled them with their nearest IFRS measure. For the reader's reference, the definition, calculation and reconciliation of non-IFRS financial measures is provided in the Non-IFRS Financial Measures section.

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Glossary of terms can be found on page 89 of the Consolidated Financial Statements.

BUSINESS OVERVIEW

ENMAX is a wholly owned subsidiary of the City of Calgary (the City), and is headquartered in Calgary, Alberta, Canada. ENMAX's mission is to power the potential of people, businesses and communities by safely and responsibly providing electricity and energy services in ways that matter to them today and tomorrow. ENMAX has a proud history of providing Albertans with electricity and continues to explore ways to improve the province's electricity system and provide progressive solutions for its customers.

As a result of significant transformation of the electricity industry both within and outside of Alberta, ENMAX adjusted its strategic direction in 2017 and continued this direction throughout 2019. Our strategy is to develop a business with strong regulated and contracted cash flows and diverse revenue streams within North America via services and customer focussed businesses built upon an efficient platform.

ENMAX has core operations through two main business segments, **ENMAX Competitive Energy** (Competitive Energy) and **ENMAX Power Delivery** (Power Delivery). Competitive Energy includes the competitive generation and sale of electricity across Alberta as well as power project services and solutions. Power Delivery includes the regulated transmission and distribution of electricity within the City of Calgary.

- Competitive Energy carries out competitive energy supply and retail functions including the Calgary Regulated Rate Option (RRO) through various affiliated legal entities. Competitive Energy is an integrated business providing customers with electricity, natural gas, and distributed energy resource solutions, as well as engineering, procurement and construction services. Our competitive advantage is our ability to hedge our low-cost generation assets through our retail business the largest in Alberta by number of customers and energy consumed. The competitive retail business provides customers with fixed-price electricity linked to our wind and gas-fueled generation assets, and provides opportunities to offer additional energy services, such as solar installations and thermal energy. Our risk mitigation strategies, which result in contracting most of our market position, deliver the majority of our margin with reduced exposure to the volatility of near-term spark spreads. Competitive Energy manages its portfolio to deliver cash flow targets by using a combination of retail sales and forward markets with hedges. As a result, our hedging program tempers the impact of inverse movements, which reduces volatility of cash flows with respect to market prices.
- Power Delivery owns and operates electricity transmission and distribution assets in the Calgary service area. Power Delivery's objective is to safely and efficiently operate and maintain the high reliability of its transmission and distribution system while meeting Calgary's power delivery infrastructure needs. In addition to safe, reliable and efficient delivery, cost and capital management are key priorities. Other priorities include minimizing regulatory lag and updating critical technology as a platform for future initiatives. The need to replace aging infrastructure in Calgary provides a significant and predictable growth opportunity for ENMAX.

The final segment of the business is ENMAX Corporate and Eliminations (Corporate), which is responsible for providing shared services and financing to Competitive Energy and Power Delivery.

MARKET CONDITIONS

Power prices and spark spreads were stronger in 2019 than in the prior year. The Alberta power market pool price settled at \$55.28 per Megawatt hour (MWh) for 2019, representing an increase of 10 per cent over the prior year's average of \$50.19 per MWh. Average power prices for the year were particularly affected by the extended cold weather in February 2019. Spark spreads settled at \$42.67 per MWh for 2019 compared to \$39.38 per MWh the prior year. ENMAX's hedging strategy secures significant margins before entering the year, offering protection from fluctuating power prices while maintaining some ability to capitalize on price increases.

In 2016, the Alberta government tabled the Technology Innovation and Emissions Reduction (TIER) regulation, which provides a mechanism to manage carbon pricing for Alberta's large industries, including electricity generation. The carbon cost for 2020 will match the federal carbon cost of \$30.00 per tonne of CO2 equivalent. Under TIER, all existing generating units, including coal, will be measured against a "good-as-best" intensity, which currently for ENMAX is Shepard Energy Centre. Any changes to the provincial carbon tax structure in the near-term or the federal carbon tax structure in the long-term could impact electricity price outcomes and costs for power generation facilities.

Electricity demand averaged 9,695 Megawatt (MW) for 2019, representing a decline of less than 1 per cent over the prior year's average demand of 9,744 MW. Economic indicators moved between stagnant and mild recovery as conventional oil activity continued to be affected by limited market access. These factors weighed on electricity demand growth, which was essentially flat year-over-year. ENMAX's unique vertically integrated business model, which includes making, moving and marketing electricity, benefits from demand growth through increases in generator revenue, retail sites, and distribution network size.

Alberta natural gas prices averaged \$1.68 per gigajoule (GJ) for 2019, representing a 17 per cent increase compared to 2018's average natural gas price of \$1.44 per GJ. The implementation of a Temporary Service Protocol (TSP) adjusted how gas curtailments during maintenance on the Nova Gas Transmission Ltd. system (NGTL) are managed, prioritizing demand service over supply service thus increasing access to natural gas storage deliveries. This had the effect of modestly increasing gas prices towards the latter half of 2019. Maintenance of the NGTL system is expected to continue until 2023 posing a gas delivery risk to ENMAX's assets, creating financial and operational challenges. ENMAX continues to acquire third party transportation to ensure that firm and reliable gas delivery requirements are met for our generation portfolio. We are also currently engaged in the process of planning and developing direct pipeline connections to surrounding natural gas supply sources. These connections would create long-term safe, secure and economic gas delivery to support the requirements of our generation portfolio.

Since the cancellation of the Capacity Market in July 2019, several generation projects have been announced, including coal-to-gas conversions and new gas, wind and solar projects. ENMAX will continue to monitor the progress of these projects and the likelihood of completion as some of these projects are exposed to market risks and economics. The Alberta government has also requested that Alberta Electric System Operator (AESO) recommend any changes that may be required to ensure enough incentive for future generation investment in the Energy Only market. The impact of these initiatives is expected to be felt in the Alberta power market over the next few years.

FINANCIAL PERFORMANCE

Management believes that a measure of operating performance is more meaningful if the impacts of specific items are excluded from the adjusted financial information. As a result, the table below presents ENMAX's adjusted earnings before interest, taxes, depreciation and amortization (Adjusted EBITDA), adjusted earnings before interest and taxes (Adjusted EBIT), and comparable net earnings (CNE). These financial metrics exclude impairment, onerous provision charges (recoveries) on long-term contracts, foreign exchange gains (losses), and unrealized gains (losses) on commodities where settlement on derivatives will occur in a future period.

In addition, the effect of the Emera Maine transaction has been excluded from 2019 results. Refer to the Non-IFRS Financial Measures section on page 12 for definitions and further descriptions of the financial measures.

SELECTED CONSOLIDATED FINANCIAL INFORMATION

Year ended December 31,

(millions of Canadian dollars)	2019	2018
Total revenue	2,524.9	2,378.4
Adjusted EBITDA (1)(2)		
Competitive Energy	213.9	221.2
Power Delivery	238.1	207.8
Corporate and Eliminations	(0.3)	5.7
Consolidated	451.7	434.7
Adjusted EBIT (1)(2)		_
Competitive Energy	86.6	100.2
Power Delivery	118.0	98.2
Corporate and Eliminations	3.7	5.7
Consolidated	208.3	204.1
Comparable net earnings (1)(2)(3)	160.6	149.2
Net earnings	156.2	5.1
Free cash flow (FCF) (1)	126.4	308.5
Capital expenditures	443.9	342.5

 $^{^{(1)}}$ Non-IFRS financial measure. See discussion that follows in Non-IFRS Financial Measures section.

- Realized and unrealized foreign exchange loss of \$21.8 million (2018 \$10.6 million gain) for the year ended December 31, 2019.
- Unrealized electricity and gas mark-to-market for the year ended December 31, 2019 of \$106.7 million gains (2018 \$6.5 million gains).
- Impairment charges of \$1.1 million (2018 \$26.9 million) for the year ended December 31, 2019.
- Onerous provision of \$nil (2018 \$12.5 million recovery) for the year ended December 31, 2019.
- Emera Maine acquisition costs of \$35.1 million (2018 \$nil) for the year ended 2019, including \$13.6 million related to finance charges that are included in calculating comparable net earnings.

⁽²⁾ Does not include:

⁽³⁾ Does not include tax adjustments of \$26.6 million (2018 - \$144.3 million).

ENMAX's Adjusted EBIT increased by \$4.2 million for the year ended December 31, 2019 as compared with the prior year. The primary drivers for the change in Adjusted EBIT are as follows:

- ENMAX Power Delivery The regulated business continues to grow through investment and an
 increase in customer sites. This is largely a result of continued growth in the Calgary service area and
 the need to replace the City's aging infrastructure. The increase in regulatory margins over 2018
 resulted from the Alberta Utilities Commission's (AUC) approved 2019 revenue rates for both
 Distribution and Transmission systems.
- ENMAX Competitive Energy For the year ended December 31, 2019, Competitive Energy had lower
 Adjusted EBIT compared to the prior year primarily due to the impact of unplanned asset outages, in
 addition to lower offset sales and lower Power Services margins. Competitive Energy was able to
 realize higher natural gas margins due to increased customer sales. However, operational costs were
 higher due to increased staffing costs across the business, increased technology support costs and
 higher allowance for uncollectable receivables as a result of economic conditions in Alberta.
- ENMAX Corporate and Eliminations For the year ended December 31, 2019, Corporate and Eliminations incurred higher staffing and managed service costs.

ENMAX's net earnings for the year ended December 31, 2019 were \$156.2 million as compared to \$5.1 million in the prior year. A one-time tax adjustment was recorded in 2018, as a result of the Alberta Court of Appeal decision.

Adjusting for events not related to normal operations as well as the unrealized gains on commodities and foreign exchange losses, ENMAX's comparable net earnings for the year December 31, 2019 increased by \$11.4 million from the prior year.

ENMAX closed the year with a healthy balance sheet despite challenging market conditions. ENMAX's credit and collections activities have made significant efforts in continuing this trend in 2020. ENMAX's balance sheet and cash flow enable the Corporation to continue to achieve growth and profitability in Alberta's uncertain economic environment.

Additional details on the financial performance of the Corporation are discussed in the ENMAX Financial Results section.

Results of operations are not necessarily indicative of future performance, due to factors including fluctuating commodity prices, timing of receipt of regulatory decisions, the performance and retirement of existing generation facilities, the addition of new generation facilities, and the impact of government policies.

SIGNIFICANT EVENTS

EMERA MAINE ACQUISITION

On March 25, 2019, the Corporation announced that it had entered into a definitive agreement to acquire Emera Maine, a regulated electric transmission and distribution company in Maine, for a purchase price of \$1,286 million. Including assumed debt, the aggregate enterprise value is expected to be approximately \$1,800 million. This transaction is aligned with the Corporate strategy to grow regulated cash flows and diversify revenue streams within North America. The acquisition will raise ENMAX's regulated rate base by approximately 50 per cent and increase the portion of future cash flows from regulated and non-commodity sources to approximately 70 per cent. ENMAX intends to finance this transaction using approximately 85 per cent debt and 15 per cent equity. The debt is expected to consist of a two-year bank loan, which is intended to be repaid before maturity, and private notes. The remaining balance will be funded in cash.

On March 17, 2020 the Commissioners of Maine Public Utilities Commission (MPUC) deliberated approved the acquisition of Emera Maine by ENMAX. Closing will take place following issuance by the MPUC of the written order.

TAX LITIGATION UPDATE

On April 26, 2018, the Alberta Court of Appeal issued its decision relating to interest expense deductions by ENMAX Energy Corporation and ENMAX PSA Corporation. ENMAX had filed an application with the Supreme Court of Canada seeking leave to appeal. On February 28, 2019 the Supreme Court of Canada dismissed the application (see Income Tax Section). In the year, ENMAX substantially settled all outstanding tax matters with Alberta Finance, Tax and Revenue Administration (Alberta Finance) under the Payment In Lieu of Tax (PILOT) Regulation of the Electric Utilities Act (Alberta). However, there remains an outstanding matter with respect to the calculation of interest on the income tax payable amount. ENMAX is discussing the matter with Alberta Finance and is optimistic that this matter will be resolved in early 2020.

ENMAX COMPETITIVE ENERGY BUSINESS AND UPDATE

ENMAX Competitive Energy is an integrated business providing customers with electricity, natural gas, distributed energy resource solutions, as well as engineering, procurement and construction services. Our competitive advantage is our ability to hedge our low-cost generation assets through our retail business – the largest in Alberta by number of customers and energy consumed. The competitive retail business provides customers with fixed-price electricity linked to our wind and gas-fueled generation assets, and provides opportunities to offer additional energy services, such as solar installations and thermal energy. As at December 31, 2019, Competitive Energy's capacity ownership interest was 1,509 MW of electricity generation: 1,289 MW from natural gas-fueled plants, 217 MW from wind power and 3 MW from combined heat and power (CHP) generation.

Natural gas retail contracts are backed by market transactions to provide supply certainty, margin stability, and risk mitigation. Natural gas fuel requirements for the portfolio are balanced through the purchase and sale of natural gas in the Alberta market.

KEY BUSINESS STATISTICS

	2019	2018
Plant availability (%) (1)	93.89	93.90
Average flat pool price (\$/MWh)	55.28	50.19
Spark spread (\$) (2)	42.67	39.38

⁽¹⁾ Plant availability includes planned maintenance and forced outages.

In 2019 our plant availability was lower than the prior period, at 93.89 per cent, reflecting unplanned outages at the Shepard Energy Centre and Calgary Energy Centre in 2019. Unplanned outages at our generation facilities precipitate the need to source electricity from the open market, exposing our costs of supplying power to our retail customers to prevailing market prices.

During 2019 the average flat pool power price increased from 2018 levels, primarily due to extreme cold temperatures in February, which tightened the market supply-demand balance. Various industry participant outages across Alberta over the course of the year also influenced an increased pool price.

Spark spread, which is the difference between the wholesale electricity price and the price of natural gas used to produce electricity, represents the gross margin contribution of a gas-fueled power plant from generating an unhedged unit of electricity. The market improvement from 2018 levels was driven by a higher average flat pool price (as described above) as the change in the price of natural gas had a minimal impact on spark spread.

In the retail business our fixed price electricity volumes were in line with the prior year, maintaining our ability to hedge our generation assets. Our competitive products were negatively impacted by higher cost of goods sold, combined with the impact of Bill 16 (an Act to Cap Regulated Electricity Rates, implemented June 1, 2017), which ended November 30, 2019.

During 2019 our electricity margins (see section ENMAX Financial Results) were slightly lower than 2018 due to the impact of unplanned asset outages offsetting the increase in market power and spark spreads over the prior year. To mitigate risk, ENMAX contracts most of our market position, delivering the majority of our margin with less exposure to the volatility of near-term spark spreads.

ENMAX manages its portfolio to deliver on our cash flow targets by using a combination of retail sales and forward markets with hedges. As a result, our hedging and contracting strategies temper the impact of in-year price movements, which reduces volatility of cash flows with respect to market prices.

⁽²⁾ Based on market prices.

ENMAX POWER DELIVERY BUSINESS AND UPDATE

Power Delivery's highest priorities are providing safe, reliable and efficient delivery of electricity to customers.

Power Delivery continues to invest in its electricity transmission and distribution system infrastructure to meet Calgary's needs. This includes expansion of the distribution system, reinforcement of the transmission system, and replacement of aging infrastructure in both systems. Distribution projects include investments in system infrastructure to accommodate residential, commercial and industrial growth, as well as the replacement and modification of existing assets required to meet industry safety and reliability standards. Transmission projects can include capacity upgrades to existing substations, existing transmission lines, new substations, and new transmission lines to deliver reliable electricity that meets Calgary's demand.

Power Delivery submits applications to the AUC to request approval for construction or replacement of utility-related facilities, and setting rates for providing electric energy delivery-related services to its customers, among other things.

- On December 16, 2019, the AUC issued a decision approving 2020 Performance Based Regulation (PBR) distribution rates on an interim basis, and distribution tariff terms and conditions for the period of January 1, 2020 to December 31, 2020. This decision is expected to increase the operating margin by 3.6 per cent.
- On December 2, 2019, the AUC approved the 2020 Interim Transmission Tariff Application of \$99.8 million. Effective January 1, 2020, this approval resulted in \$9.9 million higher revenue than the 2019 interim Transmission tariff that was previously in place.
- On March 1, 2019, the AUC issued a decision disallowing recovery of capital costs incurred for conductors and underground cables during 2015 and 2016. On December 3, 2019, the AUC issued a Compliance filling decision disallowing recovery of capital costs incurred in 2017 for conductors and underground cables. These decisions resulted in \$5.1 million of unrecovered revenue in 2019.
- On February 12, 2019, the AUC approved the 2019 Interim Transmission Tariff Application of \$89.9 million. Effective May 1, 2019, this approval resulted in \$8.7 million higher revenue than the 2017 interim Transmission tariff that was previously in place.
- On December 21, 2018, the AUC issued a decision approving 2019 PBR distribution rates on an interim basis and distribution tariff terms and conditions for the period of January 1, 2019 to December 31, 2019. It was expected that this decision would increase the operating margin from 2018 by 2.7 per cent.
- On December 12, 2018, the 2018-2020 Transmission General Tariff Application was filed with the AUC, requesting final approval of forecast revenue requirements of \$85.7 million, \$95.7 million, and \$106.4 million in 2018, 2019 and 2020, respectively. On November 8, 2019, a Negotiated Settlement Agreement (NSA) was filed with the AUC. This NSA is currently under review.

Power Delivery continues its efforts to reduce regulatory lag, focus on prudent capital expenditures and promote operational and capital cost efficiencies.

KEY BUSINESS STATISTICS

	2019	2018
Distribution volumes in Gigawatt Hours (GWh)	9,332	9,520
System average interruption duration index (SAIDI) (1)	0.41	0.54
System average interruption frequency index (SAIFI) (2)	0.72	0.80

⁽¹⁾ SAIDI equals the total duration of a sustained interruption per average customer during a predefined period of time. A sustained interruption has a duration greater than or equal to one minute. The lower the SAIDI, the better the reliability.

Total electricity delivered in GWh to the Calgary service area in 2019 was slightly lower than in 2018 as a result of decreased energy usage in 2019 compared to prior year. This slightly lower volume is due to lower customer usage from a combination of milder summer weather, weaker economic conditions and energy efficiency in 2019. Partially offsetting this decrease are increased sites mainly from residential homes in 2019 compared to the 2018 comparative periods.

When compared to the performance of other Canadian Electricity Association member utilities, ENMAX has remained one of the most reliable transmission and distribution utilities in Canada. Both SAIDI and SAIFI are favourable compared to the same period in 2018, due to lower pole fires and equipment failures. ENMAX continues to monitor the cause of any outages to mitigate future occurrences.

ENMAX FINANCIAL RESULTS

ADJUSTED EARNINGS BEFORE INTEREST AND INCOME TAXES (ADJUSTED EBIT) COMPARED WITH THE SAME PERIOD IN 2018

Year ended December 31,	Competitive	Power		
(millions of Canadian dollars)	Energy	Delivery	Corporate	Consolidated
Adjusted EBIT (1)(3) for the year ended December 31, 2018	100.2	98.2	5.7	204.1
Increased (decreased) margins attributable to:				
Electricity	(0.5)	-	(0.4)	(0.9)
Natural gas	2.0	-	(0.1)	1.9
Transmission and distribution	-	18.8	-	18.8
Contractual services and other	(5.9)	(0.7)	-	(6.6)
Decreased (increased) expenses:				
Operations, maintenance & administration (OM&A) (2)	(2.9)	12.2	(5.5)	3.8
Depreciation and amortization	(6.3)	(10.5)	4.0	(12.8)
Adjusted EBIT (1)(3) for the year ended December 31, 2019	86.6	118.0	3.7	208.3

⁽¹⁾ Adjusted EBIT is a non-IFRS measure. See Non-IFRS Financial Measures section.

Electricity margins for the year ended December 31, 2019 decreased \$0.9 million or 0.3 per cent compared to the same period in 2018, primarily due to the impact of unplanned asset outages that offset the positive impact of spark spreads on our uncontracted positions.

Natural gas margins for the year ended December 31, 2019 increased by \$1.9 million or 3.4 per cent compared to the same period in 2018. The increase was primarily due to higher retail consumption volumes as a result of increased site acquisitions.

For the year ended December 31, 2019 Distribution and Transmission margins increased by \$18.8 million or 6.0 per cent compared to the same period in 2018. The favourable variance was largely due to the AUC's approval of the 2019 interim rates for Distribution's Performance Based Regulation and Transmission's 2019 interim rates.

⁽²⁾ SAIFI equals how often the average customer experiences a sustained interruption over a predefined period of time. A sustained interruption has a duration greater than or equal to one minute. The lower the SAIFI, the better the reliability.

⁽²⁾ Normalized to exclude impact of intercompany transactions with no consolidated impact.

⁽³⁾ Does not include Emera Maine acquisition costs of \$35.1 million (2018 - \$nil) for the year ended 2019, including \$13.6 million related to finance charges that are included in calculating Adjusted EBIT.

Contractual services and other margins for the year ended December 31, 2019 decreased by \$6.6 million or 7.0 per cent, compared to the prior year, primarily due to lower emission offset sales and lower Power Services margins.

OM&A for 2019 decreased by \$3.8 million or 1.0 per cent from the prior year due to a decrease in salary costs that resulted from strategic restructuring at the end of 2018.

Depreciation and amortization expense increased by \$12.8 million or 5.6 per cent compared to the same period in 2018, consistent with an increase in capital assets in 2019.

During 2019 the Corporation recorded \$35.1 million in Emera Maine acquisition costs, of which \$13.6 million were finance related charges. Acquisition costs are not included in adjusted EBIT.

OTHER NET EARNINGS ITEMS

Finance charges for the year ended December 31, 2019 were \$80.6 million or 18.2 per cent higher compared to the prior year, due to \$850.0 million of Private Debentures issued with a weighted coupon rate of 3.35 per cent. These debentures were issued in support of the Emera Maine acquisition and the funds are currently being held in escrow.

The calculation of the Corporation's current and deferred income taxes involves a degree of estimation and judgment. The carrying value of deferred income tax assets is reviewed at the end of each reporting period. For the year ended December 31, 2019 management adjusted the income tax provision utilizing its best estimate with considerations including management's expectation of future operating results, interpretation of applicable tax regulations positions, allowances where uncertainty surrounding the realization of the tax benefit exists, and the settlement of various tax disputes.

The Corporation recorded a current and deferred income tax expense of \$33.8 million (2018 - \$133.5 million) for the year ended December 31, 2019. The change in the income tax expense is primarily due to the reversal of provisions for the PILOT program recorded in prior periods.

OTHER COMPREHENSIVE INCOME AND SHAREHOLDER'S EQUITY

Other comprehensive income (OCI) illustrates earnings under the assumption of full income recognition of gains and losses on the market value of securities and derivatives, otherwise treated as hedges of future period revenues and expenses, as well as remeasurement gains and losses on pension retirement benefits.

For the year ended December 31, 2019 OCI had total losses of \$27.8 million compared with losses of \$16.4 million for the same period in 2018. The OCI losses primarily reflect the unfavourable change in remeasurement on retirement benefits caused by investment returns being less than the returns implied by the discount rate, and unfavourable fair value change in forward foreign exchange (FX) rates. These negative impacts are offset by favourable fair value changes in electricity and commodity positions.

Accumulated other comprehensive loss is reflected in shareholder's equity along with retained earnings and share capital. Retained earnings for the period increased \$106.2 million, largely from earnings during the year, partially offset by the recognition of 2019 dividends on common shares.

NON-IFRS FINANCIAL MEASURES

The Corporation uses Adjusted EBITDA, Adjusted EBIT, comparable net earnings, and free cash flow (FCF) as financial performance measures. These measures do not have any standard meaning prescribed by IFRS and may not be comparable to similar measures presented by other companies. The purpose of these financial measures and their reconciliation to IFRS financial measures are shown below. These non-IFRS measures are consistently applied in the previous period and excludes the impact of the Emera Maine operations in the consolidated non-IFRS financial measures.

ADJUSTED EBITDA

Year ended December 31,		
(millions of Canadian dollars)	2019	2018
Net earnings (IFRS financial measure)	156.2	5.1
Add (deduct):		_
Unrealized gains on commodities	(106.7)	(6.5)
Foreign exchange losses (gains)	21.8	(10.6)
Impairment	1.1	26.9
Onerous provision recovery	-	(12.5)
Emera Maine related acquisition costs (including finance charges)	35.1	-
Net income tax expense on unrealized (gains) on commodities, foreign	26.5	2.5
exchange losses (gains), and impairment	26.5	2.5
Tax adjustments	26.6	144.3
Comparable net earnings (non-IFRS financial measure)	160.6	149.2
Add (deduct):		
Depreciation and amortization (excludes regulatory deferral)	243.4	230.6
Finance charges (excludes Emera Maine related acquisition costs)	67.0	68.2
Remaining income tax recovery	(19.3)	(13.3)
Adjusted EBITDA (non-IFRS financial measure)	451.7	434.7

Management considers Adjusted EBITDA a useful measure of business performance, as it provides an indication of the cash flow results generated by primary business activities without consideration as to how those activities are financed and amortized, or how the results are taxed. Adjusted EBITDA is also used to evaluate certain debt coverage ratios.

Adjusted EBITDA excludes the impact for unrealized (gains) losses on commodities, foreign exchange (gains) losses, impairments, and (recoveries) charges of onerous provisions from the adjusted operating profit. Management believes that a measure of operating performance is more meaningful if results not related to normal operations, such as impairment, onerous provisions on long-term contracts, foreign exchange (gains) losses, and unrealized gains (losses) on commodities, are excluded from the adjusted operating profit. Unrealized (gains) losses on commodities reflect the impact of changes in forward natural gas and power prices and the volume of the positions for these derivatives over a certain period of time. These unrealized (gains) losses do not necessarily reflect the actual gains and losses that will be realized on settlement. Furthermore, unlike commodity derivatives, ENMAX's generation capacity and future sales to retail customers are not marked to market under IFRS.

ADJUSTED EBIT

Year ended December 31,		
(millions of Canadian dollars)	2019	2018
Net earnings (IFRS financial measure)	156.2	5.1
Add (deduct):		
Unrealized gains on commodities	(106.7)	(6.5)
Foreign exchange losses (gains)	21.8	(10.6)
Finance charges (excludes Emera Maine related acquisition costs)	67.0	68.2
Impairment	1.1	26.9
Emera Maine related acquisition costs (including finance charges)	35.1	-
Onerous provision (recovery) charge	-	(12.5)
Income tax expense	33.8	133.5
Adjusted EBIT (non-IFRS financial measure)	208.3	204.1

The Corporation focuses on Adjusted EBIT, which excludes the impact of foreign exchange (gains) losses, unrealized (gains) losses on commodities and (recoveries) charges of onerous provisions. Adjusted EBIT is a useful measure of business performance, which provides an indication of the operating results generated by primary business activities.

Management believes that this non-IFRS measure provides a better representation of the underlying operations of the Corporation.

FREE CASH FLOW

ENMAX defines free cash flow as IFRS net cash provided by operating activities less capital expenditures funded from operations. Management believes that FCF is a liquidity measure that provides useful information regarding cash provided by operating activities, and cash used for investments in property and equipment that are required to maintain and grow the business.

Year ended December 31,		
(millions of Canadian dollars)	2019	2018
Net cash provided by operating activities (1)	397.9	473.5
Capital expenditures funded from operations (2)	(271.5)	(165.0)
Free cash flow (non-IFRS financial measure)	126.4	308.5

⁽¹⁾ Refer to Liquidity and Capital Resources section.

Free cash flow for the year ended December 31, 2019 decreased by \$182.1 million compared to the same period in 2018, primarily due to reduction of the trade payables and increased capital expenditures in 2019. Reduction of trade payable balances coupled with increase interest paid resulted in decrease in cash flow from operations of \$75.6 million. Capital expenditures funded from operations for 2019 were \$101.4 million higher than in 2018 due to capacity upgrades and additions to substations and transmission lines, as well as construction of the first hybrid gas turbine generation plant.

⁽²⁾ Includes cash provided to fund capital expenditures in Power Delivery that would otherwise be considered financing activities.

FINANCIAL CONDITION

SIGNIFICANT CHANGES IN THE CORPORATION'S FINANCIAL CONDITION

As at December 31,			\$	%	
(millions of Canadian dollars, except % change)	2019	2018	Change	Change	Explanation for Change
ASSETS					
Cash and cash equivalents	1,079.9	89.0	990.9	1,113.4	Increased due to issuance of private debentures
Accounts receivable	689.4	716.4	(27.0)	(3.8)	Decrease is mainly attributable to the timing of receipts and seasonal fluctuations in revenue
Property, plant and equipment (PPE)	4,495.2	4,253.9	241.3	5.7	General capital additions partially offset by amortization
LIABILITIES AND SHAREHOLDER'S EQUITY					
Short-term financing	174.2	18.0	156.2	867.8	Refer to Liquidity section
Accounts payable	516.9	624.6	(107.7)	(17.2)	Decrease mainly attributable to timing of disbursements
Financial liabilities (1)	56.4	155.4	(99.0)	(63.7)	Change in fair value of hedged and non-hedged derivatives
Lease liabilities (1)	60.9	4.2	56.7	1,350.0	Increase is due to prospective adoption of IFRS 16
Long-term debt ⁽¹⁾	2,622.0	1,685.9	936.1	55.5	Receipt of \$172.4 million in new Alberta Capital Finance Authority (ACFA) debt and \$847.2 million from issuance of private debentures offset by regular principal repayments. The proceeds from the private debentures is to be applied to the purchase price of Emera Maine

 $[\]ensuremath{^{(1)}}$ Net current and long-term asset and liability positions.

LIQUIDITY AND CAPITAL RESOURCES

TOTAL LIQUIDITY AND CAPITAL RESERVES

As at December 31,

(millions of Canadian dollars)	2019	2018
Committed and available bank credit facilities	850.0	850.0
Letters of credit issued:		
Power pool purchases	180.2	171.8
Energy trading	47.0	55.5
Regulatory commitments	128.0	146.0
Asset commitments	3.0	1.1
PPAs (1)	-	2.0
	358.2	376.4
Remaining available bank facilities	491.8	473.6
Cash and cash equivalents	1,079.9	89.0
Short term financing	(174.2)	(18.0)
Total liquidity and capital reserves	1,397.5	544.6

 $^{^{(1)}}$ ENMAX terminated the Battle River PPA on January 1, 2016 and the Keephills PPA on May 5, 2016.

Cash and cash equivalents increased to \$1,079.9 million as at December 31, 2019 compared to \$89.0 million at the same time last year due to funds held in escrow for the Emera Maine acquisition. Short-term financing of \$174.2 million at year end reflects a temporary use of credit facilities to address timing of expenditures.

CAPITAL STRATEGY

The business is funded with a view to maintaining a capital structure in line with ENMAX's strategy of maintaining a stable, investment-grade credit rating. As a result of holding funds in reserve to pay for the Emera Maine acquisition, as at December 31, 2019 the long-term debt-to-total capitalization ratio is 54 per cent, compared with 43 per cent at year end 2018. On October 3, 2019 S&P Global changed the Corporation's credit rating to BBB and has placed the ratings on CreditWatch with negative implications while DBRS continues to maintain ENMAX's current rating of A(low) and has placed the Corporation under review (negative). The change in credit rating arose from the issuance of additional debt to fund the Emera Maine acquisition during the year. Management intends to use free cash flow to reduce outstanding acquisition debt and improve credit metrics. These ratings continue to provide ENMAX with reasonable access to debt capital markets.

The principal financial covenant in ENMAX's credit facilities is debt-to-capitalization not to exceed 65 per cent and as at December 31, 2019 the debt-to-capitalization ratio is 54 per cent.

CASH PROVIDED BY OPERATING ACTIVITIES

Cash provided by operating activities for the year ended December 31, 2019 is \$397.9 million, compared to \$473.5 million in the same period in 2018, due to reduction of trade payables and increase in the amount of interest paid in 2019.

INVESTING ACTIVITIES

The following table outlines investment in capital additions and other changes for the year ended December 31, 2019.

Year ended December 31,

(millions of Canadian dollars)	2019	2018
Property, plant and equipment	427.7	359.6
Intangibles	28.3	18.6
Impairment to property, plant and equipment and intangibles	(1.1)	(26.9)
Capital accruals	(19.2)	(15.1)
Capitalized interest	8.2	6.3
Total	443.9	342.5

During the year ended December 31, 2019 ENMAX continued to execute its capital plans to expand the distribution system, reinforce the transmission system and replace aging infrastructure in both systems.

FINANCING ACTIVITIES

During the year ended December 31, 2019 ENMAX made regularly scheduled debt repayments of \$74.8 million, compared with \$70.9 million in the same period in 2018.

ENMAX's total credit facilities remain at \$850.0 million, compared to \$850.0 million in the same period in 2018, with similar pricing and terms ranging from 2021 to 2022.

During 2019 as part of its normal course financing plans, the Corporation requested additional ACFA borrowings and drew \$172.4 million during the year. To fund the Emera Maine acquisition, on October 15, 2019 ENMAX completed the issuance of Series 5, 6 and 7 unsecured private debentures for a total of \$850.0 million. The net proceeds of \$847.2 million will be applied towards the acquisition price of Emera Maine at closing. The proceeds are held under escrow and as such, have been classified as restricted cash. The Series 5 debentures of \$300.0 million have a 3-year term and bear interest at 2.92 per cent. The Series 6 debentures of \$300.0 million have a 5-year term and bear interest at 3.33 per cent, and the Series 7 debentures of \$250.0 million have a 10-year term and bear interest at 3.88 per cent.

On March 13, 2019 ENMAX declared a dividend of \$50.0 million payable to the City in quarterly instalments throughout 2019. All quarterly instalments of this dividend were paid by the end of 2019. On March 19, 2020 a total dividend of \$54.0 million was declared payable to the City in four quarterly instalments payable throughout 2020.

ENMAX has historically paid the City annual dividends of the greater of 30 per cent of the prior year's net earnings, or \$30.0 million. Dividends for a fiscal year are established in the first quarter of the same fiscal year. As per normal course, the payment and level of dividends is affected by such factors as financial performance and ENMAX's liquidity requirements.

RISK MANAGEMENT AND UNCERTAINTIES

ENMAX's approach to risk management addresses risk exposures across the Corporation's entire business activities and risk types. ENMAX utilizes an Enterprise Risk Management (ERM) program to identify, analyze, evaluate, treat and communicate the Corporation's risk exposures in a manner consistent with ENMAX's business objectives and risk tolerance.

Risk exposures are managed within levels approved by the Board and the Chief Executive Officer, and monitored by personnel in the business units, the planning and risk department, and the senior management team. At a management level, each accountability area is responsible for assessing its risk exposures and implementing risk management plans. An enterprise risk assessment process and consolidated risk reporting is coordinated. Risk oversight is provided through the Board's Governance Committee, the Risk Management Committee (RMC), and the Commodity Risk Management Committee (CRMC) which are comprised of members of the Board of Directors and the Executive Team members. Together, the RMC, CRMC and the Board oversee identified risk exposures and risk management programs, including the ERM program.

ENMAX's overall risk control environment includes:

- Clearly articulated corporate values, principles of business ethics
- · Published enterprise-wide policies and standards in key risk areas, such as delegation of authority
- Documented commodity trading and position limits
- An internal audit function to test compliance with internal controls and policies
- Regular reporting of risk exposures and mitigations, including insurance programs, to the RMC, CRMC, and Board, as appropriate
- Regular monitoring of ENMAX's financial exposure to changing market conditions
- The use of industry-accepted tools and methodologies for assessing risk exposures
- A Safety and Ethics Line for employees to anonymously report suspected illegal or unethical behaviour

These risk management programs and governance structures are designed to manage and mitigate several risk factors affecting ENMAX's business. In addition, by its nature, a discussion of enterprise risks typically focuses on mitigation of downside risk, as many of the risks ENMAX faces also present opportunities. The following discussion focuses predominantly on the mitigation of risks as opposed to leveraging of opportunities. The following discussion does not consider the result of any interrelationship among the factors.

MARKET RISK

ENMAX has inherent risk in electricity and natural gas commodity positions arising from owned and controlled supply assets and demand obligations. ENMAX also purchases and sells these commodities in wholesale markets to manage such positions. While ENMAX's business model is designed to achieve a balanced portfolio, in the near-term, electricity and natural gas positions may experience periodic imbalances and result in exposures to price volatility from spot or short-term contract markets. In the longer term, if ENMAX had fewer fixed-price retail contracts, there would be greater exposure to market prices.

ENMAX Competitive Energy utilizes numerous tools to forecast electricity consumption and generation, as well as the pattern of consumption and generation between hours (load shape). However, it is not possible to hedge all positions every hour. As such, there is exposure to volume and load shape risk. ENMAX actively manages its supply to match generation and market purchases to consumption volumes and has facilities that allow for quick reaction to unexpected supply and demand factors.

ENMAX may have future earnings variability as it relates to the sustainability and diversification of its portfolio, valuation modelling errors, commodity price levels, as well as demand volatility from retail residential, small business, industrial, commercial and institutional customers that could reduce retail margins or decrease renewal and acquisition rates. ENMAX Competitive Energy uses derivative instruments, such as swaps and forwards, to manage exposure to commodity price risk. Financial gains and losses could be recognized as a result of volatility in the market values of these contracts. In the absence of actively quoted market prices and pricing information from external sources, the valuation of these derivative instruments may involve management's judgment or use of estimates. As a result, changes in the underlying assumptions or use of alternative valuation methods could affect the reported fair value of these contracts. The inability or failure to effectively hedge its portfolio and prevent financial losses from derivative instruments could adversely affect ENMAX's business, results of operations, financial condition or prospects of the Corporation. ENMAX's hedging strategies control and mitigate these commodity price risks. Occasionally, hedging is ineffective as it may require a minimum level of market liquidity to actively manage positions.

ENMAX has foreign exchange (FX) rate exposures arising from certain procurement and energy commodity business activity. ENMAX hedges the majority of its FX risk exposures as such exposures arise. However, such hedges may not be sufficient to cover FX exposure in the event of timing mismatches or extreme FX rate movements.

Changes in interest rates can impact borrowing costs. Substantially all of ENMAX's long-term debt is comprised of debentures and private debentures. This structure effectively mitigates exposure to interest rate fluctuations in the near-term. Short-term debt is generally variable rate, and long-term debt will need to be replaced at maturity leading to longer-term exposure.

For additional details on ENMAX's market risk exposures and sensitivities, refer to Note 8 in the Notes to the Consolidated Financial Statements.

OPERATIONAL RISK

ENMAX owns, controls or operates several electricity generation, district energy, transmission and distribution assets and facilities. The operation of such assets and facilities involves many risks, including: public safety incidents, start-up risks, breakdown or failure of generation, transmission or distribution facilities or pipelines, use of new technology, dependence on a specific fuel source, including the transportation of fuel, impact of unusual or adverse weather conditions, including natural disasters, and performance below expected or contracted levels of output or efficiency. Renewable energy resource operating facilities are subject to weather-driven risks such as wind availability. There is risk of inadequate or failed internal processes, people and systems within the competitive and regulated businesses, shared services departments, and certain outsourced service organizations.

Breakdown or failure of a facility may prevent it from performing as expected under applicable agreements, which, in certain situations, could result in terminating the agreements or incurring a liability for damages. Unanticipated transmission and distribution outages can cause interruptions in service. Unanticipated generation facility outages or operations at lower-than-full capacity can cause periodic imbalances in ENMAX's electricity and natural gas positions. Weather conditions can materially affect the level of demand for electricity and natural gas, the prices for these commodities and the generation of electricity at certain facilities. In addition, demand obligations may fluctuate based on commodity prices, season, day and time of use, and specific customer requirements.

Events that could result from war, terrorism, global pandemic, civil unrest or vandalism may cause damage to ENMAX and its assets and have an impact on its generation, transmission and distribution operations or administrative functions in unpredictable ways.

These operational risks may affect ENMAX's ability to execute its strategy in an effective and efficient manner, affect the quality of customer service, and result in lost revenues and/or increased costs. These risks are actively managed using asset management plans, site planning, controls, safety, security and insurance programs, and incentives. In addition to several other measures within certain critical areas, ENMAX has implemented security measures and emergency response plans within certain critical areas.

ENMAX has obtained property, business interruption and other insurance coverage to mitigate some of these risk exposures, although such programs and measures may not prevent or cover the occurrence of any or all of these events and the adverse effects they may generate. There can be no assurance that ENMAX will be able to obtain or maintain adequate insurance in the future at rates the Corporation considers reasonable, that insurance will continue to be available on terms as favourable as the existing arrangements, or that insurance companies will pay claims.

Earnings could be affected by a regulated transmission or distribution blackout/brownout, failure of metering equipment or loss of communication services. Fuel supply shortages, failure of third-party services or infrastructure, human error, labour disruption, hazards to facilities and regulatory decisions could cause earnings variability. Earnings variability could also be seen as a result of the non-performance of contracted physical electricity or natural gas by counterparties.

ENVIRONMENTAL RISK

ENMAX is subject to regulation by federal, provincial and local authorities regarding air, land and water quality and other environmental matters. The generation, transmission and distribution of electricity results in and requires disposal of certain hazardous materials, which are subject to these laws and regulations. In addition to imposing continuing compliance obligations, these laws and regulations authorize the imposition of substantial penalties for non-compliance, including fines, injunctive relief and other sanctions. New environmental laws and regulations affecting ENMAX operations may be adopted and new interpretations of existing laws and regulations could be invoked or become applicable, which may substantially impact operations in the future. New facilities or modifications of existing facilities may require new environmental permits or amendments to existing permits. Delays in the environmental permitting process, denials of permit applications, and conditions imposed in permits may materially affect the cost and timing of projects. Noncompliance with environmental laws and regulations or incurrence of new costs or liabilities could adversely affect the business, results of operations, financial condition or prospects of the Corporation. ENMAX has implemented various programs to manage environmental risk exposures, many of which focus on prevention of and preparedness for adverse events. Overall, moderate earnings variability exposure is possible if ENMAX fails to comply with its Environmental Management System. Exposure to further moderate volatility is possible due to potential of spills, releases and fire from hazardous materials, or as a result of greenhouse gas (GHG) emissions policy changes.

Public interest in climate change and greenhouse gases is growing, and ENMAX expects regulation of greenhouse gases to become more restrictive over time. ENMAX also expects tightening restrictions on criteria air contaminants and mercury. Utilities around the world are grappling with the challenge of meeting reliability targets while reducing air pollution. Industry best practice for minimizing air pollution currently involves increasing intermittent renewable generation, backed by clean-burning, flexible natural gas-fueled generation. Since renewable generation is highly variable, it must be supplemented by flexible generation sources. Power storage will play a bigger role in the future as costs decline. ENMAX also expects demand-side management to increase in the future, especially with the growing penetration of smart meters. However, power storage and demand management are currently too small to replace firm, flexible natural gas-fueled generation as backup for renewables. Therefore, the best large-scale, economical alternative is clean-burning natural gas generation. ENMAX's wholesale generation portfolio is comprised entirely of wind power and natural gas-fueled generation, so ENMAX is well positioned for Alberta's green future.

Current provincial regulations seek to reduce emissions from large emitters by increasing their exposure to carbon prices. Recent amendments to the federal coal-fueled and natural-gas-fueled electricity regulations largely align with provincial regulations in requiring coal plants either to retire on or before December 31, 2029 or convert to natural gas-fueled power plants. The approach to large emitters indirectly rewards efficient natural gas facilities by raising coal facilities' variable costs, forcing them to offer their electricity output at higher prices.

Besides investing in clean, environmentally friendly generation technology, ENMAX manages climate change regulatory risk by advocating for well-designed and cost-effective policy at the provincial and federal levels. ENMAX also has internal compliance procedures in place to monitor and control our plants' emissions. ENMAX purchases emissions offsets as required.

REGULATORY RISK

ENMAX operates in competitive and regulated sectors of the electricity and natural gas industries. It is subject to regulation by federal, provincial and municipal regulatory and market authorities. Oversight of ENMAX's operations is provided by the Alberta Department of Energy, the AUC, the Market Surveillance Administration (MSA), AESO, the National Energy Board, the North American Electric Reliability Corporation, and the U.S. Federal Energy Regulatory Commission and other agencies.

ENMAX Competitive Energy and ENMAX Power Delivery are subject to regulations established to help ensure Alberta's electric and natural gas markets operate in a fair, efficient and openly competitive manner.

ENMAX Power Delivery is a transmission and distribution system owner that is regulated by the AUC. Regulations and regulatory decisions may affect: ENMAX Power Delivery's allowed rate of return and deemed capital structure; rate structure; the development and operation of transmission and distribution assets; acquisitions, disposal, depreciation and amortization; service quality and reliability levels; and recovery of operating costs.

ENMAX Power Delivery is also subject to AUC regulatory oversight for the provision of the RRO. ENMAX Power Delivery has arranged for ENMAX Competitive Energy to provide the RRO service within the ENMAX Power Corporation service territory. ENMAX Competitive Energy is an affiliated retailer of ENMAX Power Delivery and must comply with general energy marketing regulations and the Code of Conduct Regulation.

ENMAX cannot predict future municipal, provincial or federal government policies that may impact the development of regulation over ENMAX's business, or the ultimate impact that any changes to the regulatory environment may have on its business. Regulatory policies and decisions may cause delays in or impact business planning and transactions, increase costs or restrict ENMAX's ability to grow earnings, recover costs, and achieve a targeted Return on Equity (ROE) in certain parts of its competitive and regulated businesses.

Non-compliance with laws or regulations or changes to the regulatory environment could adversely impact the business, results of operations, financial condition or prospects of the Corporation.

The timing of regulatory decisions may result in delays to revenue recognition, and therefore earnings, although this may be partially mitigated with approved interim rates.

ENMAX actively participates in various regulatory processes that influence its business environment and operations. ENMAX actively monitors the business activities that are subject to regulation and has implemented compliance programs to mitigate regulatory risk exposures.

ENMAX is potentially exposed to the financial impact from changes to existing, new or upcoming policies, protocols, standards, administrative orders or regulations that can have an impact on ENMAX activities and operations. ENMAX is also potentially exposed to financial impact from regulatory decisions and matters related to generation operations.

HUMAN RESOURCES RISK

ENMAX is subject to workforce factors, including: loss or retirement of key executives or other employees, availability of and ability to attract, develop and retain qualified personnel, collective bargaining agreements with union employees, who represent over 60 per cent of our workforce, and performance of key suppliers and service providers. Certain personnel with highly specialized knowledge, skills and experience are required to lead and operate competitive and regulated businesses and shared services departments. Failure to manage human resources risk could adversely affect the business, results of operations, financial condition or prospects of the Corporation. ENMAX has mitigated this risk by implementing various programs to attract, develop and retain personnel, including recruitment, talent development, recognition and competitive compensation and benefits programs.

ENMAX is committed to maintaining effective relationships with the Corporation's unions. There are risks that successful negotiations will not be completed with collective bargaining units on mutually agreeable terms. Difficulties in negotiating these agreements or continuing these programs could lead to higher employee costs, a work stoppage or strike, and attraction or retention rates below expectations. ENMAX has two collective bargaining agreements covering its workforce. The Canadian Union of Public Employees (CUPE) collective bargaining agreement has a three-year term that expired on December 31, 2019. Negotiations began on November 14, 2019 and continue to progress. The International Brotherhood of Electrical Workers (IBEW) collective bargaining agreement expires on December 31, 2021. Exposure in relation to a breakdown in labour relations with either of the two unions is possible.

TECHNOLOGICAL RISK

ENMAX operates a variety of complex technology systems across the business, from operational technology in transmission and distribution, generation plants, to enterprise data and information technology. Ongoing investments are required to ensure reliable and efficient technologies to support current operations and enable strategic company initiatives. Such investments include upgrading, replacing and modernizing our technology landscape as well as improving our redundancy and disaster recovery capabilities.

ENMAX has implemented a governance framework to mitigate inherent risks associated with our complex technical ecosystem, including the need to embrace industry disruptions triggered by digital innovations. At the strategic level, this framework aligns to ENMAX'S Enterprise Risk Management guidelines and risk mitigation mandates. Operationally, the framework includes investment and technology oversight to apply appropriate control and management of technology risks. This ensures technology management decisions align with corporate strategic objectives and are compliant with legal and regulatory requirements.

Cyber Security is a key business risk associated with technology advancements and increasing operational reliance on technology platforms. ENMAX has a vigilant, risk-based Cyber Security program that focuses on prevention, detection and response of cyber incidents. The program is based on industry standards with the objective to safeguard ENMAX assets, technology infrastructure, customer and enterprise data.

The potential imbalance of risk and reward in technology innovation adoption can be a risk to ENMAX. The rapid and sometimes exponential advancement in technology within the utilities industry is transforming the traditional energy generation, transmission and distribution business models. From one view, keeping up with new technology innovation is key to a future ready utility organization. The risk of not investing in innovation and modernizing the technology landscape means reduced competitive advantage for ENMAX. From a regulatory perspective, ENMAX's obligation requires us to balance investment risks between protecting customer values and achieving our long term corporate strategy. This risk is mitigated through the technology investment governance framework noted above.

LIQUIDITY RISK

A need to raise additional capital may occur if cash flow from operations and sources of liquidity are insufficient to fund activities. Such additional capital may not be available when it is needed or on favourable terms for a number of potential reasons, including changes in market conditions or perceptions of the investment community. ENMAX may be required to post collateral to support certain contracts that were executed to hedge commodity positions. Downgrades to credit ratings by credit rating agencies could affect ENMAX's ability to access capital on favourable terms and within a desired time frame and could also increase the amount of collateral required to be provided to counterparties. ENMAX actively monitors its cash position and anticipated flows to achieve adequate funding levels and communicates regularly with credit rating agencies and the investment community regarding its capital position. ENMAX also strives to maintain an investment grade credit rating from credit rating agencies.

ENMAX offers a defined benefit (DB) pension plan for qualifying employees. Our contributions to the pension plan are based on periodic actuarial valuations, the most recent being completed for December 31, 2018. For accounting purposes, as at December 31, 2019 the pension plan had an accrued benefit liability of \$75.3 million (\$39.2 million at December 31, 2018). The actual amount of contributions required in the future will depend on future investment returns, changes in benefits and actuarial assumptions. Failure to effectively manage financial resources and related exposures could affect the business, results of operations, financial condition or prospects of the Corporation. To manage this risk, ENMAX engages expert investment managers and has investment policies and procedures in place to set out the investment framework of the funds, including permitted investments and various investment constraints. These policies and procedures are approved annually by the Safety and Human Resources Committee of the Board, which also monitors the performance of the pension plan. ENMAX's contribution to its pension plan satisfy, and are expected to continue to satisfy, minimum funding requirements.

For additional details on ENMAX's liquidity risk exposures, refer to Note 8 in the Notes to the Consolidated Financial Statements. For additional details on its pension plan, refer to Note 18 in the Notes to the Consolidated Financial Statements.

CREDIT RISK

ENMAX enters into agreements and engages in transactions with a number of external parties, including suppliers, service providers, customers and other counterparties. In such arrangements, exposure exists to counterparty credit risks and the risk that one or more counterparties may fail to fulfill their obligations, including paying for or delivery of commodities. These risks are often exacerbated during periods of sustained low commodity prices, which may negatively affect some of our customers or counterparties, and tighter credit markets.

ENMAX has implemented a credit risk management program to mitigate its exposures to credit risk. While it seeks to manage credit exposure by evaluating creditworthiness before and after entering into such agreements, monitoring business activity and obtaining collateral when prudent to do so, ENMAX may not be able to identify and avoid all counterparties that are not creditworthy. Defaults by suppliers, service providers, customers and other counterparties could adversely affect the business, results of operations, financial condition or prospects of the Corporation.

ENMAX's credit and collections activities include monitoring credit risk exposures and initiating mitigation measures to protect against any future losses. In specific situations, this includes but is not limited to a reduction of credit limits, requests for credit assurances in the form of additional collateral, as well as requirements for performance bonds on significant projects or restriction of new transaction terms.

Financial results could be affected as a result of industrial, commercial or institutional customer default or as a result of default by residential, small commercial and wholesale customers. This risk will increase during the COVID-19 pandemic. For additional details on ENMAX's credit risk exposures, refer to Note 8 in the Notes to the Consolidated Financial Statements.

DEVELOPMENT RISK

ENMAX's asset ownership strategy requires the development and construction of transmission and distribution projects, as well as capital improvements to existing assets. Its ability to complete these projects in a timely manner and within established budgets is contingent upon many variables and subject to a variety of risks, some of which are beyond the Corporation's control. Should any such risks occur, ENMAX could be subject to additional costs, delays to the in-service dates of these projects, termination payments under committed contracts and/or the write-off of the investment. In addition, while ENMAX's business model is designed to mitigate exposure to risks, the Corporation's strategy is to manage construction costs by seeking fixed price contracts with vendors.

ENMAX's ability to successfully identify, value, evaluate, complete and integrate new acquisition or organic growth opportunities and major capital projects is subject to risk. These include increased competition for acquisition targets, capital and other resources, the performance of the Alberta economy, regulatory or legislative intervention by the Government of Alberta. Such business development challenges could adversely affect the business, operations, financial condition, and growth prospects of the Corporation.

ENMAX budgets for capital programs and projects on an annual basis and funding for specific approved capital programs and projects on an ongoing basis. ENMAX performs risk assessments and develops risk mitigation plans for major capital programs and projects and uses a phase gate approval process on developments and acquisitions to mitigate risks. Project performance relative to expectations is regularly reported to senior management and the Board, and any corrective measures are taken as required. Delays and overspending in the development and construction of capital projects could affect ENMAX's financial results.

LEGAL RISK

ENMAX is subject to costs and other effects of legal and administrative proceedings, settlements, investigations, claims and actions. New or revised tax laws, rates or policies, accounting standards, securities laws and corporate governance requirements may also impact ENMAX. Non-compliance with existing laws, resolution of legal actions and changes to the legal environment could adversely impact the business, results of operations, financial condition or prospects of the Corporation.

ENMAX reviews and actively monitors business activity that could be subject to public or private legal actions, including changes to certain legislation, contracts with outside parties, and incidents or claims allegedly involving the Corporation. Programs have been implemented to mitigate ENMAX's legal risk exposures. The Corporation could experience earnings variability as it relates to matters including: legal or regulatory action; litigation; a breach of a material contract; or a material non-compliance with legislation, regulation or rules.

The Corporation is occasionally named as a party in various claims and legal proceedings that arise during the normal course of its business. The Corporation reviews each of these claims, including the nature of the claim and the amount in dispute. Although there is no assurance that each claim will be resolved in favour of the Corporation, the Corporation does not believe that the outcome of any claims or potential claims it is currently aware of will have a material adverse effect on the financial results or position of the Corporation, after taking into account amounts previously reserved by the Corporation. For further information, refer to Note 27 in the Notes to the Consolidated Financial Statements.

CORPORATE STRUCTURE RISK

ENMAX conducts a significant amount of business through subsidiaries and joint arrangements. The ability to meet and service debt obligations is dependent on the operational results of these investments and their ability to distribute funds to ENMAX. Any restrictions on the ability of these investments to distribute funds to ENMAX may affect the ability to service the corporate debt. ENMAX closely monitors the financial performance of these entities, has full control over its subsidiaries and is the operator of the largest joint arrangement.

REPORTING/DISCLOSURE RISK

The application of critical accounting policies reflects complex judgments and estimates. These policies include industry-specific accounting applicable to regulated public utilities, to pensions and to derivative instruments. The adoption of new accounting standards, or changes to current accounting policies or interpretations of such policies, could adversely affect the business, results of operations, financial condition or prospects of the Corporation. ENMAX has implemented various programs to reinforce its Internal Control over Financial Reporting, including quarterly certification of key controls facilitated by Internal Audit and review of certain disclosures by the Board.

INCOME TAX RISK

Prior to January 1, 2001, the legal entities comprising the ENMAX group of companies were not subject to federal or provincial income taxes based on an exemption for municipally owned corporations in the Canadian Income Tax Act (ITA). The exemption generally requires corporations to be wholly owned by a municipality, with all or substantially all income be derived from sources within the geographic boundaries of the municipality. Entities that do not meet these requirements are subject to income tax.

In 2001, the Government of Alberta introduced a payment in lieu of tax regulation under the Electric Utilities Act ("PILOT") in conjunction with the deregulation of the Alberta energy market. The purpose of this regulation was to level the playing field between municipally owned tax-exempt entities and non-tax-exempt organizations participating in the competitive part of the electricity market, by requiring tax-exempt organizations to make a payment in lieu of taxes equal to what they would have had to pay if they were not tax-exempt. This regulation required municipally owned retailers and municipally owned PPA holders to remit PILOT payments to the Balancing Pool, based on the retail and commodity components of their electricity operations. PILOT regulations do not apply to those entities subject to tax under the ITA.

All legal entities comprising the ENMAX group of companies are potentially subject to audit by the applicable tax authority it operates in. However, the legal entities subject to PILOT are administered and audited exclusively by the Department of Finance-Alberta Treasury Board & Finance-Tax & Revenue Administration ("Alberta Finance") for the Balancing Pool. All compliance tax filings including PILOT returns are based on the current interpretation of the ITA.

With respect to the PILOT dispute, regards to what constitutes a reasonable interest expense, on April 26, 2018 the Court of Appeals of Alberta rendered its decision in favour of Alberta Finance. The decision however was not based solely on the interpretation and jurisprudence found in Income Tax Act and as a result ENMAX's PILOT compliance filings face higher uncertainty. ENMAX had filed an application seeking leave to apply to the Supreme Court of Canada. The Supreme Court of Canada dismissed the application on February 28, 2019. In the following months, all or substantially all tax disagreements were settled between ENMAX and Alberta Finance.

The Alberta Electric Utilities Act precludes municipally owned corporations competing in the electricity generation business from realizing a tax subsidy or financing advantage as a result of their association with the municipality. Accordingly, ENMAX holds generation assets in entities that do not qualify for the income tax exemptions noted above.

The determination of the income tax provision is an inherently complex process, requiring management to interpret continually changing regulations and to make certain judgments. Tax filings are subject to audit by taxation authorities, and the outcome of such audits may increase tax liabilities. Issues in dispute for audited years and audits for subsequent years are ongoing and in various stages of completion. The Corporation estimates and monitors any uncertain tax position and recognizes an income tax expense if and when it is probable that the disputes will result in some changes to the tax liability. As a consequence, earnings variability in relation to reassessments from Alberta Finance in regard to prior years' returns and other contingent tax liabilities is possible. Considering the above, tax risk is considered to be moderate to low for the Corporation in the one-year time frame.

STRATEGIC RISK

ENMAX's business model and strategic direction are predicated on certain assumptions, including the long-term viability of the competitive and regulated businesses, benefits associated with holding each of these businesses, evolution of technology used in the industry and attractiveness of growth opportunities. While ENMAX believes these assumptions will remain valid in the future, significant changes to the overall business environment or other factors could cause ENMAX to re-evaluate its business model or strategic direction. ENMAX routinely monitors industry trends and the business environment.

ENMAX has several competitors that operate in the electricity and natural gas markets where it serves customers. Competitors vary in size from small companies to large corporations with significant financial, marketing and procurement resources. ENMAX Competitive Energy must also compete with the RRO service provided by various parties throughout Alberta. Failure to attract and retain customers could adversely affect the business, results of operations, financial condition or prospects of the Corporation. ENMAX could potentially see earnings variability as it relates to constraints on its growth targets for market share. To mitigate this risk, ENMAX continually monitors the market and adjusts its offerings and marketing to remain competitive.

ENMAX faces considerable risk with respect to its strategy due to changing government policies. Political uncertainties and changing provincial governments with different perspectives and ideologies could potentially impact ENMAX's ability to deliver on its strategy. ENMAX's strategy factors in these uncertainties and attempts to mitigate this risk by focusing resources on regulated businesses and industries. By focusing on stable predictable cash flows and contracted revenue ENMAX helps reduce the exposure to market risk and unfavourable consequences of changes in government policy.

ENVIRONMENTAL, SOCIAL AND GOVERNANCE

ENMAX has publicly disclosed its environmental, social and governance (ESG) performance in alignment with the Global Reporting Initiative's (GRI) Standards for Sustainability Reporting and its accompanying Electric Utility Sector Supplement for 12 years. ENMAX continuously strives to enhance the robustness of the disclosures and currently reports on over 100 environment, safety, social and governance indicators. Our most recent GRI report can be found on the corporate website. The following section outlines our ongoing commitment to ESG performance monitoring and enhancement as well as outcomes.

In 2019 ENMAX achieved the Canadian Electricity Association's (CEA) designation as a Sustainable Electricity CompanyTM, which recognizes the importance member companies place on sustainability over and above standard compliance and performance. ENMAX adheres to the CEA's Sustainable Development Corporate Responsibility Policy and updates their industry sustainability report with our ESG performance. Membership requires that ENMAX maintain an environmental management system that aligns with ISO14001.

ENMAX is committed to accelerating sustainable-energy sector technology solutions that will meet customer electricity needs today and in the future. We readily embark on innovative research and demonstration pilot projects, such as the installation of Canada's first hybrid electric gas turbine at Crossfield Energy Centre, one of 11 winners in Emissions Reductions Alberta's Industrial Efficiency Challenge. We also initiated a pilot project to research how innovative modifications to Calgary's highly specialized electricity grid can enable two-way power flow and the opportunity for customers in urban centres to generate solar electricity and sell that power back to the grid.

ENVIRONMENTAL

Customers are becoming more attuned to the source of their energy and as a result, the demand for energy from alternative production methods and renewable resources is increasing. Based on ENMAX's asset portfolio, it is positioned to offer consumers choices and progressive technologies that will help increase revenues from renewable resources should this trend continue to develop. Several examples include ENMAX's distributed solar products, combined heat and power systems, and district energy heating.

ENMAX is committed to reducing emissions and using resources responsibly. Fifteen years ago, 90 per cent of ENMAX's generation capacity was coal-fired. The 2017 termination of our Power Purchase Agreements associated with coal-fired generation reduced the intensity of our generation capacity by 60 per cent, and today, ENMAX holds no coal-fired generation facilities in its portfolio. In 2019 we further advanced our commitment to reduce emissions through an upgrade at the Shepard Energy Centre, which added 15 MW to its total generation capacity without an increase in GHG emissions. Optimizing water use at our generation facilities is also part of our environmental commitment. Shepard Energy Centre uses reclaimed water exclusively, the first use of reclaimed water for power production in Alberta. ENMAX also prioritizes continuous improvement within our operations and in 2019, implemented engineering innovations that reduced the amount of wastewater disposed at Shepard by 29 per cent.

Environmental liabilities recorded in ENMAX's financial statements include GHG liabilities which relate to electricity generated from certain ENMAX-owned generation facilities. These items have been reflected as liabilities in the Consolidated Financial Statements as at December 31, 2019. ENMAX continues to actively monitor and comply with environmental regulations. ENMAX currently has no outstanding litigation for environmental matters. There are no other material environmental liabilities at this time.

Refer to the Risk Management and Uncertainties section for discussion regarding environmental risks.

SOCIAL

Our community investment program creates positive social change in the neighbourhoods we live and work in and forms a key part of our employee experience through active engagement, volunteerism and giving back. In 2019, ENMAX engaged with a range of community partners, and investing over \$3.0 million and contributing over 4,000 employee volunteer hours. We meet Imagine Canada's Caring Company criteria through a 1 per cent investment of pre-tax profits in charitable and non-profit organizations over a five-year rolling average, and we undergo annual third-party verification of our adherence via the London Benchmarking Group Canada.

GOVERNANCE

ENMAX's Board of Directors and the Executive Team are committed to strong and effective standards of corporate governance and ethical conduct. Although ENMAX is not required to publicly file an annual information circular, for the past 10 years we have released an annual disclosure document regarding our governance and executive compensation practices that is informed by the requirements applicable to public companies. ENMAX's most recent Annual Report on Governance and Compensation is available on the Corporate website.

ENMAX recognizes that having a majority independent, highly qualified Board of Directors from diverse backgrounds is essential to effective decision-making. In 2019, ENMAX made a series of enhancements to its governance framework with the City of Calgary, its sole Shareholder, including an increase in the frequency of meetings with the Shareholder while removing City Councillors from the Board of Directors. For the year ended December 31, 2019: (i) all of our Directors were independent, other than our President and CEO; and (ii) 44 per cent of the Board of Directors were women. As a further reflection of ENMAX's commitment to diversity, in 2017 ENMAX became a signatory to the Leadership Accord on Gender Diversity, headed by Electricity Human Resources Canada.

As ENMAX continues to move forward in the advancement of our long-term strategy, our ongoing commitment to both the monitoring and enhancement of our ESG performance remains a core element of our overall business planning processes and practices.

INTEREST OF EXPERTS

INDEPENDENT AUDITOR

ENMAX's external auditor is Deloitte LLP, Chartered Professional Accountants, Suite 700, 850 – 2 Street SW, Calgary, Alberta, T2P 0R8. Deloitte LLP is independent with respect to ENMAX within the meaning of the Rules of Professional Conduct of the Institute of Chartered Professional Accountants of Alberta.

ACTUARY

ENMAX utilizes external professional services in relation to its employee benefits from Willis Towers Watson, Suite 1600, 111 – 5 Avenue SW, Calgary, Alberta, T2P 3Y6. Willis Towers Watson is independent with respect to ENMAX, as it has no equity interest in the Corporation and is compensated at a contracted fixed rate, regardless of the outcome of its reports.

CONSOLIDATED FINANCIAL STATEMENTS

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MANAGEMENT'S RESPONSIBILITY FOR FINANCIAL REPORTING

The preparation and presentation of the accompanying consolidated financial statements of ENMAX Corporation are the responsibility of management and have been approved by the Board of Directors (the Board). In management's opinion, the consolidated financial statements have been prepared within reasonable limits of materiality in accordance with International Financial Reporting Standards (IFRS). The preparation of financial statements necessarily requires judgment and estimation when events affecting the current year depend on determinations to be made in the future. Management has exercised careful judgment where estimates were required, and these consolidated financial statements reflect all information available to March 19, 2020. Financial information presented elsewhere in this report is consistent with that in the consolidated financial statements.

To discharge its responsibility for financial reporting, management maintains systems of internal controls designed to provide reasonable assurance that the Corporation's assets are safeguarded, that transactions are properly authorized, and that reliable financial information is relevant, accurate and available on a timely basis. The internal control systems are monitored by management and evaluated by an internal audit function that regularly reports its findings to management and the Audit Committee of the Board.

The consolidated financial statements have been audited by Deloitte LLP, the Corporation's external auditor. The external auditor is responsible for examining the consolidated financial statements and expressing an opinion on the fairness of the financial statements in accordance with IFRS. The auditor's report outlines the scope of their audit examination and states the opinion.

The Board, through the Audit Committee, is responsible for ensuring management fulfills its responsibilities for financial reporting and internal controls. The Audit Committee, which is comprised of independent directors, meets regularly with management, the internal auditors and the external auditor to ensure each group is discharging its responsibilities with respect to internal controls and financial reporting. The Audit Committee reviews the consolidated financial statements and annual financial report and recommends their approval to the Board. The external auditor has full and open access to the Audit Committee, with and without the presence of management. The Audit Committee is also responsible for reviewing and recommending the annual appointment of the external auditor and approving the annual external audit plan.

On behalf of management,

Gianna Manes

President and Chief Executive Officer

March 19, 2020

Helen Wesley
Executive Vice President and
Chief Financial Officer



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INDEPENDENT AUDITOR'S REPORT

To the Shareholder of ENMAX Corporation

OPINION

We have audited the consolidated financial statements of ENMAX Corporation and its subsidiaries (the "Corporation"), which comprise the consolidated statements of financial position as at December 31, 2019 and 2018, and the consolidated statements of earnings, comprehensive income (loss), changes in shareholder's equity and cash flows for the years then ended, and notes to the consolidated financial statements, including a summary of significant accounting policies (collectively referred to as the "financial statements").

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of the Corporation as at December 31, 2019 and 2018, and its financial performance and its cash flows for the years then ended in accordance with International Financial Reporting Standards ("IFRS").

BASIS FOR OPINION

We conducted our audit in accordance with Canadian generally accepted auditing standards ("Canadian GAAS"). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Corporation in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

OTHER INFORMATION

Management is responsible for the other information. The other information comprises the information, other than the financial statements and our auditor's report thereon, in the Financial Report.

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon. In connection with our audit of the financial statements, our responsibility is to read the other information identified above and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

We obtained the Financial Report prior to the date of this auditor's report. If, based on the work we have performed on this other information, we conclude that there is a material misstatement of this other information, we are required to report that fact in this auditor's report. We have nothing to report in this regard.

RESPONSIBILITIES OF MANAGEMENT AND THOSE CHARGED WITH GOVERNANCE FOR THE FINANCIAL STATEMENTS

Management is responsible for the preparation and fair presentation of the financial statements in accordance with IFRS, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Corporation's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Corporation or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Corporation's financial reporting process.

AUDITOR'S RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL STATEMENTS

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian GAAS will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with Canadian GAAS, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud
 or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that
 is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material
 misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve
 collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that
 are appropriate in the circumstances, but not for the purpose of expressing an opinion on the
 effectiveness of the Corporation's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Corporation's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Corporation to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Chartered Professional Accountants

Deloitte LLP

March 19, 2020

CONSOLIDATED STATEMENTS OF FINANCIAL POSITION

As at (millions of Canadian dollars)	December 31, 2019	December 31, 2018
ASSETS		
Cash and cash equivalents (Note 6)	\$ 1,079.9	\$ 89.0
Accounts receivable (Note 8)	689.4	716.4
Income taxes receivable (Note 9)	0.4	45.6
Current portion of financial assets (Note 8)	95.3	58.3
Other current assets (Note 11)	83.3	118.9
	1,948.3	1,028.2
Property, plant and equipment (Notes 12 and 15)	4,495.2	4,253.9
Intangible assets (Note 13)	184.7	177.8
Deferred income tax assets (Note 9)	35.9	52.2
Financial assets (Note 8)	35.7	29.9
Other long-term assets (Notes 8 and 11)	44.3	27.1
TOTAL ASSETS	6,744.1	5,569.1
REGULATORY DEFERRAL ACCOUNT DEBIT BALANCES (Note 10)	31.2	82.0
TOTAL ASSETS AND REGULATORY DEFERRAL ACCOUNT DEBIT BALANCES	\$ 6,775.3	\$ 5,651.1
LIABILITIES	· ·	, ,
Short-term financing (Note 14)	\$ 174.2	\$ 18.0
Accounts payable and accrued liabilities	516.9	624.6
Income taxes payable (Note 9)	18.0	0.1
Current portion of long-term debt (Notes 8 and 14)	73.3	71.3
Current portion of financial liabilities (Note 8)	114.4	108.4
Current portion of deferred revenue (Note 19)	10.5	12.0
Current portion of lease liabilities (Note 5 and 15)	5.4	0.1
Other current liabilities (Note 11)	32.0	24.8
Current portion of asset retirement obligations and other provisions (Note 16)	0.9	1.7
	945.6	861.0
Long-term debt (Notes 8 and 14)	2,548.7	1,614.6
Deferred income tax liabilities (Note 9)	31.6	57.3
Post-employment benefits (Note 18)	90.2	51.1
Financial liabilities (Note 8)	73.0	135.2
Deferred revenue (Note 19)	555.1	543.4
Lease liabilities (Notes 5 and 15)	55.5	4.1
Other long-term liabilities (Note 11)	13.1	12.1
Asset retirement obligations and other provisions (Note 16)	121.3	106.0
TOTAL LIABILITIES	4,434.1	3,384.8
REGULATORY DEFERRAL ACCOUNT CREDIT BALANCES (Note 10)	1.5	5.0
SHAREHOLDER'S EQUITY		
Share capital (Note 17)	280.1	280.1
Retained earnings	2,092.1	1,985.9
Accumulated other comprehensive loss (Note 20)	(32.5)	(4.7)
· · · · · ·	2,339.7	2,261.3
TOTAL LIABILITIES, REGULATORY DEFERRAL ACCOUNT CREDIT BALANCES AND	,	,
SHAREHOLDER'S EQUITY	\$ 6,775.3	\$ 5,651.1

Commitments and contingencies (Note 27)

CONSOLIDATED STATEMENTS OF EARNINGS

Year ended December 31,

(millions of Canadian dollars)	2019	2018
REVENUE (Note 7)		
Electricity	\$ 1,254.8	\$ 1,242.1
Natural gas	199.6	167.6
Transmission and distribution	744.0	664.6
Local access fees	142.4	137.1
Contractual services	146.2	124.9
Contributions in aid of construction (CIAC) revenue (Note 19)	19.1	17.9
Other revenue (Note 21)	18.8	24.2
TOTAL REVENUE	2,524.9	2,378.4
OPERATING EXPENSES (Note 7)		
Electricity and fuel purchases	808.4	894.8
Natural gas and delivery	141.1	111.0
Transmission and distribution	367.6	360.4
Local access fees	142.4	137.1
Depreciation and amortization	241.8	230.6
Impairment (Notes 7 and 12)	1.1	26.9
Other expenses (Note 21)	504.6	421.0
TOTAL OPERATING EXPENSES	2,207.0	2,181.8
OPERATING PROFIT	317.9	196.6
Finance charges (Note 24)	80.6	68.2
NET EARNINGS BEFORE TAX	237.3	128.4
Current income tax expense (Note 9)	30.2	115.0
Deferred income tax expense (Note 9)	3.6	18.5
NET EARNINGS (LOSS) - BEFORE NET MOVEMENT IN REGULATORY DEFERRAL ACCOUNT BALANCES	203.5	(5.1)
NET MOVEMENT IN REGULATORY DEFERRAL ACCOUNT BALANCES (Notes 7		
and 10)	(47.3)	10.2
NET EARNINGS	\$ 156.2	\$ 5.1

CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME (LOSS)

Year ended December 31,

(millions of Canadian dollars)	2019	2018
NET EARNINGS	\$ 156.2	\$ 5.1
OTHER COMPREHENSIVE INCOME, NET OF INCOME TAX		
Items that will not be reclassified subsequently to statement of earnings		
Remeasurement (losses) gains on retirement benefits (Note 18) (1)	(36.8)	2.2
Items that will be reclassified subsequently to statement of earnings		
Unrealized gains (loss) on derivative instruments (2)	24.1	(4.0)
Reclassification of losses on derivative instruments to net earnings (3)	(15.1)	(14.6)
Other comprehensive loss net of income tax	(27.8)	(16.4)
TOTAL COMPREHENSIVE INCOME (LOSS)	\$ 128.4	\$ (11.3)

⁽¹⁾ Net deferred income tax recovery of \$0.3 million for the year ended December 31, 2019 (2018 - \$nil).

⁽²⁾ Net deferred income tax expense of \$9.3 million for the year ended December 31, 2019 (2018 - \$1.5 million tax recovery).

⁽³⁾ Net deferred income tax expense of \$6.6 million for the year ended December 31, 2019 (2018 - \$7.0 million tax expense).

CONSOLIDATED STATEMENTS OF CHANGES IN SHAREHOLDER'S EQUITY

(millions of Canadian dollars)	Share Capital	Retained Earnings	Ac	cumulated Other Comprehensive (Loss) Income	Total
As at January 1, 2019	\$ 280.1	\$ 1,985.9	\$	(4.7)	\$ 2,261.3
Net earnings	-	156.2		-	156.2
Other comprehensive (loss), net of income tax	-	-		(27.8)	(27.8)
Total comprehensive income (loss)	280.1	2,142.1		(32.5)	2,389.7
Dividends (Note 23)	-	(50.0)		-	(50.0)
As at December 31, 2019	\$ 280.1	\$ 2,092.1	\$	(32.5)	\$ 2,339.7
As at January 1, 2018	280.1	2,020.8		11.7	2,312.6
Net earnings	-	5.1		-	5.1
Other comprehensive (loss), net of income tax	-	-		(16.4)	(16.4)
Total comprehensive (loss) income	-	5.1		(16.4)	(11.3)
Dividends (Note 23)	-	(40.0)		-	(40.0)
As at December 31, 2018	\$ 280.1	\$ 1,985.9	\$	(4.7)	\$ 2,261.3

CONSOLIDATED STATEMENTS OF CASH FLOWS

Year end	led De	cembe	r 31.
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Year enaea December 31,		
(millions of Canadian dollars)	2019	2018
CASH PROVIDED BY (USED IN):		
OPERATING ACTIVITIES		
Net earnings	\$ 156.2	\$ 5.1
Items not involving cash:		
CIAC	29.6	50.0
CIAC revenue (Note 19)	(19.1)	(17.9)
Depreciation and amortization	241.8	230.6
Impairment	1.1	26.9
Finance charges	80.6	68.2
Income tax expense (Note 9)	33.8	133.5
Change in unrealized market value of financial contracts	(87.1)	(6.4)
Post-employment benefits	0.3	1.5
Changes in non-cash working capital (Note 25)	20.5	118.7
Cash flow from operations	457.7	610.2
Interest paid (1)	(77.3)	(63.7)
Income taxes recovered (paid)	17.5	(73.0)
Net cash flow provided by operating activities	397.9	473.5
INVESTING ACTIVITIES Purchase of property, plant and equipment and intangibles ⁽¹⁾ (Notes 12 and 13) Cash flow used in investing activities	(443.9) (443.9)	(342.5)
FINANCING ACTIVITIES		
Repayment of short-term debt	(383.1)	(919.3)
Proceeds from short-term debt	539.3	729.6
Repayment of long-term debt	(75.1)	(370.9)
Proceeds from long-term debt	1,010.9	477.4
Repayment of lease liabilities	(5.1)	-
Dividend paid (Note 23)	(50.0)	(40.0)
Cash flow from (used in) financing activities	1,036.9	(123.2)
	222.0	7.0
Increase (decrease) in cash and cash equivalents	990.9	7.8
Cash and cash equivalents, beginning of year	 89.0	 81.2
CASH AND CASH EQUIVALENTS, END OF YEAR	\$ 1,079.9	\$ 89.0
Cash and cash equivalents consist of:		
Cash	\$ 39.8	\$ 76.6
Restricted cash (Note 6)	1,040.1	12.4
	\$ 1,079.9	\$ 89.0

⁽¹⁾ Total interest paid during the year was \$85.5 million (2018 - \$70.3 million). Purchase of property, plant and equipment (PPE) and intangibles includes \$8.2 million of capitalized borrowing costs (2018 - \$6.3 million).

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

1. DESCRIPTION OF THE BUSINESS

ENMAX Corporation (ENMAX or the Corporation), a wholly-owned subsidiary of The City of Calgary (the City), was incorporated under the *Business Corporations Act* (Alberta) in July 1997 to carry on the electric utility transmission and distribution operations previously carried on by the Calgary Electric System (CES), a former department of the City. Operations of the Corporation began on January 1, 1998, with the transfer of substantially all the assets and liabilities of CES by the City into the Corporation at net book value, for consideration of one common share issued to the City. Since 1998, the Corporation has grown from its transmission and distribution roots to include electricity generation, commercial and residential solar, electricity and natural gas retail, and engineering, procurement and construction businesses.

The Corporation's registered and head office is at 141 - 50 Avenue SE, Calgary, Alberta, T2G 4S7. The Corporation's principal place of business is Alberta.

2. BASIS OF PREPARATION

These consolidated financial statements have been prepared by management in accordance with International Financial Reporting Standards (IFRS) as issued by the International Accounting Standards Board (IASB) and interpretations of the International Financial Reporting Interpretations Committee (IFRIC).

These consolidated financial statements were approved and authorized for issuance by the Board of Directors on March 19, 2020.

BASIS OF MEASUREMENT

These consolidated financial statements have been prepared on the historical cost basis except for the revaluation of financial derivative instruments to fair value and to reflect asset impairment (if any).

FUNCTIONAL AND PRESENTATION CURRENCY

These consolidated financial statements are presented in millions of Canadian dollars, which is the Corporation's functional currency.

3. CRITICAL ACCOUNTING ESTIMATES AND JUDGMENTS

The preparation of these consolidated financial statements requires management to select appropriate accounting policies and make judgments, estimates and assumptions that affect the reported amounts of revenues, expenses, assets and liabilities, as well as to disclose contingent assets and liabilities. These estimates and judgments involve matters that are inherently complex and uncertain. Judgments and estimates are continually evaluated and are based on historical experience and expectations of future events. Changes to accounting estimates are recognized prospectively.

Significant judgments and estimates are required in the application of accounting policies. These are referenced in the following tables:

SIGNIFICANT ACCOUNTING JUDGMENTS

Financial Statement Area	Accounting Policy	Judgment Areas
Property, plant and equipment	Note 4 (h)	Determination of components and useful lives
Long-lived assets and intangible assets impairment	Note 4 (m)	Assessment of impairment indicators and grouping of cash-generating units (CGUs)
Leases	Note 4 (o)	Assessment of contracts for lease arrangements
Provisions	Note 4 (q)	Determination of probability of outflow of resources
Income taxes	Note 4 (u)	Interpretation of uncertain tax positions and application tax regulations

SIGNIFICANT ACCOUNTING ESTIMATES

Financial Statement Area	Accounting Policy	Judgment Areas
Regulatory deferral accounts	Note 4 (d)	Estimates related to regulatory proceedings or decisions
Accounts receivable	Note 4 (e)	Assumptions as input to calculate the expected loss rates
Fair value measurements and valuation	Note 4 (e)	Estimates of fair value for financial assets and liabilities
Property, plant and equipment	Note 4 (h)	Determination of components and useful lives
Long-lived assets and intangible assets impairment	Note 4 (m)	Assessment of impairment indicators and grouping of cash-generating units (CGUs)
Post-employment benefits	Note 4 (n)	Estimates of key assumptions used to calculate post-retirement benefits
Leases	Note 4 (o)	Assessment of contracts for lease arrangements
Asset retirement obligation	Note 4 (p)	Estimates of amount and timing of asset retirements
Provisions	Note 4 (q)	Determination of probability of outflow of resources
Revenue	Note 4 (r)	Contributions In Aid of Construction are contributions received for work performed under various statutory requirements, therefore is determined not to contain significant financing component; and Principal vs. Agent consideration for each revenue stream
Income taxes	Note 4 (u)	Interpretation of uncertain tax positions and application tax regulations

4. SIGNIFICANT ACCOUNTING POLICIES

(a) CONSOLIDATION

The consolidated financial statements include the accounts of the Corporation and its subsidiaries. All intercompany transactions, balances, and unrealized gains and losses from intercompany transactions are eliminated on consolidation, except as disclosed under Note 10 (Regulatory Deferral Account Balances). The consolidated financial statements of the subsidiaries are prepared for the same reporting period and apply accounting policies consistent with the Corporation.

Subsidiaries are fully consolidated from the date on which control is obtained by the Corporation until the date that control ceases. Control exists when the Corporation possesses power over the investee, has exposure or rights to variable returns from its involvement with the investee, and has the ability to use its power over the investee to affect returns.

(b) JOINT ARRANGEMENT

A joint arrangement is an arrangement in which two or more parties have joint control and must act together to direct the activities that significantly affect the returns of the arrangement. The Corporation classifies its interest in joint arrangements as either joint operations or joint ventures depending on the Corporation's rights to the assets and obligations for the liabilities. When making this assessment, the Corporation exercises judgments and considers the structure and contractual terms of the arrangement, as well as the legal form of any separate vehicles in addition to all other relevant facts and circumstances.

Joint arrangements that provide all parties with rights to the assets and obligations for the liabilities are classified as joint operations. The Corporation's consolidated financial statements include its share of assets, liabilities, revenues, expenses, and other comprehensive income (OCI) from the joint operations.

Joint arrangements that provide all parties with rights to the net assets of the entities under the arrangements are classified as joint ventures. Joint ventures are accounted for under the equity method of accounting. Under this method, the Corporation's interests in joint ventures are initially recognized at cost and are adjusted thereafter to recognize the Corporation's share of profits or losses, movements in other comprehensive income, and dividends or distributions received.

When a corporation transacts with a jointly controlled entity of the Corporation, unrealized profits and losses are eliminated to the extent of the Corporation's interest in the joint venture.

(c) BUSINESS COMBINATIONS AND GOODWILL

The Corporation applies the acquisition method of accounting for acquisition of businesses. The determination of whether or not an acquisition meets the definition of a business, under IFRS, requires judgment, and is assessed on a case-by-case basis. The cost of acquisition is measured as the aggregate of the fair values at the date of exchange of the assets given and liabilities incurred or assumed. The consideration paid does not include the amounts related to the settlement of pre-existing relationships. The transaction costs incurred in connection with an acquisition are expensed as incurred.

Identifiable assets, liabilities and contingent liabilities acquired or assumed are measured at fair value at the acquisition date, as are any contingent consideration payable. Subsequent remeasurement of the fair value of the contingent liability is recorded in net earnings.

Goodwill is determined as the excess of the fair value of consideration paid over ENMAX's interest in the fair value of the identifiable net assets, liabilities and contingent liabilities of the acquired subsidiary, jointly controlled entity, or associate recognized at the date of acquisition. In conformity with IFRS 3 *Business Combinations*, goodwill is recorded at cost and not amortized. Goodwill is tested for impairment on an annual basis, and whenever there are conditions that the cash generating unit (CGU) to which goodwill has been allocated to may be impaired. Impairment is determined by assessing the recoverable amount of the cash generating unit to which goodwill relates. When the recoverable amount of the CGU is less than the carrying amount, an impairment loss is recognized.

If ENMAX's interest in the net fair value of the identifiable assets, liabilities and contingent liabilities assumed exceeds the cost of the consideration, such excess is recognized immediately in the Statements of Earnings. Expenditures on internally generated goodwill is expensed as incurred.

(d) REGULATORY DEFERRAL ACCOUNTS

In accordance with IFRS 14 Regulatory Deferral Accounts, the Corporation continues to recognize amounts that qualify as regulatory deferral balances in accordance with the basis of accounting used immediately before transition to IFRS. A regulatory deferral account balance is any expense (or income) account that:

- Is included, or expected to be included, by the rate regulator in establishing the rate(s) that can be charged to the customers; and
- Would not otherwise be recognized as an asset or liability in accordance with other IFRS.

In accordance with this standard, the Corporation has presented regulatory deferral account debits and credits on a separate line in the consolidated statements of financial position. As well, the net movement in regulatory deferral accounts is presented on a separate line in the statements of earnings (Note 10).

(e) FINANCIAL INSTRUMENTS

Recognition

Financial assets and liabilities are initially recognized at fair value when the Corporation becomes a party to the contractual provisions of the instrument. However, where the fair value differs on initial recognition from the transaction price and the fair value is not measured using entirely observable inputs, the instrument is recognized at the transaction price. Fair value of a financial instrument is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. See Note 8 for disclosures of the fair value of financial instruments. In the case of instruments not measured at fair value through profit or loss (FVTPL), incremental directly attributable transaction costs are accounted for as an adjustment to the carrying amount, and in all other cases such transaction costs are expensed as incurred.

The Corporation evaluates contracts to purchase non-financial items, which are subject to net settlement, to determine whether such contracts should be considered derivatives or if they were entered into and continue to be held for the purpose of the receipt or delivery of a non-financial item in accordance with the entity's expected purchase, sale or usage requirements ("own use"). If such contracts qualify as own use, they are considered executory contracts outside the scope of financial instrument accounting.

The Corporation evaluates financial and non-financial contracts not measured at FVTPL to determine whether they contain embedded derivatives. An embedded derivative is a component of a hybrid (combined) instrument that also includes a non-derivative host contract, with the effect that some of the cash flows of the combined instrument vary in a way similar to a stand-alone derivative. For such instruments, an embedded derivative is separated where the economic characteristics and risks of the embedded derivative are not closely related to the economic characteristics and risks of the host contract and a separate instrument with the same terms as the embedded derivative would meet the definition of a derivative.

Derecognition

Financial assets are derecognized when the rights to receive cash flows from the assets have expired or it transfers the financial instrument in a manner that qualifies for derecognition through transfer of substantially all risks and rewards or transfer of control.

Financial liabilities are derecognized upon extinguishment. A modification of a financial liability with an existing lender is evaluated to determine whether the amendment results in substantially different terms in which case it is accounted for as an extinguishment.

Classification

The classification of the Corporation's financial instrument depends on the nature and purpose of the financial instrument and is determined at the time of initial recognition.

The financial assets of the Corporation are classified in the following categories:

- Amortized cost: assets that are held for collection of contractual cash flows where those cash flows
 represent solely payments of principal and interest are measured at amortized cost. Financial assets of
 the Corporation included in this category are cash and cash equivalents, and current and long-term
 accounts receivables.
- Fair value through other comprehensive income (FVOCI): assets that are held for collection of
 contractual cash flows and for selling the financial assets, where the assets' cash flows represent solely
 payments of principal and interest, are measured at FVOCI. Financial assets of the Corporation included
 in this category are equity investments.
- **FVTPL:** assets that do not meet the criteria for amortized cost or FVOCI are measured at fair value through earnings. Financial assets of the Corporation included in this category are derivative instruments.

The financial liabilities of the Corporation are classified either as amortized cost or at FVTPL. Financial liabilities of the Corporation included under amortized cost are accounts payable, current and long-term debt and other current and other long-term liabilities. Financial liabilities of the Corporation included under FVTPL are derivative instruments.

Other financial liabilities include accounts payable and accrued liabilities, long-term debt, other current liabilities and other long-term liabilities. Financial instruments in this category are initially recorded at fair value, net of any transaction costs incurred, and subsequently carried at amortized cost using the effective interest method.

Derivatives and hedging activities

Derivatives are initially recognized at fair value on the date a derivative contract is entered into, and are subsequently remeasured to their fair value at the end of each reporting period. The accounting for subsequent changes in fair value depends on whether the derivative is designated as a hedging instrument, and if so, the nature of the item being hedged and the type of hedge relationship designated.

The fair values of various derivative financial instruments used for hedging purposes are disclosed in Note 8. Movements in the hedging reserve in shareholder's equity are shown in Note 20. The full fair value of a hedging derivative is classified as a non-current asset or liability when the remaining maturity of the hedged item is more than 12 months; it is classified as a current asset or liability when the remaining maturity of the hedged item is less than 12 months. Trading derivatives are classified as current assets or liabilities.

Cash flow hedges

The Corporation utilizes forward and swap contracts as hedging instruments to manage the commodity price risk associated with its highly probable commodity sales and purchases. At the inception of the hedging transaction, the Corporation documents the economic relationship between hedging instruments and hedged items, including whether the hedging instrument is expected to offset changes in cash flows of hedged items.

Sources of hedge ineffectiveness can occur as a result of credit risk, change in hedge ratio, and forecast adjustments leading to over-hedging. If the hedge ratio for risk management purposes is no longer optimal but the risk management objective remains unchanged and the hedge continues to qualify for hedge accounting, the hedge relationship will be rebalanced by adjusting either the volume of the hedging instrument, or the volume of the hedged item so that the hedge ratio aligns with the ratio used for risk management purposes. Any hedge ineffectiveness is calculated and accounted for in earnings at the time of the hedge relationship rebalancing.

The Corporation can only discontinue hedge accounting prospectively if there is no longer an economic relationship between the hedged item and hedging instrument, the risk management objective changes, the derivative no longer is designated as a hedging instrument, or the underlying hedged item is derecognized. If the Corporation discontinues hedge accounting, the cumulative gain or loss in accumulated other comprehensive income (AOCI) is transferred to earnings at the same time as the hedged item affects earnings. The amount in AOCI is immediately transferred to earnings if the hedged item is derecognized or it is probable that a forecast transaction will not occur in the originally specified time frame.

Estimation Uncertainty

In estimating the fair value of financial assets or liabilities, the Corporation uses market-observable data when available. When observable data is not available, the Corporation determines fair value using inputs other than quoted prices observable for the asset or liability, or valuation techniques with inputs based on historical data.

Presentation

Financial assets and liabilities are not offset unless they are with a counterparty for which the Corporation has a legally enforceable right to settle the financial instruments on a net basis and the Corporation intends to settle on a net basis.

Impairment of Financial Assets

The impairment provisions for accounts receivable disclosed at Note 8(b) are based on assumptions on expected loss rates. The Corporation uses judgment in making these assumptions and selecting the inputs to the impairment calculation based on the Corporation's history, existing market conditions, as well as forward looking estimates at the end of each reporting period.

Estimation Uncertainty

Estimates are made to set up the impairment provision for accounts receivable, which reflects the amount of accounts receivable that are ultimately expected to be non-collectible based on their expected credit losses.

Hedges

In conducting its business, the Corporation uses derivatives and other financial instruments, including swaps, futures, options and forwards to manage its exposure to certain market risks. Certain derivatives are designated as hedging instruments for accounting purposes when meeting certain effectiveness and documentation requirements at inception of the hedging relationship and on an ongoing basis. Effectiveness is measured with reference to the risk management objective and strategy for the hedged item.

Cash flow hedges are used to manage the variability of cash flows resulting from the purchase and sale of electricity, natural gas and foreign exchange exposure.

For cash flow hedges, changes in the fair value of the effective portion of the derivative designated in a hedging relationship are accumulated in OCI and recognized in earnings during the periods when the cash flows of the hedged item are realized. Gains and losses on cash flow hedges are reclassified immediately to earnings when a hedged anticipated transaction is no longer probable.

Where the hedged item continues to be probable of occurring but is no longer highly probable of occurring, the hedging relationship terminates. The accumulated amount in other comprehensive income is retained until the hedged transaction occurs or it is no longer probable of occurring.

For cash flow hedges, ineffectiveness is measured based on comparing the cumulative change in the fair value of the hedged item with the cumulative change in the fair value of the hedging instrument in absolute terms. If the cumulative change in fair value of the hedging instrument exceeds the cumulative change in fair value of the hedged item, ineffectiveness is recorded in profit or loss for the excess.

Changes in fair value of de-designated or discontinued hedges are recorded in earnings from the date of de-designation or discontinuation. The unrealized changes in fair value recorded prior to de-designation or discontinuation are reclassified from accumulated other comprehensive income to earnings when the relating hedged item is recognized in earnings.

(f) FOREIGN CURRENCY

Foreign currency transactions

Transactions in foreign currencies are translated into the functional currency using the exchange rates prevailing at the transaction date. Receivables, payables, and other monetary assets and liabilities are translated into the functional currency using the exchange rate at the balance sheet date. The foreign exchange gains and losses resulting from the settlement of such transactions, and from the translation at balance sheet date exchange rates are recognized in the statements of earnings, except when deferred in equity as qualifying cash flow hedges.

Foreign operations

The assets and liabilities of foreign operations, including goodwill and fair value adjustments arising on acquisition, and intercompany loans are translated into the functional currency using the exchanges rate at the balance sheet date. The income and expenses of foreign operations are translated into the functional currency at exchange rates approximating the exchange rates at the transaction date. Foreign currency differences are recognized in OCI and are presented as equity.

(g) CASH AND CASH EQUIVALENTS

Cash and cash equivalents consist of cash-on-hand balances with banks and investments in money market instruments with original maturities of three months or less from the date of acquisition.

(h) PROPERTY, PLANT AND EQUIPMENT

Items of property, plant and equipment are measured at cost less accumulated depreciation and any impairment losses. Cost includes contracted services, materials, direct labour, applicable taxes, overhead, borrowing costs on qualifying assets, and decommissioning costs. Subsequent costs are included in the assets' carrying amount or recognized as a separate asset, as appropriate, only when it is probable that the future economic benefits associated with the items will flow to the Corporation and the costs can be measured reliably. The carrying amount of a replaced asset is derecognized when replaced. Major overhauls and inspections are capitalized. Repairs and maintenance are charged to the statement of earnings in the period in which they are incurred.

Depreciation of PPE is recorded on a straight-line basis over the estimated useful life of the asset class at the following rates:

Asset Class	Deprecia	Depreciation Rates	
Buildings and site development equipment	0.61%	to 4.60%	
Generation facilities and equipment	2.00%	to 20.00%	
Generation overhauls and inspections	9.02%	to 67.11%	
Tools, systems and equipment	4.53%	to 25.00%	
Vehicles	2.36%	to 8.00%	

Construction in progress represents assets that are not yet available for use and therefore not subject to depreciation. Capital spares and inventory are not amortized until they are put into service.

Gains or losses on disposal of an item of PPE are determined by comparing the proceeds from disposal with the carrying amount of PPE and are recognized in earnings.

For transmission, distribution, and substation equipment depreciated using the group life depreciation method (regulated depreciable assets) with depreciation rates ranging from 0.00 per cent to 20.00 per cent, gains or losses on the disposal of regulated depreciable assets are typically deferred and amortized over the estimated remaining service life of the related regulated depreciable assets. Gains or losses on the disposal and retirement of regulated depreciable assets outside the course of normal business are charged or credited to other expenses, with the offset recorded as net movement in regulatory deferral account balances in the statement of earnings under IFRS 14.

Significant Judgment

Where significant parts of an item of PPE have different useful lives in relation to the total cost of the item, they are accounted for as separate items of PPE and are depreciated separately. Useful lives are determined based on past experience and current facts, taking into account future expected usage and potential for technological obsolescence. Depreciation methods, useful lives, and residual values are reviewed annually and adjusted if appropriate.

(i) DEFERRED REVENUE

Under various statutory requirements and agreements with customers and developers, the Corporation receives CIAC in the form of cash contributions. Such contributions are recorded as deferred revenue when funds are received and recognized into revenue over the useful life of the underlying asset to which the contribution related. In addition to CIAC, the Corporation receives fixed capacity charges and warranty deposits on long-term contracts in the form of cash. Such contributions are recorded as deferred revenue when funds are received and recognized into revenue over the term of the underlying contract.

(i) GOVERNMENT GRANTS

Government grants are not recognized until there is reasonable assurance that the Corporation will comply with the conditions attached to them and that the grants will be received. Government grants received for the purchase of certain items of PPE are deducted from the carrying amount of the related asset. Amounts received related to expense reimbursement reduce the expense in the period in which it is incurred.

(k) CAPITALIZATION OF BORROWING COSTS

Borrowing costs directly attributable to the construction of a qualifying asset are eligible for capitalization. Qualifying assets are assets for which a substantial period of time is required to prepare the asset for its intended use. The Corporation borrows funds to finance its capital construction projects. The borrowing costs are capitalized until construction is completed, at a rate based on the actual costs of debt used to finance the capital construction projects. Capitalized borrowing costs cannot exceed the actual cost incurred to borrow the funds.

(I) INTANGIBLE ASSETS

Intangible assets are recorded at cost and amortization is recorded on a straight-line basis over the estimated useful life of the assets at the following rates:

Asset Class	Depred	iation	Rates
Renewable energy certificates and water license	11.00%	to	11.00%
Computer systems	2.81%	to	25.00%
Land easements, rights and lease options	1.73%	to	25.86%

The useful lives of intangible assets are based on past experience, current facts, and formal amortization studies. Intangible assets with indefinite lives including land easements, renewable energy certificates and water licenses, are not subject to amortization. These assets are assessed annually for impairment or more frequently if events or changes in circumstances indicate that the asset may be impaired.

(m) ASSET IMPAIRMENT

The carrying amount of long-lived assets, intangible assets, and goodwill are reviewed at each reporting date to determine if there is any indication of impairment. For long-lived assets and intangible assets with definite useful lives, the recoverable amounts are estimated when an indicator of impairment exists. For goodwill and intangible assets with indefinite useful lives, or those that are not available for use, the recoverable amount is estimated at least once a year.

Testing for impairment is performed at the CGU level. The recoverable amount of a CGU is the greater of the fair value less costs of disposal and value in use (VIU). The VIU is calculated based on the net present value of cash flow projections incorporating estimates of annual revenues, expenses and capital expenditures to the asset's useful life. These estimates incorporate past experience and the Corporation's current view of future cash flow generated by the CGU. The Corporation gives consideration to externally available information related to future commodity pricing and current economic conditions within the province when developing certain pricing assumptions. The discount rate used reflects market weighted average cost of capital (WACC) using the capital asset pricing model (CAPM), giving consideration to risks specific to the CGU and risks embedded in the net cash flow projections. Impairment loss is recognized in the statement of earnings if the recoverable amount of a CGU is estimated to be less than its carrying amount.

Impairment losses recognized in prior periods are assessed at each reporting date for indications that the loss has decreased or no longer exists. The impairment loss can be reversed up to the original carrying value of the asset that would have been determined, net of depreciation, had no impairment loss been recognized. A reversal of impairment is recognized immediately in the statements of earnings.

Significant Judgment and Estimation Uncertainty

Impairment indicator assessment and the grouping of CGUs are significant judgments in the process of asset impairment analysis. The determination of CGU recoverable amounts involves significant estimates, including timing of cash flows, expected future prices for inputs and outputs, expected usage of the assets, and appropriate discount rates.

During the year, the Corporation recorded an impairment loss of \$nil (2018 - \$20.3 million) as related to a CGU.

(n) POST-EMPLOYMENT BENEFITS

The Corporation sponsors pension plans that contain both defined contribution (DC) and defined benefits (DB) provisions.

For DC pension plans, the Corporation's obligations for contributions are recognized as other expenses in the statement of earnings when services are rendered by employees.

For DB pension plans and other post-employment benefits, the level of benefit provided is based on years of service and earnings of the person entitled. The service cost of DB pension and other post-employment benefits earned by employees is actuarially determined using the projected unit credit method prorated on service and management's best estimate of expected health care costs. The related pension liability recognized in the statement of financial position is the present value of the DB and post-retirement benefit obligation at the statement of financial position date less the market value of the plan assets.

Actuarial valuations for defined benefit plans are carried out every three years at December 31. The discount rate applied in arriving at the present value of the pension liability represents yields on high-quality Canadian corporate bonds that have terms to maturity approximating the terms of the related pension liability.

Components of DB costs include service cost, net interest on the net DB liability and re-measurements of the net DB liability. Service cost is recognized as other expenses in the statement of earnings. Net interest is calculated by applying the discount rate to the net DB liability at the beginning of the annual period, taking into account projected contributions and benefit payments during the period. The net interest is recognized as interest expense in the statement of earnings. Re-measurement gains and losses, resulting from experience adjustments and changes in assumptions used to measure the accrued benefit obligation, are recognized in full in the period in which they occur through other comprehensive income.

Estimation Uncertainty

Significant assumptions and estimates are used in the accounting for DB pension plans. The Corporation consults with an actuarial specialist when setting the key assumptions used to estimate the post-employment benefits and the costs of providing post-retirement benefits. Key assumptions include future return on plan assets, retirement age, mortality rates, discount rates, future health care costs, salary escalation rates and claims experiences.

(o) LEASES

When an arrangement is entered into for the use of items of PPE, the Corporation evaluates the arrangement to determine whether it contains a lease. The Corporation recognizes an arrangement as a lease when a lessee has the right to direct the use of the asset. The Corporation recognizes the right-of-use (ROU) assets and corresponding lease liabilities on the consolidated statements of financial position for operating lease arrangements with a term of 12 months or longer. Lease of low-value assets are accounted for as an operating lease.

Assets under financing leases are amortized on a straight-line basis over the term of the underlying leases (see Note 15) and are tested for impairment using the same approach as is applied for long-lived assets.

Significant Judgment

Lease liabilities and ROU assets require the use of judgment and estimates, which are applied in determining the term of a lease, appropriate discount rates, whether an arrangement contains a lease, and whether there are any indicators of impairment for ROU assets.

(p) ASSET RETIREMENT OBLIGATIONS

Asset retirement obligations (ARO) are provisions for legal and constructive obligations for decommissioning and restoring the Corporation's generation assets and the Corporation's share of jointly-operated generation assets.

The estimated future cash flows of the asset retirement costs are risk adjusted and discounted using a pretax, risk-free rate that reflects the time value of money. The associated asset retirement costs are capitalized as part of the carrying amount of the long-lived asset and then amortized over its estimated useful life. Changes due to revisions of discount rates, the timing or the amount of the original estimate of the provision are reflected on a prospective basis by adjusting the carrying amount of the related PPE.

Estimation Uncertainty

Significant assumptions and estimates are used in the accounting of ARO that include the amount and timing of asset retirements, the extent of site remediation required, and related future cash flows, inflation rates, and discount rates.

(g) PROVISIONS AND CONTINGENCIES

A provision is a liability of uncertain timing or amount. Provisions are recognized when the Corporation has a present legal or constructive obligation as a result of past events, it is probable that an outflow of resources will be required to settle the obligation, and the amount can be reliably estimated. Provisions are measured at management's best estimate of the expenditure required to settle the obligation at the end of the reporting period and are discounted to present value where the effect of discounting is significant. A pre-tax, risk-free rate is used to discount estimated future risk-adjusted cash outflows. The unwinding of the discount (accretion) is recognized as a finance charge. The Corporation remeasures provisions each reporting period, taking into account changes in the likelihood and timing of future outflows and changes in discount rates.

The Corporation performs evaluations to identify onerous contracts and, where applicable, records provisions for such contracts.

Significant Judgment

Judgment is involved to determine the probability of outflow of resources.

(r) REVENUE RECOGNITION

Revenue is recognized to the extent that it is probable that the economic benefits will flow to the Corporation and the revenue can be reliably measured. Revenue is measured at the fair value of the consideration received and is reduced for rebates and other similar allowances.

Electricity and gas

Contracts with customers within the Competitive Energy operation mainly consist of contracts to provide and deliver supplies of electricity and/or natural gas (the commodity) to customers' specified locations.

Performance obligations

Typical commodity contracts with customers include two performance obligations, which are to provide supplies of the commodity and to arrange for the delivery of these supplies to the customers' specified locations. These performance obligations are considered to be a series of performance obligations satisfied over time as the customers simultaneously consume the commodity and generate benefits upon receipt. The method of recognition of revenue for the commodity is an output method, which is based on volume of commodity delivered to the customers.

Delivery charges collected within the Calgary city limit as ENMAX is the principal for the provision of supplies of the commodity, with these charges reflected as gross revenue on ENMAX's consolidated financial statements. For delivery charges outside the Calgary city limit, ENMAX is an agent in relation to the performance obligation to arrange for delivery of the commodity and therefore the payment and recovery of the flow-through costs are presented on a net basis.

Transaction price

The transaction price for the commodity contract involves consideration from customers that is variable and constrained due to unknown volume of the commodity that will be consumed. Certain commodity contracts may also include a price constraint as the relevant commodity price would be based on the commodity pool price at the time of the consumption. The variable consideration is no longer constrained when the volume and/or price of the commodity consumed by customers become known at each period. The resolved transaction price for the commodity delivered to customer at each billing period will be allocated to the single performance obligation to provide the commodity.

Revenue recognition

The method utilized to recognize revenue for a commodity contract is an output method, which is based on actual volume of commodity distributed each period.

Estimation Uncertainty

By regulation, wire service providers are not required to submit final load settlement data on customer electricity usage until four months after the month in which such electricity was consumed. The Corporation uses processes and systems to estimate electricity revenues and costs, including unbilled consumption. Any changes to electricity revenues and costs arising from these estimation processes will be accounted for as a change in estimate in the period they occur.

Transmission and distribution

Contracts with customers under transmission and distribution operations are ENMAX's promises to provide transmission and distribution services to end customers through collaboration with electricity retailers. The customer for transmission service is the Alberta Electric System Operator (AESO), while the customers for the distribution service are electricity retailers.

Performance obligation

The transmission contract includes one performance obligation, which is a stand-ready obligation to provide transmission service for the period. This performance obligation is satisfied when the stand-ready obligation to provide transmission service has been performed each month. The distribution contract includes one performance obligation, which is to provide distribution services. This performance obligation is satisfied when the end customer receives electricity. ENMAX's promises to provide transmission and distribution services to the customer are performance obligations that are satisfied over time as the customer is able to simultaneously consume the electricity transmitted and distributed to the customer's location.

Transaction price

The transaction price for the transmission service involves consideration that is variable and constrained. The variable consideration is no longer constrained when Alberta Utilities Commission (AUC) approves the Cost of Service, which allows the Corporation to recover the cost to build, operate and maintain the transmission lines.

The transaction price for the distribution contract involves consideration that is variable and constrained. The variable consideration is no longer constrained when the actual number of customers serviced during each billing period becomes known.

Revenue recognition

The method utilized to recognize revenue for the transmission contract is an input method, which is based on the passage of time as the stand-ready performance obligation is completed each period. The method utilized to recognize revenue for the distribution contract is an output method, which is based on actual volume of electricity distributed and actual number of customers serviced each period.

Estimation Uncertainty

Estimates are necessary given that the regulatory environment in which the Corporation operates often requires amounts to be recorded at estimated values until finalization and adjustment, pursuant to subsequent regulatory proceedings or decisions.

Contractual services

Contracts with a customer where ENMAX promises to render services mainly consist of services to maintain customer's assets or to develop specific assets.

Performance obligation

The rendering of a service contract includes one performance obligation, which is to either maintain customer's assets or to develop an asset. This performance obligation is satisfied over time either because the customer simultaneously benefits from the maintenance services completed, or because they either enhance the customer's assets, or the new assets are highly specific for the customer and ENMAX has the right to receive payment for all the services performed at the end of each reporting period.

Transaction price

The transaction price for the rendering of a service contract includes consideration from the customer that is fixed.

Certain contracts may also include variable considerations that are constrained, hence are not included in the transaction prices. The transaction price for all services rendered to the customer at each billing period will be allocated to the single performance obligation to provide a service to the customer.

Revenue recognition

Both input and output methods are used to recognize revenue for the rendering of service contracts depending on which method more accurately depicts ENMAX's promise to transfer services to the customer. For contracts where an input method is used, revenue is recognized based on actual labor cost and materials consumed to perform the required service during each billing period. For contracts where an output method is used, the revenue is recognized based on actual services delivered to the customer during each billing period.

(s) EMISSION CREDITS AND ALLOWANCES

On July 1, 2007, the Climate Change and Emissions Management Amendment Act (CCEMA Act) was enacted into law in Alberta. This Act and its current regulation, Carbon Competitiveness Incentive Regulation (CCIR), establishes baseline emission intensity levels, and emissions over this baseline are subject to a surcharge. Effective January 1, 2020, the CCEMA Act replaced the Emissions Management and Climate Resilience Act (EMCRA) and Technology, Innovation and Emissions Reduction (TIER) regulation replaced the CCIR.

Purchased emission allowances are recorded on the statement of financial position as part of other assets, at historical cost, and are carried at the lower of weighted average cost and net realizable value. Allowances granted to the Corporation or internally generated from approved projects are accounted for as other assets.

The Corporation has recorded emissions liabilities on the statement of financial position, as a component of accounts payable and accrued liabilities, using the best estimate of the amount required to settle the obligation in excess of government established emission intensity levels. These amounts are recognized as cost of electricity services provided and charged to the statement of earnings in the period they are levied.

(t) DIVIDENDS

Dividends on common shares are recognized in the Corporation's consolidated financial statements as a reduction of retained earnings in the period in which the dividends are approved by the Board of Directors of the Corporation.

(u) INCOME TAXES

Income tax in Canada is determined on a legal entity basis. All legal entities of the Corporation are subject to income tax as determined under the *Income Tax Act* and *Alberta Corporate Tax Act* (collectively to be referred to as "Act"), unless the legal entities are exempt. The exemption generally requires corporations to be wholly owned by a municipality, with all or substantially all income be derived from sources within the geographic boundaries of the municipality. Those subsidiaries exempt may instead have to estimate the income tax based on the payment in lieu of tax regulation (PILOT) and the *Electric Utilities Act* (EUA). The PILOT payments are remitted to the Balancing Pool of Alberta. Any further reference to income tax recognizes the combined obligations under PILOT and the Act.

The Corporation recognizes current and deferred income tax in the profit or loss for the period, except to the extent that it relates to a business combination or other transactions that are directly recognized in equity or other comprehensive income.

Current tax liabilities or assets are measured at the amount expected to be paid to or recovered from the taxation authorities or the Balancing Pool of Alberta for the current and prior periods, using the tax rates that have been enacted or substantively enacted by the end of the reporting period.

Deferred income tax assets and liabilities are recognized for temporary differences between the financial statement carrying amounts of existing assets and liabilities and their respective tax bases, using the tax rates that are expected to apply in the period in which the deferred tax asset or liability is expected to be realized or settled, based on the laws that have been enacted or substantively enacted by the reporting date.

A deferred tax asset is recognized for all deductible temporary differences to the extent that it is probable that taxable profit will be available against which the deductible temporary difference can be utilized, with the exception that the deferred tax asset arises from the initial recognition of assets or liabilities in a transaction (other than in a business combination) that affects neither accounting income nor taxable income.

A deferred tax liability is recognized for all taxable temporary differences, unless the deferred tax liability arises from the initial recognition of goodwill, or the initial recognition of other assets or liabilities in a transaction (other than in a business combination) that affects neither accounting income nor taxable income.

The Corporation recognizes deferred tax liabilities for the taxable temporary differences associated with investments in subsidiaries, and interests in joint arrangements, unless the Corporation is able to control the timing of the reversal of the temporary difference and it is probable the temporary difference will not reverse in the foreseeable future. The Corporation recognizes deferred tax assets for the deductible temporary differences arising from investments in subsidiaries, and interests in joint arrangements only under circumstances where the temporary differences are expected to reverse in the foreseeable future and there is sufficient taxable income available against which the temporary differences can be utilized. Unrecognized deferred tax assets are reassessed at each reporting date and are recognized to the extent that it has become probable that future taxable profits will allow the deferred tax asset to be recovered.

Deferred tax assets and liabilities are offset when there is a legally enforceable right to set off current tax assets against current tax liabilities and when they relate to income taxes levied by the same taxation authority and the Corporation and its subsidiaries intend to settle their current tax assets and liabilities on a net basis.

Significant Judgment and Estimation Uncertainty

The calculation of the Corporation's total income tax expense involves a degree of estimation and judgment, and management periodically evaluates positions taken in tax returns with respect to situations in which applicable tax regulation is subject to interpretation and establishes provisions where appropriate on the basis of amounts expected to be paid to the tax authorities or the Balancing Pool of Alberta. The calculation includes consideration of whether it is more likely than not for a contingent liability to be recognized in the financial statements.

The carrying amounts of deferred tax assets are reviewed at the end of each reporting period and are reduced to the extent that it is no longer probable that sufficient taxable income will be available to allow the benefit of part or all of that deferred tax asset to be realized. Unrecognized deferred tax assets are reassessed at each reporting date and are recognized to the extent that it has become probable that future taxable profits will allow the deferred tax asset to be recovered.

5. ACCOUNTING PRONOUNCEMENTS

ADOPTION OF NEW ACCOUNTING STANDARDS

ENMAX adopted the following new accounting standard for the first time for the financial year beginning on January 1, 2019.

IFRS 16, Leases

IFRS 16 introduces new or amended requirements with respect to lease accounting. It introduces significant changes to lessee accounting by removing the distinction between operating and finance leases, requiring the recognition of a right-of-use asset and a lease liability at commencement for all leases, except for short-term leases (leases with a term of less than 12 months) and leases of low-value assets. In contrast to lessee accounting, the requirements for lessor accounting have remained largely unchanged. The impact of the adoption of IFRS 16 on ENMAX's consolidated financial statements is described below and in Note 15.

ENMAX has adopted IFRS 16 on a modified retrospective basis with any adoption impacts recorded as an adjustment to opening balances on January 1, 2019. There was no impact to opening retained earnings on adoption.

In the initial recognition calculation of lease liabilities, ENMAX used a weighted average rate of 3.8 per cent to determine the net present value of future lease payments. As at December 31, 2018, \$69.5 million was included in the commitment and contingency note related to future lease payments that have now been included in the initial finance lease obligations. ENMAX has recognized \$57.8 million of lease liabilities on initial application of IFRS 16 on January 1, 2019.

(millions of Canadian dollars)	As at January 1, 2019
Operating lease commitment as at December 31, 2018	69.5
Present value impact	(20.5)
Discounted using the incremental borrowing rate at January 1, 2019	49.0
Extension and termination options reasonably certain to be exercised	8.8
Lease liabilities on adoption of IFRS 16	57.8
Lease liabilities recognized as at December 31, 2018	4.2
Lease liabilities as at January 1, 2019	62.0

Impact of the new definition of a lease

IFRS 16 determines whether a contract contains a lease on the basis of whether the customer has the right to control the use of an identified asset for a period of time in exchange for consideration.

ENMAX applies the definition of a lease and related guidance set out in IFRS 16 to all lease contracts entered or modified on or after January 1, 2019. In preparation for the initial application of IFRS 16, ENMAX has carried out an implementation project.

Impact on lease accounting

IFRS 16 changes how ENMAX accounts for leases previously classified as operating leases under IAS 17 and IFRIC 4.

ENMAX accounts for leases as follows:

- a. Recognizes right-of-use assets and lease liabilities in the consolidated statements of financial position, initially measured at the present value of future lease payment;
- b. Recognizes depreciation of right-of-use assets and interest on lease liabilities in the consolidated statements of earnings; and
- c. Separates the total amount of cash paid into a principal portion and interest in the consolidated statements of cash flows.

Lease incentives are recognized as part of the measurement of the right-of-use assets and lease liabilities whereas under IAS 17 they resulted in the recognition of a lease incentive, amortized as a reduction of rental expense on a straight-line basis.

Under IFRS 16, right-of-use assets are tested for impairment in accordance with IAS 36 *Impairment of Assets*. This replaces the previous requirement to recognize a provision for onerous lease contracts.

ELECTED PRACTICAL EXPEDIENTS

Single discount rate

To apply a single discount rate to a portfolio of leases with reasonably similar characteristics (remaining term, class of underlying asset, and economic environment).

Onerous leases

Prior to adoption, the Corporation assessed all leases under IAS 37 as an alternative to performing an impairment review subsequent to adoption. The right-of-use asset at the date of initial application will be adjusted by the amount of any provision for onerous leases recognized in the statements of financial position immediately before the date of initial application.

Short-term leases

Exclude leases from initial recognition for which the lease term ends within 12 months of the date of initial application or lease commencement.

Indirect costs

To exclude initial direct costs from the measurement of the right-of-use asset at the date of initial application.

Hindsight

To use hindsight, such as in determining the lease term if the contract contains options to extend or terminate the lease.

CHANGES TO SIGNIFICANT ACCOUNTING POLICIES DUE TO ADOPTION OF NEW ACCOUNTING STANDARDS

ENMAX as Lessee

ENMAX assesses whether a contract is or contains a lease, at inception of the contract. ENMAX recognizes a right-of-use asset and a corresponding lease liability with respect to all lease arrangements in which it is the lessee, except for short-term and low-value leases. For these, ENMAX recognizes the lease payments as an operating expense on a straight-line basis over the term of the lease, unless another systemic basis is more representative of the time pattern in which economic benefits from the leased assets are realized.

The lease liability is initially measured at the present value of the lease payments that are not paid at the commencement date, discounted by using the rate implicit in the lease. If this rate cannot be readily determined, ENMAX uses the incremental borrowing rate.

Lease payments included in the measurement of the lease liability comprise of the following:

- Fixed lease payments (including in-substance fixed payments), less any lease incentives;
- Variable lease payments that depend on an index or rate, initially measured using the index or rate at the commencement date;
- The amount expected to be payable by ENMAX under residual value guarantees;
- The exercise price of purchase options, if ENMAX is reasonably certain to exercise the options; and
- Payments of penalties for terminating the lease, if the lease term reflects the exercise of an option to terminate the lease.

The lease liability is presented as a separate line in the consolidated statements of financial position.

The lease liability is subsequently remeasured by increasing the carrying amount to reflect interest on the lease liability (using the effective interest method) and by reducing the carrying amount to reflect the lease payments made.

ENMAX remeasures the lease liability and makes a corresponding adjustment to the related right-of-use asset under the following conditions:

- The lease term changes or there is a change in the assessment of exercise of a purchase option, in which case the lease liability is remeasured by discounting the revised lease payments using a revised discount rate;
- The lease payments change due to movements in an index or rate or a change in expected payment under a guaranteed residual value. In such cases the lease liability is remeasured by discounting the revised lease payments using the initial discount rate (unless the lease payments change is due to a change in a floating interest rate, in which case a revised discount rate is used); and
- A lease contract is modified, and the lease modification is not accounted for as a separate lease, in which case the lease liability is remeasured by discounting the revised lease payments using a revised discount rate.

ENMAX did not make any such adjustments during the year presented.

Right-of-use assets are comprised of the initial measurement of the corresponding lease liability, lease payments made at or before the commencement day and any initial direct costs. They are subsequently measured at cost less accumulated depreciation and impairment losses.

Whenever ENMAX incurs an obligation for costs to dismantle and remove a leased asset, restore the site on which it is located, or restore the underlying asset to the condition required by the terms and conditions of the lease, a provision is recognized and measured under IAS 37. The cost is included in the related right-of-use asset, unless those costs are incurred to produce inventories.

Right-of-use assets are depreciated over the shorter period of the lease term and useful life of the underlying asset. If a lease transfers ownership of the underlying asset or the cost of the right-of-use asset reflects that ENMAX expects to exercise a purchase option, the related right-of-use asset is depreciated over the useful life of the underlying asset. The depreciation starts at the commencement date of the lease.

ENMAX applies IAS 36 to determine whether a right-of-use asset is impaired and accounts for any identified impairment loss as described in the 'Property, Plant and Equipment' policy.

Variable rents that do not depend on an index or rate are not included in the measurement of the lease liability and the right-of-use asset. The related payments are recognized as an expense in the period in which the event or condition that triggers those payments occurs and are included in the line 'Other expenses' in the statement of earnings or loss.

6. RESTRICTED CASH

Restricted cash consists of \$1,020.5 million (December 31, 2018 - \$nil) related to funds held in escrow for the previously announced Emera Maine transaction (see Note 28) as well as \$19.6 million (December 31, 2018 - \$12.4 million) relating to margin posted with a financial institution. This margin is required as part of the Corporation's commodity trading activity. Total restricted cash balance was \$1,040.1 million (December 31, 2018 - \$12.4 million).

7. SEGMENT INFORMATION

The Corporation operates in two segments representing separately managed business units, each of which offers different products and services.

The Corporation uses a shared service allocation model to allocate cost between segments.

ENMAX COMPETITIVE ENERGY (COMPETITIVE ENERGY)

Competitive Energy is an operating segment established to carry out competitive energy supply and retail functions and the Calgary Regulated Rate Option (RRO) retail function through various legal entities and affiliated companies. Competitive Energy is an integrated business providing customers with electricity, natural gas, distributed energy resource solutions, as well as engineering, procurement and construction services. The competitive retail business provides customers with fixed-price electricity linked to our wind and gas-fueled generation assets, and provides opportunities to offer additional energy services, such as solar installations and thermal energy. Competitive Energy also delivers project execution for customer infrastructure in areas such as power infrastructure, light rail transit and commercial and residential development.

ENMAX POWER DELIVERY (POWER DELIVERY)

Power Delivery is a regulated operating segment established to own and operate electricity transmission and distribution assets in the Calgary service area through various legal entities and affiliated companies. Power Delivery's objective is to safely and efficiently operate and maintain the high reliability of its transmission and distribution system while meeting Calgary's power delivery infrastructure needs.

The final segment is ENMAX Corporate and Eliminations (Corporate and Eliminations), which is responsible for providing shared services and financing to ENMAX Competitive Energy and ENMAX Power Delivery. Certain comparative figures have been reclassified to conform to the current period's presentation.

SEGMENTED TOTAL ASSETS AND REGULATORY DEFERRAL ACCOUNT BALANCES

As at	December 31,	December 31,
(millions of Canadian dollars)	2019	2018
Competitive Energy	2,791.2	2,854.2
Power Delivery	2,802.3	2,551.4
Corporate and eliminations	1,150.6	163.5
Total Assets	6,744.1	5,569.1
Regulatory deferral account debit balances	31.2	82.0
Total assets and regulatory deferral account debit balances	6,775.3	5,651.1

COMPARATIVE SEGMENT INFORMATION

Segment information reflects the presentation regularly reviewed by the chief operating decision maker. The chief operating decision maker uses adjusted operating profit as the basis for making decisions around asset allocation or assessing performance. Adjusted operating profit adjusts for items such as impairment, foreign exchange, onerous provision charges on long-term contracts, and unrealized gains and losses on commodities is reflected in the column 'Adjusted Consolidated Totals' below.

Segment information as at and for the year ended December 31, 2019 and 2018 have been reclassified to conform with the current year's presentation. The reclassification of RRO revenues and operating expenses and assets from Power Delivery to Competitive Energy had no impact on reported consolidated net earnings.

Year Ended December 31, 2019 (millions of Canadian dollars)	Competitive Energy	Power Delivery	Corporate and Eliminations	Adjusted Consolidated Totals	Regulatory Deferral Movement	Other Presentation Reclass	Consolidated Totals
REVENUE							
Electricity	1,387.3	-	(132.4)	1,254.9	(0.1)	-	1,254.8
Natural gas	199.8	-	(0.2)	199.6	-	-	199.6
Transmission and distribution	-	734.0	-	734.0	10.0	-	744.0
Local access fees	-	142.4	-	142.4	-	-	142.4
Other revenue	191.6	35.9	(5.5)	222.0	(37.9)	-	184.1
TOTAL REVENUE	1,778.7	912.3	(138.1)	2,552.9	(28.0)	-	2,524.9
OPERATING EXPENSES							
Electricity and fuel purchases	1,047.1	-	(132.0)	915.1	-	(106.7)	808.4
Natural gas and delivery	140.9	-	0.2	141.1	-	-	141.1
Transmission and distribution	-	401.6	-	401.6	(34.0)	-	367.6
Local access fees	-	142.4	-	142.4	-	-	142.4
Depreciation and amortization	127.3	120.1	(4.0)	243.4	(1.6)	-	241.8
Impairment (1)	-	-	-	-	-	1.1	1.1
Other expenses	376.8	130.2	(6.0)	501.0	(39.7)	43.3	504.6
TOTAL OPERATING EXPENSES	1,692.1	794.3	(141.8)	2,344.6	(75.3)	(62.3)	2,207.0
OPERATING PROFIT	86.6	118.0	3.7	208.3	47.3	62.3	317.9
Unrealized gain on commodities				(106.7)	-	106.7	-
Foreign exchange loss				21.8	-	(21.8)	-
Emera Maine acquisition costs				21.5	-	(21.5)	-
Impairment (1)				1.1	-	(1.1)	-
Finance charges				80.6	-	-	80.6
NET EARNINGS BEFORE TAX				190.0	47.3	-	237.3
Current income tax expense				30.2	-	-	30.2
Deferred income tax expense				3.6	-	-	3.6
NET EARNINGS BEFORE NET							
MOVEMENT IN REGULATORY							
DEFERRAL ACCOUNT BALANCES				156.2	47.3	-	203.5
NET MOVEMENT IN REGULATORY							
DEFERRAL ACCOUNT BALANCES				-	(47.3)	-	(47.3)
NET EARNINGS				156.2	-	-	156.2

⁽¹⁾ During the year ended December 31, 2019, the ENMAX Competitive Energy segment recognized an impairment loss of \$1.1 million associated with certain property, plant and equipment.

Year Ended December 31, 2018	Competitive	Power	Corporate and	Adjusted Consolidated	Regulatory Deferral	Other Presentation	Consolidated
(millions of Canadian dollars)	Energy	Delivery	Eliminations	Totals	Movement	Reclass	Totals
REVENUE							
Electricity	1,371.0	-	(129.0)	1,242.0	0.1	-	1,242.1
Natural gas	167.7	-	(0.1)	167.6	_	-	167.6
Transmission and distribution	_	661.4	-	661.4	3.2	-	664.6
Local access fees	-	137.1	-	137.1	-	-	137.1
Other revenue	169.7	36.4	(4.1)	202.0	(35.0)	-	167.0
TOTAL REVENUE	1,708.4	834.9	(133.2)	2,410.1	(31.7)	-	2,378.4
OPERATING EXPENSES							
Electricity and fuel purchases	1,030.3	-	(129.0)	901.3	-	(6.5)	894.8
Natural gas and delivery	110.8	-	0.2	111.0	-	-	111.0
Transmission and distribution	_	347.8	-	347.8	12.6	-	360.4
Local access fees	-	137.1	-	137.1	-	-	137.1
Depreciation and amortization	121.0	109.6	-	230.6	-	-	230.6
Impairment (1)	-	-	-	-	-	26.9	26.9
Other expenses	346.1	142.2	(10.1)	478.2	(34.1)	(23.1)	421.0
TOTAL OPERATING EXPENSES	1,608.2	736.7	(138.9)	2,206.0	(21.5)	(2.7)	2,181.8
OPERATING PROFIT	100.2	98.2	5.7	204.1	(10.2)	2.7	196.6
Unrealized gain on commodities				(6.5)	-	6.5	-
Foreign exchange gain				(10.6)	-	10.6	-
Impairment (1)				26.9	-	(26.9)	-
Onerous provision (1)				(12.5)	-	12.5	-
Finance charges				68.2	-	-	68.2
NET EARNINGS BEFORE TAX				138.6	(10.2)	-	128.4
Current income tax expense				115.0	-	-	115.0
Deferred income tax expense				18.5	-	-	18.5
NET EARNINGS LOSS BEFORE NET							
MOVEMENT IN REGULATORY							
DEFERRAL ACCOUNT BALANCES				5.1	(10.2)	-	(5.1)
NET MOVEMENT IN REGULATORY							
DEFERRAL ACCOUNT BALANCES				-	10.2		10.2
NET EARNINGS				5.1	-	-	5.1

⁽¹⁾ During the year ended December 31, 2018, the ENMAX Competitive Energy segment recognized an impairment loss of \$26.9 million associated with certain property, plant and equipment. During the year, the segment also recognized a recovery of its onerous provision by \$12.5 million to reflect changes in circumstances associated with the expected timing and amounts of certain longer-term onerous contracts.

REVENUE

Types of Customers	
and Sales Channel	Nature and significant payment terms
Mass market	Mass Market is comprised of residential and small business customers who consume less than 250,000 kWh/year. These customers can be supplied electricity through competitive contracts or through the Regulated Rate Option. Natural gas is always supplied under a competitive contract.
Commercial market	Commercial Market is business to business competitive contracting for electricity and/or natural gas. A small number of commercial customers that do not negotiate a contract are supplied electricity on a regulated Default supply.
Government and institutional	ENMAX receives revenue from governments and municipalities (counties, cities and towns), entities backed by the government, universities, colleges and school boards.
Non-government and non-institutional	ENMAX receives revenue from individual consumers to large corporations; these individuals and corporations receive credit and terms based on the revenue product and their credit history.
Transmission	ENMAX receives revenue from Alberta Electric System Operator (AESO) specifically for the use of its transmission grid system.
Distribution	ENMAX receives revenue from electricity retailers specifically for the utilization of its electricity distribution system in delivering electricity to the end customers.
City of Calgary local access fees	ENMAX receives revenue from electricity end users to offset municipal levies by the City of Calgary in lieu of property taxes.

REVENUE – MAJOR CUSTOMERS AND SALES CHANNELS

(millions of Canadian dollars)	Market	Commercial Market	Government and Institutional	Non- Government and Non- Institutional	Transmission	Distribution	City of Calgary Local Access Fees	Total
Year Ended Decemb	er 31, 201	9						
Electricity								
Competitive								
Energy	225.9	888.4	-	-	-	-	-	1,114.3
Regulated	111.5	29.0	-	-	-	-	-	140.5
Natural gas	148.7	50.9	-	-	-	-	-	199.6
Transmission &								
distribution	-	-	-	-	89.9	654.1	-	744.0
Local access fees	-	-	-	-	-	-	142.4	142.4
Contractual								
services	-	-	54.6	91.6	-	-	-	146.2
Other revenue &								
CIAC	-	-	-	37.9	-	-	-	37.9
TOTAL REVENUE	486.1	968.3	54.6	129.5	89.9	654.1	142.4	2,524.9

(millions of Canadian dollars)	Mass Market	Commercial Market	Government and Institutional	Non- Government and Non- Institutional	Transmission	Distribution	City of Calgary Local Access Fees	Total
Year Ended Decemb	er 31, 201	8						
Electricity Competitive								
Energy	223.7	879.0	_	-	-	-	_	1,102.7
Regulated	112.5	26.9	-	-	-	-	-	139.4
Natural gas	123.8	43.8	-	-	-	-	-	167.6
Transmission & distribution	-	-	-	-	92.6	572.0	-	664.6
Local access fees	-	-	-	-	-	-	137.1	137.1
Contractual services	-	12.9	37.0	75.0	-	-	-	124.9
Other revenue & CIAC	-	-	-	42.1	-	-	-	42.1
TOTAL REVENUE	460.0	962.6	37.0	117.1	92.6	572.0	137.1	2,378.4

8. FINANCIAL INSTRUMENTS, HEDGES AND RISK MANAGEMENT MARKET RISK

MARKET RISK

The Corporation manages its exposure to market risk (interest rate risk, foreign currency exchange risk, commodity price risk and equity price risk) on a portfolio basis. This includes managing its positions arising from interests in generation facilities, liability positions arising from its commitments to customers, and transacting positions arising from its hedging activities.

The sensitivities provided in each of the following risk discussions disclose how earnings and OCI would have been affected by changes in relevant risk variables that were reasonably possible at the reporting date. These sensitivities are based on financial instruments carried at fair value, which include derivative contracts. The impact of a change in one factor may be compounded or offset by changes in other factors. Those sensitivities do not consider tax nor the impact of any interrelationship among the factors such as the underlying position and the optionality of the Corporation's integrated business. Generation capacity or future sales to customers are not mark-to-market, which creates an earnings mismatch. The sensitivities are hypothetical and should not be considered to be indicative of actual future results.

Certain assumptions have been made in arriving at the sensitivity analysis. These assumptions are as follows:

- The same fair value methodologies have been used as were used to obtain actual fair values in the fair values section of this note.
- Changes in the fair value of derivative instruments that are effective cash flow hedges are recorded in OCI.
- Changes in the fair value of derivative instruments that are not designated as hedges, that are fair value hedges or that are ineffective cash flow hedges are recorded in earnings.
- Foreign currency balances, principal and notional amounts are based on amounts as at December 31,
 2019 and 2018.

COMMODITY PRICE RISK

The Corporation uses electricity and gas forward contracts to manage its exposure to certain market risks. Forward prices of natural gas and electricity fluctuations impact the fair value of these commodity derivatives. As at December 31, 2019, holding all other variables constant, an unrealized mark-to-market adjustment on outstanding gas forward contracts related to a 10 per cent increase or decrease in the forward price of natural gas would increase or decrease earnings by \$59.5 million, respectively (2018 - \$44.5 million) and no change in OCI (2018 - \$nil). As at December 31, 2019, holding all other variables constant, an unrealized mark-to-market adjustment on outstanding electricity forward contracts related to a 10 per cent increase or decrease in the forward price of electricity would increase or decrease earnings by \$0.5 million, respectively (2018 - \$0.6 million) and increase or decrease OCI by \$15.5 million, respectively (2018 - \$29.7 million). These gas and electricity forward contracts extend out to 2025, respectively.

FOREIGN EXCHANGE AND INTEREST RATE RISK

Foreign exchange and interest rate risks are created by fluctuations in the fair values or cash flows of financial instruments due to changes in foreign exchange rates and/or changes in the market interest rates.

The Corporation is not exposed to significant interest rate risk and volatility as a result of the issuance of fixed-rate long-term debt. The fair value of the Corporation's long-term debt changes as interest rates change, assuming all other variables remain constant.

Changes in the value of the Canadian dollar relative to the U.S. dollar could impact the Canadian dollar cost of natural gas, which affects the input cost of the Corporation's natural gas-fuelled generation capacity, as well as the cost to the Corporation of offering fixed price gas contracts to customers. The foreign exchange impact on these gas purchases is offset, when possible, by foreign exchange contracts. Foreign exchange exposure resulting from procurement contracts has also been mitigated by foreign exchange contracts. As at December 31, 2019, a 10 per cent strengthening in the Canadian dollar in relation to the U.S. dollar, holding all other variables constant, would decrease earnings by \$122.6 million (2018 – increase earnings by \$1.0 million), and vice versa.

CREDIT RISK

The Corporation is exposed to credit risk primarily through its wholesale and retail energy sales business. Credit risk is the loss that may result from counterparties' non-performance. The Corporation evaluates the credit risk of wholesale and retail competitive supply activities separately as discussed below. The Corporation's maximum financial statement exposure to credit risk is the carrying value of the financial assets, as set out in the table below. This maximum exposure does not necessarily reflect losses expected by management nor does it necessarily reflect losses experienced in the past.

FINANCIAL ASSETS

As at	December 31,	December 31,
(millions of Canadian dollars)	2019	2018
Cash and cash equivalents (a)	1,079.9	89.0
Accounts receivable (b)	689.4	716.4
Current portion of financial assets (c)	95.3	58.3
Financial assets (c)	35.7	29.9
Long-term accounts receivable (b)	18.0	2.5

(a) Cash and Cash Equivalents

Credit risk associated with cash and cash equivalents is minimized by ensuring these financial assets are placed with governments, well-capitalized financial institutions, and other credit-worthy counterparties. Continuous reviews are performed to evaluate changes in the credit quality of counterparties.

(b) Current and Long-Term Accounts Receivable

The majority of the Corporation's accounts receivable are exposed to credit risk. Exposure to credit risk occurs through competitive electricity and natural gas supply activities that serve residential, commercial and industrial customers. The risk represents the loss that may occur due to the non-payment of a customer's accounts receivable balance, as well as the loss that may be incurred from the resale of energy previously allocated to serve the customer.

Charges to earnings as a result of credit losses for the Corporation for the year ended December 31, 2019 totalled \$16.7 million (2018 - \$7.0 million). Management monitors credit risk exposure and has implemented measures to mitigate losses. In specific situations, this includes, but is not limited to, a reduction of credit limits, requests for additional collateral or restrictions on new transaction terms.

AGING ANALYSIS OF TRADE RECEIVABLES PAST DUE

As at	December 31,	December 31,
(millions of Canadian dollars)	2019	2018
1-30 days past due	17.9	14.7
31-60 days past due	3.6	3.5
61 days or more past due	32.5	21.1
Total past due	54.0	39.3

CHANGES IN THE ALLOWANCE FOR DOUBTFUL ACCOUNTS

As at	December 31,	December 31,
(millions of Canadian dollars)	2019	2018
Provision at the beginning of the year	16.5	18.6
Increase to allowance	16.7	7.0
Recoveries	(9.3)	(9.1)
Provision at end of the year	23.9	16.5

The remainder of the accounts receivable balance outstanding at December 31, 2019 consists of current trade receivables and unbilled revenue accruals. No provision has been recorded due to the minimal credit risk at the statement of financial position date.

(c) Current and Non-Current Financial Assets

The Corporation measures wholesale credit risk as the replacement cost for open energy commodity and derivative transactions (both mark-to-market and accrual), adjusted for amounts owed to or due from counterparties for settled transactions and all other amounts owing but not yet due. The replacement cost of open positions represents unrealized gains, net of any unrealized losses, where the Corporation has a legally enforceable right of offset and intends to settle on a net basis. The Corporation monitors and manages the credit risk of wholesale operations through credit policies and procedures that include an established credit approval process, daily monitoring of counterparty credit limits, and the use of credit mitigation measures such as margin, collateral, letters of credit and/or prepayment arrangements.

Due to the possibility of extreme volatility in the prices of energy commodities and derivatives, the market value of contractual positions with individual counterparties could exceed established credit limits or collateral provided by those counterparties. In such cases, the Corporation would make a margin call for additional collateral. The Corporation deems that the risk of a material loss from a counterparty failing to perform its obligations under its contract is low.

Additionally, if a counterparty were to default and the Corporation were to liquidate all contracts with that entity, the credit loss would include the loss in value of mark-to-market contracts, the amount owed for settled transactions, and unbilled deliveries and additional payments, if any, that would have to be made to settle unrealized losses on accrual contracts. The majority of counterparties enabled for wholesale transactions are rated investment grade (BBB- or higher) by recognized rating agencies.

LIQUIDITY RISK

Liquidity risk is the risk that the Corporation will not be able to meet its financial obligations as they fall due. The Corporation's approach to managing liquidity risk is to ensure that it always has sufficient cash and credit facilities to meet its obligations when due.

The following table details the remaining contractual maturities for the Corporation's current and long-term non-derivative financial liabilities, including both the principal and interest cash flows:

CONTRACTUAL MATURITIES OF NON-DERIVATIVE FINANCIAL LIABILITIES

As at	December 31,	December 31,
(millions of Canadian dollars)	2019	2018
Less than 1 year (includes accounts payable)	871.3	801.1
1–3 years	618.7	253.4
3–5 years	476.0	218.0
More than 5 years	2,159.8	1,693.5

The following table details the remaining contractual maturities for the Corporation's derivative financial liabilities:

CONTRACTUAL MATURITIES OF DERIVATIVE FINANCIAL LIABILITIES

As at	December 31,	December 31,
(millions of Canadian dollars)	2019	2018
Less than 1 year	114.4	108.4
1–3 years	54.1	97.6
3–5 years	17.9	30.4
More than 5 years	1.0	7.2

VALUATION OF DERIVATIVE ASSETS AND LIABILITIES

Financial derivative instruments are recorded at fair value on the statement of financial position. As at December 31, 2019, the fair values of derivatives were as follows:

As at	December	r 31, 201 9	December 31, 2018	
	Hedge	Non-Hedge	Hedge	Non-Hedge
(millions of Canadian dollars)	Instruments	Derivatives	Instruments	Derivatives
Assets				
Current	23.8	71.5	22.2	36.1
Non-current	7.7	28.0	15.7	14.2
Liabilities				
Current	12.2	102.2	14.9	93.5
Non-current	5.2	67.8	20.8	114.4

For cash flow hedges, gains and losses are reclassified immediately to net earnings when anticipated hedged transactions are no longer likely to occur.

During 2019, the Corporation designated a cash flow hedging relationship to mitigate a proportion of the foreign exchange risk relating to the purchase price of Emera Maine, which is denominated in US dollars. As at December 31, 2019 the Corporation has entered into forward contracts with an aggregate notional amount of \$959.0 million US dollars to be exchanged in 2020, of which \$400.0 million were previously designated as hedging instruments. In November 2019, ENMAX de-designated these forwards from being a hedge relationship. At the time of de-designation, a \$3.5 million unrealized loss relating to these forwards was recorded in OCI and will remain there until these forwards settle.

For non-hedge derivatives, there were unrealized gains of \$87.1 million for the year ended December 31, 2019 (2018 - \$6.4 million gain), primarily recorded in electricity and fuel purchases. The anticipated non-hedge derivatives are expected to settle in 2020 through 2031. The mark-to-market adjustments do not consider the impact of any interrelationship among the factors such as the underlying position and the optionality of the Corporation's integrated business. Generation capacity or future sales to customers are not mark-to-market, which creates a mismatch in the timing of earnings.

FAIR VALUE

Fair value of financial instruments and derivatives is determined by reference to quoted bid or asking price, as appropriate, in active markets at reporting dates. In the absence of an active market, the Corporation determines fair value by using valuation techniques that refer to observable market data or estimated market prices. Fair values determined using valuation models require the use of assumptions about the amount and timing of estimated future cash flows and discount rates. In making these assumptions, the Corporation gives the highest priority to unadjusted quoted prices in active markets for identical assets or liabilities (Level I) and the lowest priority to unobservable inputs (Level III), as applicable.

Level Determination and Classifications

The Level I, II and III classifications in the fair value hierarchy used by the Corporation are defined as follows:

Level I

Fair values are determined using inputs that are quoted prices (unadjusted) in active markets for identical assets or liabilities that the Corporation has the ability to access. In determining Level I, the Corporation uses quoted prices for identically traded commodities obtained from active exchanges such as the New York Mercantile Exchange and the Natural Gas Exchange.

Level I

Fair values are determined using inputs other than quoted prices that are observable for the asset or liability, either directly or indirectly.

Fair values are determined using inputs including interest rate yield curves, forward market rates, quoted commodity prices or credit spreads that are readily observable and reliable, or for which unobservable inputs are deemed to be insignificant to the fair values.

Commodity contracts' fair values falling within the Level II category are determined through the use of quoted prices in active markets adjusted for factors specific to the asset or liability. Level II fair values include those determined using pricing applications for creating power curves where the inputs are readily observable, including commodity prices for similar assets or liabilities in active markets.

Level III

The fair values are determined using significant unobservable data or inputs.

In certain circumstances, the Corporation enters into commodity transactions with non-standard features for which market-observable data is not available. In these cases, Level III fair values are determined using valuation techniques with inputs that are based on historical data.

FAIR VALUES OF THE CORPORATION'S DERIVATIVES

As at December 31, 2019	Quoted Prices in Active Markets	Significant Other Observable Inputs	Significant Unobservable Inputs (1)	
(millions of Canadian dollars)	(LEVEL I)	(LEVEL II)	(LEVEL III)	TOTAL
Financial assets measured at fair value:				
Energy trading forward contracts	70.3	58.5	2.2	131.0
Financial assets total	70.3	58.5	2.2	131.0
Financial liabilities measured at fair value:				
Energy trading forward contracts	(61.9)	(89.7)	(10.0)	(161.6)
Foreign currency forward contracts	-	(25.8)	-	(25.8)
Financial liabilities total	(61.9)	(115.5)	(10.0)	(187.4)
Net derivative (liabilities) assets	8.4	(57.0)	(7.8)	(56.4)

⁽¹⁾ Market-observable data are not available. Fair values are determined using valuation techniques.

As at December 31, 2018	Quoted Prices in Active Markets	Significant Other Observable Inputs	Significant Unobservable Inputs ⁽¹⁾	
(millions of Canadian dollars)	(LEVEL I)	(LEVEL II)	(LEVEL III)	TOTAL
Financial assets measured at fair value:				
Energy trading forward contracts	16.2	67.8	3.5	87.5
Foreign currency forward contracts	-	0.5	-	0.5
Available for sale securities	0.2	-	-	0.2
Financial assets total	16.4	68.3	3.5	88.2
Financial liabilities measured at fair value:				
Energy trading forward contracts	(45.0)	(163.0)	(32.3)	(240.3)
Foreign currency forward contracts	-	(3.3)	-	(3.3)
Financial liabilities total	(45.0)	(166.3)	(32.3)	(243.6)
Net derivative (liabilities) assets	(28.6)	(98.0)	(28.8)	(155.4)

⁽¹⁾ Market-observable data are not available. Fair values are determined using valuation techniques.

CHANGE IN FAIR VALUE OF LEVEL III RISK MANAGEMENT ASSETS AND LIABILITIES

The following table summarizes the key factors impacting the change in the fair value of the Corporation's Level III net risk management assets and liabilities separately by source of valuation during the year:

(millions of dollars)	Hedges
Net derivative assets as at January 1, 2018	(31.4)
Changes attributable to:	
Commodity price changes	(2.1)
Commodity price changes (de-designated)	-
New contracts entered	(0.3)
Transfers in/out of Level III	5.0
Net derivative (liabilities) as at December 31, 2018	(28.8)
Changes attributable to:	
Commodity price changes	9.3
Commodity price changes (de-designated)	-
New contracts entered	0.3
Transfers in/out of Level III	11.4
Net derivative (liabilities) as at December 31, 2019	(7.8)
Total change in fair value included in OCI	(0.2)
Total change in fair value included in pre-tax earnings	21.2

NON-DERIVATIVE FINANCIAL ASSETS AND LIABILITIES

Fair values for cash and cash equivalents, accounts receivable, short-term financing, accounts payable and accrued liabilities are not materially different from their carrying amounts due to their short-term nature.

The Corporation estimated the fair value of its long-term debt based on quoted market prices for the same or similar debt instruments. When such information was not available, future payments of interest and principal were discounted at estimated interest rates for comparable entities.

CARRYING AMOUNTS AND FAIR VALUES OF LONG-TERM DEBT

As at	December 3	December 31, 2019		December 31, 2018	
	Carrying	Fair	Carrying	Fair	
(millions of Canadian dollars)	Amount	Value	Amount	Value	
Long-term debt ⁽¹⁾ consisting of:					
Debentures, with remaining terms of:					
Less than 5 years	44.1	44.7	57.8	58.9	
5–10 years	27.6	29.5	21.1	22.0	
10–15 years	216.3	247.8	150.4	166.3	
15–20 years	575.2	625.4	507.9	537.4	
20–25 years	420.2	432.5	448.1	447.0	
Private debentures					
Series 3 (3.81%)	196.4	207.6	199.0	203.0	
Series 4 (3.84%) (2)	293.4	310.7	298.3	301.2	
Series 5 (2.92%) ⁽³⁾	298.8	303.4	-	-	
Series 6 (3.33%) ⁽⁴⁾	298.5	305.3	-	-	
Series 7 (3.88%) (5)	248.6	256.8	-	-	
Promissory note	2.9	3.1	3.3	3.4	
	2,622.0	2,766.8	1,685.9	1,739.2	

⁽¹⁾ Includes current portion of \$73.3 million (December 31, 2018–\$71.3 million). Maturity dates range from June 2020 to June 2044.

⁽²⁾ On June 5, 2018, \$300.0 million of Series 4 Private debentures were issued for a 10-year term with a coupon rate of 3.84 per cent.

⁽³⁾ On October 15, 2019, \$300.0 million of Series 5 Private debentures were issued for a 3-year term with a coupon of 2.92 per cent.

 ⁽⁴⁾ On October 15, 2019, \$300.0 million of Series 6 Private debentures were issued for a 5-year term with a coupon of 3.33 per cent.
 (5) On October 15, 2019, \$250.0 million of Series 7 Private debentures were issued for a 10-year term with a coupon of 3.88 per cent.

As at December 31, 2019 ENMAX issued \$53.0 million in commercial paper, with a fair value of \$53.0 million, and average interest rates of 2.15 per cent (December 31, 2018 - \$18.0 million, fair value of \$18.0 million, and average interest rates of 2.25 per cent).

As at December 31, 2019, ENMAX had drawn \$121.2 million on existing credit facilities with an average rate of 2.04 per cent (December 31, 2018 - \$nil).

Financial Assets and Financial Liabilities Subject to Offsetting

Information about the Corporation's financial assets and liabilities that are subject to enforceable master netting arrangements or similar agreements is as follows:

As at	December	31, 2019	December 31, 2018	
(millions of Canadian dollars)	Accounts Receivable			Accounts Payable and Accrued Liabilities
Gross amounts recognized	-	(70.3)	-	(38.2)
Gross amounts set-off	-	32.9	-	13.7
Net amounts as presented in the Consolidated Statement of Financial Position	-	(37.4)	-	(24.5)

9. INCOME TAXES

Year	ended	Decem	ber 31.
<i>i</i> eui	enueu	Deceiii	DEI SI.

(millions of Canadian dollars)	2019	2018
Current income tax expense		
Expense for current year	6.5	0.3
Other	23.7	114.7
Total current income tax expense	30.2	115.0
Deferred income tax expense		_
Origination and reversal of temporary differences	0.5	(12.8)
Adjustment in respect of prior years	(1.2)	(1.2)
Other	4.3	32.5
Total deferred income tax expense	3.6	18.5
Total income tax expense	33.8	133.5

THE RECONCILIATION OF STATUTORY AND EFFECTIVE INCOME TAX EXPENSE

Year ended December 31,

(millions of Canadian dollars)	2019	2018
Net earnings before tax	237.3	128.4
Income not subject to tax	(230.2)	(163.5)
	7.1	(35.1)
Federal and provincial tax rates	26.5%	27.0%
Expected income tax expense (recovery)	1.9	(9.4)
Non-deductible expense	0.6	6.0
Adjustment for deferred tax reversal and other estimate revisions	31.3	136.9
Total income tax expense	33.8	133.5

The changes in deferred income tax assets and liabilities during the years ended December 31, 2019 and 2018 were as follows:

()	January 1,	Recognized In	Recognized In Other	December 31,
(millions of Canadian dollars)	2019	Net Income	Comprehensive Income	2019
Deferred income tax assets				
Property, plant and equipment	(31.7)	14.6	-	(17.1)
Loss carried forward	42.0	(17.8)	-	24.2
Unused capital losses	-	0.3	-	0.3
Unrealized derivatives	41.8	(30.3)	-	11.5
Other comprehensive income	(2.5)	-	(2.4)	(4.9)
Other	2.6	19.3	-	21.9
	52.2	(13.9)	(2.4)	35.9
Deferred income tax liabilities				
Property, plant and equipment	96.7	(50.3)	-	46.4
Loss carried forward	(14.1)	4.3	-	(9.8)
Unrealized derivatives	(0.7)	0.3	-	(0.4)
Other comprehensive income	(0.1)	-	0.1	-
Other	(24.5)	19.9	-	(4.6)
	57.3	(25.8)	0.1	31.6
Net deferred tax assets (liabilities)	(5.1)	11.9	(2.5)	4.3

	January 1,	Recognized In	Recognized In Other	December 31,
(millions of Canadian dollars)	2018	Net Income	Comprehensive Income	2018
Deferred income tax assets				
Property, plant and equipment	(32.0)	0.3	-	(31.7)
Loss carried forward	75.2	(33.2)	-	42.0
Unrealized derivatives	43.6	(1.8)	-	41.8
Other comprehensive income	(11.0)	7.0	1.5	(2.5)
Other	5.5	(2.9)	-	2.6
	81.3	(30.6)	1.5	52.2
Deferred income tax liabilities				
Property, plant and equipment	110.5	(13.8)	-	96.7
Loss carried forward	(13.2)	(0.9)	-	(14.1)
Unrealized derivatives	(0.8)	0.1	-	(0.7)
Other comprehensive income	(0.1)	-	-	(0.1)
Other	(21.8)	(2.7)	-	(24.5)
	74.6	(17.3)	-	57.3
Net deferred tax (liability) assets	6.7	(13.3)	1.5	(5.1)

The Corporation has the following tax losses carry-forward and deductible temporary differences for which no deferred tax assets have been recognized:

Year ended December 31,

(millions of Canadian dollars)	2019	2018
Non-capital loss	15.8	14.5
Property, plant and equipment	62.5	62.5
Contingent liabilities	19.0	19.9
	97.3	96.9

The changes in income taxes receivable and income taxes payable during the years ended December 31, 2019 and 2018 were as follows:

	Income Taxes	Income Taxes	
(millions of Canadian dollars)	Receivable	Payable	Net Position
January 1, 2018	87.5	(1.8)	85.7
Installment and refunds	(59.9)	-	(59.9)
Current year provision	(0.2)	(0.1)	(0.3)
Other	18.2	1.8	20.0
December 31, 2018	45.6	(0.1)	45.5
Prior period adjustments	(31.1)	(3.7)	(34.8)
Instalments and refunds	0.1	(22.0)	(21.9)
Current year provision	-	(6.4)	(6.4)
Other	(14.2)	14.2	-
December 31, 2019	0.4	(18.0)	(17.6)

As at December 31, 2019, the Corporation has non-capital loss carry-forwards that can be used to offset taxes in future years. These non-capital loss carry-forwards expire as follows:

NON-CAPITAL LOSS CARRY FORWARD

(millions of dollars)	2019
2030	0.1
2031	1.3
2032	4.9
2033	1.0
2034	20.8
2035	13.2
2036	17.0
2037	22.0
2038	10.8
2039	66.1

10. REGULATORY DEFERRAL ACCOUNT BALANCES

NATURE AND ECONOMIC EFFECT OF RATE REGULATION

ENMAX Transmission and ENMAX Distribution (the Divisions) are divisions ENMAX Power Delivery. The Divisions are regulated operations established to carry out all electrical transmission and distribution service functions. The AUC approves Transmission and Distribution Tariffs (rates and terms and conditions of service) pursuant to Sections 37 and 102 of the Electric Utilities Act.

With respect to Distribution, the 2018-2022 Distribution Access Service (DAS) rates are subject to the Performance Based Regulation (PBR) mechanism. In December 2018, the AUC approved formula-based rates for the period effective January 1, 2019, which replaced approved interim rates that had been in place since April 1, 2018.

Transmission division rates are set based on an AUC approved revenue requirement and are regulated under a traditional cost of service framework. Interim rates are currently in place pending a decision on the 2018-2020 General Tariff Application, which was filed in December 2018.

REGULATORY BALANCES

The timing of recognition of certain regulatory debits, credits, revenues and expenses may differ from what is otherwise expected under IFRS for non-regulated operations. The Corporation has recorded the following regulatory deferral account debit and credit balances:

As at (millions of Canadian dollars)	Accounts Receivable (a)	Un-Eliminated Inter-Company Profit (b)	Other Regulatory Debits (c)	Total Regulatory Deferral Account Debit Balances
Regulatory deferral account debit balances				
January 1, 2019	62.8	10.8	8.4	82.0
Balances arising in the period (1)	175.9	(2.6)	6.7	180.0
Reversal (2)	(217.7)	(1.6)	(11.5)	(230.8)
December 31, 2019	21.0	6.6	3.6	31.2
Expected recovery/reversal period	3 Months	25 Years	12 Months	
January 1, 2018	34.4	9.9	31.9	76.2
Balances arising in the period (1)	167.7	0.9	3.7	172.3
Reversal (2)	(139.3)	-	(27.2)	(166.5)
December 31, 2018	62.8	10.8	8.4	82.0
Expected recovery/reversal period	3 Months	25 Years	12 Months	

^{(1) &}quot;Balances arising in the period" row consists of new additions to regulatory deferral debits and credit balances.

^{(2) &}quot;Recovery (reversal)" row consists of amounts collected/refunded through rate riders or transactions reversing existing regulatory balances.

			Total
			Regulatory
		Other	Deferral
As at	Accounts	Regulatory	Account Credit
(millions of Canadian dollars)	Payable (a)	Credits (d)	Balances
Regulatory deferral account credit balances			
January 1, 2019	-	5.0	5.0
Balances arising in the period (1)	-	1.2	1.2
Recovery (reversal) (2)	-	(4.7)	(4.7)
December 31, 2019	-	1.5	1.5
Expected recovery/reversal period		18 Months	
January 1, 2018	_	9.4	9.4
Balances arising in the period ⁽¹⁾		0.1	0.1
'	-		_
Recovery (reversal) (2)	-	(4.5)	(4.5)
December 31, 2018	-	5.0	5.0
Expected recovery/reversal period	·	12 Months	

^{(1) &}quot;Balances arising in the period" row consists of new additions to regulatory deferral debits and credit balances.

The following describes each of the circumstances in which rate regulation affects the accounting for a transaction or event. Regulatory deferral account debit balances represent costs incurred in the current period or in prior periods, which are expected to be recovered from customers in future periods through the rate-setting process. Regulatory deferral account credit balances represent future reductions or limitations of increases in revenues associated with amounts that are expected to be returned to customers as a result of the rate-setting process.

^{(2) &}quot;Recovery (reversal)" row consists of amounts collected/refunded through rate riders or transactions reversing existing regulatory balances.

(a) Accounts receivable and payable

Accounts receivable and payable represent a deferral account for transmission charges from the AESO. In the absence of rate regulation and the standard, IFRS 14 would require that actual costs be recognized as an expense when incurred.

(b) Inter-company profit

A subsidiary of the Corporation performs construction work for the regulated operations of Power Delivery at a profit. Such profit is deemed to be realized to the extent that the transfer price is recognized for rate-making purposes by the regulator and included in the capital cost of distribution assets. In the absence of rate regulation and the standard, IFRS would require that intercompany profits be eliminated upon consolidation.

(c) Other regulatory debits

Other regulatory debits primarily relate to the AUC flow-through items and other costs that will be collected from customers via future rates such as access service charges. The timing of the decision on collection of these items can result in significant fluctuation in balances from year to year.

(d) Other regulatory credits

Other regulatory credits primarily relate to items that will be refunded to customers through future rates.

For certain regulatory items identified above, the expected recovery or settlement period, or likelihood of recovery or settlement, is affected by risks and uncertainties including those inherent in rate-setting regulatory processes. There is a risk that the regulator may disallow a portion of certain costs incurred in the current period for recovery through future rates or disagree with the proposed recovery period. Any impairment related to regulatory deferral account debit balances are recorded in the period in which the related regulatory decisions are received.

11. OTHER ASSETS AND LIABILITIES

As at	December 31,	December 31,
(millions of Canadian dollars)	2019	2018
Other current assets		
Prepaid expenses	17.8	9.2
Collateral paid	18.4	71.9
Deferred asset	0.5	0.3
Emission offsets	39.9	32.3
Other	6.7	5.2
	83.3	118.9
Other long-term assets		
Prepaid expenses	6.1	8.2
Long-term accounts receivable	18.0	2.5
Deferred asset	5.5	3.3
Other	14.7	13.1
	44.3	27.1
Other current liabilities		
Deposits	25.0	17.9
Other	7.0	6.9
	32.0	24.8
Other long-term liabilities		
Other	13.1	12.1
	13.1	12.1

12. PROPERTY, PLANT AND EQUIPMENT (PPE)

	Transmission, Distribution and Substation	Generation Facilities and	Buildings and Site	Tools, Systems		Capital Spares and		Manula in	Government	
(millions of Canadian dollars)	Equipment	Equipment	Development	and Equipment	Land		Vehicles	Progress	Grants	Total
Cost										
As at January 1, 2018	2,228.2	2,261.5	438.3	122.4	49.3	44.5	32.2	113.5	(20.0)	5,269.9
Additions	-	-	-	0.1	-	4.0	-	335.4	-	339.5
Transfers	224.3	36.1	37.3	17.9	-	-	13.3	(328.9)	-	-
Disposals	(8.0)	(20.1)	-	(53.1)	-	-	(3.7)	(1.6)	-	(86.5)
Impairment	-	-	-	-	-	-	-	(4.7)	-	(4.7)
As at December 31, 2018	2,444.5	2,277.5	475.6	87.3	49.3	48.5	41.8	113.7	(20.0)	5,518.2
Additions	-	36.7	17.6	0.1	-	3.4	10.1	390.1	-	458.0
Transfers	196.6	31.8	13.8	11.3	-	-	6.1	(259.6)	-	-
Disposals	(7.1)	(17.9)	(8.3)	(3.3)	-	-	(5.9)	(7.3)	-	(49.8)
Changes to asset										
retirement costs	-	14.5	-	-	-	-	-	-	-	14.5
Impairment	-	-	-		-	-	-	(1.1)		(1.1)
As at December 31, 2019	2,634.0	2,342.6	498.7	95.4	49.3	51.9	52.1	235.8	(20.0)	5,939.8
Accumulated Depreciation										
As at January 1, 2018	(265.3)	(680.1)	(84.2)	. ,	-	-	(9.9)	-	5.0	(1,121.2)
Depreciation	(89.3)	(92.6)	(13.0)	(9.7)	-	-	(2.7)	-	0.6	(206.7)
Transfers	-	-	-	-	-	-	-	-	-	-
Disposals	8.4	19.5	0.1	53.1	-	-	2.8	-	-	83.9
Impairment	-	(19.6)	(8.0)	-	-	-	-	-	7.3	(20.3)
As at December 31, 2018	(346.2)	(772.8)	(105.1)	(43.3)	-	-	(9.8)	-	12.9	(1,264.3)
Depreciation	(94.5)	(98.6)	(16.0)		-	-	(5.3)	-	0.4	(222.1)
Disposals	13.3	16.7	3.5	3.3	-	-	5.0	-	-	41.8
As at December 31, 2019	(427.4)	(854.7)	(117.6)	(48.1)	-	-	(10.1)	-	13.3	(1,444.6)
Net book value										
As at December 31, 2018	2,098.3	1,504.7	370.5	44.0	49.3	48.5	32.0	113.7	(7.1)	4,253.9
As at December 31, 2019	2,206.6	1,487.9	381.1	47.3	49.3	51.9	42.0	235.8	(6.7)	4,495.2

Real property, including land and buildings, with a carrying amount of \$430.4 million as at December 31, 2019 (December 31, 2018 - \$419.8 million), was subject to a right of first refusal to purchase held by the City.

For the year ended December 31, 2019, capitalized borrowing costs amounted to \$8.2 million (2018 - \$6.3 million), with capitalization rates ranging from 3.15 per cent to 3.91 per cent (2018 - \$6.3 per cent). Interest is capitalized based on the actual cost of debt used to finance the capital construction projects. Interest rates ranged from 1.95 per cent to \$6.3 per cent (2018 - \$6.3 per cent).

During 2019, the Corporation performed an impairment test on a CGU where circumstances indicated possible impairment (Note 4(m)). An impairment loss was recognized for \$nil (2018 - \$20.3 million).

During the year ended December 31, 2019 ENMAX recognized an impairment loss of \$1.1 million (2018 - \$6.6 million) associated with certain property, plant and equipment (prior to the project being completed and included in one of ENMAX's CGU's). ENMAX no longer expects to bring the project to market due to changes in market conditions.

13. INTANGIBLE ASSETS

(millions of Canadian dollars)	Computer Systems	Renewable Energy Certificates and Water Licenses	Land Easements, Rights and Lease Options	Work in Progress	Total
Cost					-
As at January 1, 2018	273.8	12.4	33.5	44.1	363.8
Additions	-	-	-	20.6	20.6
Transfers	53.3	-	0.4	(53.7)	-
Impairment	-	-	-	(1.9)	(1.9)
Disposals	(78.7)	-	-	-	(78.7)
As at December 31, 2018	248.4	12.4	33.9	9.1	303.8
Additions	-	-	-	28.3	28.3
Transfers	18.5	-	-	(18.5)	-
As at December 31, 2019	266.9	12.4	33.9	18.9	332.1
Accumulated amortization					
As at January 1, 2018	(162.4)	(12.3)	(6.2)	-	(180.9)
Amortization	(22.3)	-	(1.5)	-	(23.8)
Disposals	78.7	-	-	-	78.7
As at December 31, 2018	(106.0)	(12.3)	(7.7)	-	(126.0)
Amortization	(20.1)	-	(1.3)	-	(21.4)
As at December 31, 2019	(126.1)	(12.3)	(9.0)	-	(147.4)
Net book value					
As at December 31, 2018	142.4	0.1	26.2	9.1	177.8
As at December 31, 2019	140.8	0.1	24.9	18.9	184.7

14. LONG-TERM DEBT

As at	December 31,	Weighted Average	December 31,	Weighted Average
(millions of Canadian dollars)	2019	Interest Rates	2018	Interest Rates
City debentures (1) with remaining terms of:				
Less than 5 years	44.1	3.19%	57.8	3.54%
5 – 10 years	27.6	3.79%	21.1	3.69%
10 – 15 years	216.3	4.62%	150.4	4.58%
15 – 20 years	575.2	3.63%	507.9	3.86%
20 – 25 years	420.2	2.95%	448.1	3.23%
Private debentures (1)	1,335.7	3.52%	497.3	3.82%
Promissory note	2.9	5.00%	3.3	5.00%
	2,622.0		1,685.9	
Less: current portion	(73.3)		(71.3)
	2,548.7		1,614.6	

 $[\]ensuremath{^{(1)}}$ Unsecured debentures. See note 8 for further detail.

CITY DEBENTURES

Debentures were initially issued by the City on behalf of the CES, pursuant to City bylaw authorizations prior to January 1, 1998. Pursuant to the master agreement between the Corporation and the City, the debentures were included in the assumed liabilities upon transfer of substantially all the assets and liabilities of the CES from the City to the Corporation at January 1, 1998. In accordance with a debt management service level agreement between the Corporation and the City, the City continues to administer the new and existing debentures on behalf of the Corporation. During 2019, the Corporation drew down on \$172.4 million of additional Alberta Capital Finance Authority (ACFA) borrowings.

The Corporation is required to reimburse the City for all principal repayments and interest payments with respect to the debentures on the same day as the City disburses the payments to ACFA. In addition, the Corporation is required to pay a loan guarantee and administration fee to the City of 0.25 per cent on the average monthly outstanding ACFA debenture balance held by the City on behalf of the Corporation.

PRIVATE DEBENTURES

On June 5, 2018, a Series 4 Private Debenture of \$300.0 million at 3.84 per cent was issued. As at December 31, 2019 the outstanding unsecured private debentures of \$200.0 million and \$300.0 million bear interest at a rate of 3.81 per cent and 3.84 per cent respectively, payable semi-annually, and mature on December 5, 2024, and June 5, 2028, respectively.

On October 15, 2019, ENMAX completed the issuance of Series 5, 6 and 7 unsecured private debentures for a total of \$850 million. The Series 5 debentures of \$300.0 million have a 3-year term and bear interest at 2.92 per cent, the Series 6 debentures of \$300.0 million have a 5-year term and bear interest at 3.33 per cent, and the Series 7 debentures of \$250.0 million have a 10-year term and bear interest at 3.88 per cent.

PROMISSORY NOTE

The promissory note was issued in the fourth quarter of 2006 and represents an amortizing loan from the Board of Trustees of Westwind School Division No. 74, acting as agent for the Wind Participation Consortium (WPC), which is comprised of three school divisions. The 20-year note, in the amount of \$6.3 million with interest at a fixed rate of 5.00 per cent is repayable in monthly instalments. The Corporation provided a fixed charge over two wind turbines located at Taber, Alberta, as security for the loan. Concurrent with execution of the loan, WPC executed a 20-year electricity services agreement with ENMAX Competitive Energy.

PRINCIPAL REPAYMENTS

The required repayments of principal on the long-term debt at December 31, 2019, are as follows:

REQUIRED REPAYMENTS OF PRINCIPAL

As at December 31,

(millions of Canadian dollars)	2019
Less than 1 year	73.3
1–3 years	428.9
3–5 years	324.9
More than 5 years	1,809.2

SHORT TERM FINANCING

As at December 31, 2019 ENMAX had \$174.2 million (December 31, 2018 - \$18.0 million) of commercial paper and bankers acceptances outstanding. The interest rate averaged 2.08 per cent (2018 – 2.25 per cent); management expects this balance to be repaid within a year.

15. LEASES

ENMAX leases several assets categorized as: generation facilities and equipment, buildings and site development, land, tools, systems and equipment, and vehicles. As at December 31, 2019, the average term remaining on the leases is 4.3 years.

Generation Facilities and Equipment

ENMAX leases a pipeline to supply the necessary water to one of its generation facilities. The term of this lease is 30 years with fixed payments over the life of the lease.

Buildings and Site Development

ENMAX has entered into building leases to house various operations. As at December 31, 2019 the leases that were capitalized have 3 to 9 years remaining.

Land

In relation to several of ENMAX's generating facilities, additional land surrounding the facilities is leased to allow for the installation of substations and water reservoirs. The contracted lengths and terms of payments of the leases vary. As at December 31, 2019 ENMAX expects all land leases to be renewed until the end of the useful life of each respective generating facility.

Tools, Systems and Equipment

ENMAX has entered into a lease for various copiers and printers at its facilities. The lease term is for one year. At adoption, it could not be reasonably determined if this lease would be renewed.

Vehicles

ENMAX leases vehicles that are mainly used by its field services crews for the installation and maintenance of the electrical system. The lease terms of the vehicles vary based on the specific use of the vehicle but are typically for five years.

Right-of-use assets

The cost and accumulated depreciation related to the right-of-use assets have been included in property, plant and equipment (see Note 12). The changes in the net book value for the Corporation's right-of-use assets, during the year ended December 31, 2019 were as follows:

	Generation	Buildings and				
	Facilities and	Site		Tools, Systems		
(millions of Canadian dollars)	Equipment	Development	Land	and Equipment	Vehicles	Total
Cost						
As at January 1, 2019	5.1	-	-	-	-	5.1
Opening balance adjustment IFRS 16	27.9	13.3	8.8	0.1	7.7	57.8
Net Changes	(0.1)	0.1	-	-	1.9	1.9
As at December 31, 2019	32.9	13.4	8.8	0.1	9.6	64.8
Accumulated Depreciation						
As at January 1, 2019	1.7	-	-	-	-	1.7
Opening balance adjustment IFRS 16	-	-	-	-	-	-
Net Changes	1.2	1.2	0.3	0.1	2.6	5.4
As at December 31, 2019	2.9	1.2	0.3	0.1	2.6	7.1
Net book value						
As at January 1, 2019	3.4	-	-	-	-	3.4
As at December 31, 2019	30.0	12.2	8.5	-	7.0	57.7

Amounts recognized in profit and loss

	Year ended
(millions of Canadian dollars)	December 31, 2019
Depreciation expense	6.0
Lease expense on short-term leases	0.3
Interest expense on finance leases	2.4
Amounts expensed in profit and loss	8.7

Lease payments

The required lease payments of the lease liability at December 31, 2019, are as follows:

As at December 31,

(millions of Canadian dollars)	2019
Less than 1 year	7.8
1–5 years	27.6
More than 5 years	55.1

The total cash outflow for leases amounts to \$7.5 million for the year ended December 31, 2019. ENMAX does not face a significant liquidity risk with regards to its lease liabilities. Lease liabilities are monitored through ENMAX's treasury function.

16. ASSET RETIREMENT OBLIGATIONS AND OTHER PROVISIONS

(millions of Canadian dollars)	Asset Retirement Obligations	Onerous Contracts and Other	Total
As at January 1, 2018	87.3	36.0	123.3
Recoveries	-	(12.5)	(12.5)
Settled in the year	-	(4.9)	(4.9)
Accretion expense	1.8	-	1.8
As at December 31, 2018	89.1	18.6	107.7
Additions	14.5	-	14.5
Settled in the year	-	(2.0)	(2.0)
Accretion expense	2.0	-	2.0
As at December 31, 2019	105.6	16.6	122.2
Less: current portion	-	(0.9)	(0.9)
	105.6	15.7	121.3

Asset Retirement Obligations

The Corporation has estimated the net present value of the decommissioning liabilities associated with the assets of ENMAX Competitive Energy based on a total undiscounted future liability of \$195.1 million (December 31, 2018 - \$195.1 million) calculated using an inflation rate of 2 per cent (December 31, 2018 - 2 per cent). These payments are expected to be made between 2039 and 2071. The Corporation calculated the present value of the obligations using discount rates ranging from 1.75 per cent to 1.79 per cent (December 31, 2018 - between 1.89 per cent and 2.23 per cent) to reflect the market assessment of the time value of money.

Onerous contracts and Other

The Corporation decreased its onerous contracts and other provision by \$2.0 million (December 31, 2018 - \$17.4 million) due to settlement and to reflect changes in the expected timing and amounts of certain longer-term onerous contracts.

17. SHARE CAPITAL

	Number of	
(millions of Canadian dollars, except share amounts)	Shares	Amount
Authorized:		
Unlimited number of common shares		
Issued and outstanding:		
Balance, December 31, 2018 and 2019:		
Issued on incorporation	1	-
Issued on transfer of net assets from CES	1	278.2
Issued on transfer of billing and customer care assets from the City in 2001	1	1.9
Balance, December 31, 2018 and 2019	3	280.1

18. POST-EMPLOYMENT BENEFITS

The Corporation has a registered pension plan that substantially covers all employees and includes both Defined Benefit (DB) and Defined Contribution (DC) provisions. The DB provisions provide a pension based on years of service and highest average earnings over five consecutive years of employment. DB pension benefits under the registered plan will increase annually by at least 60.00 per cent of the consumer price index for Alberta. Under the DC provisions, the employer provides a base level of contributions and additional employer contributions are matched based on the participating members' contribution levels and points (age plus service) calculation.

The Corporation also sponsors a supplemental pension plan providing an additional DC or DB pension to members whose benefits are limited by maximum pension rules under the ITA. The supplemental pension plan benefits do not automatically increase. In addition, the Corporation provides employees with post-retirement benefits other than pensions, including extended health benefits beyond those provided by government-sponsored plans, life insurance, Health Care Spending accounts and a lump-sum allowance payable at retirement, up to age 65.

Total cash payments for employee future benefits for the year ended December 31, 2019, consisting of cash contributed by the Corporation under the DB and DC provisions of the registered pension plan and cash payments directly to beneficiaries of the Corporation's unfunded other benefit plans, were \$22.4 million (2018 - \$22.4 million).

For the year ended December 31, 2019, the total expense for the DC provisions of the plan is \$10.3 million (2018 - \$10.2 million).

Information about the DB provisions of the plan, including the supplemental pension plan and the post-retirement non-pension benefit plan, is as follows:

	December 31, 2019			Decen	nber 31, 2018	3
(millions of Canadian dollars)	Pension Benefit Plan	Other Benefit Plan	Total	Pension Benefit Plan	Other Benefit Plan	Total
Change in defined benefit obligation:						
Balance, beginning of year	336.1	11.6	347.7	355.5	12.8	368.3
Current service cost	11.2	0.9	12.1	12.5	0.9	13.4
Interest cost	12.3	0.4	12.7	12.1	0.4	12.5
Employee contributions	3.5	-	3.5	3.6	-	3.6
Actuarial losses (gains)	60.6	2.4	63.0	(15.7)	(1.9)	(17.6)
Benefits paid	(25.7)	(0.7)	(26.4)	(31.9)	(0.6)	(32.5)
Defined benefit obligation, end of year	398.0	14.6	412.6	336.1	11.6	347.7
Change in plan assets:						
Fair value, beginning of year	296.9	-	296.9	317.9	-	317.9
Interest income	11.0	-	11.0	11.1	-	11.1
Return on plan assets, excluding amounts included in interest expense	25.7		25.7	(15.1)	-	(15.1)
Employer contributions	10.1	-	10.1	10.2	-	10.2
Employee contributions	3.5	-	3.5	3.7	-	3.7
Benefits paid	(24.2)	-	(24.2)	(30.5)	-	(30.5)
Non-investment expenses	(0.3)	-	(0.3)	(0.4)	-	(0.4)
Plan assets at fair value, end of year	322.7	-	322.7	296.9	-	296.9
Funded status-plan deficit						
Accrued benefit asset (liability)	(75.3)	(14.6)	(89.9)	(39.2)	(11.6)	(50.8)

DEFINED BENEFIT COST – STATEMENT OF EARNINGS

	Dec	December 31, 2019			December 31, 2018		
(millions of Canadian dollars)	Pension Benefit Plan	Other Benefit Plan	Total	Pension Benefit Plan	Other Benefit Plan	Total	
Current service costs	11.3	0.8	12.1	12.5	0.9	13.4	
Net interest on net benefit liability	1.2	0.4	1.6	1.0	0.4	1.4	
Admin costs	0.3	-	0.3	0.3	-	0.3	
Net benefit plan expense	12.8	1.2	14.0	13.8	1.3	15.1	

DEFINED BENEFIT COST – STATEMENT OF COMPREHENSIVE INCOME

	December 31, 2019			December 31, 2018		
(millions of Canadian dollars)	Pension Benefit Plan	Other Benefit Plan	Total	Pension Benefit Plan	Other Benefit Plan	Total
Return on plan assets (greater) less than discount rate	(25.7)	-	(25.7)	15.3	0.1	15.4
Actuarial (gains) losses						
Experience adjustments	10.6	(0.2)	10.4	(0.4)	(0.4)	(0.8)
Changes in assumptions (1)	50.1	2.7	52.8	(15.4)	(1.4)	(16.8)
Re-measurement effects recognized in OCI (2)	35.0	2.5	37.5	(0.5)	(1.7)	(2.2)

⁽¹⁾ See changes in assumptions – Note 18(a).

⁽²⁾ A prior period adjustment for \$0.4 million was recognized in 2019 related to the last actuarial valuation – Note 18(b).

The defined pension benefits plan's assets are comprised as follows:

As at		December 31, 2019			December 31, 2018			
(millions of Canadian dollars)	Quoted	Un-quoted	Total	In %	Quoted	Un-quoted	Total	In %
Canadian equity securities			142.0	44.1%			78.0	26.1%
Small company equity fund	6.5	-			9.4	-		
World equity fund	39.8	-			-	-		
Global infrastructure LP	15.0	-			-	-		
Canadian equity fund	80.7	-			68.6	-		
Foreign equity securities			72.6	22.6%			92.7	31.1%
U.S. large company equity fund	65.8	-			53.8	-		
Developed country equity fund	6.8	-			38.9	-		
Fixed-income securities			79.7	24.7%			101.0	33.9%
Canadian fixed-income fund	2.9	-			5.5	-		
Canadian long-duration bond fund	24.3	-			33.9	-		
Real return bond fund	15.3	-			16.0	-		
Long duration credit bond fund	21.6	-			29.2	-		
U.S. high yield bond fund	15.6	-			16.4	-		
Real estate investments	-	27.2	27.2	8.4%	-	25.2	25.2	8.5%
Cash and cash equivalents	-	0.4	0.4	0.1%	-	0.9	0.9	0.3%
Non-investment asset	-	0.3	0.3	0.1%	-	0.4	0.4	0.1%
Total plan assets			322.2	100.0%			298.2	100.0%

(a) Assumptions

The significant weighted-average actuarial assumptions adopted in measuring the Corporation's defined benefit obligations and net benefit plan expense are as follows:

	December	· 31, 2019	December 31, 2018		
(millions of Canadian dollars)	Pension Benefit Plan	Other Benefit Plan	Pension Benefit Plan	Other Benefit Plan	
Defined benefit obligation:					
Discount rate	3.00%	3.00%	3.75%	3.50%	
Inflation rate	1.80%	n/a	1.80%	n/a	
Rate of compensation increase	2.80%	2.80%	2.80%	2.80%	
Health care cost trend rate for next year	n/a	7.00%	n/a	6.50%	
Decreasing gradually to 5% in the year	n/a	2025	n/a	2025	
Average life expectancy (1)					
Male	21.8	n/a	21.7	n/a	
Female	24.2	n/a	24.1	n/a	
Net benefit plan expense:					
Discount rate	3.75%	3.50%	3.50%	3.25%	
Inflation rate	1.80%	n/a	1.80%	n/a	
Rate of compensation increase	2.80%	2.80%	2.80%	2.80%	
Health care cost trend rate for next year	n/a	6.50%	n/a	6.50%	
Decreasing gradually to 5% in the year	n/a	2026	n/a	2021	

 $^{^{(1)}}$ The average life expectancy for a 65-year-old based on the mortality tables used for year-end disclosures.

The per capita cost of covered dental benefits was assumed to increase by 4.5 per cent per year (2018 – 4.50 per cent).

The sensitivity of the defined benefit obligation (DBO) to changes in assumptions is set out below. The effects on each plan of a change in an assumption are weighted proportionately to the total plan obligations to determine the total impact for each assumption presented.

SENSITIVITIES OF ASSUMPTIONS

	Decem	December 31, 2019				
(millions of Canadian dollars)	Change in assumption	Increase	Decrease			
Impact on Pension Benefit Plan DBO						
Discount rate	1%	(53.1)	68.3			
Rate of compensation increase	1%	10.5	(10.8)			
Inflation rate	1%	34.8	(31.7)			
Life expectancy	1 year	9.7	(9.9)			
Impact on Other Benefit Plan DBO			_			
Discount rate	1%	(1.4)	1.7			
Rate of compensation increase	1%	0.7	(0.6)			
Health care cost trend rate	1%	0.5	(0.4)			
Life expectancy	1 year	(0.1)	n/a			

Each sensitivity analysis disclosed in this note is based on changing one assumption while holding all other assumptions constant. In practice, this is unlikely to occur, and changes in some of the assumptions may be correlated. When calculating the sensitivity of the defined benefit obligation to variations in significant actuarial assumptions, the same method (present value of the DBO calculated with the projected unit credit method at the end of the reporting period) has been applied for calculating the liability recognized in the statement of financial position.

(b) Maturity analysis

An actuarial valuation was performed as of December 31, 2018. The aggregate solvency deficit in the Corporation's funded pension plans amounted to \$16.8 million. The Corporation will make special payments for past service of \$3.3 million annually to fund the defined pension benefits plans' deficit over 10 years. Current agreed service contributions are 9.81 per cent of pensionable salaries and continue to be made in the normal course. Total expected contributions to post-employment benefit plans for the year ending December 31, 2019 (including the past service contributions) are \$2.4 million.

The weighted average duration of the defined benefit obligation for the pension benefit plan and the other benefit plan is 15.2 years and 10.9 years respectively (2018 – 16.2 years and 8.5 years).

Expected maturity analysis of undiscounted pension and other benefit plans:

	Less than			More than	
	1 year	1 - 3 years	3 - 5 years	5 years	Total
Defined pension benefit plan	18.9	38.3	40.3	107.2	204.7
Other benefit plans	1.0	2.0	2.0	5.4	10.4
At December 31, 2019	19.9	40.3	42.3	112.6	215.1

(c) Risk assessment

Funding risk

The primary risk associated with the DB pension for the plan sponsor is the risk that investment asset growth and contribution rates will not be sufficient to cover pending funding obligations, resulting in unfunded liabilities.

Alberta registered plans are required to file funding valuations on a triennial basis with a few exceptions. If the going concern funded status is less than 85 per cent, a plan may be required to file an annual valuation.

Based on the 2018 pension valuation, the DB Provisions are 132.6 per cent funded on a going-concern basis and 94.6 per cent on a solvency basis. The funding ratio is monitored on an ongoing basis.

Investment risk

The Corporation makes investment decisions for its funded plan based on an asset-liability matching analysis reflecting the results of its aforementioned funding valuations. The Corporation attempts to achieve investment returns in excess of its liabilities by setting an asset-allocation target based on risks and returns. This targeted asset allocation is recorded in ENMAX Pension Plan Statement of Investment Policies and Procedures (SIPP). The plan's asset portfolio is regularly monitored to ensure compliance to the SIPP, as well as its performance as compared to a liability benchmark intended to approximate the growth in the plan's future obligations. Given the likely significant shortening of the liability structure with the passage of time, the continuing appropriateness of the plan's asset allocation is evaluated at least once every three years.

19. DEFERRED REVENUE

(millions of Canadian dollars)	CIAC	Other	Total
As at December 31, 2018	533.6	21.8	555.4
Net additions	32.0	13.7	45.7
Movements to PPE	(2.4)	-	(2.4)
Recognized as revenue	(19.1)	(14.0)	(33.1)
As at December 31, 2019	544.1	21.5	565.6
Less: current portion	-	(10.5)	(10.5)
	544.1	11.0	555.1

20. ACCUMULATED OTHER COMPREHENSIVE (LOSS) INCOME

As at	December 31,	December 31,
(millions of Canadian dollars)	2019	2018
Net unrealized gains (losses) on derivatives designated as cash flow hedges,		
including deferred income tax expense of \$5.7 million (December 31, 2018-		
expense of \$2.9 million)	9.1	(0.8)
Net actuarial losses on defined benefit plans, including deferred income tax		
recovery of \$0.7 million (December 31, 2018- recovery of \$0.4 million)	(36.9)	(3.9)
Accumulated other comprehensive losses, including deferred income tax expense of		_
\$5.0 million (December 31, 2018- expense of \$2.5 million)	(27.8)	(4.7)

21. OTHER REVENUE AND EXPENSES

OTHER REVENUE

Year	ended	Decemi	ber 31,
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(millions of Canadian dollars)	2019	2018
Interest and penalty revenue	8.4	8.0
Miscellaneous	10.4	16.2
	18.8	24.2

OTHER EXPENSES

Year	ended	December	31,
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(millions of Canadian dollars)	2019	2018
Contractual services cost	100.7	79.3
Staff costs	188.0	200.5
Consulting costs	32.6	24.3
Advertising and promotion	10.3	7.7
Administrative and office expenses	86.5	69.1
Operating costs	39.1	38.7
Building and property costs	24.6	26.2
Other costs (recoveries)	1.0	(14.2)
Foreign exchange losses (gains)	21.8	(10.6)
	504.6	421.0

22. JOINT ARRANGEMENTS

Significant joint operations included in the consolidated financial statements at December 31, 2019 are listed below.

Significant Joint Operations	Operating Jurisdiction	Ownership Percent	Principal Activity
McBride Lake Wind Facility	Canada	50%	Wind turbine generating facility
Shepard Energy Centre	Canada	50%	Gas-fueled generating facility
Balzac Power Station	Canada	50%	Gas-fueled generating facility
Genesee 4 and 5	Canada	50%	Gas-fueled generating development project

23. DIVIDENDS

On March 15, 2019, the Corporation declared a dividend of \$50.0 million to the City (2018 - \$40.0 million). The dividend was paid in equal quarterly instalments during 2019.

24. FINANCE CHARGES

Year ended December 31,

(millions of Canadian dollars)	2019	2018
Accretion expense	2.0	1.8
Interest expense – pension	1.6	1.4
Interest on long-term debt	73.6	68.9
Interest on finance leases	2.4	-
Short-term interest and other financing charges	9.2	2.4
Less: capitalized borrowing costs	(8.2)	(6.3)
	80.6	68.2

25. CHANGES IN NON-CASH WORKING CAPITAL

Year ended December 31,

(millions of Canadian dollars)	2019	2018
Accounts receivable	27.0	(60.1)
Regulatory deferral account debit balances	52.5	(5.8)
Other assets	18.4	(10.5)
Accounts payable and accrued liabilities	(77.4)	211.1
Regulatory deferral account credit balances	(3.5)	(4.4)
Other liabilities	5.8	(2.5)
Deferred revenue (non-CIAC)	(0.3)	8.3
Provisions	(2.0)	(17.4)
Changes in non-cash working capital	20.5	118.7

26. RELATED PARTY TRANSACTIONS

The City is the sole shareholder of the Corporation. The following tables summarize the related party transactions between the Corporation and the City.

STATEMENTS OF EARNINGS

Year ended December 31,

(millions of Canadian dollars)	2019	2018
Revenue (1)	151.4	152.7
Local access fees and other expenses (2)	149.2	144.4

⁽¹⁾ The significant components include contract sales of electricity, construction of infrastructure, provision of non-regulated power distribution services, and billing and customer care services relating to the City's utilities departments.

STATEMENTS OF FINANCIAL POSITION

As at December 31,

(millions of Canadian dollars)	2019	2018
Accounts receivable	32.4	30.8
Property, plant and equipment (1)	3.2	3.4
Accounts payable and accrued liabilities	13.7	14.4
Long-term debt ⁽²⁾	1,283.3	1,185.4
Other long-term liabilities (3)	6.2	6.4

⁽¹⁾ Assets under lease.

Transactions between the Corporation and the City have been recorded at the exchange amounts, as outlined by the contracts in effect between the Corporation and the City.

The Corporation has committed to a water supply agreement, whereby the City supplies a specified amount of water annually to facilitate Shepard Energy Centre operations.

⁽²⁾ This cost is passed through the Corporation directly to transmission and distribution customers.

⁽²⁾ Interest and principal payments for the year ended December 31, 2019 were \$45.4 million (2018 - \$43.0 million) and \$74.5 million (2018 - \$70.6 million) respectively. In addition, for the year ended December 31, 2019, the Corporation paid a management fee of \$3.1 million (2018 - \$2.9 million) to the City.

Compensation of key management

The Corporation's key management personnel are members of the Board of Directors and the executive management team. Key management personnel have the authority and the responsibility for planning, directing and controlling the activities of the Corporation.

The total compensation and remuneration paid by the Corporation and its subsidiary companies to key management personnel is presented below:

Year ended December 31,

(millions of Canadian dollars)	2019	2018
Salaries and other short-term employee benefits	5.6	6.0
Other long-term benefits	2.4	2.3
Retirement and post-employment benefits	0.6	0.6
	8.6	8.9

27. COMMITMENTS AND CONTINGENCIES

The Corporation is committed to expenditures for capital additions, rent for premises, vehicles and equipment under multiple lease contracts with varying expiration dates.

The Corporation commits to the purchase of renewable energy certificates and carbon offset credits. The Corporation commits to long-term service arrangements on certain generating assets.

The aggregated minimum payments under these arrangements over the next five years and thereafter are as follows:

(millions of Canadian dollars)

2020	202.6
2021	10.8
2022	8.8
2023	5.5
2024	3.4
Thereafter	5.9

HISTORICAL TRANSMISSION LINE LOSS CHARGES

ENMAX has participated in various proceedings regarding the AESO's Line Loss Rule (LLR). The LLR establishes the loss factors that form the basis for certain transmission charges paid by Alberta generators, including ENMAX. Proceedings relating to the LLR address the AUC's authority to order retroactive adjustments (Module A); the replacement of the 2006-2016 methodology (Module B); and the calculation and invoicing of retroactive loss charges and credits for the 2006-2016 period (Module C). The AUC issued its decision on the last module, Module C, on December 18, 2017. The AUC's decisions in each of Module A and C have been the subject of permission to appeal applications before the Alberta Court of Appeal as well as review and variance applications before the AUC.

The permission to appeal applications were heard by the Alberta Court of Appeal in the second quarter of 2018. On December 20, 2018, the Court issued a decision denying permission to appeal the AUC's decision on Module A and further reserving its decision on permission to appeal Module C and related matters. On June 3, 2019, the Court of Appeal of Alberta issued a decision denying permission to appeal the AUC's Model C decision. Since the Court did not grant permission to appeal Module A or Module C, the decision of the AUC will stand unless the Court's decision is further challenged.

Based on the Court's decision in Module A and Module C, management believes that ENMAX may be required to make material payments to the AESO for historical amounts. Because the AUC's previous decisions do not require the AESO to consider commercial agreement terms and service transfer circumstances when the AESO determines which party to invoice, ENMAX could be invoiced for amounts for which it may not ultimately, in whole or in part, be responsible. Moreover, the invoices may not reflect the benefit of credits to which ENMAX is entitled nor any of ENMAX's rights to subsequently seek compensation, including under commercial agreements from other parties such as the Balancing Pool.

The AESO had expected to be in a position to issue charges or credits in April 2021, with initial settlement to occur in June 2021. In December 2019, the AESO filed an application to review and vary the Module C decision. If approved, the application would result in the AESO issuing charges or reimbursements to market participants once the AESO calculates loss factors for one or more of the years in the historic period. The AESO would repeat the process sequentially until all historical years have been settled. Approval of the application would commence the settlement process for historical line losses earlier than had been expected. ENMAX expects the AUC will issue a decision on the AESO's application before the end of Q1 2020.

Management does not have the information necessary to calculate a reliable range of expected charges and credits across the portfolio of generation held during the relevant periods and the impact to ENMAX of such amounts. ENMAX believes it has sufficient access to cash to satisfy any amounts which may be required to be paid.

INCOME TAX

Alberta Finance, Tax and Revenue Administration (Alberta Finance) is responsible for assessing the income tax returns filed under the PILOT regulation of the EUA, which became effective January 1, 2001.

When Alberta Finance conducted its 2006 audit of ENMAX Energy Corporation and ENMAX PSA Corporation, it disagreed with the interest expense deducted on the PILOT returns. ENMAX Corporation entered into intercompany loans with its affiliates ENMAX Energy Corporation in 2004 and ENMAX PSA Corporation in 2006 and 2007. ENMAX has received reassessments and communications from Alberta Finance in respect of the taxation years from 2004 through 2013. This matter was heard before the Court of Queen's Bench of Alberta with a decision rendered in favour of ENMAX on June 17, 2016. Following this decision, the Crown appealed, and the appeal was heard by the Court of Appeals of Alberta on October 12, 2017. On April 26, 2018, the Alberta Court of Appeal issued its decision allowing the Crown's appeal and reinstating the Notices of Reassessment previously issued by Alberta Finance. On June 21, 2018, ENMAX filed an application seeking leave to appeal to the Supreme Court of Canada. On February 28, 2019, the Supreme Court of Canada dismissed the application.

During 2019, ENMAX and Alberta Finance settled all remaining issues thereby forsaking the appeal and litigation process commenced.

The Corporation regularly reviews the potential for adverse outcomes in respect of tax matters and believes it has adequate provisions for these tax matters. The determination of the income tax provision is an inherently complex process, requiring management to interpret continually changing regulations and to make certain judgments. Although there can be no assurance that the disputes will be resolved in the Corporation's favor, the Corporation believes that the outcome of these disputes will not have a material adverse effect on its financial position.

LEGAL AND REGULATORY PROCEEDINGS

In the normal course of business, the Corporation is, and may be named as, a defendant or party in lawsuits and regulatory proceedings related to various matters. The Corporation currently believes the outcome of these lawsuits and regulatory proceedings will not have a material impact on the operating results or financial position of the Corporation.

The Corporation, along with other market participants in the province of Alberta, is subject to decisions, market rules, regulations, regulatory proceedings and/or jurisdiction of the AUC, AESO, Market Surveillance Administrator (MSA) and other authorities. The financial impact of decisions, market rules, regulations and regulatory proceedings is reflected in the consolidated financial statements when the amount can be reasonably estimated.

ENVIRONMENTAL

Provincial regulations aimed at reducing the levels of greenhouse gas (GHG) emissions took effect July 2007 and were subsequently updated in June 2015 for the years 2016 through 2019. The Alberta government proposed new legislation with regards to greenhouse gas emissions in June of 2019, effective January 1, 2020. In 2019 the Canadian Federal Government accepted these proposals as meeting the equivalent standards under the Pan-Canadian Framework.

For the year ended December 31, 2019, the consolidated financial statements include a charge to earnings in the amount of \$6.3 million (2018-\$6.5 million) included in costs of electricity services provided, relating to estimated compliance costs under the provincial GHG regulations for ENMAX Competitive Energy's interests in natural gas-fueled generation facilities through its owned assets. Compliance payments are due to the Province of Alberta, directly or via plant owners, by June 30 of the year following the compliance year. ENMAX Competitive Energy has taken steps, including acquiring qualified offset credits from both its wind-generation assets and purchases on the wholesale market, to mitigate impacts of the GHG regulations.

LETTERS OF CREDIT

In the normal course of operations, letters of credit are issued to facilitate the extension of sufficient credit for counterparties having credit exposure to the Corporation or its subsidiaries. The Corporation uses unsecured credit facilities to fund general operating requirements and to provide liquidity support for commercial paper and commodity marketing programs. As at December 31, 2019 the Corporation had issued letters of credit amounting to \$358.3 million (December 31, 2018 - \$376.4 million).

As at	December 31,	December 31, 2019		December 31, 2018	
(millions of Canadian dollars)	Available	Used	Available	Used	
Unsecured credit facilities					
Bilateral operating facilities	600.0	358.3	600.0	376.4	
Syndicated credit facilities	250.0	53.0	250.0	-	
	850.0	411.3	850.0	376.4	

28. SUBSEQUENT EVENTS

DIVIDENDS

On March 19, 2020, the Corporation declared a total dividend of \$54.0 million payable to the City in quarterly instalments during 2020.

ACQUISITION

On March 25, 2019, the Corporation announced that it had entered into a definitive agreement to acquire Emera Maine, a regulated electric transmission and distribution company in Maine, for a purchase price of \$1,286 million. Including assumed debt, the aggregate enterprise value is expected to be approximately \$1,800 million. This transaction is aligned with the Corporate strategy to grow regulated cash flows and diversify revenue streams within North America. The acquisition will raise ENMAX's regulated rate base by approximately 50 per cent and increase the portion of future cash flows from regulated and non-commodity sources to approximately 70 per cent. ENMAX intends to finance this transaction using approximately 85 per cent debt and 15 per cent equity. The debt is expected to consist of a two-year bank loan, which is intended to be repaid before maturity, and private notes. The remaining balance will be funded in cash.

On March 17, 2020 the Commissioners of Maine Public Utilities Commission (MPUC) deliberated and approved the acquisition of Emera Maine by ENMAX. Closing will take place following issuance by the MPUC of the written order.

29. COMPARATIVE FIGURES

Certain comparative figures have been reclassified to conform to the current period's presentation.

GLOSSARY OF TERMS

AC	Audit Committee	ENMAX	ENMAX Corporation and
ACFA	Alberta Capital Finance		its subsidiaries
	Authority	ERM	Enterprise risk management
ACTA AESO	Alberta Corporate Tax Act Alberta Electric System	FVOCI	Fair value through other comprehensive income
ALSO	Operator Operator	FVTPL	Fair value through profit or loss
Alberta Finance	Alberta Finance, Tax and Revenue Administration	FX	Foreign exchange
AOCI	Accumulated Other Comprehensive Income	GHG	Greenhouse gas
		GJ	Gigajoule
ARO	Asset Retirement Obligation	GWh	Gigawatt hour
AUC	Alberta Utilities Commission	IASB	International Accounting Standards Board
Board	ENMAX's Board of Directors	IBEW	International Brotherhood of Electrical
CAPM	Capital Asset Pricing Model	IDLVV	Workers
CCEMA	Change and Emissions Management Amendment	ICFR	Internal control over financial reporting
CCIR	Carbon Competitive Incentive Regulation	IFRIC	International Financial Reporting Interpretative Committee
CES	Calgary Electric System	IFRS	International Financial
CGU	Cash Generating Unit		Reporting Standard
СНР	Combined Heat and Power	ITA	Income Tax Act (Canada)
CIAC	Contributions in aid of construction	LLR	Line Loss Rule
Corporation	ENMAX Corporation and	MD&A	Management's Discussion and Analysis
	its subsidiaries	MPUC	Maine Public Utilities Commission
CNE	Comparable Net Earnings	MSA	Market Surveillance Administrator
CRMC	Commodity Risk Management Committee	MW	Megawatt
CUPE	The Canadian Union of Public Employees	MWh	Megawatt hour
		NGTL	Nova Gas Transmission Ltd.
DAS	Distribution Access Services	NOx	Nitrogen oxide
DB	Defined benefit	NSA	Negotiated s ettlement agreement
DBO	Defined benefit obligation	OCI	Other comprehensive income
DC Divisions	Defined contribution ENMAX Transmission and	OM&A	Operations, maintenance and administration
DIVISIONS	ENMAX Transmission and ENMAX Distribution	PBR	Performance based regulation
EBIT	Earnings before interest and	PILOT	Payment in lieu of tax
	income taxes	PPA	Power purchase arrangement
EBITDA	Earnings before interest,	PPE	Property, plant and equipment
	income tax and depreciation and amortization	RMC	Risk Management Committee
EMCRA	Emissions Management and Climate Resilience Act	ROE	Return on equity
		ROU	Right-of-Use
EMS	Environmental management system	RRO	Calgary Regulated rate option

GLOSSARY OF TERMS

SAIDI System average interruption

duration index

System average interruption frequency index **SAIFI**

Shepard Energy Centre Shepard

SIPP Statement of Investment Policies and

Procedures

SO2 Sulphur dioxide The City The City of Calgary

TIER Technology Innovation and missions

Reduction

TSP Temporary Service Protocol

VIU Value in Use

WACC Weighted average cost of capital WPC Wind Participation Consortium

ADDITIONAL INFORMATION

ENMAX welcomes questions from stakeholders. Additional information relating to ENMAX can be found at enmax.com.

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